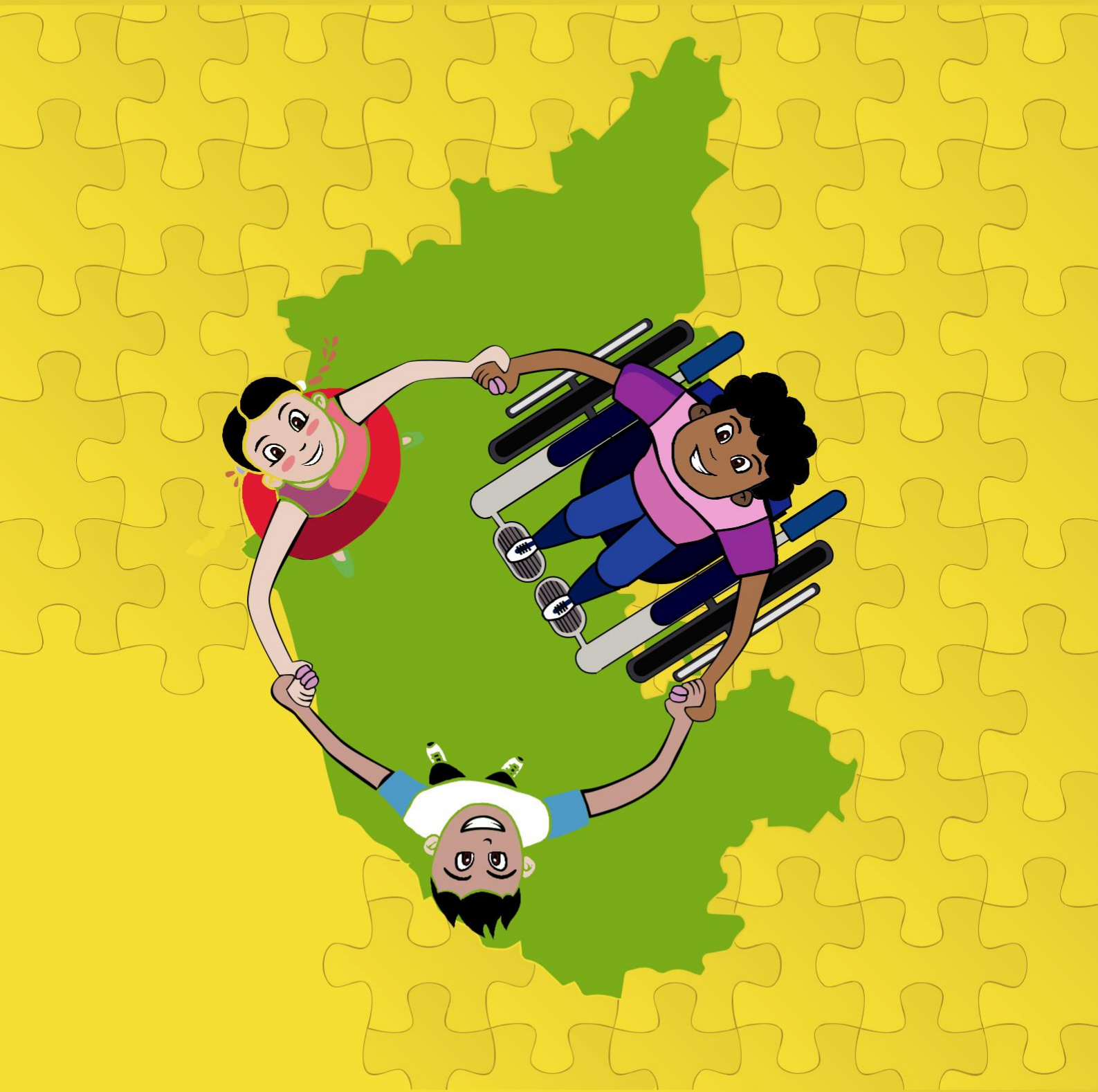
Assessment of Implementation of JJ Act, 2015 and Model Rules, 2016 in Government Child care Institutions of Karnataka



Commissioned under

The Directorate of Child Protection through Karnataka State Integrated Child Protection Scheme, Government of Karnataka

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FOREWORD

The JJ Act, 2015 and the JJ Model Rules 2016, include a range of provisions that obligate the management and staff of Child Care Institutions to ensure they provide rehabilitative services and perform their functions in a child friendly manner, in keeping with the fundamental principles of juvenile justice. The children in these Child Care Institutions (CCIs) should be provided services as prescribed in the JJ Act 2015.

There has been no assessment undertaken thus far of CCIs in Karnataka to determine if they are compliant as per requirements under the JJ Act 2015 and the Model Rules, 2016 undertaken. It was imperative that one such extensive and comprehensive study be done across the state of Karnataka. With this in mind the Integrated Child Protection Scheme (ICPS) commissioned a project titled **"Assessment of Implementation of JJ Act and Model Rules in Government Child Care Institutions in Karnataka"** which entailed assessment of all Government run child care institutions in the 30 districts of Karnataka.

ICPS has done an excellent job of coordination and has extended full cooperation to this project, by also engaging the stakeholders at the district level. The commitment of the ICPS staff to the cause of children in CCIs are commendable. ICPS has taken forth the provided recommendations and has already made significant changes and improvements.

Enfold Proactive Health Trust, at the behest of the Department of Women and Child and the ICPS, undertook this massive assessment project of all Government CCIs in the 30 districts of Karnataka. The project was for a duration of 10 months from March 2019 till February 2020 and involved visits and assessment of all 80+2 CCIs in the districts. I commend the diligentassessment study undertaken by Enfold Trust and congratulate the team on their successful completion of the assigned project.

The CCIs included Children's Homes for boys and girls, Observation Homes for boys and girls, Children's Homes for children with intellectual disability, After Care Homes for boys, and Shishu Griha. **2,583Children** from the **80+2 CCIs** were part of the assessment and provided recommendations for improving the CCIs. Recommendations were also solicited from the **1,062 staff** in 80 +2 CCIs of 30 districts for making the CCI compliant as per the JJ Act.

I thank all the field investigators, the research and analysis team, the coordinators in all districts, the Superintendents, the DCPOs, staff of CCIs and the children in particular for being part of this assessment study and extending their whole hearted cooperation and support in making this possible.

Karnataka has been in the forefront in undertaking a study of such magnitude to proactively bring the standards of CCIs in all 30 districts to compliance under the JJ Act. The state is committed to make a concerted effort to improve the conditions of the CCIs.

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MESSAGE

According to the Juvenile Justice Act, 2015 and Juvenile Justice Model Rules, 2016, the State Government is bound to assess and make necessary improvements of standards in the Child Care Institutions. However, there has not been any extensive studies undertaken to assess the running conditions of the CCIs. There is a dire need to do so, in order to assess if children residing in these homes are being given what they rightly deserve under the provisions of the Juvenile Justice Act, 2015.

The assessment of government-run Child Care Institutions (CCIs) across Karnataka State (30 Districts, 80 CCIs) was undertaken based on the mandate under the Juvenile Justice Act, 2015 and the Juvenile Justice (Care and Protection of Children) Model Rules, 2016 to provide rehabilitative services to children in CCIs, while also ensuring their right to be heard in the management of the CCIs.

The Department of Women and Child Development, ICPS, Government of Karnataka, has taken a proactive role in getting this assessment done. The NGO Enfold Proactive Health Trust, Bengaluru has been assigned this task. ICPS has spent Rs.14.32 lakhs for this study. I acknowledge the sincere efforts of the Enfold Trust that undertook a study of this magnitude which was no easy task. The field investigators have travelled to all the 80 +2 (Govt aided) CCIs in the 30 districts of Karnataka, spent time with the staff and children gathering information. This report consists of observations of the assessment conducted at CCIs of 30 districts, Girls Homes, Boys Home, Shishu Griha, Home for the Mentally Challenged, After Care and Observation Homes in Karnataka.

The field investigators and the research team put together tools for assessment in the form of detailed questionnaires gathering information from the Superintendents, staff and children regarding the CCIs. Recommendations were also taken from the children regarding improvement of the CCIs while listening to them empathetically. Sessions were also taken for staff and children on personal safety, child sexual abuse, POCSO Act, child rights and JJ Act provisions.

I take this opportunity to thank all the DCPOs, Superintendents, Staff and all the children in the CCIs of Karnataka for cooperating and making this assessment successful. Their valuable feedback and recommendations will be considered and duly implemented in the State.

My gratitude to each and every one instrumental in making this CCI assessment project a success.

The report, recommendations and analysis that was generated from this Assessment project will enable the department and the State to proactively implement all the necessary requirements under the Juvenile Justice Act, 2015 and the Juvenile Justice Model Rules, 2016 to make the Government CCIs compliant. This in turn will ensure that the children are provided all the services listed in the Juvenile Justice Act, 2015 and Model Rules, 2016 regarding Physical Infrastructure, Rehabilitation Services and other Basic Services.

01.07.2020
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We take this opportunity to extend a heartfelt appreciation for the cooperation and support we received from everyone. We would also like to acknowledge all those who were part of this endeavour.

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CWC Members
JJB Members
NGO Staff
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A1. ABBREVIATIONS

A

AEH	All Electric Home
AMC	Annual Maintenance Contract
ANM	Auxiliary Nurse Midwife
AP	Andhra Pradesh
APSA	The Association for Promoting Social Action

B

BBMP	Bruhat Bengaluru Mahanagara Palike
BH	Boys' Home
BSNL	Bharat Sanchar Nigam Limited

C

CARA	Central Adoption Resource Authority
CCI	Child Care Institution
CDPO	Child Development Project Office
CGST	Central Goods and Services Tax
CICL	Children in Conflict with Law
CNCP	Children in Need of Care and Protection
CR	Child Rights
CRT	Child Rights Trust
CSA	Child Sexual Abuse
CSR	Corporate Social Responsibility
CWC	Child Welfare Committee

D

DA	Dearness Allowance
DC	District Collector
DCPO	District Child Protection Officer
DCPU	District Child Protection Unit
DD	Deputy Director
DD-WCD	Deputy Director of Women and Child Department
DH	District Hospital
DHO	District Health Officer
DK	Dakshina Kannada
DWCD	Department of Women and Child Development

E

ESI	Employee State Insurance

F

FCI	Food Corporation of India
FDA	First Division Assistant
FI	Field Investigator
FIR	First Information Report

G

GH	Girls' Home
GST	Goods and Services Tax

H

HOPCOMS	Horticultural Producers Co-operative Marketing and Processing Society

I

ICMR	Indian Council of Medical Research
ICP	Individual Care Plan
ICPS	Integrated Child Protection Scheme

J

JJ Act	Juvenile Justice Act
JJ MR, 2016	JJ Model Rules, 2016
JJB	Juvenile Justice Board

K

K1	Khazana 1
K2	Khazana 2
KEB	Karnataka Electricity Board
KHDC	
KMF	Karnataka Milk Federation

M

MC	Mentally Challenged
MSCR	Multiple Stress Creep Recovery Test
MI	Mental Illness
MR	Mental Retardation
MSW	Master's in Social Work
MTP	Medical Termination of Pregnancy

N

NCC	National Cadet Corps
NCPCR	National Commission for Protection of Child Rights

NGO	Non-Governmental Organization
NIMHANS	National Institute of Mental Health and Neurosciences

O

OH	Observation Home

P

PDS	Public Distribution System
PF	Provident Fund
PIC	Person In Charge
PO	Probation Officer
POCSO	Protection of Children from Sexual Offences
POSH	Prevention of Sexual Harassment
PT	Physical Training
PUC	Pre-university Course
PU	Pre-university
PWD	Public Works Department

R

RJ	Restorative Justice

S

SDA	Second Division Assistant
SDC	Second Division Clerk
SG	Shishu Griha
SGST	State Goods and Services Tax
SIR	Social Investigation Report
SJPU	Special Juvenile Police Unit
SSLC	Secondary School Leaving Certificate

T

TOT	Training of Trainers

U

UNCRC	United Nations Convention on the Rights of the Child,1989
UP	Uttar Pradesh

V

VT	Vocational Training

LPG	Liquid Petroleum Gas
CCTV	Closed Circuit Television

TV	Television
CD	Compact Disc
RO	Reverse Osmosis
TT	Tempo Traveler
UPS	Uninterruptible Power Supply
RCC	Reinforced Cement Concrete (Roofing)

B1. INTRODUCTION

Overview of Child Care Institutions

The JJ Act, 2015 and the JJ Model Rules 2016, include a range of provisions that obligate the management and staff of Child Care Institutions to ensure they provide rehabilitative services and perform their functions in a child friendly manner, in keeping with the fundamental principles of juvenile justice.[1]

The term "child care institution" is defined under Section 2(21) to mean "Children Home, open shelter, observation home, special home, place of safety, Specialised Adoption Agency and a fit facility recognised under [JJ] Act for providing care and protection to children, who are in need such services."

The children in these CCIs should be provided services as prescribed in the JJ Act 2015[3] which includes basic requirements such as infrastructure, food, shelter, clothing, safety and medical attention in addition to education, legal aid availability, skill development, while ensuring their participation, privacy and confidentiality, repatriation and restoration, dignity, equality, non-discrimination and most importantly ensuring upkeep of the best interests of the child. The best interest of the child according to the Section 2(9), JJ Act, 2015 means "the basis for any decision taken regarding the child, to ensure fulfilment of his basic rights and needs, identity, social well-being and physical, emotional and intellectual development."
CCIs need to be child friendly spaces. Child friendly has been defined under Section 2(15), JJ Act, 2015 as "any behaviour, conduct, practice, process, attitude, environment or treatment that is humane, considerate and in the best interests of the child". Staff of the CCIs are also required to adhere to the fundamental principles laid down in Section 3, JJ Act, 2015[1, 8].

According to the JJ Model Rules 2016, the State Government is authorised to take action against any officer/ institution, statutory body that fails to comply with the provisions of the Act and the rules, after due enquiry while also making alternative arrangements for the discharge of functions under the Act.[1] The State Government is also required to create a Juvenile Justice Fund for the welfare and rehabilitation of children under the Act that needs to be used for establishment and maintenance of CCIs and supporting them in providing services.[2]

In addition to all the basic services provided to children in CCIs safety is also a priority. It is imperative that none of the CCIs indulge in any corporal punishment as a means of disciplining children by persons-in-charge or the staff. Corporal punishment is defined under Section 2, JJ Act, 2015 as "subjecting of a child by any person to physical punishment that involves the deliberate infliction of pain as retribution for an offence, or for the purpose of disciplining or reforming the child." The breach of this provision will attract criminal proceedings and fine on first conviction, in addition to dismissal from the job.Similarly sexual abuse in any form on

children is a violation under the POCSO Act, 2012 and liable for punishments under the various provisions of it.

Children's homes are to be established and maintained in every district or group of districts by itself or through a voluntary or a non-governmental organization registered under the Act for either short term, long term to provide care and protection and rehabilitation as directed by the CWC[1].
The Model Rules specify that while children of both sexes below 10 years can be housed in the same home, separate bathing and sleeping facilities are to be maintained for boys and girls. Separate children's homes are required for boys and girls of age group 7-18 years with separate facilities for age groups 7-11 years and 12-18 years within the facility. All Children's Homes are required to provide the rehabilitative services listed under Section 53 (1) JJ Act 2015. They should also have a well conceived program of pre-release planning and follow-up for children discharged from the homes.For children with intellectual disabilities housed in such homes mental health interventions and counselling need to be provided on an ongoing basis with necessary interventions from mental health experts. These institutions can collaborate with child guidance centers, psychology and psychiatric departments or similar Government and non-Government agencies specialized in individual therapy. Provisions of the Mental Healthcare Act, 2017 need to be adhered to.

Observation Homes should be established and maintained by the State Government in every district or a group of districts, either by itself, or through voluntary or non-governmental organisations, for temporary reception, care and rehabilitation of any child alleged to be in conflict with law, during the pendency of any inquiry under the JJ Act.[1] The children are housed here and cared for until they are released on bail or the disposal of their case, while providing them all the facilities and care that are mandated under the law. Children here are in the age group of 7-18. Within the OH, the children are to be segregated based on age and gender. Age groups here would be 7-11 years and 12-16 years and 16-18 years. The OH is expected to be child friendly and not like a jail. The children here are to have a daily routine and facilities specified under the Model Rules with all amenities in place. They should also be protected from abuse of any kind.

Shishu Griha are Specialized Adoption Agencies recognized in each district as provided in the JJ Act, Model Rules, and Adoption Regulations. Children below six years of age who are orphaned, surrendered or abandoned are transferred here for rehabilitation and adoption. All the necessary procedures as mandated for CCIs under the JJ Act, Model Rules, and Adoption Regulations, 2017 need to be followed here as well. Infrastructure, food and nutrition, safety, activities and due procedures for adoption are to be monitored and maintained periodically after inspection by the concerned authorities.

[1] JJ Act, 2015, Section 47(1).

After Care Home for Boys/ Girls are for children above 18 to 21 years of age. These children are provided with support, financial assistance and all other basic amenities provided in other CCIs. In addition, they need to be provided education, trained in employable skills, aided with placements and scholarships for education, given support till they get employment, provided counselors and also provided resources for any other creative outlets. The CWCs, JJBs, and Children's Courts are the authorities vested with the function of passing orders for After Care. They can also pass orders enabling the After Care residents to continue staying for 2 more years after 21 years in special cases [1,9].

Services to be provided by a Child Care Institution

All Child Care Institutions should provide the services listed under Section 53(1) JJ Act 2015. In addition, the JJ Model Rules specify the physical infrastructure and basic service requirements in JJ MR, 2016 as follows:

Physical Infrastructure [1, 5, 7]

- There are specifications in the JJ Act, 2015 and Model Rules, 2016 regarding infrastructure and the buildings should show compliance
- All spaces within the CCI should be accessible to children and have all necessary safeguards and precautions in place to ensure the child's safety. All residential and classroom premises shall be constructed in a manner so as to keep children in a safe and protected zone. The space shall be well lit and well ventilated and have space indoors and outdoors for activity

Rehabilitation Services

- Short term and long term care
- Medical care treatment and specialised treatment
- Psychiatric and mental health care
- De-addiction and rehabilitation
- Education
- Vocational training and skill development
- Witness protection and
- Group foster care

Basic services [1, 6]

- Food, clothing, water, sanitation and hygiene
- Mental health interventions including counselling
- Medical facilities including first aid and to facilitate specialised treatment
- Formal age appropriate education including bridge education and continuing education and life skill education and
- Recreation, sports, fine arts and group work activities

Reason for Assessment of Child Care Institutions

There has been no assessment of Child Care Institutions in Karnataka to determine if they are compliant as per requirements under the JJ Act 2015 and the Model Rules, 2016 undertaken so far. It was imperative that one such extensive and comprehensive study be done across the state of Karnataka.

The last study of child care institutions in Karnataka was undertaken by National Institute of Public Cooperation and Child Development (NIPCCD) between September 2000 and January 2001 to understand the functioning of the CCIs and offer suggestions to improve their functioning [4].Their main objectives were to study in detail the functioning of child care institutions specifically with reference to infrastructure, procedures, rules, and regulations concerning admission and discharge of children; administration and management in 3 different categories (Govt run institutions, Grant-in-aid institutions, Private institutions) of child care institutions and to understand the facilities and problems in home.

However, there have not been further studies undertaken to assess the running conditions of the CCIs. There is a dire need to do so in order to assess if children residing in these homes are being given what they rightly deserve.

Based on this requirement a statewide assessment of government run Child Care Institutions across Karnataka State has been commissioned under the Integrated Child Protection Scheme and based on the JJ Act 2015 (Section 53(1)) and specified in the Juvenile Justice (Care and Protection of Children) Model Rules 2016 Rule 26, 27, 29 – 40, which articulates the standards for a Child Care Institution.

The Department of Women and Child Development, Government of Karnataka has taken a proactive role, partnering with Enfold Proactive Health Trust, Bengaluru to achieve the goals of assessment of government run Child Care Institutions across all 30 districts in the State.

Project Objectives

The project design took into consideration the objectives and parameters for assessment. They are as follows:

1. Assess the implementation of the JJ Act, 2015 and the Model Rules on the ground with regard to functioning of CCIs

2. Identify the gaps and challenges in the child care institutions, that require immediate and long-term interventions to improve the facility.

3. Provide suggestions and recommendations for improvements to the existing systems

for relevant stakeholders including children, superintendents and staff

Parameters for assessment

- Physical infrastructure
- Maintenance of building and equipment
- Compliance with provisions in the JJ Act and Model Rules for CCIs
- Provisions for rehabilitative services in the CCIs
- Whether Children's Committees and Management Committees were in place and functional
- Maintenance and submission of records and reports as required
- Attitudes of staff and their sensitization to work effectively in CCIs
- Overall wellbeing of children in CCIs including health, safety, education, nutrition and other basic requirements

Expected Results

The report, recommendations and analysis that will arise from the assessment project for CCIs in the 30 districts of Karnataka, will enable the Department of Women and Child Development, Karnataka to take necessary steps to provide better infrastructure, enhanced safety, security, development, all other services and rehabilitative support to children in these CCIs.

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2. JJ Model Rules, 83 (4)
3. Section 53 (1) JJ Act 2015
4. Ref: http://www.nipccd.nic.in/file/reports/dsmdata.pdf
5. JJ MR, 2016, Rule 24(1)(iv), sub clauses (a), (b) and ©
6. JJ MR, 2016 Rule 27(3)(ii)
7. JJ MR, 2016, Rule 27 (10)
8. JJ MR, 2016, Rules 66, sub clauses(2)-(6)
9. JJ Act,2015, Section 2(5)

B2. ASSESSMENT METHODOLOGY

Core Methodology

- Quantitative and qualitative assessment of the identified Child Care Institutions and stakeholders based on direct observation and interviews.
- All data and information collected to be reviewed, analysed and shared with ICPS/DWCD, Karnataka.
- The analysis was to include actionable short term interventions and long term recommendations for identified stakeholders and CCIs.

Data Collection Tool Development Process *[Figure1]*

- Data collection tools were developed in consultation with experts in various fields related to the JJ Act and Model Rules and Child Rights. Legal experts and DWCD officials were also consulted. Tools were submitted to the ICPS/WCD for review prior to commencement of the study
- Tools were developed to cover a broad range of data pertaining to the core requirements outlined in the JJ Act and Model Rules to ensure well being, care, protection and safety of children.
- Tools had been developed to assess infrastructure and living conditions in CCIs, as well as understand the perspective of all relevant stakeholders in the CCI .
- Data was gathered from multiple sources such as observations by field investigators, children's views, and views of staff, to ensure veracity as well as representation of the needs and interests of all stakeholders involved.
- A total of 5 data collection tools were developed, highlighted in Figure 2
- Templates of all data collection tools are provided as Annexures in Section E



Figure 1

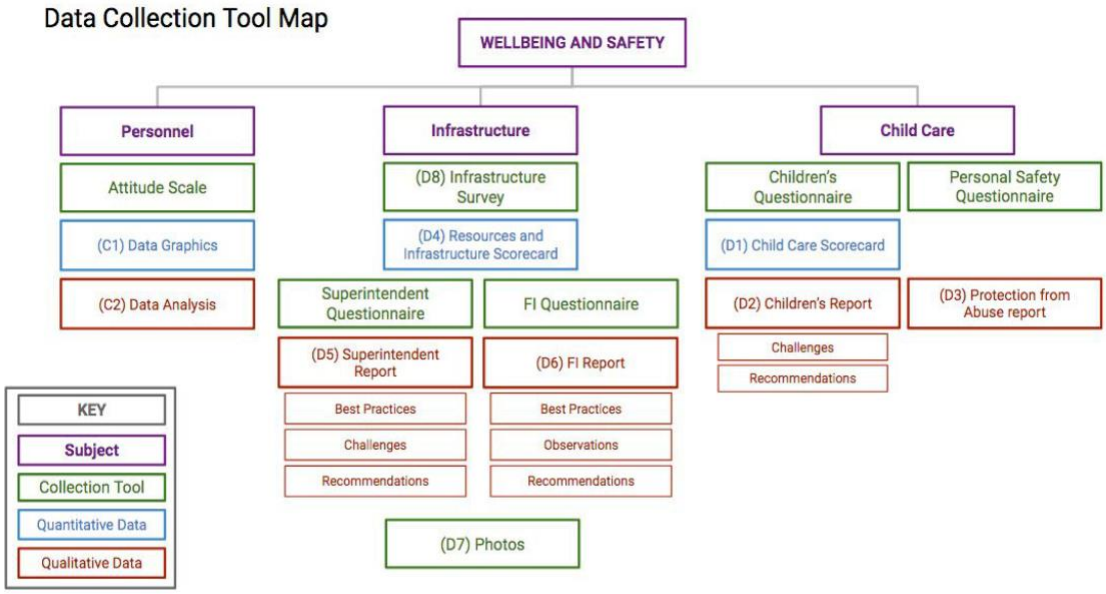


Figure 2

Targets for Assessment :

The JJ Act, 2015 and the JJ Model Rules have stated the required rehabilitation services to be provided to children in the CCIs, as mentioned in the Introduction of this report. These include short term and long term care and protection to the children along with all the provisions mentioned in the Act section 53 (1). In addition, the following services as mentioned in JJ Act,2015, Section 2 (27); Rule 27(3,4) (ii); Rule 27 (10,11) need to be provided. The targets for assessment took into consideration the following:

1. Physical premise of the CCI, including all facilities that are provided to the children.
2. Children's perception of various facilities provided and environment in the home with respect to their mandated rights and their personal safety from harm and abuse.
3. Superintendent's account of infrastructure and resources, operational challenges and recommendations for improvement of the home.
4. Staff's perception of their role, understanding of the needs of children and their attitudes towards children who reside in the homes.

Project Design Development Process:

The team from Enfold Proactive Health Trust brainstormed on collection, collation and analysis of the data that emerged from the assessment study [Figure 3]. The tools that were developed were discussed at length regarding the methods that would be followed in due course of time for the 10 months.



Figure 3

It was concluded that the assessment would be done in 3 main phases. The first pilot CCI assessment was in Bangalore and considered Phase 0 to identify challenges and gaps. Tools were reworked based on challenges faced in Phase 0 and 1. One of the primary challenges was time management in CCIs in Phase 0. Since the earlier tools designed were lengthy and detailed,

FIs were unable to gather the data within the time-frame. Tools were condensed and made shorter and easier for the field investigators to assess. The re-designed tools were used for Phase 1 and Phase 2.

CCI Assessment Procedure

Step 1: Field Investigator (FI) Orientation, Training & Planning

Field Investigators who had volunteered for the assessment project were vetted, regarding their ability to sustain the study and travel extensively to all the CCIs in all the 30 districts of Karnataka. They attended a 2-day training program by experts in the field and were provided an orientation on:

- the purpose, relevance and nature of the assessment in CCIs;
- JJ Act 2015 and POCSO Act 2012 to understand the fundamental legal components of these legislations so that they could undertake assessments accordingly;
- Confidentiality of data collected and the importance of not sharing the same with any outside agencies other than the department. Confidentiality was to be maintained throughout the process of the assessment by the field investigator and they were requested not to share any of the information gathered with media, public or any external agency except with the department
- group facilitation exercises with role play and mock interviews with children.
- recognizing implicit bias and ensuring that one's bias or judgement is minimized while conducting the assessment.
- hearing all the voices from the CCI, that of the children and the staff patiently and recording the same verbatim during the assessment.
- data collection methods and data tools roles and responsibilities of FIs
- reporting mechanisms in cases of violations of child rights, including abuse of any form in CCIs
- Sensitization on being empathetic to children and staff, to be sensitive and non-judgemental

Further, training was imparted to FIs by Enfold Trust in conducting sessions for staff on JJ Act, Child rights and CSA. Personal Safety and life skills session training for boys and girls including reproductive health and menstrual hygiene sessions for girls, to help them develop an understanding of their bodies and feelings.

FIs were also informed that this was not a fault-finding mission, but a means of assessment and gathering information to improve the existing conditions for the children in the CCIs.

Step 2: Field Investigation Preparation

- After the orientation and training, the planning for execution of the assessment study was undertaken. The Superintendents and Staff were notified by the department as well as the field investigators regarding the assessment, requesting their participation and cooperation. The District Child Protection Unit (DCPU) in each district was also informed of the same.

- The letter issued by the ICPS/WCD was carried by the Field Investigator and presented to the Superintendent before commencing the assessment.

- Permissions for taking photographs of the CCI was taken from the Department as well as the DCPU and conveyed to the Superintendent. Photographs of children or staff have not been taken or included in the report.

Step 3: Time Allocation

- Field Investigators in Phase 0, 1 and 2 were split into teams of two to go to each district. Since some districts had more than two CCIs, the work was split between the FIs. Each FI took around 1.5 to 2 days to complete the assessment of each CCI depending on the number of children, staff and the size of the facility.

- If the number of children in the CCIs were greater than 50, two FIs assessed the CCI, splitting the work between them. Where numbers were manageable, one FI undertook the assessment of that CCI.

- The task was split between FIs in each CCI regarding personal safety sessions for children, administering questionnaires for staff and children and taking sessions for the staff.

Step 4: Field Investigation

- On Day 1, a session on Personal Safety, POCSO Act and procedures, provisions under JJ Act for CCI, child rights and sensitivity towards children was conducted for the staff of the CCI by gathering them all in the office. They were also made to understand that it was not a fault finding mission but more of a means of improving the CCI and making it compliant by providing the required services as mandated by the JJ Act. They were asked to fearlessly give recommendations and suggestions for the same, regarding the issues that may be hampering compliance.

- Attitude Scale was administered to the Staff of CCI after explaining the purpose of it. The Attitude Scale was devised as a means of measuring the attitude of the staff working in CCIs to study any implicit bias and judgemental behaviors. The answers to

the attitude scale were also discussed so they understood what is acceptable and what is not. The do's and don'ts in the CCI were also explained to them.

- The Superintendent then took the FIs around explaining the CCI to them. Field Investigators then assessed the physical infrastructure, made observations and took photographs. Stocks such as that of clothes, toiletries, stationery, food, sanitary needs, and other requirements provided at the time of admission, when required and periodic needs were checked while talking to the Staff.

- Field Investigators also had lunch at the institutions as per the menu of the day along with the children to assess the quality and quantity of food and to get feedback from children on the food being provided.

- Superintendent also filled up the Questionnaire with information regarding CCI, stock of supplies, number of children and other details. They also provided a list of requirements for the CCI

- In Phase 1 the children were available to the FIs during the day since it was vacation time. During Phase 2, the children would return from school around 4 pm and the sessions were done in the evenings for them, sometimes into the night.

- Children were assembled and divided into groups based on their language of comprehension. Child Rights were explained to the children and personal safety sessions were done for all the children together. Life Skills was also imparted along with this. In the Girls Home, the session on reproductive health and menstrual hygiene were also conducted. The children were provided with a safe space to interact with Field Investigators both in groups and in private with any challenges or personal problems they face. In between sessions, fun activities were organized along with role plays, singing and group dance.

- The younger girls below 12 were sent out when these topics were done for the older girls. The FI would then engage the smaller children with artwork and put it up on the CCI walls after they were done adding to the fun factor.

- Before the children's questionnaire was administered, written consent was obtained from them after explaining to them what is on the consent form. Children were told that they can answer questions on their own volition and no pressure was exerted on them to participate in the proceedings. The children were asked questions relevant to services that need to be provided to children under JJ Act such as food, nutrition, clothes, participation, essentials, education and safety.

- To collect the viewpoint of the children, questions around safety was discussed - how safe do the children feel in terms of their physical safety (corporal punishment, fights with older kids, food, hygiene, etc) emotional safety as well as sexual safety.

- While discussing sexual safety, we informed them about what we meant by personal space and personal safety rules and asked if they felt safe in that regard.
- They were also informed about confidentiality by the FIs regarding any information disclosed. They were informed that if the matter is connected to abuse of any kind then action would be taken to stop it by informing the concerned authorities.
- In case of any disclosures of any form of abuse, either at the CCI or prior to the child being placed at the CCI, the matter would be brought to the attention of the Superintendent and the Head office immediately. In case of disclosure of sexual abuse by a child, protocols for disclosure with regard to mandatory reporting would be followed.
- None of the staff were present when Field Investigators engaged with the children and the interactions were done in private. This was mainly done to encourage children to talk fearlessly and not feel intimidated by staff.
- When either physical or sexual abuse was reported at the CCI to the Field Investigator, it was immediately reported to a core team in Bangalore who contacted the DWCD/ICPS Director /ICPS (Project Director) immediately and action was initiated. Confidentiality was maintained. The Department contacted District Police, DCPO, District CWC or other relevant agencies to take appropriate action. Counselling was initiated, medical and other processes under POCSO Act were duly followed.
- Superintendent seal and signature was collected on all the tools. The Superintendents also provided data in writing as a separate report to the FIs regarding challenges, best practices, requirements, and recommendations.
- Investigators collected the necessary documents and questionnaires and filed them for data entry.

Data Compilation and Analysis

The data collection tool map in Figure 2 schematically represents the method and procedure in which the collection of data was done to enable analysis once the assessment at each CCI was completed by the field investigator. This includes the qualitative and quantitative data that was gathered through questionnaires, interviews and sessions at every CCI.

- Data was compiled and managed using the data management cycle shown in Figure 4
- Field investigators filed data by district and after returning to Bengaluru they entered it into a data analysis system developed for this project
- The data analysis system used the framework in the JJ Act and Model Rules to assess

how CCIs fared against legal standards.

- Analysed quantitative data was used to develop data graphics in the form of graphs to indicate key focus areas, as explained in section B3
- Qualitative data was used to draft reports containing best practices, challenges and recommendations from field investigators and children

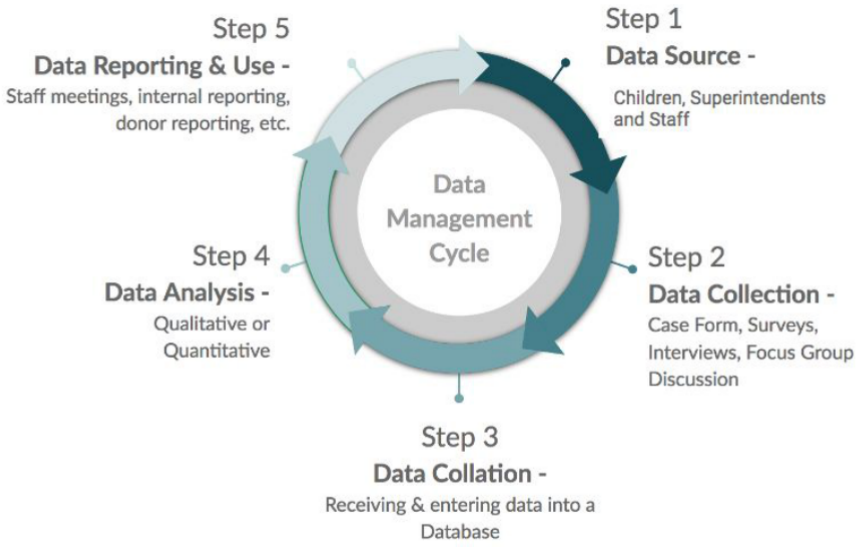


Figure 4

Duration of Study and Timelines

The duration for the project was for 10 months from the start of Memorandum of Understanding in two phases, Phase 1 and Phase 2. Phase 0 was considered a pilot study in Bangalore CCIs and a training for assessment for the field investigators. This enabled the field investigators to feel comfortable in the CCIs and time themselves with the tools. Phase 1 comprised assessment of CCIs in 10 Districts in and around Bangalore for easy commute back and forth and for identifying any challenges that may arise. Phase 2 was carried out from October 2019 and comprised the remaining 20 districts. A preliminary report was submitted to the Department after Phase 0.

- After Phase I, an interim report was submitted to the Department and the process reviewed before carrying out Phase II.
- Further, urgent interventions and recommendations were sent to the Department and followed up for immediate action.

Phase 0 in Bengaluru *(March 2019)*

The first visits were successfully conducted at 4 CCIs in Bengaluru. Bengaluru, Boys Home, Girls Home, Observation Home for Boys, Shishu Griha and Home for boys with Intellectual Disability

Phase 1 Assessment of 10 Districts *(Completed on 30 August 2019)*

Assessments of CCIs in **Bangalore, Mysore, Chikballapur, Hassan, Chitradurga, Ramanagara, Chamarajanagar, Tumkur, Mandya and Kolar** were completed along with data entry and report with observation and recommendations. The detailed report was submitted to the Director and the Department. The previous Director ICPS, had been updated on the status of the project and she also suggested requesting extension and revised agreement to be issued by the Department for the same since the project got delayed due to political turmoil and instability.

Phase 2 Assessment of 20 Districts *(Completed on 4 December 2019)*

Assessments of CCIs in **Davangere, Haveri, Koppal, Raichur, Bellary, Bagalkot, Bijapur, Kodagu, Udupi, Mangalore, Shimogha, Chikmagalur, Karwar, Dharwad, Gadag, Belgaum, Gulbarga, Belagavi, Bidar and Yadgiri** were completed on 4 December 2019.

Post assessment visits to all the remaining district CCIs in Phase 2, Field Investigators got on to the task of data entry for all the 81 CCIs. Subsequently the data analysis for each one of them was done and also the compilation and common analysis of the Attitude scale for all the districts was done to study staff attitudes in general.

Timeline for the Assessment Study

Planning stage	Phase 0	Phase 1	Phase 2	Final stage
15 Aug - 15 March	**March 2019**	**1 June - 15 Aug, 2019**	**15 Aug - 4 December**	**Jan - 31 March**
Determining project objectives	Piloting project in Bengaluru CCI	Conducting assessment in 9 districts	Conducting assessment in 20 districts	Analysing data to gain overall picture
Drafting proposal to DWCD	Beginning data entry for CCIs	Entering data collected	Entering data collected	Drafting final report
Gaining DWCD approval	Submitting preliminary report on process	Compiling data into predetermined template	Checking for oversights in interim report	Submitting to DWCD
Developing assessment tools	Assessing feasibility of existing plan	Analysing data as necessary	Compiling data into predetermined template	
Developing data filing mechanism	Incorporating FI feedback to make changes	Drafting and reviewing interim report	Analysing data as necessary	
Creating project plan	Revising tools and facilitation process	Creating timeline for Phase 2	Compiling non-data aspects of final report	
Training field investigators	Revising timeline	Submitting interim report to DWCD		
Budgeting	Creating final report structure and template			

Report and Recommendation Submission

All the qualitative information that was gathered by the field investigators were submitted for each CCI as assessment reports. These reports describe in detail the positive observations or best practices in that CCI. In addition, general observations about the CCI that the field investigator made have also been included. Subsequently, recommendations have been made for each CCI in each district as key recommendations and as additional recommendations. These recommendations were also submitted periodically to the ICPS Project Director and the Director who then intervened and took action promptly wherever they could make a difference. These recommendations are also based on their short term and long term effectiveness. The Department in the meanwhile has also sent recommendations to the District DCPU and DC offices for immediate action.

Reporting Abuse

In cases where corporal punishment was disclosed by children, the field investigators immediately notified the core team in Bangalore who transferred this information to the department and action was taken in accordance with Section 75 and Section 82 of the JJ Act, 2015.

In instances where sexual abuse was reported, prompt action was taken by the department and procedures followed wherin the District DCPU office was informed, police were involved, children rescued and due POCSO Act procedures were followed. The alleged offenders were arrested and case registered for follow-up by police. In such cases, the children were transferred to private CCIs temporarily until arrangements in their CCI were made for their safety and comfort.

Challenges and Solutions during the Study

Challenges	Solutions
Superintendent lacking time to complete questionnaire	Send questionnaire in advance of visit
Superintendent and staff busy with daily tasks	Enlist single staff member for walk around
Children's schedule conflicting with visits	Plan with Superintendent in advance to avoid conflict

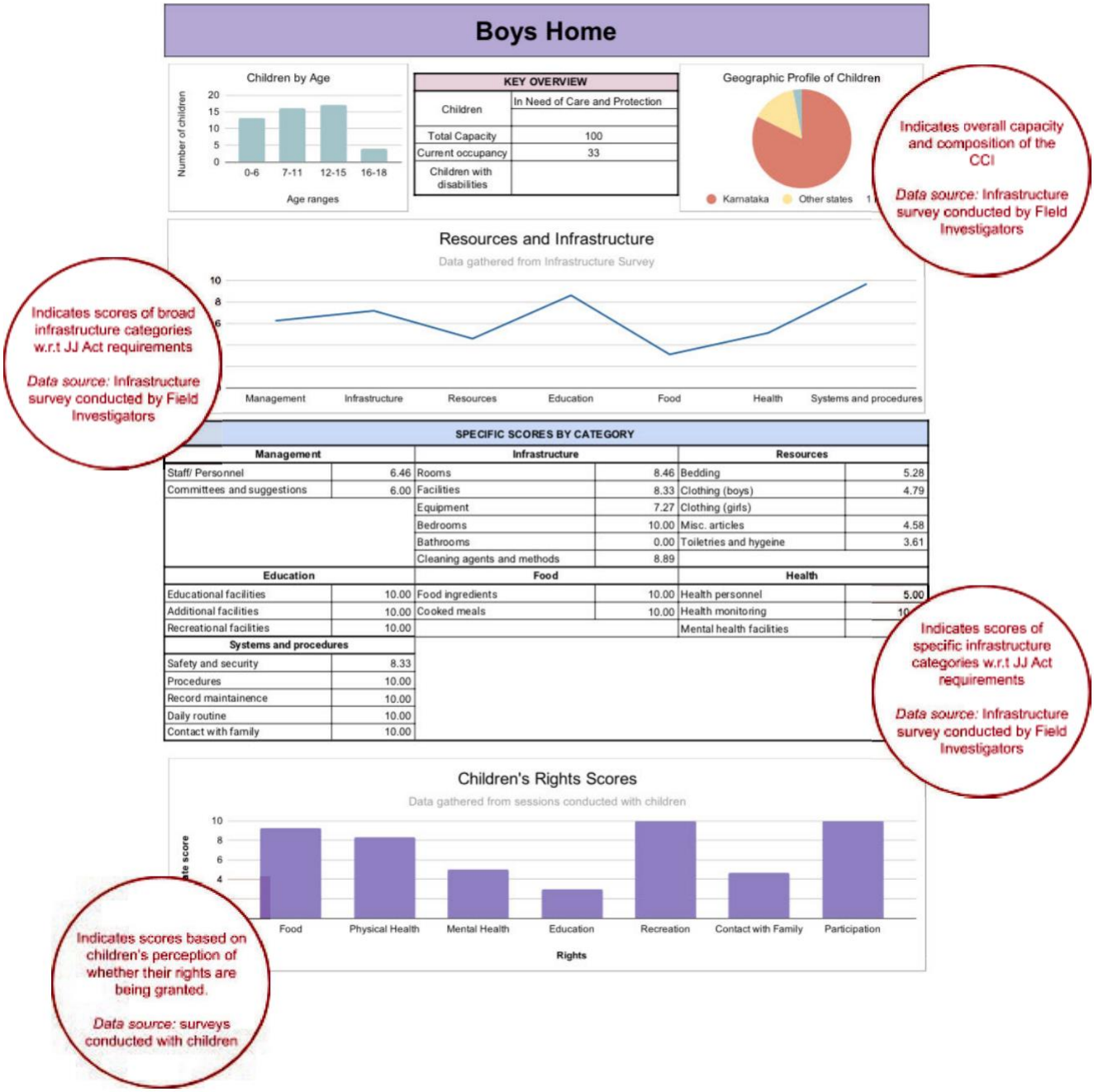
Reporting sexual and physical abuse	Reinforced reporting process with DWCD
Delay in project due to political turmoil and instability, public bandh and curfew on occasions that limited travel and changed plans for FIs.	Department notified and extension sought

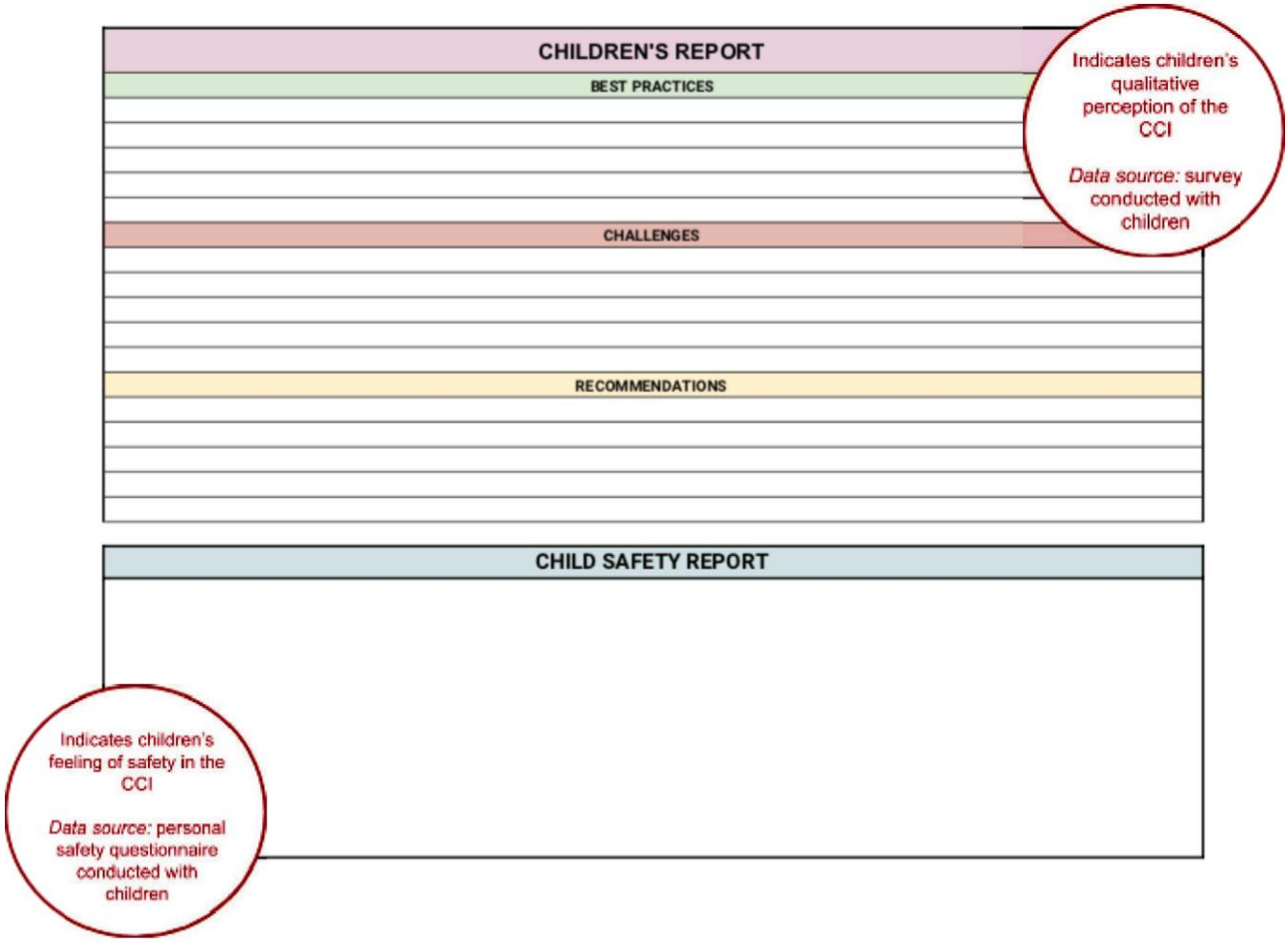
Limitations

Although best efforts have been maintained to collect the most accurate data, variations in operation across CCIs as well as logistical obstacles to assessment created limits on perfect accuracy. These challenges in data collection and analysis have been mitigated in the best possible ways to present a fairly accurate representation of both qualitative and quantitative assessment of the CCIs in all 30 districts of Karnataka.

B3. EXPLANATION OF REPORT SECTIONS

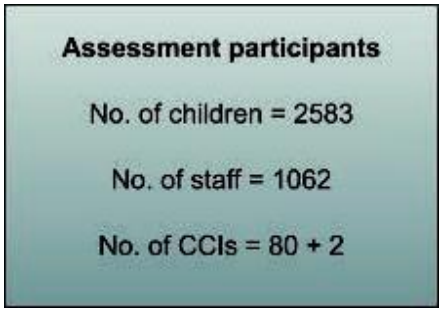
A unique page for each CCI assessed has been created to give a broad overview of the key focus areas for that institution. These have been created by compiling and analysing data from CCIs and weighing them against provisions outlined in the JJ Act. Using such a format will enable the department to save time and resources by taking targeted action to address the specific needs of CCIs. Below is an explanation of various sub sections of each report.




CHILDREN'S REPORT
BEST PRACTICES
CHALLENGES
RECOMMENDATIONS
Indicates children's qualitative perception of the CCI
Data source: survey conducted with children
CHILD SAFETY REPORT
Indicates children's feeling of safety in the CCI
Data source: personal safety questionnaire conducted with children

B4. SUMMARY OF ASSESSMENT STUDY

The assessment of government-run Child Care Institutions (CCI) across 29 districts of Karnataka (1 district Bengaluru Rural does not have any CCIs) was undertaken based on the mandate under the JJ Act, 2015 and the Juvenile Justice (Care and Protection of Children) Model Rules, 2016 to provide rehabilitative services to children in CCIs, while also ensuring their right to be heard in the management of the CCIs. The Department of Women and Child Development, ICPS, Government of Karnataka, took a proactive role by partnering with **NGO Enfold Proactive Health Trust**, Bengaluru to complete this study.



The CCIs included Children's Homes for boys and girls, Observation Homes for boys and girls, Children's Homes for children with intellectual disability, After Care Homes for boys, and Specialised Adoption Agencies.

Field investigators and the research team put together tools for assessment in the form of detailed questionnaires gathering information from the Superintendents, staff and children regarding the CCIs. This was verified by the field investigators through observations and enquiries. Recommendations were also taken from the children regarding improvement of the CCIs during group discussions on child rights, personal safety and life skills. Discussions were also held for staff on personal safety, child sexual abuse, POCSO Act, child rights and JJ Act provisions.

Infrastructure of CCIs

Data analysis from all the data collected from the assessment study has been summarized below. The average of all the scores collected for the Infrastructure was seen to be 6.07/10 for all the CCIs. This took into consideration the Infrastructure facilities required under the JJ Act 2015 and the Model guidelines 2016. The score indicates that there is a need for improvement of the infrastructure in most CCIs and upgrading them from the existing conditions. The current infrastructure provided is average and there is scope for tremendous changes to better equip them as per the standards required. Several CCI buildings were in a state of disrepair and needed upgrading with immediate effect. This could be painting, repairs of walls/ceilings, addition of mesh to windows, lack of fencing/walls around CCIs, lack of playground, overgrown weeds around CCI, collapsing structures, electrical repairs, old buildings, leaking roof/ceiling and premises. Budget needs to be allocated for the same urgently since there is the issue of safety and endangerment for the children.

74 of the CCIs require infrastructure development and upgrading while 6 CCIs are in good shape with the existing building and status quo.

58 of the CCIs are Government owned and 22 CCIs are housed in rental buildings. None of the rental buildings meet the specifications under the JJ Act for infrastructure. Most often the

rental buildings are in residential areas, with hardly any space for the children's dormitories, dining halls, office space or study/counselling rooms, or other facilities required. Rental buildings have fewer bathrooms and toilets and children struggle to use these. There are safety issues since rental buildings may not have protective walls or security to restrict entry of outsiders. Some of these rental CCIs also have CWC sittings and JJB sittings make it highly uncomfortable for the children with no privacy or security since several outsiders visit during those days. The rental buildings do not have play areas for the children and they are cooped up indoors most of the time due to this. In few cases, rents were not paid on time leading to issues with owners. There is an urgent need for moving all the CCIs to permanent Government buildings.

KEY DATA OVERVIEW		
AVERAGE OVERALL SCORES (/10)		
Infrastructure	**6.07**	
Children's Rights	**6.32**	
AREA	**NUMBER OF CCIs**	**% OF CCIs**
Property		
Government owned	58	71.60%
Rented	22	27.16%
Infrastructure required		
Yes	74	91.36%
No	6	7.41%
Superintendent		
Permanent	57	70.37%
Additional charge	21	25.93%
Counselor required		
Yes	14	17.28%
No	65	80.25%
Additional staff required		
Yes	52	64.20%
No	27	33.33%

STATEWIDE CCI TALLY							
DISTRICT	**BH**	**GH**	**OH**	**MC**	**AC**	**SAA**	**Total**
Bagalkote	1	1					2
Ballari	1	1	1	1		1	5
Belagavi	2	1	1		1	1*	6
Bengaluru (Urban)	1	1	1	1		1	5
Bidar	1	1	1				3
Chamarajanagar	1	1					2
Chikkaballapur		1					1
Chikkamagaluru	1						1
Chitradurga	1	1	1				3
Dakshina Kannada	1						1
Davanagere	1	1	1			1	4
Dharwad	1	1	1	1		1	5
Gadag	1	1					2
Hassan	1	1	1				3
Haveri	1	1					2
Kalaburagi	1	1	1	1		1	5
Kodagu	1	1					2
Kolar	1	1	1				3
Koppal	1	1					2
Mandya	1	1					2
Mysuru	1	1	1				3
Raichur	1	1	1				3
Ramanagaram		1					1
Shivamogga	1	1	1				3
Tumakuru	1	1					2
Udupi		1	1				2
Uttara Kannada	1	1	1			1*	4
Vijayapura	2	1	1				4
Yadgiri		1					1
TOTAL	**27**	**27**	**16**	**4**	**1**	**5**	**82**

*NGO aided
BH = Boys' Home, GH = Girls' Home, OH = Observation Home, MC = Home for Mentally challenged, AC = After Care Home, SAA = Specialised Adoption Agency

Superintendent and Staff in CCIs

It was found that 57 of the CCIs had permanent appointed Superintendents. The remaining 21 were additional-charge. The Superintendents who were additional charges are very busy with other work and hence are not able to commit 100% of their time to the running of CCIs. Few have no experience or knowledge of running the CCIs. Few of them are disinterested or do not have time for the day-to-day operations of the CCI and have left it to the other permanent staff of the CCI to run the institution. The study highlighted that an invested and dedicated Superintendent had a disproportionately positive impact on the welfare of children in CCIs. Therefore this issue needs to be addressed urgently and placement of permanent Superintendents in all homes needs to be done to ensure better management of CCIs.

Counsellors in CCIs were observed to require training routinely in handling the children empathetically and being available for them. 65 of the CCIs do not require new Counsellors since they already have them. 14 of the CCIs urgently require counsellors.

Additional staff were required in 52 of the CCIs for better functioning of the CCIs without whom the rest of the staff are overburdened with work. 27 CCIs said they were alright with the existing staff. Accountants are urgently needed in many CCIs and auditing of accounts needs to be undertaken on a massive scale by the district DC/DCPO offices.

The suggestions by children in CCI dropped into suggestion boxes need to be looked into routinely. Inquiry into death and suicides in CCIs is important and action taken to be based on the report provided by the CWC/JJB post inspection. Complaints of corporal punishments and sexual abuse need to be immediately inquired into and action taken as per the law. Corporal punishment was reported in few of the CCIs and the matter was brought to the attention of the ICPS department. Similarly any sexual abuse that came to light during the assessment was also duly reported to the department and action was initiated immediately.

Salary for Staff

Salary issues were the primary complaint of the staff. Agencies recruiting the staff and allocating to the CCIs were not paying the staff salary on time. In cases the salary was issued after 3-4 months with cuts for taxes, ESI, PF and GST. This was causing enormous hardships to the staff who are not getting salary hikes of other perks. Group C and D employees were most hit by this issue. Agencies need to be made transparent and accountable. There were several complaints in all districts about the agencies recruiting staff.

Fund allotment and utilization was also an area that needed better monitoring and dispensation. Due to several procedures and processes such as K2, the CCIs raised concerns of funds not being available on time. The process they said was time consuming. Since the Emergency funds per month have stopped it has caused hardships to the CCI staff. The staff are spending their own personal funds to cover day to day emergency expenses at the CCIs, which takes a long

time to be reimbursed to them. Paying staff salaries on time and regularly appreciating their efforts will make a major difference to their investment in their jobs.

What worked well in CCIs

In several CCIs it was observed that there were committed Superintendents and staff who are going above and beyond their call of work to ensure comfort for the children. Few CCIs were seen to be availing CSR funds to improve their CCI. Children were seen to be happy in the majority of the CCIs. Interviews with children elicited responses that they are happy to be provided safety, education, food and shelter to pursue their studies and goals. There is camaraderie and joy among children in several CCIs. Staff have shown extraordinary compassion and commitment in several CCIs and need to be commended for their work.

Requirement for CCI in Bengaluru Rural

Only 29 districts in Karnataka have CCIs. Bengaluru Rural does not have any CCIs currently. There is a sanction for an Observation Home for Boys. It is yet to be commenced. This would also reduce the overcrowding in the Bengaluru urban CCIs when commenced.

C1 ATTITUDE SCALE

Introduction:

- The Attitude Scale was developed to understand CCI staff attitudes towards their role with respect to children in CCIs so as to identify aspects that need to be addressed through training.

- It consisted of 25 statements provided to CCI staff with responses based on a five-point scale ranging from "Strongly Agree" to "Strongly Disagree"

- Each statement pertains to a crucial area of understanding required of persons engaged in the care of children in the juvenile justice system.

- This survey was provided to staff of all designations in the CCIs, including:
    - Superintendents
    - Probation officers
    - Counsellors
    - Psychologists
    - House mothers and house fathers
    - Educators
    - Administrative staff
    - Medical and paramedical staff
    - Kitchen staff
    - Security staff
    - Compound staff

- Shortcomings highlighted will provide the department information on key focus areas for future staff training sessions.

- The Attitude Scale was provided to 593 staff members across CCIs

Staff Retention Data Pie chart

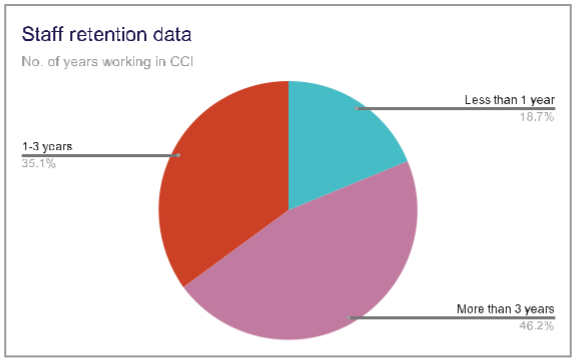
- Indicates how long staff have been with CCI

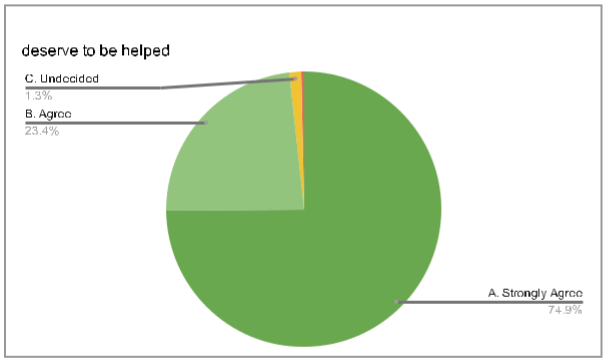
- Dedicated staff who stay over longer periods of time provide children with a sense of continuity and security

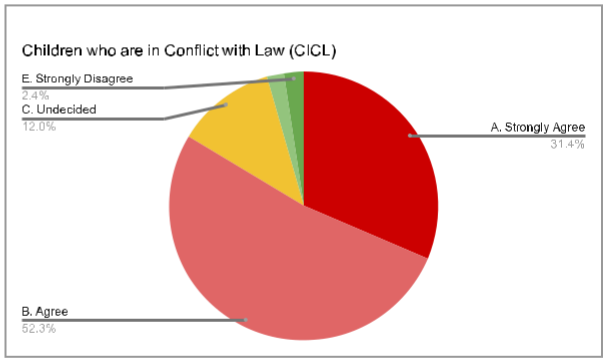
Attitude Scale Data Pie Charts:

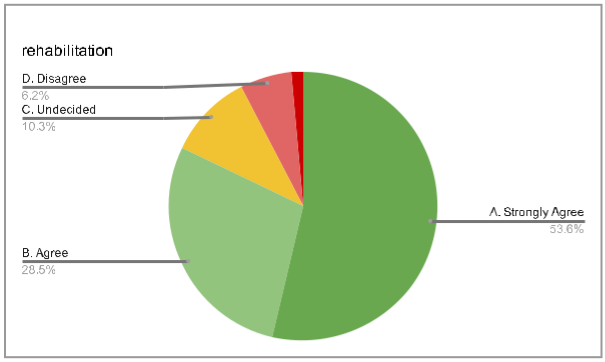
- Model answers for each question are shown in **Green** and opposing answers in **Red**
- Charts with more **Red** area show **high priority areas** and charts with more **Green** area show **low priority areas** for remedial action to be taken
- Data from these charts has been used to develop the data analysis in section C2

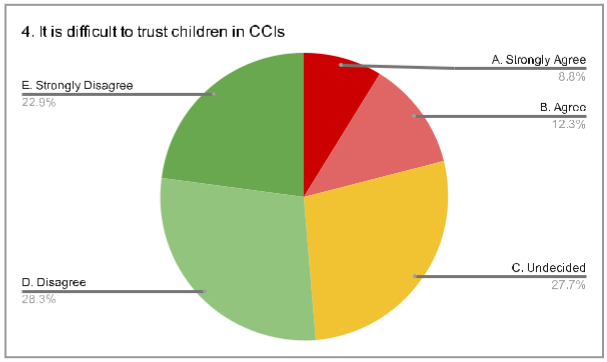
CCI STAFF ATTITUDE SCALE
DATA GRAPHICS

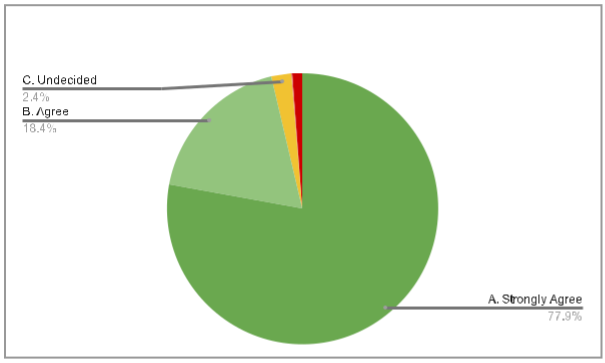


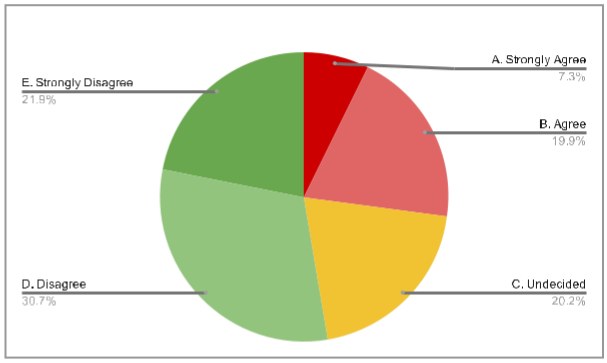


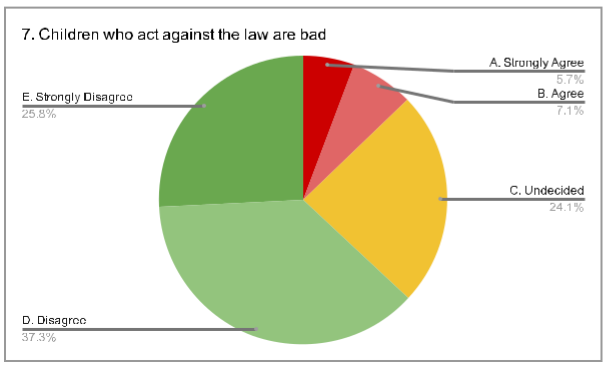


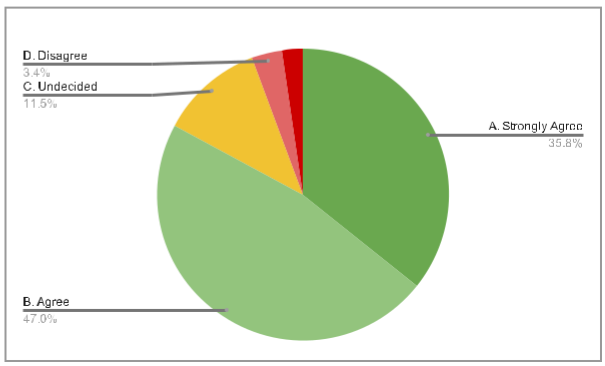


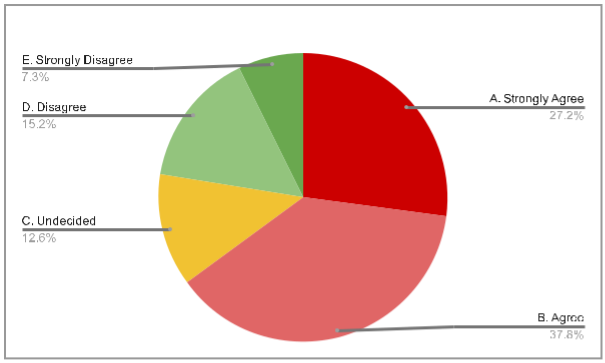


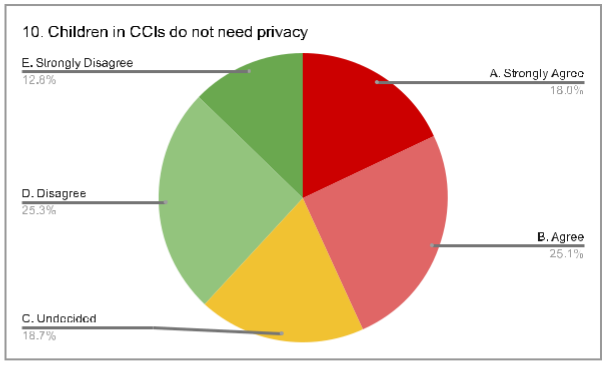


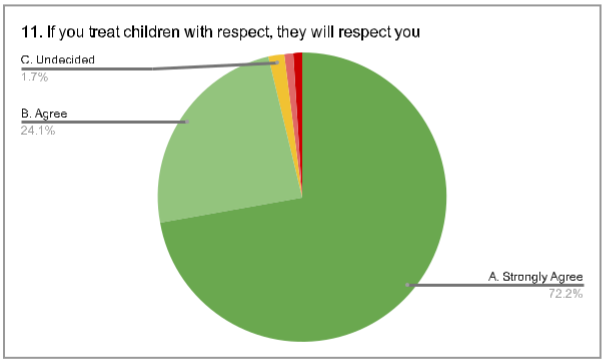


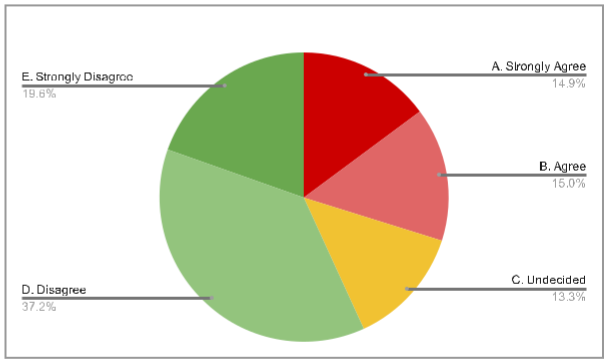


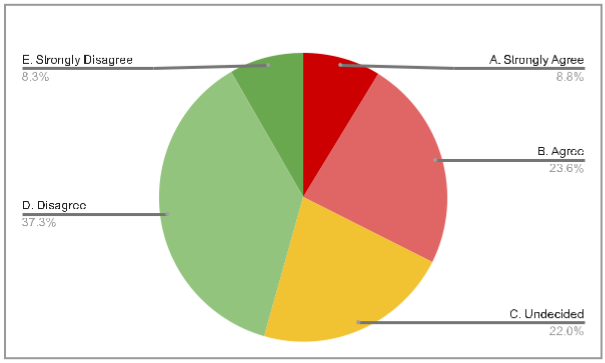


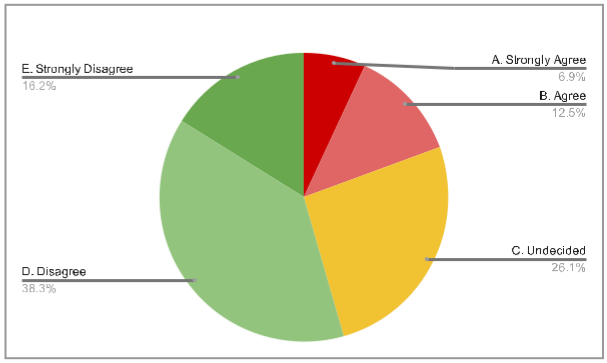

E. Strongly Disagree
7.3%
A. Strongly Agree
27.2%
D. Disagree
15.2%
C. Undecided
12.6%
B. Agree
37.8%

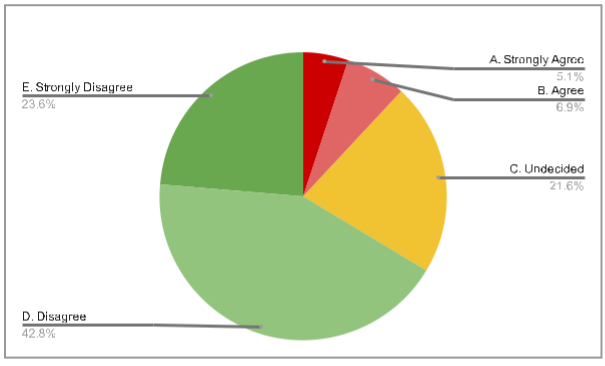

10. Children in CCIs do not need privacy
E. Strongly Disagree
12.8%
A. Strongly Agree
18.0%
D. Disagree
25.3%
B. Agree
25.1%
C. Undecided
18.7%

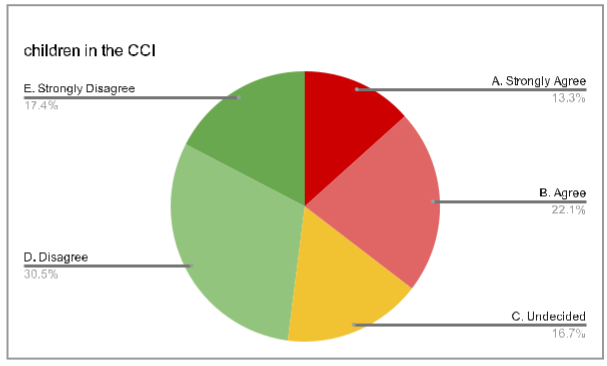

11. If you treat children with respect, they will respect you
C. Undecided
1.7%
B. Agree
24.1%
A. Strongly Agree
72.2%

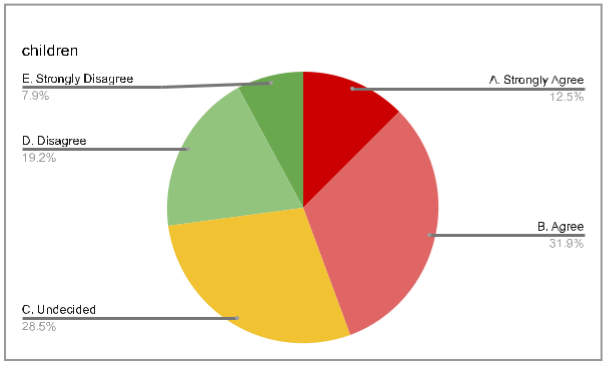

E. Strongly Disagree
19.8%
A. Strongly Agree
14.9%
B. Agree
15.0%
D. Disagree
37.2%
C. Undecided
13.3%

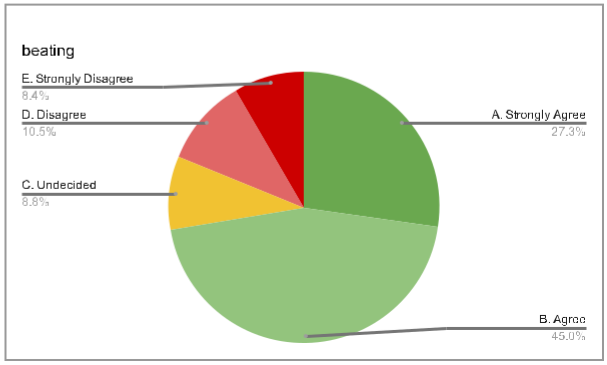

E. Strongly Disagree
8.3%
A. Strongly Agree
8.8%
B. Agree
23.6%
D. Disagree
37.3%
C. Undecided
22.0%

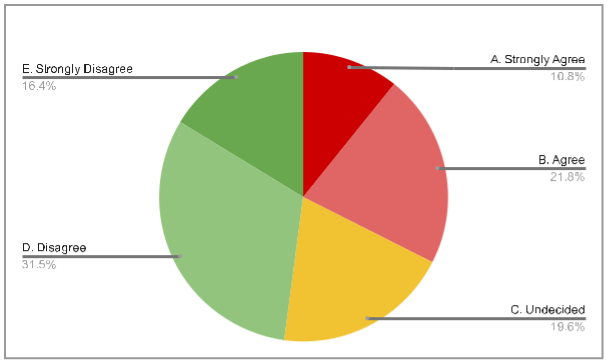

E. Strongly Disagree
16.2%
A. Strongly Agree
6.9%
B. Agree
12.5%
C. Undecided
26.1%
D. Disagree
38.3%

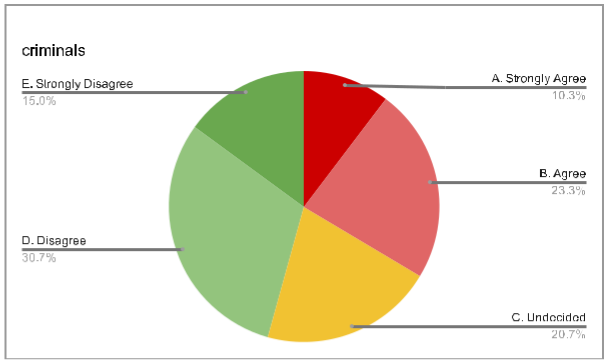

A. Strongly Agree
5.1%
E. Strongly Disagree
23.6%
B. Agree
6.9%
C. Undecided
21.6%
D. Disagree
42.8%

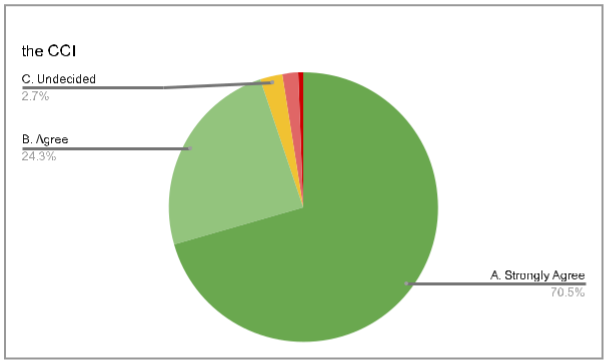

children in the CCI
E. Strongly Disagree
17.4%
A. Strongly Agree
13.3%
B. Agree
22.1%
D. Disagree
30.5%
C. Undecided
16.7%

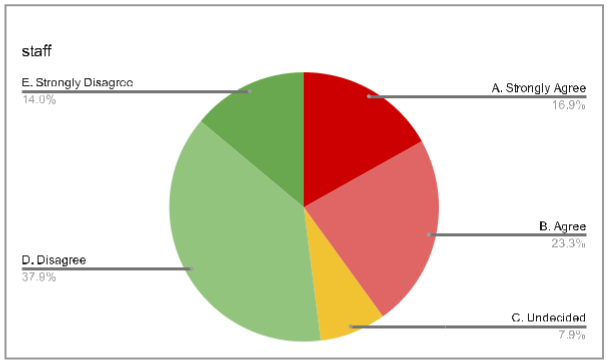

children
E. Strongly Disagree
7.9%
A. Strongly Agree
12.5%
D. Disagree
19.2%
B. Agree
31.9%
C. Undecided
28.5%

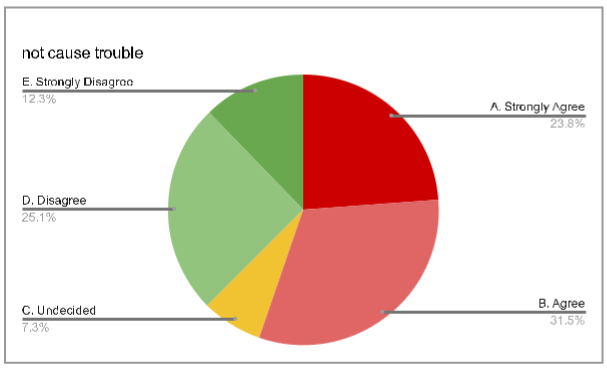

beating
E. Strongly Disagree
8.4%
D. Disagree
10.5%
A. Strongly Agree
27.3%
C. Undecided
8.8%
B. Agree
45.0%

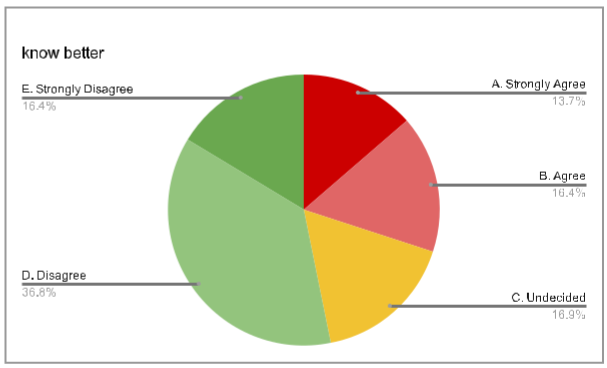

E. Strongly Disagree
16.4%
A. Strongly Agree
10.8%
B. Agree
21.8%
D. Disagree
31.5%
C. Undecided
19.6%

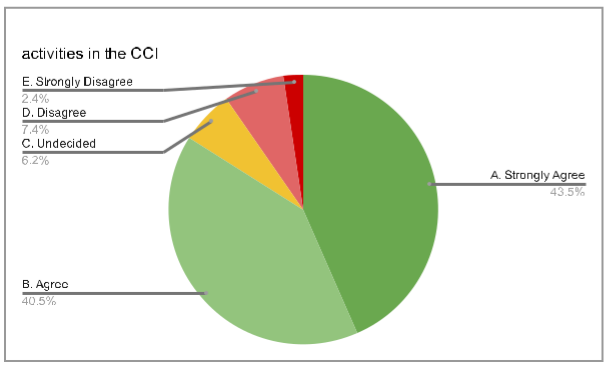

criminals
E. Strongly Disagree
15.0%
A. Strongly Agree
10.3%
B. Agree
23.3%
D. Disagree
30.7%
C. Undecided
20.7%


the CCI
C. Undecided
2.7%
B. Agree
24.3%
A. Strongly Agree
70.5%


staff
E. Strongly Disagree
14.0%
A. Strongly Agree
16.9%
B. Agree
23.3%
D. Disagree
37.9%
C. Undecided
7.9%

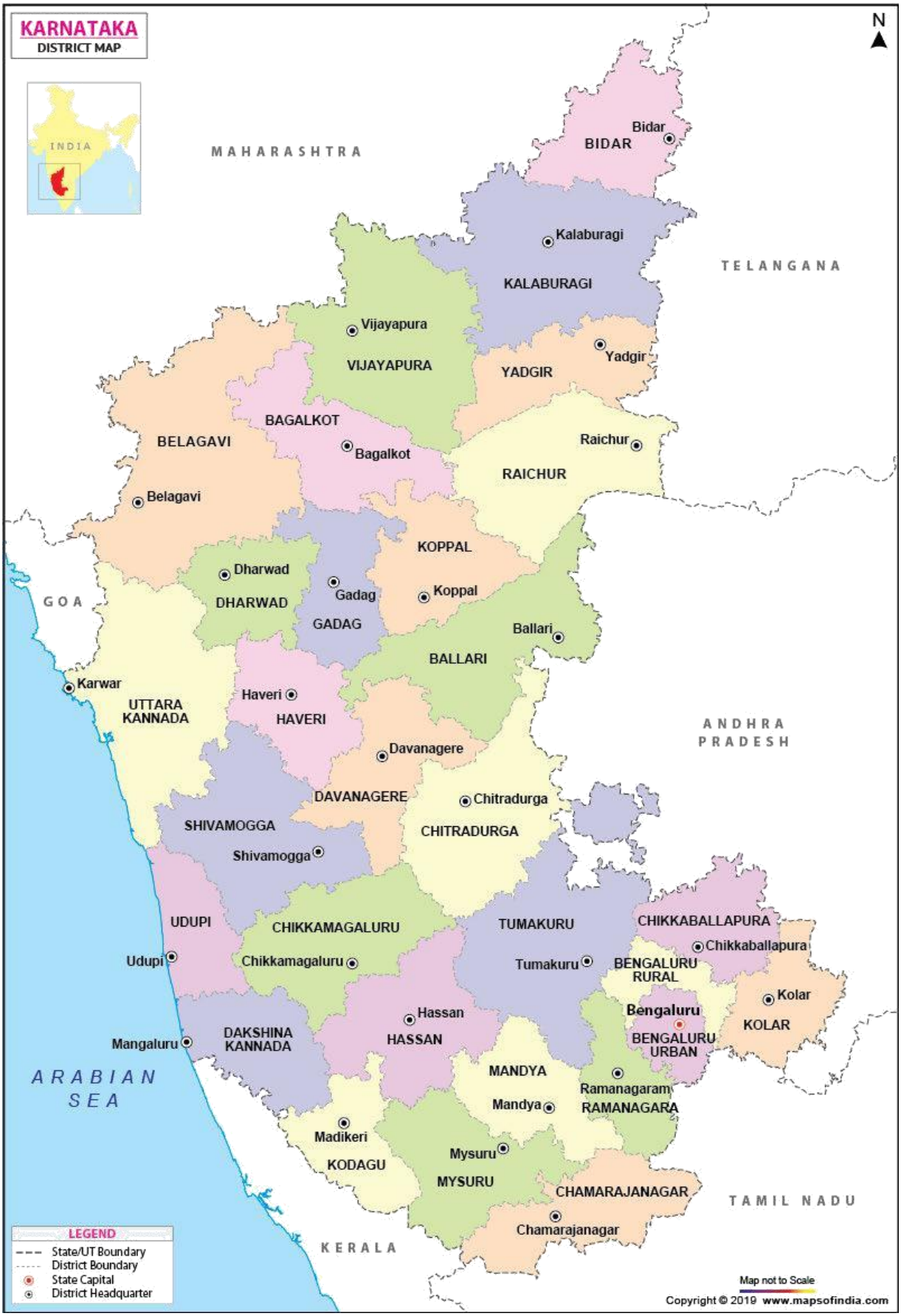

not cause trouble
E. Strongly Disagree
12.3%
A. Strongly Agree
23.8%
D. Disagree
25.1%
C. Undecided
7.3%
B. Agree
31.5%


know better
E. Strongly Disagree
16.4%
A. Strongly Agree
13.7%
B. Agree
16.4%
D. Disagree
36.8%
C. Undecided
16.9%


activities in the CCI
E. Strongly Disagree
2.4%
D. Disagree
7.4%
C. Undecided
6.2%
A. Strongly Agree
43.5%
B. Agree
40.5%

C2 CCI STAFF ATTITUDE SCALE DATA ANALYSIS								
Sl. no.	Question	Purpose of question - to determine if staff	Core principle	Model answer	% of model answer	% undecided + opposing model answer	Priority	Intervention required
9	The treatment given to children in the CCI is better than what they deserve	Believe that children are spoilt or entitled as a result of resources provided to them and act on this basis	Children in CCIs deserve the same care and nurturing environment as all other children	E. Strongly Disagree	25.8	77.6	High	
2	Attitudes of Children in need of Care and Protection (CNCP) is different from Children who are in Conflict with Law (CICL)	Believe that CICLs are intrinsically different from CNCPs	CICLs and CNCPs are both products of their circumstances and act accordingly, and so their attidues while outwardly different are driven by the same stimuli	E. Strongly Disagree	2.4	71.7	High	
10	Children in CCIs do not need privacy	Recognize that every child has a right to privacy	All children, regardless of circumstances, deserve the right to privacy	E. Strongly Disagree	12.8	61.8	High	
23	As a staff in the CCI, my job is to only ensure that the children stay quiet and not cause trouble	Recognise their role beyond disciplining children	Children in CCIs will only get the rehabilitative care they require if staff recognize that their role is to create a safe and caring enviornment for children to be nurtured	E. Strongly Disagree	12.3	55.3	High	
13	Disciplining children will not be possible if the staff is sensitive	Understand that it is possible to be firm and run a CCI effectively while also having empathy for children	It is not only possible but essential for staff to be sensitive to the feelings and needs of children in order to ensure that a CCI functions effectively	E. Strongly Disagree	8.3	54.4	High	
6	It's alright to physically discipline children when they repeatedly break rules	Are aware of illegality and seriousness of corporal punishment	It is illegal, immoral and ineffective to physically discipline children and it leaves them with long lasting and often irreversible scars	E. Strongly Disagree	21.9	47.4	High	Training for staff needs to specifically include positive ways of ensuring adherence to rules and safety. They need to be equipped with the tools to resolve conflict and deal with difficult situations. Training on trauma informed practice and care is essential.
4	It is difficult to trust children in CCIs	Approach their role from a place of suspicion towards children	It is absolutely essential to trust children to create a nurturing environment for them to learn to lead healthy and happy lives	E. Strongly Disagree	22.9	45.9	High	Training on implicit bias and trauma manifestation in children is essential
17	Children who have faced sexual abuse can negatively influence other children	Are empathetic to the fact that children who face sexual abuse are victims and not a threat to anyone if given adequate support and care	Children who face sexual abuse are victims of their circumstances and although they require additional care they do not pose a threat to anyone	E. Strongly Disagree	7.9	44.4	High	Impact of CSA on children and impact of segregation based on CSA on children needs to be understood.
12	Children should respect adults, no matter what the adults do	Understand that respect is earned based on the way in which they treat children and cannot be demanded from them by force	Children respect adults if they are treated with respect and do not respect adults if they are mistreated	E. Strongly Disagree	19.6	43.2	High	Reflective exercises are necessary on power and authority and its exercise in a manner that is empowering and doesn't scuttle a child's individuality or autonomy.
7	Children who act against the law are bad	Recognise that children are not inherently good or bad but their circumstances drive them to act	Children, like all people, are shaped by their circumstances and their actions are driven by the conditions in which they are raised	E. Strongly Disagree	25.8	36.9	Medium	
16	Children who have been sexually abused should be segregated from other children in the CCI	Understand that sexual abuse victims need to feel a sense of belonging to heal and grow	Children who have faced sexual abuse need nurture, care and comfort in order to overcome the psychological trauma they have faced	E. Strongly Disagree	17.4	35.4	Medium	Impact of CSA on children and impact of segregation based on CSA on children needs to be understood.
20	Sending children to jail is one way of stopping them from becoming criminals	View CICLs as criminal and the Observation Home environment as a jail	Observation Homes are environments where children are given adequate care and nurturing to enable them to grow into healthy and happy adults	E. Strongly Disagree	15	33.6	Medium	Training should focus on the objectives of JJ and include reflective exercises on the meaning of justice and what are ways in which reintegration can (cannot) be facilitated.
19	Children who commit heinous offences should be sent to adult court	View CICLs who commit heinous crimes as adults deserving of the same severity of punishment as adult offenders	CICLs are children and are not psychologically fully developed and so they do not necessarily have a full appreciation of the consequences of their actions	E. Strongly Disagree	16.4	32.6	Medium	Training should focus on the objectives of JJ and include reflective exercises on the meaning of justice and what are ways in which reintegration can (cannot) be facilitated.
24	We do not need to consult children in matters concerning them, as adults know better	Believe that children are not capable of developing their own opinion and speaking for themselves in matters concerning them	Children are capable of developing an independent viewpoint and opinion, as well as speaking for themselves of matters concerning their wellbeing	E. Strongly Disagree	16.4	31.1	Medium	Child participation and ways in which an enabling environment can be created.
14	In general, children who engage in sexual activities are immoral	View sexual activity among children as immoral and place the blame for this on them	Children are naturally inclined to explore their sexuality and an expression of such curiosity is not immoral in any way	E. Strongly Disagree	16.2	19.4	Low	
18	Harsh words spoken to children can cause as much harm as physical beating	Understand the consequences of verbal abuse and are able to equate these with the consequences of physcial abuse	Verbal abuse has severe psychological consequences that leads to long term effects and should be treated with the same seriousness as physical abuse	A. Strongly Agree	27.3	18.9	Low	

C2 CCI STAFF ATTITUDE SCALE DATA ANALYSIS								
Sl. no.	Question	Purpose of question - to determine if staff	Core principle	Model answer	% of model answer	% undecided + opposing model answer	Priority	Intervention required
22	Providing better facilities for children in CCIs means additional work for the staff	Believe that providing resources required for the children to have a safe and nurturing environment will increase their work load	Providing children with necessary resources to help them grow does not create additional work for CCI staff	E. Strongly Disagree	14	18.9	Low	
3	Both children who are CICL and CNCP deserve equal opportunities for rehabilitation	View the rehabilitation requirements of CICLs as different from those of CNCPs	CICLs and CNCPs both require the same care and nurturing environment in order to grow	A. Strongly Agree	53.6	18.2	Low	
8	Most children who act against the law can be rehabilitated	Believe that there is potential for rehabilitation of children who have been declared CICLs	Given the necessary care and requisite environment, every CICL has the potential to change their behaviours and develop and appreciation for the consequences of their actions	A. Strongly Agree	35.8	17.3	Low	
15	Most children who act against the law will remain criminals forever	Condemn CICLs to an irreversible fate once they have been charged by the JJB	Given the necessary care and requisite environment, every CICL has the potential to change their behaviours and develop and appreciation for the consequences of their actions	E. Strongly Disagree	23.6	12	Low	
25	Children should be involved while making decisions regarding daily activities in the CCI	Believe that children's views matter and that they should be taken into consideration in matters concerning their routine	Children are capable of developing an independent viewpoint and opinion, as well as speaking for themselves of matters concerning their wellbeing	A. Strongly Agree	43.5	10.2	Low	
5	Children in CCIs need affection just like any other child	Believe that children in CCIs have the same needs in terms of care and affection despite not having families	Children in CCIs need as much care and affection as children anywhere else in order to grow into healthy and happy adults	A. Strongly Agree	77.9	3.7	Low	
21	Emotional wellbeing of children in CCIs is a responsibility of every staff in the CCI	Take on the responsibility of ensuring the emotional wellbeing of children in CCIs regardless of their specific role	Building a nurturing environment for children in CCIs is a collective effort by all staff in a CCI regardless of their specific function	A. Strongly Agree	70.5	2.5	Low	
11	If you treat children with respect, they will respect you	Understand that respect is earned based on the way in which they treat children and cannot be demanded from them by force	Children respect adults if they are treated with respect and do not respect adults if they are mistreated	A. Strongly Agree	72.2	2	Low	
1	Most children who come to the CCIs are victims of circumstances and deserve to be helped	To what extent staff blame children for their circumstances and use this as a basis for judgement of whether they deserve rehabilitative care	All children are shaped by their circumstances and deserve to be helped regardless of their situation	A. Strongly Agree	74.9	1.7	Low	


KARNATAKA
DISTRICT MAP
INDIA
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MAHARASHTRA
Bidar
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VIJAYAPURA
Yadgir
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BAGALKOT
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Raichur
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Belagavi
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Dharwad
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UTTARA KANNADA
Haveri
HAVERI
ANDHRA PRADESH
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ARABIAN SEA
Madikeri
KODAGU
Mysuru
MYSURU
CHAMARAJANAGAR
TAMIL NADU
Chamarajanagar
KERALA
LEGEND
State/UT Boundary
District Boundary
State Capital
District Headquarter
Map not to Scale
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Common Recommendations for all CCIs

A. Procedural Recommendations

- To sensitize staff regarding elimination of Corporal Punishment and to immediately bring out guidelines within the home. This would be in furtherance of Sections 75 & 82 of JJ Act, 2015 which criminalize cruelty and corporal punishment in CCIs, as well as Rule 76(1), JJ Model Rules, which requires every CCI to "evolve a system of ensuring that there is no abuse, neglect and maltreatment" and stipulate the response mechanism to deal with abuse within CCIs.
- In instances in CCIs where boys in OH may be violent or run away or may resort to self-harm the recommendation is that they may require psychiatric evaluation and assistance by NIMHANS, and similar institutions in the district. Children cannot be kept chained or isolated in seclusion for fear of running away or harming staff. This was noticed in Bijapur OH and action was initiated by the ICPS department. An enquiry is underway.
- Sensitization & Training for staff on POCSO, JJ Act and CSA for the Staff of CCI. The staff also need sensitization on handling children in CCIs and learning to be non-judgemental and empathetic.
- Recommendation for CCIs to induct children who take permanent or temporary shelter into schools by extending education inside/outside CCI's for children up to 18 years of age (Section 53(1)(iii), JJ Act and Rule 36, JJ Model Rules).
- Ensure an after **care facility for children once they complete 18 years of age,** to help with transitioning into adulthood, education and gainful employment.
- Invite NGOs to take sessions on Life skills to equip adolescents to help them to make informed decisions, solve problems, think critically and creatively, communicate effectively, build healthy relationships, empathize with others, be aware of personal safety and manage their lives in a healthy and productive manner.
- Invite NGOs into CCI's to organize various **Vocational Training** and **Skill training** for the children residing permanently or temporarily at the CCI.
- Conduct Fire drill periodically to prepare children during the time of calamity if any
- Prepare protocols or Standard Operating Protocols for events such as death/suicide/illness/
- Missing child/Runaway children and ensure follow through when required.
- Few CCIs have more children than their capacity of 50 or 100. This puts a strain on the funding in the CCI and on the resources allocated for that CCI Leading to overcrowding and other issues.

B. Staff Recommendations

- Sensitization on POCSO, JJ Act, RJ & CSA for the Staff of CCI . Developing anti sexual harassment policies (POSH) for the children and staff of CCI respectively There is a lack of understanding of the children coming to CCI and staff needs to be sensitized
- Recommendations from all CCIs were for more **permanent staff** instead of outsourced staff in CCIs.
- A thorough background check and police verification of hired staff to be done both for contract and permanent employees, if not done already.
- **Outsourced Staff Payments:** The payments for outsourced staff are delayed for 3-4 months. After all the cuts the amount they get in their hand is so less. The staff complain that it is hard to subsist without salary for a few months. Many quit their job and those who stay are committed to the children and love them so very hard for them to quit also. The ESI/ PF cards are not given to them by the agency. Most of them don't know their PF account numbers. Many also say that they hardly use the ESI since it is mostly outpatient treatments that they go for. They want it made optional.
- Issues that the **Outsourced staff** have regarding being not paid by the agency they are hired by, for months together needs to be looked into in all districts. Due to this their commitment for the position declines. Outsourced staff are underpaid and a major portion of their salary goes to PF, ESI and GST, which the agency retains. The ESI is not paid back and agencies keep the amount. If the staff questions the agency, they are asked to leave the job or pay 500-5000 Rs for 'expediting' procedures.
- Take to task **Agencies** that recruit staff who may be cheating contract employees or not making payments as per the contract they were hired for. They can be blacklisted for the same in the districts and asked to provide yearly accounting to the Department and respective DC offices.
- **Training for Superintendents**: A mailing list of all CCIs can be collated and updates on laws, procedures, information, training information, notifications from departments can be sent directly to the Superintendents and DCPOs. Superintendents of all districts can be called for a meeting to discuss issues. In-charge Superintendents are clueless regarding procedures of running a CCI and are heavily dependent on the permanent staff who have been there for long.
- More **Counsellors** needed urgently and regular training to be imparted to them in CCIs. Currently they are multi-tasking and doing administrative work, documentation and assisting in running the CCIs because of which they do not have time to interact with children on a day-to-day basis. The CCI staff also need counselling and sensitization as vicarious trauma is evident in CCIs
- **Screening** of all staff (house father/mothers, night guards, security, Superintendents, counsellors) with police verification and background check to be done routinely. The agency to whom the contract is given should also do this routinely before hiring.
- **Staff working at CCIs for children with intellectual disability** need guidance and training from NIMHANS and similar organizations routinely to better equip them for handling children with intellectual disability and/or mental illness. Routine consultations and visits

can be arranged from the local Government hospitals and NIMHANS to improve the situations in CCIs. The staff here need guidance, support and counselling to help them deal with work related mental health issues, given the very challenging work they do. They also need training regularly to upgrade their skills

C. Budget Recommendations

- Provision for '**Emergency Fund**" to be made available to all CCI. The previous allocation of INR 5000 per CCI was stopped, making it hard for all CCIs to spend in case of an emergency situation. This fund can be renewed. Staff are unable to pay from their pocket for expenses like taking an auto for a doctors' appointment, pay for immediate needs. The staff don't get their salary on time either, and this makes it harder for them to pay from their pocket for this.
- **CCI Payment arrears for vendors** such as KMF, HOPCOMS, rent, barber, Gas is happening because of the delay in acquiring the funds even after requisitions are made. The long process of re-routing of bills and payments delays the fund allocation. Also, CCI staff mentioned that if a budget for 12 lakhs is requested, only 6 lakhs is issued, due to which vendor payments get delayed further. This is happening in most districts and needs to be looked into.
- **Purchase of textbooks and payment of fees for schools/college:** In a few CCIs the boys were made to buy textbooks with their own money and it was not reimbursed (Example- Belgaum BH). This needs to change. Also, the fees for boy's college and school should be paid by the CCI, and not by the children. The children who may have a single parent or no one may find it hard to pay the fees in advance by taking out a loan. The CCI needs to make a budget request in advance and pay the school/college directly. Also, if the boys/girls are going to private college their fees can be availed from the fund.
- **Auditing of Accounts:** Auditing of accounts in CCI is rarely done. Maybe once in 3 yrs. or longer. It is recommended that auditing be done regularly. There could be misappropriations and non-maintenance of accounts due to this laxity. Regular audits need to be done.
- **Accountants required in CCIs:** Most of the CCIs do not have accountants and the Superintendents are doing the job themselves, sometimes learning how to do it. Due to the multi- tasking they are already doing, they do not have the time to maintain the accounts on time. Corrections had been made and whiteners had been used in several accounts' books. Sometimes the House mother or the Counselor is doing the accounts.

D. Involvement of DCPOs/DC Office in CCIs

- **Recommendations are for DCPOs & DC Office** to visit CCIs often and enquire about the status and conditions of CCIs regularly. They can be more involved in the operations and running of the CCI. Right now, the onus is more on the Superintendent and Staff who

may be in-charge or on contract basis.

E. Recommendations for Children

- **Rehabilitation** of **girls turning 18** in CCIs is very important. They are vulnerable and in need of care and protection. A pre-release planning is required under JJ Model Rule 69 (1) for every child in the CCI.
- **Separation of boys** into **Senior Boys home** and **Junior boy**s home in districts which have excess number of children. The separation can also be in the same building upstairs and downstairs. In Bangalore there are 100 or more boys at a given time. Though they are a floating population and are repatriated to other states slowly the number of boys is creating an unruly situation and often unmanageable for the staff. Small children easily become victims of bullying and abuse by older children.
- **Visitation by parents** should be enhanced to CCIs as parental nurturing is also important. Children should be allowed to talk freely to family on phone and in person. It is their right under Model Rule 74, to do so. CWC can engage the children and ensure their safety when contacting their parents by understanding their home situation prior to giving permission.
- **Distribute more clothes**: The CCIs can distribute more day and night clothes. These can be accounted for and more requests placed. The children in many CCIs were complaining that not enough pyjamas, night clothes, spare clothes are given even if the CCI has it in the store. When housemothers/Superintendents were asked, they said they don't know how many to give per month and said they don't have a budget for it. Clothes given to children are all taken back from them when the children leave the CCIs and re-used. This procedure can be stopped.

F. Health & Hygiene Recommendations

- **Nutrition scheme upgrade**: Redo the nutrition scheme and dietary requirements for children in CCIs. This is a major problem in Shishu Griha, After Care for boys, Boys Home. A nutritionist can be consulted for the same. Boys in After Care above 18 appear to be not getting enough food and nutrition.
- **Shampoos** are given as ration. One small sachet for a week in a few CCIs. That is not enough for the girls. Some of them have lice and scabies. The boys also requested for more shampoo and soap to be supplied regularly to improve the overall health and hygiene

G. Structural Recommendations

- Several CCIs are in **rental buildings** leading to infrastructure non-compliance under the JJ Act. Rent arrears were also noticed in several CCIs in several districts. It is recommended that CCIs be housed in buildings owned by the government which are

It is their right under Model Rule 74, to do so. CWC can engage the children and ensure their safety when contacting their parents by understanding their home situation prior to giving permission.

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Recommendations for Health & Hygiene:

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Structural Recommendations:

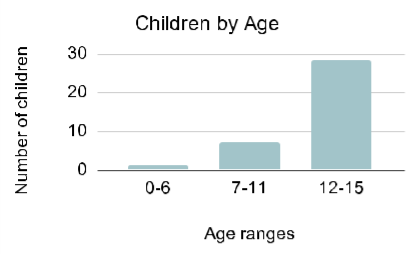
- Several CCIs are in **rental buildings** leading to infrastructure non-compliance under the JJ Act. Rent arrears were also noticed in several CCIs in several districts. It is recommended that CCIs be housed in buildings owned by the government which are constructed to meet the standards specified in the JJ Act. Budget to be allocated for this in all districts.
- **Some permanent buildings** are old and in very bad shape, and appear to be in imminent danger of collapsing, posing a danger to the children.
- In Raichur, the BH, GH, OH and DCPU offices are all in the same building. It is hard to say who is the staff in which Home and where they are going. The CCIs need to be housed in separate buildings for safety reasons to avoid any issues of abuse that could happen due to several people going in and out of the building.

Requirement for CCI in Bengaluru Rural

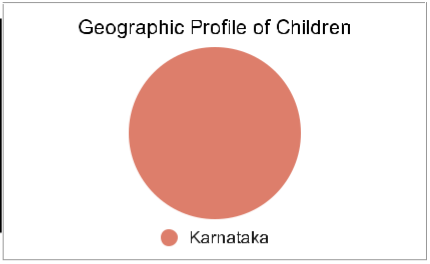
Only 29 districts in Karnataka have CCIs. Bengaluru Rural does not have any CCIs currently. There is a sanction for an Observation Home for Boys. It is yet to be commenced. This would also reduce the overcrowding in the Bengaluru urban CCIs when commenced.

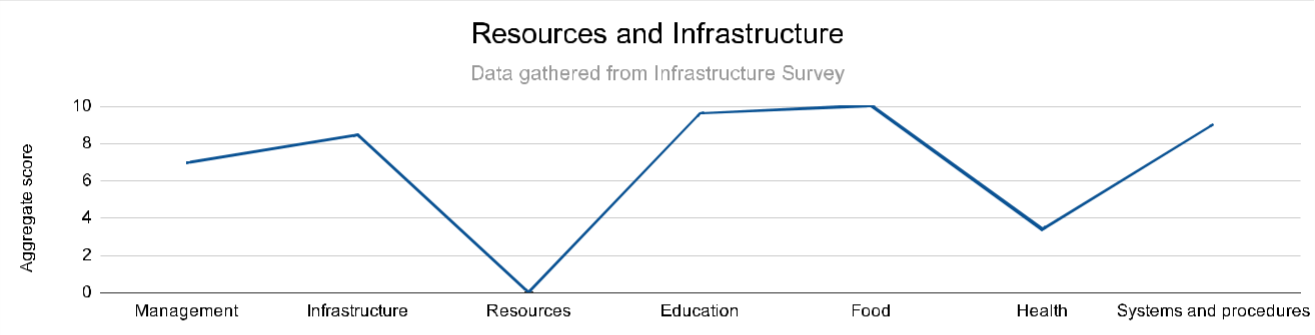
Bagalkote

Bagalkote Boys' Home

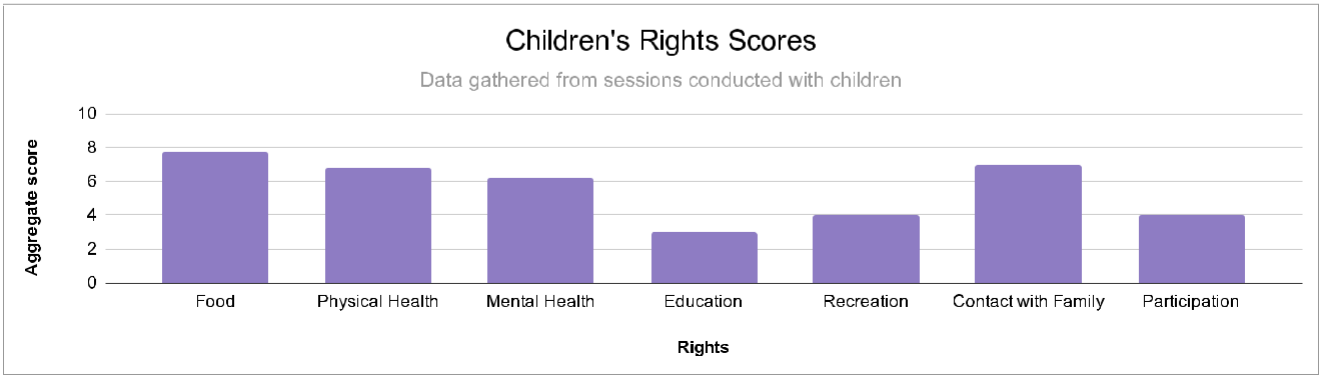


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	36
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.06	Rooms	6.58	Bedding	0.00
Committees and suggestions	9.78	Facilities	9.58	Clothing (boys)	0.00
		Equipment	7.95		
		Bedrooms	10.00	Misc. articles	0.00
		Bathrooms	7.50	Toiletries and hygeine	0.00
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	0.00
Additional facilities	10.00	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.10
Systems and procedures					
Safety and security	5.00				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Everyday yoga and tution classes
They have 2 buses for picking and dropping children from CCI to school and back
CHALLENGES
Children do not get clothes and undergraments ontime.
Food quality is very poor
Hot food is not served in the night
There are a lot of mosquitos
Superintendent beats children and cook uses bad words and scolds when they do mistakes
RECOMMENDATIONS
CCI has to give clothes and undergarments to children on time
CCI has to serve quality and hot food to children
Need mosquito coil or window mesh
Corporal punishment and using bad words has to stop

CHILD SAFETY REPORT
Counselor is very friendly wih kids. And have the best interests of the children in mind. The staff and children have a good relationship and feel well supported. Superintendent beats children and cook uses bad words and scolds when they make mistakes. Other than the children are overall happy, safe, healthy.

REPORT AND RECOMMENDATIONS

Assessment date	18 Oct 2019
Number of Staff	12
Number of children	36

What is working well?

- The children are made to do prayer every morning and evening and also made to practice yoga.
- CCTV cameras are installed in the home to monitor the kids.
- Most of the children are going to school every day.
- There are 2 buses for picking up and dropping the kids to and from the school.
- The home has a playground and nice walls. The children enjoy both indoor and outdoor activities.
- They have a big home with a good environment. The home has its own building.
- The children enjoy going to school, playing games and watching TV as well.
- Some people come and celebrate their birthday with the kids and they also provide healthy food to the children.
- They received CSR funds :
  1. Computer from Rudeset NGO
  2. Library cupboard from Bank of Baroda.
- A counsellor is available 24/7 in the CCI. The counsellor stays in the CCI.

General Observations:

- They have a big building. The building was in very good condition and the CCI was very child friendly. They have done paintings on the wall and provided information about child related laws.
- The toilets and bathrooms were old and they need to be cleaned every day. The home needs new ones or has to repair the current bathroom and toilets.
- They have a clean library.
- They are maintaining children's committee registers and management committee registers.
- The children were watching TV every day and the CCI was conducting some programs for the kids.
- They have CCTV cameras in the home
- We observed that they have a small kitchen with a small stove. The staff said that they sent a proposal to the government for upgrading and improvements
- They have a clean dining hall and recreation room
- They don't have CWC in the CCI complex.
- Every evening, a teacher conducts tuition/art/craft/PT classes for kids.
- All registers are updated by the CCI Staff.
- We observed that there is no doctor in the BH.

- We observed that they don't have an emergency fund for immediate expenses.
- Overall, the CCI and its staff were good but they need training.
- We observed that the mesh on the windows was very old.
- We observed that the store room was not clean.
- We observed that the counsellor is doing most of the work and is multitasking.

Findings from Observation:

- While interacting with the staff, they mentioned that the management committee meetings and children's committee meetings are held once every three months but the children are not aware of this.
- The dormitories are clean and they have a fan in each room but the children shared that there are a lot of mosquitoes in the room and the windows need to be opened. They are closing the windows due to which the rooms are getting a bad smell.
- All the children are going to school in the CCI bus and they are enjoying their life.
- While interacting with kids, they shared that they are not able to use the library every day because they are not given permission.
- The children shared that they have not got clothes and even undergarments for the past 2 years.
- The children shared that the BH kids are participating in sports.
- The children shared that contacting family is very difficult for them.
- The children shared that they need cleaner rooms and that most of the cleaning was done by them only.
- The children shared that some members of the staff were not friendly and that they are not interacting with the kids.
- The children shared that the cook and some of the staff were speaking bad words about the kids.
- The children shared that in the coffee, milk, and sambar, the cooks are adding a lot of water
- The children shared that the food was not good.
- The children shared that the food served for dinner is not hot. This is because the food is prepared at 6 pm in the evening but the children are eating at around 8pm.

Key Recommendations

1. **Infrastructure:**

- Toilet and Bathroom needs to be repaired. The staff shared that the Government has given permission to repair the toilets so they will take steps as soon as possible. Needs follow up. They have a small kitchen room and they have a small stove. It's very difficult to cook. They need a big kitchen room and Big stove. They said that they sent a proposal to the Department.
- **Mosquitoes**: Children shared that lots of mosquitoes are there. So, they require coil and mesh for windows. The windows in the rooms need to be opened for fresh air.
- They need a sick room and a first aid room.

2. **Staffing Aspects:**

- **Post vacancy:** They don't have FDA, SDA, PO, and Computer person. So, Counsellor is multitasking. They need more staff to help with the children
- Contract Staff are not getting their salary on time from the agency and only once in 3-4 months.
- The outsourced staff were getting a very low salary. They were getting it once every 3-4 months.

3. **Training for Staff:**

- Children shared that Cook and some of the staff were using bad words. Children shared that sometimes the cook and Superintendent were beating them.
- In the CCI, the staff don't know about the JJ Act and child related laws.

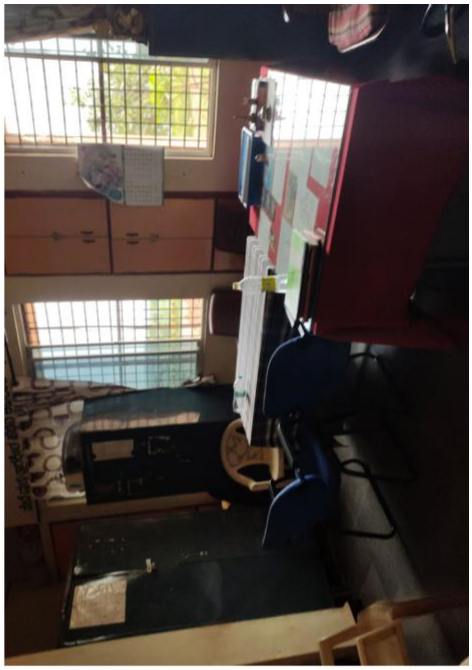
4. **Making the CCI Child-friendly:**

- **Library:** They have a Library. But when FIs interacted with kids, they shared that every day they are not using the library because the staff was not giving them permission.
- The children also requested for more outings so that they can see places.
- They have a playground but they need more sports equipment.

5. **Basic Needs:**

- **Clothes:** Children shared that they are not getting clothes and undergarments on time as required.
- Children shared that food was no good. They need healthy, hot and tasty food.

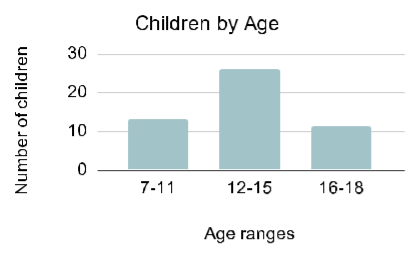




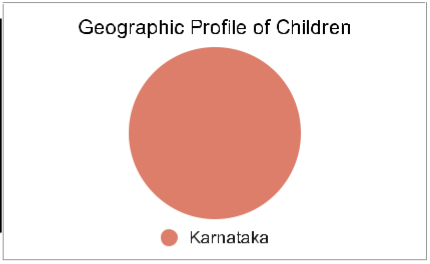


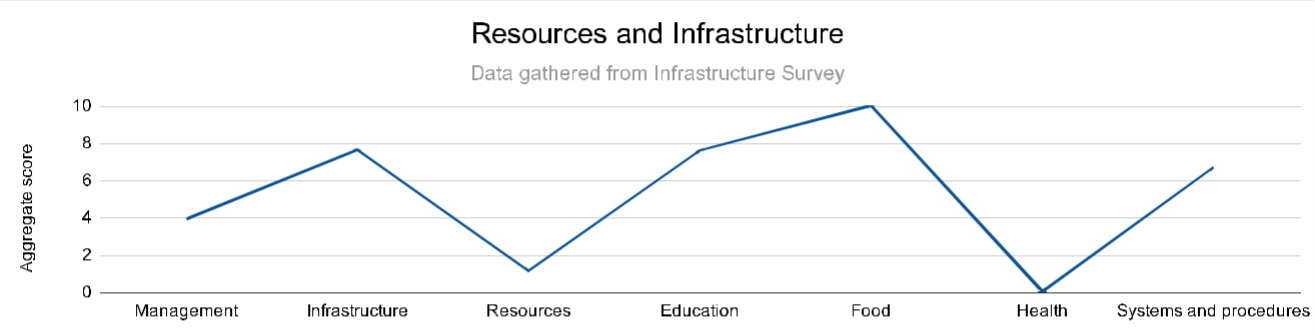



Bagal. ote Girls' Home

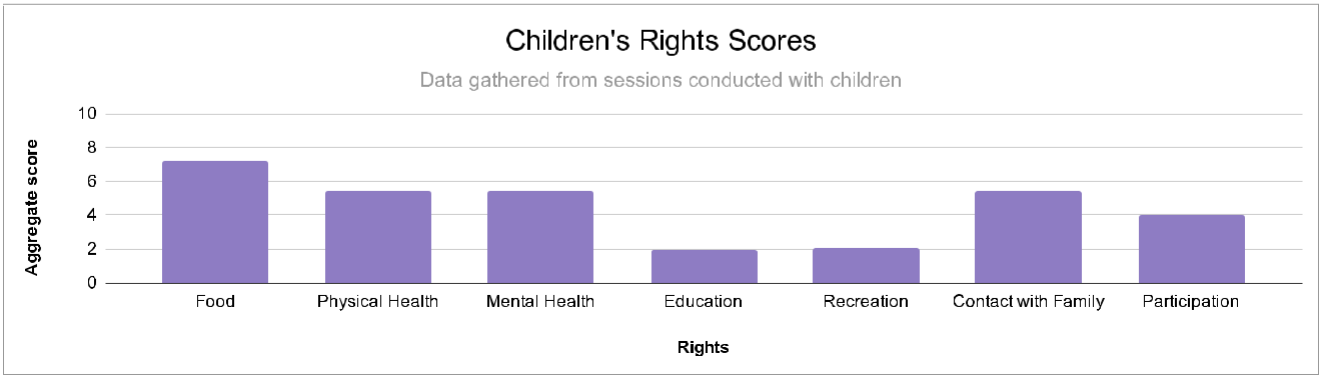


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	50
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.48	Rooms	7.17	Bedding	0.56
Committees and suggestions	3.33	Facilities	8.33		
		Equipment	4.77	Clothing (girls)	. .75
		Bedrooms	10.00	Misc. articles	1.25
		Bathrooms	10.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	5.56		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	0.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	0.00
Recreational facilities	5.00			Mental health facilities	0.10
Systems and procedures					
Safety and security	5.00				
Procedures	5.00				
Record maintainence	10.00				
Daily routine	6.67				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
All regligous and government holidays are celebrated and special food is prepared and served for the childred
Older girls assist younger girls in their daily living and grooming
Children are referred to Foster Care and Adoptions. One is under enquiry and 2 children are placed with families
CHALLENGES
Vocational Trainings are not provided
Until children turn 18 many institutions do not take them for taining
Homes do not transfer children to other cities for training
Children can stay in home only until they complete 10th grade
Children said they get bored as not many indoor and outdoor games they can play nor career counselling
RECOMMENDATIONS
Students studying in 9th and 10th grade are urgently need of regular tuitions teacher in Math and English to coach them.
A concrete path to be laid out that have safe access to reach the girls home
Reception Center children to be provided with competitive vocational trainigs and equip and empower them to take up careers once they leave the home and pro
Management and Children's committee to be reconstituted as soon as possible

CHILD SAFETY REPORT
All staff care for the children. Van picks up and drops them to and from school. They like to live in this home and they feel safe here.

REPORT AND RECOMMENDATIONS

Assessment date	17 Oct 2019
Number of Staff	12
Number of children	10

What is working well?

- The older children are models for the younger girls
- The CCI is in a new building and is very well maintained
- Every week, the staff takes turns to stay in the CCI for safety reasons
- The counsellor takes a lot of interest in keeping the children active and engaged

General Observations:

- A doctor or nurse is not available in the home on a regular basis, The doctor makes visits only with special requests.
- The children from the reception center do not have many activities to engage themselves.
- The children's committee and management committee meetings are regularly held in the CCI

Findings from Observation:

- Children up to the age of 15 years only can stay in the CCI. The girls requested if they can stay until they finish pre-university college.
- Some of the Reception Center children have voluntarily come to live in the CCI and they wish to avail vocational training but the home is not equipped or resourceful in finding these training and transferring them accordingly.

Key Recommendations

1. **Infrastructure:**

- Newly constructed home but new private property built in the front· The entry/exit from and to the girl's home is through the boy's home. But the path is not laid out properly with uneven and stone paths. A concrete path to be laid out that have safe access to reach the girls home
- The building can accommodate 50 children as per the capacity. Children's articles can be budgeted for 50 only. But at times there are 60-70 children and that is when there is a challenge to manage the numbers. DCPU must look into this to see how much more the home can accommodate without compromising and releasing an extra budget in the beginning of the financial year to overcome such challenges.
- Currently the home has engaged a minivan on Tender to ferry children from home to school and back. Once the contract ends, and if this Tender is not called much before

the school begins, children may not be able to go to school. Home must own a vehicle that can be used for many purposes. The van is small and they have to make two trips.

2. **Staffing Aspects:**

- Counsellor has taken up additional responsibilities including doing the entire admission process for the children. This is time consuming and children come to her for everything.
- No doctors visit the home and children are taken to the district hospital when they fall sick.
- Outsourced staff does not get salary on time, has not received the salary slips or breakup of the salary, ESI and PF numbers are not provided.
- Salaries paid to the staff is very less and often there is attrition due to this.

3. **Rehabilitation Services:**

- All children who are above 14 years and do not wish to go to school must be sent for skill training within the district or sent to another location where they can get access to do any vocational training or skill training. The challenge is the VT provided within the district's intake of students who are 18 and above. Children in the reception centre are watching TV, doing some very basic work in the kitchen and mostly sitting idle for years together and acquiring no knowledge.
- Approach NGO's to equip adolescents at CCI with life skills, career guidance programmes which will help them to make informed decisions, solve problems, think critically and creatively, communicate effectively, build healthy relationships, empathize with others, be aware of personal safety and manage their lives in a healthy and productive manner.
- Children in the reception centre are not engaged well in the home. There is no training provided to them and they sit idle and are bored throughout the day. When they leave the homes, they are not equipped with any skill and wished they were not staying in the home rather they would have found a job (above 16 years children) or done some trainings while they were outside the CCI

4. **Making the CCI Child-friendly:**

- The building is new and has a large area and opportunity to expand to provide outdoor ground facilities, such as installing shuttle badminton, throw ball or jungle gyms. Children do have indoor activities, extracurricular such as dance, music, drawing, art or vocational training or indoor sports. All these are not set up due to the small budget that is given to the home.

5. **Financial Aspects:**

- The staff said that Budget does not get released as proposed. About 8 lakhs of amount is pending to be paid from 2019.
- Students studying in 9^{th} and 10^{th} grade are urgently in need of regular tuitions teachers in math and English to coach them. But due the budget constraints, home is not able to invite teachers for this position as the honorarium paid is a very less

- No new clothes have been issued this year due to shortage of the budget.

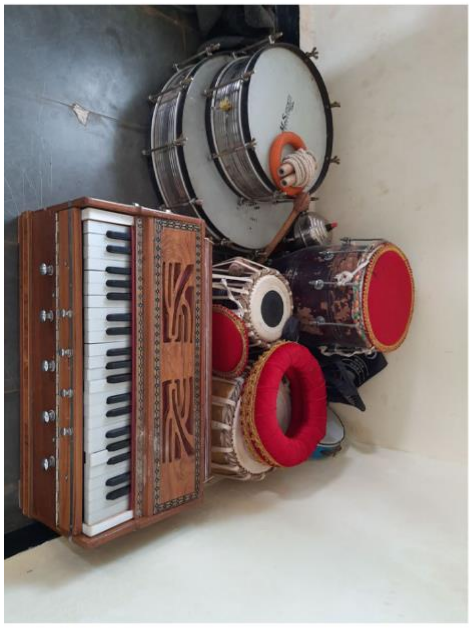
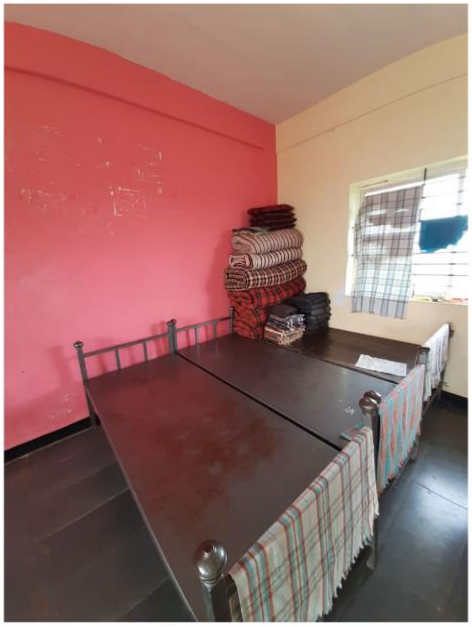
6. **Basic Needs:**

- At least 2 shampoo sachets to be distributed to the children as one is not sufficient to wash the hair.
- The reception centre children do not receive clothes such as night clothes.

7. **Children's Request:**

- Children up to 15-16 years old are permitted to stay here and they must make alternative arrangements or move to another district. Children in 9^{th} and 10^{th} have chosen electives such as nursing and wish to pursue the same in future. By continuing PU in the same subject in the same district, the students have a chance to receive certificates and scholarships from the government, they lose out if they discontinue. Children have requested that the home should be allowed to continue at least until they complete PU.
- Children are not forthcoming in discussing their likes when it comes to food. Children do not participate in making the menu. However, children said that they are bored of eating avalakki and upma and if the home can replace items with Poori, Vada, Paddu

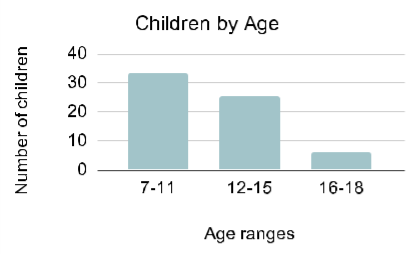


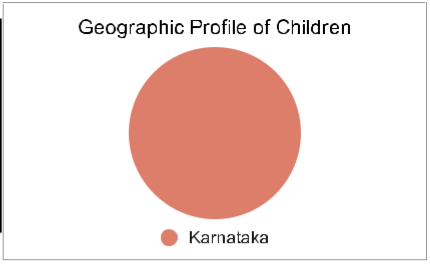


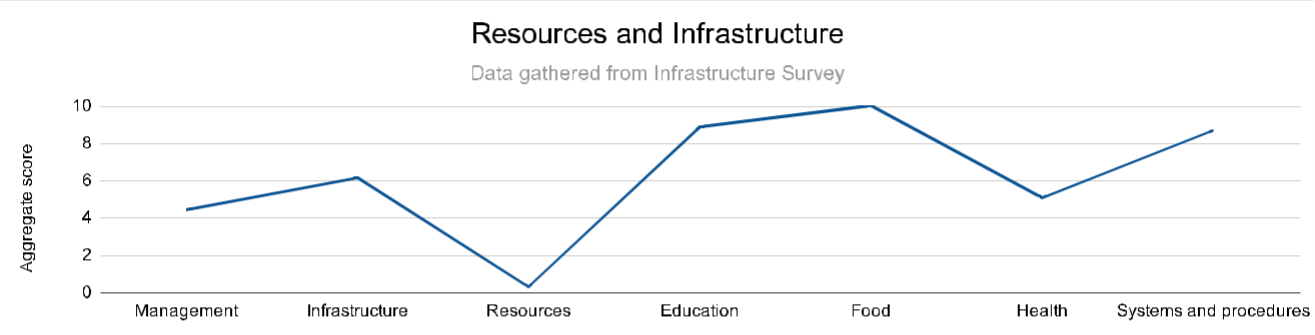

Ballari

Ballari Boys' Home

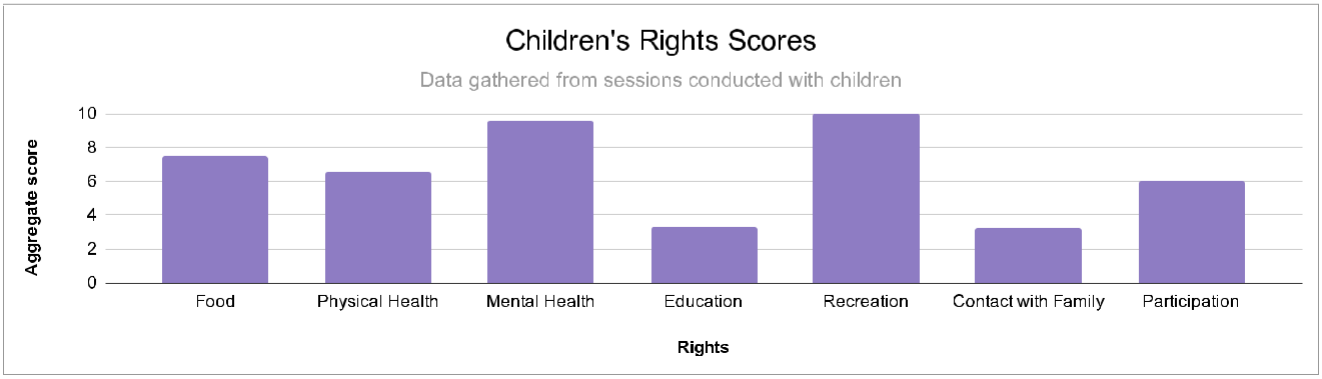


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	200
Current occupancy	64
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	2.16	Rooms	6.67	Bedding	0.00
Committees and suggestions	6.67	Facilities	8.75	Clothing (boys)	0.00
		Equipment	6.14		
		Bedrooms	7.50	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	1.11
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.20
Systems and procedures					
Safety and security	3.33				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
There is a science lab with good equipment supported by ek ernal stakeholders
. roup activities are conducted and personal hygiene is taught
. irthdays and festivals are celebrated
Children are made to do prayer every morning and evening along with yoga
CHALLENGES
The roof is leaking and not in good conduction.
The toilets and bathrooms are dirty and some are not used as they are outside.
The mattresses are old and the windows are sealed shut.
There are a lot of mosquitoes in the dormitories.
The food is not good.
RECOMMENDATIONS
Roof needs to be repaired
Clean toilets and bathrooms are required
Children need new mattress and clothes
Corporal punishment has to stop
Children need good and tasty food and they need water bottle, window mesh, and school bag

CHILD SAFETY REPORT
Children shared that corporal punishment is practiced in this home. Aship, Lingappa (house fathers) and Mailari (home guard) beat them very badly and the children get injured. The Department was informed and took action. Other than this, the children are enjoying and studying well with other staff keeping them safe and healthy.

REPORT AND RECOMMENDATIONS

Assessment date	25-26 Sept 2019
Number of Staff	17
Number of children	64

What is working well?

- The children are made to do prayer every morning and evening along with yoga.
- CCTV cameras are installed in the home to monitor the kids.
- 55 Children were going to school.
- They are celebrating birthdays and festivals.
- They have a science lab with good equipment. DMF is supporting them.
- They are conducting group activities and teaching the children personal hygiene.

General Observations:

- We observed that they have their own building but the roof was leaking and was not in good condition. They have already sent a proposal to the government.
- We found that the BH Kitchen and dining hall was old and broken.
- We observed that, at present, they have 19 toilets and 11 bathrooms that are not clean. Some of the toilets and bathrooms were outside and the children are not using them.
- They are maintaining children's committee registers and management committee meeting registers.
- They have 5 dormitories but they are not clean and the mattresses are very old.
- They have a dining hall which is not clean.
- Background check and police verification has been done.
- We observed that the counsellor is busy with other work.
- The children are not getting clothes from time to time.
- They have a library, but it is not open every day.
- The CCI does not have any vocational training

Findings from Observations:

- The children shared that corporal punishment is present. Aship- House Father, Lingappa- House Father, and Mailari – home guard is beating them very badly and the children get injuries as well. (Photos sent to department)
- Most of the staff were outsourced staff. They are not aware of the JJ Act and child related laws. The outsourced staff shared that they are getting paid a low salary so it's tough to lead a life.
- The children shared that there are lots of mosquitoes in the dormitories.
- The children shared that the staff was not friendly.
- The children shared that the food was not good.
- Children said they are not allowed to talk on the phone with parents.

- They have CWC in the CCI complex.

Key Recommendations:

1. **Infrastructure:**

- Lot of changes need to be brought in here to be compliant with the JJ Act requirements for CCI During assessment we observed that they have their own building but the roof was leaking and was not in good conduction. They have already sent a proposal to the Government. We found that the BH Kitchen and dining hall was old and broken down.
- 55 children are there here. At present, they have 19 toilets and 11 bathrooms that are not clean. Some of the toilets and bathrooms were outside and the children are not using them. They have 5 dormitories. But they are not clean and the mattresses are very old and need changing.
- Own building but needs to be maintained. PWD can be requested to oversee the maintenance of the building periodically and undertake minor repairs.
- The whole place smells. Room fresheners and perfumed cleaning agents can be used instead of cheap ones.
- They need more CCTV cameras
- They need a washing machine and a UPS
- **Window mesh**: Windows have to be kept open and rooms aired. The windows need mesh for mosquito problems.
- There are lots of weeds in the premises that need to be cleared.
- **UPS & emergency lighting etc**: needed for dormitories. Staff also said they need washing machines.

2. **Basic Needs:**

- Children are not getting clothes on a timely basis. They said they need an umbrella, water bottles, comb, school bags and bath brush. They said staff are not friendly.
- They need hot water. Not sufficient for all children.
- The mattresses were very old. They need new mattresses. The windows have to open and they need window meshes.

3. **Staffing Aspects:**

- **Outsource Staff**: Outsourced staff shared that they are getting less salary and not on time so it is tough to lead a life. They requested helping them out
- The staff available are working at keeping the boys and the premises clean, there is no one to involve the boys in any kind of activity.

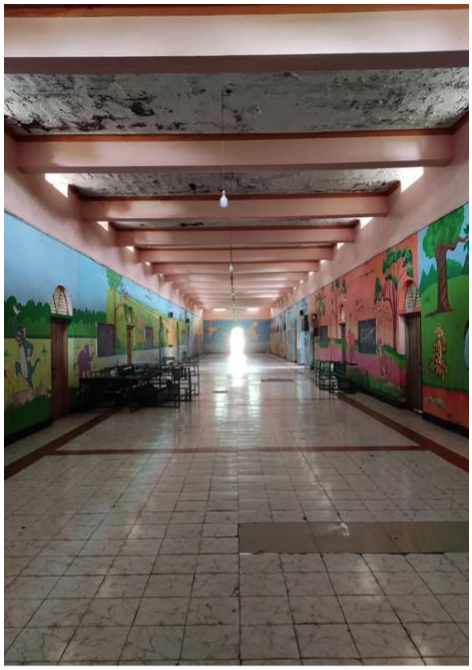
4. **Training for Staff:**

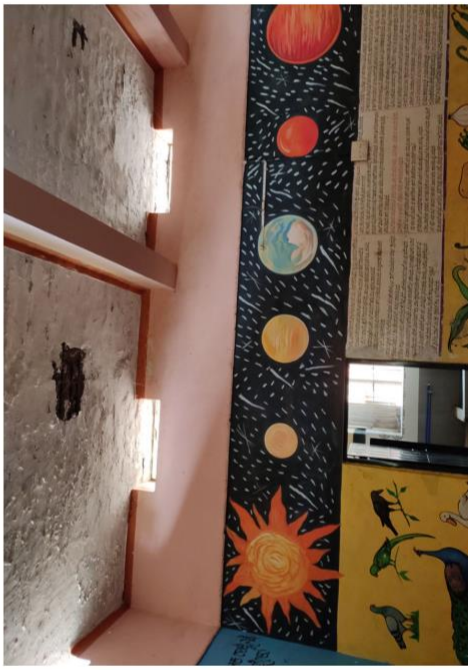
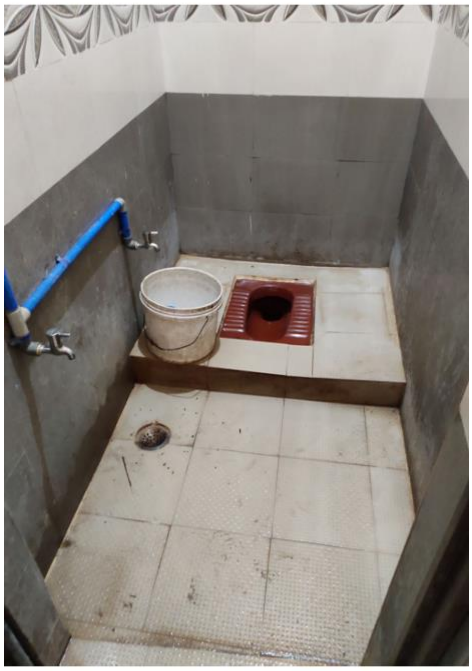
- Children shared that corporal punishment is present. Aship, the House father, Lingappa the House father, and Mailari the Home guard is beating them very badly and the children get injuries as well. Corporal punishment needs to stop here.
- Children shared that staff were not friendly.

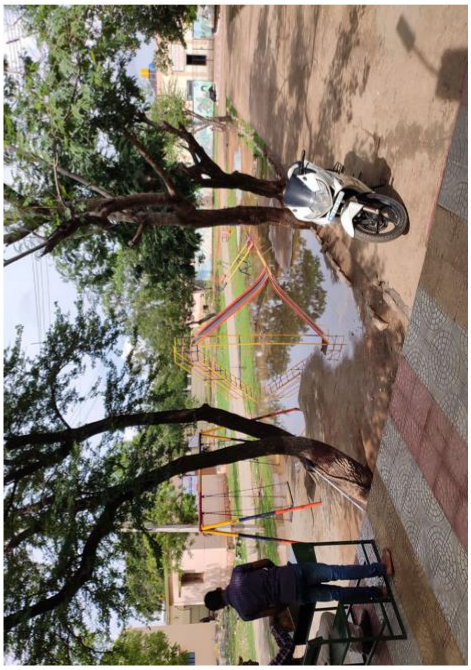
5. **Making the CCI Child-friendly:**

- They need sports items.
- The children who do not go for training are not engaged in any activity; they sit around the whole day doing nothing. They need play equipment here to keep them engaged.

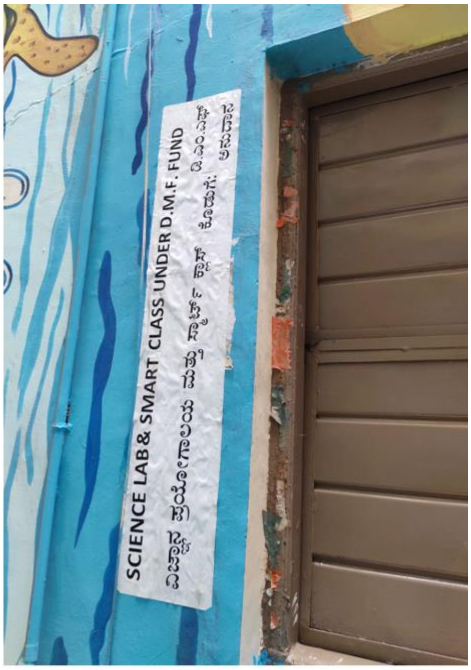






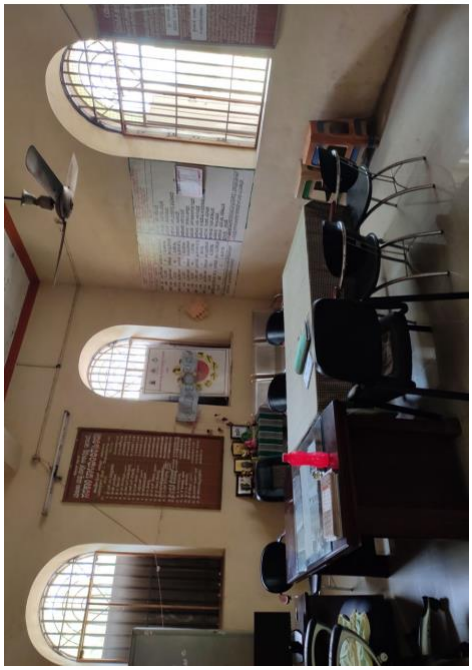




SCIENCE LAB & SMART CLASS UNDER D.M.F. FUND





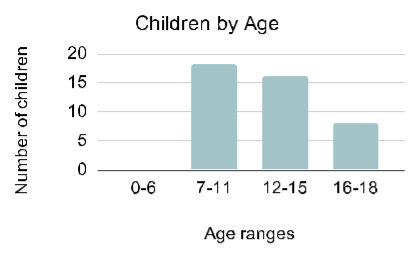




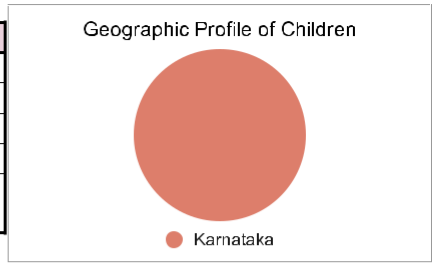

CHILD LINE
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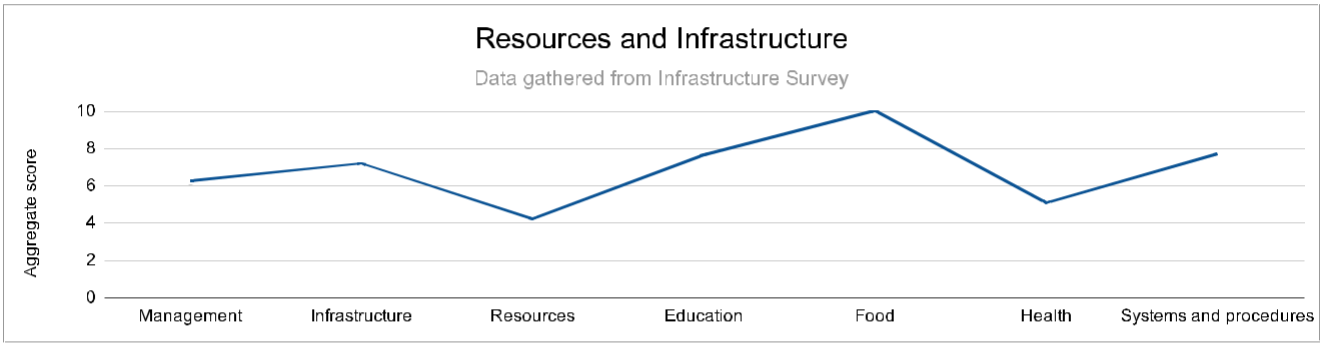

LETTER BOX

Ballari Girls' Home

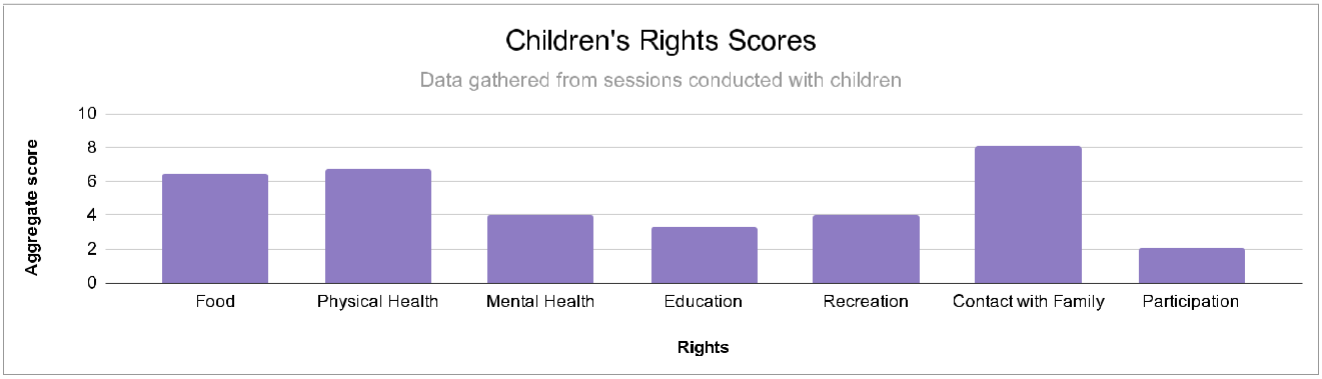


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	42
Children with disabilities	1





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	3.75	Rooms	4.13	Bedding	1.67
Committees and suggestions	8.67	Facilities	7.92		
		Equipment	8.18	Clothing .girls.	5.83
		Bedrooms	7.50	Misc. articles	4.79
		Bathrooms	7.50	Toiletries and hygeine	4.44
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	6.67	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	6.25			Mental health facilities	0.20
Systems and procedures					
Safety and security	5.00				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	6.67				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
Celebrating brithdays and festivals
CHALLENGES
Chilren are not happy with the food. Both the cooks do not cook well
No ek ra coaching for Maths and Science
No ek ra cuuricular activities exce pt for the Summer Camp
Not allowed to play outside in the campus as the boys come out to play on weekends
RECOMMENDATIONS
Ek ra coaching for Maths, Science and English
Teachers for PT, music and dance
Improve quality and taste of food served

CHILD SAFETY REPORT
The girls have a good rapport with the Nurse (Parvathamma) and share their problems and difficulties with her. They don't relate much to the other staff at the home. They complained about the cook, who speks to them in a derogatory manner - brings up issues the girls have in their families and belittles them in front of the others. There is only one housekeeping staff for the entrie premises and she verbally abuses the girls if they dirty the place. The girls are ep ected to help with the kitchen work and cleaning of the premises and are shouted at if they do not help. They are not happy with the food, they do not get breakfast as per the menu chart. They only get uppit, chitrana, puliyogere and avalakki in rotation. Both the cooks do not cook well.

REPORT AND RECOMMENDATIONS

Assessment date	24 Sept 2019
Number of Staff	4 permanent 9 contract
Number of children	42

What is working well?

- The staff at the GH seem committed, dedicated and affectionate with the children. They are empathetic and affectionate to the children.
- 34 girls go to school, 8 girls are from the Reception unit.
- The children are given a healthy breakfast, lunch, evening tiffin and dinner with vegetables, fruits and milk included. They are given egg or chicken in their meals on Sundays. They are given bread and milk or a diet as advised by the doctor when they are sick.
- The morning guard takes the children to school and brings them back.
- The children here seem very happy, well dressed, clean and enthusiastic about going to school. They said that they are there on their own accord.
- A management committee has been formed and they meet once a month. A suggestion box is kept in the hall and is used by the children. Their suggestions are mostly regarding a change in the menu items and they have been implemented.
- A children's committee has been set up and there are other committees for food monitoring, for studies, for personal hygiene etc. The committees meet when they have time.
- The counsellor here is very proactive and interacts with the children very well.
- The children look neatly dressed and have multiple sets of clothes. They get a set of clothes when they are admitted and they bring some from their homes as well.
- Registers were all up to date. Around 20 files were seen. ICP (Individual Care Plan) has been updated.
- Regular Counselling sessions are held with the girls and entries are made in their respective files.
- They are allowed to meet their parents and stay with them during festivals and vacations. They also talk to them on the phone.

General Observations:

- They have their own building but there is no proper maintenance. A water pipe near the bathroom at the back is broken and needs repairs.
- The Superintendent is in charge of the State Home and the Shishu Gruha as well, but between the three homes, she is unable to give sufficient and quality time to each.
- There are cartoons painted in the hall but the dormitories are not bright and cheerful.
- There are bunk beds in the dormitories so the ceiling fans have been removed and wall mount fans have been put in place. There is no proper air circulation so the place becomes very hot during summer.

- There is not much space within the compound to play. They are not allowed to play outside the compound as the boys come out to play during the weekends.
- CCTV cameras are installed in the premises, in the front and at the back of the building, the office room, and common corridors for monitoring.
- One fire extinguisher was present in the building.
- The toilets and bathrooms are sufficient but not maintained. They had been cleaned because of the visit
- Good drinking water is provided here since they have an RO water facility
- They are able to take a bath every day. The solar heater is not working so the children do not get hot water.
- No bugs or any insects present except for mosquitoes.
- There is a nurse and a separate sick room. The children who fall sick are shifted to this room till they recover. The children are close to the nurse Parvathamma.
- The CCI does not have any vocational training

Findings from Observation:

- There is only one housekeeping staff and the children have to help with the cleaning. The older girls complained that they have to finish work and then go to school. The children are required to help in the kitchen and the cook is abusive when they do not help. If the girls do not help with the kitchen work, she brings up their family background and demeans them in front of others.
- The Childline and police sometimes bring children at night and leave them in the CWC without accompanying papers such as the Form 17. This is a bit of a problem for the staff as the guard will have to do the receiving before the counsellor or Superintendent gets involved. The Form 17 should be made mandatory in all CCIs.
- The Kitchen is clean and well maintained. There is a cook and she has a helper. The children are not very happy with her cooking and complained that she is abusive. If the girls do not help with the kitchen work, she brings up their family background and demeans them in front of others.

Key Recommendations

1. **Infrastructure:**

- CCI has its own building but no proper maintenance. A water pipe near the bathroom at the back is broken and needs repair. A water pipe near the bathroom at the back is broken and needs repair. It gets very hot in summer. There is not much place within the compound to play. They are not allowed to play outside the compound as the boys come out to play during the weekends
- The DWCD property is big with the GH, OH, BH, Shishu Griha, State Home, Home for the MC and the DCPU located in the same compound. There is adequate space which can be developed into a playground for the children to use in turns.
- **Solar Heater repairs:** They are able to take a bath every day. The solar is not working and the children do not get hot water.
- PWD can be requested to oversee the maintenance of the building periodically and undertake minor repairs.

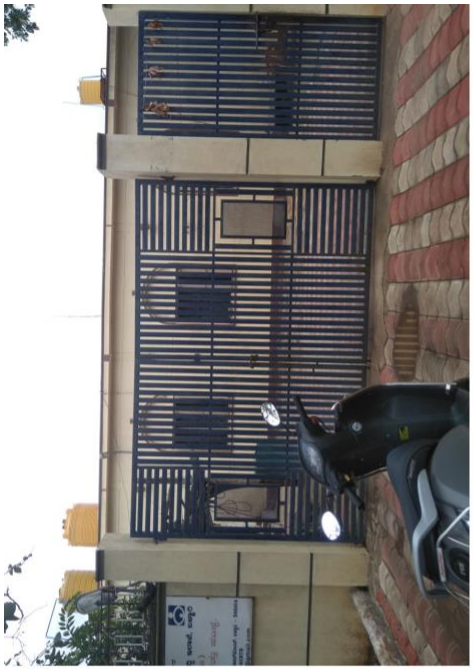
- A vehicle is needed for emergency use. The CCI is located away from the main road and public transport is not easily available.

2. **Staffing Aspects:**

- **Permanent Superintendent needed:** The Superintendent is also in charge of the State Home and the Shishu Gruha, between the three homes she is unable to give sufficient and quality time. The institution needs permanent staff as most of them are outsourced and contract employees. The contract employees have not been paid salaries since April.
- **Permanent staff**: The institution needs permanent staff as most of them are outsourced and contract employees. The contract employees have not been paid salaries since April. They said the agency has not paid them yet and when they get their salary the GST, PF all deducted and they get a very minimal salary.
- **Tuition Teacher** needed – there are no teachers who come to help the children with their studies. The High School and PUC girls said that they require help with Science, Maths and English but have to manage on their own now as there is no teacher.
- There are no teachers for other activities too like yoga, PT and music, therefore there are no extracurricular activities that are organised. Once in a way the counsellor or the house mother does some activities for the girls.

3. **Rehabilitation Services:**

- **Vocational training**: The CCI does not have any vocational training



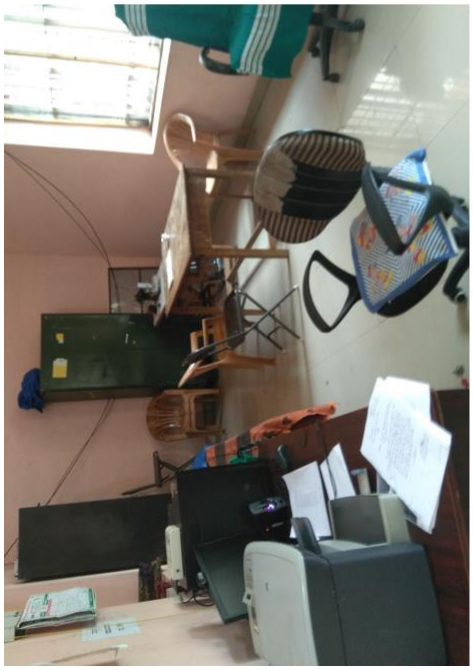






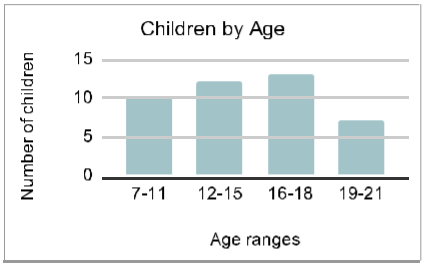




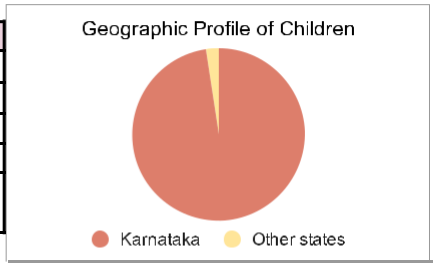


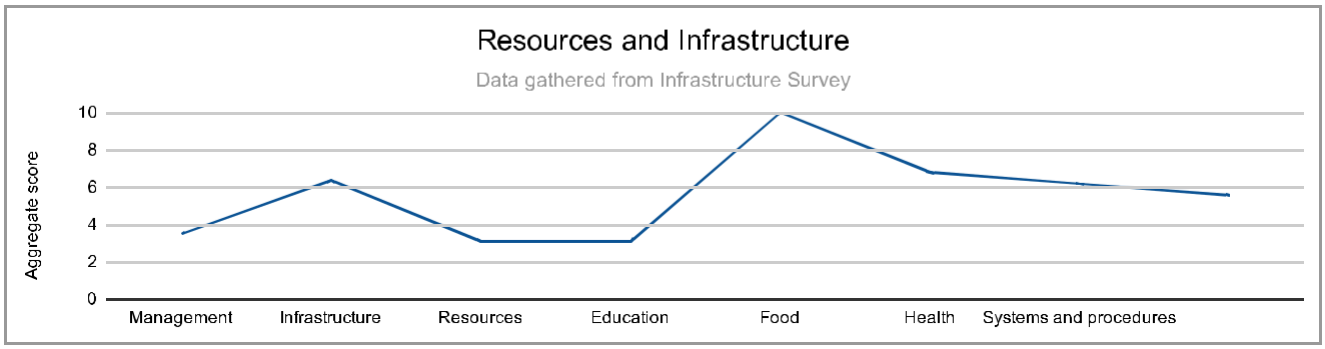

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Ballari Home .or Mentall C allenged Bo s



KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	42
Children with disabilities	42





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	6.98	Rooms	4.33	Bedding	3.33
Committees and suggestions	0.00	Facilities	7.50	Clothing boys	5.63
		Equipment	7.27	Clothing (girls)	0.00
		Bedrooms	5.00	Misc. articles	0.63
		Bathrooms	5.00	Toiletries and hygeine	2.79
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	5.56	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	3.75			Mental health facilities	0.30
Systems and procedures					
Safety and security	1.67				
Procedures	9.17				
Record maintainence	10.00				
Daily routine	3.33				
Contact with family	6.67				

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REPORT AND RECOMMENDATIONS

Assessment date	25 Sept 2019
Number of Staff	4 permanent 11 contract
Number of children	42 (capacity 50)

What is working well?

- The staff seem committed and dedicated, especially the nurse who has been there for 9 years.
- The doctor from VIMS Hospital comes for regular check-ups and provides medicines when required.
- A physiotherapist from VIMS Hospital comes once a month.
- A separate room with physiotherapy equipment has been set up and the nurse assists the boys in using it.
- 16 boys are sent to another institution for training.

General Observations:

- The CCI has its own building but there is no proper maintenance and the whole place smells.
- The boys who stay back are not engaged in any kind of activity.
- The staff are working at keeping the boys and the premises clean. There is no one to involve the boys in any kind of activity.
- Some of the boys have been trained to do their own work. They sleep on the floor and some of them are able to put away their bedding in the morning and clean themselves.
- CCTV cameras are installed in the front and at the back of the building, the office room, and common corridors for monitoring.
- One fire extinguisher was present in the building.
- Good drinking water provided is here since they have an RO water facility
- The institution needs permanent staff as most of the current staff are outsourced and contract employees.
- The CCI children do not have any vocational training

Key Recommendations

1. **Infrastructure:**

- Own building but needs to be maintained. PWD can be requested to oversee the maintenance of the building periodically and undertake minor repairs.
- The whole place smells. Room fresheners and perfumed cleaning agents can be used instead of cheap ones.

2. Staffing Aspects:

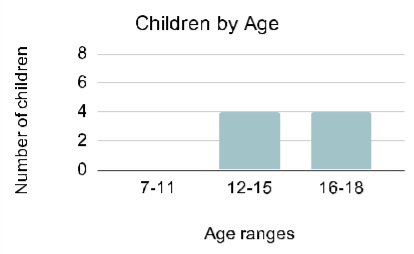
- Out of 42 boys here 16 go out for some training. The boys who stay back are not engaged in any kind of activity. Existing staff are good but busy.
- Assistance can be taken from NGOs and NIMHANS for training the children in special activities through TOT programs for staff. They need more staff here to assist the children with activities.
- Staff pattern must be reworked to ensure that there are adequate staff and no one plays dual roles.



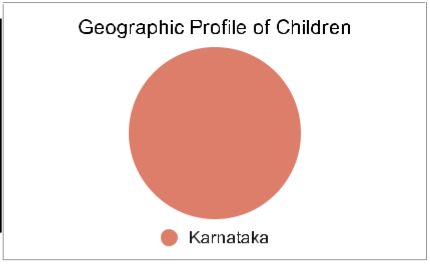


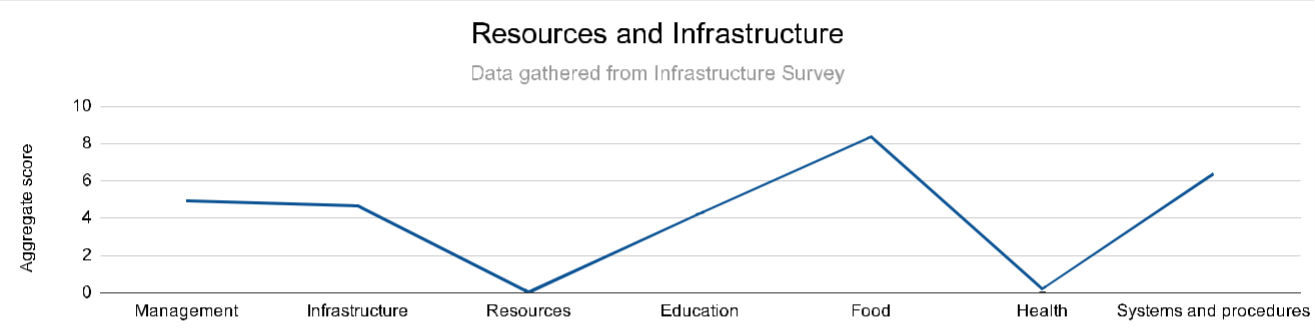



Ballari Observation Home

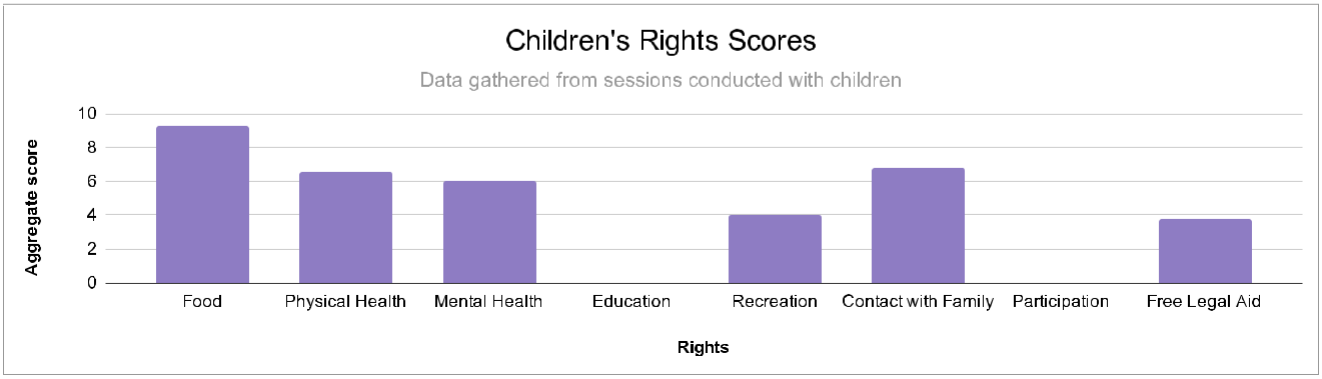


KEY OVERVIEW	
Children	In Conflict with the Law
Total Capacity	25
Current occupancy	8
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	3.75	Rooms	3.83	Bedding	0.00
Committees and suggestions	6.00	Facilities	10.00	Clothing (boys)	0.00
		Equipment	6.14		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	6.67	Health personnel	0.00
Additional facilities	8.89	Cooked meals	10.00	Health monitoring	0.00
Recreational facilities	3.75			Mental health facilities	0.50
Systems and procedures					
Safety and security	6.67				
Procedures	8.33				
Record maintainence	10.00				
Daily routine	3.33				
Contact with family	3.33				



CHILDREN'S REPORT
BEST PRACTICES
Children are made to do prayer every morning and evening along with reading newspaper
Staff is friendly
CCTV Cameras are installed in the OH for monitoring kids.
CHALLENGES
There aren't enough rooms and space for children
Children said that they get bored sitting inside the rooms all the time.
Outside they have a playground but they are not allowed to use it. Only some children are permitted outside.
Children do not receive clothes.
One of the children's rooms is beside the toilet, causing a bad smell
RECOMMENDATIONS
Children need more rooms and vocational training class
Children need tasty food and basic facilities
Children need sports items and need books.
They need teachers and activities to keep them occupied

CHILD SAFETY REPORT
Children are safe and healthy. The CCI staff supports them and treats them well. Children shared that they don't have any activities to keep them occupied so they get bored and need support in terms of education and training resources.

REPORT AND RECOMMENDATIONS

Assessment date	25 Sept 2019
Number of Staff	9
Number of children	8

What is working well?

- The children are made to do prayer every morning and evening along with reading the newspaper
- CCTV cameras are installed in the OH to monitor the kids.
- The children watch TV everyday
- The staff were friendly
- The children were happy here.

General observations:

- The building was very old. They need new buildings. The kitchen and superintendent's room is very old as well.
- They don't have enough rooms and space for the children.
- Outside the home, they have a playground but they are not allowing all the children to go outside and play. Only committed children are coming outside the home.
- They do not have a sick room and a first aid room for the children. They also don't have a doctor and a nurse.
- We observed that they have a TV and that the children are watching it every day.
- We observed that the OH was not maintaining children's committee and management committee registers.
- There is no vocational training in the OH
- They want a new building and a playground along with sports equipment.
- The children are not getting clothes.
- We have not seen the geographic profile chart.
- The children are in one room and beside it, there is a toilet and bathroom.
- We observed that there are two home guards working in the OH.
- Background check and police verification has been done for contract staff
- We observed that there is no counselling room.
- They have a new JJB building.

Findings from Observations:

- The children said that they are getting bored sitting inside the rooms all the time.
- They have not received funds since April.
- We observed that they don't have any gas because of money issues so they are cooking outside for the past 3 months.
- The cook has shared that she is the only cook there so even if she wants to, she is not able to take leave.

- The OH is not sending children outside to play. The children feel that it's like a jail.
- The Superintendent and the staff shared that the outsourced staff are getting a low salary so nobody is willing to work in the current field.
- The children shared that they need vocational training.
- The children shared that the toilet, bathroom and dormitory has to be cleaned by them only.
- The children shared that they are not aware of the children's committee and management committee.
- The children shared that the legal aid lawyers were not working properly.
- Staff said that they have not received funds from April to August.

Key Recommendations

1. **Infrastructure:**

- The building was very old. They don't have enough rooms and space for the children. The kitchen and superintendent's room are very old as well. They need to move to a new building.
- Need more CCTV cameras here.
- They need more bathrooms and toilets constructed here.
- They need a library and a counselling room
- They need more CCTV cameras

2. **Basic Needs:**

- Children need more clothes supplied to them also the undergarments are in short supply.

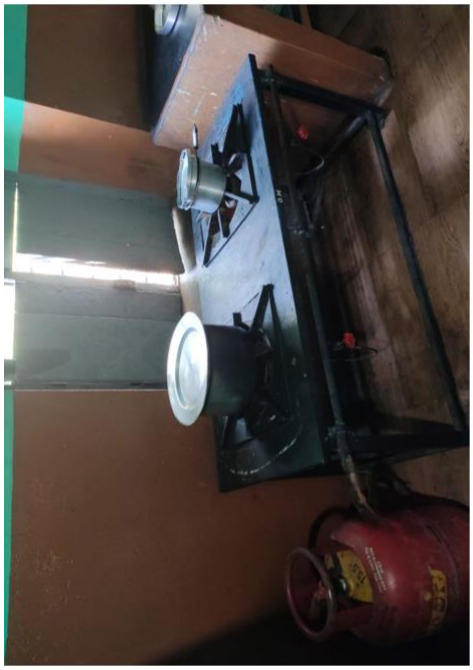
3. **Staffing Aspects:**

- **Outsourced Staff issues**: Superintendent and staff have shared that outsource staff was getting less salary so nobody is willing to work here.
- They need good free legal aid lawyers for the cases
- The cook has shared that she is the only cook there so even if she wants to, she is not able to take leave.
- They need more staff.

4. **Making the CCI Child-friendly:**

- They need a library for the kids.
- Children are getting bored here and need more sports items etc to keep them busy.







Ballari Observation Home

BALLARI SPECIALISED ADOPTION AGENCY

REPORT AND RECOMMENDATIONS

Assessment date	25 Sept 2019
Number of Staff	2 permanent 7 contract
Number of children	11 (capacity 10)

What is working well?

- The Shishu Gruha was set up 3 years ago. The building s new and well kept.
- As t is a relatively new building, the layout and plan is good. There is a dormitory for the babies which is spacious and well ventilated. There s a separate sick room where the babies are kept till they recover. There is a Superintendent's room, kitchen and an office cum counselling room where prospective parents are met.
- 8 of the 11 children go to the local aganwadi and of the 3 babies, 1 girl baby s in the process of being adopted.
- A paediatrician visits once a week and there s a full time nurse at the home.

General Observations:

- The area outside the home is open land and not maintained well. Although the staff leave their footwear outside, mud tends to come into the home and it s not very hygienic for the babies. Rains make the area outside slushy and unclean.
- At present, there are only 3 babies at the home, the remaining 8 children are below 6 years and have been sent to the Shishu Gruha for care and protection. The capacity of the home is 10 but there are 11 children here and some of them have been here for a sometime now.
- CCTV cameras are installed in the front and at the back of the building, the office room, and dormitory for monitoring.
- One fire extinguisher was noticed n the building.
- The kitchen is clean and well maintained.
- The toilets and bathrooms are sufficient for children and maintained well.
- Good drinking water is provided here since they have an RO water facility

Findings from Observations:

- Food for the babies is prepared at the home but food for the older children is brought from the State Home and may not be ideal for such young children. Their afternoon meal is at the Anganwadi.
- The Superintendent is in charge of the State Home and the Shishu Gruha and between the three homes, she is unable to give sufficient and quality time to each.

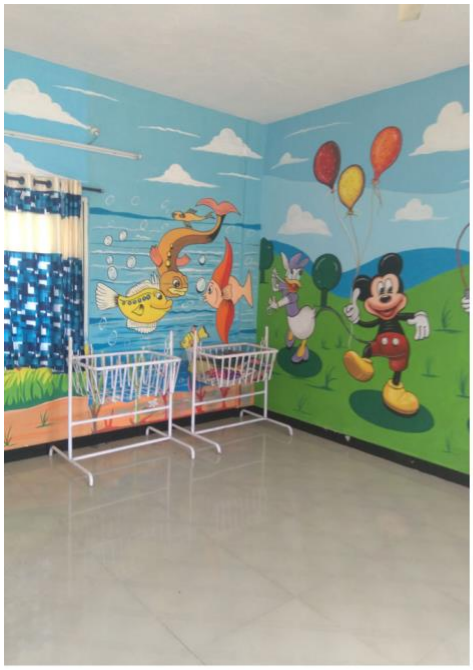
Key Recommendations

1. Infrastructure:

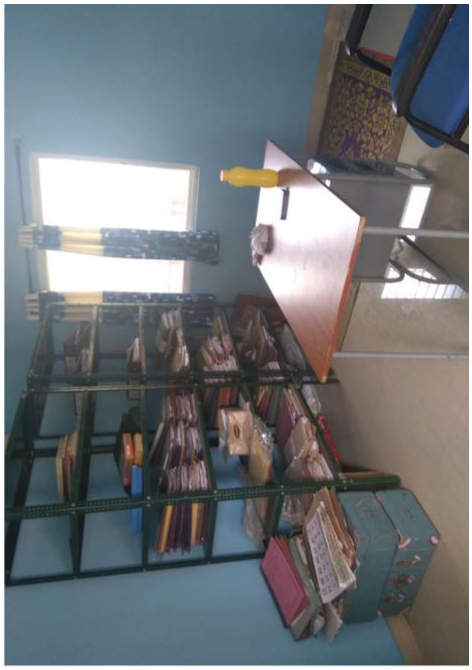
- Own building but need to be maintained. PWD can be requested to oversee the maintenance of the building periodically and undertake minor repairs.
- The DWCD property is big with the GH, OH, BH, Shishu Gruha, State Home, Home for the MC and the DCPU located in the same compound. The space n front of the SH is unkept.
- A vehicle for emergency use will help a ot here. The CCI is located away from the main road and public transport is not easily available.
- Proper facility required for children's clothes to be washed and dried.
- Children requiring care and protection are also placed here, a separate room for older children is required with a proper play area.

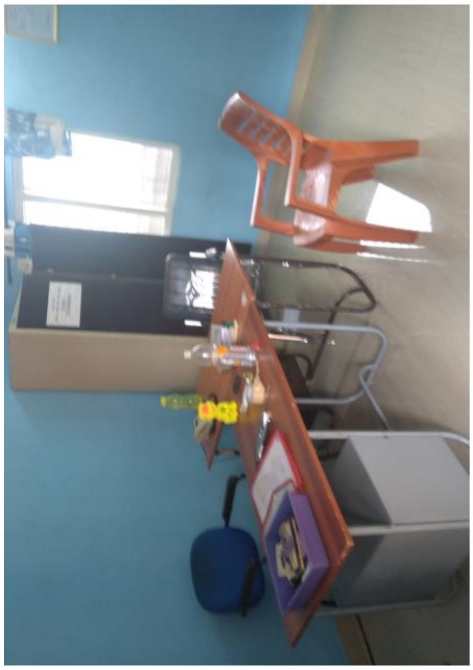
2. Staffing Aspects:

- Most importantly for this home as all other homes permanent staff are required to be hired wherever vacancy s there. The number of contract employees needs to be reduced. The contract employees need to be paid. Budget needs to be allocated for this and the agency issue needs to be ooked into.
- The institution needs permanent staff as most of the current staff are outsourced and contract employees.



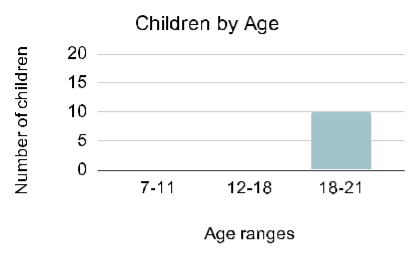




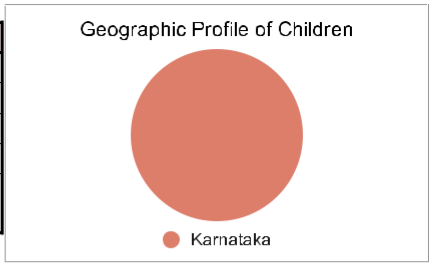


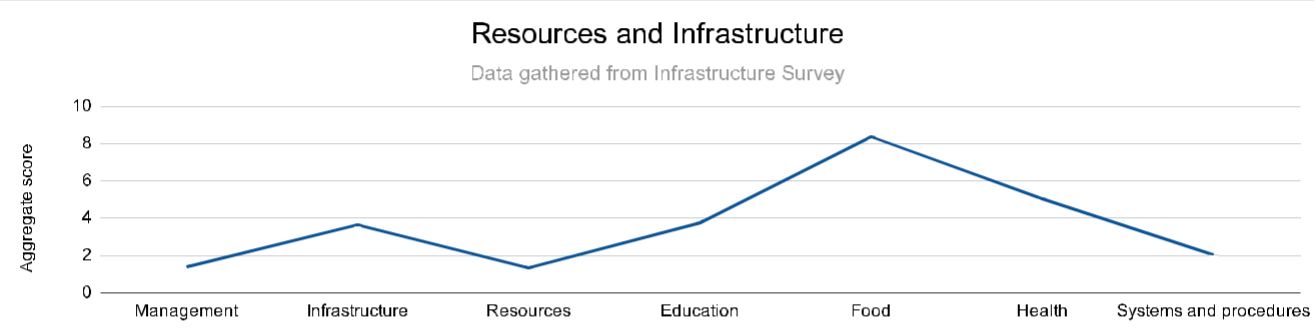
Belagavi

Belagavi Boys After Care Home

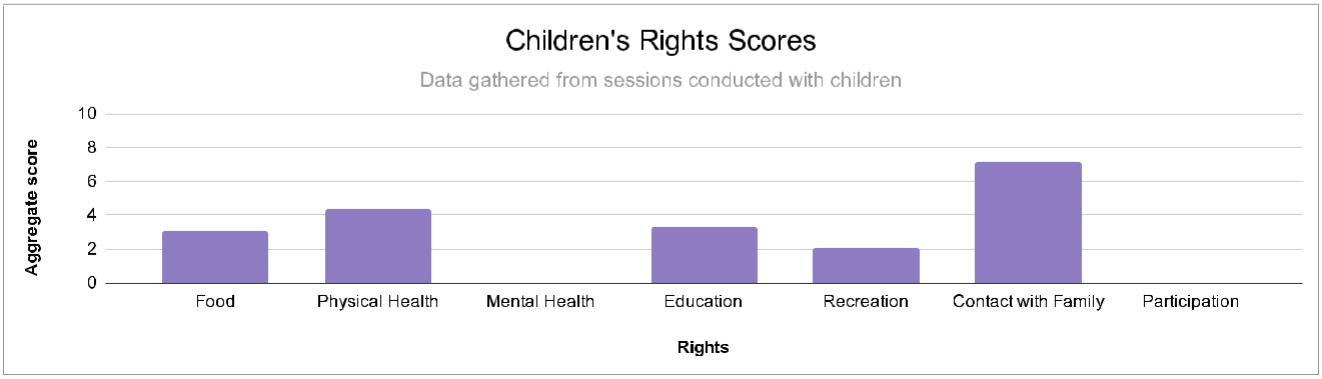


KEY OVERVIEW	
Children	. bove 18 years old
Total Capacity	
Current occupancy	10
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	0.00	Rooms	2.17	Bedding	0.00
Committees and suggestions	2.67	Facilities	7.50	Clothing (boys)	0.00
		Equipment	3.18		
		Bedrooms	0.00	Misc. articles	1.25
		Bathrooms	0.00	Toiletries and hygeine	3.89
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	6.67	Health personnel	5.00
Additional facilities	1.11	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	0.00			Mental health facilities	0.00
Systems and procedures					
Safety and security	0.00				
Procedures	0.00				
Record maintainence	10.00				
Daily routine	0.00				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
The boys said they have a shelter over their head after 18 till college is finished.
CHALLENGES
Their stay in the CCI is not comfortable because the space is not enough for all of them.
The toilet /bathrooms are not adequate since only one each for 11 of them
They said they did not like the food and the quantity is not enough.
The boys also said in some instances they had to pay the fees for college and books. They don't have the money for it.
RECOMMENDATIONS
They requested moving the After Care back to the main building as before which had 3 bathrooms and 3 toilets.
The dining hall is next to hall in the old building and also has a CCTV for monitoring safety.
They food quality and quantity should be improved.
The fees can be paid by the CCI since these boys are from poor backgrounds and cannot afford it.
They also recommended that as soon as they turn 21 not to remove them but give them extension of 2 months to find a job

CHILD SAFETY REPORT
The boys are above 18 and feel safe within the CCI. Outside the CCI it is not very well lit and there iis no security guard so anti-social elements come into the premises. They children were concerned about that and because thereis no CCTV camera outside

REPORT AND RECOMMENDATIONS

Assessment date	25 Nov 2019
Number of Staff	9
Number of children	11

What is working well?

- The boys are optimistic and happy here despite the conditions in which they live in the After Care Home. They are glad they have a place to stay and have opportunities in their life.

General Observations:

Infrastructure:

- The building is a dilapidated, previous Superintendent home that was converted to an After Care home. Previously, the after care home was in the same building as the Senior boys home. The DCPU office took over the block for their office purposes and sent the boys to a smaller building. This is not conducive at all since the boys and their activities cannot be monitored. (It was learnt that post assessment the aftercare boys have moved back to the main building with better facilities)
- The CCTV camera is there only in the main building. The Superintendent also cannot monitor their activities. The dining hall and kitchen are in the main building and the boys have to walk up there even to collect drinking water.
- The perimeter of the campus, though fenced, has a broken gate that is not locked so anybody can go in and come out. Several anti-social elements are seen entering the premises from outside and peddling drugs and hanging around since there is no security guard employed here. The PO informed that with the help of the police they are able to curb this now. The beat police come around here often.
- The 10 boys here are crammed into 3 rooms that have bunk beds. Space is very limited. They have only one toilet and one bathroom that they all share. There is no concept of privacy here.
- There are no indoor or outdoor activities here and there is no sports equipment either. There is a TV in the room but it is not working.
- The boys have requested to move back to the previous building they were in which had plenty of space as well as 3 bathrooms and 3 toilets.

Food:

- The food provided here is not healthy and is not sufficient for the boys. The quantity is similar to that given in the boy's home and not sufficient for adults. The boys said that fruits and vegetables are rarely served here and that the curry or sambhar hardly has any vegetables. The food was found to be tasteless and full of oil. Chapatis and rotis are also rarely made.
- The cook complained that the Superintendent does not give sufficient material to cook and that she does all the shopping. This was confirmed by the boys as well but the

Superintendent said that HOPCOMS delivers food. There is no refrigerator to store any milk or food.

- Some of the vegetables were kept in the Superintendent room in a basket. The boys are also not very happy with the Superintendent as she is very inexperienced. The cook and the Superintendent do not get along.
- The boys said that they do not get much non vegetarian food per person. 100gms per boy is allotted and that is barely one bone or piece per person. The nutritional needs of the boys need to be revised here. They said the menu chart on the wall is not followed and they don't get the food mentioned there. The boys are afraid to mention this to anyone.

Water facilities:

- They get good purified water for drinking purposes. The only issue is that they have to walk up to the main building to collect it.
- The storage tank overhead for water is small and sometimes, after all the boys have had their bath, there is not enough water left. So, they have to stagger their baths to evenings and mornings.
- They have to wait in line to use the toilet or take a bath since there is only one bath and one toilet

Health and Hygiene:

- When they fall sick, the boys said they talk to each other and bring medicines or go to the doctor on their own.
- Mosquitoes are a big problem here as most of the windows do not have a mesh. Rats also come in through the holes in the windows and crawl on to the bunk beds. They sometimes bite too.
- The boys said that they are given old soap from old stock (2014) that does not lather at all. The same stock was also found in the store room.

Findings from Observations:

- One pant, shirt/T-shirt as well as 2 sets of kachha and baniyan are given to them. They said they received only 1 pair of slippers the year before. They mostly bring their own clothes. When the superintendent was asked, she said she wasn't sure how many to give and the FIs were shown clothes stacked in the cupboard.
- One of the boys is studying in a private college and had a sponsor for his fees. He said the sponsor has not renewed it and hence he was not sure how to fund for his education. Sometimes, the boys pay the fees themselves and they said that amount is refunded.
- One of the boys said he has to move out since he is turning 21 years old. He has requested for his education be completed and wants to be given an extension of 2-3 months until he finds a job. This can be considered for all the boys who are turning 21. It is important that their education is completed and not let go as soon as they turn 21.
- Some of these boys are orphans and do not have any place to go to after turning 21.They are concerned about their future.

Key Recommendations

1. **Infrastructure:**

- The current After-care home is in a bad shape. The boys were shifted from their original building housed along with the boy's home, to a small superintendent home which has 3 small rooms. The previous DCPO had moved the Aftercare out of the previous building without any official order to the current place without taking into consideration the lack of space or toilets. There is only one bathroom and only one toilet for all of them. Harder for them to get to work/college in the mornings as they have to wait in line. The facility is cramped and crowded for 11 boys above 18. The boys are squeezed into the 3 rooms on bunk beds. There is not enough room for all of them to relax inside or have a peaceful study place. The boys from the aftercare home, the Superintendent and the DCPO have requested for the boys to be allowed back into the main building. The previous after-care block also has security and safety and boys can be monitored with the cameras. The previous building also had 3 bathrooms and 3 toilets. The current CCI does not have any CCTV or security. The DCPO office can be in a rental building outside.
- **Dining Room:** The dining room is in the old building and they have to walk across there for food. Previously it was all in the same building. It is essential to move them back to the old building where they were there before.
- **Water Filter System:** The requisition was sent for the set to the PWD. So far, they have not fixed it because of which the drinking water problem for the boy's home and after care has not been solved. The After care has a filtering system for water.
- The windows in the rooms don't have mesh. Often rats come in through the windows on to the beds. There is mosquito menace also.
- They do not have a fridge and need one urgently.
- **Condemned items**: There are a lot of condemned items in the store room which has taken up a lot of space. This needs to be cleared up as soon as possible. The procedure is very cumbersome because of which most CCIs do not dispense it.

2. **Basic Needs:**

- **Food Issues:** The Boys informed us that the food was not tasty or healthy. They are hardly given any vegetables in the dishes.
- **Lack of Nutrition**: Not much nutrition in the sambhar or other curries. The vegetables and fruits are rationed out by the superintendent. The cooks and the boys say that the Superintendent herself brings the vegetables and rations it out to the cook because of which the cook is not able to make much. The cooks were very unhappy with the superintendent and the FIs were informed that they get yelled at frequently if they bring up any issues. The boys are afraid to complain or suggest to the Superintendent about anything for the fear that they will be removed from the after care, so they quietly eat whatever is given to them.

- **Food Quantity too less:** The food quantity is not sufficient for the boys here. These are above 18 boys who eat well but the quantity given to them is less. The non veg quantity is also very less. They are given Chicken on Sunday like 100 gm per person which is very less. Each one gets 1-2 pieces. When the Superintendent was asked, she said she can only give as prescribed in the order for CCI for food. The boys & cook informed that previously HOPCOMS used to bring the vegetables but now the Superintendent is bringing it herself. But the Superintendent informed the FI that the vendor is bringing vegetables and fruits. There was conflict in the statements.
- **Clothes & Chappals**: The boys said that they are given 2 shirts and 2 pants in a whole year while they can be given 4 shirts and 4 pants along with 4 kaacha and 4 banians. There is stock but the Superintendent had not issued it they said. They also asked for chappals which were not issued, they said.

3. **Staffing Aspects:**

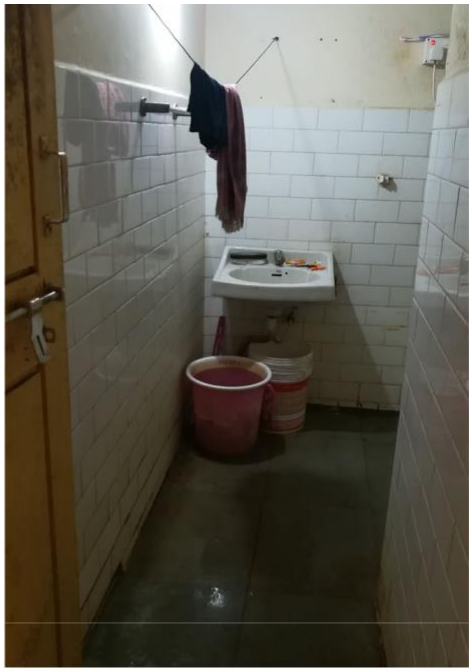
- **Superintendent Requested**: The Boys as well as the cooks were requesting change of current Superintendent and to bring in an experienced Superintendent who can be proactive and bring about positive changes in the After Care.
- **Records need to be updated**. Since the Superintendent does not have any previous experience, help is taken from the teacher working there who seems to have the required knowledge and experience as noticed by the FIs. The accounts are also maintained by the teacher. They need a computer expert and an accountant now.

4. **Making the CCI Child-friendly:**

- The TV here does not work and the boys have no means of entertainment on Sundays and holidays
- **Age Completion Issue:** When the boys turn 21yrs they are requesting a grace period of 1 month-4 months to find a job and hostel facilities. This could be provided to the boys to help in the transition and not be thrown out of the aftercare immediately. This can be requested to the ICPS for extension by the Superintendent and DCPO office. The provision is there in the JJ Act to accommodate them on a case by case need.



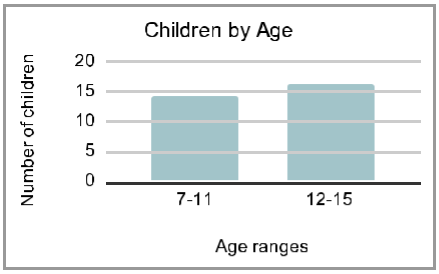




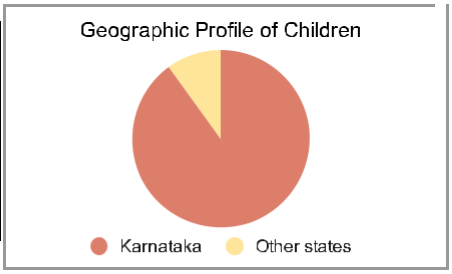


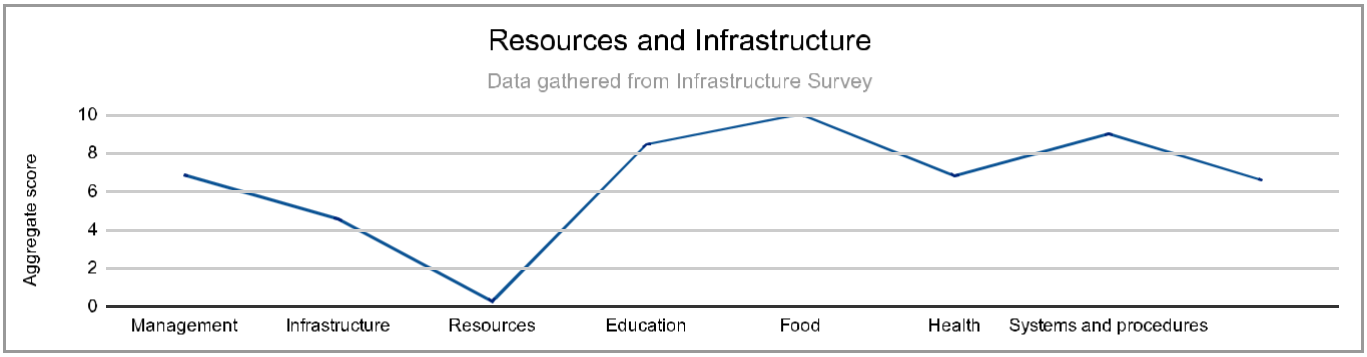


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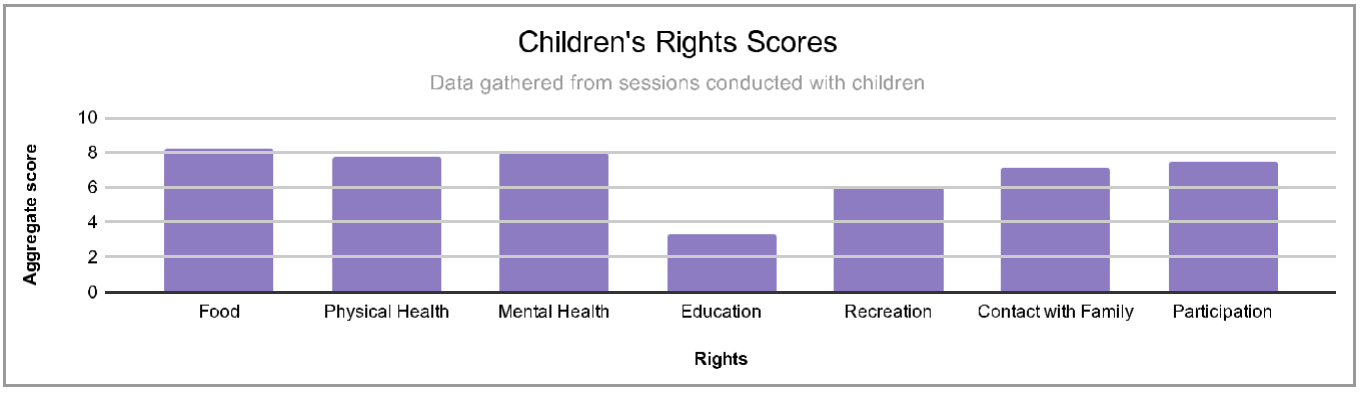


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	30
Children with disabilities	1





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.05	Rooms	5.54	Bedding	0.00
Committees and suggestions	8.67	Facilities	9.17	Clothing boys	0.00
		Equipment	5.91		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	1.00
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	7.50			Mental health facilities	0.40
Systems and procedures					
Safety and security	5.00				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Children are engaged in all activities
CCI conducts parents meeting and communication to parents regarding child progress
Providing good moral education and values for children
. Il children go to school
CHALLENGES
Lack of family attachement
Some of the children feel home sick
When children make a mistake one of the guards beats them and uses vulgar words
They have cycles but are not allowed to use them
RECOMMENDATIONS
Children need more support and encouragement form staff
Corporal punishment and using bad words has to stop
They have cycles but they need to be repaired
Building was leaking needs to be repaired
Children need more sports equipment

CHILD SAFETY REPORT

REPORT AND RECOMMENDATIONS

Assessment date	25 Nov 2019
Number of Staff	15
Number of children	30

What is working well?

- Children are made to do prayer every morning and evening along with yoga.
- CCTV cameras are installed in the home to monitor the kids.
- All the children were going to school every day and enjoying it.
- They are celebrating birthdays and festivals regularly.
- The CCI is supporting the children with their best interest in mind.

General Observations:

- The CCI has its own building with a good environment, but the home needs repairs as there are leaks during the rainy season. They have already sent a proposal to the government.
- All 30 children were going to school.
- They are maintaining children's committee registers and Management committee registers.
- They have one big dormitory. At the time of the visit by FI, the dormitory was clean.
- There are weeds outside the building that have to be cleared.
- They don't have an emergency fund.
- All records are updated from time to time.

Findings from Observation:

- The children shared that there are lots of mosquitoes in the dormitories.
- Superintendent shared that they need more budget for implementation..
- It was shared that if the children need any psychological assessment, they take them to the hospital for the assessment on the 2nd Tuesday of every month.

Key Recommendations:

1. **Infrastructure:**

- **Building repairs**: Urgent issues such as building leaks and repairs required. The building old and leaks everywhere during the rainy season. Needs urgent renovation (photos available). We found that BH Kitchen and dining hall is very old and needs to be repaired since leaking was there during the rain. Inside the complex they have a very old stage, but cannot be used because of old and broken so that has to be demolished. Already

they sent a proposal to DCPO. They are not aware of whether DCPO has been sent to the Head office or not.

At present they have 6 toilets and 6 bathrooms that are not clean and need to be repaired.

They have staff quarters and are not used because they need to be repaired and they sent a proposal to DCPO. Process is still pending. This needs to be pursued.

- **Repair window mesh:** They have window mesh, but needs to be repaired urgently since there is a mosquito problem here.
- They need a washing machine to cope with all the washing
- They have fans in the dormitory, but not working properly. It gets worse during summer months here. They need to be repaired.
- Outside weeds have to be cleaned regularly since snake's creep in and are unsafe for children.

2. **Basic Needs:**

- Children shared that they need basic necessities such as umbrellas, water bottles, comb, school bags and bath brush.
- Children shared that they need more sets of clothes. Not enough is given to them. For some reason many CCIs do not give enough clothes to the children and don't request more budget for them either.
- **Medicines required:** It has been observed that. Taluk and district hospitals are not providing tablets so they are buying out of their pockets.

3. **Staffing Aspects:**

- **Cook & helper**: At present one cook is working and she is not well so her husband was helping her. They need a cook helper. The boys said food was not tasty and they are not providing them as per menu. This issue needs follow-up.
- **Need doctor visits:** Staff shared that present every 3 months once the taluk hospital doctor was visiting BH. But now the doctor was saying that they have lots of cases so it is not possible to visit every 3 months once. So, he was saying that every 6 months once he can visit BH.
- **CWC Sittings** in the BH senior home which is located in Belgaum city. And BH for junior home is located at Khanapur. 30 KM away from Belgaum city. BH staff is weekly bringing kids from Khanapur to Belgaum by bus. So that it's not safe and very risky work. And they need more staff to take them to CWC for hearings.

4. **Training for Staff:**

- **Corporal punishment** was a big issue in the BH. The new Superintendent was addressing has also issued warnings to the other staff that corporal punishment will not be tolerated. Children shared that when they make mistakes, guards will beat them and use bad words. Field investigator informed the superintendent regarding this. A general order can be sent to all CCIs regarding this.

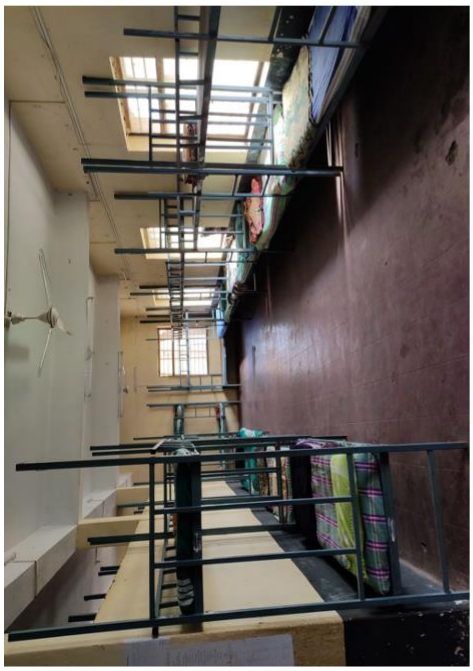
5. Making the CCI Child-friendly:

- They need more sports items and recreation facilities.
- Children shared that they have a library, but need new books.
- They Have TV but no remote. So they requested this
- Kids requested that they need sports items and they have cycles but need to be repaired. Superintendent shared that they don't have a budget to repair the Cycles.

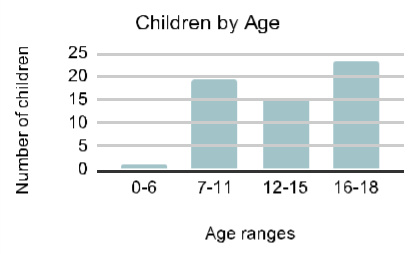




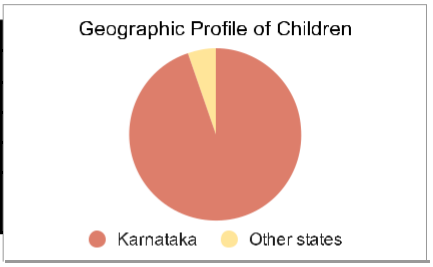


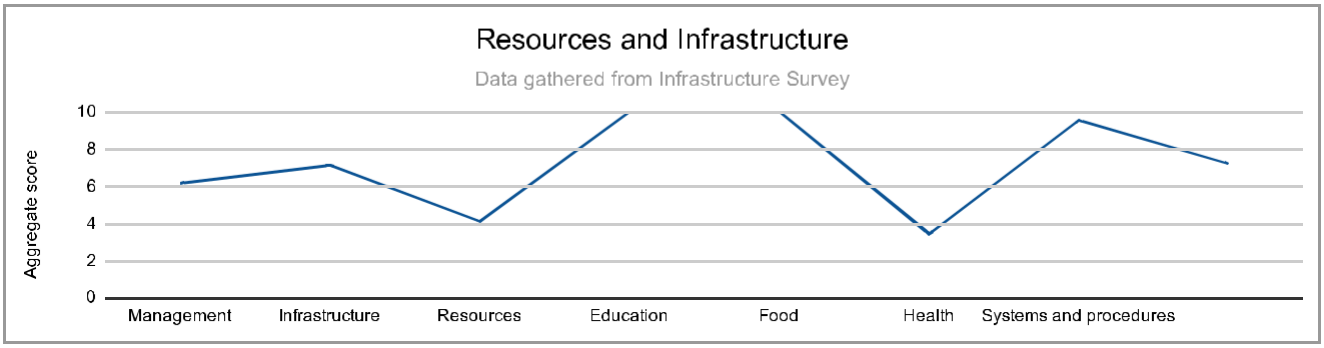



Belagavi Girls' Home [Saundatti]

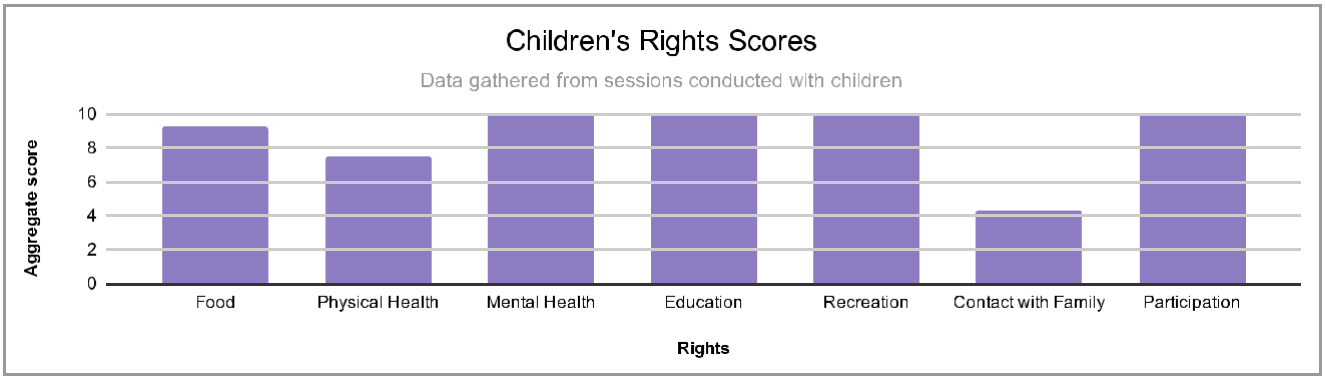


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	58
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	2.97	Rooms	7.71	Bedding	4.58
Committees and suggestions	9.33	Facilities	10.00		
		Equipment	7.27	Clothing (girls)	3.06
		Bedrooms	10.00	Misc. articles	5.73
		Bathrooms	0.00	Toiletries and hygeine	3.07
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	0.00
Additional facilities	10.00	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	10.00			Mental health facilities	0.30
Systems and procedures					
Safety and security	8.33				
Procedures	9.17				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Counseling is done by the Counselor regularly here for the boys and they like him
The boys here go to school and college.
The guard is friendly and takes good care of them like a friend
CHALLENGES
There is no cook here so food is cooked by the helper and is not tasty and no variety
The boys said that they have to pay fees from their own pocket and it is hard for them to do so. Though it gets reimbursed a year later.
The walls leak during rainy season and windows do not have mesh so mosquito issues. No proper lockers for storage.
Main complaint from boys was that there is no good drinking water available and they drink from the tap the unclean water.
Clothes are not given very often and it is mostly personal clothes.
RECOMMENDATIONS
The boys recommended that the CCI pay their fees directly to college/school
The boys recommended that good, clean drinking water be made available for them
They suggested that a good, permanent cook be brought in here to make tasty, healthy food
They requested night clothes like pyjama and shirt and extra set of clothes.

CHILD SAFETY REPORT
The Boys here said they feel very safe and well looked after. No history of abuse here. No corporal punishment here. They like all the staff, especially the night guard and the counsellor.

REPORT AND RECOMMENDATIONS

Assessment date	23 Nov 2019
Number of Staff	9
Number of children	5

What is working well?

- The building that houses the Senior BH has a spacious dormitory with bunk beds. There are attached toilets and bathrooms. It is well-lit and ventilated.
- The 5 boys here go to school and college and outwardly seem happy and are doing alright.
- They appear free and are allowed to interact with staff and the boys from the Aftercare home which is next door. They all play cricket and outdoor games together in the evenings and on the weekends.
- The DCPU office is in the same building downstairs and a constant check is kept on the children.
- The counsellor conducts counselling every day and engages with the children often.
- They conduct brain games, meditation, yoga, therapy, group discussions and group activities here regularly

General observations:

- The building that houses the Senior BH is very old and also houses the office of the DCPU. The Superintendent office of the After care home is also in the same building. The BH is upstairs on one wing while the Superintendent office and the CWC office is upstairs on the other wing. In between the two is the kitchen. The building is situated in a large courtyard along with the OH and the After-care home. There is no security personnel manning the premises so outsiders and anti-social elements walk in freely sometimes.
- The BH is old and is badly in need of repairs. The walls are cracking and the rain water seeps into the building everywhere. The BH also needs to be upgraded. A dining area and a separate counselling area needs to be made. Currently, they don't have any privacy. People who come to the CWC on the top floor pass through the front of the BH and also sit outside the kitchen area.
- There are 3 CCTVs for monitoring activities of the children in the CCI.
- There are 3 bathrooms, 2 toilets and 2 urinals provided.
- There are 5 bunk beds with mosquito nets for the boys in the dormitory
- There are no meshes on the windows and this causes a lot of mosquitoes to come into the rooms.
- The fans are not working in the dormitory and the children said that it gets very hot in the summer. They have requested for pedestal fans to beat the heat.
- The store room is also in bad shape with a lot of condemned articles stored.
- The kitchen is run by a helper cook, not a permanent one.

- There is a suggestion box but the lock is broken so it is not used. They said that if they have any needs, they talk to the counsellor directly.
- A children's committee is also there and meetings are held occasionally.
- There is a huge filtration unit downstairs that needs to be set up by the PWD. Nothing has moved on in this front and the machinery is just sitting in the rooms below.
- The lockers given to children are old and rusted. There is not enough space for them to store their belongings.
- There is a suggestion box without any lock on it.

Findings from Observation:

- The counsellor here is proactive and does a lot for the children. They like him and connect with him better than with the Superintendent.
- The night guard is friendly and very helpful to the boys. They like him a lot.
- The children said that they did not like the food provided and that it is quite tasteless. They requested more variety and for tastier food. They are afraid to ask for it. Once a week, they get chicken/egg in their meals.
- The big issue here is drinking water. The children have complained that they drink water from the tap, which is not clean and they don't like it, but they have no choice. The RO filter water apparatus in the kitchen is not working. When the Superintendent was asked about this, he said that the corporation water goes through a filtration system and is then stored in the overhead tank. The FIs inspected the tank and found that the water was not very clean.
- The children are given new clothes once a year and only on festivals. They said that they mostly bring clothes from their home and take it back. When the children leave the CCI, they are made to return the clothes. The children said that they only receive 2 sets of clothes, 4 underwear sets and banians in a year which is not enough. They requested sleep wear for the night since they sleep in their regular clothes. Chappals, shoes and backpacks are given once a year.
- The staff are mostly outsourced from the agency and complained that they don't get their salary on time. Also, they said that the salary they get is very less after all the deductions. Due to which, it is hard to get new staff. They also complained that the operating agency called Lions Agency, run by Mahesh Kartikar, is not very helpful. Initially, the staff were asked to pay Rs.5000 if they want their work expedited. There is a deliberate delay on their part for bills and payments. This needs to be looked into soon.
- The students informed the FIs that few of them go to the government college and one boy goes to a private college. They reported that they were asked to pay the fees on their own which is very difficult for them since they have to borrow it from their family, if they have one. This is not reimbursed to them on time or is not reimbursed at all, leading to financial difficulties. This was brought up with the staff and ICPS. They were asked to repay the students immediately. The students also mentioned that they have to buy the textbooks with their own money. This was also discussed with the staff.
- There is a suggestion box but it does not have proper locks etc. Nobody checks them, says the boys.

Key Recommendations:

1. **Infrastructure:**

- The Home needs repairs since leakages are there during the rainy season. The windows need mesh urgently since there is a mosquito problem. They need some privacy when the CWC meetings are on, since there are several visitors.
- **Water filter:** They need a set-up for a water filter. The water they are getting right now is not good. It comes from the tank upstairs which is not very clean. The boys are using water from the tap which they say is not safe. The CCI can also buy a steel water filter or buy mineral water bottles. This is an urgent requirement. The existing water filter that was donated does not work anymore.

2. **Staffing Aspects:**

- There is only a helper cook now. They don't have a permanent cook. They need the appointment of a permanent cook.
- There are no skill development activities for the boys. They need regular tuition teachers, music teachers, or other career counselling sessions.
- Need a doctor or nurse monthly visit here to assess the boys' health.
- They need a computer operator and accountant. The CCI staff are used by the CWC currently because of which they feel swamped with work and cannot focus on the CCI work. They requested the vacant positions to be filled by permanent employees.
- **The CWC meetings** in the BH are disrupting the staff of CCI. The staff of CCI get pulled into working for the CWC since they don't have enough of their own staff. The CCI staff end up doing most of the work the whole day in the CWC. The boys are also getting disturbed when they come back from college. It will be good if the CWC is moved to a separate building.

3. **Training for Staff:**

- The Superintendent in-charge is new and is clueless about the operations of the BH. He is largely dependent on the counsellor and other staff to do all the administrative paperwork. The in-charge Superintendent needs training in order to update himself about his duties.

4. **Basic Needs:**

- **Clothes:** More sets of clothes can be given to them instead of the current 2 sets of clothes that they have. The boys say the clothes are mostly from home. During festivals they are given a new set. They also need night pyjama sets. The boys need more chappals and shoes. They are given one set per year.
- **Fans:** The dorm does not have any working fans. Boys said it gets very hot in summer
- The boys said the food is not very tasty. They requested better food and variety

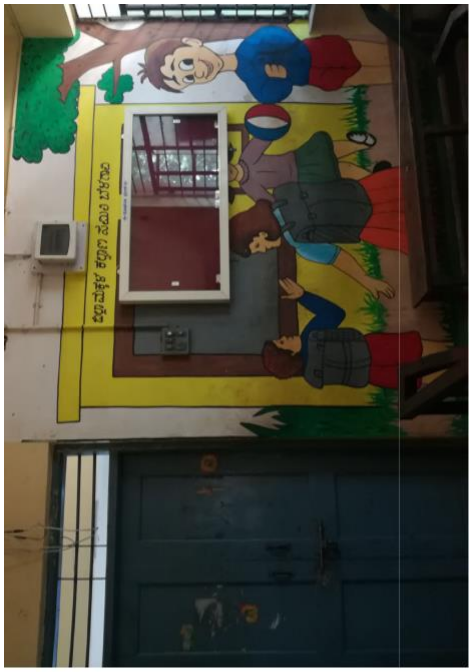
5. **Financial Aspects:**

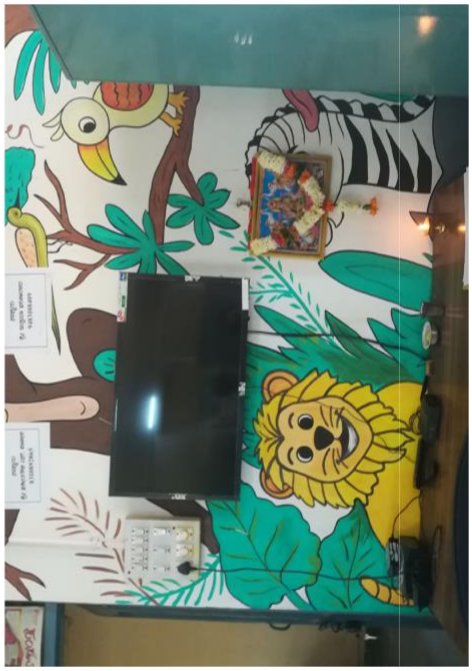
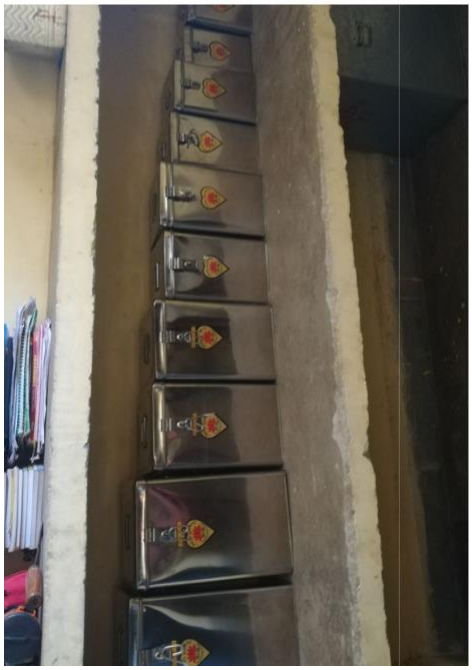
- **Fees reimbursement:** Private college fees were not being reimbursed. One of the boys had to take a loan of 20,000/year for his first term. It has not been paid back to him. He has a single mom and she borrowed money for it. Second instalment is still pending. This needs to be given back to the boy so as to ensure he gets education even if in a private college. The other 2 boys are also borrowing money and paying fees around 1,500-2000 per year. These fees need to be paid directly to college by the office. ICPS gave instructions to ensure that their fees are being paid directly and on time.
- **Book purchase reimbursement:** The boys have to spend their own money and buy textbooks. It is hard for them as they are single parent children, or orphans.

6. **Rehabilitation Services:**
- The children need some kind of skill development here such as computers, music, tuition, etc. They need career counselling and life skills training.

7. **Making the CCI Child-friendly:**
- Outdoor play equipment is also needed.

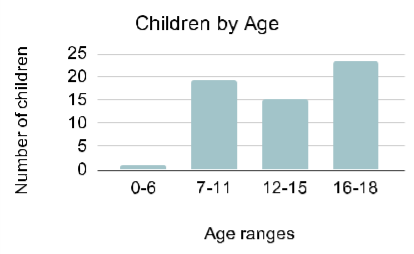




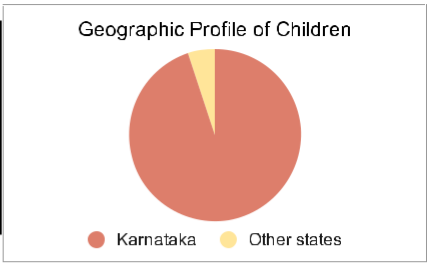



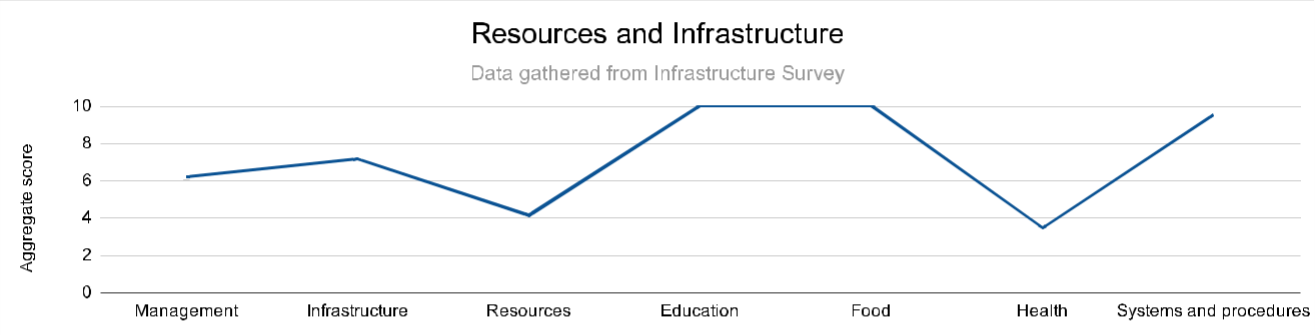

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Belagavi Girls' Home

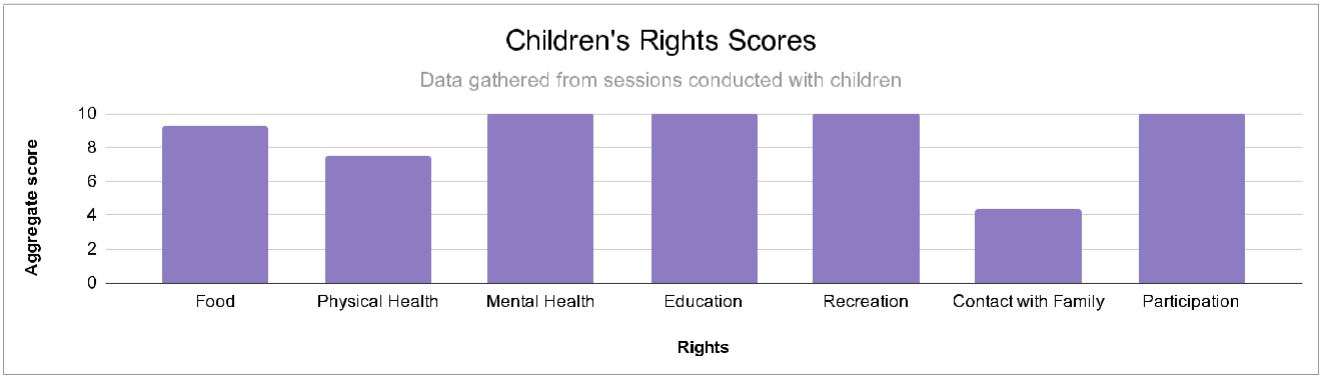


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	58
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	2.97	Rooms	7.71	Bedding	4.58
Committees and suggestions	9.33	Facilities	10.00		
		Equipment	7.27	Clothing .girls.	3.06
		Bedrooms	10.00	Misc. articles	5.73
		Bathrooms	0.00	Toiletries and hygeine	3.07
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	0.00
Additional facilities	10.00	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	10.00			Mental health facilities	0.30
Systems and procedures					
Safety and security	8.33				
Procedures	9.17				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
All the children here go to school and college. They are given welcome kits having toiletries and essentials.
The Girls home is a beautiful place like an ashram, with all the facilities and a garden compliant with JJ
Tasty, healthy food provided here. They have a separate dining hall with tables and chairs
Music, dance, tailoring, painting, playing and extra curricular activities are done here including Yoga.
The children are also involved in gardening and thye have a beautiful garden with fruit and flowering plants/trees
CHALLENGES
There are 58 children here and only one cook. It is hard for her to do all the work. She needs a helper urgently.
The reception center girls need a counsellor to talk to separately since they are also POCSO cases and traumatised
It is hard to get staff here since Saundatti is in a remote area and has no bus access
The children find it hard to go to school daily as there is no public transport or van to take them
Since they don't have a computer operator or accounts manager the rest of the staff are helping out.
RECOMMENDATIONS
The GH needs a permanent counsellor urgently to talk to the 58 girls here and counsel them
Hire the current cook as a permanent cook and provide a helper for her.
The Girls home here needs an auditorium or a hall to conduct cultural activities and functions. They have enough place for this
Provide a budget for a school van to take all the girls to school
Provide residences in the premises for the permanent staff so they don't have to commute daily to the GH from far away town.

CHILD SAFETY REPORT
The children here are all safe and well taken care off. There are security staff, housemothers and the other staff take good care of the girls here. The girls also said they feel safe both at home and at school. There were no incidents reported here. The children also informed the FIs that they loved all the staff equally and are like their mothers. They love the Superintendent and call her 'amma'. She is approachable and always keeps her door open to them. She also sleeps there few nights.

REPORT AND RECOMMENDATIONS

Assessment date	25 Nov 2019
Number of Staff	11
Number of children	58

What is working well?

- The GH situated in Saundatti has a big, beautiful building with 3 acres of land. Very well maintained and looks like an ashram. The area is peaceful, spacious, has a lot of trees, and vegetable gardens.
- The children are happy here. All of the committed girls go to school but not the reception centre girls who have to go through the procedure. (55 girls from Karnataka, 1 girl from Maharashtra and two from Jammu & Kashmir)
- The girls here are given very tasty and healthy food. The cook is helped by the house mother, guard and others
- The building is big with 3 dormitories that have bunk beds. There is a courtyard inside which has flowering plants.
- They have a classroom used for other activities. They also have several bathrooms and toilets too.
- The steel dining table and chairs were donated to the home.
- The Superintendent has a separate room and the office staff also have a separate room.
- The children are also involved in gardening.
- The Superintendent and staff are very committed, empathetic and sensitive towards the girls.
- There is a library for the girls. They are also involved in a lot of other creative activities. Counselling is also done for the girls by the staff.
- The girls receive a kit with toiletries inside. These kits contain soap, shampoo, oil and other products. Every girl receives a kit and she labels the kit with her name so that it does not get mixed up with the other girls' kits.

General Observations:

- This was one of the best girl's homes seen so far. The building, the premises and gardens are ideal for a children's home.
- The children here go to school. The only problem is that the children all share one auto for their school trips. They wait for the auto driver to drop a few of them and then come back for the rest.
- The girls get sufficient sets of good clothes and also receive extra when they ask for it. They also have a school uniform
- Mosquito nets are made available for them
- The girls in the reception centre get a check up done at the time of admission and once a year. The staff checks the height, weight and general health of the girls.
- One of the girls had a child and the child is looked after by all the staff in the GH.

- They go for summer camps and also do a lot of activities during the summer holidays. They participate in yoga, music and other activities during the holidays. Routinely, they play carom, chess, badminton, throwball and volleyball. The girls have requested for proper play courts for volleyball and throw ball as they have several acres of land all around the GH.
- They have a suggestion box which is used occasionally.
- The CWC is in Belgaum town and when there are cases, the girls are taken there by vehicle which is a 2 hr drive. This is the only uncomfortable part for the Superintendent and the girls.

Findings from Observations:

- The cook has been working in the home for 10 years. She has requested for her position to be made permanent. The salary is too low after all the deductions for her and her family to survive. She is dedicated and has been cooking very healthy food all these years for the girls. She has also requested for a helper since the other staff are currently helping her with the cooking.
- The contract staff are not paid their salary on time and after all the deductions, the salary they get in hand is very less. They requested a hike in their salary.
- The girls here requested whether they could continue staying in the girls home till they are 18 and for a few months after as well, since there is no good after care home for girls.

Key Recommendations

1. **Infrastructure:**

- **Transport for School**: There are more than 60 girls here and except for the reception centre girls they all go to school. I urgently need a school van to go back and forth to school. Right now, they have 2 autos that ferry the girls back and forth. But all of them cannot be accommodated at one time. A mini-van, TT or small school bus will help them a lot.
- **Residences for Staff:** The permanent staff like the cook, security guard and house mother need a staff quarters on the premises. The GH is up on a hill where no buses ply. It is hard for these staff to come and go every day.
- The Superintendent has requested the construction of a big auditorium or hall which can be used for cultural activities and for other functions that can be organized.

2. **Staffing Aspects:**

- **Counsellor**: Most importantly a Counsellor needs to be hired here. There are several POCSO cases and the girls need counselling on a regular basis. The rest of the children and staff also need to sensitively address this issue.
- **Doctor Visits:** The GH needs regular visits from a Doctor at least once a month and from a Psychiatrist at least once in 2 months.

- The CCI requires a computer operator and an accounts manager and a helper for cooking. The cook has worked for 10 years now. She needs a helper to cook for 65 girls three times a day. She wants to be made permanent with a hike in salary if possible. She is an excellent cook and has dedicated her life for the children sincerely.
- The GH requires permanent staff and there are several posts left vacant that need to be filled.
- **CWC in Belagavi town:** Taking the girls to CWC hearing all the way from Saundatti to Belgaum town, a 2 hrs drive is a problem for the CCI staff.

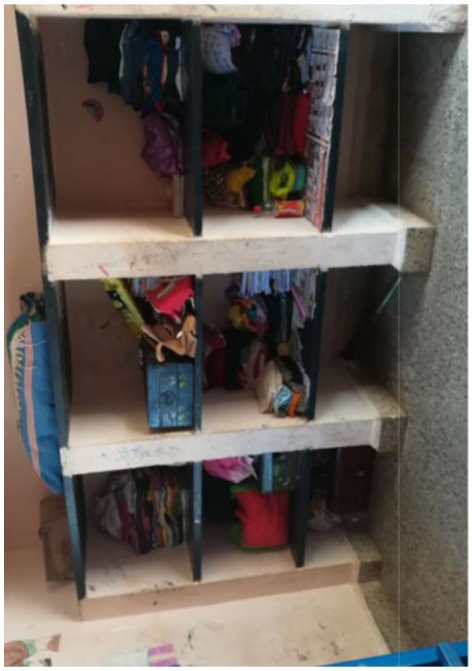
3. **Rehabilitation Services:**

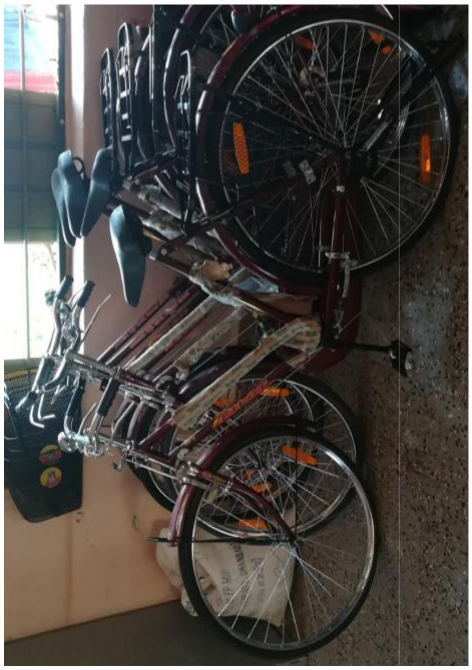
- **Vocational training**: There is a need for some vocational training here such as sewing machines, computers, music and dance classes. Career counselling and life skills are equally needed here.
- **POCSO cases**: There are several POCSO cases in and around Saundatti and Belgaum. The cases either drag on or are compromised out of courts by many families we were informed. The stigma for POCSO cases in homes are high as in other districts. A sensitization and training session need to be done for all the stakeholders.

4. **Making the CCI Child-friendly:**

- **Playground Areas:** There is a lot of land around the GH. The GH wants to construct a hall for activities, cultural programs and meetings on their premises. Also requested by the children. The GH wants to make a sports field available for the girls for badminton, volleyball or cricket since there is availability of funds. This was also a request from the children

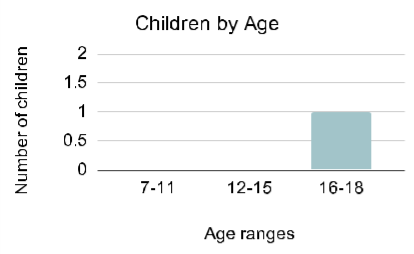


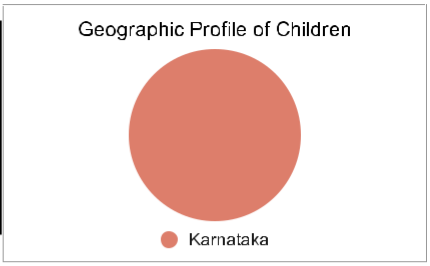


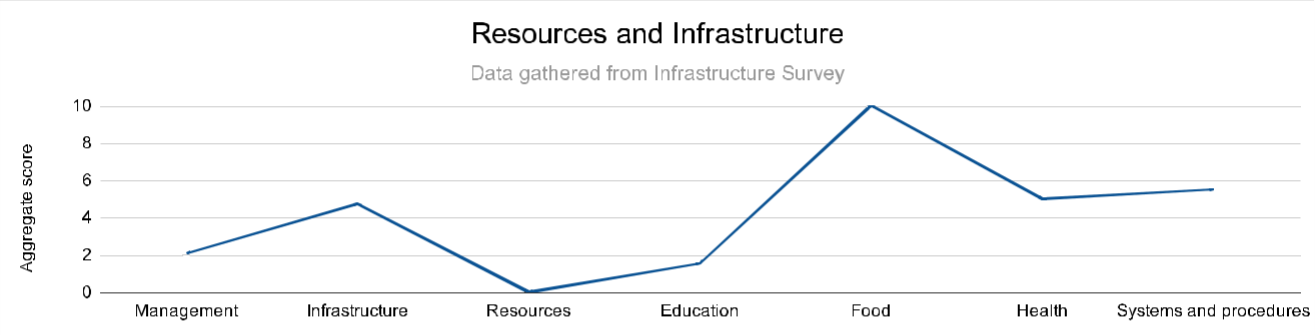

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Belagavi Observation Home

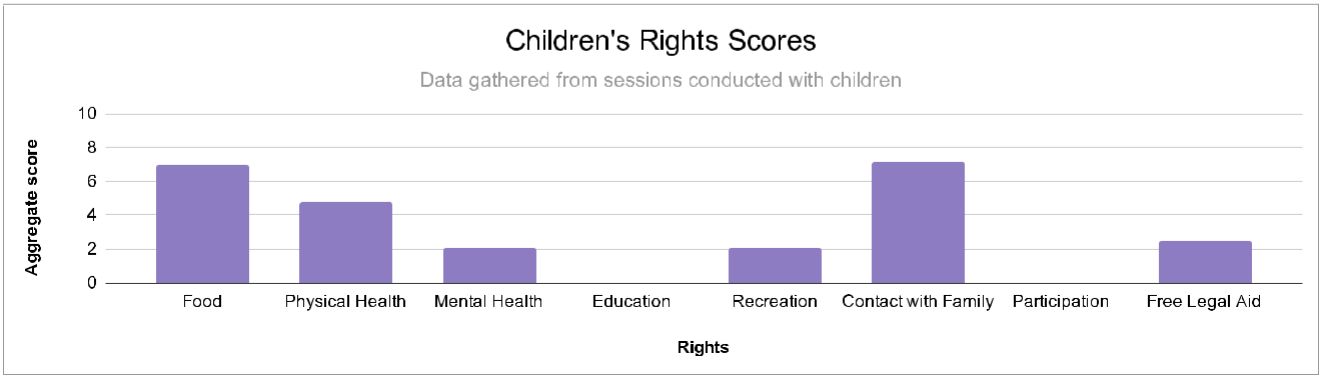


KEY OVERVIEW	
Children	In Conflict with the Law
Total Capacity	50
Current occupancy	1
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	2.81	Rooms	4.79	Bedding	0.00
Committees and suggestions	1.33	Facilities	9.58	Clothing (boys)	0.00
		Equipment	5.23		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	3.33	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	1.25			Mental health facilities	0.00
Systems and procedures					
Safety and security	1.67				
Procedures	5.83				
Record maintainence	10.00				
Daily routine	3.33				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
Good, healthy food provided here.
Friendly house father and guard who play with them and talk to the boys.
CHALLENGES
Lonely and suicidal thoughts come in. No counsellor to talk to.
No clothes given. Clothes brought from home.
Housecleaning lady makes the boys clean toilets as punishment. She talks rudely to them and tells them not to tell anyone
Boy said no privacy. When JJB is on everyone can look into the dorm
RECOMMENDATIONS
Need counsellor and someone to discuss their life and problems.
Need activities. They are bored and have nothing to do. Their door is kept locked.
They are not allowed to go outside much, mostly indoors.
There is no privacy between JJB ad the dormitory. Boy requested screen or curtain.

CHILD SAFETY REPORT
Boy said he feels very safe . No physical or sexual abuse. He only has problem with the house cleaning lady who speaks rudely to him and makes him clean toilets as punishment.

REPORT AND RECOMMENDATIONS

Assessment date	24 Nov 2019
Number of Staff	7
Number of children	1

What is working well?

- There was only one child in the Observation home. This may be a good sign that the other children received bail and left. It would be good to assess the situation here.
- The cook here is good and makes nutritious meals for the children. The kitchen is clean and well maintained.
- The house father and guard are all very friendly, helpful and take good care of the children.
- The boy in the OH said that the house father plays board games/carrom with him and also talks to him nicely.

General Observations:

- The only boy here was depressed and suicidal. He was waiting to get bail and leave.
- The OH is in an old building. The building needs repairs and renovation. The walls are leaking and damp. There is no solid wall separating the JJB from the dormitory, there is only a grill. There is no privacy for the children in here. They also end up witnessing the entire JJB proceedings from the inside.
- There is no screen in JJB during POCSO case proceedings, to screen the victim from offenders here during court proceedings.
- There is no place inside or outside the building for the children to have any physical activity.
- There are only board games like carrom board and puzzles to pass the time. There is nothing else. There is no vocational training, career guidance or anything.
- Most importantly, there is no counsellor available here to talk to the children. The boys home counsellor can be brought here.
- The cash book was last updated in July 2017. Auditing has not been done here since 31/7/18. The last update in the accounts book was on 29/3/2019
- No mosquito coils or all-out was present. The child said there are mosquito problems. A mosquito mesh was not seen on all the beds.
- The rooms are also dark and there is not much light.
- The lady sweeper seems to be involved in the administration more than necessary and is behaving arrogantly with the children.

Findings from Observations:

- The boy in the OH said that family is allowed to come and visit and also make phone calls.
- The boy was not aware of free legal services. He said that the family had hired a lawyer. The lawyer does not talk to him much or give any information other than telling him when the next date is.

- The child said that everything is alright in the OH except that he gets bored and has nothing to do the whole day. He gets depressed sometimes. They are not allowed to go outside much.
- There is a grill separating the outside from the inside, there is no wall or safety. Due to this, the children are not allowed to come out into the corridor or go outside. When the staff were asked about this, they said that since the premises does not have a gate or any security, outsiders come into the OH. On one occasion, a phone was found in the bathroom, which was given to one of the inmates. To prevent this, a wall with glass windows can be built.
- The Superintendent is additional in-charge here and is also the Superintendent of Girls Home in Saundatti. Due to this, she cannot come here regularly and supervise. Saundatti is 2 hrs from the OH premises. The Superintendent is unable to keep up with the accounts and other updates in the OH. A permanent supervisor is required here as soon as possible. She comes to the OH only twice a week. The lady sweeper seems to be involved in the administration more than necessary and is behaving arrogantly with the children.
- The child in the OH said that he is made to clean toilets and corridors as a punishment. The lady also told him not to inform anyone that she is making him do it. The child brought this to the FIs' attention and said he was not happy with it at all.
- The children are not given the required number of clothes. The child said that only one pair of pants was given to him after he asked for it. They bring clothes from their homes. The clothes they are given are also taken back when they leave the OH on bail.
- When the housemother was asked, they said they were not aware that more clothes can be given. The FIs found that there were a lot of clothes in the cupboard but were not given to the boys in the OH.

Key Recommendations

1. **Infrastructure:**

- OH needs another store room for the kitchen. Current store room is being used for storage of JJB articles and evidence. All the space is taken up by JJB articles. It is in a mess. There is an old gun, a knife and even blood stained clothes in here from old cases.
- The grill windows facing outside need steel mesh to prevent outsiders from passing phones, articles and other material to the inmates. No privacy from people passing outside. This is an urgent requirement.
- A screen needs to be ordered and made for the JJB room to prevent the accused from coming face to face with the victims
- The grill windows separating the JJB from the boy's dorm needs to be sealed off or curtained to provide privacy to the inmates. Right now, whoever comes to JJB can look into the dormitory and vice versa.
- Water leakage in building. Needs repainting and repairs
- The condemned items in the store rooms need to be disposed of. There are rats and bandicoots hiding there.
- **Mosquito Nets:** No mosquito nets are given. No coils or all-out also. Arrangements need to be made for this. Pedestal Fans need to be installed.

2. **Basic Needs:**

- **Non veg food:** No non veg food or eggs are given at the OH to the children. This needs to change. They need protein in their diet.
- **Clean sets of clothes** are not given to the OH children. They wear whatever is brought to them from home. There are plenty of clothes as stock on the shelf but are not given to the boys often. The clothes given are also taken back from them before they are released.

3. **Staffing Aspects:**

- **Accountants needed** urgently to assist with the accounts, registers and to update bills and documents. Currently the Superintendent is maintaining records but it is hard for her since she is an additional charge and visits only twice a week. The accounts books and records are incomplete.
- **Superintendent needed**: The Superintendent here is in-charge and visits twice a week. She is busy at the Girls home in Saundatti and finds it hard to manage the additional charge. Saundatti is 2 hours' drive from Belagavi town. It is hard to be in both places.
- **Counsellors needed**: The OH does not have a counsellor. The counsellor from the BH can be requested to counsel the boys in the OH also after putting in the order. His salary can also be raised.
- **Free Legal Help:** The free legal aid is not effectively used. The children hire private lawyers and pay them.

4. **Training for Staff:**

- The staff need training and sensitization.
- **Toilet cleaning:** The boys here cannot be made to clean toilets and mop corridors as repentance which is what the sweeper lady asks them to do. The sweeper lady worker needs sensitization training as she admonishes them and forces them to clean toilets as punishments. She threatens them to maintain silence. A better way is to engage them in other activities and help them with counselling

5. **Rehabilitation Services:**

- **Bail & Counselling**: The boys coming here for any conflict or crime are released on bail very quickly without counselling offered. The offenders need counselling to prevent recidivism. The bail can be made conditional such that counselling and therapy are included for the offenders.

6. **Making the CCI Child-friendly:**

- **Activity:** There is not much activity for the boys other than cardboard and chess. They are rarely sent outside. So, they get bored and depressed.





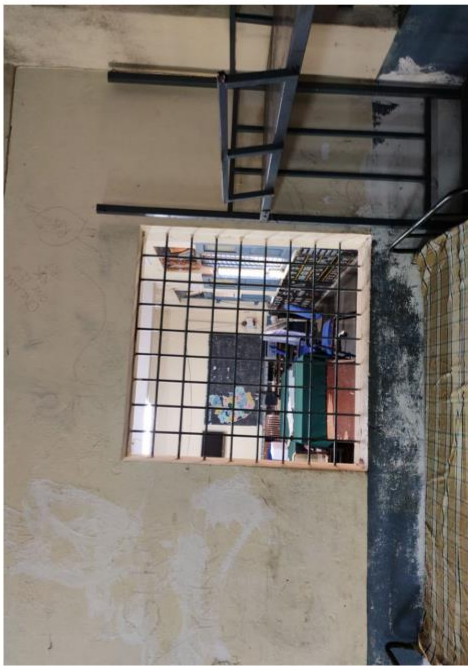







Whirlpool





BELAGAVI SPECIALISED ADOPTION AGENCY

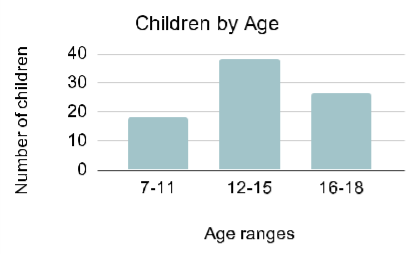
(**Government aided run by NGO Gangamma Chikumbhi Math**)

REPORT AND RECOMMENDATIONS

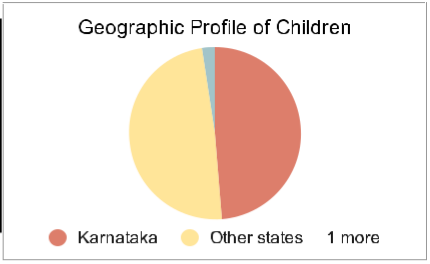
This Specialised Adoption Agency s a Government aided center run by the NGO Gangamma Chikumbhi Matha. A very well run institution that houses destitute children and an adoption center. The babies are very well taken care off by the dedicated staff. The infrastructure is spacious for the destitute children and for the babies housed here. The room for the babies has enough space and facilities for cribs and cradles. The room also had a medical area and a space for a kitchen. The only ssue here is there were close to 15 babies when the field investigators visited the center and we were informed that the funding from the department s only for 10 babies. This can be followed up from the department for verification and f further assistance is needed for the babies who are also put up for adoption

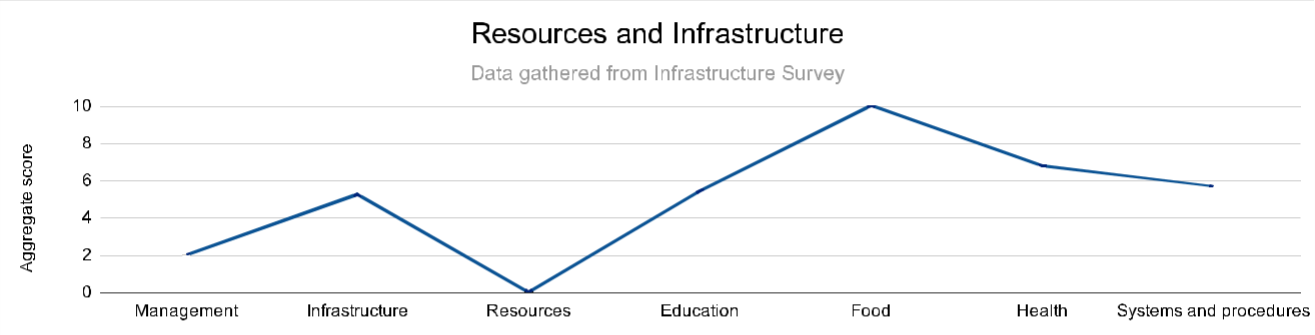
Bengaluru

Bengaluru Boys' Home

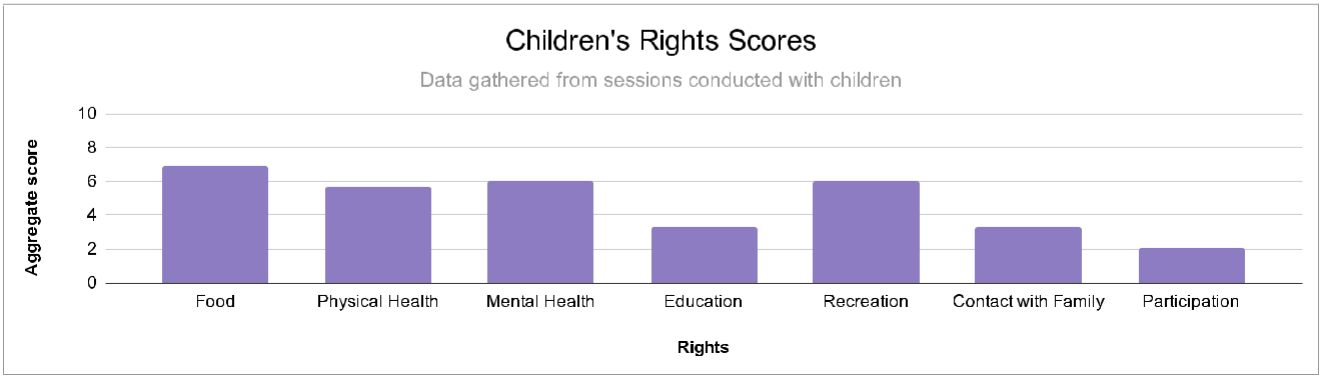


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	
Current occupancy	97
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	0.00	Rooms	3.96	Bedding	0.00
Committees and suggestions	4.00	Facilities	6.25	Clothing (boys)	0.00
		Equipment	7.05		
		Bedrooms	7.50	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	10.00	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	6.25			Mental health facilities	0.30
Systems and procedures					
Safety and security	5.00				
Procedures	6.67				
Record maintainence	10.00				
Daily routine	6.67				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
What the majority liked was the good food, shelter and friends .
The children like the trainings and activities that are organized by NGOs such as Makkala Jagruthi Samithi
Very proactive Superintendent who has the best interest of the children in mind. A lot of new changes and introductions were made since his appointment along
CHALLENGES
The boys said that there is bullying and a few older boys bother the younger ones. There is lot of physical and emotional abuse that go on within the boys.
They said there were too few toilets and bathrooms for all the 100 boys living there.
The boys said their parents were hard to trace since they come from different states in India. So they don't get to meet their parents often. The parents may be p
The Boys from North India said they don't like the Ragi balls and other south Indian food provided here.The boys asked for non vegetarian food once a week
RECOMMENDATIONS
The boys said there are too many boys in the home. They also suggested having two separate homes for older boys and younger boys
Urgently require 10 additional updated toilets for the children. Currently ratio of 10 toilets for 100 children on premises.
They want better food with non-veg on sundays.
They asked for more underwear and more clothes to wear as they get dirty very soon
They don't have enough storage or lockers to keep their personal belongings and requested more of it

CHILD SAFETY REPORT
Children reported bullying between the older boys towards the younger boys, specially in the night. Children also reported there is corporal punishment and the staff beat them with long plastic pipes. There is a lot of discrimination from the local boys against the boys who there who speak diffferent languages. Some staff in the office talk to them with respect. Makkala Jagruthi staff engage them and the boys feel safe there.

REPORT AND RECOMMENDATIONS

Assessment date	10-11 April 2019
Number of Staff	30
Number of children	95

What is working well?

- Very proactive Superintendent who is having the best interest of the children in mind. A lot of new changes and introductions were made since his appointment along with a few new staff this year.
- Within one month of the previous visit CCTV cameras were installed in the common corridors with functioning monitors, fire extinguishers and drinking water facilities.
- This CCI has large and well-maintained indoor spaces for training and outdoors for activities. The training and activities are organized by NGOs such as *Makkala Jagruthi Samithi.*
- The CCI has a large clean kitchen and good food is provided to the children.
- Crafts, arts and other activities are done every day for the children by *Makkala Jagruthi Samithi (NGO)*
- Children were seen to be enjoying playing carrom board and other games.
- Every morning children attend the assembly that consists of daily prayers, yoga and reading of the newspaper in the assembly area.

General Observations:

- It was observed that the CCI has too many children here, close to 100, of all ages present together. There are issues of ragging/bullying and abuse (physical/sexual) due to the different age groups being put together. A separation into junior home and senior home is a must here to better regulate and control the children and their activities.
- It was observed that most of the children walked around barefoot in the home at all times. The children said that they are provided sandals only when they go outside the home.
- It was observed that a male guard smelled of alcohol when the staff questionnaire was being administered. Later, some of the children mentioned that the same guard, who had joined recently, had used a stick to beat them at night in order to discipline them. He has some physical health issues as well.
- During our visit, there was a child who was in the sick room because he had injured himself by hitting his fist into the glass when he was angry. He was immediately given medical help and made to rest in the sick room. When the Field Investigator gently talked to him and asked him the reason for his anger, he mentioned that one of the house fathers (Muniswamy) had hit him on the knee with a pipe and hurt him badly. He was upset about this and so had hurt himself to get over the shame and pain. The children also mentioned that another housefather Puneet, also hit the kids regularly with sticks and pipes to discipline them. Corporal punishment was very common here with house fathers hitting the boys with sticks during the day and night.

- There were six fire extinguishers fitted only in the common areas such as in the corridor where the children do not frequent. There has been no recent fire drills and the fire extinguishers were installed in 2001.
- Drinking water for the children is served in plastic buckets that are open and in once such buckets in the TV room had visible dust particles. Children dip their glasses to collect water for consumption.
- Observed that there is no suggestion box placed. While interacting with the staff, they mentioned that the suggestion box that was kept for the children was not maintained properly and often it gets ripped away by the children. Hence, no new suggestion box was installed.
- House Fathers maintain the Food Register, PO's maintain children's personal files, Superintendent inspects these files regularly.
- The toilet and the sink in the sick room are non-functional and not maintained properly. It is unclean and a bad odour comes from the toilet. Water is kept in buckets. No running water in the bathroom.
- The dormitory for the younger kids which has bunk beds, is poorly ventilated and does not have any fans in the room. Not much light in there either. The toilets on the side of it also stink.
- The area where the washing machine releases the water outside the building is flooded and the water is stagnating. There is no gutter for water to flow out from here. This has become a breeding ground for mosquitoes.
- Some children have returned to this home in order to be cared for, as they found that their parents were not caring for them
- The children's bath was maintained well but the toilets need more maintenance and cleanliness. The toilets were smelly and had no doors.
- At the end of the day after the FIs finished their investigations, while we were exiting the home, three boys attempted to escape by getting into some pipes. When the FIs and the staff ran outside to check, there was no exit found or means of escape for the children. They were found inside the CCI.
- There is a counsellor but the children do not go to that person to talk when needed. Several kids were crying when their friends left the boy's home to go to their parents. There was no one to comfort them. Many of them wanted to go meet their parents and talk to them on the phone.
- The FIs found the children sitting inside their room during the time of the visit. They were restless and a lot of unspent energy. They need more sports equipment and playtime to burn their energy. They requested for cricket bats, badminton rackets, shuttlecocks and such to keep them busy. The gates to the outside are kept locked and they sit around doing nothing when not playing outside.
- There is a TV in the room but it does not have any channels. So, they watch the same movies on CDs again and again. They requested for more children's channels and movies as well as educational channels.
- A couple of disturbed children in the sick room had no one to talk to except the nurse. There is no regular counselling for them.
  The store rooms are overloaded, dirty and badly maintained. The children's clothes (the ones they were wearing when they arrived) are stuffed into these store rooms. The store rooms are a fire hazard and need cleaning out as soon as possible.
- The first floor and the library are not accessible to the children.

- The DCPU office is upstairs and takes up several rooms in the building. Also, the visitors coming to the DCPU office pose a risk and are a disturbance for residents and guards.

Findings from Observations:

- While interacting with the staff, they mentioned that the monthly management committee meetings are regularly held and that there is one child who is actively involved. The child representative rotates every 3 to 6 months depending on the stay of that appointed child representative. But when the children were questioned, they said they were unaware of any such committee.
- Only the committed children of the home can attend school from grade 1 to grade 4. The rest of them do not have any tuition or any follow-up for studies. The staff said that this was because they were a 'floating population' and cannot have a regular curriculum. Also, the students do not speak Kannada. Many of them speak Hindi.
- A Child Rights session for the children in the home was conducted by CRT, said the staff.
- The children requested more outings so that they can visit and see places. They said that they get bored sitting inside the rooms all the time. Most of them said they want to go back to their parents soon. The only thing they liked about the home is the few good friends they made.
- The children said that they were given only 1 set of clothes when they came in, which they wash at night and wear in the morning. They have home clothes that they wore when they came into the home and they have a uniform set that is given to them. They have to wash and reuse this often. The children said they are given only 1 set of undergarments which is washed at night and worn the next day. The children do smell of soiled undergarments and look unclean.
- The children said they are given some soap which smells bad and does not remove itches and does not help their dermatitis. They preferred Dettol soap and requested the same. They also requested for shampoo to be provided more often.
- The children talked about the food being good but they craved for variety and got bored eating the same *uppittu*, *chitranna*, etc every day. They pleaded for chicken biryani at least twice a month and were craving non-vegetarian food. They also requested variety in the menu since they have the same food very often.
- The toilets do not have doors. The boys said they feel embarrassed using them and would prefer having at least half doors on them. The main problem is that for the 100 children in the home, there are only 10 toilets available. This needs to be addressed soon.
- The staff are generally busy with administrative work and the Superintendent is also busy with meetings and office work all through the day. So there is not much interaction with the children from the staff. The house fathers are mostly rude and yelling at them often.

Key Recommendations

1. **Infrastructure:**

- **Age-based segregation:** It is important to separate out the Boys home into Junior home (7-15) and Senior homes (15-18) basing on their age due to the issues of bullying, abuse

that was reported by the children here. (Age segregation has to be in accordance with what is mentioned in the JJ Model Rules - Rule 29 (1) (b) - preferably 7-11 years, 12-16 years, and 16-18 years). This will prevent a lot of physical, sexual abuse, bullying and trauma for the children of different age groups. The staff will be able to give better attention to the children and provide better facilities also.

- Provide pedestal fans, in the smaller children's dormitory since they do not have ceiling fans currently.
- **Kitchen:**
    - Improve the kitchen in the premises with upgraded kitchen, vessels and cooking facilities.
    - Rack for keeping dining plates after washing is needed. Also, steel dining tables and benches can be procured for children.
    - Slabs and shelves for the dining hall required.
    - At least 20 food containers with a capacity of 50 kg are required.

- **Toilets:**
    - Urgently require 10 additional upgraded toilets for the children. The current ratio is 10 toilets for 100 children, which is not adequate. A tender can be issued for the same from PWD from the concerned department.
    - Staff requested a need for separate gender appropriate toilets. Currently the children, staff and visitors all use the same toilets on the ground floor. The women staff find this very uncomfortable. The staff toilets were very smelly, badly maintained and no running water in them. There was no soap to wash hands after toilet use. The bolts were not functional. The toilet in the Superintendents room was also smelly and in need of upgrading.
- **Lockers:** Cupboards urgently needed for children to keep their clothes and other things. Lockers & trunks with locks for boys can be provided.
- **Activity room:** The condemned junk in the store room needs to be cleaned and the room needs to be made available for children's activities and for the staff. There is a potential for rodents if it remains uncleaned.
- **Walls:** The walls need painting and repairs soon. Many places the walls are damp, mouldy and peeling paint.

- **Other Requirements:**
- The staff require at least five computers with printers to maintain records and carry out their activities. The one computer they have is not sufficient to perform their tasks.
- A mike with two speakers is required to facilitate activities with the children. .
- A Mini ambulance is required since the capacity of CCI is around 100 children.

- At least 10 emergency lights are required when there is a disruption in power supply.

2. Basic Needs:

- Drinking water is an issue for the staff as well and there is an urgent need for a big water filter installed.
- The children urgently require clean clothes and slippers also.
- To fulfil children's wish to enjoy a non-vegetarian meal, such a meal could be provided at least once a week.
- There is a need to engage a teacher for teaching language and basic writing skills.

3. Staffing Aspects:

a. Background checks and police verification needed for the contract staff to avoid physical abuse by them as was reported by the children
b. Staff requirements for Junior Homes: - probation officers, 2 guards, 2 house fathers
c. Staff requirement for Senior Home: -2 probation officers, 2 guards, 2 house fathers
d. Other staff requirements: -Data Entry Operator, Social workers for repatriation work, Counsellors.

4. Rehabilitation Services:

- Education inside CCI's needs to be provided for children up to 14 years of age as tuitions or classroom activity.
- Vocational training needs have to be addressed. For this purpose and in advancement of the principle of positive measures, linkages with civil society organisations and corporates for skill development, computer classes, and activities for children can be explored. Support may also be solicited from Lions Club, Rotaract Club and other Corporates for sponsorship.
- To advance social and emotional learning, children need to be provided orientation on life skills. For this purpose, organisations and volunteers may be identified to conduct such sessions or staff may be trained to impart such training.

5. Training for Staff:

- Children need kind staff to talk to them sensitively and settle them down in CCI. For this purpose, staff induction and periodic training needs to include soft skills and techniques for child-friendly communication and behaviour. The Department may consider organizing webinars and periodic training for staff on these themes as well as implicit bias, psycho-social care and trauma informed care.
- Staff need to be instructed to avoid corporal punishment, verbal abuse, and insulting remarks regarding their situation and behaviour. Such acts are in violation of the prohibition on corporal punishment and the principle of non-stigmatizing semantics. More importantly, training needs to be organised for the staff on positive methods of interacting with and disciplining children.

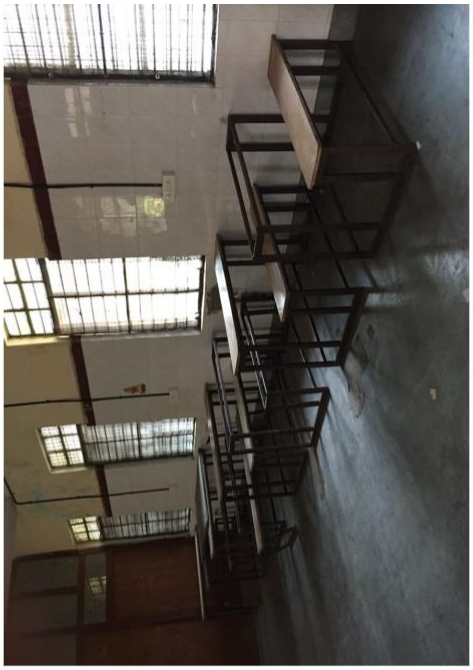
- Orientation on the JJ Act and Model Rules, as well as restorative processes may be provided to the staff from time to time.

6. Making the CCI child-friendly:

- **Library:** The library on the first floor is not used by the children. More books, puzzles, board games, outdoor sports equipment needed here.
- **Gardening:** Currently the gardens are off limits for children. A 100-meter water pipe is needed for the garden and gardening activities need to be explored.
- **Sports:** The children will benefit from a badminton equipment and space or basketball/volleyball court to keep them engaged and physically active.
- **Paintings:** Wall paintings can transform the look of the CCI.

7. Challenges in Restoration:

- The non-availability of escorts on time from the police is significantly delaying the transfer and repatriation of the children to their respective parents/guardians in other states. A discussion and solution to this issue needs to be addressed. Also, the payment made per child for repatriation is less and needs to be increased to enable better food and other options on the journey.

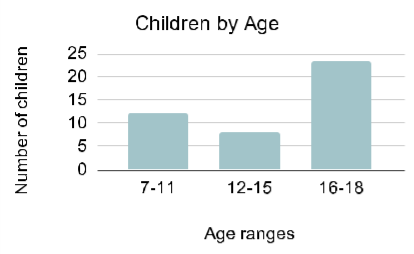





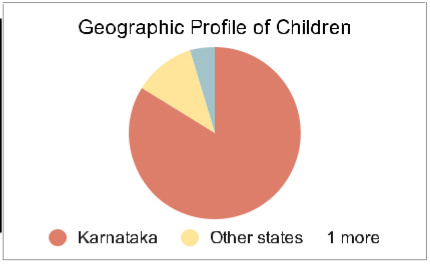


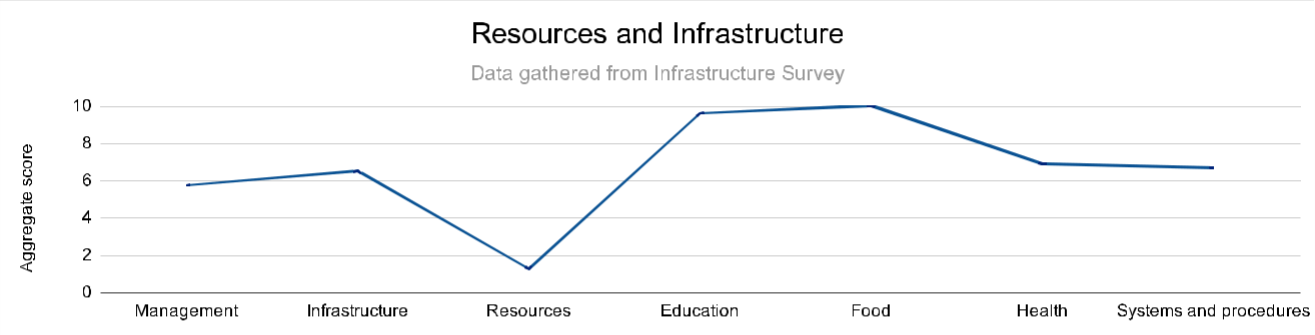


Bengaluru Girls' Home

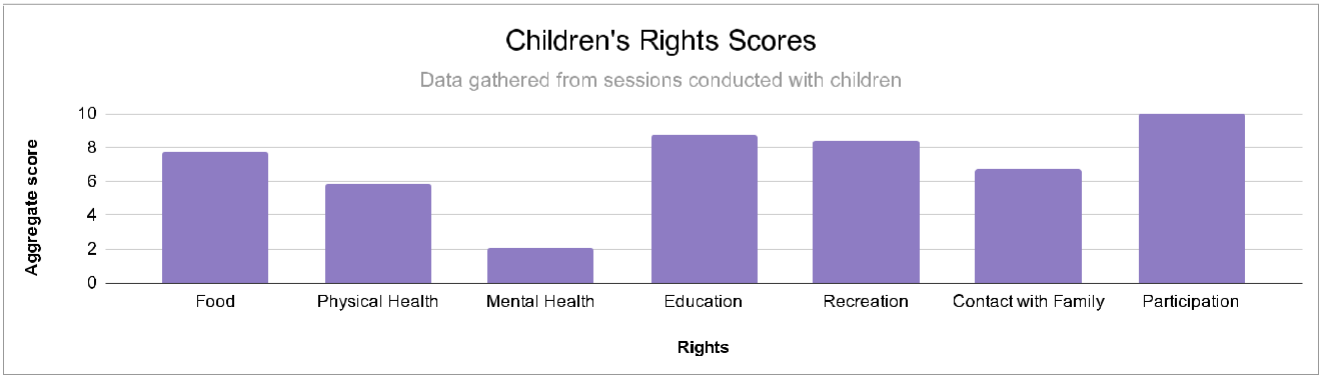


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	43
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	3.44	Rooms	7.58	Bedding	0.00
Committees and suggestions	8.00	Facilities	6.67		
		Equipment	5.45	Clothing (girls)	2.50
		Bedrooms	7.50	Misc. articles	1.88
		Bathrooms	5.00	Toiletries and hygeine	0.56
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	10.00	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.60
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	6.67				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
The home is spacious and has enough space for various activities.
The children like the food, they find it tasty and nutritious.
There is a vocational training centre where girls learn tailoring which keeps these girls occupied and would help in future if they have an additional skill.
There are people from different NGOs who come and teach them different activities like crafts, computers, etc.
There are also committed children in the home who go to school and college.
CHALLENGES
The children do not have access to playing outdoors. Though there is outdoor space available, because it is open and not well kept (grass is grown all over), the
There is no running water in the home. Water is collected in drums and used for washing, etc.
Toilets are smelly and dirty and drains are blocked. Bathrooms are also not clean.
Girls who don't go to vocational training do not seem to find a constructive way of keeping engaged through the day.
RECOMMENDATIONS
Running water facility needs to be provided to the home. Clean water for drinking also needs to be provided to the children.
Drainages need to be repaired, bathrooms and toilets to be redone so that they are neater & maintainable.
Awareness programmes to be conducted for the children on health and hygiene, proper disposal of sanitary napkins, importance of cleanliness on health of thos
Children would like to have non-vegetarian meals more often.
Children would like to talk to their family when they visit for a little longer time.

CHILD SAFETY REPORT
Most of the children who come here stay for a short time. They are either released or sent to the Girls Home in another district. Children felt bored and worried about when they would be sent back home or sent to the required district where they could join school again. Some of them were concerned because a few months had passed and still they were not yet called for the committee meeting. They were anxiously waiting for their turn.They were otherwise comfortable and did not feel troubled or bothered by anybody in the home. They feel that the staff is strict so they do not feel very free to express themselves in the home.

REPORT AND RECOMMENDATIONS

Assessment date	23-24 April 2019
Number of Staff	21
Number of children	74

What is working well?

- The girl's home is secure and has the necessary space for indoor activities, though a play area and a ground for outdoor activities is not accessible.
- The girls have vocational training such as tailoring that they make use of. Several sewing machines and a committed teacher kept the girls engaged.
- The food served was tasty and there is variety every day. Fruits are regularly given to the children. Children said they liked the food served all three times in a day. Once a week non-vegetarian food is also served
- External NGOs such as *Makkala Jaguruthi* keep the girls engaged with arts and crafts occasionally.
- A working TV with educational channels and other entertainment channels was available for the girls.
- The committed girls were going to school and college. They were also seen assisting the office in activities and chores.
- There is a sick room and a nurse and doctor are available when the children fall sick. This facility needs to be extended to girls who are pregnant who can get more rest and sleep until MTP is done

General Observations:

- It was observed that the girls are locked inside the gates most of the time and are seldom let outside to play in the open grounds.
- Few of the girls were crying and looking dejected/depressed saying they wanted to go home. They need daily counselling. A negative vibe was spreading in the girls home due to this. The younger girls were getting affected by this and they felt like it was a jail there. The infrastructure needs improvement immediately to make it a happier place.
- We overheard the staff speaking rudely to the girls. They need sensitization.
- The girls are not able to keep themselves engaged with different activities due to lack of any vocational training other than sewing.
- The home has a gated atmosphere with strict staff. There is one counsellor available.
- The floor is clean but the toilets are very dirty and smelly. The toilets attached to the girls' dormitory were very stinky and no flowing water. Water was kept in buckets. Sanitary napkins were lying out in the open in the bucket.
- A few of the cupboards used for storage are missing doors. There is a need for more storage and cleanliness.
- The space behind the curtain in the classroom is dirty and it smells bad.

Key Recommendations

1. **Infrastructure:**

- New Building required. Urgent need to repair the area outside the kitchen which has broken tiles and floor which is a health hazard. This can also be converted into a play/rest area with benches and tables spread around for outdoor activity.
- The grinding machines in the kitchen, stove top, cleaning/washing etc need upgrading for mass production. More shelves in the kitchen also needed. More storage in the kitchen required. Urgent need for plate racks to keep washed plate for drying outside the kitchen
- Urgent need to get the water taps working outside the kitchen area to enable children to wash hands and plates after meals.
- The dormitories have few shelves. No storage facilities for girls to keep their personal belongings.
- Toilets need cleaning regularly and piped water is required. The toilets adjacent to the dormitories were stinky and the girls complained that they cannot sleep there sometimes.

2. **Basic Needs:**

- To fulfil children's wish to enjoy a non-vegetarian meal at the homes more often
- Provide pedestal fans if necessary if ceiling fans are absent.
- Clothes and undergarments can be checked for stock and more supplied if the need be. They can be given an additional set as and when required. More soaps and shampoo were requested by children as indicated in the data gathered.

3. **Training for Staff:**

- Staff should avoid any verbal abuse and choose alternate modes of reprimand.
- There is a lack of understanding of the children coming to CCI and staff needs to be sensitized to be more empathetic to the girls.

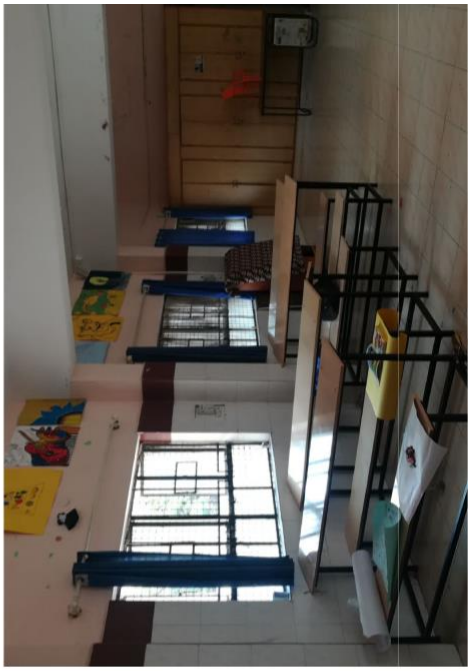
4. **Rehabilitation Services:**

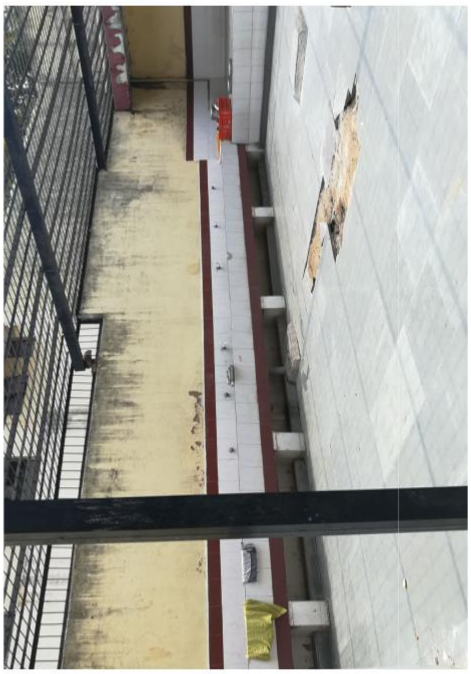
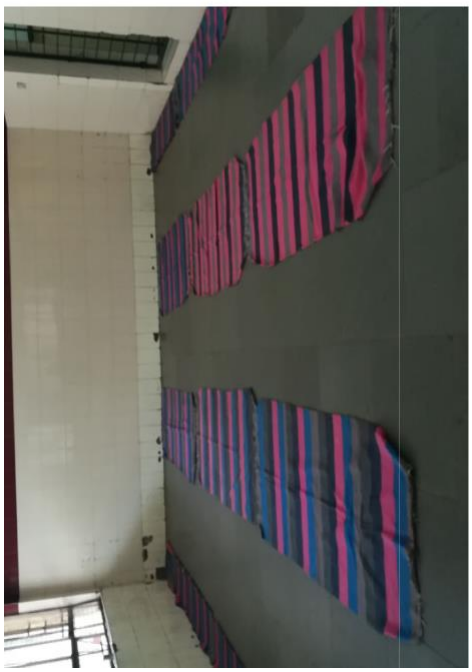
- To equip adolescents at CCI with life skills which will help them
- Bring in NGOS who can do vocational training and keep the children engaged.
- Introduction of RJ approaches for CCI Staff and Children
- Counsellor to be engaged with the girls every day since several girls were found to be depressed or crying in the corridors. Language issues are causing a barrier in the home. At night fights/arguments break out between the girls and monitoring required.

- Need better ways to handle girls who are pregnant and also who may have an MTP done. They need more nutrition, rest and supervision. Additional rooms for them can be added so the girls pregnant have privacy and rest.

5. **Making the CCI Child-friendly:**

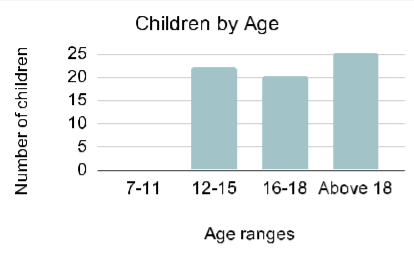
- The classroom needs overall cleaning, painting and an upgrade. Poorly maintained
- Need more outdoor activities for the girls since they are cooped up inside most of the time. They need sports equipment for the same. Urgent need for an outdoor play facility since the children are locked and cooped up inside the premises most of the time.
- They need more outdoor activities to consume their energy and more indoor activities as well.

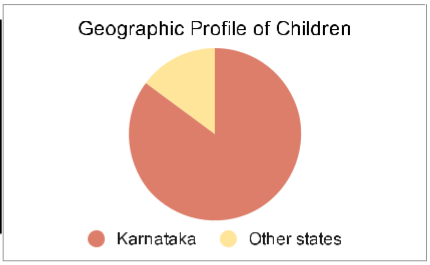




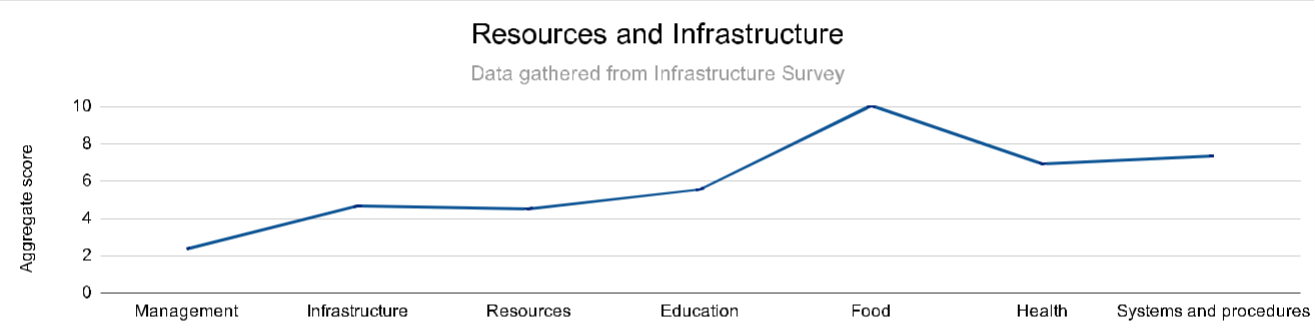


Bengaluru Home for Mentally Challenged Boys



KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	140
Current occupancy	67
Children with disabilities	6





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.61	Rooms	4.63	Bedding	5.42
Committees and suggestions	0.00	Facilities	7.50	Clothing (boys)	4.90
		Equipment	5.68		
		Bedrooms	0.00	Misc. articles	2.50
		Bathrooms	0.00	Toiletries and hygeine	5.15
		Cleaning agents and methods	10.00		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.70
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	10.00				

REPORT AND RECOMMENDATIONS

Assessment date	11 July 2019
Number of Staff	10 permanent 6 contract
Number of children	67 (capacity 100)

What is working well?

- The new Superintendent is proactive and has the best interest of the children in mind. She took charge 3 ago and brought about a lot of improvements.
- The staff at the BH are committed, dedicated and very affectionate with the children. The empathy and affection they show to the children is noteworthy. It seemed like they have adopted them all and are working together for their improvement.
- The NGO U&I that is on the premises for several years are equally dedicated and have significantly brought about a number of changes
- The CCI has a large well maintained playground with activities organized for the children by the home and the NGO.
- A large clean kitchen is present and good clean food is provided.
- RO water filter to provide filtered water for drinking purpose is installed and is functional.
- Crafts, arts and other activities are conducted every day for the children by the NGO U&I. The NGO is very proactive, dedicated and has provided 4 staff members to the home. One main coordinator Mr. Jayaraj and 4 classroom assistants (who have undergone training by NIMHANS) are on the premises 24/7 helping the children with arts, crafts, activities and classes. Due to their efforts, the boys have gained a level of understanding of personal hygiene and some coordination of the body as well as cognitive skills. Mr. Prajwal Jayraj the in-charge of the NGO, a clinical Psychologist, is doing some amazing work with the children in terms of developing their cognitive skills and also being around for them to approach him whenever needed. He has developed an amazing rapport with the children and they trust him. He has also learnt to recognize their body language and any other symptoms affecting them. The children also convey to him whatever they need or feel like communicating.
- NIMHANS has extended their cooperation to the institution in every way they can. Medications are provided to the home which the nurses dispense as prescribed. Dr. Nithyapurnima of NIMHANS has also taken special interest and has been closely monitoring the psychological needs of children. 10 of the children go to NIMHANS every day for green skill development. 10 other members go to the AMC school which is a day care and teaches vocational training.
- The children are categorised as severe, profound and mild based on their severity of illness. The severely disabled children sleep in a separate room as they do not have the ability to control their bowel movements. They let go at night and are prone to dirty the floor by morning with soiled clothes, blankets etc. Oftentimes they disrobe at night and sleep huddled together one on top of the other. By morning the rooms are cleaned and they are bathed and changed with dedication by the staff.

- The housemothers and housefathers are also caring and proactive in helping the children to their best of abilities.
- The children are given a healthy breakfast, lunch, evening tiffin and dinner.
- NIMHANS has provided bicycles to the children which they use every day and are proud of it.
- The children are also engaged with activities to keep them occupied.
- What is lacking in infrastructure has been made up for by the dedication of the staff towards the children.
- Since the boys love music and dance, the corridors are equipped with speakers through which music is played. The boys were seen singing along and dancing when the music started. The equipment needs maintenance and repair

General Observations:

- It was observed that few of the children were lying around in the corridors after having episodes of epilepsy. The staff are around but unable to shift them immediately due to physical issues.
- Two fire extinguishers are installed in the corridors at the entrance.
- RO water filter to provide water for drinking purpose is installed and is functional.
- Observed that there is one suggestion box placed. Although the children are in no position to use it.
- The toilets are open toilets that all children use. They are stinky and an overpowering stench pervades the corridors. There are no visible exhaust fans to drive out the smell. Since the children are unable to use the Indian or Western commodes they defecate and urinate in the open toilets. Sometimes it is not cleaned immediately and hence the smell. They need a few commodes installed.
- The children's bath was maintained well but the toilets need more maintenance and cleanliness. The toilets were smelly and had no doors. The mildly disabled boys are not comfortable using the same open toilets as the other children
- Few children are severely disabled physically and hence cannot walk around. They need wheelchairs to get around and constant attention from the assistants and housefathers.
- The children sit in the corridor next to the unclean toilets and eat their evening tiffin there. Food dropped on the ground is also picked up and eaten off the ground. This can lead to severe illness and needs to be avoided. The area for tiffin eating needs to be shifted away from the toilet area.
- They do not have any garden benches for sitting or for dining outside in the open ground next to the sink. These could be provided as seating areas.
- The TV room is very well done with clean tiles and chairs for seating. The children enjoy sitting here and watching educational TV when shown.
- There are only two dormitories which are converted to a dining area in the afternoon, cleaned up and then used for sleeping as well. The facility needs another room for conducting classes and activities.
- Another room is also needed for the children with milder disability for studying, reading and other activities.
- The plaster from the ceiling is peeling off in several places and falling in the corridors and dormitories. This is dangerous and can be injurious to the children. This needs immediate PWD work. Though requests have been made no civil work has been commissioned yet. Work orders are pending in various stages for more than a year.

- The mosaic tiles that have been put in the dormitories and the corridors have all been peeled off by the boys since they are not able to control their urges.
- The water tank in the quadrangle holding water needs mosaic inlays as the cement walls are getting dirty and mouldy. The taps are leaking and often not working.
- The floor of the quadrangle is an uneven surface, with big holes here and there. This can be potentially dangerous to the children who could hurt themselves.
- The store rooms are maintained well but need some kind of a screen door to keep the children away. In addition, the screen will keep away rodents and cockroaches that gain entry from the open door from the drains. The children also keep walking inside the store-room often and eating things from there.
- The kitchen door is always open. It was observed that there was hot boiling water kept on the stove right next to the door. This is a potential danger if any child from the home accidently puts their hand into the boiling water. Children may also walk in and take food away unnoticed when the kitchen is not monitored by the staff.

Key Recommendations

1. **Infrastructure:**

- The open toilets are not working well. The milder disabled children need western or Indian commodes for urination and for toilets. The other children need a cleaner way to defecate to reduce infections. Need clean and upgraded toilets
- Big exhaust fans needed in the toilets to drive out the smell from the toilets.
- They need sinks to wash hands when they come out of the toilets and soap liquid needs to be provided also at the sink.
- The PWD needs to be informed of falling ceiling plaster and needs to be fixed on an emergency basis before any of the children are injured.
- The mosaic tiles on the walls inside dormitories and outside corridors need to be replaced with material that the children cannot pick on. A glossy, oil paint will protect such concrete walls.
- Cement benches and tables can be installed in the ground area in front of the kitchen. These can be used by the children for having lunch or snacks. These cement benches and tables can also be used for other arts and crafts activities.
- Overhead tarpaulin or corrugated material can be used above the area with water tanks and where proposed benches can be built on. This will help the children use the area even if it rains outside.
- The uneven floors on the outside next to the water tanks and the taps need to be fixed as it is very dangerous if the foot slips into it. The floor has to be made even. Some of these children are unsteady and are unable to walk properly due to their disabilities. They need an even floor urgently.
- Rack for keeping dining plates after washing is essential.
- Cupboards needed for children to keep their clothes and other things. (pigeon rack) & trunks with locks for boys
- **Other Requirements:**

- Mini ambulance for emergency purposes since the children here have more chances of falling sick and injuring themselves often. Also, when they get epileptic seizures, they need to be rushed to NIMHANS
- Emergency Lights required here urgently- 10 #s

2. **Rehabilitation Services:**

- They need training programs on a regular basis from special needs educators, disability experts, psychologists and counsellors. They are doing their best now with their limited resources.
- Engaging a teacher for teaching language and basic writing skills to mildly disabled children.

3. **Training for Staff:**

   Staff need to be sensitized further by NIMHANS for handling children with mental illness with sensitivity and empathy.

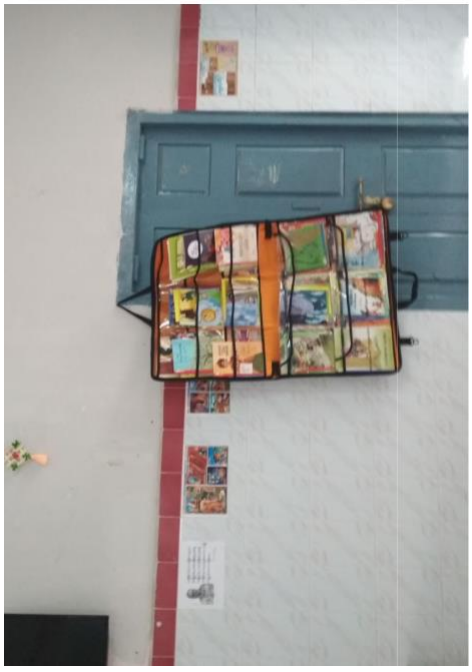
4. **Making the CCI Child-friendly:**

- More functional music speakers for the corridors and a better music system to play music since the children enjoy this a lot and even start dancing.
- More bicycles and sports items and other activities for these children.
- Gardening can also be a part of activity. Currently the gardens are off limits for children. Vegetables can be grown here and the children can take care of it.



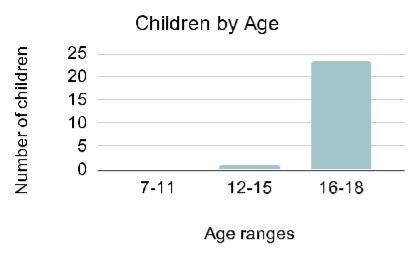


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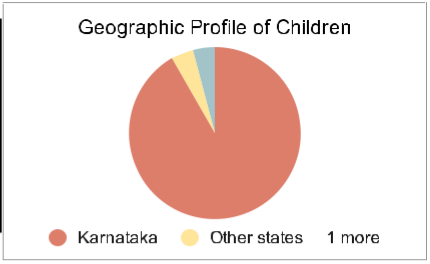


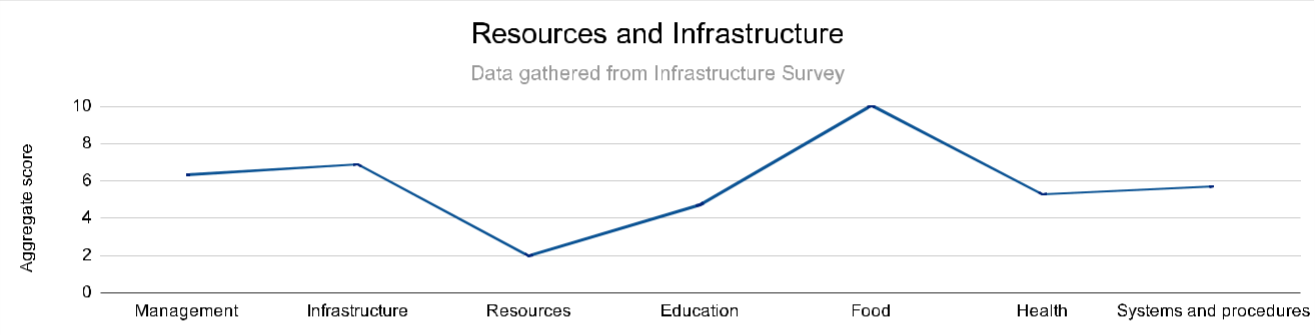


Bengaluru Observation Home

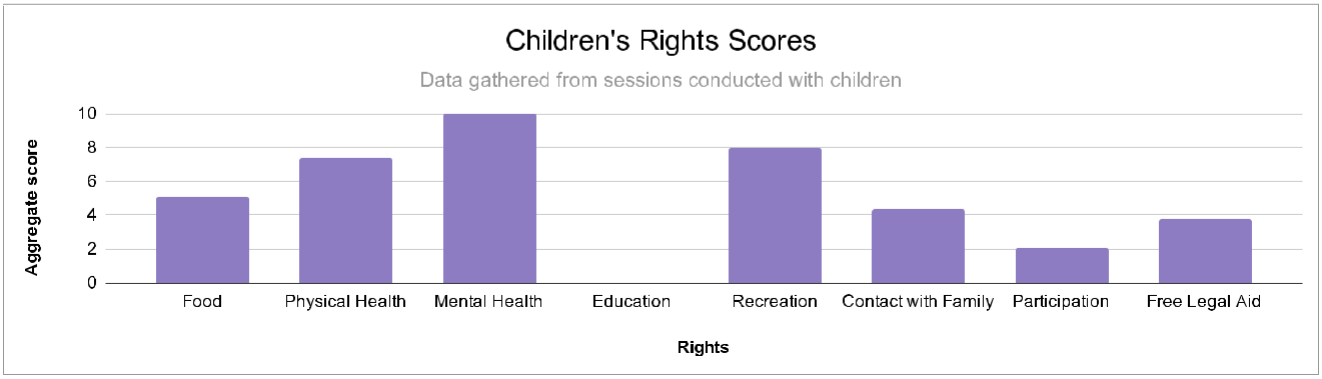


KEY OVERVIEW	
Children	In Conflict with the Law
Total Capacity	100
Current occupancy	24
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.00	Rooms	12.33	Bedding	4.44
Committees and suggestions	7.56	Facilities	7.08	Clothing (boys)	2.71
		Equipment	1.36		
		Bedrooms	7.50	Misc. articles	0.00
		Bathrooms	5.00	Toiletries and hygeine	0.56
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	6.25			Mental health facilities	0.70
Systems and procedures					
Safety and security	1.67				
Procedures	6.67				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Staff Gauri & Sajjan are well liked
The PT teacher makes them do exercise , play shuttlecock and games
They like the friends here and talk to them a lot
They like the food and some of the staff
Some are learning new language
CHALLENGES
They don't like counsellor Nayak and want him removed
The night guard is also verbaly abusive
They want to meet parents more and talk more with them
They say they want better clothes and hygienic conditions
They said they are unable to study and take exams
RECOMMENDATIONS
They requested better clothes which fit them. They don't have enough clothes or undergarments here
They are bored sitting around. They want a playground outside where they can play
They want to go back to school, study and become good citizens. They want counseling for it
They requested vocational training where they can learn something for future.
They requested more free lawyers and better information.

CHILD SAFETY REPORT
The children here reported verbal abuse from the counselor. Nayakand the night guard Shivaswamy and Swamy. There was a lot of emotional abuse by the counselor Nayak and the night guards . This was upsetting the boys a lot. They complained that they were being labelled as bad boys and that they deserved no better. The boys were upset about this and wanted them to be removed.

REPORT AND RECOMMENDATIONS

Assessment date	25 Nov 2019
Number of Staff	12 permanent, 1 outsourced counsellor, 1 data entry clerk, 1 cook, 8 home guards
Number of children	24 (5 Hindi, 1 Bengali, 1 Nepali, 17 Kannada)

What is working well?

- The new Superintendent is proactive and has the best interest of the children in mind. A lot of new changes and introductions have been made since he took over.
- CCTV cameras are installed in the common corridors for monitoring.
- Fire extinguishers are installed in the corridors at the entrance.
- A large clean kitchen and a dining area is present. Good food is provided.
- External NGO conduct good activities such as teaching computers as well as arts and crafts. (NGO-Head Stream-Gauri/Sajjan). Children seem to be enjoying their computer time, arts and crafts activities and games.
- A very well-equipped library with books in English, Kannada and Hindi is present upstairs. Children have access to the books. Textbooks are also made available if they are taking up exams.
- There are clean floors and toilets for the children.
- Soaps are provided regularly for bathing and plenty of water is available.
- The boys said they have made good friends in the OH and were there for each other by supporting them and helping out in whatever way they could.

General Observations:

- Drinking water for the children is kept in buckets with glasses in the rooms as well
- Observed that there is no suggestion box placed here.
- The day the Field Investigators visited, there was a JJB sitting so several children were waiting for their turn to go to court. The staff were also busy with court activities and assisting the children.
- Non vegetarian food was served when FI's visited. The FIs were told it does not happen as often.
- Two of the boys cried during circle time since they wanted to go back home to their parents. They said they missed their parents and their home very much.

Findings from Observations:

- The children mentioned that they knew the FIs were coming so the non-vegetarian food was special that day. But they do make non-vegetarian food once or twice a month. They said the food was good. Sometimes the quantity is reduced for dinner and the older boys

get hungry at night. This was conveyed to the Superintendent who acted on it and ensured that the boys were getting more food at night as well. The boys are given a fruit everyday along with vegetables and curds. The food is nutritious here.

- The older boys mentioned that they were not very happy with the counsellor Mr. Nayak. They mentioned that he verbally abuses them and demeans them often. Nayak often threatened them saying that he would give them bad remarks in the gate entry diary, making it hard for them to get bail. So, the older boys would not complain about anything as they were afraid of getting bad remarks. The boys said that he would say "The DCPO couldn't do anything about me, what can you do?" They also mentioned that he wouldn't provide the necessary play equipment or soap/shampoo when they asked and would say "Just yesterday I gave, why do you ask again?"
- The older boys also mentioned that the night guard Shivaswamy would be drunk most of the time and was verbally abusive. They were not very comfortable with the night guards.
- The Field investigators noticed that the shirts were too tight for the older boys or not of the right size. The boys complained that they did not get clothes of the proper size and not enough clothes as well. They requested for an extra set of clothes so that they did not have to keep washing it at night and wearing it again. They are given only 2 sets of clothes. They have requested for more undergarments and clothes.
- The boys requested for more shampoo as they are given only 1 sachet per week which was not enough. They got plenty of soap and toothpaste but these were not required.
- The boys also requested for more vocational training or tuition classes so that they do not lose touch with subjects while they're at the home.

Key Recommendations

1. Infrastructure:

- The CCI does not have a proper indoor or outdoor activity area. There is one small court for playing inside. No outdoor activities are allowed since there is no safe enclosure for them to play. It is recommended that an annexe be constructed attached to main building which can be fenced and metal grill put around it for safety
- The boys can be separated out basing on their age to avoid bullying, physical/sexual abuse. They can be housed in separate dormitories as upstairs & downstairs.

2. Basic Needs:

- Provide pedestal fans in the smaller children's dormitory.
- More clothes and underwear to be provided to children. They are not the right fit when FI's visited. Clothes are recycled and supplied again even though there is a budget for more clothes. Boys can be given more clothes, undergarments, shampoo & soaps to maintain hygiene. Clothes are taken back from children in most observation homes when they are released on bail. The boys appear in tight or torn clothes.

3. Staffing Aspects:

- Need for more permanent staff instead of outsourced staff as house fathers and security to ensure continuity of engagement with OH boys.

4. Training for Staff:

- Staff should avoid verbal abuse/insulting remarks regarding their offences and character. Issue order against corporal punishment in CCI and instead chose alternate modes, by engaging them in activities.
- Ensure night guards/house fathers are not supplying alcohol, drugs, cigarettes to the children directly or through their links and family/friends. There have been some reports from the children that it is available. This needs to be verified and night CCTV cameras need to be monitored regularly.

5. Rehabilitation Services:

- Need a good counsellor here to talk to children on a daily basis. Request external Counsellors or from NIMHANS if staff hiring is not possible for a counsellor.
- The area upstairs can be converted into a Place of Safety and it can be ensured that these children avail all the benefits the other children get with required staff and facilities. They also should be offered counselling. **JJ MR, 2016, Rule 11 (10), 11 (5)***
- Ensure that the preliminary assessment made for children are done properly and with a panel of experts if needed **JJ Act 105, Section 15(10), proviso***
- To equip adolescents at CCI with life skills which will help them reintegrate into society with self awareness
- CCI's to utilize government schemes such as various Vocational Trainings and Skill training for the Children residing permanently or temporarily at the CCI
- Introduction of Restorative Justice approaches for CCI Staff and Children

6. Making the CCI Child-friendly:

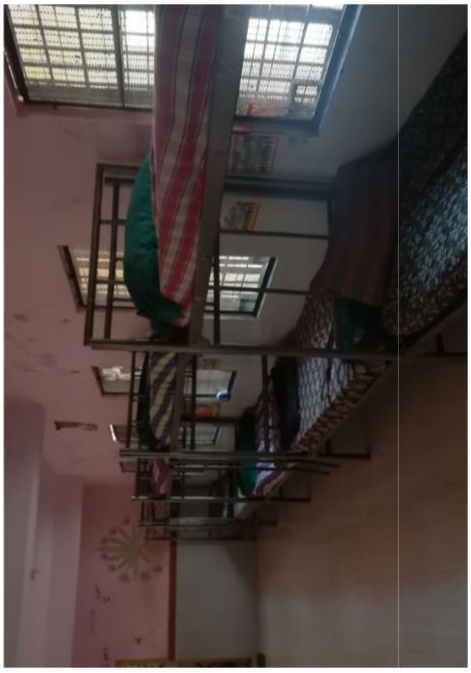
- Sports equipment for both indoor and outdoor activities needed to keep them busy

7. Rehabilitative Services

- Delays in bail can be looked into for cases and it can be ensured that the school continuity is not lost for the boys.











Bengaluru Observation Home

BENGALURU SPECIALISED ADOPTION AGENCY

REPORT AND RECOMMENDATIONS

Assessment date	16-17 May 2019
Number of Staff	19 (Shishu Mandir) 15 (Shishu Griha)
Number of children	32 (Shishu Mandir) 11 (Shishu Griha)

What is working well?

- The Superintendent was posted here ust 2 months ago and has nstituted rigorous monitoring and surprise visits to check on food, toilets, health and nutrition of the children.
- The menu has been revamped keeping in mind the requirements of a hot, nutritious and vitamin packed meal for the children at the home.
- Food is prepared two times in order to serve fresh and hot food to the children.
- The number of hospital visits have come down due to monitoring and creating awareness among the staff about cleanliness in the home.
- Children's clothes are washed regularly and the floors are mopped 4 times a day.
- The accounts and records of the institution are maintained and are up to date.
- There is a lot of support provided by U&I n the area of activities for the toddlers and caregiving for nfants.
- House mothers are managing the records and monitoring the caretakers
- Toddlers and children ook healthy and wore clean clothes
- Toilets and bathrooms are clean and maintained very well

General Observations:

- Medicines were kept in an unorganized manner in the medicine cabinet
- Children's clothes in the nfant room was stuffed in the cupboard in an unfolded disorganized manner
- The unused batteries kept under the staircase can be hazardous as children keep walking around that space
- Visitor entry was not logged for the 2 consecutive days of the FI visit to the home.
- Not many toys were present for the nfants and toddlers to play
- There was a separate dormitory for children with disabilities
- Infant cradles are old and the paint on t has chipped
- Infant room is too small to accommodate the 11 infants in there
- Children with disabilities were not engaged n any activities and they were ust awake and ying on the cot
- Lunch is served at 1:30 pm. There is a ong gap between breakfast and lunch
- Due to shortage of staff, U&I educators had to combine the two groups of children and manage them in one dormitory.

Key Recommendations:

1. **Basic Needs:**

- New cots and mattress for Toddlers required here
- Cradles for Infants since t was observed many of the cradles are old and in need of repairs.
- Additional healthy, nutritional food and supplies for children

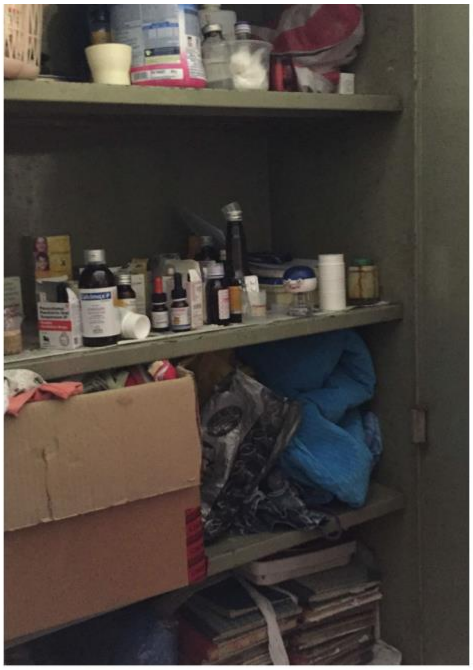
2. **Staffing Aspects:**

- Very poor staff strength. Need more permanent staff hired. Better salaries and facilities for the staff .

3. **Rehabilitation Services:**

- To look at the holistic development for children provided by RAJIV GANDHI NATIONAL CRECHE SCHEME FOR THE CHILDREN OF WORKING MOTHERS and mplement the similar structure in some areas such as engaging children, training staff alongside with U&I.
- A special educator is required who can engage and interact with children with disabilities.
- Ensure that the adoption procedures are followed as per CARA requirements and do the necessary SIR diligently with follow up. Maintain records with updates. An auditing by the DCPU office can be done routinely.





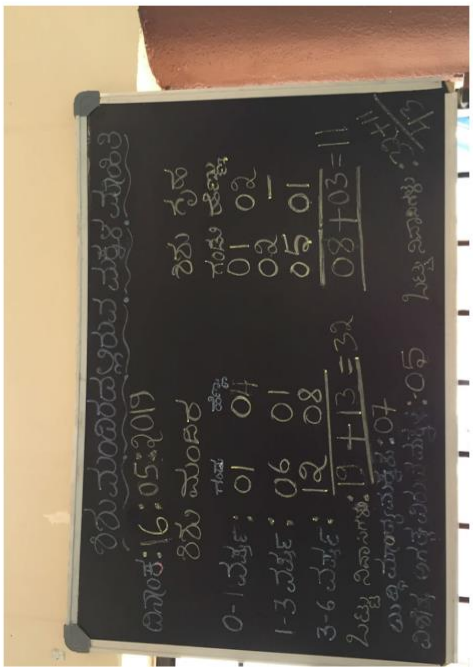

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KITCH



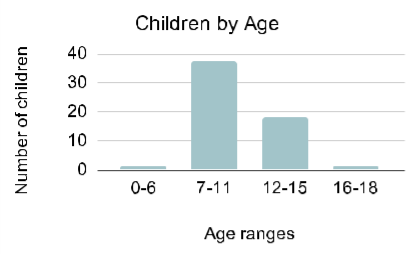




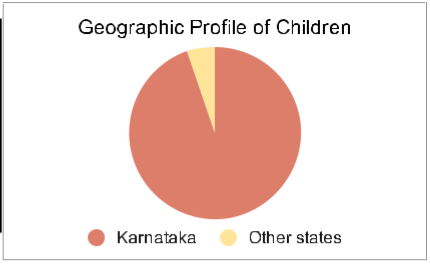


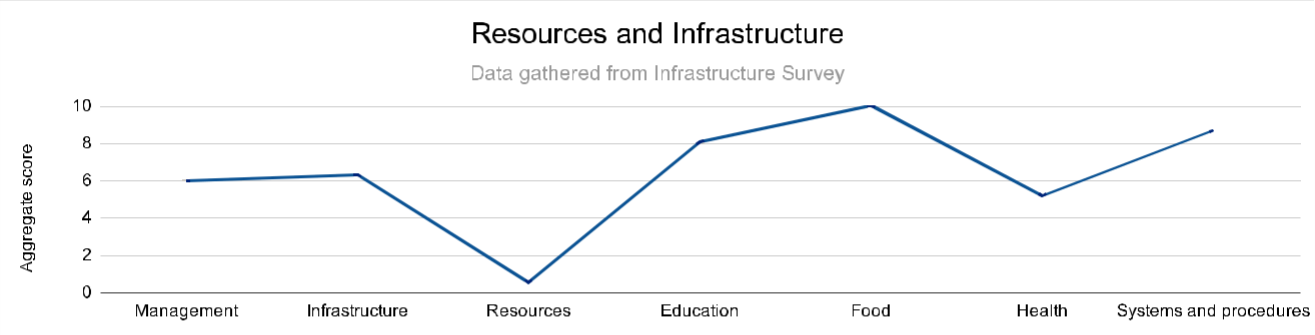
Bidar

Bidar Boys' Home

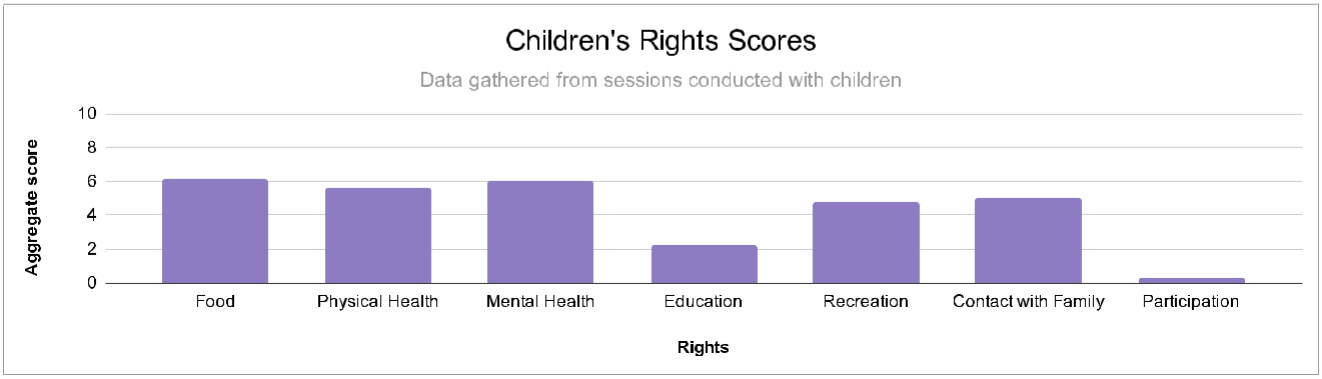


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	57
Children with disabilities	1





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.21	Rooms	3.21	Bedding	0.00
Committees and suggestions	6.67	Facilities	9.58	Clothing (boys)	0.00
		Equipment	6.14		
		Bedrooms	5.00	Misc. articles	0.00
		Bathrooms	5.00	Toiletries and hygeine	2.04
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	6.67	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	7.50			Mental health facilities	0.50
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
Children are made to do prayer every morning and evening along with yoga
All children go to school every day.
Cultural programmes and quizzes are conducted
CHALLENGES
The home has been under repair for 5 years and work is still going on so children are constantly disturbed. by the sound. Children get injuries when they are playing or walking as there is construction underway.
The home is not clean and need to be repaired
Corporal punishment takes place in the home and when kids make a mistake, the guards would beat them.
The food quality is not good
RECOMMENDATIONS
Repair work needs to be completed as soon as possible
CCI needs to be cleaned thoroughly
Food quality needs to be improved

CHILD SAFETY REPORT
Corporal punishment is practiced in the CCI. When kids made a mistake the guards would beat them. Field investigators informed the Superintendent immediately who said he would take up the matter. This needs to be followed up by the Department. Other than that, the children are safe and healthy and going to school. The CCI staff need training but some of them are friendly and take care of the children.

REPORT AND RECOMMENDATIONS

Assessment date	11 Nov 2019
Number of Staff	20
Number of children	46

What is working well?

- Children say their morning and evening prayers along with yoga daily.
- CCTV cameras are installed in the home for the safety of the children.
- All the children go to school and they enjoy going to school.
- Background check and police verification has been done for the staff.

General Observations:

- We observed that they have their own building and good surroundings. BH has been under repair for the last 5 years and the noise is disturbing the children. Currently the tiles for walls and ground are being laid and the Children are getting injured when they are playing or walking around.
- Home has sufficient rooms and many rooms are locked because they are under repair.
- 2 dormitorios, one kitchen and one dining, are currently being used while the repairs here continue. Everywhere there are scattered broken tile pieces.
- The home is not kept neatly and is not clean.
- The home has 12 toilets and 6 bathrooms. They are undermaintained and not cleaned periodically. The baths and toilets need repairs.
- The children are not aware of the Management Committee being held, however, there are records of Children committee and Management committee meetings maintained.
- They don't have a sick room and a first aid room. The doctor visits once a month.
- They have a playground but the children are not allowed to play.
- At the time of the FI's visit, there was no LPG cylinder.

Findings from Observations:

- The superintendent shared that they are facing a problem in procuring LPG cylinder as the payment has to be immediately made to purchase the refill. There is a delay and/or a few times cylinder unavailable as there is no emergency fund available with the Superintendent to make such purchases. The purchase has to be made through K2, however K2 does not immediately make the payments to the gas agency nor does K2 immediately reimburse the payments made by the Superintendent from his personal expenses.
- While conducting a sensitization session for the staff in the home, the Deputy Superintendent had disagreements with the child marriage act and opposed it, he also opposed also all schemes that were curently provided to the children by the government.
- Superintendent was made aware by the FI's that the guards are beating the children and he said he will inquire and deal with the same. FI's have discussed with the staff about Corporal punishment during the session.
- Outsourced staff get their salaries only once in 3 to 4 months and they don't have holidays.

- Outsourced staff shared that they are getting a low salary and it's difficult to meet basic essentials and maintain a family (they are recruited through an agency from the labour department)
- During the interview with the children, they shared concerns such as, making phone calls to families, the home infested with mosquitoes in the dormitories, that the staff is not friendly, and that the food was not good or tasty.
- The staff shared that when children came from child marriage, child labour and other circumstances, political party members interfee, influence and put pressure in cases.
- There are challenges in contacting families of the children.

Key Recommendations

1. **Infrastructure:**

- To oversee and hasten the repair work that is going on for the past 5 years. Everywhere there are scattered and broken tiles which is a safety hazard for the children.

2. **Staffing Aspects:**

- **Outsource Staff issues:** To invite agencies for a meeting and understand the issues and share concerns and issues of the outsource staff

3. **Training for Staff:**

- To sensitize staff about corporal punishments as per the laws and the punishment for exercising corporal punishment.

4. **Basic Needs:**

- Make changes to the existing menu and prepare tasty food.
- Children need to keep in touch with their parents and guardians to nurture their growth.and for re-integration. Home should make provisions to allow children to speak to their families at least once a week and allow children and families to to meet ast once a month as per the directions given by the ICPS.

5. **Financial Aspects:**

- **Emergency Fund needed:** They don't have any emergency fund for immediate expenses such as medical emergencies, buying gas.

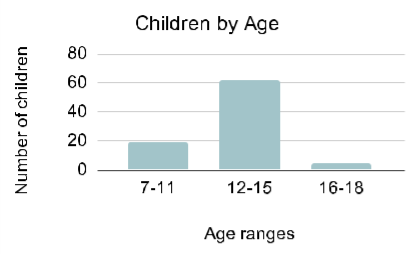
6. **Making the CCI Child-friendly:**

- The children said they need sports equipment.
- Allow children to play outdoors that builds physically healthier children, builds their cognitive, social and emotional being, Improves sensory skills, Increases attention spans, happiness and better immunity.

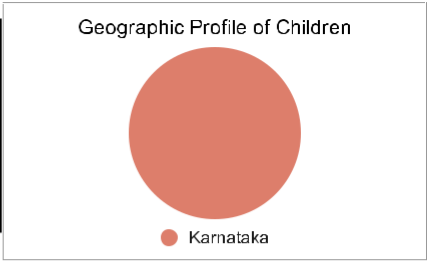
- **Issues for children**: a. They have a playground but are not allowed to play outside. They also need Sports equipment.
  a. Mosquitoes are a big problem here.
  b. Staff shared that when children came from child marriage and child labour and other issues the political party members were interfering and they were influencing all the cases.

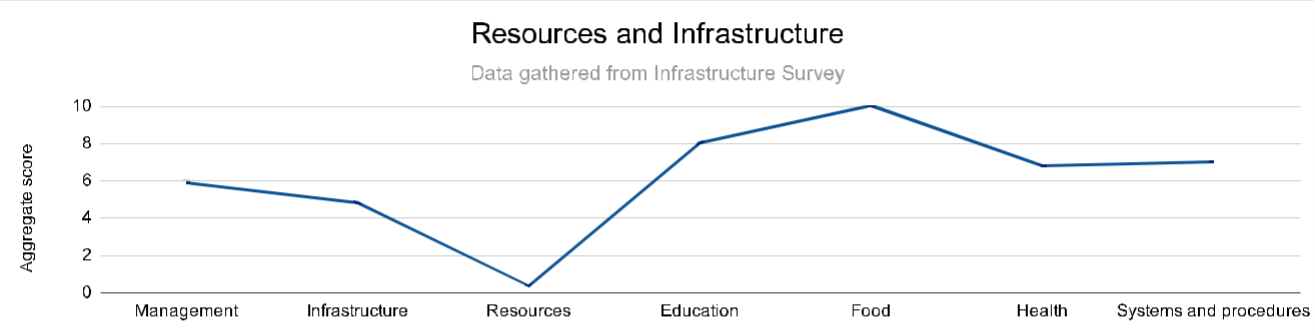
Bidar Boys' Home

Bidar Girls' Home

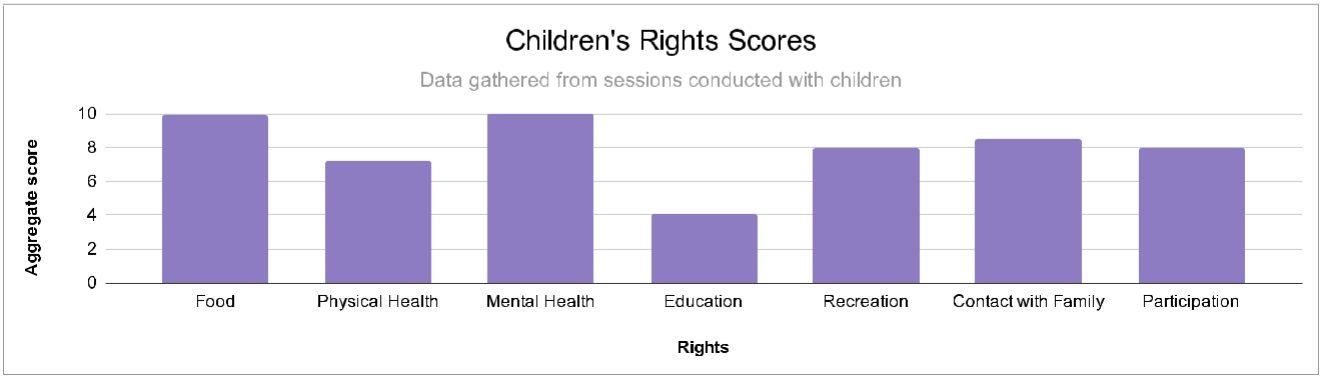


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	68
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.84	Rooms	3.50	Bedding	0.00
Committees and suggestions	6.89	Facilities	7.92		
		Equipment	3.18	Clothing (girls)	0.00
		Bedrooms	7.50	Misc. articles	1.25
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	6.25			Mental health facilities	0.30
Systems and procedures					
Safety and security	6.67				
Procedures	5.00				
Record maintainence	10.00				
Daily routine	6.67				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
Everyday Yoga and Physical Exercises are practiced in the home.
All children committed to the CCI have been able to go to school.
Vocational training such as cooking and tailoring keep the Reception Centre and Older Committee children occupied.
CHALLENGES
There is no full time superintendent to manage the day to day tasks and make important decisions for the home
Some Staff are not sensitized in the areas of JJ ACT, Child Labour ACT, Child Marriage Act, PoCSO, Child Rights is creating a disconnect with the children. Staff discrimiate against children coming from difficult circumstances
RECOMMENDATIONS
Restructure the CCI infrastructre, fix small cracks and damaged windows, clean up the surrounding area and check for risks of snakes entering the premises
Children miss out on writing special exams, special tuitions, attending sports or picnics because the CCI is understaffed or the staff is not utilized and equipped well to escort the children. Staff must attend to the newly admitted pregnant child's process as well.

CHILD SAFETY REPORT
* Days when the In-charge resides in the home and children feel safe living in the CCI. * Children are aware should there be any unsafe situation or abuse they can bring it to the notice of the DCPO. * Bullying and teasing between the children are reported to the staff and Person In Charge. * Chidren feel safe when the guards escort them to school and back

REPORT AND RECOMMENDATIONS

Assessment date	18 Oct 2019
Number of Staff	15
Number of children	68

What is working well?

- The Superintendent in-charge resides in the home and the children feel safe living in the CCI.
- A bus has been donated by Infosys. The CCI uses it for picnics for children
- Children regularly do Yoga.

General Observations:

- **Human Resource**:
  - In-Charge was informed about the Assessment and FI visit at least 2 weeks in advance and due to personnel issues, she arrived at the CCI very late. When the staff were enquired about her availability, the staff showed hesitation to respond about her.
  - As per one of the staff members, the staff are irregular in the CCI. The FI observed that the staff is mostly seated in the veranda area almost the entire day.
  - It was observed that, only one staff member, the computer operator was seen on and off, seated in the office space. The rest of the staff were assembled in the veranda area most of the time.
  - Staff strength is less. There is only one cook-helper for 65 girls. Some months, the number of admissions go up drastically and although the cook-helper can cook, she can become unavailable due to certain circumstances. There are days when the breakfast is delayed due to just one person working in the kitchen and this results in the children reaching the school late. Children eat hot meals at the school and at around 3:30 pm lunch is served at the CCI. There is no Head cook appointed. The cook-helper was earlier working in the Boys home and the cook who was in the girl's home was unable to handle this number and hence the cooks were transferred from GH to BH and from BH to GH.
  - Children miss out on writing special exams, special tuitions, attending sports or picnics because the CCI is understaffed or the staff is not utilized and well-equipped to escort the children. Staff must attend to the newly admitted pregnant child's process as well.
  - SDA visits only once a month. SDA is shared between the boys and the girls home. There is no PO, this position is vacant. There are a lot of pending bills to be paid. Since there is no PO and staff is not very well-versed in using the Khazana 2 system, the budget proposed was delayed in the system which resulted in late release and debts. The In-charge of the home is now slowly paying the debts.

- There is a full-time nurse. However, the FI did not see the full-time nurse in the home during the day. First aid box contained broken and loosely kept needles, tablets were expired and were falling out of the case. There was no Dettol, cotton, band aids and burn tubes in the box
- The outsourced staff do not get paid regularly. There are several agency issues such as irregular payments, not providing the staff with their ESI ID numbers, PF Numbers and deductions of extra amounts from the staff. (Issue was immediately brought to the notice of the department). The agency also has certain norms that unless the department renews the contract, the staff will not get paid. Seven months' salaries were paid this year.

- **Infrastructure**:
  - Overall, the CCI's office space is unappealing, untidy and shabbily maintained. Office furniture is covered with dust, the floor is muddy, cobwebs all around office spaces, files are not organized.
  - There is no internet and phone facility. BSNL bills are unpaid and the connections are cut. Children and their parents/caregivers are in contact through the In-charge's mobile phone.
  - As per the In-charge, the CCI's capacity is 100. There are 2 dormitories and can comfortably hold only 25. Each dormitory has 50 beds. It is congested and it is difficult to move freely inside. One of the dormitories is not used in the night to sleep because the window panes are broken, and a snake had once entered the dormitory. Children from this dormitory are now sleeping in the dining room.
  - Serving area of the dining room is converted into a kitchen. It is very cramped. The kitchen is used as the wash area and is also used to store some kitchen utensils and items.
  - A common area is used for cooking with fire which becomes a makeshift arrangement when there is shortage of gas supply.
  - The home is infested with mosquitoes and the children use the fan to keep the mosquitoes away. There are common spaces where there are no fans. During the cold season, it becomes difficult to stop from getting bitten by mosquitoes.
  - No display of the capacity of children and staff in the home.
- **Records and File Management**:
  - Record entries such as the date of issue are not recorded. Duplicate record books were found, and entries of stocks issued to children were maintained in multiple places.
  - There is no ownership to the records. Records are maintained poorly between the house mother, the home In-charge and the counsellor. It is not uniformly maintained.
  - As per the staff, toiletries are issued to the children, but there is mismatch in the records

Findings from Observation:

- Children who are admitted into the reception centre are mostly coming from Child Marriage circumstances. These children do not get the same love and care that is received by the other children who are committed to the CCI. The staff discriminate them and they want to separate them from the children who are committed to the CCI

Key Recommendations

1. **Infrastructure:**

- Enough and /or extra toilets, baths and hot water are at utmost priority here in this CCI. Current number of toilets cannot accommodate the current capacity of 65 children and also the number of children increase in certain months up to 120. Due to insufficient hot water, many children miss taking bath especially in the cold season between Nov to Feb.
- Broken window panes to be replaced immediately so that children can start sleeping in the dormitory.
- Steel mosquito mesh to be installed across all the spaces in the CCI.
- The septic tank behind the home which is within the compound could be infested with snakes and needs immediate attention to make the space safe for the children.
- Battery and UPS/Inverters to be kept in the enclosure which is exposed and not kept under any enclosure or lock and key.
- **CCTV camera**: Camera has to compulsory face the Veranda area and the Cooking area. The Veranda area is where most of the staff such as office staff and guards gather around, entry registers are kept, and visitors, parents, caregivers of the children come in and no surveillance is kept here. Camera should also face the cooking areas. Reception centre children gather around here to help in cooking.
- Regular and surprise inspection/visits to this CCI is a must from DCPO & CWC.

2. **Staffing Aspects:**

- Immediately, Head cook and another cook-helper need to be recruited. There are days when children get late breakfast and hence children are late to school. Some months the capacity of the children increases between 80 to 120 and becomes a huge challenge in cooking for a large number of children.
- Immediately, the Superintendent position must be filled in who is dedicated and can bring in some rigorous changes in the home. Currently only an In-charge is available, very less interaction between the staff and in charge. In charge needs to engage the staff and all staff needs to interact respectfully with one another.
- Immediately a full time PO to be recruited in the home.
- Children need love and affection and they look up to their House Mother for the same. The home has just one house mother for 65 children (sometimes the capacity goes up to 120 children) of different age groups and bonding becomes difficult for both the house mother and the girls. In order to fulfil children's need for love and affection as per the CCI guidelines, Immediate recruitment of multiple House Mothers is required.

3. **Training for Staff:**

- Cleanliness sessions are required for the staff and the children in this CCI. There is no rigour in cleanliness. Regularly clean and maintain office spaces, common areas have dusted, swept, mopped and cobwebs cleaning is immediately required.
- Many new Staff members are recruited from the outsourced agency and they need to undergo training in their respective areas such as in counselling, managing girls by the house mother, guard's responsibilities, as well understand the laws and regulations from the layperson's perspective.
- Restructuring of the staff to efficiently do their work is immediately required. The staff is young and needs to be trained and utilized and keep them active through the day.

4. **Rehabilitation Services:**

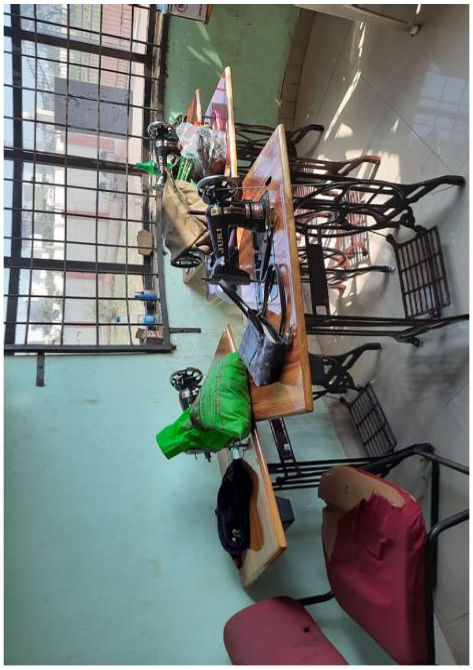
- All children who are above 14 years and do not wish to go to school must be sent for skill training within the district or sent to another location where they can get access to do any vocational training or skill training.
- Approach NGO's or Life Skills Instructions to equip adolescents at CCI with Life Skills Programme which will help them to make informed decisions, solve problems, think critically and creatively, communicate effectively, build healthy relationships, empathize with others, aware of personal safety and manage their lives in a healthy and productive manner.
- Both children's committee and Management committee to be regularly held and issues faced by children and the CCI to be addressed.

5. **Financial Aspects:**

- Bills such as Food, BSNL, and newly installed Fire Extinguishers are pending. Department to urgently allocate funds to clear these bills. An amount of 3 lakhs is awaited from the department as this amount was spent by the In-charge and was unable to enter this expense in the Khazana 2 during the transition from K1 to K2. Needs follow -up

6. **Health and Hygiene:**

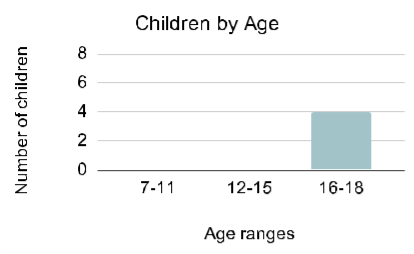
- Head lice and nits are spreading rapidly in the homes and some control and preventive actions such as regularly cleaning them using lice combs, lice shampoos, regularly washing pillows.

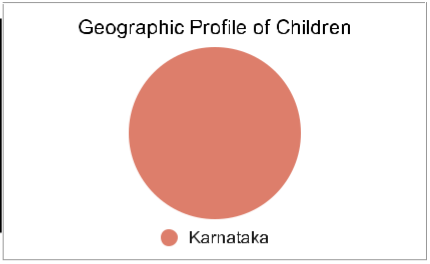


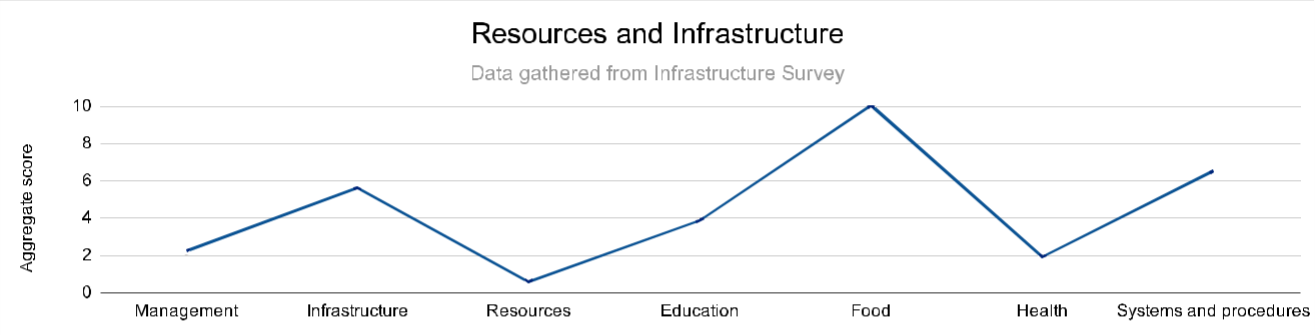



Bidar Observation Home

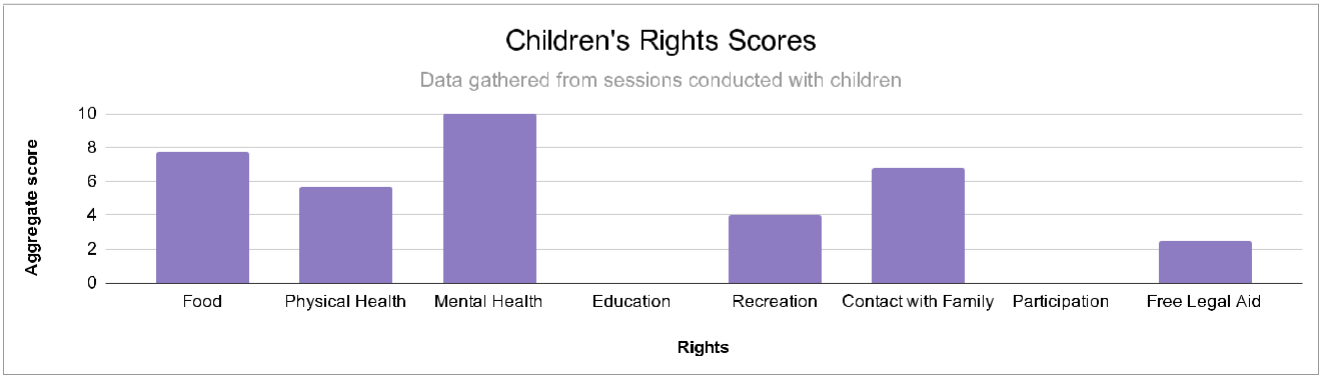


KEY OVERVIEW	
Children	In Conflict with the Law
Total Capacity	25
Current occupancy	4
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	3.75	Rooms	4.13	Bedding	1.11
Committees and suggestions	0.67	Facilities	8.33	Clothing (boys)	0.00
		Equipment	6.14		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	5.00	Toiletries and hygeine	1.12
		Cleaning agents and methods	10.00		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	0.00
Recreational facilities	3.75			Mental health facilities	0.60
Systems and procedures					
Safety and security	3.33				
Procedures	9.17				
Record maintainence	10.00				
Daily routine	3.33				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
Children are made to do prayer every morning and evening.
CCTV Cameras are installed in the OH for monitoring kids.
Staff was very friendly with the kids
CHALLENGES
They don't have enough rooms and space for the children because the building is a rented house
There is a playground outside but they are not allowed to come outside to play.
Children said that they are getting bored sitting inside the rooms all the time.
There is no vocational training of any kind in the home
Many children have enrolled private lawyers because legal aid lawyers are not active.
There are a lot of mosquitos in the dormitory
RECOMMENDATIONS
Mosquito coils need to be supplied
A government owned building with adequate space is required
Vocational classes need to be organised
Free legal aid lawyers need to be made available

CHILD SAFETY REPORT
Children are safe, healthy and cared for. The CCI staff is friendly and supportive towards the children.

REPORT AND RECOMMENDATIONS

Assessment date	12 Nov 2019
Number of Staff	8
Number of children	4

What is working well?

- Children say their morning and evening prayers along with yoga daily.
- CCTV cameras are installed in the home for the safety of the children.
- Staff was very friendly with the Children.
- All records of the home are updated timely.
- Background check and police verification has been done for contract staff.

General observations:

- OH is in the rented building, the monthly rent is Rs.13,700 rupees and is due from August 2019.
- They don't have enough rooms and spaces for the children.
- Outside the home, they have a playground and the children are not allowed to go.
- Most of the children are just staying in the rooms. There are no programmes or classes. Since they are always sitting inside, they feel very bored.
- We found that the 2018-2019 accounts register was updated but the superintendent signature was not there.
- The doctor visits the OH once every 15 days
- They do not have a seperate sick room, first aid room, counselling room, Library and first aid for the children. Fever and other emergency tablets for emergency situations are stored.

Findings from Observation:

- Food prepared in the Boys Home is sent to the boys in the OH
- The staff shared that the JJB was in the girl's home complex because the OH is outside the city.
- The children shared that the toilet, bathroom & dormitory was being cleaned by the children only
- The children shared that they are not aware of the children's committee and management committee.
- Many kids have appointed private lawyers because legal aid lawyers are not active.

Key Recommendations

1. **Infrastructure:**

- Rental Building currently and dues towards the rent of the building to be cleared. Need a better building since it is not JJ Act compliant at all.They don't have enough rooms and

space for Children to sleep or play. Outside they have a playground but they are not allowed to come outside to play and cooped inside the dormitory.

- Need lage dormitories and more toilets in the home.
- Set up Children's Committee and introduce children into the the Management Committee

2. **Staffing Aspects:**

- Hire housekeeping staff to maintain hygiene and keep the home clean and tidy.
- **Salary for outsource staff**: Superintendent and staff shared that the outsource staff was getting less salary so nobody is willing to work in the OH. The salary is once in 3-4 months. Delay by agency.
- **Free Legal Aid needed**: Recommend free legal aid Lawyers for the children who cannot afford private Lawyers.

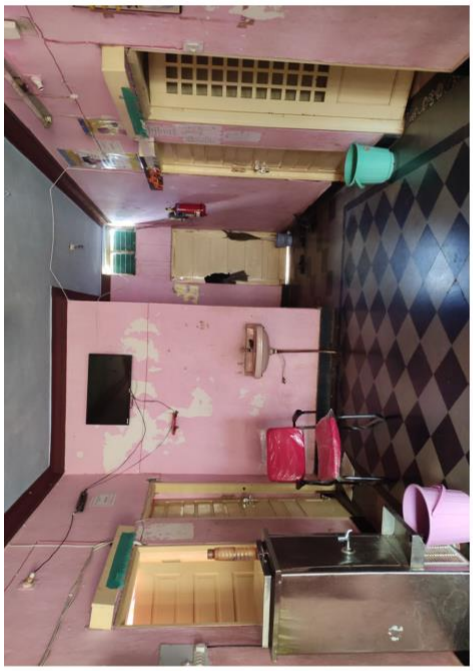
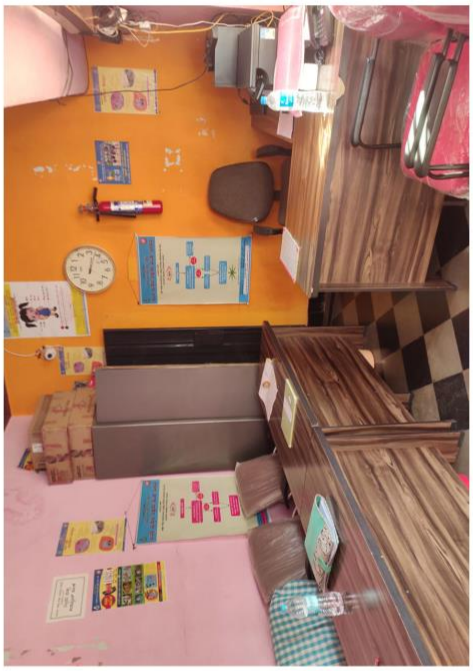
3. **Basic Needs:**

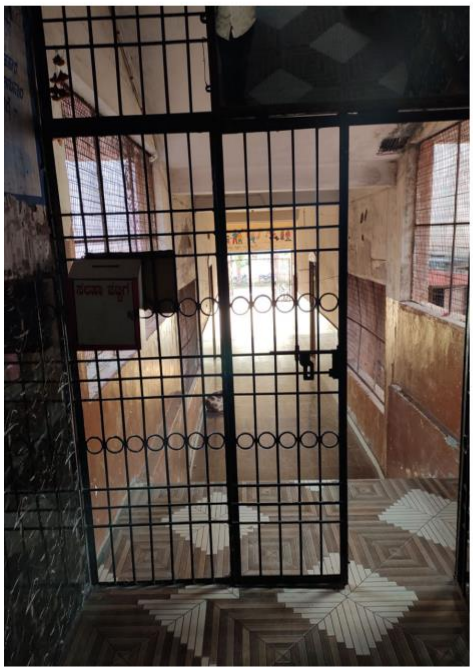
- **Medical needs**: First aid kit and tablets maintained as per the prescription of the doctor
- **Clothes:** Issue fresh clothes periodically to the children.
- **Mosquito Problems**: Provide mosquito repellents such as odomos as the dormitories are infested with mosquitoes.
- **Mattress required**: procure mattress, bedsheets for the home.

4. **Rehabilitation Services:**

- **Classes & Training required**: Introduce vocational training programmes, set up library, life skills and tuitions.



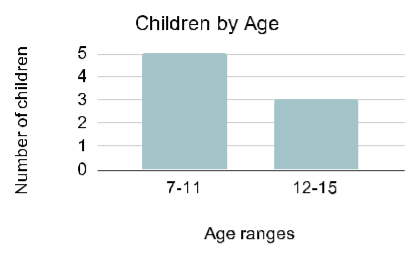






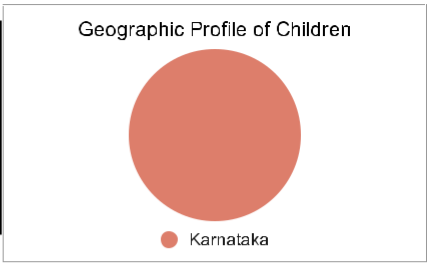
Bidar Observation Home

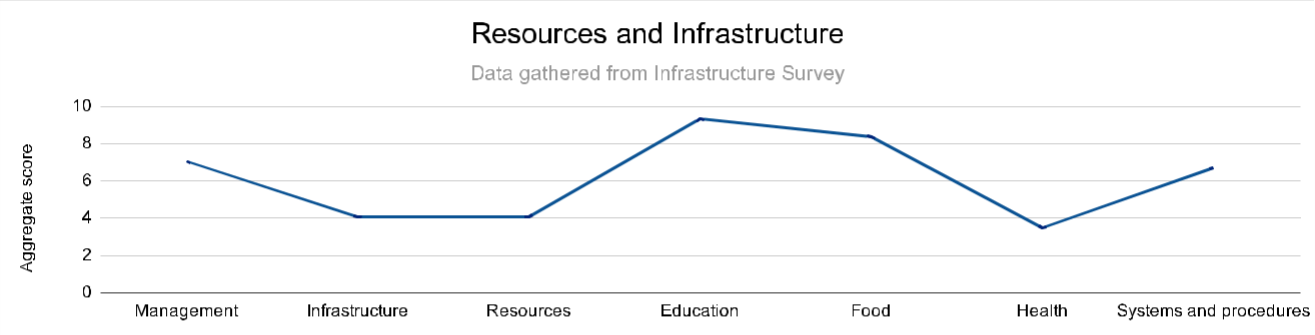
Chamarajanagar

Chamrajanagar Boys' Home

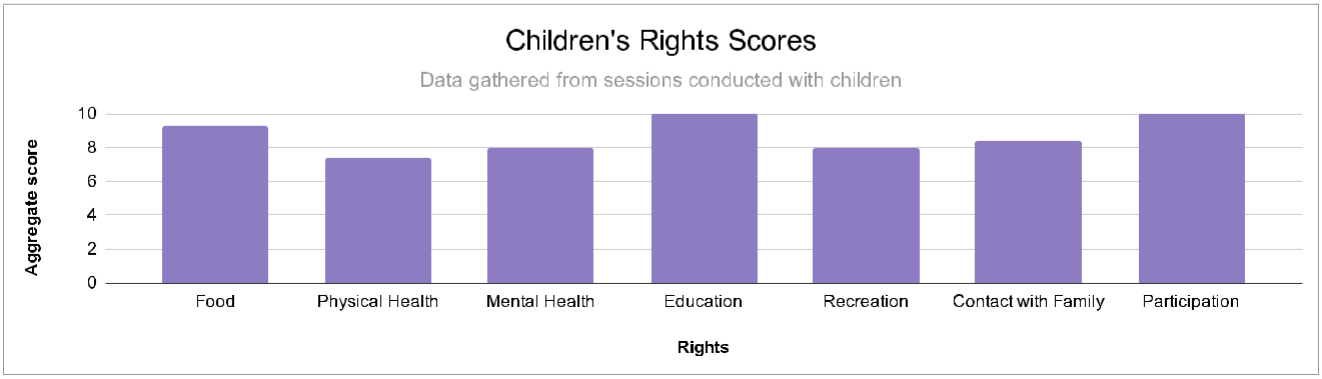


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	8
Children with disabilities	0





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.69	Rooms	3.71	Bedding	5.56
Committees and suggestions	9.33	Facilities	7.92	Clothing (boys)	0.83
		Equipment	4.77		
		Bedrooms	0.00	Misc. articles	5.10
		Bathrooms	0.00	Toiletries and hygeine	4.58
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	6.67	Health personnel	0.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	10.00			Mental health facilities	0.30
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	0.00				
Daily routine	6.67				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Friendly staff and good superintendent who takes good care of the children
The children are close to the cook and guard
They like the food and find it very tasty, They get non-veg on weekends too
The teacher comes every day to give tutions for them
They are happy to stay here
CHALLENGES
When JJB is held here they are not allowed to follow routine as other days. Too much distraction..
The CCI is small and no place even inside to play.
They said they don't have a playground to play outside.
No place to put beds or mattress. The small dormitory is crammed with too many children.
RECOMMENDATIONS
Children suggested they want another building as this one is too small and no place to play
They suggested that the JJB be moved to some other place since it is very uncomfortable for them
They asked for more activities and some training in music, or other kind

CHILD SAFETY REPORT
The children were asked if they felt safe here and if anyone was bothering them. They all said they were comfortable and did not face abuse of any kind here from anyone.

REPORT AND RECOMMENDATIONS

Assessment date	22-23 Aug 2019
Number of Staff	1 permanent 7 contract
Number of children	30 (capacity 50)

What is working well?

- The staff at the BH seem committed, dedicated and affectionate with the children.
- They are empathetic and affectionate with the children. Although the children are close to all the staff, they have a special bond with the guard and the cook.
- All the 8 boys here go to school. Four of the boys here are siblings.
- They have a good clean kitchen where tasty food is prepared and provided.
- The children are given a healthy breakfast, lunch, evening tiffin and dinner with vegetables, fruits and milk included. They are given egg and chicken in their meals on Sundays.
- They are given bread and milk or a diet as advised by the doctor when they are sick.
- There is a teacher who comes in every day for an hour to help the children with their studies. The morning guard takes the children to school and brings them back.
- The children here seem very happy, well dressed, clean and enthusiastic about going to school. They have said that they are there on their own accord. The older boys said they were happy to stay here as they get good food, are taken care of, most importantly go to school and don't have to work (they were sent to work by their parents).
- The staff organises activities for them on the weekends and they are taken to a park nearby to play on Sundays.
- A Management committee has been formed and they meet once a month.
- A suggestion box is kept in the office room and is used by the children. Their suggestions are mostly regarding a change in the menu and have been implemented.
- One of the guards stays on the premises and keeps a watch on the children.
- A children's committee has been set up and there are committees for food monitoring, for studies, for personal hygiene etc. The committees also meet when they have time.
- The counsellor here is very proactive and interacts with the children very well.
- The children look neatly dressed and have multiple sets of clothes. They get a set of clothes when they are admitted and they bring some from their homes as well.
  Registers were all up to date. Around 18 registers were seen. ICP (Individual Care Plan is updated- Form 7 for all girls)
- They are allowed to meet their parents and stay with them during festivals and vacations. They also talk to them on the phone.
- A beat police comes around sometimes.

General Observations:

- The JJB is run in the same building and this is an issue as it disrupts the functioning of the CCI. The children and staff have to wait till the JJB is over to do their work or be in the kitchen.
- An officer at the DD – WCD office has been given additional charge as the Superintendent of the Boy's Home.
- Form 17 is not being regularly collected by CWC or the CCI when new children are brought in. The staff were asked to ensure that this is done next time. Form 22, the Social Investigation Report, is regularly done for every child.
- CCTV cameras are installed in the front and at the back of the building, the office room and common corridors for monitoring.
- One Fire extinguisher was installed in the building.
- The BH is housed in a rental building. The room at the entrance is used as a store room and some of the staff sit here. There is a separate room for the Superintendent. A hall which acts as a sleeping area and study also serves as a recreational area, a room where the children's lockers and mattresses are kept. The CCI also has a kitchen which is locked when not in use, two toilets and a bathroom.
- The kitchen is clean and well maintained. The cook here makes healthy, nourishing food with variety every day.
- The toilets and bathrooms are few in number but well maintained.
- Good drinking water is provided here since they have an RO water facility
- The children are able to take a bath every day. A washing machine is provided and the staff help them wash their clothes
- No insects or pests were present except for mosquitoes.
- The Medical Officer assigned does not visit the home regularly. She is supposed to come once a month. Repeated requests by the Superintendent have been made to the DHO but it has not helped.

Findings from Observations:

- Superintendent: Between work at the DD's office and the BH he is unable to give sufficient and quality time. He shared that although land has been sanctioned for the construction of a BH and GH and the plan has been approved, he has been unable to follow up on the file and begin construction.

Key Recommendations

1. **Infrastructure:**

- The CCI is in a rental building in a residential area. A new site has been identified for the construction of the BH and budget set aside for the same but construction is yet to begin. There is no indoor or outdoor place for the boys to play. The rooms are all much smaller than the prescribed dimensions in the JJ Act. A new place compliant with requirements needs to be looked into. There is no place for indoor or outdoor activities here.

- The JJB is held here and this causes a lot of discomfort for the children and staff as they are required to maintain silence and stay away from the main area. Several public/outsiders come into the premises including police jeep with the OH children and their parents etc. This disrupts the life of children. JJB can be moved to another building.
- A vehicle for emergency use is required. The CCI is located away from the main road and public transport is not easily available.

2. Staffing Aspects:

- Most importantly for this home as all other homes permanent staff are required to be hired. The number of contract employees needs to be reduced. The contract employees need to be paid. They have not got salaries in the last 5 months. Budget needs to be allocated for this and the agency issue needs to be looked into.



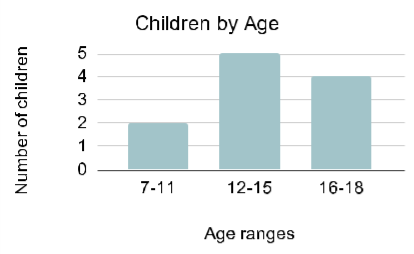




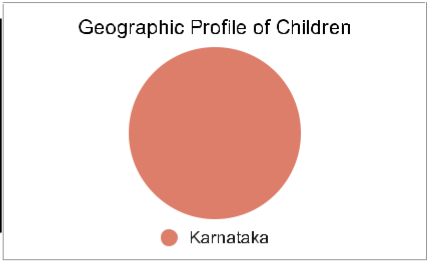


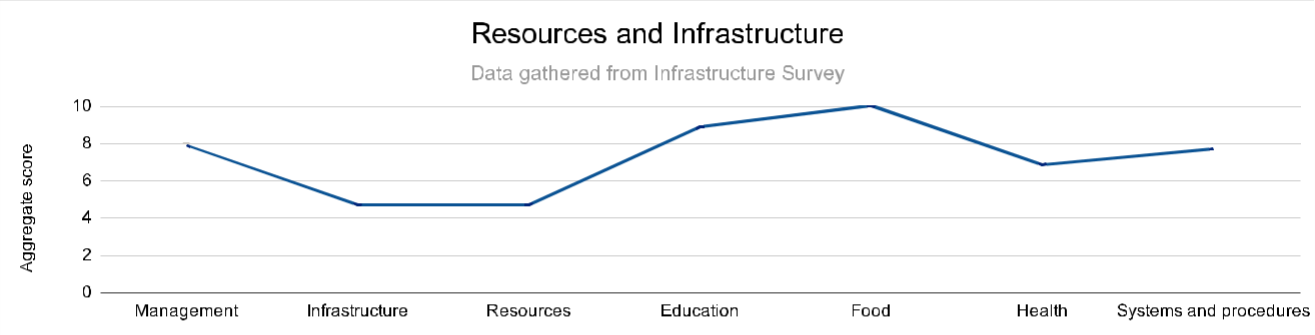


Chamrajanagar Girls' Home

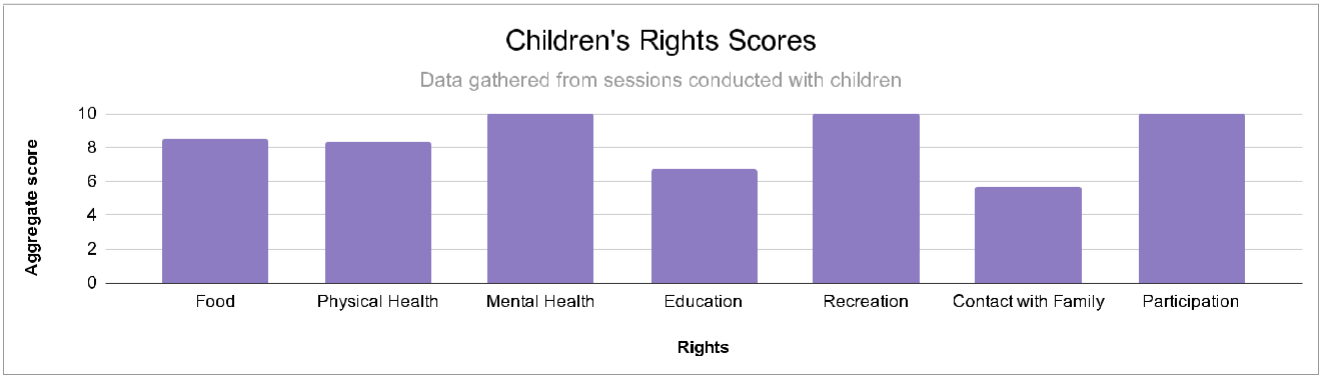


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	13
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.73	Rooms	5.42	Bedding	5.00
Committees and suggestions	10.00	Facilities	8.75		
		Equipment	5.00	Clothing (girls)	3.17
		Bedrooms	0.00	Misc. articles	4.79
		Bathrooms	0.00	Toiletries and hygeine	5.71
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.50
Systems and procedures					
Safety and security	8.33				
Procedures	10.00				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
All the 28 girls here go to school and are very happy they are going.
They like the food here which they said was healthy
The high school students get tuition here guards take them to school
Counselor is proactive and interacts with children well and they like her
Children are neatly dressed here and seem genuinely happy and call the staff amma
CHALLENGES
The CCI building is old and not very safe since stairs from outside going to top floors
When CWC is held 2 days in a week here it disrupts the life of the girls
The new Superintendent is an additional charge and does not have much time for the home and girls
Girls said Childline brings girls at night sometimes and the guard will have to receive them
Girls want to study more after 18 also and want to stay there in the home they said
RECOMMENDATIONS
A new building has been identified but the construction has not started
Rooms are very small and not enough
The CWC should move to another place since it is disrupting the girls routine there
The girls want more vocational training, counseling and other career counseling too.

CHILD SAFETY REPORT
The girls here said they are not abused by anyone inside or outside the school. But they do feel a bit unsafe sometimes since the building is in a corner and anyone can jump in on the wall. The additional rooms are upstairs and the access staircase is from outside

REPORT AND RECOMMENDATIONS

Assessment date	22-23 Aug 2019
Number of Staff	1 permanent 9 contract
Number of children	30 (capacity 50)

What is working well?

The staff at the GH seem committed, dedicated and affectionate with the children. The empathy and affection they show to the children are noteworthy. The GH has a very homely atmosphere and the children address the cook, housemother and Superintendent as 'Amma' (mother)

- 28 girls go to school and two girls will be going for vocational training and college shortly
- They have a clean kitchen where tasty food is prepared and provided.
- The children are given a healthy breakfast, lunch, evening tiffin and dinner with vegetables, fruits and milk included.
- The high school students also get tuition at the GH. In the morning, the guards take the children to the middle school and the high school
- The children here seem very happy, well dressed, clean and enthusiastic about going to school. They themselves have said that they are there on their own accord.
- A Management committee has been formed and they meet once a month. A suggestion box is kept in the dining hall and is used by the children very well and the suggestions are discussed. Many have been implemented as well on the request of the children. Example: When they wanted clothes for festivals
- One of the guards stays on the premises in a room upstairs and keeps a watch on the children
- A children's committee has been set up and there are committees for food monitoring, for studies, for personal hygiene etc. The committees also meet when they have time.
- The counsellor here is very proactive and interacts with the children very well. She also fulfils multiple roles of housemother, administrative and counselling for the children. The children are also fond of her and seek her out when needed.
- The children are provided with egg and chicken in their meals once a week.
- The children look neatly dressed and have multiple sets of clothes which include the ones that they bring from their homes as well as the ones they get at the centre. Parents are allowed to give them clothes, etc.
  Registers were all up to date. Around 18 registers were seen. ICP (Individual Care Plan is updated- Form 7 for all girls)
- They are allowed to meet their parents and stay with them during festivals and vacations. They also talk to them on the phone.
- A beat police comes around sometimes.

General Observations:

- CWC is run in the same building and this is an issue because it disrupts the functioning of the CCI. The children and staff have to wait till the CWC is completed to do their work or be in the kitchen. The CWC functions for 2 days in a week and the work in CCI gets disrupted on those days.
- Form 17 is not being regularly collected by the CWC or the CCI when new kids are brought into the home. The staff were asked to ensure that this is done next time. Form 22 and the SIR is being done regularly.
- 5 CCTV cameras are installed in the common corridors for monitoring.
- Two fire extinguisher were installed in the building
- The building is rented and has been occupied for 1.5 years now. It has 2 floors. Downstairs there is a veranda, an office room, a hall (CWC meets here), a store room, a counselling room, toilets, bathrooms and a kitchen.
- There is a staircase going upstairs from the outside to the second floor. Upstairs, there is a dormitory, a store room and a bathroom. The mattresses and lockers are in the store room.
- The kitchen is clean and well maintained. The cook here makes healthy, nourishing food with variety every day.
- The toilets and bathrooms are few in number but well maintained. There is one toilet upstairs as well.
- The children have tables for keeping their bags
- Good drinking water is provided here as they have an RO water facility
- They are able to take a bath every day. A washing machine is provided and the staff help the children wash their clothes.
- No bugs or insects were present except for mosquitoes.
- The children need another hostel as this place is too small to accommodate everyone comfortably. There is no play area or entertainment area for them.
- The institution needs permanent staff as most of them are outsourced and contract employees. The contract employees have not been paid salaries since April. They said the agency has not paid them yet and when they do get their salary, the GST and PF is deducted and they get paid very less.
- The CCI does not have any vocational training for the children

Findings from Observation:

- The new Superintendent is in charge and is trying to fit into the role with the help of the counsellor and other staff in the home. She is not very interested in her job and wants to be relieved of it. She says she cannot do the multiple roles assigned to her. The Superintendent mentioned that an alternate place has been identified for the CCI but construction has not started yet.
- The Childline and police sometimes bring children at night and leave them in the CWC without any accompanying papers like Form 17. This is a bit of a problem for the staff as the housemother or guard will have to do the receiving before the counsellor or the Superintendent gets involved. Form 17 should be made mandatory.

Key Recommendations

1. **Infrastructure:**

- A new site has been identified for the construction of the GH and budget set aside for the same but no construction has started. The rooms are all much smaller than the prescribed dimensions in the JJ Act. (The CCI has moved to new premises post the assessment in 2019)
- The rent from January was not paid since the budget was reduced, the staff said. Earlier they were paying 14,000 now it is 22,000. The communication between the DC office and the head office did not happen, they said. Follow up is going on, they said. There is no provision for giving advance for rental buildings, in the budget. This needs to be looked into.

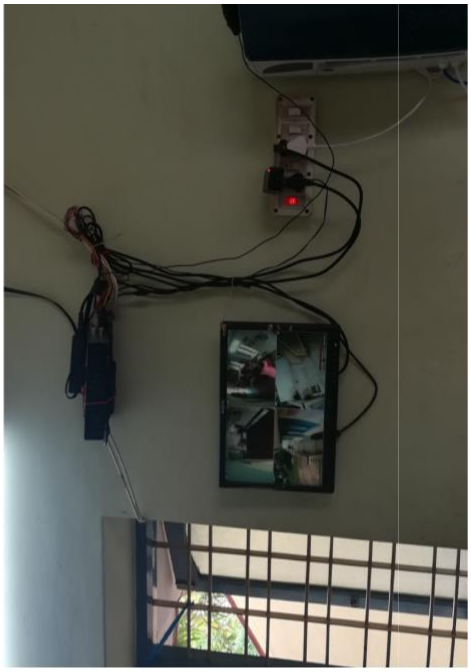
2. **Staffing Aspects:**

- Need for more permanent staff instead of outsourced staff as house mothers and security personnel in addition to office workers. This is very essential.
- The contract employees need to be paid. They have not got salaries in the last 5 months. Budget needs to be allocated for this and the agency issue needs to be looked into.

3. **Training for Staff:**

- To train and reinforce about the Guidelines/Advisory to all staff/non staff directly/Indirectly in contact with children about elimination of Corporal Punishment.





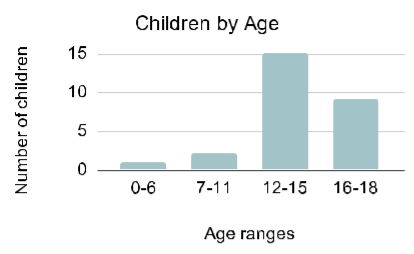




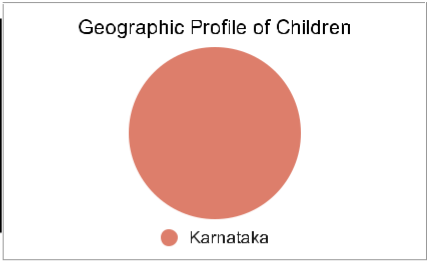


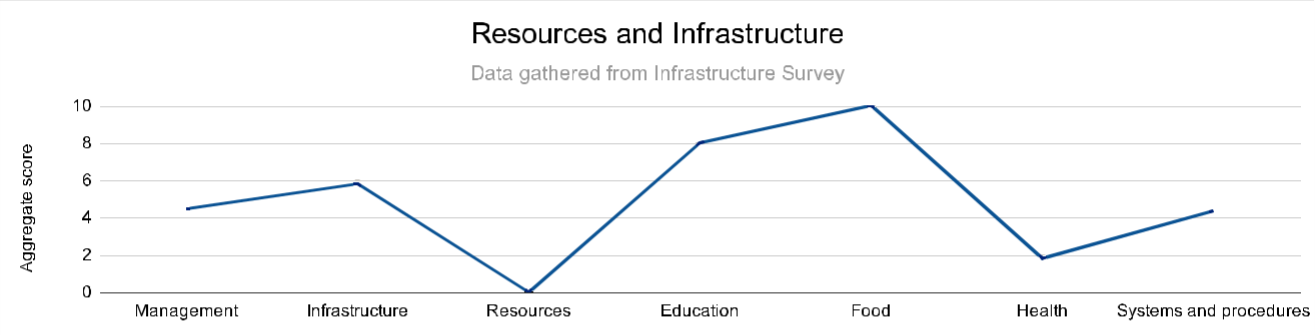
Chikkaballapur

Chikkaballapur Girls' Home

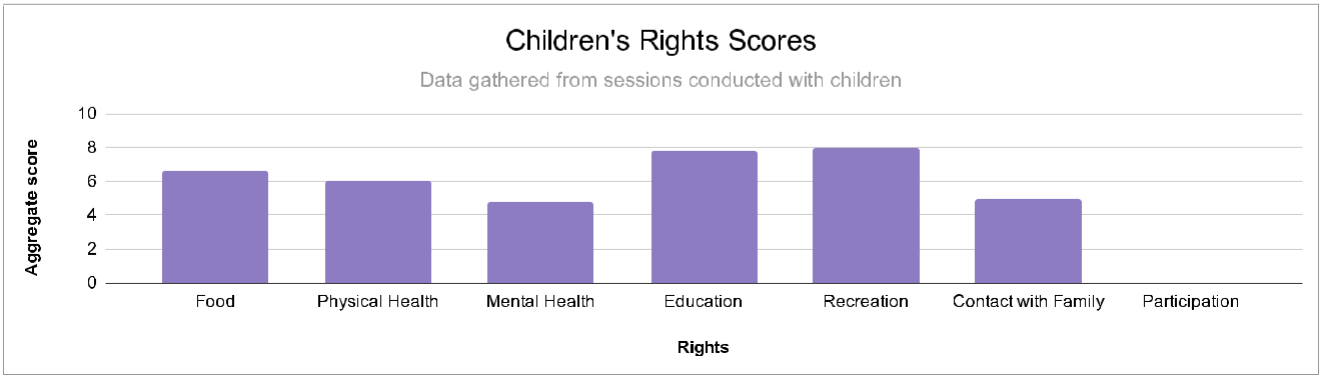


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	27
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.31	Rooms	4.17	Bedding	0.00
Committees and suggestions	3.56	Facilities	7.50		
		Equipment	6.82	Clothing (girls)	0.00
		Bedrooms	7.50	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	0.00
Recreational facilities	6.25			Mental health facilities	0.40
Systems and procedures					
Safety and security	8.33				
Procedures	6.67				
Record maintainence	0.00				
Daily routine	3.33				
Contact with family	3.33				



CHILDREN'S REPORT
BEST PRACTICES
Superintendent who is temporarily placed in the home is caring and taking a lot of interest to understand the needs of the home, laws pertaining to the children a
Since there is no Library facility in the home, A common card that can take 12 books from the district library has been arranged for by the Superintendent for the
The common area of the building where the girls are residing is very bright and lively.
CHALLENGES
Some staff are not very energized and committed to their role currently. Some staff morale is very low. Some reside in Kengeri and find the journey far and tiring,
The girls in the home are separated based on their behaviours and from circumstances they come from.
The girls feel trapped and suffocated staying inside the house as they are not allowed to go outside
There is no TV and outdoor games
There were not enough sanitary napkins stocked up. As per the counsellor, they were yet to inform the superintendent and make purchases.
RECOMMENDATIONS
The new upcoming building for the girls' home to be constructed as per rules and regulations formed by the government/JJ ACT. Currently the home does not ha
Staff need training and sensitization to handle children with empathy
It is important for children until 14 to be physically active as they are still developing gross motor and fine motor skills. Playing outside such as in playgrounds an
To set up children's committee

CHILD SAFETY REPORT
The Staff is very new and the children and the staff are bonding. The Person In Charge everyday meets the chilren and brings Library book from the district library. The staff cares and take care of children well. Since the children are in the 2nd floor, and there is a government hostel for college and working girls below, they cannot talk loudly and feel free to run around. Children amongst themselves treat each other like sisters. They feel safe as the house mother lives in the home. Children read newpapers and are vigilant of unsafe surroundings. Children are safetly escorted to school and back. Children feel free to share with the Person In Charge if they feel unsafe.

REPORT AND RECOMMENDATIONS

Assessment date	22-24 May 2019
Number of Staff	11
Number of children	27

What is working well?

- Superintendent who is temporarily placed in the home is very caring and takes a lot of interest to understand the needs of the home, laws pertaining to the children and to children themselves. (Superintendent has not taken charge yet. In the interim, DC has appointed temporary in-charge, Ms. Tejaswini)
- Since there is no library facility in the home, a common card that can take 12 books from the district library has been arranged for by the Superintendent for the girls.
- The common area of the building where the girls are residing is very bright and lively.

General Observations

- In April 2019, the DC office, Chikballapur allocated space for the Girls' home in the minorities hostel building. The entire staff was newly appointed. (As per the staff there, new land has been purchased and construction of the girls' home will be completed in one years' time). The DC office, Chikballapur has temporarily allotted the first floor of the Minorities Hostel Building for the CCI-Girls Home in April 2019. They are still in the process of putting together the things which have been moved from the old place.
  As per the staff there, new land has been purchased and construction of the girls' home will be completed in one year's time.
- There are 27 girls residing in this home and about 20-25 girls come to this home to spend their holidays. During school days, they return to the hostels in and around Chikkaballapur. The rest of the girls reside here and are sent to APSA for training as and when APSA requests.
- The new Superintendent has not taken charge yet. The DC office has identified a temporary Superintendent from ICPS. The temporary Superintendent and the staff are very new to this job and are learning on the job.
- The girls in the home are separated based on their behaviours and from the circumstances they come from.
- The girls feel trapped and suffocated staying inside the house as they are not allowed to go outside much
- There is a gym area on the ground floor of the building which belongs to the minority hostel. However, the girls in the CCI home are not allowed to use them.
- Not all the girls are taken for an outing as it is based on the discretion of the staff and the Superintendent of the home.
- There are no storage cupboards available to stack vessels, groceries and vegetables in the kitchen.
- The wash area is commonly used for washing utensils and clothes.
- The staff is very vigilant and do not want to risk the girls running away from the home. Hence, they do not allow or take the girls outside the home.
- The girls miss watching TV, as it is not set up since they moved into the new location.

- There was a small box containing medicines such as paracetamol kept uncovered in the office room. There was no first aid kit available.
- There is no nurse available in the home. In case of an emergency, one of the available staff members escorts the girl to a private hospital. At other times, the girls are taken to the district hospital.
- Doctors are not always available at the district hospital. Hence, there are times when the staff is required to escort the girls for multiple visits.
- There were not enough sanitary napkins stocked. The used sanitary napkins disposal area was unclean. The buckets used to dispose of the used napkins were not maintained clean. There is an incinerator installed but the incinerator is not operational.

Findings from Observations:

- Some staff are not very energized and committed to their role currently. Some of the staff's morale is very low. Some reside in Kengeri and find the journey long and tiring. They like the role and are willing to play the same role if the distance is lesser and is closer to their home. One of the staff members has complained about health problems like back ache and is unable to manage diabetes.
- The staff kindly answered FIs many questions. Although the answers were quite contradicting from one and other, especially the process of admissions, issuing clothes and toiletries to the girls.
- There was a contradiction between the staff and the children regarding visits of the woman doctor to the home. Some staff mentioned there is a doctor who visits, while some staff and students said that a woman doctor visited once.
- As per the counsellor, they were yet to inform the superintendent and make purchases of new sanitary napkins.

Key Recommendations

1. **Infrastructure:**

- The new upcoming building for the girls' home to be constructed as per rules and regulations formed by the government/JJ ACT. Currently the home does not have a ground, garden, play area, separate recreation room, dining room, First Aid room, Consultation room, separate area for washing utensils and clothes, and good ventilation.
- The terrace is being used to dry washed clothes. The clothes line in the terrace is being shared by both the girls of the home and the minority hostel. Often the clothes get mixed up between them which results in arguments and the girls in the home is asked to search from their end. During the FI visit once such incident took place and the blame was put on the girls living in the Home for the lost clothes. The girls in the CCI require a separate clothesline for themselves in the terrace.
- The big gas stove requires repairs and is pending work.

2. **Basic Needs:**

- **First aid kit** is necessary so that one can treat ailments and injuries that happen at the girls' home. First aid kit can help reduce the risk of infection or the severity of the injury such as cuts, scrapes, injuries including sprains, burns. First aid can also reduce

infections from open wounds and injuries

3. **Rehabilitation Services:**

- It is important for children until 14 to be physically active as they are still developing gross motor and fine motor skills. Playing outside such as in playgrounds and gardens, use of sports equipment can take care of this. There are a couple of girls who are into sports and have received accolades. For such girls it is important they specifically train for a sport requires these skills
- Offering services such as **Counselling for the staff** (individual and group therapies), rotation of roles, planned time off, trainings in self-care, staff outings can be energizing, upholding their values and avoid any jeopardy when it comes to their mental health, emotional well-being, or physical health and they can be happy at work place.

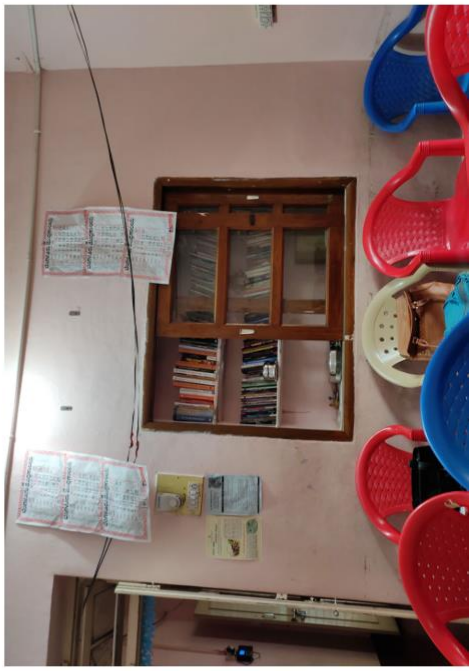










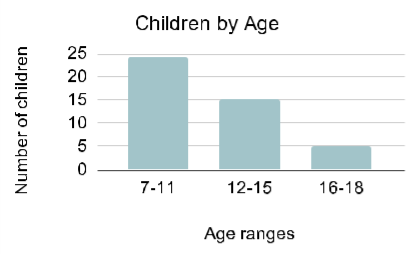




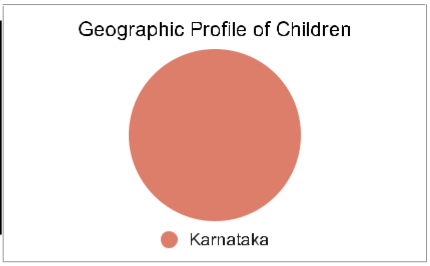
Chikkaballapur Girls' Home

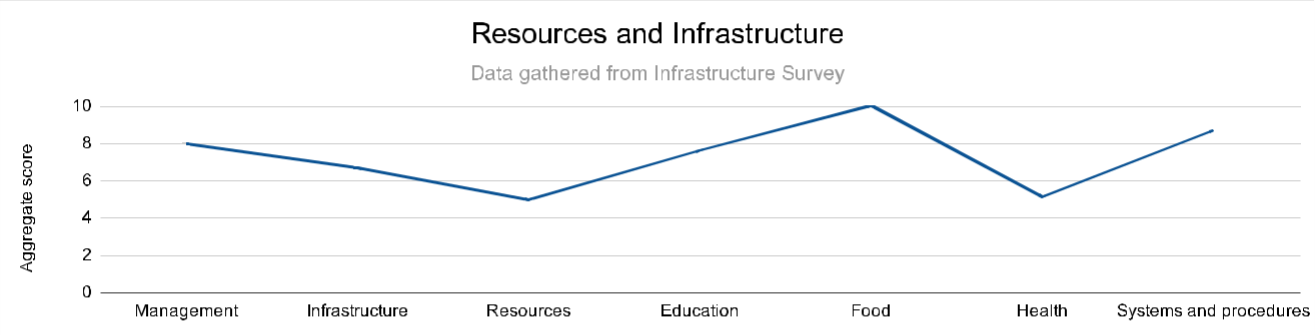
Chikkmagaluru

Chikkmagaluru Boys' Home

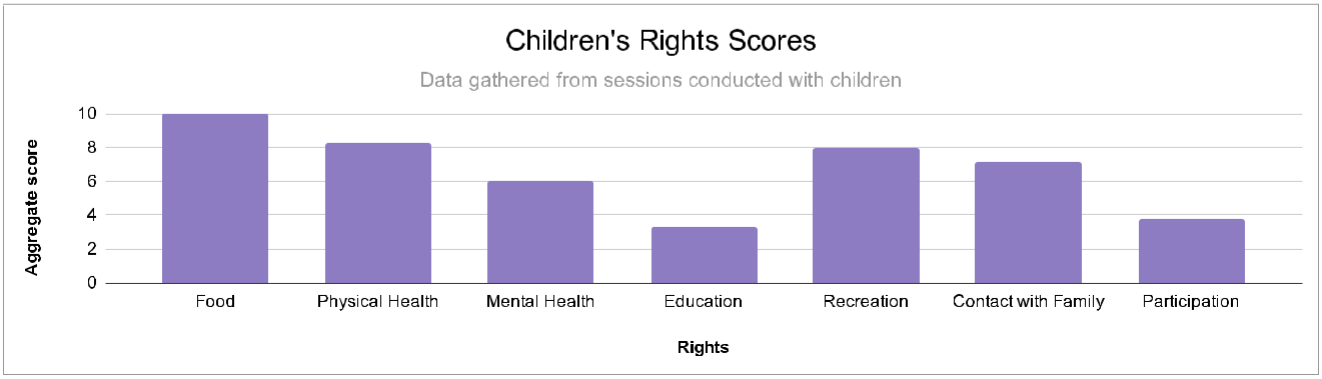


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	44
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	6.56	Rooms	3.25	Bedding	4.72
Committees and suggestions	9.33	Facilities	8.75	Clothing (boys)	5.63
		Equipment	6.14		
		Bedrooms	7.50	Misc. articles	4.48
		Bathrooms	7.50	Toiletries and hygeine	5.01
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	5.00			Mental health facilities	0.30
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	6.67				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Birthdays and festivals are celebrated
Summer camp is organised every year
CHALLENGES
Beacuse of rains the building is always damp and maintanance is poor
Day is packed with activities so children do not get much time for recreation
They have to walk to school when it rains so they need better raincoats
RECOMMENDATIONS
Training for all staff

CHILD SAFETY REPORT
Children have a good rapport with the counsellor and house father and are able to share the problems with them. But they usually confide in their friends. The older boys look out for the younger children. They are treated well and sometimes get beatings, when they do something wrong they said.

REPORT AND RECOMMENDATIONS

Assessment date	25 Nov 2019
Number of Staff	2 permanent 9 contract
Number of children	44 (capacity 50)

What is working well? :

- All 44 children go to school. The children from 1st to 7th standard are accompanied by the guards. The children from 8th to 10th standard as well as the boys attending college, go on their own.
- The children are given a healthy breakfast, lunch, evening tiffin and dinner with vegetables, fruits and milk included. They are given egg or chicken on Sundays. They are given a diet as advised by the doctor when they are sick.
- A Management committee has been formed and they meet once a month.
- A Suggestion Box is kept in the hall near the TV. It is checked by the DCPO once a month.
- A children's committee has been set up and they meet once a month. The older children participate.
- The counsellor interacts with the children and organises activities where life skills, cleanliness and health are discussed.
- There are 4 part time teachers- 1 for PT & Yoga, 1 for Maths and Science, 1 for English and 1 for Kannada and Social Science.
- The children look neatly dressed and have multiple sets of clothes. They get a set of clothes when they are admitted and some they bring from home.
- The registers were all up to date. Around 20 files were seen. ICP (Individual Care Plan) is updated.
- Regular Counselling sessions are held with the children and an entry is made in their respective files.
- They are allowed to meet their parents and stay with them during festivals and vacations. They also talk to them on the phone.

General Observations:

- The CCI is in its own building and with spacious and well-ventilated rooms.
- The dormitories have bunk beds. The younger children sleep in the bottom bunk and the older children sleep in the top bunk. Each bunker has a built-in cupboard for their belongings.
- The dining area has tables and benches, but it is small. There is a separate washing area for utensils and the children wash their plates there.
- Due to insistent rains this year, the walls are damp and require painting. The process to get approval is long drawn and this makes matters worse.

Findings from Observation:

- The children here seem very happy and enthusiastic about going to school. They said they are there on their own accord.

- The superintendent is not full time and unable to give proper attention.
- There is a visiting doctor and he comes once a month. His last visit was on 11.10.19. The medicines prescribed are collected from the DH. In case they have to buy medicines from outside there is no contingency fund available.

Key Recommendations

1. **Infrastructure:**

- The CCI has its own building but requires maintenance. Due to heavy rains walls are damp and require painting urgently. Procedures for minor repairs and painting are long due. It is recommended that the CCI put in the proposal and run it through the department and PWD for approval as soon as possible.

2. **Making the CCI Child-friendly:**

- There is an open space in the centre which is not well kept. It can be cleaned and a garden can be created. The boys could then be engaged in gardening.

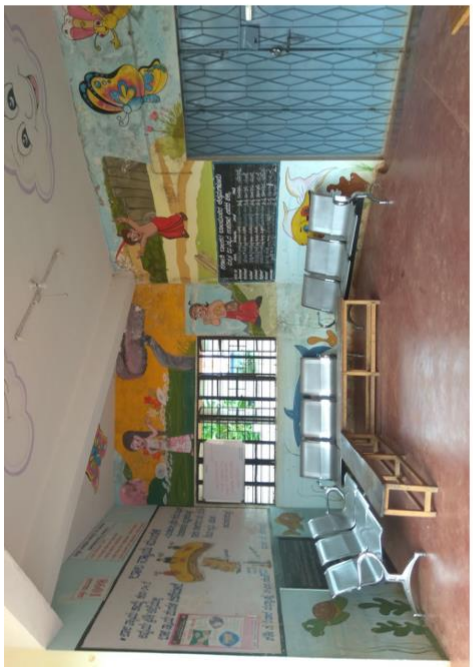
3. **Financial Aspects:**

- The staff informed that Budget is not released on time and the entire amount requested is never sanctioned. Needs follow up for improvements





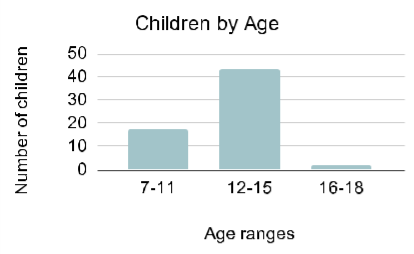




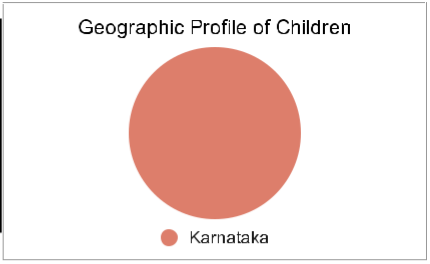

Chikkamagaluru Boys' Home

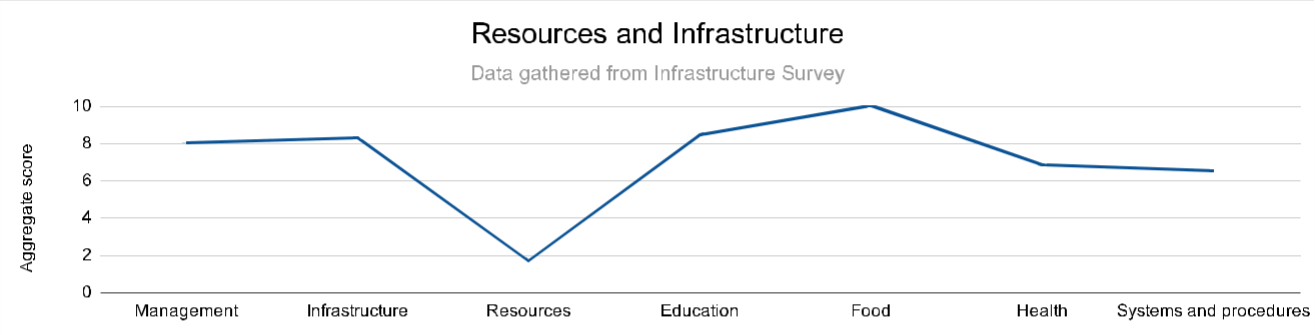
Chitradurga

Chitradurga Boys' Home

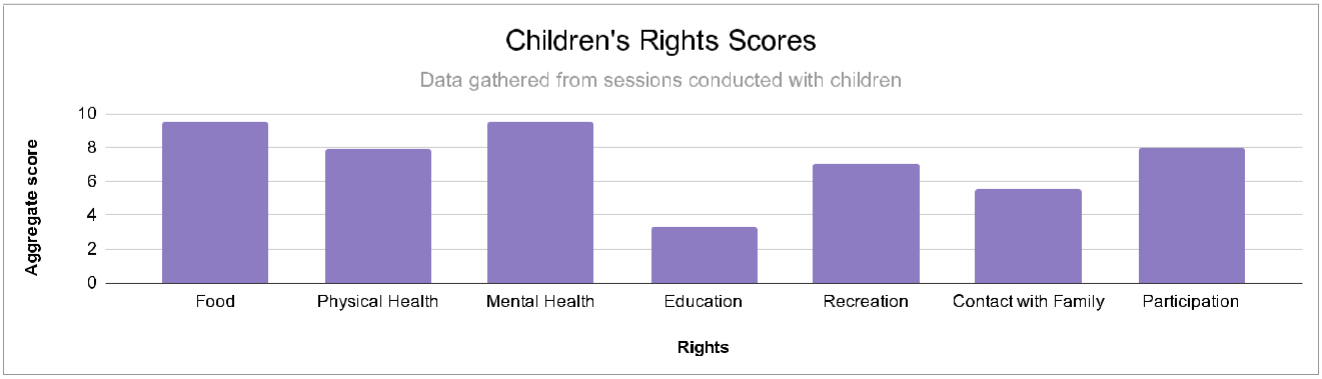


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	65
Current occupancy	62
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	6.23	Rooms	5.63	Bedding	6.67
Committees and suggestions	9.78	Facilities	10.00	Clothing (boys)	0.00
		Equipment	6.14		
		Bedrooms	10.00	Misc. articles	0.00
		Bathrooms	10.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	7.50			Mental health facilities	0.40
Systems and procedures					
Safety and security	6.67				
Procedures	9.17				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
The staff are child friendly and have the best interest of the child in mind.
Children are made to do prayer every morning and evening along with yoga.
Children's birthdays are celebrated
Children enjoy going to school, playing games & watching TV as well.
Home has a large playground
CHALLENGES
They want more bathrooms & toilets.
There is no library but they kept some books in the office.
Children also requested more outings so they can see places.
They dont have hot water for bathing and need more dormitories
Children shared that they have a lot of mosquitoes in the dormitories.
RECOMMENDATIONS
Children need a library and new books to read
Children need more outings
They need hot water and mosquities mesh or coil
They need more dormitories

CHILD SAFETY REPORT
Children are very happy and very healthy. CCI staff takes good care of them. Children participate actively in all areas and the CCI staff makes an effort to provde the required resources.

REPORT AND RECOMMENDATIONS

Assessment date	13-14 Aug 2019
Number of Staff	20
Number of children	62

What is working well?

- The staff were friendly to the children and had the best interest of the child in mind.
- The children are made to do prayer every morning and evening along with yoga.
- CCTV cameras are installed in the home to monitor the kids.
- 60 children were going to school every day.
- The home has a large playground with nice walls. The children were enjoying both indoor and outdoor activities.
- They have a big home with a good environment.
- The children are enjoying going to school, playing games and watching TV
- Some people come and celebrate their birthday with the kids and provide healthy food for the children.
- The new Superintendent is additional in-charge and she has the best interest of the children in mind.

General Observations:

- The building was very good and the CCI was very child friendly. For example, they have done a painting on the wall and provided information regarding the Acts pertaining to Children.
- While interacting with the staff, they mentioned that the management committee meetings and children's committee meeting is held every three months. Some of the children are participating very well as the CCI expected.
- 60 children are going to school.
- We observed that, at present, they have 7 toilets and 7 bathrooms which are clean. They require more bathrooms and toilets.
- We observed that they don't have a library but they have kept some books in the office.
- They are maintaining children's committee registers and management committee registers.
- The CCI was very clean and had a good environment.
- We observed that they have a solar heating facility. But in the past year, it is not functional so they are using cold water for bathing.
- Most of the staff are outsourced; they aren't aware of the JJ Act and child related laws.
- The outsourced staff shared that they are getting paid a very less salary so it's tough to lead life.
- They don't have a sick room and a first aid room. One nurse is present there. She is monitoring all medical issues currently and the doctor visits once a month.
- They have 2 dormitories. In each dormitory, there are 17 bunks but the CCI has a total of 62 children. Hence, they were finding it difficult to sleep because it is very congested and requires more bunks.

- They have a residence for the house mother, the superintendent and the second division assistant
- They have a dining hall which is clean. They also have a recreation room.
- We observed that the children enjoy attending school regularly.
- They have CWC in the CCI complex.
- They have a big playground. Behind the CCI, there are big stones and weeds that need to be cleaned as soon as possible.
- All the registers are updated by CCI Staff.
- The children were bathing only once every two days because there is no hot water.
- The children shared that there are mosquitoes in the dormitories.
- All the children were participating in annual sports and cultural programs.
- The children shared that most of them don't have a family so the CCI and the government is treated as a family member.
- Background check and police verification has been done.
- They have a computer but during the visit, it was under maintenance. That's why they were using CWC Computer.
- Waste and garbage was being dumped at the back of the CCI.

Findings from Observation:

- The children shared that when they make a mistake, the guards and teachers beat them.
- Every evening, a teacher conducts tuitions for the children.
- The children shared that the BH food was very good.
- The children shared that all the BH staff treated them in the best way.

Key Recommendations:

1. **Infrastructure:**

- Clean the weeds and stones from the backyard by giving to an outside agency. The weeds are a safety issue for the children. The play area outside can be increased by de-weeding.

2. **Basic Needs:**

- They need hot water for bathing.
- Children need water bottles for school to carry filter water.
- The children shared that they require umbrellas, water bottles, combs, school bags and bath brushes.
- We observed that in the toilet and bathroom, there is no jug so they require a jug.
- They need new mattresses since existing ones are old.

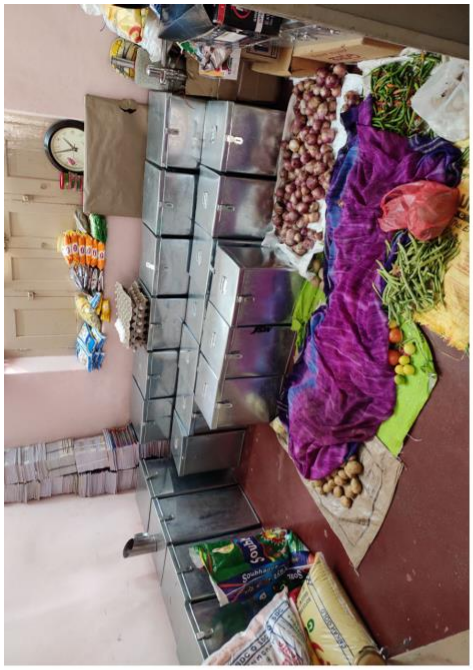
3. **Staffing Aspects:**

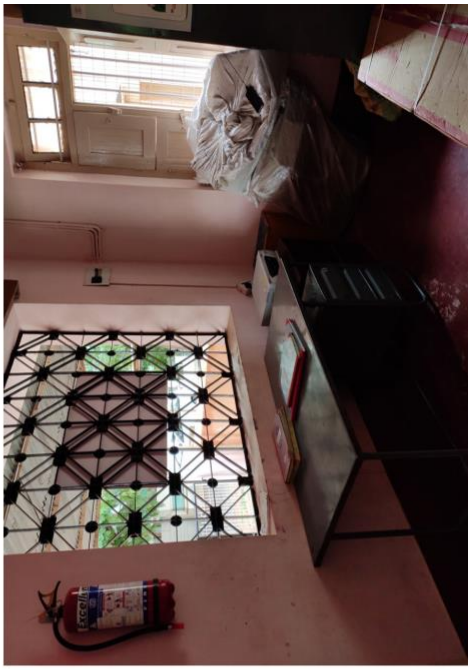
- They need more teachers for Engaging teaching / conducting activities for children.

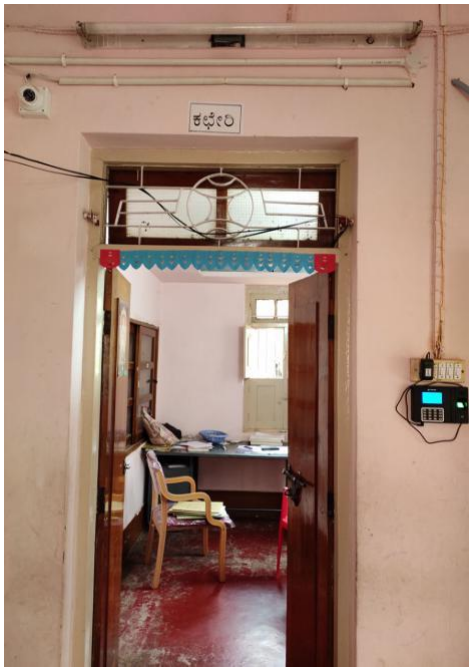
4. **Making the CCI Child-friendly:**

- Increase sports activities for children here to keep them engaged.

- Currently CCI staff was giving permission on Saturday and Sunday times to play outdoor games. So, children requested they need daily at least 30 minutes time to play outdoor games.
- They need more outings and trips arranged for them.
- They require a TV for entertainment



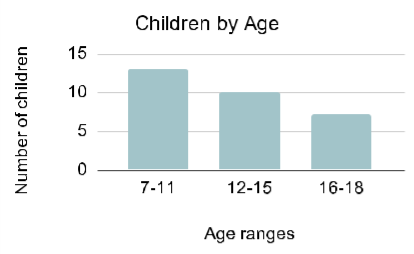



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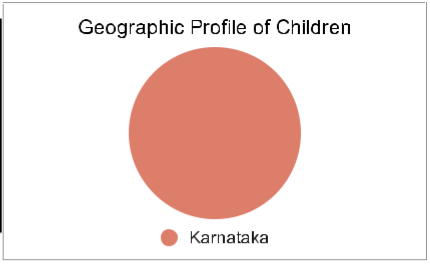


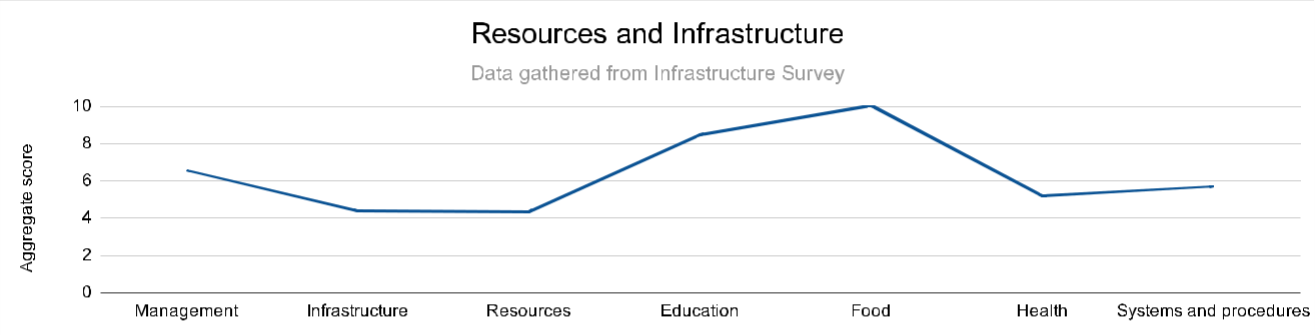


Chitradurga Girls' Home

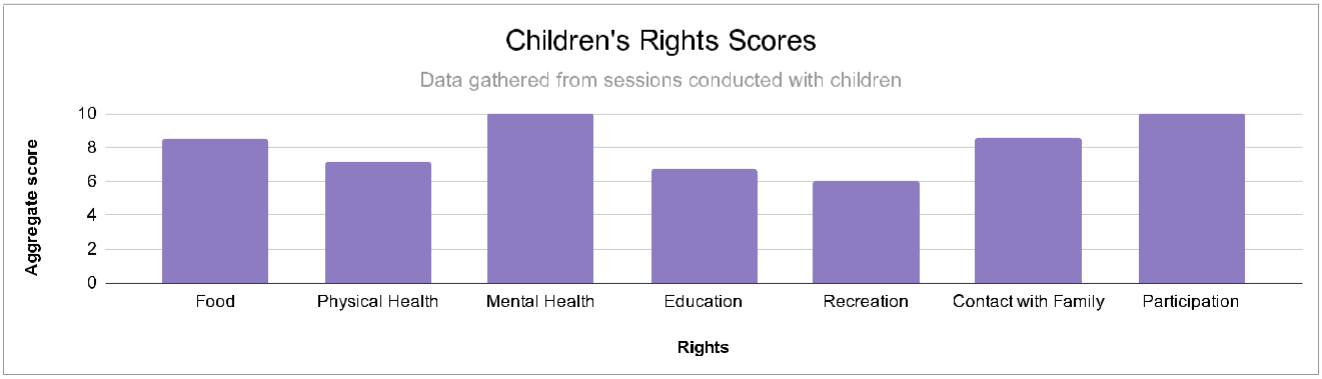


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	30
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.38	Rooms	5.42	Bedding	0.00
Committees and suggestions	8.67	Facilities	7.08		
		Equipment	4.77	Clothing (girls)	4.17
		Bedrooms	0.00	Misc. articles	8.33
		Bathrooms	0.00	Toiletries and hygeine	4.72
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	7.50			Mental health facilities	0.40
Systems and procedures					
Safety and security	8.33				
Procedures	10.00				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
They like sitting with the Superintendent and staff and doing activities
They like going to outside trips and have formed a bond with all their friends in the CCI
They are happy that they are all getting education here
CHALLENGES
They dislike the old building they stayed in. (They have moved now)
They feel bored when there is no school and spending time is an issue
TThey said washing all the clothes is a problem for them
RECOMMENDATIONS
They wanted a new hostel, which they got
They want a washing machine to wash clothes
They requested for activities and vocational training
They also requested more outings and trips, especially during holidays
They requested new mattress and beds since they are all old and smell bad

CHILD SAFETY REPORT
The children here said they feel safe both in the CCI and in the school. So far no incidence of abuse anywhere of any kind.

REPORT AND RECOMMENDATIONS

Assessment date	6-7 Aug 2019
Number of Staff	1 permanent 9 contract
Number of children	30 (capacity 50)

What is working well?

- New Superintendent is in-charge and trying to fit into the role with help from the Counsellor and other staff in the home.
- The staff at the GH seem committed, dedicated and very affectionate toward the children. The empathy and affection they show to the children are noteworthy. There is a very homely atmosphere and the children address the cook, housemother and Superintendent as 'Amma' (mother)
- 29 girls here go to school and one girl will be going for vocational training
- They have a clean kitchen and good food is provided.
- The children are given a healthy breakfast, lunch, evening tiffin and dinner with vegetables, fruits and milk included.
- The high school students also get tuition at the GH. In the morning, the guards take the children in two batches to the middle school and the high school
- The children here seem very happy, well dressed, clean and enthusiastic about going to school. They themselves said that they are there on their own accord.
- CWC is run in the same building and they have a good rapport with the staff and the children here.
- A suggestion box is kept in the dining hall and is used by the children. Suggestions are discussed in the CWC as well. Many have been implemented upon the request of the children. Example: When they wanted a mosquito repellent, wanted chapati for dinner or wanted a TV
- One of the guards stays on the premises in a room upstairs and keeps a watch on the children
- A children's committee has been set up and there are committees for food monitoring, for studies, for personal hygiene etc. One senior girl is in charge of 5 smaller girls. The committees also meet when they have time.
- The counsellor here is very proactive and interacts with the children very well. She also fulfils multiple roles as housemother, administrative and counselling for the children. The children are also fond of her and seek her out when needed.
- The children here get chicken and one egg once a week in their meal.
- The children look neatly dressed and have multiple sets of clothes that they bring from home and also get at the centre. Parents are allowed to give them clothes, etc.
- They are allowed to meet their parents and stay with them during festivals and vacations. They also talk to them on the phone.
- They said they are happiest on days when the Superintendent sits and talks to them, when they do group activities, outside trips and having good friends.

- All the records are maintained very well and they have a record of everything such as a Children's committee record, Management committee record, Gate register, Record of school children, Cash register, case files etc. It is all updated regularly
- A beat police comes around and signs the register whenever around.

General Observations:

- Eight CCTV cameras are installed in the common corridors for monitoring.
- Two fire extinguishers were present outside the kitchen
- The building is a rental building that has been occupied for 1.5 years now. It has two floors. Downstairs, there is a veranda, an office room, a hall (CWC meets here), a store room, a tuition room (also counselling room), toilets, bathrooms, a dining hall and a kitchen.
  There is a staircase going upstairs from the dining hall to the second floor. Upstairs, there is a TV room, a changing room, a guards' room and one dormitory hall.
- The kitchen is clean and well maintained. There is one cook who makes healthy, nourishing food with variety every day.
- The toilets and bathrooms are few in number but well maintained. There is one toilet upstairs as well.
- Furniture for the office is all borrowed from the DD office. Children do not have any furniture. No tables, chairs, sofas, etc.
- Once a week, the children clean their dorm.
- No good water is available for use. So, drinking water is brought daily from outside in the auto in cans. Children drink this water every day. No RO facility here.
- They are able to take a bath only once every 2 days because there are very few bathrooms and 30 children have to share it. So the younger children take a bath one day and the older children take a bath the next day. They all have a steel trunk given to them with a lock and key to keep all their personal belongings.
- No bugs or any insects present except for mosquitoes. But the CWC made a recommendation regarding this and they got mosquito repellents.
- The roof leaks in two places when it rains, because of which they cannot sleep near it. They have only one dormitory and it is shared by all of them so when it rains it becomes hard for them all to fit in.
- The children need another hostel as this place is too small to accommodate everyone comfortably. There is no play area or entertainment area for them.
- They do not have a field or play area outside either so they are all cooped up inside all the time.
- The children do not have sweaters or shawls and go to school in the cold without dressing warm. When the windows are open it becomes very cold and they are shivering. They said a request has been made to the department and they are waiting for a reply.
- The children have only one deri/mat to put on the floor and one blanket. No mattresses or pillows are given. The budget was used up and they don't have any money to spare. They said a request has been put in but nothing has come through so far.
- No umbrellas are provided and the children walk out in the rain to school.
- The CCI does not have any vocational training. No carrom boards or activity material is available to keep them engaged. They only have a library. They are not allowed to make any noise, sing loudly or play since the neighbours complain if there is any noise.
- No life skills or fun activities are organised by outside NGOs or resource persons.
- There are no mirrors, no clocks and ceiling fans that work.

- No washing machine and fridge here. The older girls wash the clothes of the younger ones.
- No sick room or first aid kit.
- No geyser. So hot water has to be made in the kitchen and taken to the bathroom
- They do not go out much. Only once they went on a field trip.
- It gets very hot during summer and they cannot sit or sleep upstairs.There are no working fans either.
- It gets very cold in winter too because of the roof, broken windows etc.
- No separate chamber for the Superintendent.

Key Recommendations

1. **Infrastructure:**

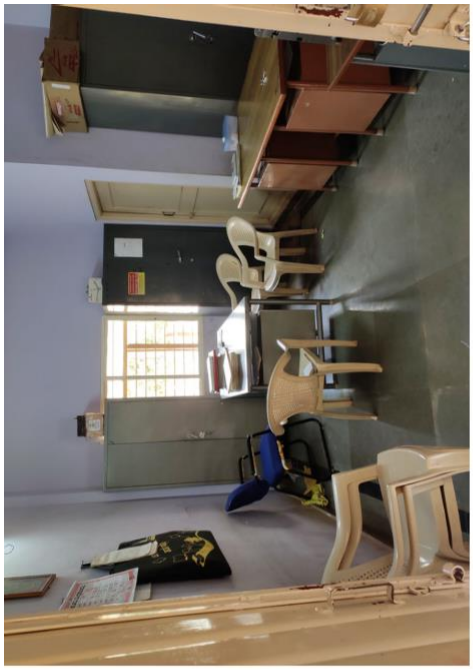
- Need for a separate room for Superintendent.
- Infrastructure not suitable under the JJ Act and the children need to be moved to a new hostel.
- To provide proper access to sanitation facilities Very few bathrooms and toilets for the children. Need to fix the leaking roof.
- They need a washing machine for all the girl's clothes, bed spreads etc. They can approach CSR funding agencies or add it to their budget.
- Need computers, chairs, tables and other requirements for office and for the children.
- The water sump outside does not have a lock and the fear of any small child drowning in it is always there.
- The plates are washed outside. There is no washing place for them
- No separate counselling rooms. The tuition room and counselling room are the same. No privacy for that.

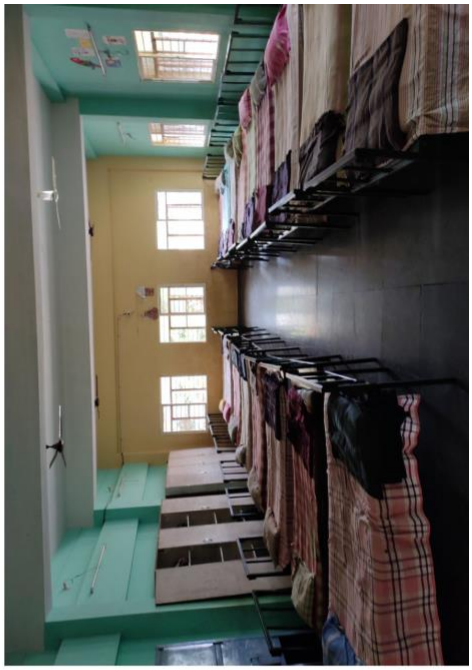
2. **Basic Needs:**

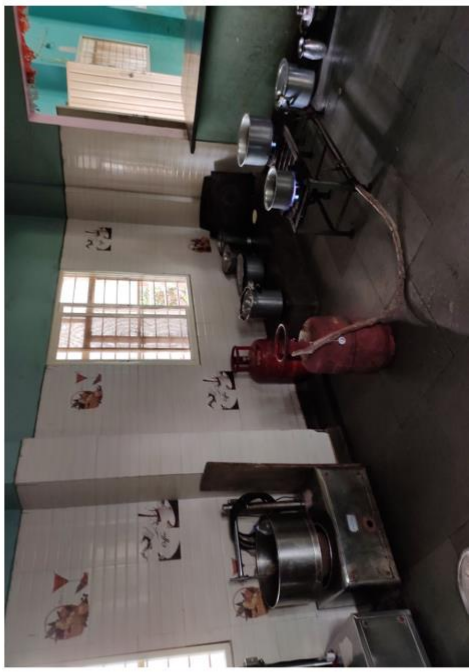
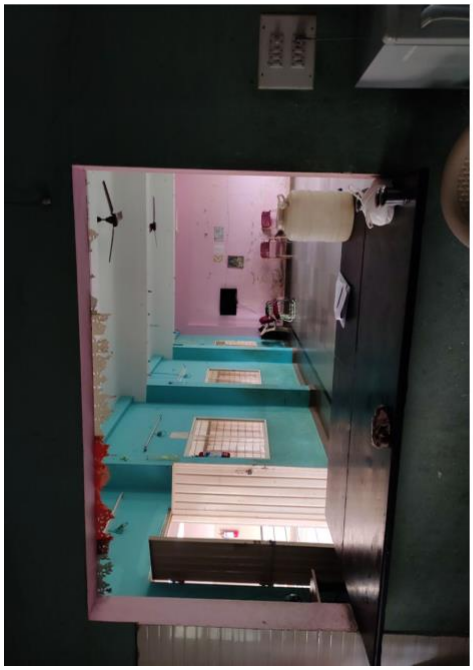
- They need new and better mattress and pillows and bedsheets also
- Children said they need sweaters or shawls for the cold, and need umbrellas also.
- Children said they did not have any nightdresses or pyjamas. They sleep in the same clothes worn for the day.
- All of them have lice on the head and need more shampoo and hygienic practices.
- Drinking water from RO filter. Need a big water filter

3. **Staffing Aspects:**

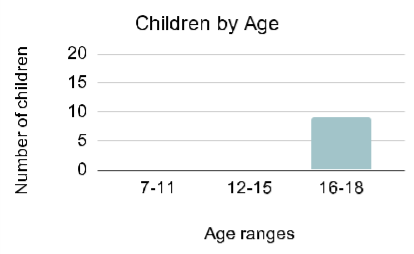
- Need an additional cook in the kitchen. Currently only one cook is doing everything.
- Engaging a teacher for language and tuitions for students.
- Need more guards and cleaners to clean the premises and keep it clean.
- The institution needs permanent staff as most of them are outsourced and contract employees.



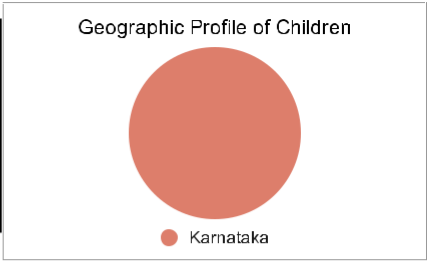


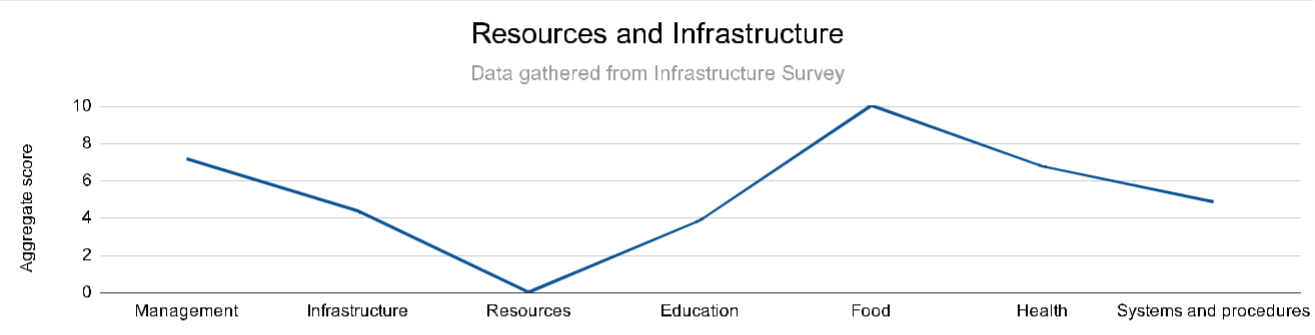





Chitradurga Observation Home

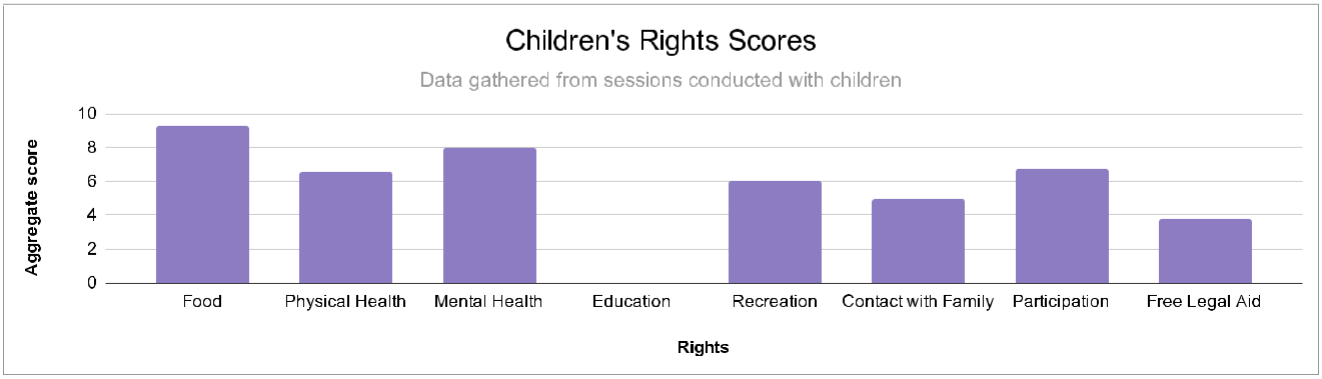


KEY OVERVIEW	
Children	In Conflict with the Law
Total Capacity	25
Current occupancy	9
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.63	Rooms	3.63	Bedding	0.00
Committees and suggestions	8.67	Facilities	9.17	Clothing (boys)	0.00
		Equipment	5.45		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	3.75			Mental health facilities	0.20
Systems and procedures					
Safety and security	5.00				
Procedures	9.17				
Record maintainence	0.00				
Daily routine	3.33				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
Children are made to do prayer every morning and evening along with reading newspapers and Yoga.
CCTV Cameras are installed in the OH for monitoring kids.
All OH staff was very friendly
OH is very clean.
CHALLENGES
They don't have enough rooms and space
Currently they don't have playground
They don't have TV
There is no any vocational training in the OH
Always children are sitting in one room and aren't allowed to go outside to play, so they feel imprisoned
RECOMMENDATIONS
They need new building wih a good envirnment
They need playground and sports items
Children need TV
Children need vocational traning class.
Children need any educaion or training class

CHILD SAFETY REPORT
We observed that they dont have own building and at present they are in a rented house. Children need more rooms and enough space. But CCI staff is supportive and has the best intrests of the children in mind. They take of the children. So children are safe and healthy.

REPORT AND RECOMMENDATIONS

Assessment date	14-15 Aug 2019
Number of Staff	10
Number of children	09

What is working well?

- Children participate in prayers, yoga and reading the newspaper every morning.
- Functional CCTV Cameras are installed in the OH for monitoring the kids
- All the OH staff are very friendly.
- At the time of the visit, the OH was very clean.

General observations:

- Currently they are in a rented house and will be moving to a new OH building in the boy's home complex within a week.
- The home was kept very clean and has a good environment.
- They don't have enough rooms and space.
- Currently, they don't have a playground but the children are playing indoor games such as carom and chess.
- All the staff managing the home are outsourced from an agency
- They do not have a separate sick room and a first aid room for the children. There is no nurse and the doctor visits the OH when required.
- They have 2 small rooms with 9 bunk beds and use mosquito nets.
- We observed that the OH was maintaining all registers but the children committee and management committee registers were not updated regularly.
- While interacting with the children, they mentioned that they sit idle inside the rooms and are getting bored. They wish to be kept busy with activities, vocational training or educational support.
- They want a new building, playground and sports items. They will be moving to a new building by next week.
- They have 2 toilets and 1 bathroom.
- They want to visit tourist places and go out for trips.
- During the visit, the RO water facility was working.
- We found that all 10 staff members are outsourced. They are not aware of the JJ Act and child rights.
- Mattresses are not clean and are very old.
- The OH is not allowing the children to go outside to play. The children feel like it's a jail.
- There is no separate library for the children but they do have books.
- Background check and police verification has been done for all outsourced staff
- Children want vocational training.
- We observed that there is no counselling room.
- They have a suggestion box which they are using periodically.
- We observed that in all districts, the OH is called a Remand Home even today.
- Some of the children have appointed private lawyers because the free legal aid lawyers are not supportive.

- The OH at Chitradurga hosts children from three other districts
- Every day a teacher visits the home to teach the children.
- All the children are sleeping on bunk beds.
- They have a small cooking stove which is very difficult to cook with and is not very efficient.

Findings from Observations:

- The Superintendent and staff shared that the outsourced staff were getting paid a low salary, so nobody is willing to work in the current field.
- The staff shared that JJB had its sittings at Bala Mandira.

Key Recommendations:

1. **Infrastructure:**

- The toilets and bathrooms are unclean. They require additional toilets and bathrooms.

2. **Staffing Aspects:**

- They need free legal aid lawyers to help them out with cases.
- Engaging a teacher for teaching / conducting activities for children.

3. **Rehabilitation Services:**

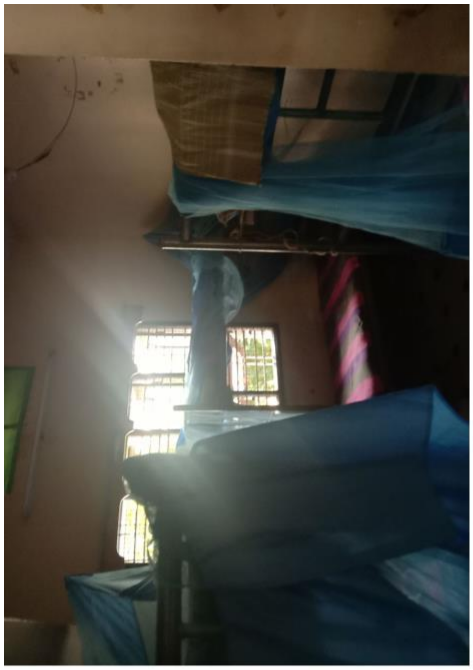
- They need educational support/career counselling when they come out of OH.
- To equip adolescents at OH, with life skills, vocational training which will make them independent, face the people around them and get job opportunities.
- They need educational support in the form of tuition classes.
- Vocational training required here

4. **Basic Needs:**

- They need new mattress and bedding requirements.

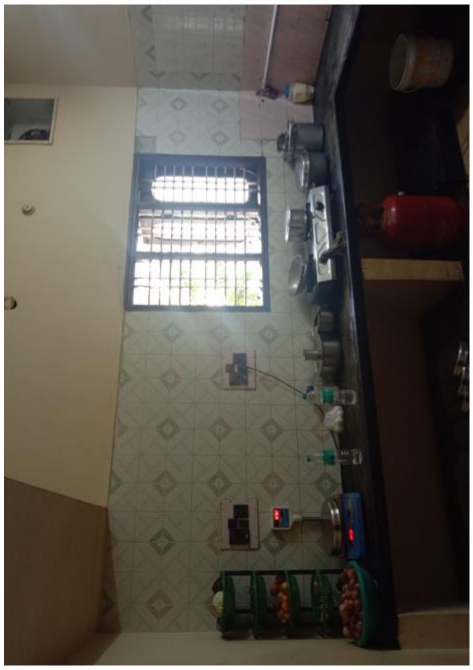
5. **Making the CCI Child-friendly:**

- At present they don't have sports items except carom, so they need other activities to keep them engaged and they also need to be sent outside for playing under supervision.
- Increase sports activities for children and make one playground for children.
- They don't have a TV. The children have requested for one.



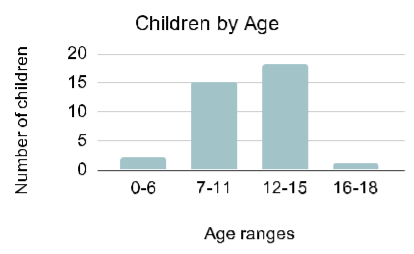




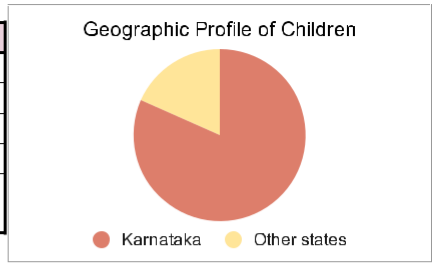


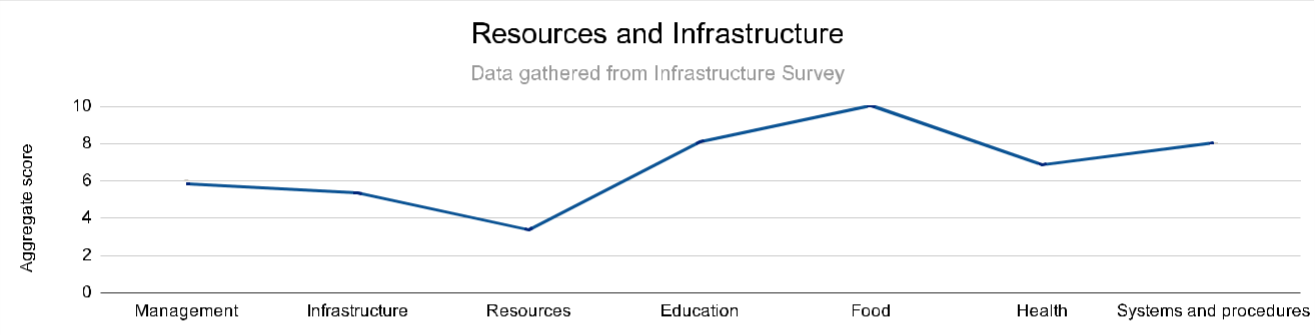
Dakshina Kannada

Mangaluru Boys Home (Dakshina Kannada)

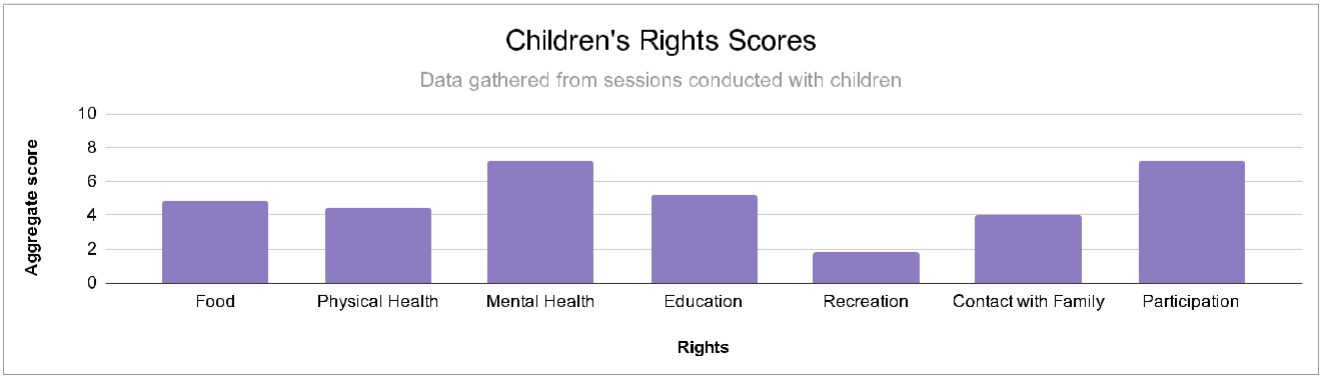


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	38
Children with disabilities	1





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.48	Rooms	3.92	Bedding	1.94
Committees and suggestions	7.11	Facilities	6.67	Clothing (boys)	4.58
		Equipment	6.36		
		Bedrooms	5.00	Misc. articles	1.25
		Bathrooms	0.00	Toiletries and hygeine	5.56
		Cleaning agents and methods	10.00		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	6.67	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	7.50			Mental health facilities	0.50
Systems and procedures					
Safety and security	6.67				
Procedures	6.67				
Record maintainence	0.00				
Daily routine	6.67				
Contact with family	20.00				



CHILDREN'S REPORT
BEST PRACTICES
Foster care for 4 boys
State level representation by the boys in cultural activities
CHALLENGES
Small dormitories, store rooms needed, more toilets and baths
During rainy season, water flows down into the surrounding of the boys home
RECOMMENDATIONS
Need bigger and more dormitories
Building needs to be redone to suit the needs of the boys
Sensitize Superintendent and Staff about laws on Corporal punishment and must stop at once

CHILD SAFETY REPORT
* Children get physically beaten up by the Superintendent and punished by delaying food if the boys do not listen to to the Superintendent. * Staff such as Superintendent, Counsellor, House Mother have not built a rapport with the children and thus there is always a friction there. * Children are not allowed to make calls to their parents/caregivers. * There is no co-ordination between the Cook and Helper and thus, breakfast gets delayed, children are late to go to school and also breakfast is not sufficient for the boys. * Children cannot oepnly speak with CWC/JJB as the staff have restricted them to talk about anything * Children feel that no body cares for them here, children are punished constantly.

REPORT AND RECOMMENDATIONS

Assessment date	20 Oct 2019
Number of Staff	9
Number of children	27

What is working well?

- Proactive and committed Superintendent, Counsellor and staff. Superintendent Charan, has brought about several good additions including bringing in 5 donated computers from Rebuild Kodagu group. The children are learning to use the computers. A Kent RO water filter was also donated here by Rotary.
- Children in the age group of 6-15 are here and are sent to Mangalore BH after that. They like the privileges in Kodagu BH and even requested extending their stay until they finish their education.
- The Counsellor is available to them every day. They are close to him and discuss everything with him freely. Foster care is also encouraged and 4 boys are up for Foster care.
- Children here get tuition everyday in all subjects and are also taught life skills. The music teacher comes three days a week
- A Yoga teacher also comes here and before they go to school, they do yoga and daily prayers.
- The children are provided bunk beds, get clean drinking water, good food and a very nurturing environment.
- There are 7 CCTV cameras here monitoring the children well.

General Observations:

- **Infrastructure:** The building is 80 plus years old and unsafe for children though it is spacious inside and outside. The ceiling plaster has fallen in several places inside and is a safety hazard for the children. The roof and walls leak during heavy rains and the store room cannot be used because of this. They urgently need a new building and a proposal/ estimation plan has been given to the head office for approval. The children are in danger of walls or ceiling collapsing on them. The kitchen is small and stuffy with no ventilation, windows or exhaust. The cook complained that nothing can be kept in the store room when it leaks. The provisions get spoilt inside the store room.
- There is a big front yard but is not developed properly into a playground or courts. The children also do some gardening and grow vegetables in the backyard. The space can be better utilized and developed well with funds.
- The JJB/CWC is conducted in another big hall adjoining the main building and is convenient for the children.

- Staff: The Superintendent in-charge was the housefather previously. He is doing an excellent job and is very knowledgeable about running the CCI. He stays in the premises and is available to the children 24/7.
- There are 10 staff here. The cook has worked here for several years.
- The Counsellor Nagabhushan, is very proactive and the children are very free with him. He also teaches them computers and helps with the administrative work.
- The additional District Judge comes for inspection regularly
- Doctors also visit here monthly and do medical check-ups.
- The classroom has 12 benches and tuitions are held every day. The computer room is also the counselling room and spacious. The Superintendent has a big room of his own, with necessary furniture.
- The children are engaged otherwise with carrom board, music, art, and yoga indoors. Outdoors they play cricket and other games. They requested more outdoor play equipment and courts.
- They get 3 sets of school uniforms, shoes, socks and slippers also. They are well looked after by the staff. In addition, they also get a night dress, 3 undergarments, bedsheets, pillows etc. They also get sweaters and caps.
- All records are well maintained here and updated with ICP, SIR, transfer records, Form 17.

Findings from Observation:

- Since the emergency fund has been stopped the staff are paying from their pocket towards hospital bills, auto charge or anything urgent.
- The contract agency was not paying the contract staff on time and was withholding money more than necessary. This has been brought to the attention of the ICPS dept.
- The Superintendent mentioned that when POCSO cases happen or any other child related issues nobody goes to complain or file cases. He does this most of the time.
- Some of the cases in Madikeri are from the Eravaru ST tribal boys. Sometimes these boys go missing or run away from shelters.

Key Recommendations:

1. **Infrastructure:**

- The building is 80 years old and breaking apart. The ceiling is falling and is dangerous for the children residing here. The walls are cracking and the walls leak during rains. They urgently need a new building before any disaster strikes and injures the children.
- The children need a prepared playground to play cricket, have badminton courts or throwball nets etc. The boys also asked for help in setting up a flower and vegetable garden. They have plenty of space around the building. The submission has been made for a new building. It has been certified as unsafe by PWD. Building proposal, estimation plan has been sent to the head office. Further approval and movement needed to speed up the process.
- The children requested a school van since they have to walk a distance from the home to school. It becomes difficult during the monsoon season with heavy rains

- **RO Filter needs repairs**: The donated RO filter needs repairs soon.

2. **Staffing Aspects:**

- **Accountant needed.:** The Superintendent and Counsellor are doing the accounts now. They need an accountant at least a part time position. Auditing of accounts needs to be done. Was done several years back and this needs to be made a routine from the DC office.
- **Superintendent & Counsellor to be made permanent:** The Superintendent is in-charge here. He was a housefather here before. He is doing an excellent job here and needs to be given a permanent position. The Counsellor is also doing an excellent job and assisting with admin work also. His position is also recommended for making permanent.
- **Agency Issues:** Salary is not being paid on time for agency staff. They get it only once every 3 months. Also, the amounts deducted towards ESI, GST or PF are not consistent. It needs to be checked. The excess taken has not been returned to the staff. Prasad Security is the agency here.
- **Permanent Staff needed**: The BH needs permanent staff. The contract employees are also requesting making them permanent. There are several vacancies here for Group D positions, for Rakshakaru, cook helper, CVP etc.

3. **Financial Aspects:**

- **Emergency Fund required:** An emergency fund of 5000 at least needs to be given to the BH. The superintendent and the Counsellor are paying from their pocket now. The contract employees don't get paid regularly so it becomes difficult for them to pay from pocket.

4. **Basic Needs:**

- **Shampoo needed often**: The children said not enough shampoo was given. They need more to get rid of lice and infections of the scalp

5. **Children's Requests:**

- **Senior Boys want to stay:** Few of the boys who turn 15 do not want to go to Mangalore as soon as they turn 15 and want to continue in Madikeri. They get used to friends and the staff. Hard for them to adjust in a new place again. They are asking if the choice can be given to them if they want to go or not.


CHILDREN HOME FOR BOYS






1098



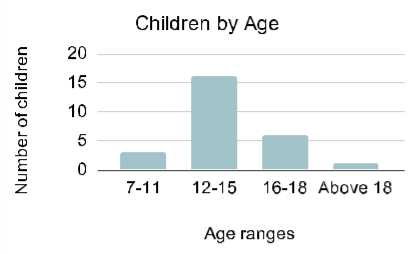




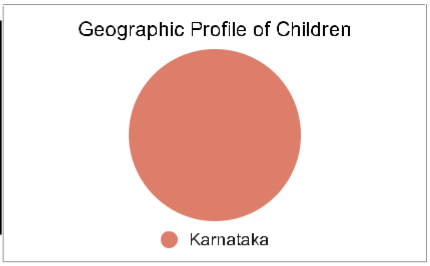


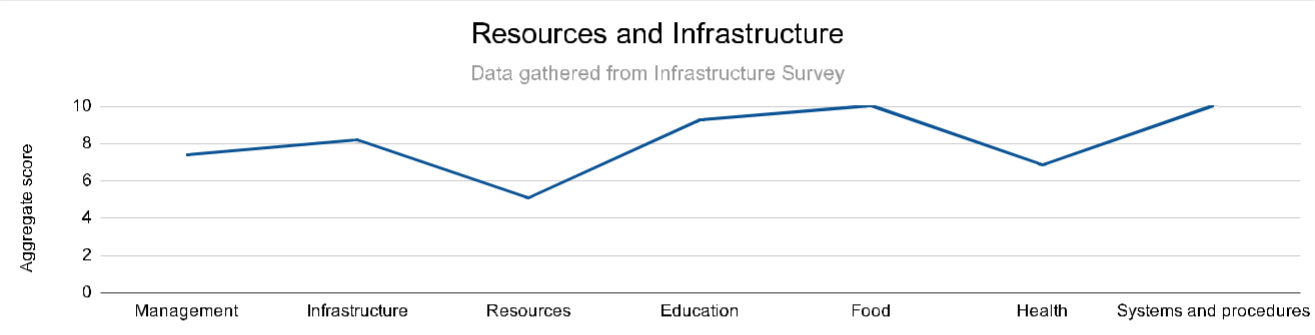
Davanagere

Davangere Boys' Home

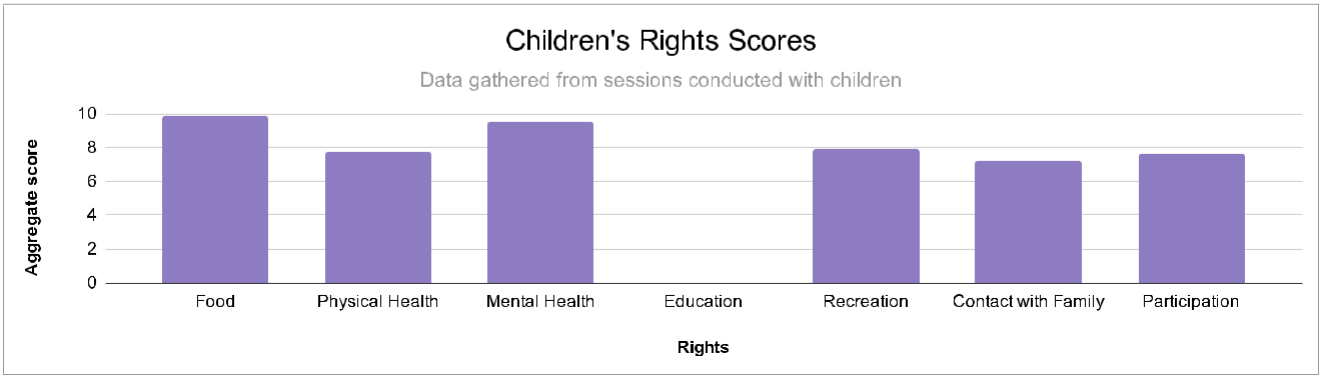


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	27
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.36	Rooms	8.29	Bedding	6.39
Committees and suggestions	9.33	Facilities	9.17	Clothing (boys)	5.63
		Equipment	7.27		
		Bedrooms	10.00	Misc. articles	4.79
		Bathrooms	7.50	Toiletries and hygeine	3.33
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	8.89	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.40
Systems and procedures					
Safety and security	10.00				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Sai Bajana Samithi conducts a moral values class once a week
The Superintendent is a child friendly and very knowledgeable person, working with the best interest of the children in mind.
Gardening as an activity takes place with the help of the horticulture department.
Chidren's birthdays are celebrated
There is a large playground and many indoor and outdoor activities.
CHALLENGES
Toilets and bathroms are insufficient in number
Many resources like clothes, mattresses and sports equipment are lacking
RECOMMENDATIONS
Additional toilet and bathrooms are required
New mattresses are needed
New sports equipment is needed
Children shared that they need bath brush.
Increase sports activities

CHILD SAFETY REPORT
The superintendent and staff are very good and knowledgeble and have the best interests of the children in mind. The staff and children have a good relationship and feel well supported. The children are overall happy, safe, healthy and cared for.

REPORT AND RECOMMENDATIONS

Assessment date	10-11 Sept 2019
Number of Staff	19
Number of children	27

What is working well?

- The Superintendent was friendly with the children and a very knowledgeable person who has the child's best interest in mind.
- The children are made to do prayer every morning and evening along with yoga.
- CCTV cameras are installed in the home for monitoring the kids.
- All 27 children were going to school every day.
- The boys home has a large playground and nice walls. The children enjoy both indoor and outdoor activities.
- They have a big home with a good environment and it is fully cleaned.
- The children enjoy going to school, playing games & watching TV as well.
- Some people come and celebrate their birthday with the kids and they provide healthy food for the children.
- They are guarding the home with the help of the Horticulture department.
- From Sai Bajana Samihi, a class about moral values is conducted once a week.

General Observations:

- It was observed that they have a big building and the children were playing every day.
- The building was very good and CCI was very child friendly. For example, they have done a painting on the wall but some of the walls have to be repaired because they are very old.
- All 27 children are going to school and they are enjoying their life.
- They have 4 toilets and 4 bathrooms which are clean.
- They are maintaining children's committee registers and management committee registers.
- The children were watching TV every day and the CCI were also conducting some programs for the kids.
- The CCI was very clean with a good environment.
- They have a clean sick room and a first aid room. They have one auxiliary nurse midwife. The staff shared that the doctor visits once a week.
- They have dormitories which are clean. They have a fan in each room but the children shared that there are many mosquitoes in the rooms.
- They have 5 residences for the CCI staff. At present, the Superintendent, FDA, and the guard are using it.
- They have a dining hall which is clean.
- They have a recreation room
- Every evening, a teacher conducts tuition/art/craft/PT classes for the kids but nowadays, they are not coming to the CCI. The home is now looking for a new teacher.
- All registers are updated by CCI the staff.
- Background check and police verification has been done.

Findings from Observation:

- We found that Davangere Revenue Department is asking the CCI to pay revenue amount. This should be looked into.
- The children shared that they need more cleanliness in the CCI.
- The children shared that 5 of the kids are participating in state level sports.
- The children shared that most of them don't have a family so the CCI and the Government is treated as a family member.
- The CCI Staff don't know about the JJ Act and child related laws.
- While interacting with the staff, they mentioned that the management committee meetings and children's committee meetings are held once in three months or once in 15 days. Some children are participating very well as the CCI expected. They have added the children's committee's members' names on the walls.
- They have the CWC in the CCI complex.

Key Recommendations

1. **Infrastructure:**

- Building is good but some of the walls are very old and have to be repaired. The home needs additional toilets and bathrooms.
- **Weed Clearance:** There are lots of weeds growing around the building and need to be cleared as a safety for the children.

2. **Basic Needs:**

- **Mattress & Clothes**: Children shared that they need new mattresses and more sets of clothes.
- **Mosquito menace:** Children shared that there are lots of mosquitos, cockroaches and lizards in the CCI. They need mosquito repellent coils.

3. **Staffing Aspects:**

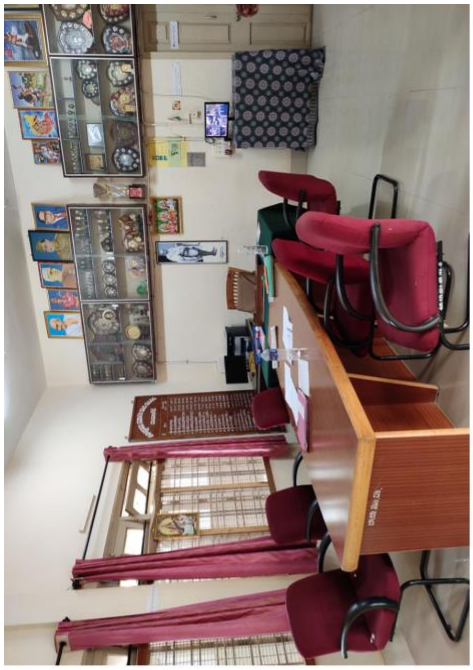
- **Teachers:** Children need tuition/art/craft/PT classes. Vocational training teachers are also needed
- **Outsource staff agency**: Outsourced staff get very little salary and even this is not paid on time. This was noticed in almost every district. Increase the basic salary of the staff to attract more employees for the job.

4. **Making the CCI Child-friendly:**

- **Library:** Children shared that they need new books in the library.
- **Sports items:** Children shared that they need sports items.
- The children also requested for more outings so that they can see places.

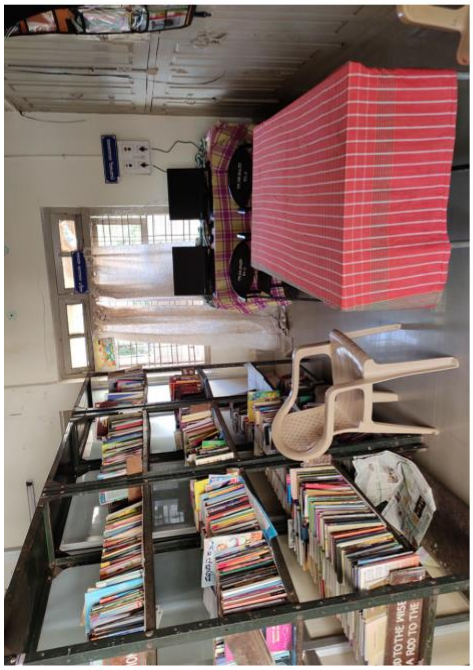
5. **Financial Aspects:**

- **Emergency fund:** They need emergency fund for medical and other emergencies
- **Revenue and water bill:** Pending bills need to be cleared soon

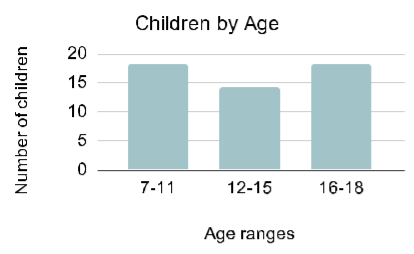




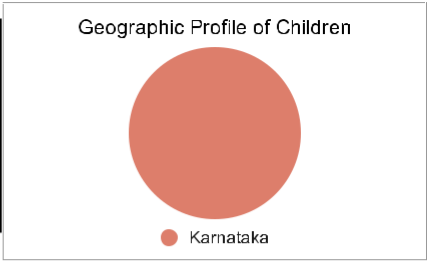


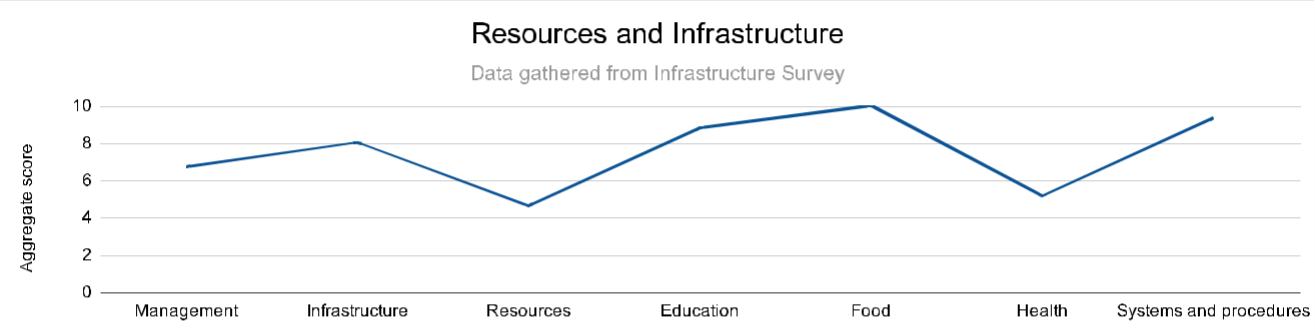



Davangere Girls' Home

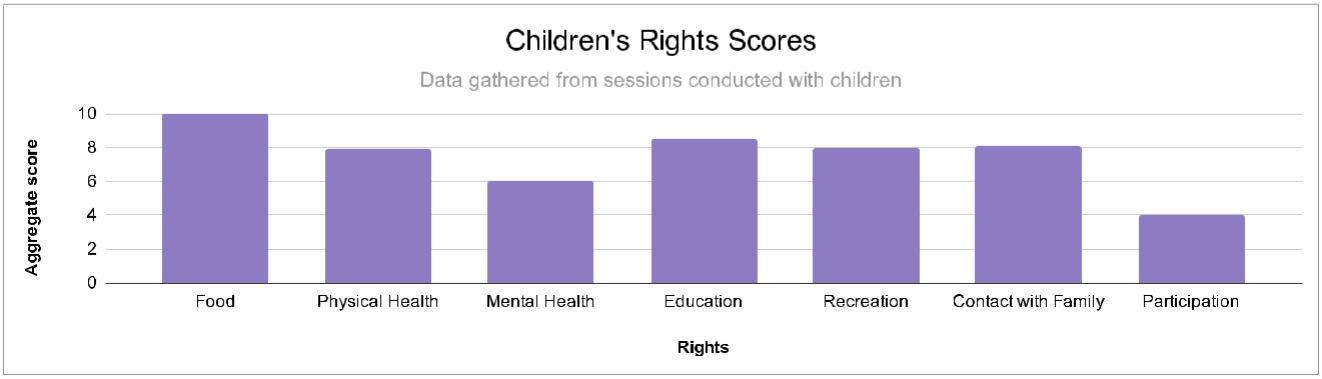


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	50
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.11	Rooms	7.83	Bedding	4.03
Committees and suggestions	9.33	Facilities	7.50		
		Equipment	6.14	Clothing (girls)	5.00
		Bedrooms	10.00	Misc. articles	6.15
		Bathrooms	10.00	Toiletries and hygeine	3.33
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	8.89	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	7.50			Mental health facilities	0.40
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
There are vocational classes like tailoring and computers arranged for children who do not go to school.
Children are happy and feel well cared for. They are comfortable to approach and talk to staff when they need.
Children are taught extra curricular skills like arts and crafts and they enjoy them.
They are made to do yoga and play games regularly. They have a yoga-PT instructor who makes them do these activities.
CHALLENGES
There is only one House Mother to take care of 50 children. So the House Mother is not able to give enough attention to all children. Also one more counsellor ca
The solar water heater is not working. Request for repair has been sent and repairs need to be done.
RO water filter is also not working. Request for repair or replacement has been made and not yet recd at time of visit.
Children do not have tuition teachers to help school-going children with their studies. Tuition teachers do not want to come to the home as it is on the outskirts ar
RECOMMENDATIONS
One more House Mother can be appointed so that there can be two House Mothers to take care of all children.
Children expressed interest in learning singing, dance, beautician courses. Tutors for these can be arranged.
Field trips, day trips can be arranged so that children have a change of environment and freshen their minds once in a way.
House Mother would like to have some formal training so that she can learn how to perform her role better.
Tuition teachers are required so that children can understand and perform in their studies well.

CHILD SAFETY REPORT
Children expressed that they are happy, comfortable and feel well cared for in the home. They find most of the staff approachable if they need to talk to any of them or express their concerns or worries. They feel safe in the home. They do not find any staff unapproachable or difficult to deal with. If any of them do something wrong or commit a mistake, they are called and counselled. If there are arguments or fights between children, they are first separated by adults and then they are counselled or advised.

REPORT AND RECOMMENDATIONS

Assessment date	10-11 Sept 2019
Number of Staff	14
Number of children	50

What is working well?

- The children are comfortable and happy in the home. They feel cared for and are fond of the staff who take care of them.
- Vocational training, i.e. tailoring classes and computer classes are held for the girls who stay in the home and do not go to school.
- There is a yoga cum P.T. instructor who makes the children practice yoga and play games regularly.

General Observations:

- This home is located in its own premises.
- At the time of the visit, there were totally 50 children in the home, out of which 36 were school and college going children. The rest were not going to school as they had come due to POCSO cases and were in the reception centre.
- The Superintendent has a dual duty of taking care of the Girls Home and the Observation Home.
- This home is on the ground floor. The first floor of this building has the Shishu Griha Adoption Centre. One room on the first floor is also allocated for the Girls Observation Home. At present, there is only one girl in the OH and this girl was also made to stay in the ground floor along with the other GH girls.
- There is a doctor who visits the girls for a general check up every third Saturday of the month. A psychiatrist also visits the home whenever required and talks to the children.
- Food supply payments and milk supplier payment has not been done since October.
- There is not a single person taking care of the accounts work of the home. Hence, the Superintendent needs to be directly involved in the billing, accounts, payments, etc.
- There was no tuition teacher coming to the home to help the children in the regular school lessons.
- The BSNL network keeps getting cut every now and then.

Findings from Observation:

- The children don't seem too aware of the Management Committee and their role in this committee.
- There is a general feeling among the staff that the POCSO case girls have a negative influence on the school going children and hence they wish to keep them away from the school going children. They feel that the school going children ask them a lot of curious questions which is not good for their well-being. The other reason they feel this way is that the children in the reception centre try to influence the school going children by giving them ideas which can get them distracted and disinterested in studies.

- In the home, there were two girls with POCSO cases, who were pregnant. One girl was getting released because her parents were ready to take care of the baby when born. The other girl's father was not ready to take her back so she wants to continue staying in the home.

Key Recommendations

1. **Infrastructure:**

- RO water filter is not working and needs to be repaired / replaced. A request has been put for replacement. A sample of the water has been taken by *Nirmitee* for testing but so far, no progress during time of visit by Field investigators. This needs to be followed up.
- Solar water heater is not working. Superintendent has requested for replacement / repair. They have received a quotation from the Solar Water Heater Supplier and this needs to be proceeded.
- **CCTVs** at the outside entrance are not working, and need to be repaired / replaced.
- BSNL network keeps getting cut now and then. This needs to be followed up by the staff

2. **Staffing Aspects:**

- **Outsourced staff Issues:** They are not being paid their salaries on time as the agency is giving them their salary only once every three months. Previous salary was in March. From April to September they did not get a salary.
- **Accountant Needed:** There is no single person taking care of the accounts of the home. Hence the Superintendent needs to be directly involved in the billing, accounts, payments, etc.
- **Counsellors needed**: There is only one house mother and one Counsellor for 50 children. The Superintendent and House Mother both expressed that they need one more House Mother and one more Counsellor so that more individual attention can be given to the children.
- **Tuition Teachers needed**: There is a requirement for tuition teachers to help students in their studies. They have been looking for someone but no one has been appointed yet. The tuition teachers are not ready to come in the evenings because the home is on the outskirts and they feel unsafe to go back home in the dark after tuitions.

3. **Training for Staff:**

- **Pregnant Girls in CCI**: Sensitization of staff and children in case there is a child who is pregnant: Suitable arrangements need to be made for girls who may be pregnant
- There is a general feeling among the staff that housing girls who are pregnant with other children leads to a 'negative' influence on them. It is recommended that the staff and children be sensitized and sessions on reproductive health and personal safety and sexual abuse be conducted for the children to address their curiosity in a healthy and dignified manner.
- **The House Mother** would like to get some training so that she can learn how to relate to the children and fulfil her responsibilities better. Counselling is also needed for the staff.

4. **Rehabilitation Services:**

- **Vocational Training:** Children are interested in learning various vocational skills. Beautician classes, dancing classes and music classes can be arranged for the children.

5. **Financial Aspects:**

- **Bill Payment difficulties:** The staff were finding it difficult to update their records and complete financial transactions for the home due to the staff's difficulty in understanding how to adapt to the K2 automation. Due to this, many bill payments were kept pending like food supplies and milk supplies payment
- **Payment Dues**: The cook informed that the food supplies payments and milk supplier payment has not been done.

6. **Making the CCI Child-friendly:**

- **Day Trips:** Children would like to have some day trips so that they can have a change of environment and refresh their minds.
- **Tuitions**: Organise subject tuitions for the children so that they can get help in their studies.

FIRE
ABC

DAVANAGERE OBSERVATION HOME

REPORT AND RECOMMENDATIONS

Assessment date	11 Sept 2019
Number of Staff	2
Number of children	1

What is working well?

- Since there have been very few girls who come into the Girls OH and at the time of visit there was only one girl, a decision was taken not to keep her alone upstairs and she was made to live with the rest of the girls in the Girls Home and hence her routine has been integrated with the rest of children. She is treated by the staff as one of the other girls in the home and not discriminated against from the other girls.

Findings from Observation:

- There was only one girl in the OH at the time of visit. She was 15 yrs old and said that she brought her there the second time. The first time she had come earlier was when she was 11 yrs old and had stayed for two years.
- The Girls OH is on the first floor of the Girls Home. When this girl came initially, she was kept in one room upstairs. Later she was made to come downstairs and stay in the Reception Centre of the Girls Home. The girl was forced to steal by her sibling and hence there. She wants to help her parents now since they need help and requested it. This was communicated to the Superintendent. (Superintendent: N. Yashodamma) There is a separate counsellor for the Observation Home who counsels the girls who come there.

Key Recommendations

1. **Rehabilitation Services:**

- This girl could be in need of deeper counselling in order to come out of her trauma and get direction in her life as she feels completely lost now.

DAVANAGERE SPECIALISED ADOPTION AGENCY

REPORT AND RECOMMENDATIONS

Assessment date	10 Sept 2019
Number of Staff	10
Number of children	9

What is working well?

- The place is neat and clean, has been painted and has an overall good look.
- The kitchen is bright, well organized, has facilities, s clean and well maintained.
- The staff are dedicated and caring towards the children.

General Observations:

- This s located in its own building, on the first floor of the Girls Home building. The only permanent staff is the Superintendent. The other staff are outsourced.

Findings from Observation:

- The outsourced staff are not getting their salaries on time as has been seen in other homes where there is an agent in between, they get it once in three months.
- There are no medical staff in this Shishu Griha. They find it difficult to manage especially since these are infants being taken care of and medical assistance s required regularly.

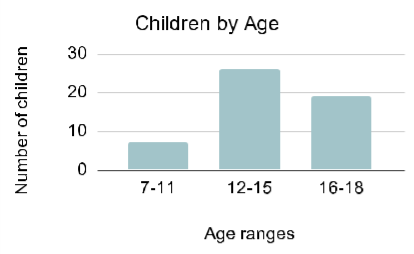
Key Recommendations

1. Staffing Aspects:

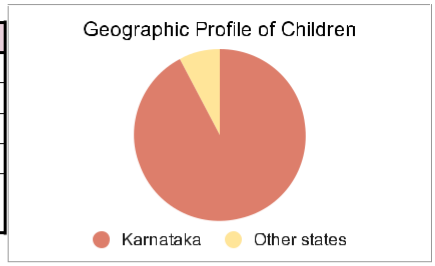
- Need to mplement regular payment of salaries to the outsourced staff so that the staff are comfortable and motivated to work in the home.
- They would like to have more permanent staff n the home.
- They would like to have a full-time available doctor or nurse so that the children can be attended to immediately when they are not well or there are health ssues.

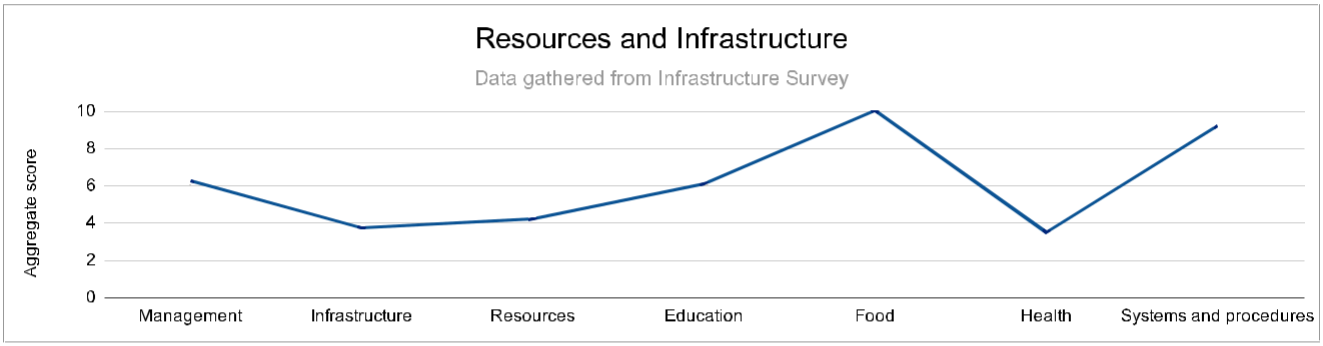
Dharwad

Dharwad Boys' Home

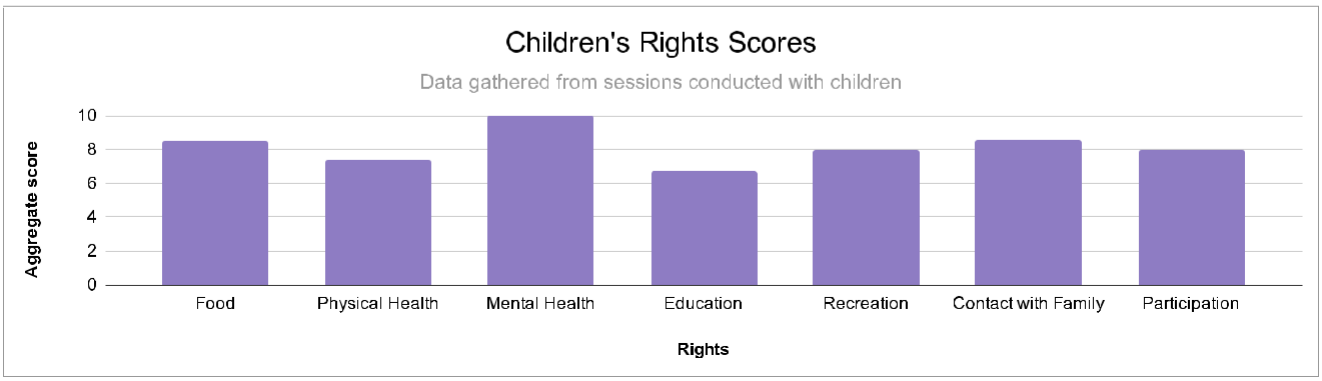


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	52
Children with disabilities	1





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	3.80	Rooms	6.92	Bedding	4.44
Committees and suggestions	8.67	Facilities	7.08	Clothing (boys)	4.38
		Equipment	1.59		
		Bedrooms	0.00	Misc. articles	7.29
		Bathrooms	0.00	Toiletries and hygeine	0.56
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	0.00
Additional facilities	4.44	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	3.75			Mental health facilities	0.40
Systems and procedures					
Safety and security	6.67				
Procedures	9.17				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Festivals are celebrated and cultural activities are conducted
Chhildren like the staff and superintendent a lot.
Lot of space inside and outside for playing.
They enjoy playing cricket and other sports
They are happy they are all getting education
CHALLENGES
They said it is a challenge going to school from CCI especially if it is monsoon season
They want more vocational training and activities in summer vacation time
They dont have teachers to give tution or art or music to foster creativity
RECOMMENDATIONS
They wanted some vocational training and tutions also
The boys requested upgrading the old building and repairs of the same
They requested a van to be provided to go to school. Now they walk quite a distance to school and back

CHILD SAFETY REPORT
The Boys said they did not face any kind of abuse either in school or in the CCI. They said none of the staff were abusive. There are instance of corporal punishment in school but other than that nothing.

REPORT AND RECOMMENDATIONS

Assessment date	4 Nov 2019
Number of Staff	10
Number of children	52

What is working well?

- All the children here go to the government school which is nearby, accompanied by the guard, except the reception center boys.
- Solar lighting system has been installed in the home by the KEB and is used during the day.
- The staff are friendly and take good care of the children. The Superintendent here is very committed and the children love her and the other staff. The counsellor is very caring and well trained. He attends to the children and talks to the children everyday.

General Observations:

- The home is situated in Hubli and has its own building. One wing is a newly constructed building which is the dining hall. The premises are big with a lot of outdoor area for play. An additional dining hall area was built with convenience of tables and benches for dining. The building is very old and run-down. Plaster is falling from the ceiling and big cracks have appeared on the inside and outside of the building. Urgently in need of repairs. A new building is needed here. Electrical outlets also need repairs and maintenance.
- Borewell water is being used for solar water heaters for bathing. Due to this, there is no running water in the hand-wash sinks which are adjacent to the dining room.
- The Superintendent is committed and very patient with the children. She is proactive and trying her best to improve the situation but stated budget constraints.
- The Counsellor is well qualified and counsels the children and is there for them for any discussions and assistance.

Findings from Observation:

- This home has a high floating population due to runaway children who are found and brought into the home. Their parents/family are traced and these children are sent back to their homes. Sometimes these children stay for longer. They are not sent to school and occupy themselves by playing carrom or doing other activities in the home.
- While interacting with the non-school-going children, some of them expressed their wish to continue schooling.

Key Recommendations:

1. **Infrastructure:**

- The Building is big and spacious but in a very bad condition. Lots of leakages. Needs repairs and repainting. Both the interiors and the exteriors of the building are cracking open, ceiling plaster falling, leakages everywhere. The windows need mesh in all rooms. The bathrooms are in a bad condition and need repairs and upgrading.
- **Storm water drains** outside the home within the campus have open points which need to be closed to prevent mosquitoes.
- **Electrical repairs with AMC** Superintendent mentioned that they would like to have an AMC arrangement for electrical repairs so that it is more convenient to get electrical repairs done when required Electrical outlets need repairs. badly. AMC for building repairs a good recommendation
- **Washing clothes:** The children wash clothes on the stones laid outside. Washing stones are required for children to wash clothes and a designated area for this. Extra soap needs to be given while using toilets for improved hygiene of Boys.
- **School vans** required here to take all the boys to school. Now they walk to and fro from school and the issue of safety is there.
- **Condemned Items**: There are a lot of condemned items here from many years. These have taken over their storage space as in other CCIs. There needs to be a better way to dispose of them with minimum protocol.

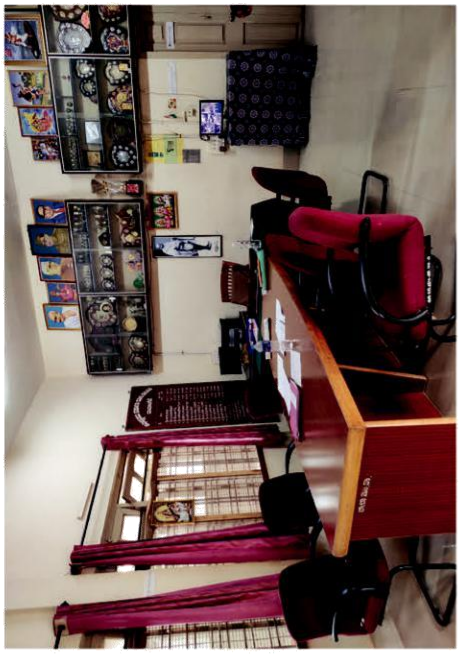
2. **Staffing Aspects:**

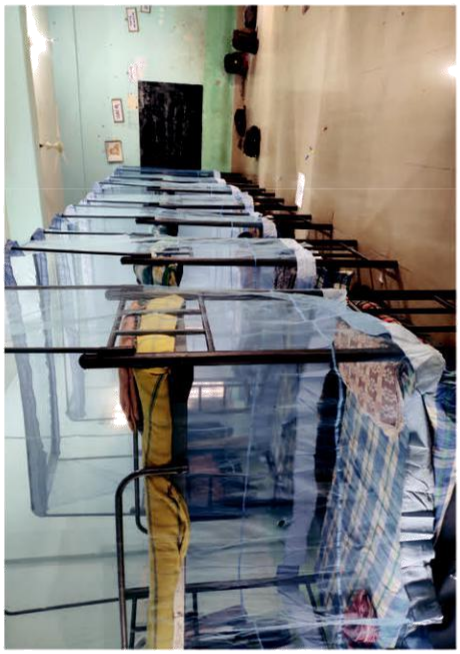
- **Escort Services for children for repatriation**: The issue is there is a delay in sending boys to their respective homes because of the escort services being delayed by the police. The DA given for escorting a child is not enough. Only about 250 per child. Need for provisions for children and stay if required if long distance travel. Bills can be submitted if increased to 500 or 1000 per child is the recommendation.
- Contract Staff should get their **salary on time**. There is a delay from the contract agency in paying salary monthly and the amount withheld should be monitored by the DC office.
- **Guards / Staff needed/ Tuition teachers:** Two more guards are needed here to help with all the boys and them going to school. Need additional staff positions filled up. Tuition teachers needed on a regular basis as also other vocational training etc.
- There is also a teacher who comes here to give tuitions to the boys. He suggested that they need honorary tuition teachers and other teachers for activities. Permanent positions need to be filled.
- **Agency Issues**: As in other districts there is an issue with the agency that hires staff and makes payments. They are not releasing payments on time. Only if pressure is put on them, they do it.
- **Outsourced staff** have issues with salaries. There is a delay of getting salaries between March and June. Agency does not give salaries during this period citing budget release issues though as per contract with the Government, they are supposed to disburse salaries whether budget is released or not. From August onwards, salary comes

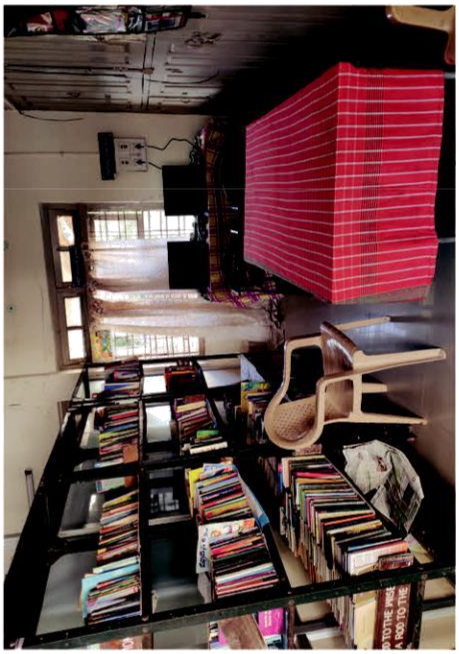
regularly. They recommend removing agency and doing direct transfers for salary to prevent delays.

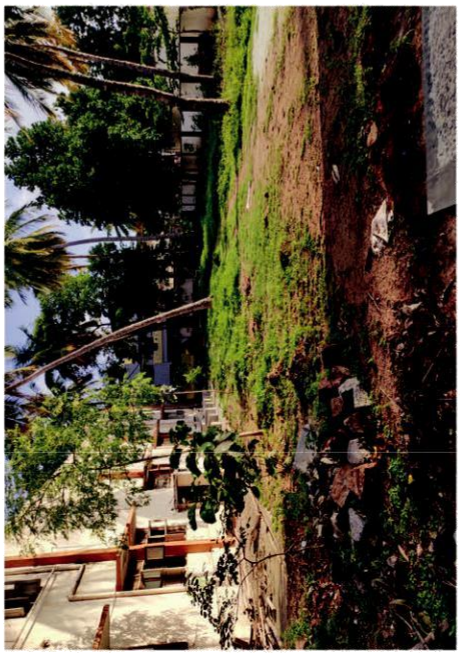
3. **Financial Aspects:**

- **Budget Increase**: The BH requested an additional budget to meet some expenses for upgrading and improving facilities.



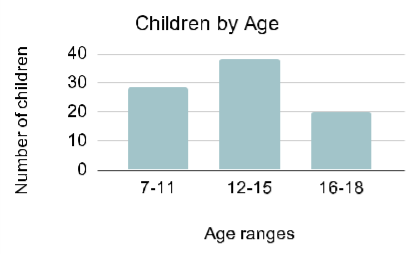





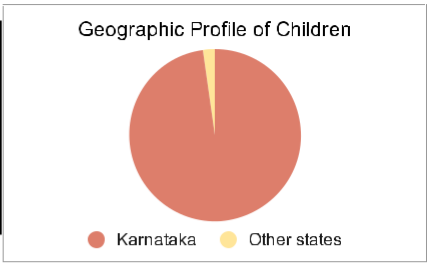


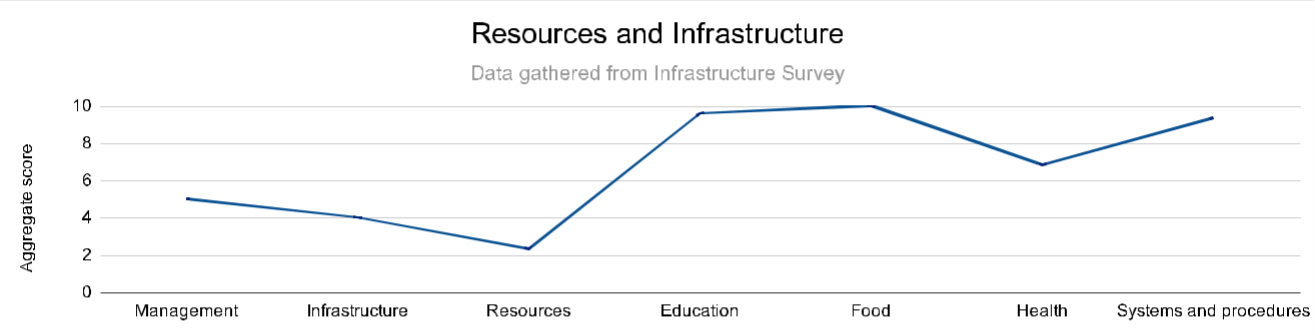
Dharwad Boys' Home

Dharwad Girls' Home

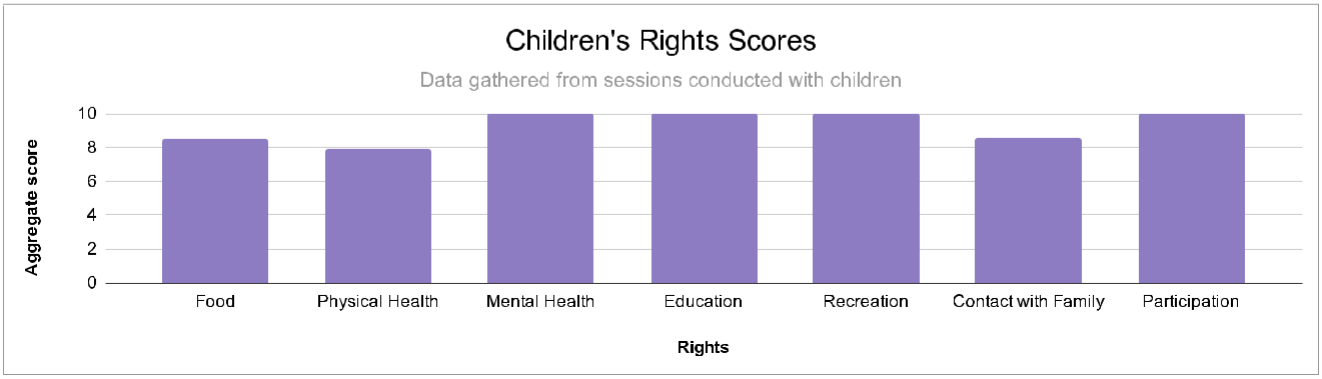


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	200
Current occupancy	86
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	0.00	Rooms	4.42	Bedding	0.00
Committees and suggestions	10.00	Facilities	8.75	Clothing (boys)	0.00
		Equipment	6.36	Clothing (girls)	2.22
		Bedrooms	0.00	Misc. articles	2.50
		Bathrooms	0.00	Toiletries and hygeine	4.59
		Cleaning agents and methods	4.44		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	10.00	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.50
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
The girls said they are very happy here with the staff, the friends, food, school and activities
They do a lot of cultural activities and have won prizes for them.
A PT instructor comes and teaches them Kabbaddi and other sports that they like
They are happy with the education they are getting in school
The reception center girls also make jewellery
CHALLENGES
Since there are so many girls here (86) they feel a little lost sometimes especially girls who may have issues
They want a good counsellor whom they can tak to more often about their problems they said.
Few girls who had POCSO cases were finding it difficult to adjust and normalize life
They said the buildings are old and they are not comfortable staying in them
RECOMMENDATIONS
They recommended having new girls home buildings with all facilities since it is old and falling down
They asked for new classrooms, library and a hall for performances and events.
They requested a dining hall since they don't have fun. They sit in the corridor and eat which is a problem in rainy season
They requested better mattress and bedding as it is all old.
A van or a small school bus would help them since there are 80 of them there.

CHILD SAFETY REPORT
The children feel safe inside the CCI and have no issues with any of the staff. They are more worried and unsafe outside the CCI since they have to walk to school and back. There have been POCSO cases that happened in school and one case is ongoing. Few girls were disturbed because of this.

REPORT AND RECOMMENDATIONS

Assessment date	2 Nov 2019
Number of Staff	25
Number of children	86

What is working well?

- The GH Superintendent, Annapurna Sangalad (who is also the DCPU and Superintendent of SG) is very proactive and has lobbied to get a new building constructed for the GH and SG.
- Arrangements have been made for daily tuition classes for the children. There is one tuition teacher who comes every evening to coach the girls in maths and science and another teacher who comes every morning to teach the girls English Grammar.
- There is a yoga cum P.T. instructor who makes the children do yoga every morning and trains them in games and athletics in the evenings.
- The children mentioned that the food is tasty in the home.

General details about the Girls Home:

- This home has its own building. The GH and SG are situated within the same compound and have a common outdoor area. The campus area is large and is around four acres.
- There is a separate hall which is used for weekly CWC meetings.

General Observations:

- In spite of the infrastructural issues, the children seem to be happy overall in the home.
- The campus is filled with lots of trees and greenery which makes the environment very pleasant for the girls who are living in it
- The building, however, is very old and run down. In many of the rooms, there is leakage of water during rains which makes it not habitable. In order to take care of this issue immediately, many of the girls have been shifted to other rooms as a temporary arrangement until this building issue is resolved.
- There is a building which previously used to be an in-house school but it is closed and a few of the rooms are being used as tuition classrooms.
- A psychiatrist, Dr. Vaishali, visits the home on the first Saturday afternoon of every month and sees the children.
- Children of all age groups are mixed in the dormitories and are not segregated. The reason being that the younger children can be monitored and cared for better in this type of arrangement. The dormitories are dark, the windows are closed, there is no proper light and it has a musty odour. There are trunks under the bunk beds in which the children can keep some of their belongings.
- The number of toilets is very less compared to the number of children in the dormitories. One of the dormitories does not have bathrooms. The children go to the next building when they need to use bathrooms.

- Electric connections are not working properly. The Superintendent has sent in a request to redo the electrical work in the home and as mentioned by her, this has been approved and will be done with CSR funding.
- The flooring is done in the dormitories. It is neat in the bigger rooms.
- There is a tailoring centre in the home where the non-school going children are trained in tailoring and various types of handwork/beadwork like making earrings, necklaces, wall hangings, etc.
- There is a water filter in the corridor outside the kitchen but it has stopped working. As mentioned by the staff, because of salt water, whenever it is repaired, it again gets spoilt and hence is not being used now. Drinking water and water for cooking is stored when corporation water comes in big drums and is utilised.
- The children sit in the corridor and have their meals. When it rains, they eat in the committee room.

Findings from Observation:

- The girls are very active in sports and games. They have participated in taluk/district level games and won prizes. The girls mentioned that they enjoy playing and training in games and sports.
- The girls mentioned that they love the trees and green environment of the home. Whenever they are worried, sad or want to be alone, they just go and sit under a tree by themselves and start feeling better. They also mentioned that they love seeing the different types of birds which come during sunset (they mentioned different names of birds). Just watching them made them very happy. They said they even see peacocks sometimes.
- The school going children are motivated to study and want to do well in the future. They have some idea of what they want to do when they grow up. The girls mentioned that people from different vocations come to give them talks about their vocation and discuss how to work towards it. They like these talks and feel inspired when they listen to them.
- Few of the children in the Swagata Ghataka felt that they were being talked to differently as compared to the school going children. The staff were curt to them. They were given work to do like cut grass, which they did not want to do because the grass made their hands get allergies.

Key Recommendation

1. **Infrastructure:**

- **Infrastructure**: The building is very run down and in deplorable condition. There is a need to immediately either renovate or as planned, to construct a new building on the property as this building is very old and falling down. Leakages everywhere. A part of the compound wall at the back area got broken during the recent rains and needs to be repaired to ensure safety of the children. There are weeds overgrown everywhere and chances of snakes and other critters coming into the dormitories and Shishu griha are likely. It is a safety issue.

- **Dining Hall needed:** They need a big dining hall built or existing classrooms can be refurbished as dining hall with tables and chairs. Currently they all sit in the corridors and it becomes hard during the rainy season.
- **Kitchen upgrade needed:** The existing kitchen is dark, no cross ventilation and window mesh has holes because of which rats from outside come in.
- **Dormitories distributed and spread all over**: The 80 girls are distributed all over the place. In unsafe buildings. Hard to keep tabs on the children especially if they are suicidal or with a tendency to run away. The campus is huge and for them to keep a watch on them all is hard. The closets for keeping clothes are broken and not in good condition in the dorms. They are still being used for the want of other facilities for keeping their items. Adolescent girls have no privacy as they are mixed up with smaller girls. Toilets are in very bad condition with upgrades needed. The rooms are small and crammed with beds. Some beds were kept too close to the mouldy leaky walls. This is a health hazard and could cause respiratory problems. Bedsheets and pillow covers look old, dirty and stinky.
- **Study hall/ classrooms/library needed**: The existing building is old, cracked and falling down. They need classrooms, study halls and a library for 80 girls.
- **Computer/ printers needed urgently**: There is only one set now and sometimes shared with Shishu griha. They need another set of computers and printers.
- **Drainage system** is not working properly. During rains, the water gets clogged and comes out. The drainage system needs to be repaired.
- **Electric connections** are not working properly. In many rooms the lights and fans do not work. In one of the dormitories, the electric connections on the wall were open and this is not safe for the children. Electric repairs are required in the home. Leakages are also leading to short circuits everywhere which is a safety hazard

2. **Staffing Aspects:**

- **Outsourced staff** shared that they do not get their salaries regularly every month. They get their salaries only once in three months or more. The deductions are also more due to which what comes in hand is much lesser. Recently they received their salary after five months. Some of them mentioned that they are getting only 50% of the gross amount. For e.g. Counsellor Gross Salary is Rs. 17,500 but she gets in hand Rs. 13,400. Group D & Group C staff are also having an issue. Their gross amount is mentioned as Rs. 6000 but they get in hand only Rs. 3000. Some staff mentioned that the agents are remitting the amount in their account and then coercing them to withdraw some amount in cash and give it back to the agent or else they will remove them from the job and appoint someone else. There are two house mothers who get only Rs. 4000 in hand.
- **Staff Nurse Position**: There is a post for Staff Nurse in GH which is not yet filled. Whenever any child is ill, they need to take help from the nurse in SG. They need a staff nurse in the GH.
- **Cleaners/Sweepers/security needed**: The property is big and they need more staff to keep it clean. There are close to 6-7 quarters and 1 big dormitory on the campus. The

security gets paid very less and it is hard to get anybody for more.

3. **Rehabilitation Services:**

- **Psychiatric help needed**: There is a child who lives here and is in grief due to the death of her family members. She also feels that she is being taunted by her peers in the home. She seems to need grief counselling and psychiatric help. Suicidal tendencies are also seen in a couple of girls. They need more than counselling and psychiatric evaluation and help.

4. **Basic Needs:**

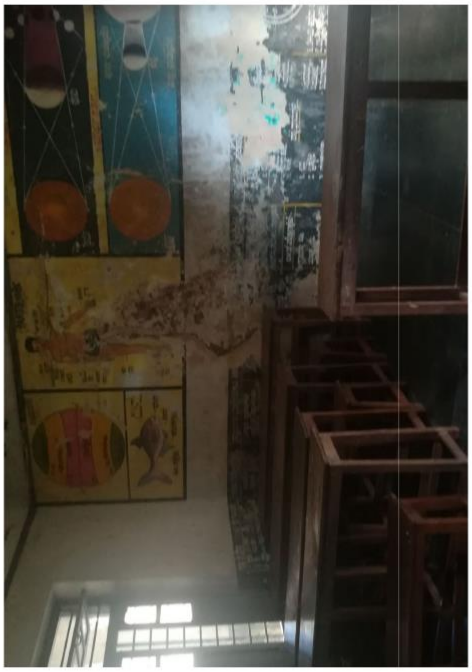
- **Clothes:** Some girls mentioned that they had not got their two sets of inner wears, they had received only one set.

5. **Financial Aspects:**

- **Emergency Fund urgent:** Since there are nearly 80 girls here an emergency fund is very necessary. There are medical emergencies and other such necessities such as gas, fees, books every day. The staff has to put money from their pocket. They hardly get paid on time and are paid very little by the agency so it is not fair to ask them to pay for all this and wait for reimbursement. A mini ambulance or any small vehicle was requested for the girls.



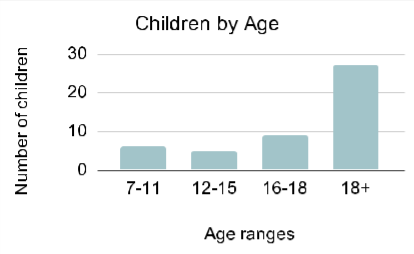




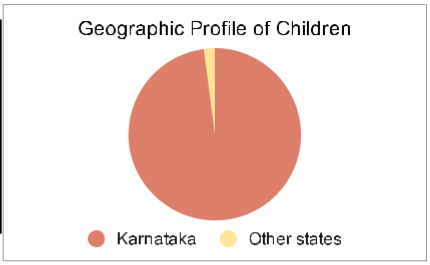


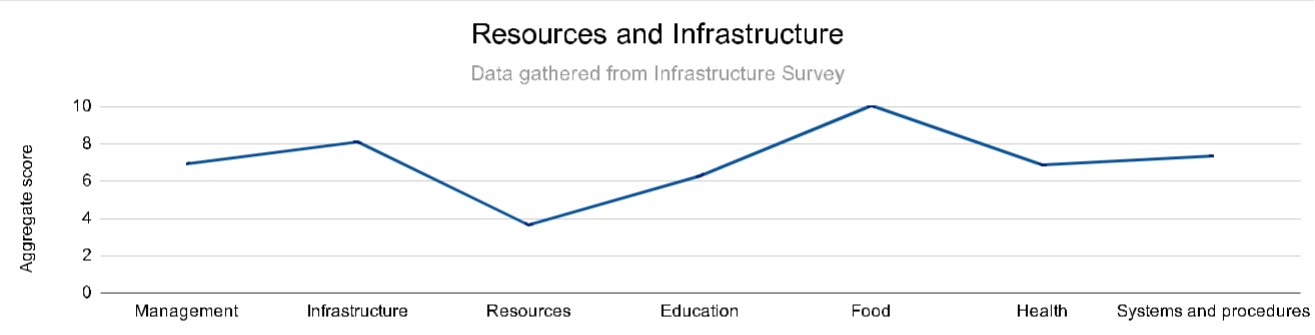

Dharwad Girls' Home

Dharwad Home for Mentally Challenged Girls



KEY OVERVIEW	
Children	Mentally Challenged
Total Capacity	50
Current occupancy	47
Children with disabilities	47





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.10	Rooms	6.71	Bedding	5.00
Committees and suggestions	8.67	Facilities	8.75	Clothing (boys)	0.00
		Equipment	6.59	Clothing (girls)	5.28
		Bedrooms	10.00	Misc. articles	4.17
		Bathrooms	7.50	Toiletries and hygeine	0.00
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	10.00	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.50
Systems and procedures					
Safety and security	3.33				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	6.67				
Contact with family	6.67				

CHILDREN'S REPORT
BEST PRACTICES
Children who could communicate said they were happy and liked the activities like dance and songs organized.
They said staff are very friendly and caring and they call them "Amma" lovingly
They do activities on their terrace like belandingala oota that they like.
They enjoy the yoga and prayers done everyday, also the out door and indoor games.
CHALLENGES
The severely challenged children need lot of care and hygiene
Hard to maintain hygienc conditions for 47 children with few Group D staff
Hard to rehabilitate and send mentally challenged children from other states back home
They find it hard to play upstairs
RECOMMENDATIONS
They requested an open safe playground downstairs.
They requested a new and better building with better facilities.
They requested a van to be donated to take them to hospital at night when they fall sick

CHILD SAFETY REPORT
FI could not gather much information here on personal safety here. When asked if they feel safe they said yes. Since these are mild to seriously mentally challenged children it is unsure if they even understood what safety meant.

REPORT AND RECOMMENDATIONS

Assessment date	6 Nov 2019
Number of Staff	10
Number of children	47

What is working well?

- The staff are committed and very caring and loving towards the children. The Superintendent is dedicated and proactive towards the children and home.
- The home has big dormitories and enough toilets for the children and is very clean.
- 5 washing machines and dryers have been donated by a private company here.
- The mild MR girls are engaged in several activities such as singing, dancing, arts and crafts. They are very friendly and enthusiastic in performing.
- Daily 3 times they do prayers in addition to yoga and exercises.
- Self care training is also taught here.
- They also play outdoor and indoor games. They have a big terrace in which the girls sometimes play or hang out.
- Food provided here is healthy and adequate and the children are healthy.

General Observations:

- There is no playground for the girls. The home is upstairs and they cannot be allowed to play downstairs.
- The downstairs floor is occupied by the mentally challenged home for women.

Findings from Observations:

- Several children come here with no age proof or MR certificate. It is hard to find out their age and trace their medical history even.
- **Tracing Parents**: Few children have issues of abandonment by parents. Even if traced they don't want them back. Neither the parents or relatives come to take them home. They are abandoned in the shelter forever. An ICP for them and way forward needs to be discussed as long-term plans.
- All the C and D group staff are outsourced and they don't take as much responsibility as the permanent staff. When they quit the job it is hard to find new staff and train them again.
- The Superintendent said she feels helpless because it is hard to maintain hygienic conditions of 47 children everyday with limited Group D staff. They are not that prepared to take responsibility for the health of the child. Some action should also be taken when they are not prepared to do their job well.
- When children from out of district or state come here it is hard for them to be repatriated and rehabilitated. Language also becomes an issue.

- The main issue is when the children have epilepsy or fits at night it is hard to find a vehicle to rush them to hospital and give them emergency care.
- We asked among the staff if there were any issues of physical or sexual abuse. The staff said so far there have not been any such cases. But the concern and issue here is the adolescent moderate or profound girls sometimes indulge in sexual touching of themselves and the other girls. The staff don't know how to handle the girls and make them understand. They need help from psychiatrists or therapists.
- There have been deaths of profound MR cases due to severe epilepsy and happens every year.
- When the field investigators visited the dorm the mild MR girls were doing activities and yoga in the recreation room. The profound children were all in another room. Two of the girls were lying on the floor with no underwear and lying down curled up. They had pushed away their blankets and went into fits when straightened out. Hard to put them on the cot since they may roll out and fall down.
- One of the girls was tied to a door handle in the corridor with a long leash because she indulges in self harm and hits herself and the other children also constantly. To keep an eye on her all the time the staff said they left her in the corridor with a blanket. She does not talk or make eye contact even.
- Many of the profound cases MR girls do not wear underwear or diapers. They dirty them very often by urination/defecation. Sometimes they may remove the diapers and stuff it into their mouths so the staff avoid this.

Key Recommendations

1. **Infrastructure:**

- The building is old and needs a fresh coat of paint and some brightening up to make it less depressing. The terrace needs tiles put in so that the girls can sit there and spend some time in the open air. More cross ventilation and bigger windows needed. A shade or covered enclosure can be constructed on the terrace so that the girls do not have to sit in the sun and during monsoons they will be able to play or spend time there.
- **Playground required**: Right now, the building is on the first floor and the children do not have access to the play area..
- **Fire Extinguishers needed:** There is only one near the kitchen. Need more in the rooms or outside it.
- The Superintendent requested immediate sanctioning of another building with better facilities for the children with more light, ventilation and space.
- **Medical Emergency & van required:** Few children have severe fits, epilepsy at night causing problems. They need to be rushed to hospital even in the middle of the night. There is no vehicle to take them and it is hard to find transportation. A mini ambulance would be very helpful to have here

2. **Staffing Aspects:**

- A permanent doctor visit and a permanent nurse would help the children here on a daily basis. When they get epilepsy or fits the staff find it hard to manage with their limited knowledge and skills.
- **Staff required:** The MC CCI needs more female staff to care for the children, especially the profound & severe cases. Permanent staff required here. When the contract employees quit their job it is hard to find new staff and train them all over again. Staff nurse urgently required for care and dispensing medicines. None available.
- **Staff salary**: Same issue as in other CCI's. Agency does not pay on time and a lot of money is withheld from salary. So, what they get in hand is very less.

3. **Rehabilitation Services:**

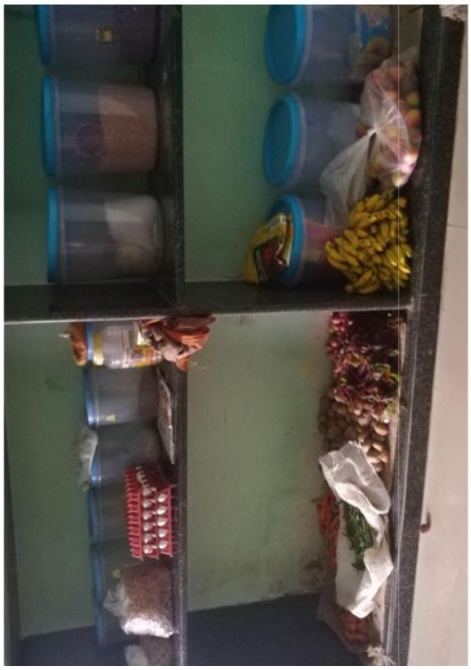
- **Skill Development needed here**: Skilled mental health experts who can do activities for children and train them are needed here urgently. Even visiting experts and professionals (from NIMHANS or other) would help to improve the cognitive and behavioural status of children. Also, NGOs and other social workers are required here to do activities for children to keep them engaged. They require counsellors who are skilled in talking to children with intellectual disabilities.



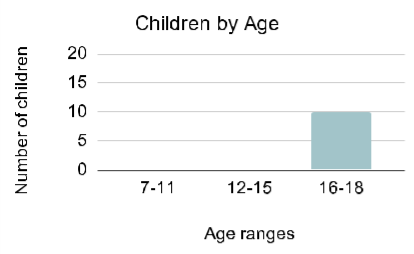



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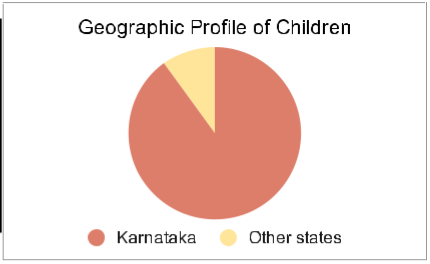


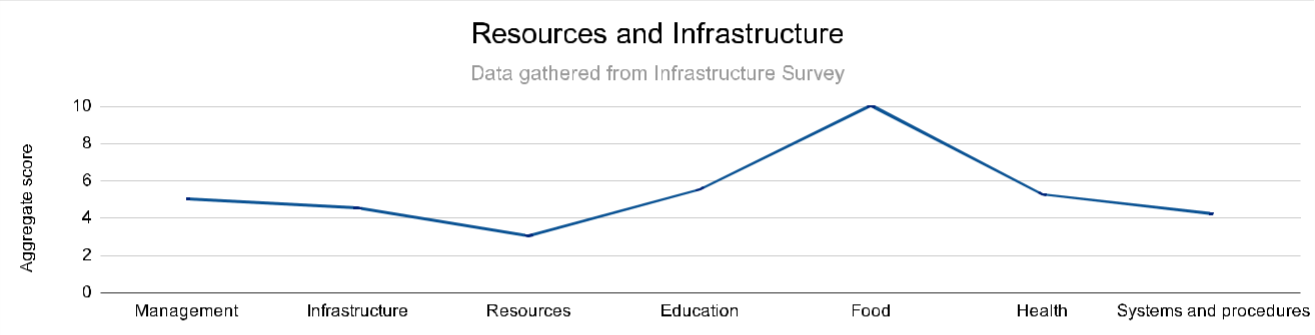


Dharwad Observation Home

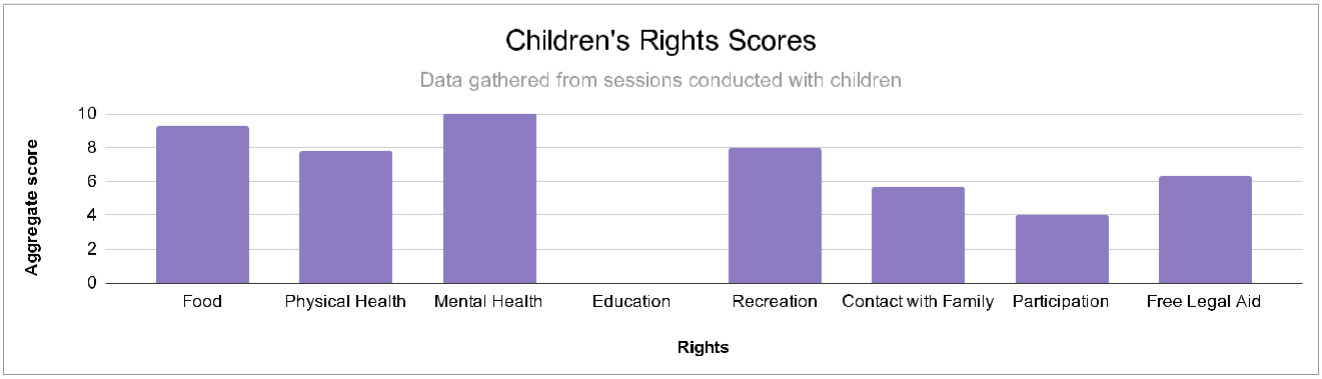


KEY OVERVIEW	
Children	In Conflict with the Law
Total Capacity	
Current occupancy	10
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	0.00	Rooms	4.50	Bedding	1.11
Committees and suggestions	10.00	Facilities	9.17	Clothing (boys)	4.38
		Equipment	4.55		
		Bedrooms	0.00	Misc. articles	2.50
		Bathrooms	0.00	Toiletries and hygeine	4.03
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.70
Systems and procedures					
Safety and security	3.33				
Procedures	7.50				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
They like the file making and screen printing training.
They are happy they are allowed wall painting, drawing, sktching, writing poetry and gardening
They are happy they are very well looked after here,, better than in their homes
They like the Superintendent and the staff who treat them well and engage with them
CHALLENGES
They said they would like a dining hall and more bathrooms/toilets
They said bail is hard to get here and one boy from another state was staying for 2 years with no documents
They are scared they may not get jobs when they come out
They are worried about their future
They wanted to know if their records will be tainted for ever
RECOMMENDATIONS
Requested bail sooner so that they can start a new life
Requested a dining room so that they can sit down and eat properly
Requested the removal of the bus on the premises so they can do gardening
Requested taking exams from the CCI to complete their education
They asked police to provide escort service to take them back home sooner

CHILD SAFETY REPORT
The boys said they feel very safe here and like all the staff here who take care of them very well. There is no corporal punishment or abuse of any kind here.

REPORT AND RECOMMENDATIONS

Assessment date	6 Nov 2019
Number of Staff	9
Number of children	10

What is working well?

- The building has a large backyard, a garden and an area for other activities where the children practice gardening as well as grow vegetables and fruit trees.
- The Superintendent and staff are very friendly and empathetic with the boys. The superintendent spends a lot of time with the boys and plays board games like carrom board with them. He also conducts life skills training for them.
- The boys have used the walls to paint and exhibit their creativity. They spend time playing board games. They also do yoga every day.
- Screen printing and file making training is conducted here.

General Observations:

- The OH building is big and has a dormitory with several beds and an attached bathroom/toilet. A functional kitchen is close to the dormitory. The dormitory room is gated and separated from the main building. The building also has a big office for the DCPO and DCPU. There is a smaller office for the Superintendent and the CCI staff. There is an additional store room which is also used as the counselling room. There is a large JJB court room upstairs. There is a large backyard and a garden. The Superintendent quarters are also on the premises. They need a dining hall to be constructed.
- The premises are very clean and healthy.
- They have requested for a dining hall to sit down and eat food. There is no abuse of any kind reported here.
- There is a big school bus which was donated to the DCPU by Infosys. It has not been used and is wasting away on the campus. The bus can be transferred to the Boys home for use. The bus is also taking up a lot of space on the grounds.
- They have non-vegetarian food on Sundays with either chicken or egg in their meals. They celebrate festivals and birthdays.
- When they are unwell, they are given ganji (rice gruel) and taken to the hospital with escorts. The doctor comes to the home once in 15 days for check-ups.
- They have a solar heater to provide hot water for bathing
- Clothes are given regularly and the children here looked very clean.
- They play both indoor and outdoor games such as carrom, chess, cricket, volleyball, and also do gardening. MSW students come and conduct activities for the boys. Shridhar Hosmani comes to OH and teaches the boys yoga.

Findings from Observation:

- The boys here are happy and also very talented. One of the boys has written almost 50 poems and he also recites/sings songs to all his friends. They also do skits, dance, sing and celebrate all festivals.

- The children had one concern about their education regarding how to take up exams. They were also worried about their future and about whether they will get jobs since they are in the OH.
- The children were seen to be happy here and they said that the food was healthy and tasty.
- The children said that they are allowed to talk to their parents on the phone and parents can also come and visit the boys whenever needed.

Key Recommendations

1. **Infrastructure:**

- The building is big and spacious but there is only one dormitory being used here. There is space for making a dining room which the OH lacks now. The OH needs a dining room urgently. Budget can be allocated for the same. A bigger kitchen is also needed urgently. They have 1 toilet and 1 bathroom attached to OH. They need more toilets and bathrooms.
- **Bus on Campus to be disposed of or handed over**: There is a school bus donated by Infosys as CSR to the department. It is occupying space and unused resting in the campus for long. This bus can be donated to the Boys home in Hubli or OH or to the Girls home instead of going waste. The department is requested to intervene and make some provisions for this. At least remove it from the OH compound so that the space can be used for vegetable growing or for using as a playground.
- **Move JJB office upstairs to where the JJB court is:** The JJB office is taking up space downstairs where the OH office can be moved to. Upstairs there is space for the JJ office next to JJB court. Few staff requested this to be considered.

2. **Staffing Aspects:**

- **Staff Required:** The OH here needs more staff and permanent staff particularly. Recruitment for the same needs to be made. Right now, the Superintendent is involved in administrative work as well in addition to other work in the CCI. A computer operator and accountant would be helpful here.
- There are 8 staff, 3 permanent working and 5 outsourced. The computer operator is an outsourced employee and is from the JJB. The counsellor and cook are also outsourced employees. The post of SDA is vacant. The OH needs an accountant and a computer operator for efficiency. They need craft teachers. A clerk and a PO are needed for the JJB.
- The Superintendent said the main issue here is finding an escort to take the children for repatriation. They need better coordination with police to make this efficient. One child has been in the OH for 2 years without bail and does not have any documents either.

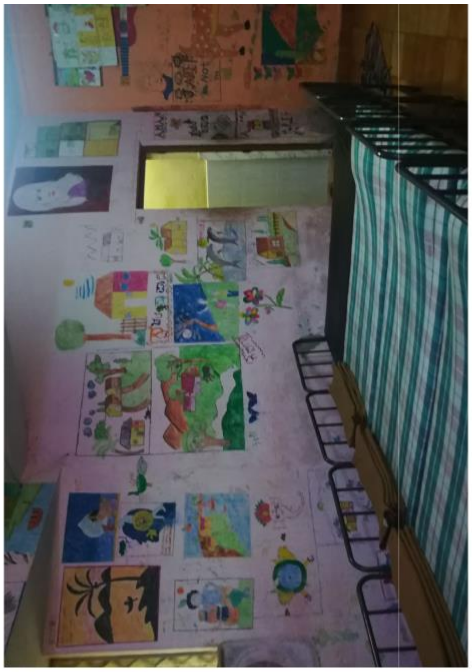
3. **Training for Staff:**

- **Training & Sensitization required**: The Judicial officers, the staff and SJPU officers all need training and sensitization on POCSO, Child Rights, JJ act, and talking to children with empathy and care.

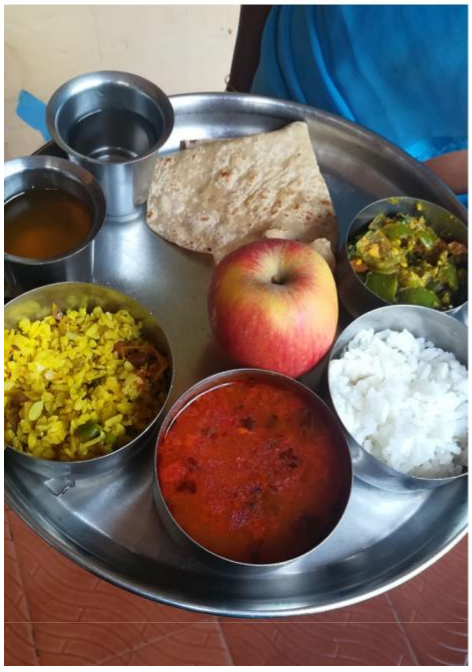
4. **Rehabilitation Services:**

- **Skill development & Vocational Training required:** The boys in the OH require some form of vocational training while they are waiting for repatriation and justice.
- **Long Stay of boys in OH**: One of the boys is here for 2 years and another for 1 year. The justice process and repatriation need to be expedited to avoid keeping the boys for long in the OH. Their education is also being interrupted. The boys requested if they can take exams and pursue their studies also.
- **Nurture Artists & Poets among children**: One of the boys in the OH is very talented and has written close to 50 poems. It was requested that his poetry be published and his talent encouraged. He also sings very well but talents are dying inside here. Two other boys also draw, paint and sketch very well. Their talents need to be appreciated and given more chances at improving their talents. The superintendent has been encouraging them a lot
- Legal help is offered to the boys whenever needed. Obtaining bail is case dependent. One of the boys has been here for as long as 2 years. This needs to be looked into. Also, it has to be ensured that a screen is placed between the victim and offender if there is a POCSO case in the JJB court











DHARWAD SPECIALISED ADOPTION AGENCY

REPORT AND RECOMMENDATIONS

Assessment date	3 Nov 2019
Number of Staff	9
Number of children	13

What is working well?

- The staff here are dedicated, loving caring and committed to the nfants and toddlers.
- The building is adjacent to the girls home office and the toddlers are exposed to the girls of the girls home which s a positive aspect. Often the girls play with the toddlers and talk to them, as one big family on the premises.
- The social worker and coordinator help the home with the day to day running and administration very efficiently though they are short of funds and manpower.
- The children are taught nursery rhymes and songs. Drawing and other activities are also part of the children's routine here.

General Observations:

- Very old building attached to GH offices. Falling apart. Lots of leakages. No proper ventilation or light. The babies here need better conditions for healthy growth. There is one big room and an adjoining one where all the kids are in cradles along the wall. The building needs re-furnishing also. During rains there are eakages from walls. Last monsoon water poured in and flooded the kitchens. Food could not be cooked and water had to be poured out by staff
- The adjoining veranda for babies is not child friendly or safe. Little ones can crawl out or fall down the stairs.
- There are 2 helpers per day and too much work to do managing 13 children. These children need a lot of care and attention. Sometimes the staff work for 10 hours non-stop. If any child falls sick the child has to be rushed to the hospital. Then there becomes a shortage of staff.
- The counsellor and social worker are doing all the work here, including accounts, maintaining records, taking to hospital sometimes and watching babies too. Permanent staff will stay longer here. Outsourced staff quit and go because of low salary. Hard to re-train employees. Currently 8 staff. 4 helpers (C Gp) now. For 12 children 4 helpers. Not enough to watch the children.
- The doctor visits once a week. Staff nurse also comes daily for assessment. For any emergency the babies are taken to KIMS hospital
- **Abandoned children** are accepted, sent to hospital, FIR done and CWC s informed after all the medical tests. Info s published n the newspaper and subsequently CWC issues the papers. MER performed for the child after which CWC frees the child for adoption. C

report also taken from the police. The necessary procedures are followed for adoption here.

- For **surrendered children**' Form 23 & 24 filled and the child s taken to CWC. If the child is below 2 years they wait for 2 months to see if parents show up. If below 4 yrs they wait for 4 months to see f parents will take back the child. If parents don't come forth then the child is placed for adoption. Due procedures are followed.
- Individual Care Plan, SIR (if the child has parents) and updates are made on the case files everyday. Daily requirements are isted and a conducive environment s prepared for the child to make them comfortable. Their gross cognitive and motor activities are monitored for any development delays. Proper environment is provided for their physical growth.

- During the release of a child also proper procedures are followed. Form 22 C is prepared. Keep the report ready and release the child for adoption. Follow up is done for checking if a child s taken into mainstream effectively.
- Foster care for children below six years s also allowed.
- CWC authorizes family visits if it is a surrendered baby and gives permission. Due process is followed for family visits.

Findings from Observation:

- Several of the babies here have been adopted into loving homes and follow up has shown that they have done very well in their new homes. Few of the kids have also been adopted from parents in foreign countries.
- They said that the first instalment budget proposal for 2019-20 was sent. The second instalment of 18-19 has not been released yet, they said.
- The Agency is cutting off more than required from the staff. When an online check was done it was found that 245 Rs needs to be cut for ESI but 910 Rs was cut. For Group D more than half is cut. When the agency was asked about this, they said staff cannot question and if they don't want to work, they can eave. DC office can monitor the Contract Agency here.
- **Staff Issues:** The contract agency staff are paid very ess with huge deductions by agency. They hardly get 4000 Rs n hand (supposed to get 6000). They do not get salary on time sometimes after 3-4 months. We were told that they had not got a salary for 5 months. It is hard for them to run their family and life. They borrow money from lenders and sometimes the enders come to the Shishu griha and create noise. The staff home-mothers were in tears and they said they are not able to work without a regular salary. The agency delays payments because of which a lot of hardships are being faced. They said they want to quit the job. It s very hard to get cheap labour and the work hours are too much to handle. The night-shift staff stay till 10 in the morning sometimes without coffee or food. Inhuman conditions. Care of babies may get compromised.

Key Recommendations

It is requested that regular inspection from the DCPU offices be conducted to assess the issues and find solutions to the problems here. Staff and children suffer on account of procedural delays, budget delays, lack of staff and upgrading infrastructure.

1. Infrastructure:

- There is an urgent need for a new building with better ventilation and ight. The kitchen and bathrooms need to be upgraded also.
- The entire home needs to be made more child friendly and child safety needs to be ensured.
- **CCTV cameras required**: There are no CCTV cameras here which are so important since it s Shishu griha. No Fire extinguishers either.
- **Washing machine:** A washing machine is urgently required here to wash all the baby clothes. Hard for the existing staff to do that also.
- **Computer & Phone required**: Right now, they have only one computer and only one person can work on it. The telephone is not working since the bill was not paid because of slow budget release. Only incoming calls are allowed.
- They need more office equipment.

2. Staffing Aspects:

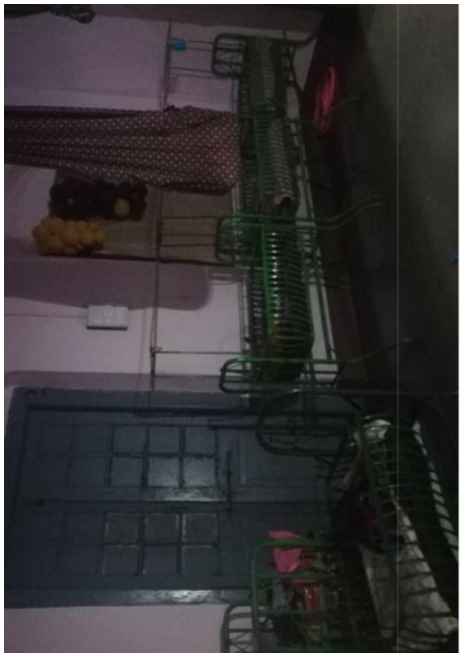
- The cook does all the work of cooking, cleaning and also helping with children. They need a cook helper urgently.
- The salary ssues with the agency needs to be ooked nto and fixed. The morale of the staff is very low here and they find t hard to continue working with no salary on time and very less salary also after deductions.
- There is an urgent need to hire more helpers to assist with taking care of babies. Volunteers and NGO workers can be brought n here for assistance.
- Dire need for permanent FDA to work here. Outsourced staff leave and it becomes hard to train a new staff when they find one.
- The recommendations from all the staff in the CCI's was not to go through staffing agencies but to directly recruit and pay the salary to the staff to avoid mismanagement and siphoning of funds by agency. A ot of salary money deducted from staff without their knowledge and when asked they are not given proper answers. The helpers were n tears and said the only reason they work here is because they ove the babies as their own.

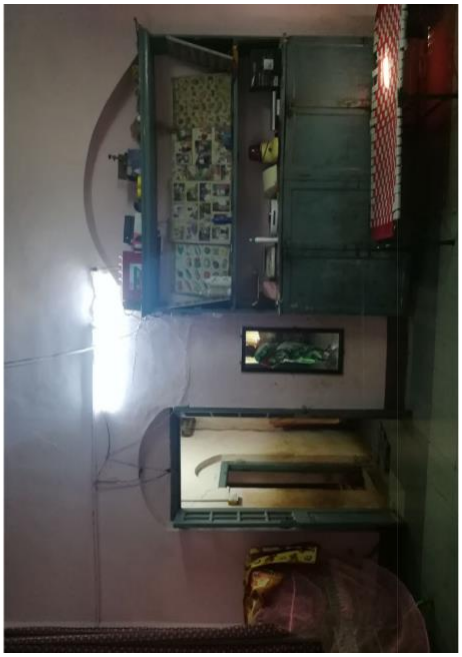
3. Basic Needs:

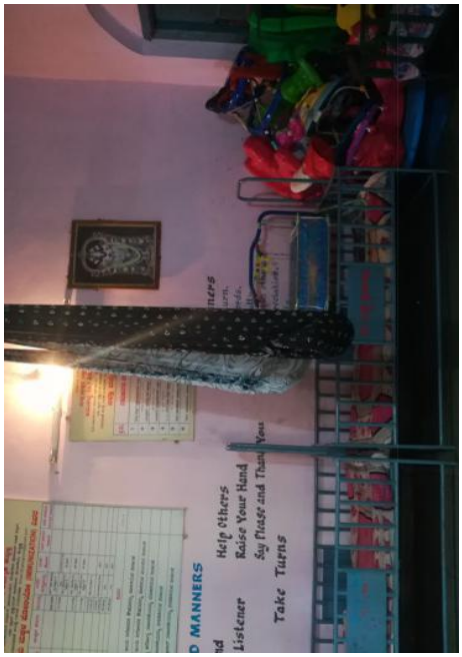
- **More nutritious Food required:** The staff requested that the quantity of the food be increased. Some kids need more milk and other nutrition supplements. It can be upgraded to ICMR standards. Now there is a shortage of milk for the children, also for sugar and aggery. The quantity needs to be increased.

4. Financial Aspects:

- **Budget & Emergency Fund:** The home requires an emergency fund for taking sick children to the hospitals. They have to put money from their pocket for auto charges, medicines etc. Even if billed sometimes t takes more than 6 months to come. The staff don’t get their salary on time so it is not easy for them to spend on emergencies. The staff also mentioned that there is a delay in the budget release from the department and agency because of which there s a lot of pending work and issues.

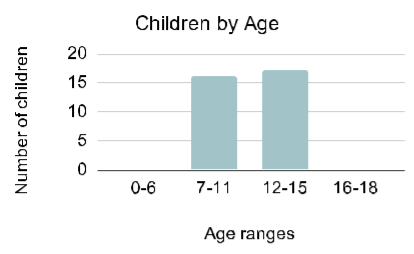




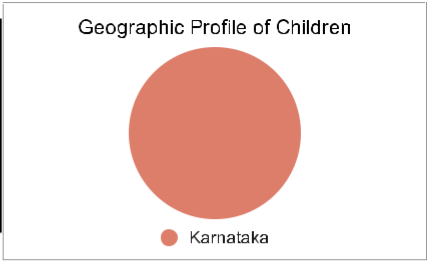

MANNERS
Help Others
Raise Your Hand
Say Please and Thank You
Take Turns

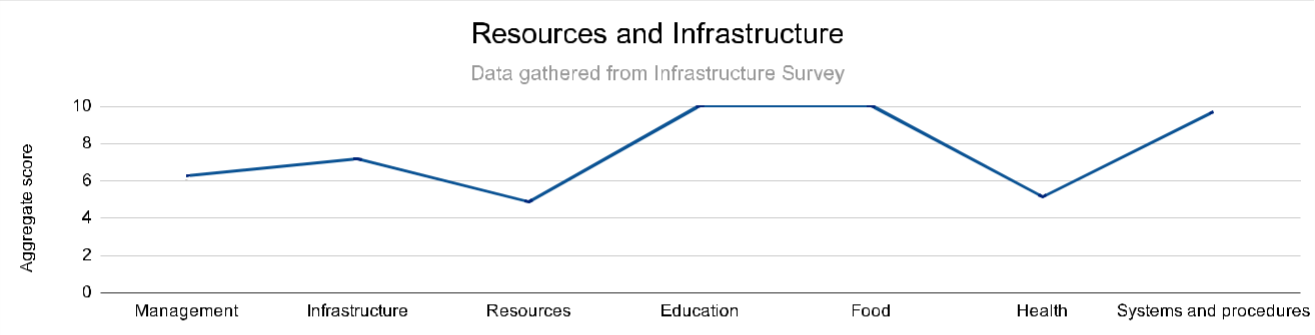
Gadag

Gadag Boys' Home

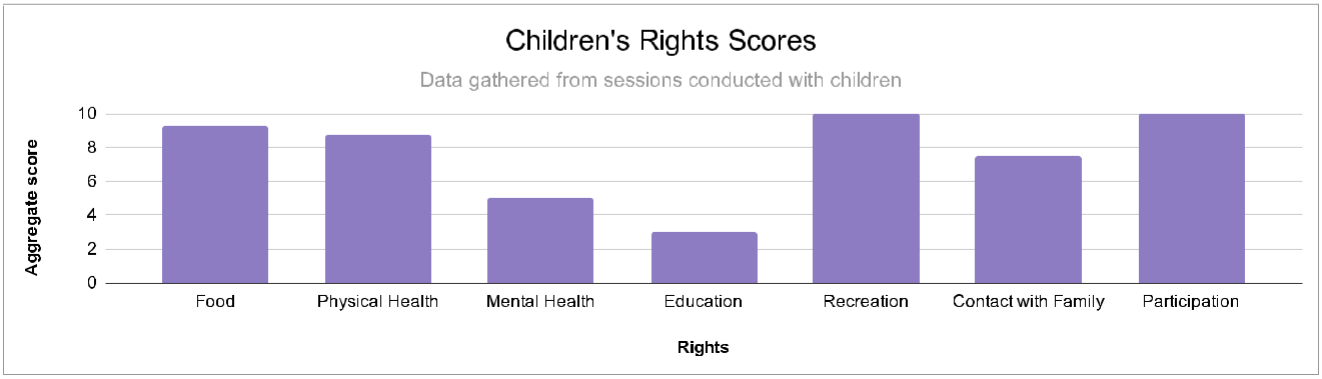


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	33
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	6.46	Rooms	8.46	Bedding	5.28
Committees and suggestions	6.00	Facilities	8.33	Clothing (boys)	4.79
		Equipment	7.27		
		Bedrooms	10.00	Misc. articles	4.58
		Bathrooms	0.00	Toiletries and hygeine	4.72
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	10.00	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	10.00			Mental health facilities	0.30
Systems and procedures					
Safety and security	8.33				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Children have lots of space and hence they can play in this open area.
There is adequate staff to take care of various responsibilites hence the children feel taken care of.
Staff have a positive approach to handling children
Most children go to school. Tuition teachers come to the home to help children in their studies.
Music and crafts teachers also visit thrice a week, children enjoy learning and engaging in these activities
A PT instructor cum Yoga Teacher comes and makes them exercise & play group activities regularly.
End of every month, birthdays of children in that month are celebrated with cake & small function.
CHALLENGES
There are only four toilets & they are situated outdoors. Not enough for all children. Not in good condition.
Bathrooms do not have doors or places to keep soap, clothes. Need renovation.
Kitchen is in the old building. No proper facility to store utensils and items.
Some children admitted do not have knowledge of basics. Struggle to keep up with standard in school.
Compound wall at the back is broken.
RECOMMENDATIONS
Compound wall to be repaired for safety of children & for them to play freely.
Toilets to be added. Staff toilets to be built.
Bathrooms to be renovated.
Kitchen needs to be painted, renovated, shelves to be added for stacking and storing of items.
Children requested for wheel barrow to collect leaves when cleaning the open area. They want some computers so that they can do their computer practicals.
Children get a haircut periodically. They said they would like a different haircut next time, side parting type.
Children would like some equipments like sponge beds for wrestling, equipments for exercise & high jump, they would like to have cycles if possible

CHILD SAFETY REPORT
Children in the home felt that they were comfortable here. They feel their basic needs are being met and the staff are approachable. So when they have any issues they can talk to them. They do not feel that they have to avoid anybody in the home. They feel happy in the home. They did not experience any violence in the home. They are concerned about the part of the compound wall which got broken when there was a storm recently and feel that they would feel more safe if the wall was repaired as they feel anyone can enter the home through the broken wall.

REPORT AND RECOMMENDATIONS

Assessment date	30 Nov 2019
Number of Staff	20
Number of children	34

What is working well?

- There are adequate staff now to take care of the different responsibilities of the home. The staff have a positive approach when dealing with the children.
- The home has a big campus with space for the children to walk around and play. There is a yoga cum PT instructor who makes them exercise and play games everyday.
- There is also a craft teacher and music teacher who comes to the home regularly and the children enjoy doing these extra-curricular activities.
- The Superintendent lives in the staff quarters which is located within the premises and is easily accessible if there is any issue/emergency in the home.
- Each child has been provided with a separate cupboard with a key.
- On the last day of every month, the birthdays of the children in that month are celebrated by cutting a cake.
- The children are encouraged to participate in kitchen gardening in their premises where they have started to grow their own vegetables and fruits.

General Observations:

- The home is situated in its own premises in Gadag. There are 34 children there in the 6-15 years age group. Earlier, there were 35 children but one child has gone missing.
- The children have been segregated age wise into dormitories.
- There is a room dedicated to JJB working in the home. The JJB runs every Friday in the home.
- The K2 automation system of accounts is implemented and is being followed.
- There is a doctor, M.D. Hugar, who comes from the Government Hospital every month on a Saturday to perform a check-up for the children. He also comes if there is a child who is not well or at any other time as per the requirement.
- Solar lights have been installed in the building. The geyser is used to obtain hot water for bathing. RO water filter is installed in the home.
- Every week, the children are given eggs or a sweet. There is no non-vegetarian food served to children in the home.
- Since they have a borewell and adequate water supply, they have put in a request to install a mineral water plant in the premises. It has been approved and will need to be constructed.

Findings from Observation:

- As told to us, they keep children in the home only till 9th standard. Once the boys reach 10th standard, they are either sent to the Hubli home or they are sent back to their parents' home to study and complete their 10th Std. There used to be a school in the

premises earlier which has now closed. Some of the staff from the school have now been absorbed into the home.

- There is no emergency fund facility. If there is any emergency requirement, the Superintendent pays from their personal funds and then gets it reimbursed later when the bill amounts are reimbursed to the respective suppliers.
- The counsellor, until recently, was also involved in other activities of the home like CWC / JJB outside work as there wasn't enough staff to do these jobs. Recently, after more staff (Probation Officers) were absorbed, he has more time to interact with children.
- Provisions and groceries are supplied by tender under the K2 system. In case there is an issue with a particular supplier, they can order the items from another tender supplier. For rice and wheat, there is a biometric supply of these items. They get other items from HOPCOMS.

Key Recommendations

1. **Infrastructure:**

- There is no separate staff toilet in the home. The staff, visitors and Child Welfare Committee members have to use the children's toilets when they visit the home. A separate staff toilet is required.
- The compound wall at the back is broken due to rain. This gives scope for anyone to get in and creates an issue of safety. This needs to be repaired immediately.
- The children's toilets are only four in number and they are outdoors. They are old. New toilets need to be installed indoors. Bathrooms are old and are in need of renovation. Septic tanks are broken and need to be repaired. Bathrooms do not have doors or racks. These need to be installed.
- There is an old building in the premises which is not being used now. This building needs repairs in order to be made usable for the children.
  The dormitories where the children stay also need to be renovated, (i.e. the flooring, painting of walls, etc.)
- The kitchen is in the old building. It needs painting as well as renovation of shelves.
- **Water Processing Plant:** Since they have a borewell and adequate water supply, they have put in a request for installing a mineral water plant in the premises. It has been approved and will need to be constructed.

2. **Staffing Aspects:**

- **Outsource Agency Issues**: The outsourced staff get their salary from an agency called 'Asian Security Services'. They also have an issue of not getting their salaries regularly. They did not receive their salary from April to June. From July to September, they have been given salaries. From October, they are again waiting for salaries to be released and have not received their payment. The salary deductions are GST 18%, ESI, PF. The outsourced staff feel that they are getting paid very less due to these deductions. For e.g. the Counsellor's gross salary is 17,000/- but his take home pay is Rs. 10,636/-. They all prefer direct payment and do not want to be paid through an agency. Many expressed that they don't want ESI deduction as it is not benefiting them in any way. Some

outsourced staff expressed that the agent asks for a cash component like Rs. 600/- to be given to him after the salary is remitted.

- The children mentioned that in the primary school that they go to, there is no P.T. instructor. They would like to have one in the school.

3. **Training for Staff:**

- **Formal training** could be provided to the House Fathers and Counsellors so that they can be better equipped with ways to deal with children.

4. **Rehabilitation Services:**

- **Tuitions needed:** Some children who come into the home have not had adequate training in the basics and certain concepts. Hence, they find it difficult to keep up with the school standards when they get into the home.
- **Education:** Some facility to continue the children's schooling up to 10th Std in this home itself would be helpful so that they don't have to be relocated during the final year of their schooling. Also, if they are sent home during this final year, the environment in their home may not be conducive to learning and due to this, there may be an interruption in their education.
- The counsellor wants to do some group activities for the children like art therapy, game therapy for which he would like a small budget to be allocated for materials like stationery, etc to be purchased.

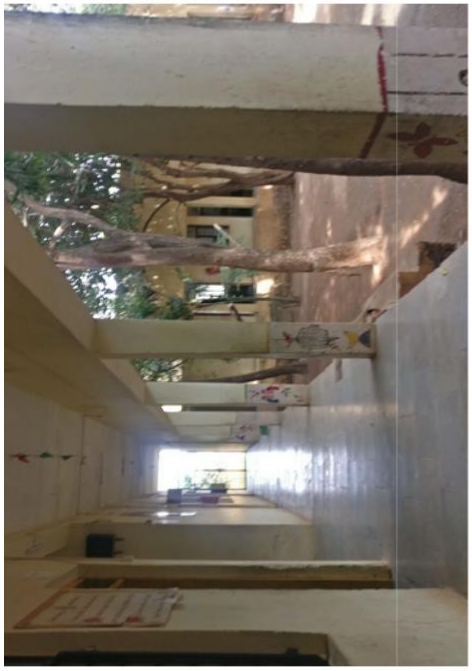
5. **Making the CCI Child-friendly:**

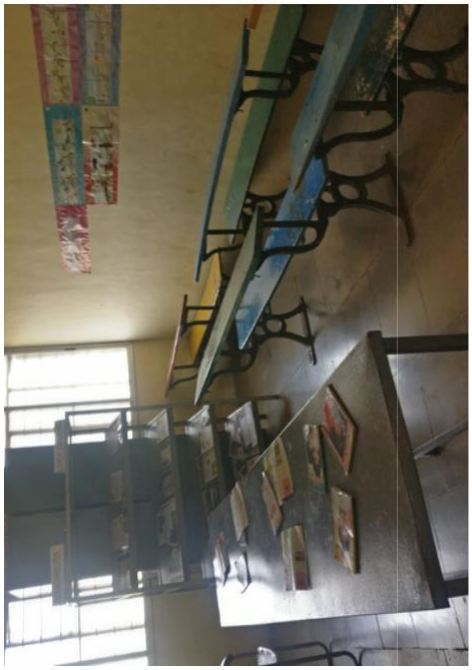
- Children have space to play but they expressed that they would like to have more sports equipment so that they can play more games. Arrangements could be done from donors, contributors or from CSR funding.

6. **Children's Requests:**

- Would like to have chicken in their menu
- They requested cycles
- They want a gym single bar and double bar in their premises to exercise and play
- They need a football, as of right now, they don't have one since it got damaged
- They want sponge a bed for their exercises and wrestling practice
- They want a wheelbarrow to carry the dry leaves when they clean their garden and premises.

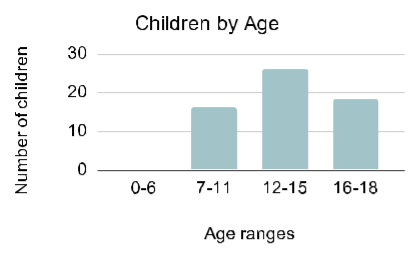


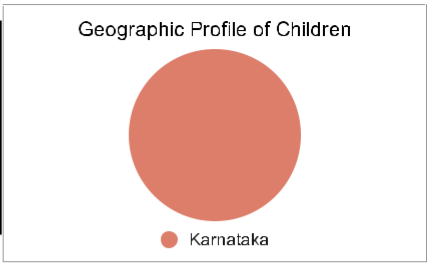


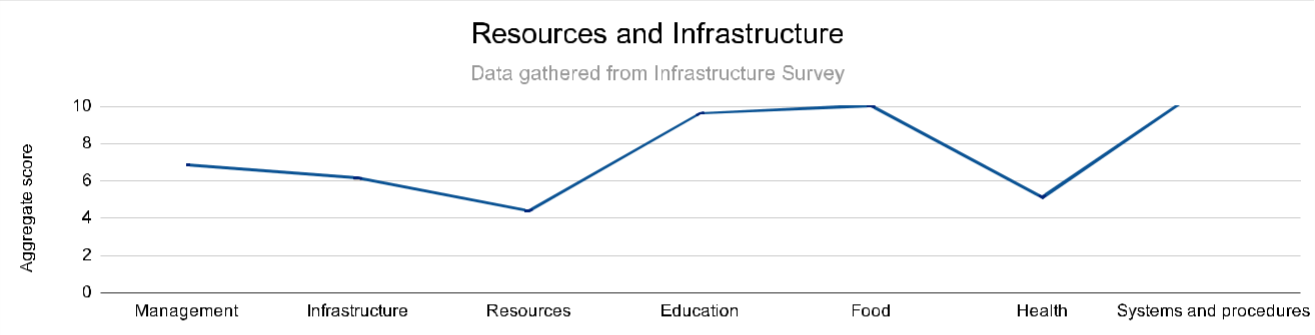


Gadag Girls' Home

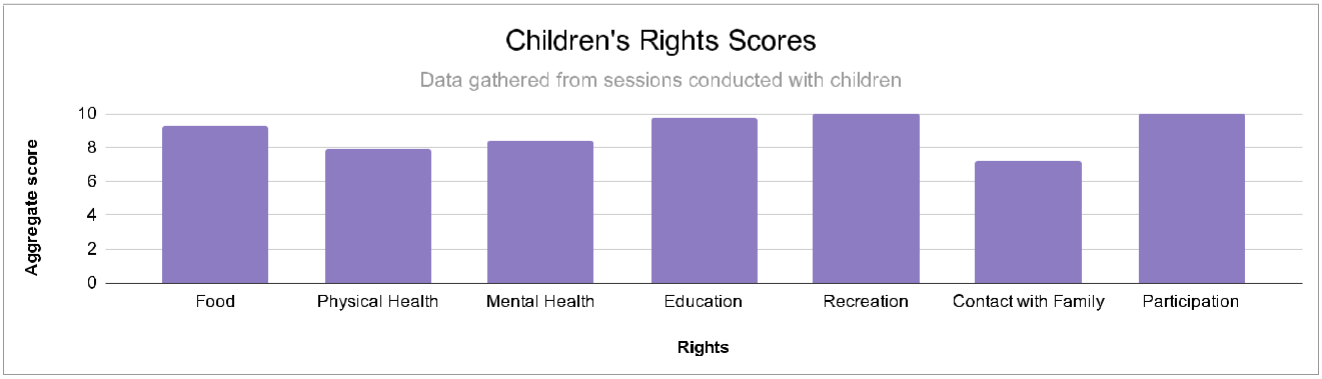


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	65
Current occupancy	60
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.33	Rooms	6.67	Bedding	2.50
Committees and suggestions	9.33	Facilities	8.33		
		Equipment	6.36	Clothing (girls)	6.61
		Bedrooms	7.50	Misc. articles	4.58
		Bathrooms	0.00	Toiletries and hygeine	3.61
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	10.00	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.20
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	30.00				



CHILDREN'S REPORT
BEST PRACTICES
Children feel that the staff is affectionate towards them and treats all of them equally.
There are tuition teachers, part time arts and crafts and music teachers coming to teach them which keeps them occupied and helps them to learn new skills.
Non-school going children are taught saree border craft as a vocational training.
An NGO called Shrishti has supplied computers and is going to start teaching computer basics to children.
Outings are arranged for children periodically and out station trips are arranged once a year.
CHALLENGES
There are only two toilets for the children. Two more are not functional and need to be repaired.
Children who come in due to cases are disturbed when they join and need additional mental health supervision.
There is no medical doctor visiting periodically to monitor childrens health since they shifted to this building.
One out of the two dormitories is not adequately equipped with furniture or storage cupboards.
Non-school going children are not occupied enough during the day to keep them stimulated.
RECOMMENDATIONS
A psychologist or psychiatrist to come regularly to talk to and monitor the well being of disturbed children.
A medical doctor needs to be fixed to come regularly to monitor general health of the children.
Tailoring classes can be arranged for non-school going children in the home.
Tuitions can be arranged for non-school going children also to keep them updated in studies when in home.

CHILD SAFETY REPORT
Children when asked who was their favourite person answered that their Superintendent was their favourite person. They felt safe and comfortable because they felt that they were being treated by the staff as their own children.If they commit a wrong, they are called and told not to do it in nice words, they are given advise. They said that there is no violence in the house and that they felt safe in the home.

REPORT AND RECOMMENDATIONS

Assessment date	1 Dec 2019
Number of Staff	9
Number of children	65

What is working well?

- The staff are caring and positive in their approach towards children.
- There is a borewell facility for water supply. Electricity is also regular. The plumbing work is ok.
- For the non-school going children, there is a tailoring teacher who teaches children how to stitch saree falls and do saree border crafts. This is good as it will enable them to turn it into a vocatiThere are also music and craft teachers who visit the home thrice a week to teach the children these extra-curricular activities which they enjoy learning.
- An NGO called 'Shrishti' has purchased computers for the home and will shortly be starting classes to teach the children the basics of computers.
- The children are happy, enthusiastic and motivated in the home.
- There are two tuition teachers who conduct classes in Maths, Science and English every evening for the children. There is also a yoga teacher who teaches the children yoga every day.

General Observations:

- This Girls Home is in a rented premises. It is an independent house with a ground floor and a first floor. They moved into it a few months ago (in August). There are presently 65 girls (in the 6-18 years age group) in the home, out of which 44 go to school and 21 stay at the home.
- There are 9 staff members (which includes regular and outsourced) and 3 part time teachers.
- The CWC meeting is held every Wednesday in the main hall downstairs.
- There are two dormitories upstairs. One of the dormitories is a big hall where 30 children sleep. Some of them sleep on bunk beds and the rest sleep on the floor. In the other dormitory, there are 16 children, mostly non-school going children who sleep on the floor. on in future. Tailoring machines have been given by a donor to the home.
-
- There is one staff toilet and bathroom downstairs. There are four toilets upstairs next to the dormitories. Two of them are western style toilets and are not working.
- An incinerator has been installed for disposal of used sanitary pads.
- An RO filter has been installed in the home for drinking water. It was given by a donor.
- One of the girls walks with a slight limp and may need more assistance provided for her to get around the CCI.
- The children have been provided individual cupboards to keep their belongings.

Findings from Observation:

- The school going children are kept here only till 10th standard. When they complete 10th standard, they are either sent to the Hubli CCI for further studies or they are sent home as per the decision taken.
- There are three children who have been selected and are being coached for the entrance test for Navodaya/Morarji School for the next year.
- As per the Superintendent, the landlord is cooperative and responds whenever there are any issues or requests from the home.

Key Recommendations

1. **Infrastructure:**

- Rental building has one staff toilet and bathroom downstairs. There are four toilets upstairs next to the dormitories, out of which, two are western style toilets that are not working. The Superintendent has requested for these two toilets to be repaired and made into Indian toilets. The landlord has agreed and it needs to be done as soon as possible since two toilets are too few for the number of children in the home. Needs follow-up.
- There are two dormitories upstairs: one is a big hall where 30 children sleep. Some of them sleep on bunk beds and the rest sleep on the floor. In the other room, there are 16 children, mostly non-school going children who sleep on the floor.

2. **Staffing Aspects:**

- **Outsourced Staff Issues:** The outsourced staff have issues of salaries not being remitted regularly. Earlier, they had another agent, Surya Agency with whom they have stopped working after appointing Asian Security Services recently. Their present agent is Asian Security Services. There are issues during the budget time between April and June. After this time period, they have been getting their salaries till the month of September. Now again, they have not yet received their salaries as the agent is waiting for the budget to be released. Also, the deductions are more and the staff are not clear as to why so much is being deducted from their salaries. The details of the deductions are not being explained to them by the agent.
- **Need doctor:** When they were in the earlier premises, there was a doctor visiting the home regularly. Now they do not have a doctor visiting them regularly to periodically check and monitor the health of the children.
- A teacher is needed to help the non-school going children with their studies which would enable the girls to keep themselves productively occupied.
- **Second House Mother needed**: There is one House Mother to attend to the children. One more House Mother would enable children to get more individual attention as the strength of the children in the CCI is large.

3. **Rehabilitation Services:**

- **Child victims of sexual assault:** As mentioned by the Superintendent, when the girls have come to the CCI due sexual abuse or assault, or other cases, they are very disturbed when admitted and do not integrate easily for some time. They feel there is a need for a

psychiatrist to visit regularly to counsel these and other children. A request has been sent and this needs to be implemented. As mentioned by the Superintendent, these girls also need legal advisors to proceed with their cases.

- **Vocational Training & Tuitions:** Children have shared that they would like to learn tailoring and would like to have someone conduct tailoring classes.



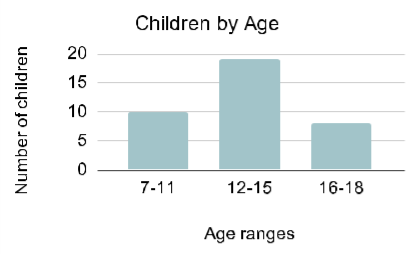




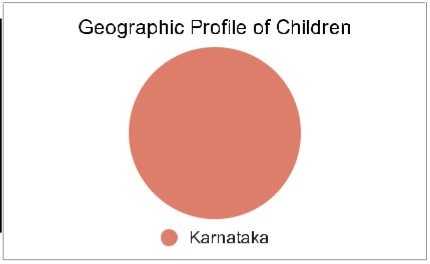


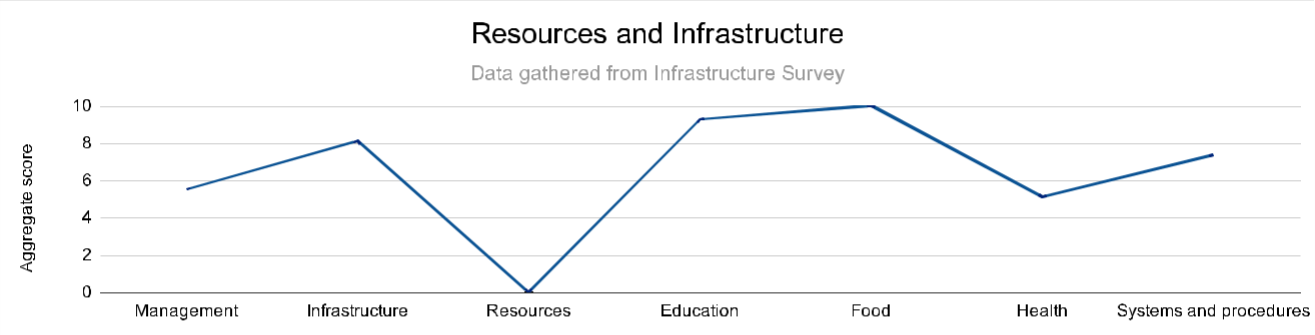

Hassan

Hassan Boys' Home

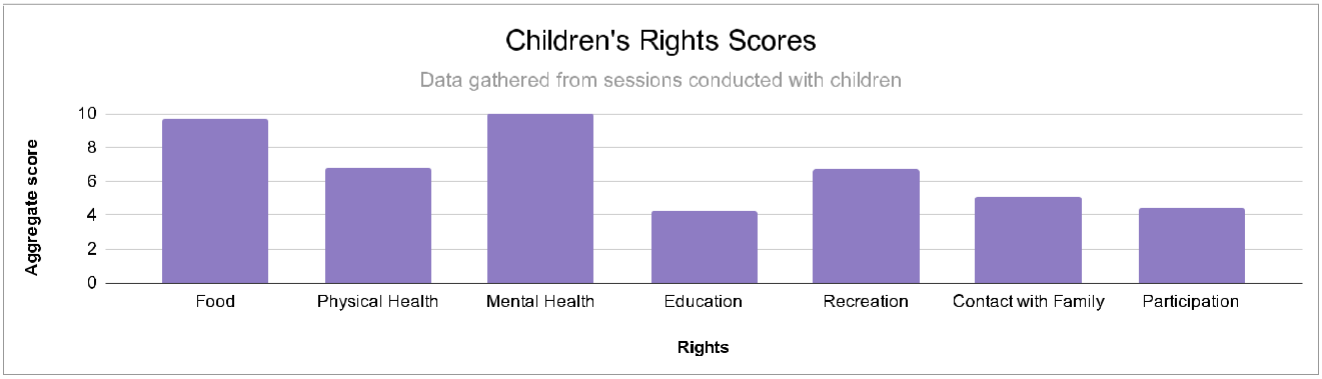


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	37
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.00	Rooms	7.71	Bedding	0.00
Committees and suggestions	6.00	Facilities	8.75	Clothing (boys)	0.00
		Equipment	5.68		
		Bedrooms	10.00	Misc. articles	0.00
		Bathrooms	7.50	Toiletries and hygeine	0.00
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	10.00			Mental health facilities	0.30
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Children are made to do prayer every morning and evening along with reading newspaper and Yoga.
CCTV Cameras are installed in the BH for monitoring children
All the staff are friendly with the kids and support them.
The home was clean and the children are very happy
CHALLENGES
Children need more clothes and books
They don't have sports equipment.
They need friendly staff and water bottles.
They don't have enough toilets and bathrooms and they need to be cleaned.
RECOMMENDATIONS
They need clothes and undergarments
Children need sports items and playground
They need clean toilet and bahrooms.
They need water bottles

CHILD SAFETY REPORT
The CCI staff has the best interests of the children in mind and are very supportive towards them. The children are safe, healthy and happy.

REPORT AND RECOMMENDATIONS

Assessment date	1 Dec 2019
Number of Staff	9
Number of children	65

What is working well?

- The staff are caring and positive in their approach towards children.
- There is a borewell facility for water supply. Electricity is also regular. The plumbing work is ok.
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- There are 9 staff members (which includes regular and outsourced) and 3 part time teachers.
- The CWC meeting is held every Wednesday in the main hall downstairs.
- There are two dormitories upstairs. One of the dormitories is a big hall where 30 children sleep. Some of them sleep on bunk beds and the rest sleep on the floor. In the other dormitory, there are 16 children, mostly non-school going children who sleep on the floor. on in future. Tailoring machines have been given by a donor to the home.
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- An incinerator has been installed for disposal of used sanitary pads.
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- One of the girls walks with a slight limp and may need more assistance provided for her to get around the CCI.
- The children have been provided individual cupboards to keep their belongings.

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- The school going children are kept here only till 10th standard. When they complete 10th standard, they are either sent to the Hubli CCI for further studies or they are sent home as per the decision taken.
- There are three children who have been selected and are being coached for the entrance test for Navodaya/Morarji School for the next year.
- As per the Superintendent, the landlord is cooperative and responds whenever there are any issues or requests from the home.

Key Recommendations

1. **Infrastructure:**

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- **Need doctor:** When they were in the earlier premises, there was a doctor visiting the home regularly. Now they do not have a doctor visiting them regularly to periodically check and monitor the health of the children.
- A teacher is needed to help the non-school going children with their studies which would enable the girls to keep themselves productively occupied.
- **Second House Mother needed**: There is one House Mother to attend to the children. One more House Mother would enable children to get more individual attention as the strength of the children in the CCI is large.

3. **Rehabilitation Services:**

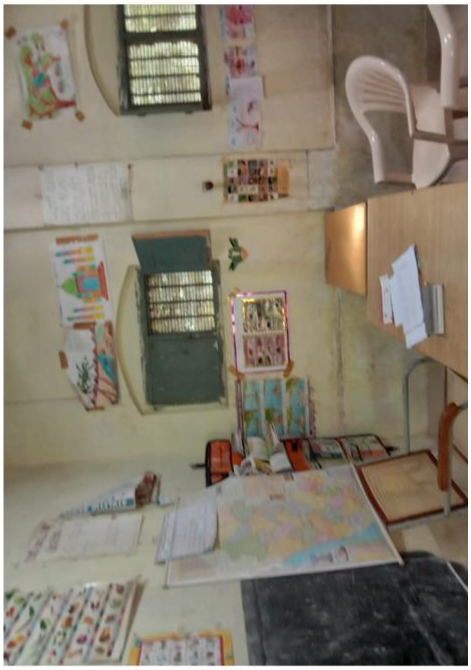
- **Child victims of sexual assault:** As mentioned by the Superintendent, when the girls have come to the CCI due sexual abuse or assault, or other cases, they are very disturbed when admitted and do not integrate easily for some time. They feel there is a need for a

psychiatrist to visit regularly to counsel these and other children. A request has been sent and this needs to be implemented. As mentioned by the Superintendent, these girls also need legal advisors to proceed with their cases.

- **Vocational Training & Tuitions:** Children have shared that they would like to learn tailoring and would like to have someone conduct tailoring classes.

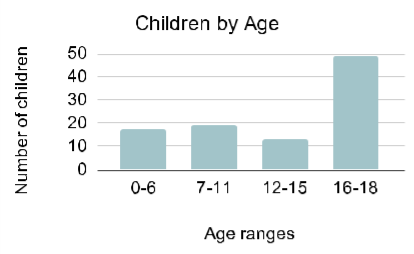




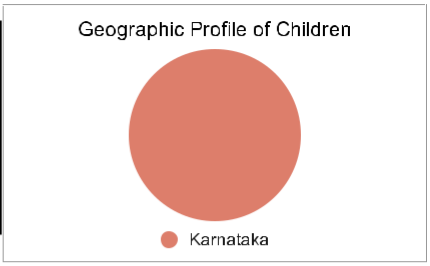


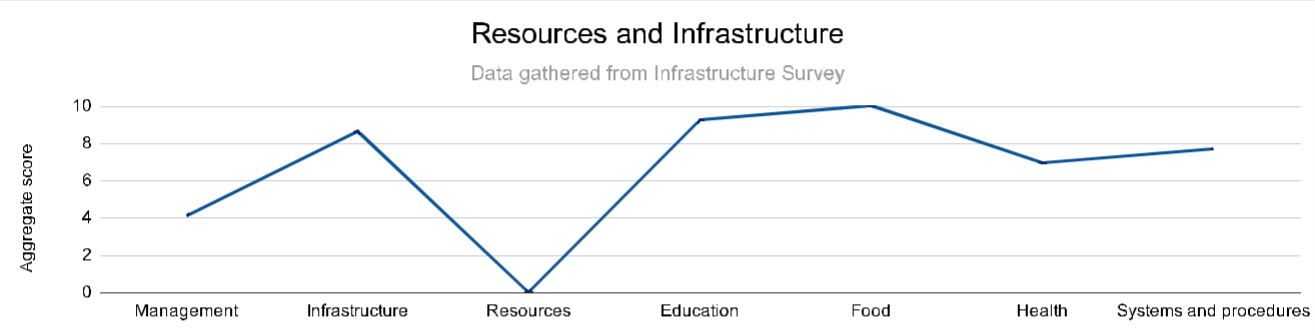



Hassan Girls' Home

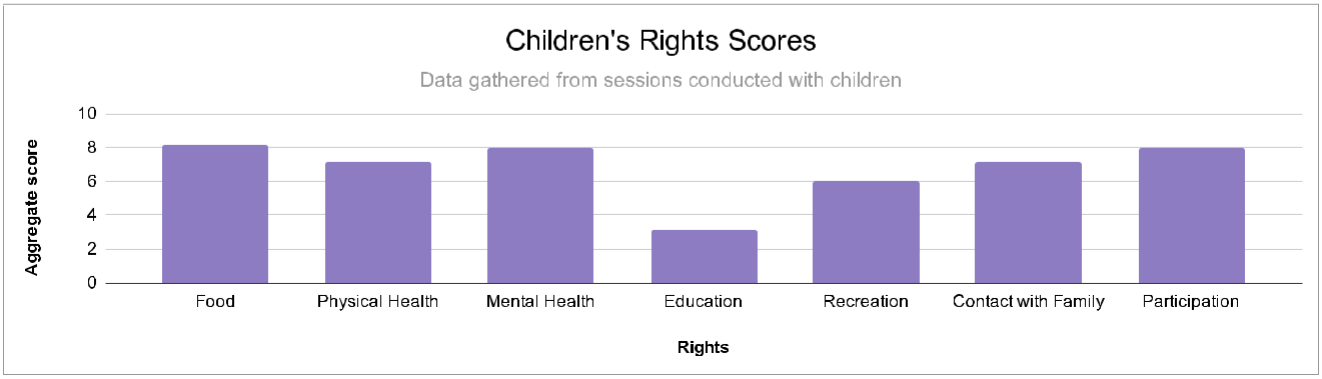


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	49
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.73	Rooms	10.00	Bedding	0.00
Committees and suggestions	2.44	Facilities	9.58		
		Equipment	5.45	Clothing (girls)	0.00
		Bedrooms	10.00	Misc. articles	0.00
		Bathrooms	10.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	8.89	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.70
Systems and procedures					
Safety and security	8.33				
Procedures	10.00				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Everyday children practice and begin their day with Yoga, and meditation. Weekly once group activities for chidren are conducted. Other activites like Brain Gym is organized for the children
Children are well connect back with their families. Every week children call their parents, every month parents are welcomed to visit the chidlren and once a month siblings from other institutions are allowed to meet
CHALLENGES
Children with learning disabilites require special educatiors
There are risks of the home running out of grains and food articles if the budget/funds are not released soon. The home is also receiving grains and food articles on credit.
JJB is conducted every Friday in the GH home and has caused a lot of disturbances for the staff and children.
RECOMMENDATIONS
Most importantly they need to have JJB sessions in a different building not in the girl's home
Urgent repairs of TV, RCC roofing and asbestos sheets to be installed in washing area
Additional staff to escort children who come late after sports in the evening

CHILD SAFETY REPORT
Children reported that they feel safe in the Home. On behalf of all the girls, one of the girls spoke to us privately about the discomfort the girls feel when the SDA visits the home early in the mornings and late in the evenings. SDA is a male and looks into the Food department. SDA visits the home at 9 pm sometimes or stays back late or comes early to check on food and during this time he interacts with the children. When they do not wish to talk to him, he yells at them for not talking to him. Children sometimes come late and on these days staff may not be able to accompany them. The streets used by the children are not well lit and poses a risk.

REPORT AND RECOMMENDATIONS

Assessment date	23-24 Aug 2019
Number of Staff	24
Number of children	49

What is working well?

- The home is managed by Ms. Manjula, Person-In Charge, who is also the Assistant DCPO. She has been here for the last 1.5 years. She has a very dynamic personality and has brought in a lot of changes in the mind set and discipline of the staff. The children love her and trust her. This home provides the best facilities for the girls and is maintained very well. This home can be nominated as a model CCI (Girls Home)
- The staff is very young and dynamic and there is a very good bond established between the staff and the children. Especially with the counsellor and the House Mother.
- Children actively take part in 'Shibira' and 'Bal Vikas'. These programmes are conducted by the local NGO.
  The home has a scheduled management committee that consists of 2 children, a CWC member, a member from the DD office, PIC and staff.
- A suggestion box is maintained and opened periodically. The key to the box is managed by the DCPO.
- The mindset of the children is positive and very happy. They feel safe in this home. They practice self-discipline and are very talented. There is a child who plays handball for the district and is the Sports Captain at the school. She leads the march past during national holiday celebrations. A couple of children are into art and display their work in various places.
- There are 2 children who are doing General Nursing and have taught the children to make their beds and taught them about first aid. They perform first aid on children in case of small injuries and cuts.
- The home is beautifully maintained. It is very clean and very tidy. The children maintain their own things and keep it in order.

General Observations:

- The home in Hassan also admits girls residing in Chikmagalur as there is no Girls Home there.
- The home is furnished with Kurlon beds and pillows for every child. The beds and pillows were donated by the local minister Prajwal Revanna.
- Various committees are introduced in the home which are governed by the children themselves. Some of the committees are the Food Committee, Health Committee, Cultural Committee and the Daily Duties Committee.
- There is no separate first aid and sick room. The nurse visits the home two times a day. Dr. Poornima from the district hospital visits the home once a week.
- The staff of the GH sponsor cold cream for the girls in December as the cream cannot be purchased with the funds they receive.

- Children who have parents/caregivers are allowed to visit their homes during school holidays. The family picks them up on the day of CWC and signs the office register.
- This home has no shortage of staff. The SDA and cook positions are permanent while the rest of them are outsourced.
- Every child received in the CCI in Hassan, stays in the reception centre for the first three months so that the child adjusts to life in the CCI. The child is then transferred to the home dormitory after three months.
- Night watch has been implemented as per the direction from the DWCD where the staff stay for one night in the home on a rota basis. This was implemented as a part of safeguarding the children in the home. The DWCD introduced this in March 2019 in all the district's girls' homes.
- Confidentiality is maintained and only the PIC and the counsellor have the personal and circumstantial details of the children.
- Documentation and records are up to date, detailed and maintained very well.

Findings from Observations:

- **Overdue of Salaries paid to the outsourced staff**:
    - Salaries for the outsourced staff are not paid correctly as the head-hunter agency is wrongly penalizing the outsourced employees to bear the complete cost of viz, 13% of the PF. Also, ESI of 3.85% is deducted from salaries of the outsourced staff but the ESI facility is not given to them. The tender has not been correctly formulated and thus the outsourced employees are not getting the salary that was agreed upon as per the contract.
    - The agency is also putting CGST of 9% apart from SGST (7%) on outsourcing services to the government, plus a service tax per outsourced employee of Rs. 500 has been charged. As per the Person-In charge, the tender towards outsourcing needs to be revised by the department.
    - The Person-In charge has asked the agency to clear a few doubts and post this, the salary request will be made to the Agency.
    - For Example, as per the contract, a computer operator should get a salary of Rs.9000 but with deductions towards PF and ESI, SGST+CGST and applied service charges, the staff gets Rs. 6880/- only
    - The position of the computer operator has not been mentioned in the order from the department but the role is defined in the tender from the outsourcing agency. There is a discrepancy here.
    - The salaries were paid to the outsourced staff at the end of June 2019.
- **Challenges with delay in the release of the Budget/Funds to the home**:
    - This home is still awaiting the release of a fund of Rs.8 lakhs for its utilizations. The delay in releasing the funds has created huge debts regarding procurement of food and milk from KMF. The KMF is providing milk under humanitarian grounds. The KMF can stop providing milk anytime.
    - Under the PDS scheme, the home has submitted required documentation of the children such as Adhaar card, income certificate and other documentation to the FCI to receive aid for the children in the CCI. The parents/caregivers of these children will not receive the aid. Some parents have not consented and yet they continue to receive it in their respective homes.

    - There are risks of the home running out of grains and food articles if the budget/funds are not released soon. The home is also receiving grains and food articles on credit.
- **JJB being conducted at the GH causing issues**
    - JJB is conducted every Friday in the GH home and has caused a lot of disturbances for the staff and children.
    - During the JJB, the office of the GH is occupied by the JJB. A laptop and many files are brought from the JJB to the GH.
    - The CCTV monitor at the GH is unplugged and the plug point is used to plug in the JJB laptops.
    - Judge, Lawyers, Police, Advocates, JJB office members are present inside the GH office room. The entrance of the GH is crowded with people from either the Victim or the CICL, general public, and CICL.
    - The General public take photographs
    - JJB proceeds from 3 pm to 7 pm sometimes.
    - During this time, the staff of the GH and the children are not allowed to come out of their dormitories.
    - There is one guard at the entrance and need to monitor the crowd and at the same time children enter the home after their schools close for the day.
    - Dining is closed and the children do not get snacks until 7 pm
    - The JJB has asked the children to do things quietly and not make any noise.
    - It's impossible for the guard to track the number of people entering the home. The guard should be vigilant and look out for the children entering the home
    - No staff can work during this time in the office, including the Person-In charge.

Findings from Observation:

- There are 5 girls residing in the Reception Centre. One girl is above 18 years and wishes to continue to receive support from the CCI. She wishes to go to college, but the order to be transferred to Mysore got delayed and so did the college admission. She will be transferred to Mysore before the next academic year begins.
- On behalf of all the girls, one of the girls spoke to the FIs privately about the discomfort the girls feel when the SDA visits the home early in the mornings and late in the evenings. SDA is a male and looks into the Food department. SDA visits the home at 9 pm sometimes or stays back late or comes early to check on food and during this time he interacts with the children. When they do not wish to talk to him, he yells at them for not talking to him. Person In-charge too reported that the girls feel uncomfortable in his presence. Our recommendation was first to report and seek advice as to how to go about dealing with this situation immediately. To report to CWC, to the DCPO immediately.
- There is an 18 years old girl residing in the home and awaiting orders from the department to be released and transferred to the home in Mysore. She wishes to study further. Our recommendations were to inform the department, and get her exit/release order asap and parallelly to initiate discussions on her interest to study further and transfer. Also, in the meantime to get an exception letter from CWC for her to extend her stay in the home and send her for some courses or VT till the order comes through. The girls wish to continue to stay and have no family outside the home.

Key Recommendation:

1. **Infrastructure:**

- Urgent repairs of TV, RCC roofing and asbestos sheets to be installed in washing area
- For sake of safety, there needs to be a compound wall constructed which is between GH and OH.
- Solar Lights outside and Inside required
- Car shed and Pick up and drop area for the children from home to school needed.
- Cupboards needed to keep books and clothes
- To report issues such as budget constraints and delay in funds to the department in order to maintain and run the home without risks such as running out of food grains and milk
- **Most importantly they need to have JJB sessions in a different building, not in the girl's home.** JJB is held here in the Girls home disrupting all the activities of the girl's home. There are public entering the CCI, police, children in conflict with law, their parents and others. The privacy and safety of the children here is compromised when this happens. The JJB needs to be moved to another location. To continue pursuing alternatives if JJB continues in the Home.

2. **Rehabilitation Services:**

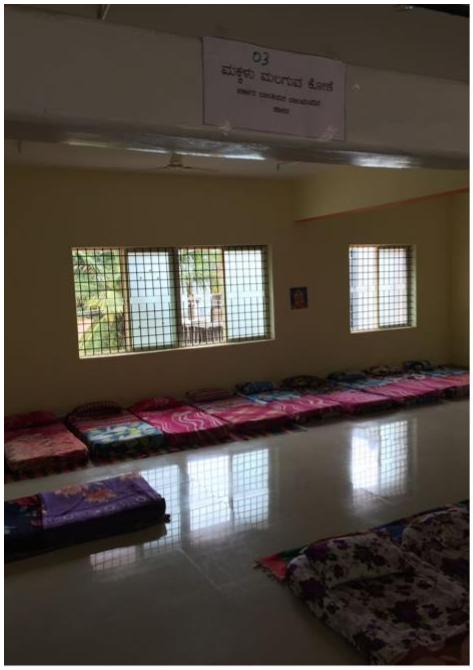
- Upgraded and Useful Vocational Trainings (Space is available) such as Designing clothes, and Computers.
- To equip children with Career guidance and Life skills

3. **Training for Staff:**

- To send their counsellors and House Mothers for training on counselling and adolescents to help them bond and equip with information and handle children.

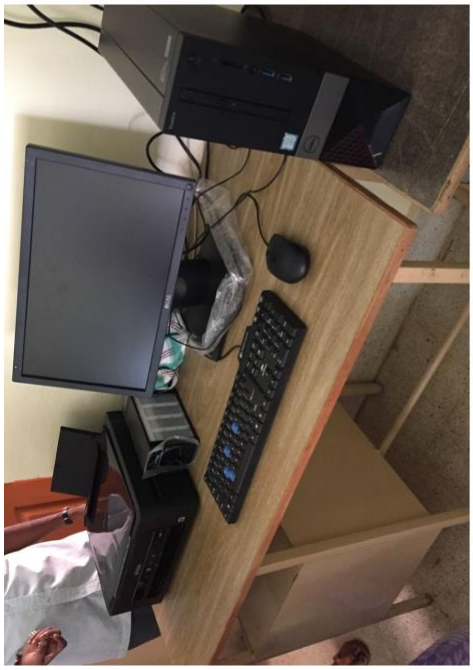
4. **Making the CCI Child-friendly:**

- Sports articles – both indoor and outdoor required
- Mini Park with gym jungle equipment for children to play. Play court required here

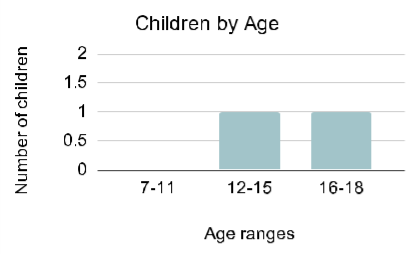

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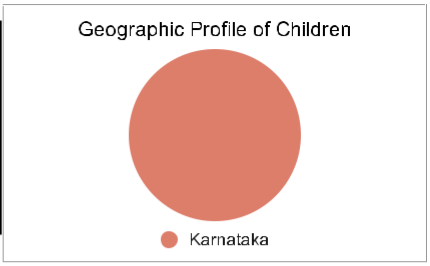

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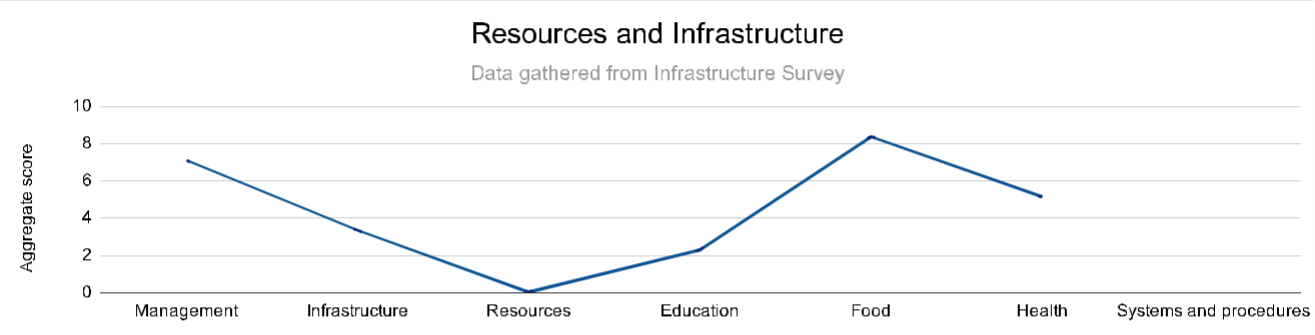


Hassan Observation Home

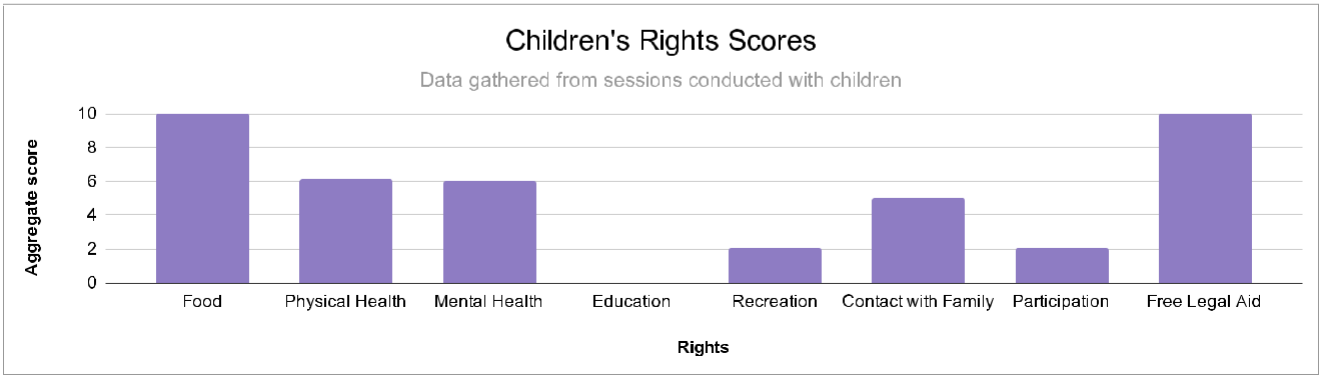


KEY OVERVIEW	
Children	In Conflict with the Law
Total Capacity	25
Current occupancy	2
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.00	Rooms	2.13	Bedding	0.00
Committees and suggestions	9.11	Facilities	6.67	Clothing (boys)	0.00
		Equipment	5.45		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	5.56		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	6.67	Health personnel	5.00
Additional facilities	5.56	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	1.25			Mental health facilities	0.30
Systems and procedures					
Safety and security	5.00				
Procedures	5.00				
Record maintainence	0.00				
Daily routine	#VALUE!				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Children are doing yoga and meditation everyday.
CHALLENGES
They need a new building wih a good environment.
They need clothes and basic facilities
They don't have hot watter
They don't have enough space and mattress
The home is in poor condition without proper safety measures for children
RECOMMENDATIONS
Children need new building wih a good envirnment
They need CII staff support and encouragement
Children need hot water
Children need clothes and bedding.

CHILD SAFETY REPORT
We observed that the children are isolated and always sitting in one room. Children are safe and healthy. But they need support and guidance. CCI staff is not supportive and they need more help and basic facilities.

REPORT AND RECOMMENDATIONS

Assessment date	23 Aug 2019
Number of Staff	10
Number of children	2

What is working well?

- Children are made to do prayer every morning and evening along with reading the newspaper
- CCTV cameras are installed in the OH for monitoring children.

General observations:

- Currently the home is in a rented house (Taluk Panchayath Building) and is paying a monthly rent of Rs.10,000
- They don't have enough rooms and space for the children. They have 2 small buildings. One building is clean and the other one is not; the buildings are very old.
- There is a playground but the children are not allowed to go outside and play.
- All 10 staff members are outsourced staff. They do not have government staff.
- They do not have a sick room and a first aid room for the children. There is no nurse and the doctor visits the OH when required.
- Children sleep on the floor. The mattresses are very old and not clean.
- We observed that the OH was maintaining all registers except children's committee and management committee registers. The superintendent/DCPU inspects the registers once a month.
- During the FIs visit, the CCTVs were working.
- During the visit, the RO water facility was not working and was under maintenance. The children said that the water was not good.
- The OH is providing 3 sets of clothes for the kids.
- All 10 staff members are outsourced. They did not know about the JJ Act and child rights.
- There were no fans or mosquito coils.
- The mattresses were not clean and were very old.
- They don't have hot water for bathing.
- The children were in one room and beside this room was a toilet and bathroom. It was very clean.
- Background check and police verification has been done for all outsourced staff members.
- There was no counselling room.
- Staff shared that JJB is sitting in the girl's home next to the OH.
- We observed that the children from the OH were going to school.
- During the FIs visit, there was no suggestion box in the OH.

Findings from Observation:

- Children requested that they want a new building and a playground. They also want sports equipment.
- They requested for outings to visit tourist places.
- The children said that they were getting bored by just sitting inside the rooms all the time.
- We received feedback from the children that there were lots of mosquitoes in the dormitory.
- The OH is not allowing the children to go outside and play. They should allow them to go outside to play; the children feel like it's a jail.
- The Superintendent and the staff shared that the outsourced staff were paid a low salary becoming difficult to employ people to this field (Nobody is willing to work in current field)
- There is no vocational training centre in the OH. The children said that they needed vocational training.
- The children shared that the toilet, bathroom and dormitory was being cleaned by the children themselves.
- The children shared that they were not aware of a children's committee and management committee but we observed that in the OH, they had a children's committee register which was made on 09/07/2013. No documentation is maintained.
- The children mentioned that the counsellor does not maintain confidentiality and that their discussions were being shared with their parents.
- The children shared that they are not aware of the free legal aid lawyer. At present, they have appointed a private lawyer.

Key Recommendations

1. **Infrastructure:**

- Immediate need for hot water for bathing and RO water filter for drinking.
- They need to put in a Suggestion Box for children and have committee meetings.

2. **Basic Needs:**

- They need new mattresses and bedding.
- Provide TV facilities, mosquito repellants and fans. Children are asking for these

3. **Staffing Aspects:**

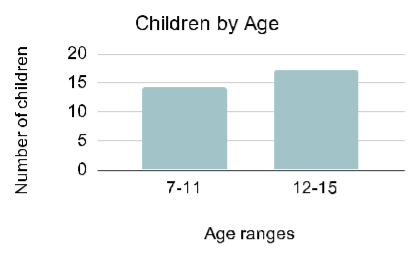
- Provide free Legal Aid Lawyers to the children
- Engaging a teacher or NGOs for teaching / conducting activities for children.

4. **Making the CCI Child-friendly:**

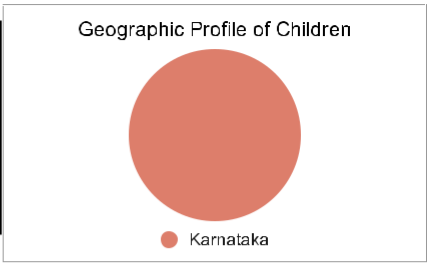
- Increase sports activities for children and make one playground for children.
- They have to send children's outside/OH premises for playing.
- At present they don't have sports items except carom, so they need sports items
- They don't have a TV. They need a library for the children.

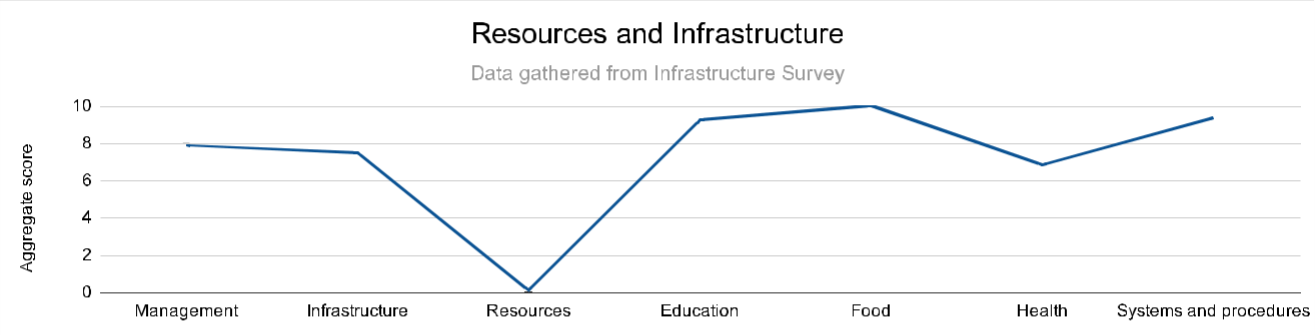
Haveri

Haveri Boys' Home

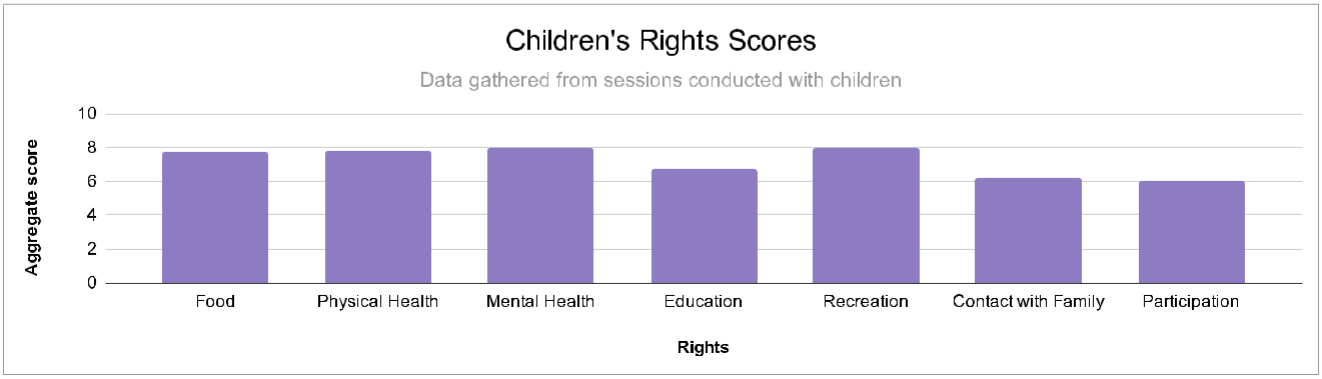


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	31
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.73	Rooms	8.13	Bedding	0.00
Committees and suggestions	10.00	Facilities	9.17	Clothing (boys)	0.42
		Equipment	7.27		
		Bedrooms	7.50	Misc. articles	0.00
		Bathrooms	5.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	8.89	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.50
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Children are involved in regular art and craft classes and various activities.
All staff members are take care of the children very well.
The CCI gives importance to hygeine and children brush their teeth twice every morning.
CHALLENGES
Matresses are very old and uncomfortable to use
A lot of weeds have grown behind the home and there are lots of mosquitoes are there.
RECOMMENDATIONS
Children need new mattress and clothes on time
Necessary to clean up the weeds behind the home
Mosquito coils need to be provided
Children need more psychosocial support

CHILD SAFETY REPORT
We found that there is no sexual abuse and corporal punishment in this home. Children are safe and enjoy living here.

REPORT AND RECOMMENDATIONS

Assessment date	11-12 Sept 2019
Number of Staff	12
Number of children	31

What is working well?

- The staff were friendly and very knowledgeable. They have the best interest of the child in mind. All the staff members were friendly with the children.
- The children are made to do prayer every morning and evening along with yoga.
- All 31 children were going to school every day.
- The boys home has 2.5 acres of land and has strong walls around the property. The children enjoy both indoor and outdoor activities.They have a big home with a good environment which is clean.

General Observations:

- It was observed that they have around 2.5 acres of land.
- The building was very good and the CCI was very child friendly. CCTV cameras are installed in the home for monitoring kids. We observed that, at present, they have 8 toilets and 4 bathrooms that are cleaned but they want more bathrooms and toilets.
- All 31 children are going to school and they are enjoying their life.
- The children enjoy going to school, playing games and watching TV as well.
- The children were participating in an art/craft class which was very good. One teacher teaches them every evening.
- The children were brushing their teeth two times a day.
- They are maintaining children's committee registers and management committee registers.
- They are watching TV every day.
- The CCI was very clean with a good environment for children.
- All the staff members were outsourced. They don't know about the JJ Act and child related laws.
- They have a sick room and a first aid room. Both rooms were clean but they required a nurse and a doctor.
- They have a dining hall and it was clean.
- They have a recreation room
- They have CWC in the CCI complex.
- They have a big playground but they need more sports equipment.
- Behind the home, there is a green area that needs to be cleaned. Because of this area, there are mosquitoes and sometimes snakes also come inside the home.
- Every evening, a teacher conducts tuition/art/craft/PT classes for kids. The art class is very good and children enjoy it.
- All registers are updated by the CCI staff.

Findings from Observation:

- The children shared that, at present, the CCI has given them herbal care soap but when the children use this soap, they feel like it is not very good so they want a different brand of soap.
- We observed that at the back of the CCI, lots of weeds have grown and one old broken building is there. The children shared that a few snakes were present there and the government had to look into this matter. The staff also shared that they had sent a proposal to the Government this year to clean the place but the budget has not yet been released, so they are waiting for approval.
- The children shared that most of them don't have a family so the CCI and government is treated as a family member.
- While interacting with the staff, they mentioned that management committee meetings and children's committee meetings are held once every three months and that some of the children were participating very well, as the CCI expected. The children's committee's members' names are put up on the walls. When I asked the children, they were not aware of the Management committee.

Key Recommendations

1. **Infrastructure:**

- **Weeds and old buildings.** In the backyard of the CCI, weeds have grown and one old broken down building is also there. The children shared that snakes were seen often. The staff shared that this year they sent a proposal to the Government to clean up the place but have not yet released the budget, so they are waiting for approval. Needs follow up
- **Toilet and bathrooms:** They need more bathrooms & toilets in this CCI. Currently there are 31 children, 8 toilets and 4 bathrooms
- **Staff Residences:** They have 12 residences for CCI staff. But at present only 2 residences are being used. Because under the rules, only government employees can get residence facilities. Needs repairs.
- **Mosquitoes**: There are rats, mosquitoes, cockroaches, lizards and snakes in the CCI Complex. The pest control needs to be called and the issue addressed.
- It was also observed that the windows were always closed. The windows need to be opened.

2. **Staffing Aspects:**

- They need free legal aid lawyers to help them out with cases.
- **Doctor or nurse**: They need one visiting Doctor and nurse here regularly for medical check-up.
- **Plumber cum Electricians**: Superintendent shared that they need a Plumber and Electrician for repair work.
- **Outsourced staff agency:** Outsourced staff are not getting their salary on time and the amount they receive is very less after all the cuts made by the agency.

3. **Basic Needs:**

- Children need a bath brush and other toiletries commonly used, and water bottles for school to carry filtered water.
- **Mattress and clothes**: Urgently need new mattresses.
- The children need clothes and more undergarments to be issued.
- **Need more variety of fruits**: The CCI was providing only bananas to the children. They need different kinds of fruits.

4. **Rehabilitation Services:**

- They need educational support/career counselling when they come out of OH.

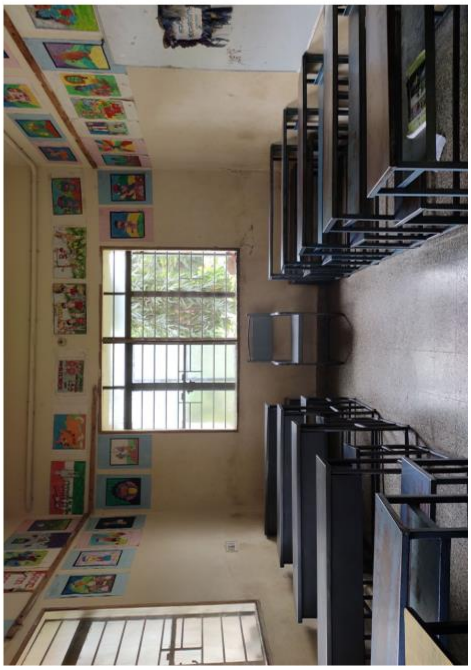
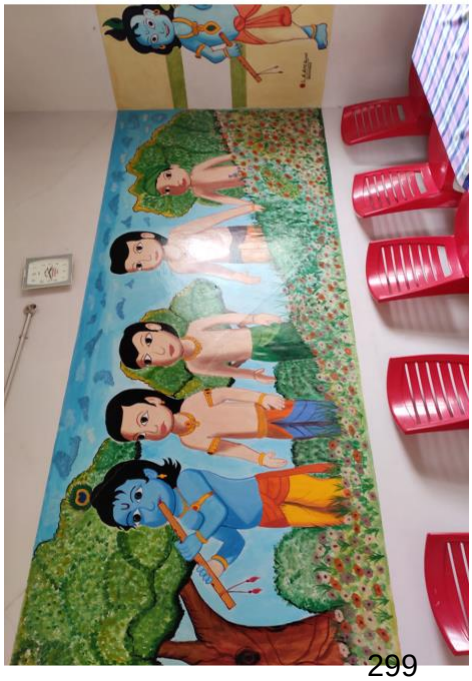
5. **Making the CCI Child-friendly:**

- At present they don't have sports items except carom, so they need other activities to keep them engaged and they also need to be sent outside for playing under supervision.
- The library is in the recreation room but they need new books and a separate room.
- The children also requested for more outings so that they can see places.





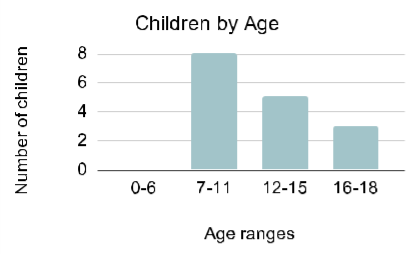


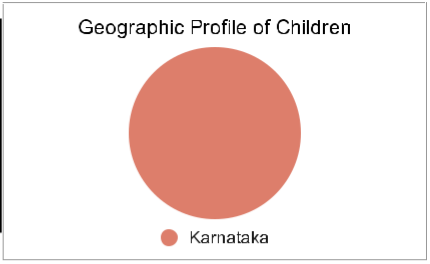


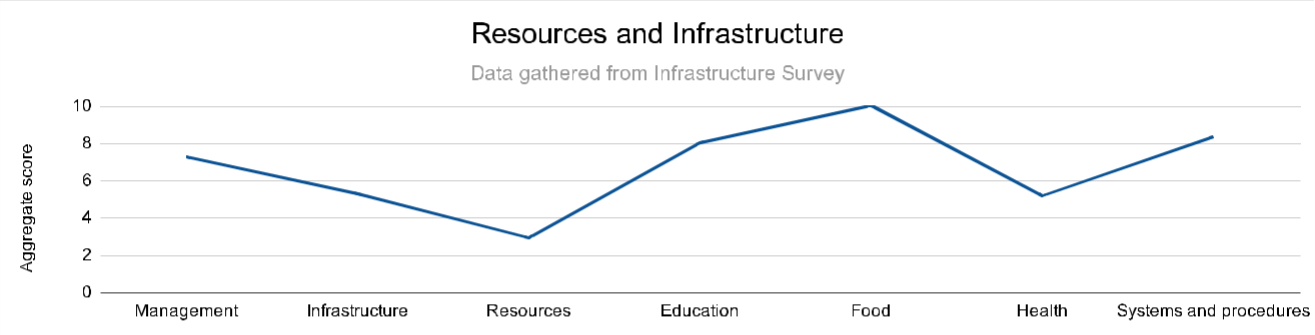


Haveri Girls' Home

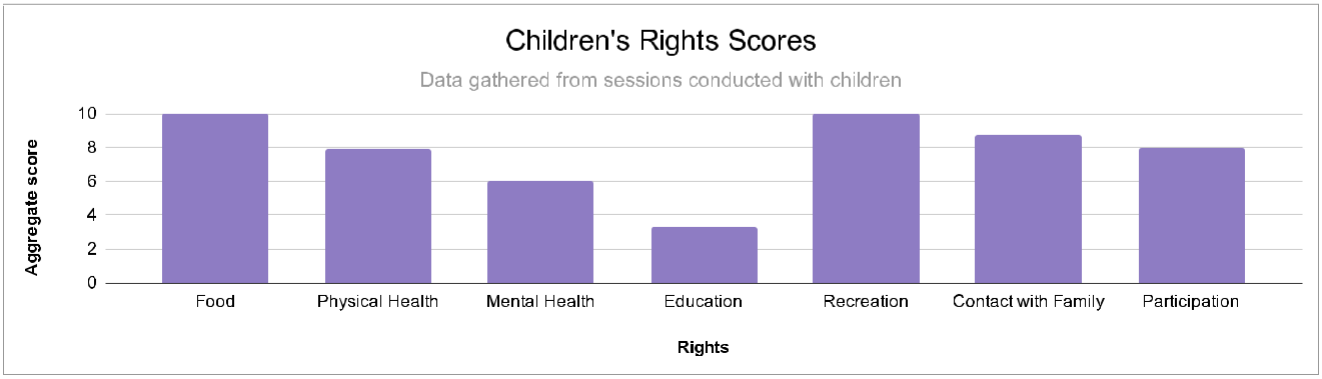


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	16
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.48	Rooms	3.38	Bedding	2.22
Committees and suggestions	10.00	Facilities	7.08		
		Equipment	7.27	Clothing (girls)	4.67
		Bedrooms	5.00	Misc. articles	4.79
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	6.25			Mental health facilities	0.50
Systems and procedures					
Safety and security	5.00				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	6.67				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Children are taken to play in a nearby open area to play quite often by the PT Instructor. This makes them happy.
They are happy and lively. Most of them are comfortable with the staff and happy with the food served.
They have been taken to trips like Besige Shibir, Kaginele, Siddeshwara Gudi, Bangalore (for Children's Day)
They are in touch with their family through visits, phone calls. During holidays, they said that they go home.
CHALLENGES
Rented premises, small kitchen, small dormitories, infrastructure is not adequate, children feel cramped.
Some children feel that staff are partial and make them only help more in the chores than the others.
The storage shelves are open racks and are not in good condition. It is not convenient to store belongings.
No geyser to heat water for bath. Hence immersion coil is used to heat bath water. This is not safe & is time consuming.
No activity or training for the girls who do not go to school. Hence they are bored and do not know how to spend time.
RECOMMENDATIONS
Need some part-time teachers to teach extra-curricular activities like singing, dancing, etc. as children are very interested.
Need to make arrangements to have a geyser or a water heater for bath as it concerns the safety of students.
Need to arrange for some vocational training or basic tuitions for the girls who don't go to school for their learning.
One child does not communicate, could be due to past trauma. Has been taken for assessment, follow up is required.
One guard and one SDC needs to be appointed.

CHILD SAFETY REPORT
Children were questioned to guage their feeling of being safe in the home. In general children are happy in the home, they felt that they could approach the Superintendent or other staff for any issues they had. Many mentioned that they went to the Superintendent, House Mother, Computer Operator and other staff when they needed someone to talk to. They felt that they were treated well. When they do something wrong, they are not scolded or shouted at. They are spoken to and advised and this makes them comfortable. However, some of the children who are not school going felt that they were made to do more work compared to the school going children and hence felt that some of them were partial. Two children said that the cook / guard scolds them sometimes and does not accept when they have made mistakes.

REPORT AND RECOMMENDATIONS

Assessment date	12 Sept 2019
Number of Staff	10
Number of children	16

General details about the Girls Home:
This is a rented home and is on the first floor of a building. There are totally 16 girls residing there, out of which, 13 girls are going to school. The rest stay at home. The girls stay here only up to the age of 15 years, after which they are transferred to Hubli.

What is working well?

- The children are lively and happy. They like the staff and the food in the home.
- All procurement and accounting is done using the K2 software app. The computer operator has learnt how to use this facility and is efficiently utilising it.
- Earlier, PF deductions were not being deposited by the agents. After the Superintendent took it up, they have now started depositing it in their PF accounts.
- There is a PT Instructor who takes the children to a nearby open area often and makes them play games and the children are happy to have their play time.

General Observations:

- This is a very small home which is not very well constructed. It has two rooms which serve as dormitories but they are congested. The kitchen is also small. The building needs to be painted on the inside to give a neater look.
- The school is nearby and the children walk to school and come home along with a guard.
- When there is a medical issue, the child is taken along with the guard to the Govt. Hospital.

Findings from Observation:

- When there are cases of pregnant girls, they are shifted to other institutions as per the decision of CWC like Idari Samsthe (Pvt) (Santhwana Kendra) or Rajya Mahila Nilaya (Govt) (Davangere) for further action.
- The CWC meeting is held every week on Mondays.
- For emergency funds, personal cash is being used and then they get reimbursed as per the bills.

Key Recommendations

1. **Infrastructure:**

- The current CCI is a very small home which is not very well constructed. It has two rooms which serve as dormitories and they are congested. The kitchen is also small. The building needs to be painted on the inside. The rooms are small and there is hardly any space for the children.

- **Move the Girls Home to Ranibennur:** As informed by the Superintendent, the DCPO is considering moving this Girls Home to Ranibennur alongside the Boys Home. There are staff quarters within the compound of the Boys Home. The plan is to convert these staff quarters into the Girls Home through some reconstruction and building a wall to separate it from the Boys Home. An estimate has been given and the budget needs to be approved. This process may take a while and it is requested that the approval be speeded up by the DCPO and escalated with the department.
- There are small open racks for the children to keep their personal belongings and these racks are not in good condition and are not efficient for storage. No privacy to their belongings.
- Due to lack of space to put up cots, the children sleep on the floor in a congested way. Not enough space for storage of kitchen items, provisions, etc.
- **Unsafe Building & Electricals:** The building is too small, not convenient and **not** safe as the electrical installations are not being updated to AEH. The home needs to change to a different rented premise or a building needs to be constructed by the government. In this home, an urgent requirement for a water heating facility for bathing is needed. The open coil heating system to heat water in a home with children is not safe.
- **Hot water facility**: There is no water heating facility in the home to provide hot water for bathing. Hence, the staff use an electric coil every morning to heat up buckets of water and give it to the children. Since this arrangement is very unsafe, one staff member is made to stand there and watch over the heating facility while it is being used to ensure that no child is at risk.
- According to the Superintendent, the landlord is not cooperative and does not want to install a geyser because the building does not have AEH facility and he is not interested in spending any extra money for these facilities. There is an immediate need to install a water heater for bathing and to ensure the safety of children.

2. **Staffing Aspects:**

- **Outsourced Staff:** Out of the 10 staff members, 9 of them are outsourced. The outsourced staff mentioned that they are not getting their salary regularly every month. Previously they received it once every three months and during the budget release time (April to June), there was a problem. They also mentioned that the agents ask for commission every time their salary has to be deposited and only when it is paid, the money transferred to their account.
- Staff requirement as suggested by the Superintendent - a post of **SDC** is vacant and they need a person to be appointed for this post.

3. **Training for Staff:**

- The children felt that some of the staff were partial to a few of the children. Sensitization and training is needed here.

4. **Basic Needs:**

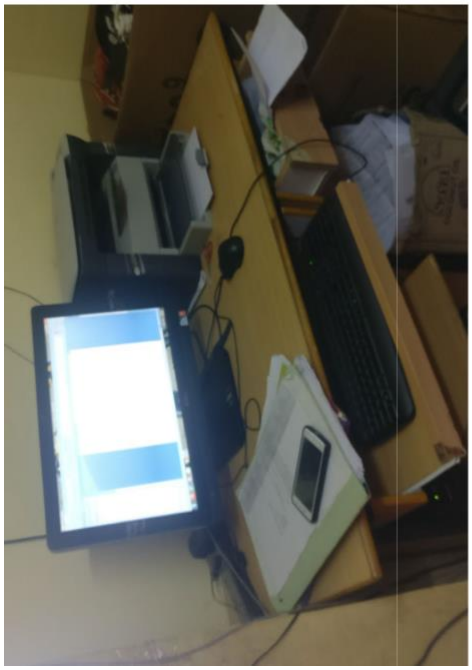
- Children mentioned that they would like to have **thicker mattresses**, the mattresses they are using at present are thin.

- **Pregnancy Care**: If a child is pregnant, she is shifted to other institutions as per the orders of of the CWC - such as the Idari Samsthe (Pvt) (Santhwana Kendra) or Rajya Mahila[1] [2] Nilaya (Govt) (Davangere), for care and protection. This might not be conducive to the child to be in an adult set up. In other CCIs the pregnant child is kept in the CCI. The matter needs to be looked into.
- One child in the home is showing behavioural signs which could indicate being **mentally challenged**. When she joined the CCI, she was not talking or communicating. But now, over a period of time, she is showing signs of improvement. She was taken to the hospital for an assessment, but the report was not given as the doctor was transferred. Follow up needs to be done to get the report and necessary arrangements made to ensure her needs are being met.





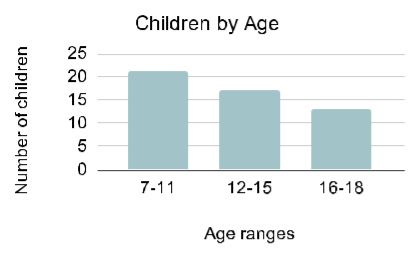




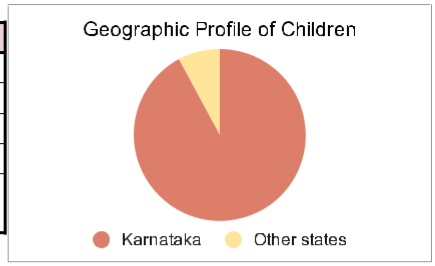


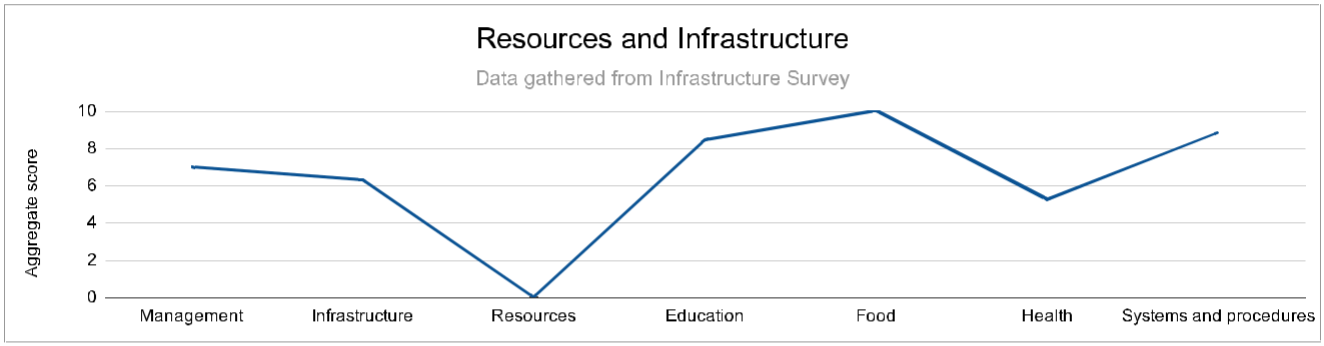
Kalaburagi

Kalaburagi Boys' Home

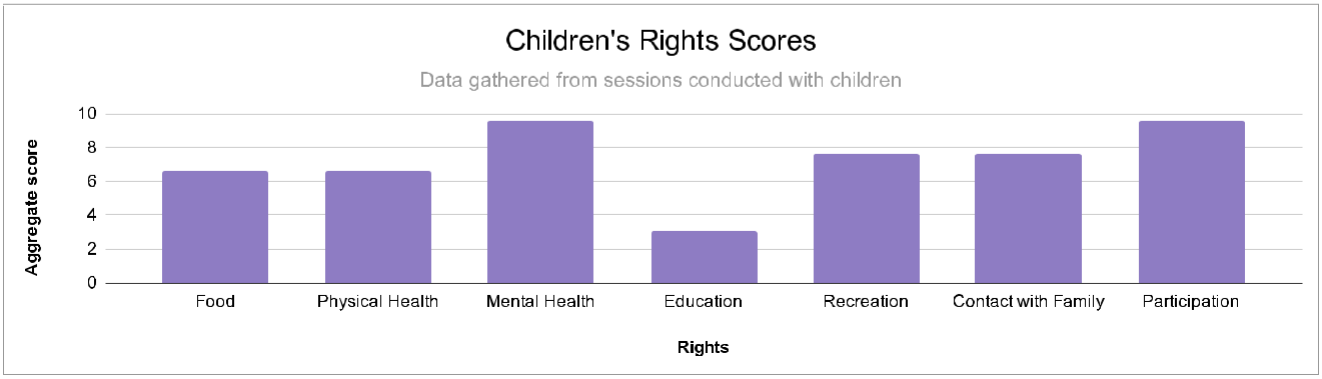


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	51
Children with disabilities	2





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.58	Rooms	4.71	Bedding	0.00
Committees and suggestions	9.33	Facilities	10.00	Clothing (boys)	0.00
		Equipment	5.23		
		Bedrooms	5.00	Misc. articles	0.00
		Bathrooms	5.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	7.50			Mental health facilities	0.70
Systems and procedures					
Safety and security	5.00				
Procedures	9.17				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	20.00				



CHILDREN'S REPORT
BEST PRACTICES
Children are made to do prayer every morning and evening.
Most of Children go to school every day.
Children are enjoying going to school, playing games and watching TV.
They have a big home with a nurturing environment and a dedicated building
CHALLENGES
Children have not recceived clothes and slippers for the last 2 years.
Food is not tasty
Some of the toilet commodes are blocked.
RECOMMENDATIONS
They need good food, coffee and tea
Building has to be repaired immediately
Children need CCI support and encouragement for psychological growth
The toilet and bathroom need to be repaired and cleared.

CHILD SAFETY REPORT
All children go to school everyday and enjoy their life and the CCI has the best interest of children with friendly staff supporting them. Children participate in sports, cultural programmes and academics.The CCI staff and doctors take good care of children. If required staff take them to the hospital. Overall children are healthy and happy and doing well

REPORT AND RECOMMENDATIONS

Assessment date	13 Nov 2019
Number of Staff	15
Number of children	51

What is working well?

- Children say their morning and evening prayers along with yoga daily.
- CCTV cameras are installed in the home for the safety of the children.
- Most of the children go to school.
- They have a big home with good surroundings. The CCI has its own building.
- Children are enjoying going to school, playing games and watching TV as well.
- Children receive tuitions, art and crafts and PT from the Teacher who regularly comes to the home.
- Background check and police verification of the staff has been done.

General Observations:

- The BH home is big and very old and not maintained well. There are many leakages during the rainy season
- The home has 2 dormitories and in each dormitory they have toilets and bathrooms. One toilet was blocked and the children couldn't use it. They are getting a bad smell from the blocked toilets. Very unhygienic conditions.
- There are overgrown weeds outside the building that have to be cleaned.
- The neighbours were throwing garbage into the BH Compound which is an issue.
- They have a playground but they need more sports equipment.

Findings from Observation:

- While interacting with the staff, they mentioned that the management committee meetings and children's committee meetings are held once in three months. But the children are not aware of this.
- Children have not received clothes, undergarments and slippers for the last 2 years as the home has not received enough budget to expense for these items.
- The staff shared that they are facing problems getting LPG gas.
- Outsourced staff are getting a very low salary. They receive their salary only once in 3 to 4 months.
- Counsellor is doing all the work and is very busy with the office tasks that the children are not getting a chance to connect and talk to the counsellor.
- Children have reported mosquito problems.

Key Recommendations

1. **Infrastructure:**

- **Infrastructure:** Superintendent to identify the leakages in the home and immediately submit the proposal to the DC/DM and to start the repairs. The windows need mesh

since there are mosquito problems and temporarily provide odomos for children. The blocked toilets in the dormitories need to be repaired immediately.

- Superintendent to reorganize the rooms and utilize them as per the blueprints in order to have seperate sick rooms, recreation rooms and library
- **Weeds outside:** Clear the overgrown weeds periodically to avoid hiding reptiles that can be harmful while children are playing.

2. **Basic Needs:**

- **Clothes & Slippers & Mattress**: We observed that children are not getting clothes and Slippers for the last 2 years. When we asked the staff, they shared that they have not received a budget for it from the past 2 years. Needs follow up. They need clean mattresses
- **Food:** Children prepare the menu, home to provide coffee & tea at least a few times a week.

3. **Staffing Aspects:**

- **Outsource staff**: Renegotiate salaries for the outsource staff and pay them on a monthly basis
- The home needs more house father's/house mothers and guards
- **Counsellor overworked:** to take workload off the counsellors who need to attend to the children in the home.

4. **Financial Aspects:**

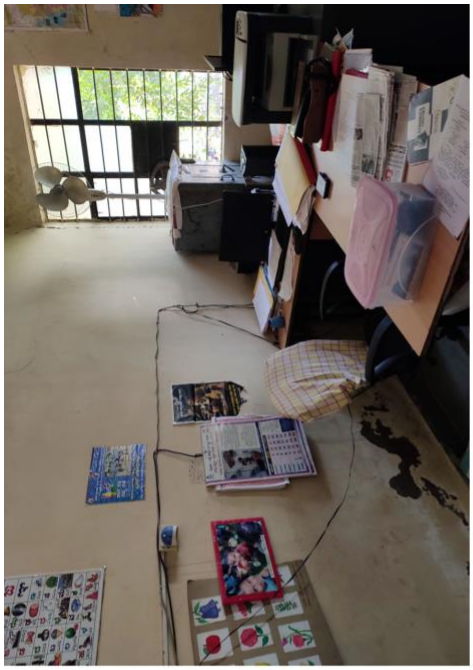
- **Budget :** Superintendent to propose a budget based on the expenses made and over due from the previous years to manage the following years expenses.
- **Emergency Fund**: Emergency fund to be released that can be utilized for paying off essentials such as LPG gas and Medical Emergencies.

5. **Rehabilitation Services:**

- **Vocational Training**: Introduce possible vocational trainings, Music classes, Life skills and Library

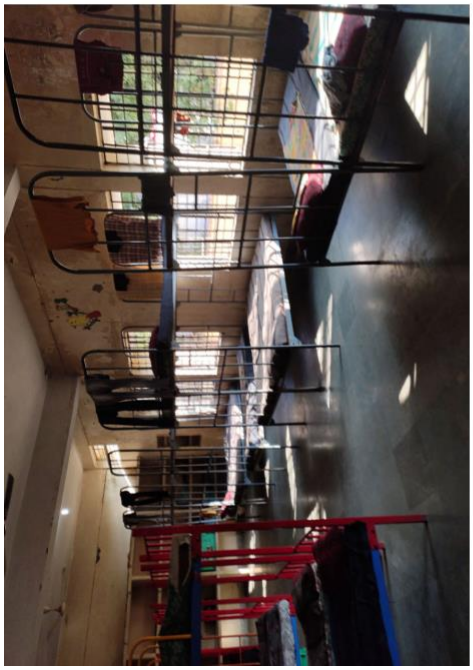
6. **Making the CCI Child-friendly:**

- The children also requested for more outings so that they can see places.
- They need more sports equipment

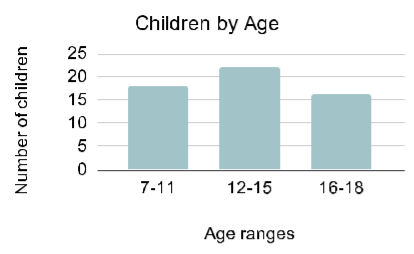




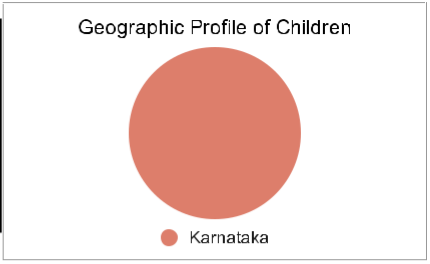


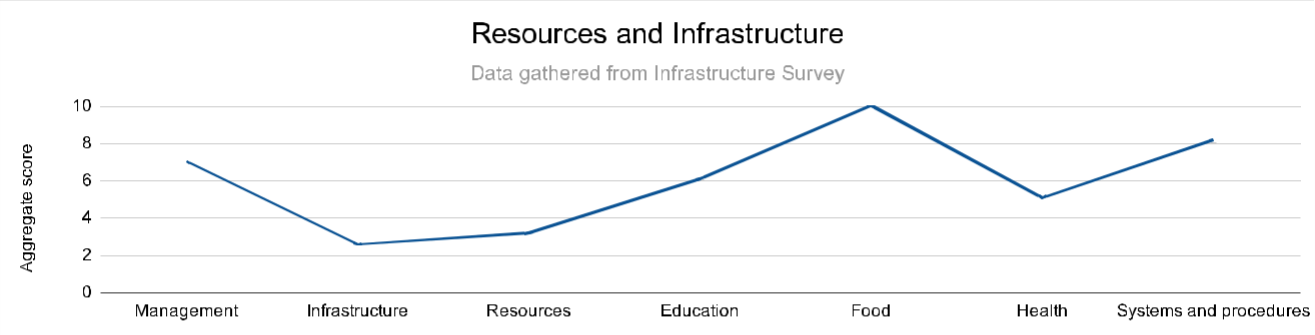



Kalaburagi Girls' Home

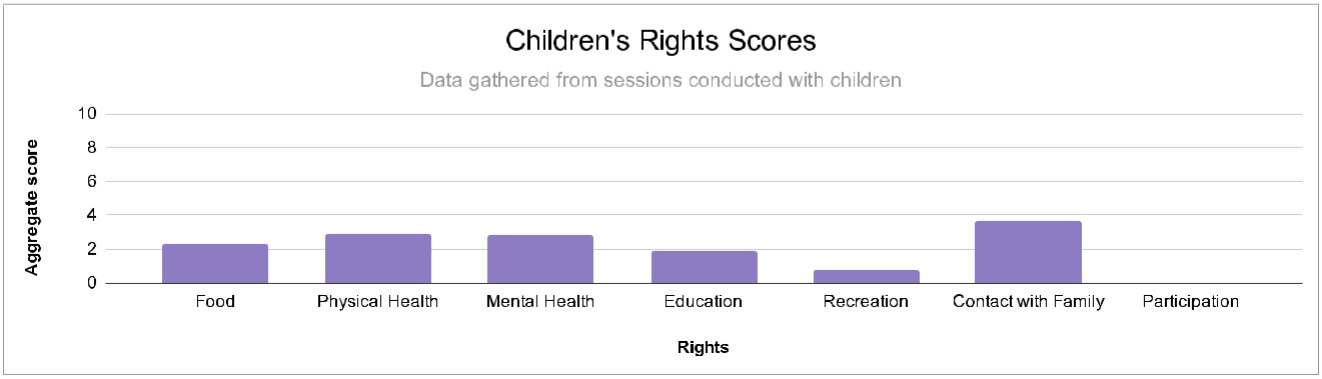


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	80
Current occupancy	56
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.34	Rooms	2.00	Bedding	2.22
Committees and suggestions	8.67	Facilities	5.42		
		Equipment	4.55	Clothing (girls)	3.83
		Bedrooms	0.00	Misc. articles	3.75
		Bathrooms	0.00	Toiletries and hygeine	2.78
		Cleaning agents and methods	3.33		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	4.44	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	3.75			Mental health facilities	0.20
Systems and procedures					
Safety and security	8.33				
Procedures	9.17				
Record maintainence	10.00				
Daily routine	6.67				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
Yoga and Meditation are conducted
Cultural activities and children have won several prizes
CHALLENGES
The building is very old and repairs are imminent
Understaffed. No nurse and counsellor of the home for mentallly challenged is currently taking care for the girls' home too. The person in charge is unable to ma and adminstrative work
No Indoor or outdoor sports equipments
Reception Center children sit idle at home all day
RECOMMENDATIONS
Homes for children in districts such as Gulbarga are ignored and unequipped to run as CCIs. There are a lot of issues in such homes from infrastructure to food the children get and provisions of basic needs such as drinking water facilities for the children. Regular and surprise inspection/visits to this CCI is a must by the department.

CHILD SAFETY REPORT
Children feel safe in the CCI and the staff take care of them. However the staff do not often speak to them and they could build a better rapport.

REPORT AND RECOMMENDATIONS

Assessment date	20 Sept 2019
Number of Staff	15
Number of children	52

What is working well?

- Large space that hosts a girl's home, State home and Home for MR girls.
- Courtyard is shared by the State home and girl's home
- All records are entered and maintained up to date

General Observations:

- Drinking water is purchased that comes in 20 ltr cans. Children carry their pots or plastic bottles to collect them and store them in their rooms. Cans are brought to the CCI by the vendor. As per the staff the children do not maintain the filters and have gone for repairs many times.
- There is no sight of Suggestion Box kept in the home.
- There are no indoor or outdoor sports items for children to play with, Children are not allowed in the courtyard. Most of the time children are confined to the dormitory, the recreation room or the corridors. They have a restricted time to wash clothes and not all children are able to complete this task. Hence some children hardly wash clothes.
- One of the staff quarters is converted into the kitchen. Children carry food from the kitchen to their CCI and sit in the corridors of their dorm rooms to eat. The corridors are dusty, muddy and not a safe place for children to eat. There is no staff monitoring the children while they are having the meals.

Food:

- Children are not happy with the food that is served. Vegetables are stale, and food is not tasty.
- Children have reported that the entire staff eats in the home and separate food is cooked for the staff members.
- Sometimes children do not get enough 'vegetables' along with rotis or chapatis.
- Food grains are not cleaned well, and children have reported that they have seen worms in the food.

Human Resource:

- Current Person In-Charge does not interact with the children regularly.
- House Mother is doing a lot of the ANM's responsibilities, thus children are left to manage on their own without being monitored.
- House Mothers do not involve in the day to day activities of the children in the home. Children manage everything by themselves

Infrastructure:

- The building belongs to the State Home and is very old. New building construction budget is sanctioned. Awaiting PWD to start work. This place will have new buildings for the Girls Home, Girls Home for MR and State Home for Women.
- The solar is broken and the children do not get hot water to take bath with.
- Home is infested with mosquitoes and children use the fan to keep the mosquitoes away. Since it's a very old building, windowpanes are broken, mosquito mesh has become old and torn and rusted.
- Lot of old furniture, metal cots, tables, chairs and many items are lying around. They are locked away in the open space and there are chances of snakes, and rats to infest that can enter the dormitories which is not safe for the children.

Health and Hygiene:

- Small children were seen wearing unclean clothes, clothes smelt moist and of urine and looked unbathed.
- Children's hygiene is not monitored by the house mother or the staff in the home.
- There are two dormitories that can accommodate at least 50- 60 children. But Only one dormitory is used by the children. There is not enough air circulation and constantly smells.
- Children must wash their own clothes. Older girls assist the smaller girls if possible, to wash clothes. Clothes lines are not fixed well, and clothes often are piled on top of each other while drying.

Issuing things to children:

- Many children go barefoot to school. As per children, they have been told there is no enough budget this year to buy new footwear.
- The cable TV is not recharged regularly.
- Stationary was last issued in Aug 2018
- Blankets and Towels was last issued in 2018 to 92 children.
- Night wear was last issued on 24th April 2018 to 100 children.
- A few donors had come forward to donate a few things but not all children received it.
- One bathing soap is issued a month which gets over less than a month.
- Sanitary napkins 'suchi' are very old and might be expired and the children are given the same to use.

Findings from Observations:

- Older Children on a rota basis wash the toilets on their own. Toilets are washed using acid that is handed over to the children to apply it in the toilets and baths. Children are not allowed to talk to their parents/caregivers over the phone. They have not been allowed to talk when the parents/caregivers.
- Children mentioned that there has been no children's committee held recently and nor have they been invited to be part of the Management Committee. Even if there was one, children have reported the needs to the Committee, DCPO but there has been no action taken.
- Children who take admission into the reception centre are mostly coming from Child Marriage circumstances. These children do not get the same love and care that is received by the children who are committed to the CCI. Staff discriminate against them and they want to separate them from the children who are committed to the CCI.

- Children have reported that the staff treat the Reception Centre children differently than the committed children.

Key Recommendations

1. **Infrastructure:**

- Homes for children in districts such as Gulbarga are ignored and unequipped to run as CCI's. There are a lot of issues in such homes from infrastructure to food the children get and provisions of basic needs such as drinking water facilities for the children. Regular and surprise inspection/visits to this CCI is a must by the department.
- **Water Filter**: Covered large steel water filter, with multiple taps to be installed immediately. Insects can collect in the water that is stored by the children in their rooms and might catch certain water borne diseases, pots are open without lids, which can contaminate the stored water.
- **Toilets:** Enough and /or extra toilets, baths and hot water are at utmost priority here in this CCI. Current number of toilets cannot accommodate the current capacity of 50 children and the number of children increase in certain months up to 120. Due to non-availability of hot water, many children do not take a bath.
- **Dining Room facilities**: Children do not have a separate dining area, study area. Once the new building comes up, CCI needs to be equipped with benches and tables for children in the dining. Have a separate study area.
- **Mosquito problems**: Steel mosquito mesh to be installed across all the spaces in the CCI or temporary mosquito repellent measure until the new building is constructed.

2. **Staffing Aspects:**

- **Superintendent Needed**: Urgently, the Superintendent position must be filled in who is dedicated and can bring in some rigorous changes in the home. Currently only an In-charge is available, who does not interact or visit the children in their dormitories.
- **Counsellor:** Full time counsellor is on maternity leave and the counsellor from MR Girls home is managing time between the two homes. Homes with such large capacity should be equipped with at least 2 counsellors.
- **House mothers to function**: Children need love and affection and they look up to their House Mothers for the same. The home has two house mothers (sometimes the capacity goes up to 120 children) and bonding becomes difficult for both the house mother and the girls as the house mothers are occupied doing other office/admin/ANM related tasks.
- Children need dance, craft, music, yoga and activities teacher who can regularly visit their homes and engage them

3. **Training for Staff:**

- **Training for outsourced staff**: Staff members specially from the outsourced agency need to undergo training in their respective areas such managing girls, talking to them, dealing with their feelings, taking care and monitoring their health and hygiene as well

understand the children's laws and regulations from the layperson's perspective.

4. **Rehabilitation Services:**

- **Skill Training required**: All children who are above 14 years and do not wish to go to school must be sent for skill trainings within the district or sent to another location where they can get access to do any vocational trainings or skill trainings
- **NGO collaboration needed**: Approach NGO's or Life skill Instructions to equip adolescents at CCI with life skills programme which will help them to make informed decisions, solve problems, think critically and creatively, communicate effectively, build healthy relationships, empathize with others, aware of personal safety and manage their lives in a healthy and productive manner.
- **Library to be opened:** The library is locked through the day. There are a few books and CCI can ask donors to donate books. Access to the library must always be made available for all the children. Vocational training in Library Management can begin here and children from the Reception Centre can be trained in the same.

5. **Health and Hygiene:**

- **Head lice and nits** are spreading rapidly in the homes and some control and preventive actions such as regularly cleaning them using lice combs, lice shampoos, regularly washing pillow covers, drying the beds, avoiding head to head contact when sleeping are to be considered. More cleanliness and personal hygiene needed
- **Self-Care for children:** Session in Hygiene, Self-grooming and Cleanliness is required for the staff and the children in this CCI. Cutting nails and taking baths to be monitored by the house mother regularly. There is no rigour in cleanliness inside the dormitory, library and recreation rooms. Old and unwashed clothes are lying around in the clothesline and remain there unclaimed which makes the courtyard look untidy and unclean. Dormitories are shabbily maintained, not swept and mopped regularly. Mats/mattress are not washed/dried regularly and smell of moisture and urine.

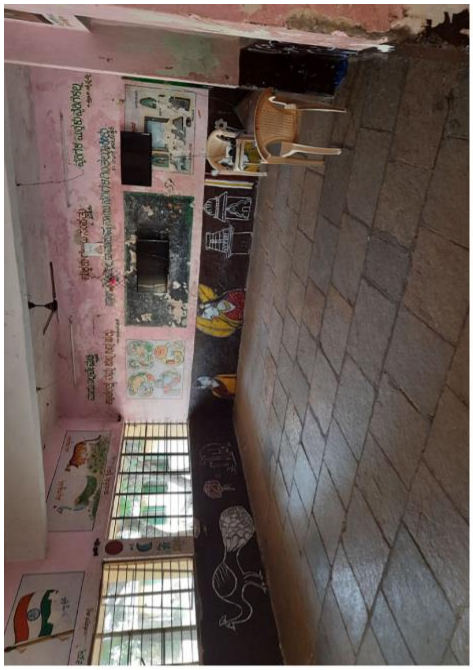
6. **Basic Needs:**

- **School Stationery to be distributed**: A lot of Stationery is stocked up and must be disposed of as and when the children need. Children have reported that they do not get stationery on time and often get scolding from their teachers in the school.

7. **Children's requests:**

- Sports indoor and outdoor items to play with freely in the courtyard or within the compound of the CCI.
- Reception centre children want to engage in vocational training such as Beautician course, Computer Training and any job-oriented courses. If this can be arranged through external agencies it may help them.
- Tasty food requested to be prepared
- They requested to have a Committee and staff to love them, interact with them on a regular basis and listen to their needs and act on the same.
- Allow children to meet and speak to their parents/caregivers every week.

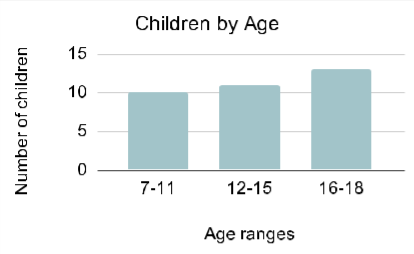
- Children do not wish to continue cleaning the toilets and baths.
- Children want to be registered for Foster care and Adoption
- If the CCI can pay the ISS exams fee as the parents of the children are unable to bear the cost, that would be a blessing they said.
- Footwear and clothes were requested more than the current supply.
- The children requested that they be taken to the doctor when sick
- The children requested tables and benches to sit and study
- The children requested for a day's picnics and outings.



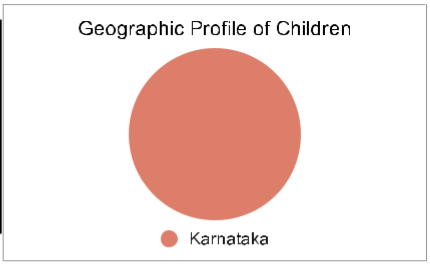


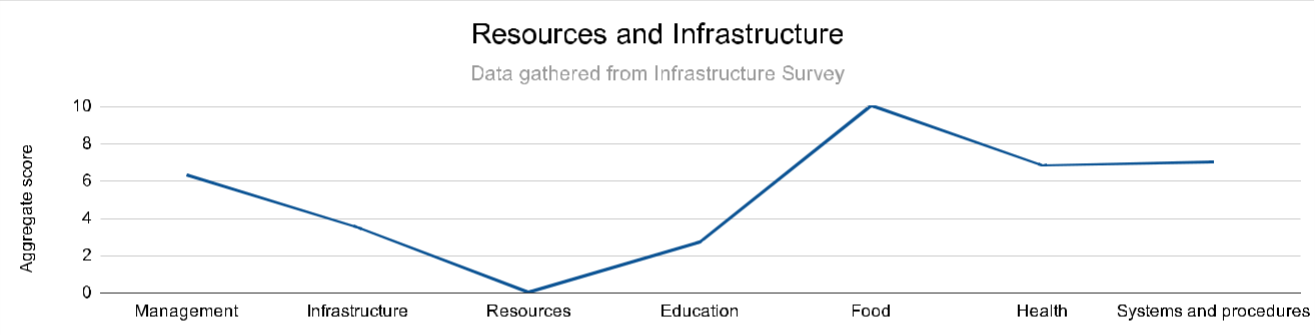



Kalaburagi Home for Mentally Challenged Girls



KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	
Children with disabilities	34





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.94	Rooms	2.04	Bedding	0.00
Committees and suggestions	6.67	Facilities	6.67	Clothing (boys)	
		Equipment	5.45	Clothing (girls)	0.00
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	5.56	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	2.50			Mental health facilities	0.40
Systems and procedures					
Safety and security	1.67				
Procedures	6.67				
Record maintainence	0.00				
Daily routine	6.67				
Contact with family	20.00				

CHILDREN'S REPORT
BEST PRACTICES
Song and Story Telling
Educator in the home teach children to make enveopes for office supplies
CHALLENGES
Suitable play items not available
Special educators
VT for mild MR children
Life skills for children
RECOMMENDATIONS
Facilities for children such as Wheelchairs, ramps, stretchers, bed pans, Special Educators
Regular Physician, Gynecologist, Physiatrist
Washing machines

CHILD SAFETY REPORT

REPORT AND RECOMMENDATIONS

Assessment date	20 Nov 2019
Number of Staff	18
Number of children	34

What is working well?

- Courtyard is gated. It has a large open space, very airy, trees and shades. Children spend their day under the trees in the courtyard.
- The staff are dedicated and committed to the CCI and they take care of the children very well.
- Children are taught to sing dance and storytelling
- Children are taught to make office stationery such as envelopes and these are used for office purpose

General Observations:

- Special needs homes are under budgeted, underfunded and budget is released late.

Human Resource Issues and challenges:

- Current Superintendent In-Charge is retiring in another eight months.
- Home has never asked for Physiotherapists, or gynaecologists

Infrastructure:

- The building belongs to the State Home and is very old. New building construction budget is sanctioned. Awaiting PWD to start work. This place will have new buildings for the Girls Home, Girls Home for MR and State Home for Women.
- MR home for girls is in the state home premises. The entrance to the MR Home is through the state home.
- One of the staff quarters is converted into an office and kitchen.
- Building is very old and leaks during the rainy season.
- Building has a large dormitory, enough toilets, a store and a room for the counsellor. A few rooms are unused. But the building does not have any functional requirements for people with special needs.
- Home is infested with mosquitoes, the fan is currently keeping the mosquitoes away. Temporary mosquito repellents that are safe to use must be installed immediately until the home is moved to the new building.
- The building is old, the storage room is large and grains such as rice is stored in large gunny bags. There is very poor ventilation, and light. Grains must be stored well as it can lose its nutrients, can get damaged from insects and microorganisms if not stored in vacuumed/airtight boxes. Large, airtight, safe containers must be purchased to store the grains.

Key Recommendations

1. **Infrastructure:**

   To repair the leaks in the ceiling during the rainy season

- When the new building is constructed, MR home to install the following equipment that makes the life of disabled person and their caregivers easy and simple
- Support rails of all sizes – to be installed inside the toilets, baths, next to bedsides, front doors, dining areas and recreation rooms. This way children need not crawl on the ground or toilets, easy for caregivers to balance and assist the weight of the disabled person to move them from one place to another.
- Raised concrete toilets, raised concrete seats in the bath.
- Children do not have a separate dining area. Once the new building comes up, CCI needs to be equipped with non-moveable/concrete benches and tables for children in the dining.
- Steel mosquito mesh to be installed across all the spaces in the CCI or temporary mosquito repellent measure until the new building is constructed.
- There are challenges in installing fire extinguishers, Cable TV, radio and electrical equipment as there are times when it's accessible to the children, things might get damaged. All equipment is necessary and to install in places that children are unable to reach, grilled/gated/meshed, locked and when used, under strict supervision. TV remotes and cable were damaged by a child when the child has an outburst.

2. **Urgent Requirements:**

- The requirements of the home should be assessed thoroughly every year, and a higher budget should be allocated to special need homes.
- **Wheelchairs**– People with MR tend to put on a lot of weight as they age and the caregivers may find it difficult to carry them or assist them to different spaces such as hospitals during emergency, toilets and baths.
- Stretcher
- Bed sheets, Blankets
- Handloom Materials (for stitching comfortable and easy to wear and remove clothes for the children)
- Supporting rails, High raised chairs/stools, tables
- Separate Dining area

3. **Menstrual health and hygiene in disabilities:**

- Managing menstruation for girls is hard here. It also becomes very challenging for the caretaker in the home to manage the same for the children here. There is a need for the department, medical practitioners, special need counsellors, caregivers and caretakers and stakeholders who have interest in special needs and the children themselves (even if they are unable to consent) to hold a discussion and come out with as many manageable alternatives to help both the children with MR and the caregivers to manage menstruation and improve quality of life. NIMHANS (Child & Adolescent Psychiatry) can be consulted for better management of the children.

4. **Staffing Aspects:**

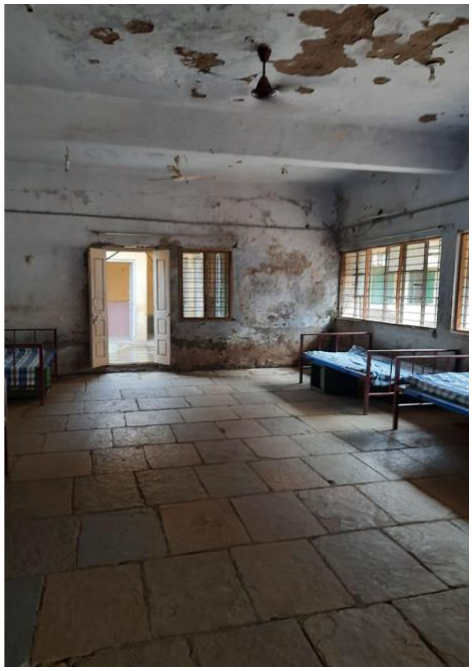
- At least two to three Staff members consist of special educators, to train existing staff with different capacities in understanding about people with MR.
- Full time Physiotherapist, Regular Gynaecologist visits recommended here

5. **Rehabilitation Services:**

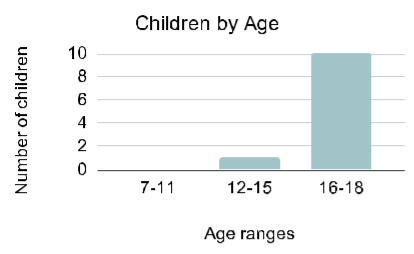
- Skill development/vocational training for mild MR and moderate MR. Children with such conditions like to do repetitive work.
- Collaborate with NGOs within the district and MSW Interns to train children on daily living skills, social skills on a regular basis.
- Teaching Models and Modules on life skills, to do day to day activities
- Hold Sensitization and Awareness programmes on regular basis for parents/caregivers regarding MR
- Create support group for caregivers and encourage them to meet regularly to plan after care programmes, to create/find small employment for people with MR, to plan a life to live in dignity for people with MR



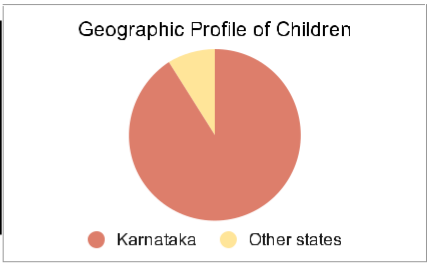


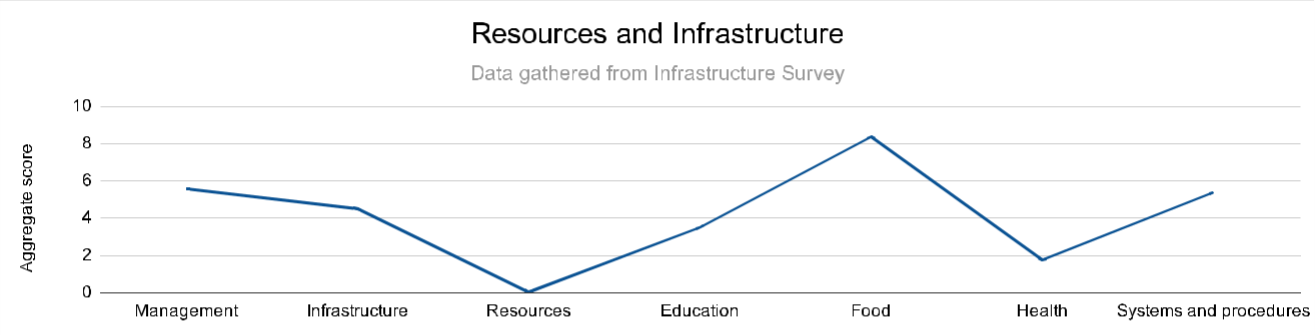


Kalaburagi Observation Home

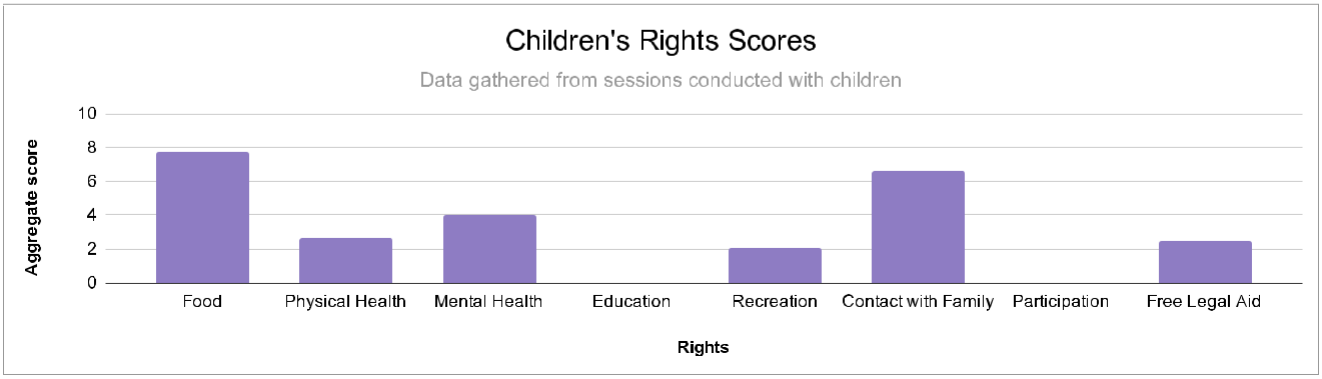


KEY OVERVIEW	
Children	In Conflict with the Law
Total Capacity	25
Current occupancy	11
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	3.75	Rooms	3.04	Bedding	0.00
Committees and suggestions	7.33	Facilities	8.75	Clothing (boys)	0.00
		Equipment	2.50		
		Bedrooms	2.50	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	10.00		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	6.67	Health personnel	5.00
Additional facilities	6.67	Cooked meals	10.00	Health monitoring	0.00
Recreational facilities	3.75			Mental health facilities	0.10
Systems and procedures					
Safety and security	1.67				
Procedures	8.33				
Record maintainence	10.00				
Daily routine	3.33				
Contact with family	3.33				



CHILDREN'S REPORT
BEST PRACTICES
Children are made to do prayer everyday along with yoga
CHALLENGES
Children spend several hours sitting in one room and get bored
There are no eductional and vocational classes for children
The building is very old and needs to be repaired
Free legal aid lawyers are not involved much and do not guide the children properly
RECOMMENDATIONS
Children need educational classes, vocational training and other classes to grow
Children need proper counselling and support
Children need good environment to stay and and better quality food

CHILD SAFETY REPORT
The home has a dedicated building with a good environment but the building needs to be repaired and all the CCI staff require training.

REPORT AND RECOMMENDATIONS

Assessment date	14 Nov 2019
Number of Staff	9
Number of children	11

What is working well?

- CCTV cameras are installed in the OH to monitor the kids.
- They are able to watch TV everyday
- Children were playing volleyball everyday

General observations:

- The building was good but some of the walls, windows, toilets and bathrooms need to be repaired.
- They don't have enough rooms and space for the children.
- They do not have a sick room and a first aid room for the children. There is no nurse and doctor.
- We observed that they have a TV and that the children are watching it every day.
- We observed that the OH was not maintaining the children's committee and management committee registers.
- We observed that the OH staff were interacting very less with kids
- Superintendent was in charge and she was busy with her work. Her main work is Second Division Assistant in the girls home.
- They have one house mother. The children shared that she doesn't do anything and that they want a house father.
- We observed that the children are doing all the work in the OH including cleaning rooms.
- There is one counsellor here but he is always busy with office work and is unable to focus on the children.
- It was observed that counsellors are not properly maintaining the children's records and was not conducting counselling as required.
- A rat was seen in the rice bag when the field investigator was examining the provisions in the store room. The store room was not clean.
- The children shared that they are not getting clothes as prescribed.
- We found that they don't have toothpaste given regularly.
- They requested a playground and sports equipment.
- The children are in one room. Beside this room, there is a toilet and bathroom.
- We observed that there is no counselling room in the CCI.

Findings from Observation:

- The children are receiving cigarettes from friends when they meet them. It was observed that 2 kids were smoking in the dormitory and in the toilet. They have attached toilets and bathrooms. When children were asked, they said that they smoke 2-3 cigarettes a day.

- The cook shared that since she is the only cook in the home, she is not able to apply for leave even if she wants to.
- The OH is not allowing the children to go outside and play. They felt like it's a jail.
- The superintendent and the staff shared that the outsourced staff were getting a low salary so nobody is willing to work in the current field.
- The children said that they are getting bored sitting inside the rooms all the time.
- The children shared that the legal aid lawyers were not working properly.
- JJB sittings are in the OH.

Key Recommendations

- They need more staff in the home.
- They need more CCTV cameras.
- Mattresses are old and need replacement.
- The dormitory windows were old and broken. They need meshes for the windows.
- It was observed that they need a library for the kids.
- The children shared that they require some vocational training and other activities.

KALABURAGI SPECIALISED ADOPTION AGENCY

REPORT AND RECOMMENDATIONS

Assessment date	14 Nov 2019
Number of Staff	12
Number of children	13

What is working well?

- The children here are oved and cared for by the staff.
- The dormitory is large, with baby beds for each child and separate cradles for new-borns equipped with 2 heaters, brightly lit, and good ventilation. There is space for children to play around.
- There s one nurse available full time who resides n the State home. She attends all emergencies.

General Observations:

- Shishu Gruha/Mandira(SG/SM) is ocated in the State home premises ust like the Girls home and the MR home. The building is very old and new building construction s yet to begin. SG/SM has one dormitory for 0-6 years, one kitchen and one area used for common tasks such as washing utensils, bathing the children, and the same area has common toilets for all the staff of SG/SM, JJB CO, staff of GH.
- In the same corridor, there s a store room of the GH, JJB CO, Counsellor and CWC personal common office, staff room. There s a metal gate closed most of the time in this corridor, with no guard available full time. The staff keep movin n and out of this corridor.
- There are no gate registers kept to track the movement of staff/visitor
- The number of babies per caretaker s very arge.
- Leaks during the rainy season must be fixed until the new building is ready which will take at east 2 more years.

Findings from Observation:

- Most children here are abandoned, surrendered and orphaned.
- Staff/Caretakers typically receive very little training, and are more focused on the health of the babies continuously than on social nteraction. They spend the vast majority of their hours feeding, changing, bathing, cleaning children and the room, and preparing food and less interacting with the babies. There are delays in performing these tasks when the number of babies goes up.
- The doctor visits once a week and during emergencies babies are rushed to the hospital.
- As per the staff,many babies are placed in homes with families through the adoption process. A fewer only graduate to the GH

Key Recommendations

1. **Infrastructure:**

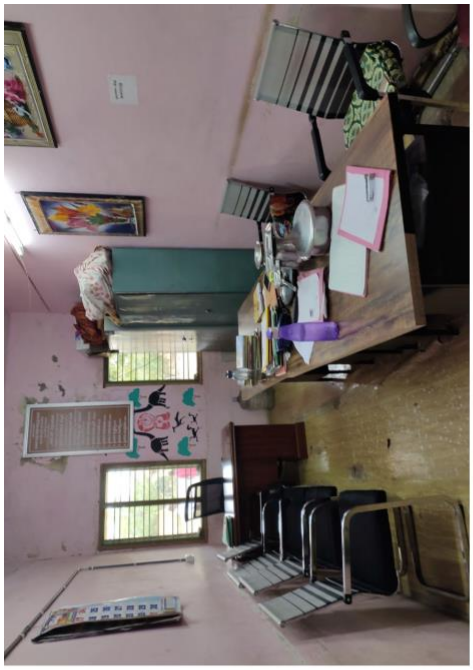
- The Shishu Gruha is in the Girls home building. They need a separate building for Shishu griha. The building eaks during rains and needs repairs.
- **Vehicle needed:** The Shishu griha needs a vehicle for their use. To take children to hospital when sick. They use auto now.

2. **Staffing Aspects:**

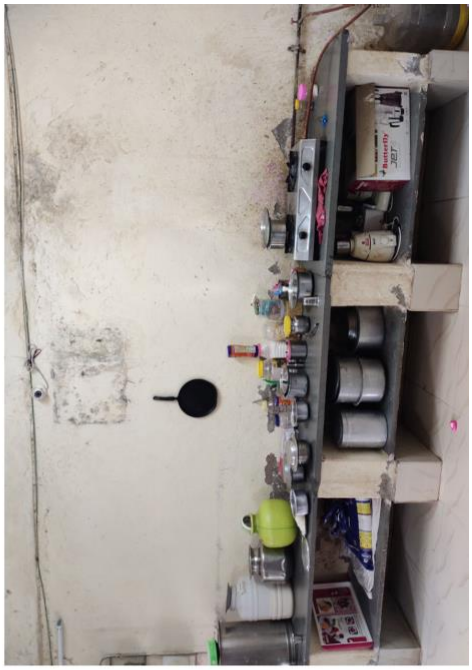
- **Outsourced Staff Issues:** Outsource staff are not getting salary from time to time. They said they have not received salary for the past 9 months. Agency issues that need follow up.
- Sensitize staff on watching child friendly content on the television that is installed in the dormitory.

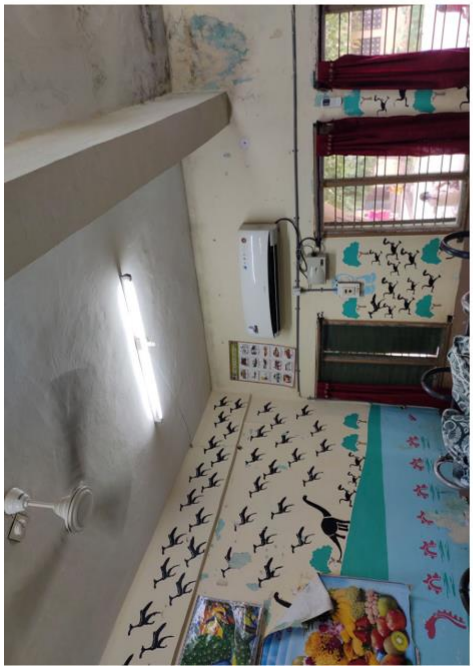
3. **Care of Children:**

- Educators for toddlers, educational toys, soft music, rhymes, dance, clay moulding, outdoor play





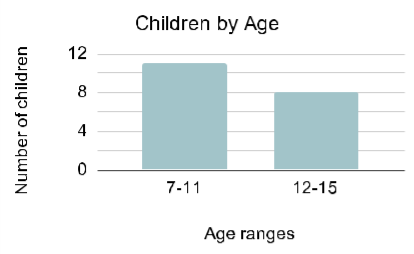




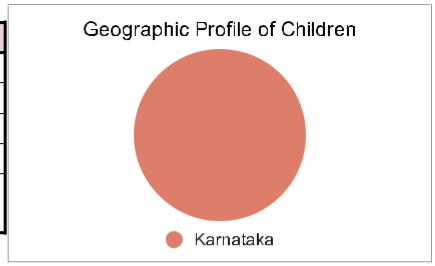


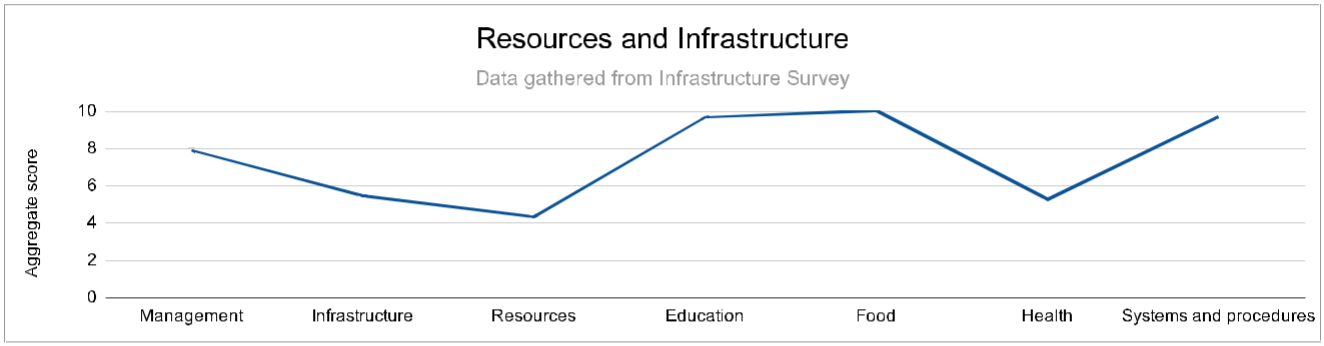
Kodagu

Kodagu Boys' Home

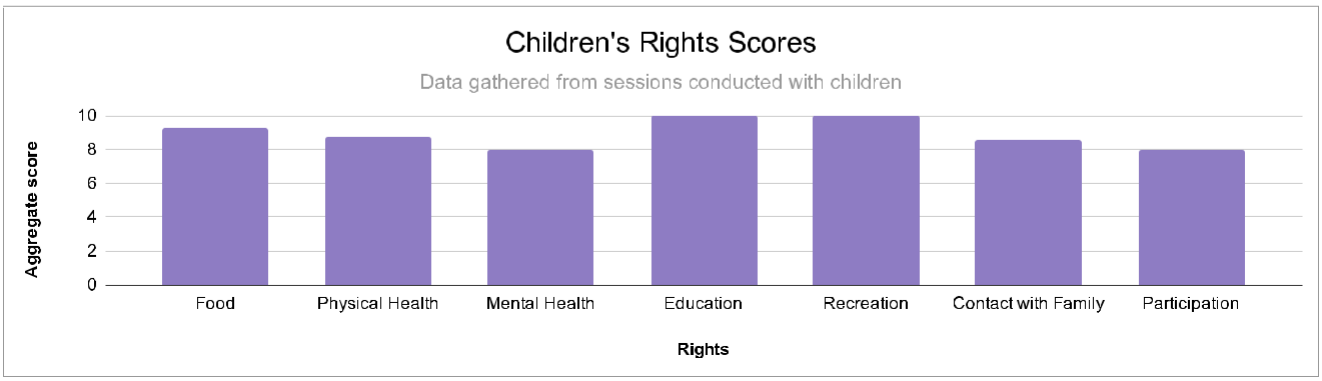


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	19
Children with disabilities	1





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.94	Rooms	6.42	Bedding	0.00
Committees and suggestions	9.78	Facilities	9.17	Clothing (boys)	10.00
		Equipment	8.18		
		Bedrooms	0.00	Misc. articles	4.17
		Bathrooms	0.00	Toiletries and hygeine	3.02
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	8.89	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	10.00			Mental health facilities	0.70
Systems and procedures					
Safety and security	8.33				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
They do yoga everyday and also prayers are done by boys
They said they grow vegetables in the garden
Friendly counselor and helpful superintendent that the boys like.
Children like the education and other activities they do in CCI
5 computers are made very good use of for learning art and typing
CHALLENGES
It leaks during rains and plaster is falling from the ceiling
When it rains in monsoon it becomes very hard for them to go to school
They don't want to go to Mangalore Senior home for boys but want to stay in this CCI
RECOMMENDATIONS
Requested that cricket ground and volleyball courts be prepared
Requested a school van to take them to school as they have to walk a distance to school. Hard when it rains.
Requested a brand new building as it is 80 yr old and plaster from ceiling is falling down, making it unsafe.

CHILD SAFETY REPORT
Boys said they feel very safe here and are taken very good care of by all the staff. They did not feel any threat from anyone, they are not abused by anyone and there is no corporal punishment here.

REPORT AND RECOMMENDATIONS

Assessment date	25 Nov 2019
Number of Staff	15
Number of children	30

What is working well?

- Proactive and committed Superintendent, Counsellor and staff. Superintendent Charan, has brought about several good additions including bringing in 5 donated computers from Rebuild Kodagu group. The children are learning to use the computers. A Kent RO water filter was also donated here by Rotary.
- Children in the age group of 6-15 are here and are sent to Mangalore BH after that. They like the privileges in Kodagu BH and even requested extending their stay until they finish their education.
- The Counsellor is available to them every day. They are close to him and discuss everything with him freely. Foster care is also encouraged and 4 boys are up for Foster care.
- Children here get tuition everyday in all subjects and are also taught life skills. The music teacher comes three days a week
- A Yoga teacher also comes here and before they go to school, they do yoga and daily prayers.
- The children are provided bunk beds, get clean drinking water, good food and a very nurturing environment.
- There are 7 CCTV cameras here monitoring the children well.

General Observations:

- **Infrastructure:** The building is 80 plus years old and unsafe for children though it is spacious inside and outside. The ceiling plaster has fallen in several places inside and is a safety hazard for the children. The roof and walls leak during heavy rains and the store room cannot be used because of this. They urgently need a new building and a proposal/ estimation plan has been given to the head office for approval. The children are in danger of walls or ceiling collapsing on them. The kitchen is small and stuffy with no ventilation, windows or exhaust. The cook complained that nothing can be kept in the store room when it leaks. The provisions get spoilt inside the store room.
- There is a big front yard but is not developed properly into a playground or courts. The children also do some gardening and grow vegetables in the backyard. The space can be better utilized and developed well with funds.
- The JJB/CWC is conducted in another big hall adjoining the main building and is convenient for the children.

- Staff: The Superintendent in-charge was the housefather previously. He is doing an excellent job and is very knowledgeable about running the CCI. He stays in the premises and is available to the children 24/7.
- There are 10 staff here. The cook has worked here for several years.
- The Counsellor Nagabhushan, is very proactive and the children are very free with him. He also teaches them computers and helps with the administrative work.
- The additional District Judge comes for inspection regularly
- Doctors also visit here monthly and do medical check-ups.
- The classroom has 12 benches and tuitions are held every day. The computer room is also the counselling room and spacious. The Superintendent has a big room of his own, with necessary furniture.
- The children are engaged otherwise with carrom board, music, art, and yoga indoors. Outdoors they play cricket and other games. They requested more outdoor play equipment and courts.
- They get 3 sets of school uniforms, shoes, socks and slippers also. They are well looked after by the staff. In addition, they also get a night dress, 3 undergarments, bedsheets, pillows etc. They also get sweaters and caps.
- All records are well maintained here and updated with ICP, SIR, transfer records, Form 17.

Findings from Observation:

- Since the emergency fund has been stopped the staff are paying from their pocket towards hospital bills, auto charge or anything urgent.
- The contract agency was not paying the contract staff on time and was withholding money more than necessary. This has been brought to the attention of the ICPS dept.
- The Superintendent mentioned that when POCSO cases happen or any other child related issues nobody goes to complain or file cases. He does this most of the time.
- Some of the cases in Madikeri are from the Eravaru ST tribal boys. Sometimes these boys go missing or run away from shelters.

Key Recommendations:

1. **Infrastructure:**

- The building is 80 years old and breaking apart. The ceiling is falling and is dangerous for the children residing here. The walls are cracking and the walls leak during rains. They urgently need a new building before any disaster strikes and injures the children.
- The children need a prepared playground to play cricket, have badminton courts or throwball nets etc. The boys also asked for help in setting up a flower and vegetable garden. They have plenty of space around the building. The submission has been made for a new building. It has been certified as unsafe by PWD. Building proposal, estimation plan has been sent to the head office. Further approval and movement needed to speed up the process.
- The children requested a school van since they have to walk a distance from the home to school. It becomes difficult during the monsoon season with heavy rains

- **RO Filter needs repairs**: The donated RO filter needs repairs soon.

2. **Staffing Aspects:**

- **Accountant needed.:** The Superintendent and Counsellor are doing the accounts now. They need an accountant at least a part time position. Auditing of accounts needs to be done. Was done several years back and this needs to be made a routine from the DC office.
- **Superintendent & Counsellor to be made permanent:** The Superintendent is in-charge here. He was a housefather here before. He is doing an excellent job here and needs to be given a permanent position. The Counsellor is also doing an excellent job and assisting with admin work also. His position is also recommended for making permanent.
- **Agency Issues:** Salary is not being paid on time for agency staff. They get it only once every 3 months. Also, the amounts deducted towards ESI, GST or PF are not consistent. It needs to be checked. The excess taken has not been returned to the staff. Prasad Security is the agency here.
- **Permanent Staff needed**: The BH needs permanent staff. The contract employees are also requesting making them permanent. There are several vacancies here for Group D positions, for Rakshakaru, cook helper, CVP etc.

3. **Financial Aspects:**

- **Emergency Fund required:** An emergency fund of 5000 at least needs to be given to the BH. The superintendent and the Counsellor are paying from their pocket now. The contract employees don't get paid regularly so it becomes difficult for them to pay from pocket.

4. **Basic Needs:**

- **Shampoo needed often**: The children said not enough shampoo was given. They need more to get rid of lice and infections of the scalp

5. **Children's Requests:**

- **Senior Boys want to stay:** Few of the boys who turn 15 do not want to go to Mangalore as soon as they turn 15 and want to continue in Madikeri. They get used to friends and the staff. Hard for them to adjust in a new place again. They are asking if the choice can be given to them if they want to go or not.









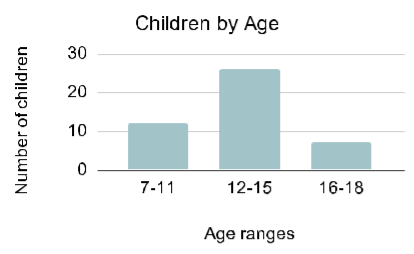




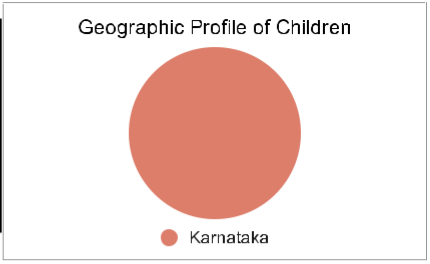


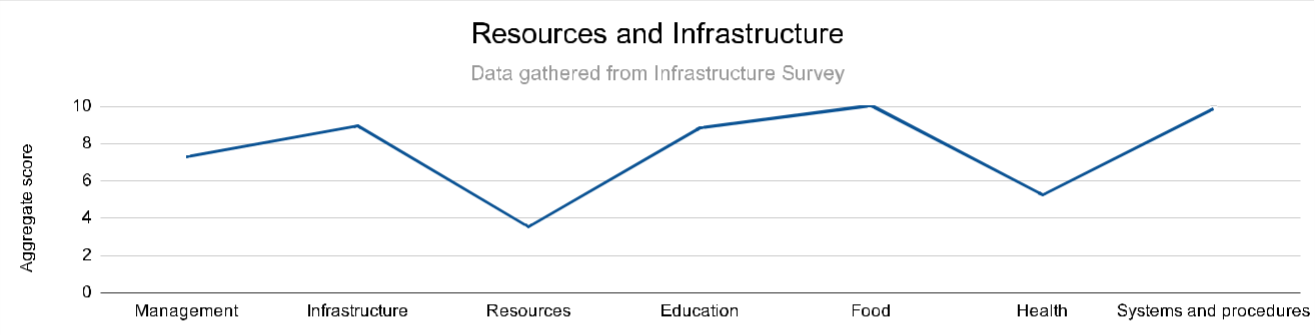

ಸಮಾಲೋಚನಾ ಕೊಠಡಿ
COUNSELING ROOM

Kodagu Girls' Home

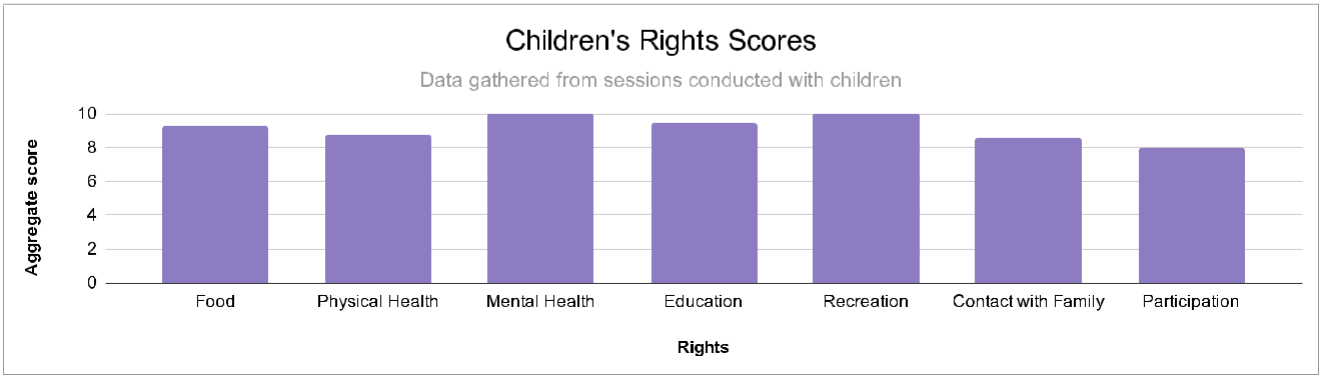


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	45
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.69	Rooms	9.04	Bedding	0.00
Committees and suggestions	9.78	Facilities	8.75		
		Equipment	6.82	Clothing (girls)	6.11
		Bedrooms	10.00	Misc. articles	7.92
		Bathrooms	10.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	8.89	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	7.50			Mental health facilities	0.60
Systems and procedures					
Safety and security	10.00				
Procedures	9.17				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Friendly staff makes children feel at home
Comfortable hostel, clothes and beds, good food and a spacious and well maintained building
Lot of space to play inside and outside with friends
Lot of activities and chances to show talents
Going to school, learning computers at CCI
CHALLENGES
Sometimes children are not able to get ID card or documents
Don't want to meet parents because they don't care for them they say
Hard to go to school especially during monsoons as it is far from main road
Some parents do not come to the CCI to see the girls
A few are worried what will happen to them after they turn 18 yrs old
RECOMMENDATIONS
A school van will help they say to go to school especially during monsoons
When they fall sick they have to wait for auto to take to hospital
Landline phone was not working and wanted it to be fixed
They asked for play courts outside and more sports items and toys

CHILD SAFETY REPORT
Children said they feel safe in the CCI and outside. They have not experienced any abuse of any kind. They like the staff and feel very safe here.

REPORT AND RECOMMENDATIONS

Assessment date	20 Oct 2019
Number of Staff	10
Number of children	45

What is working well?

- This CCI has one of the best infrastructures in the whole of Karnataka. The brand-new building is a 3-storey structure with several dormitories to house the 45 girls here. The building is spacious with ample light, air and space both indoors and outdoors to play.
- The staff here are friendly and well loved by the children. The current In-charge Superintendent who took over from Mumtaz is dedicated and caring.
- The girls all go to school and are also engaged in several activities. They are happy, clean, well groomed, active and cared for. This could be a model home for all GH in Karnataka

General Observations:

- The CCI building is new and the interiors are well planned. It has 3 big dormitories with bunk beds. Each dormitory has 8-9 beds. Each dormitory has 4 bathrooms and 5 toilets each. The building has a big indoor reception hall where activities are held and an adjoining dining area. The Superintendent room and office are next to it on the ground floor. The computer room and classroom are also on the ground floor. Upstairs are the library, store room and the dorms with bathrooms.
- Drinking water is from bore well and in the monsoons, it is boiled and had. Kitchen is spacious and has all the amenities. There is an adjoining store room outside. There are washing stones for washing clothes and also space for drying clothes. The attic also has space for drying clothes during monsoons.
- Children also learn sewing here and there are sewing machines. They are actively engaged in cultural activities such as dance and music. They participate in competitions outside. There are computers here which were donated by Rebuild Kodagu.
- The Counsellor here is very proactive and speaks to all the girls every day. The girls are also very free with her. The dormitories are clean, well maintained and look like home for the girls.

Findings from Observations:

- Few children are refusing to go home to see parents since there is pressure to get married and they want to study further. For some girls it is hard to get the relevant papers/documents for them. In some cases, the parents are not coming to visit the girls.

Key Recommendations

1. **Infrastructure:**

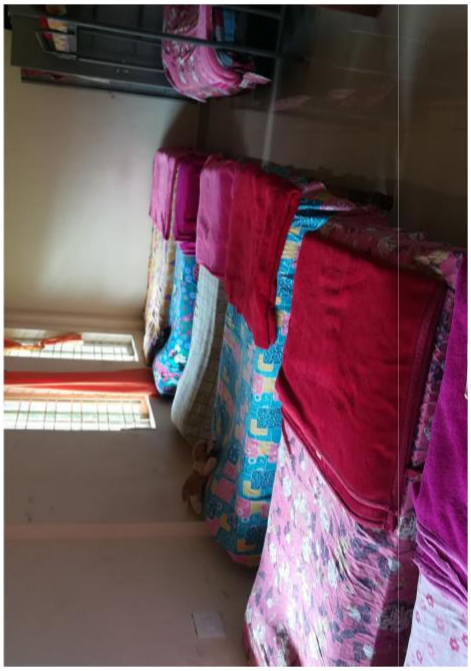
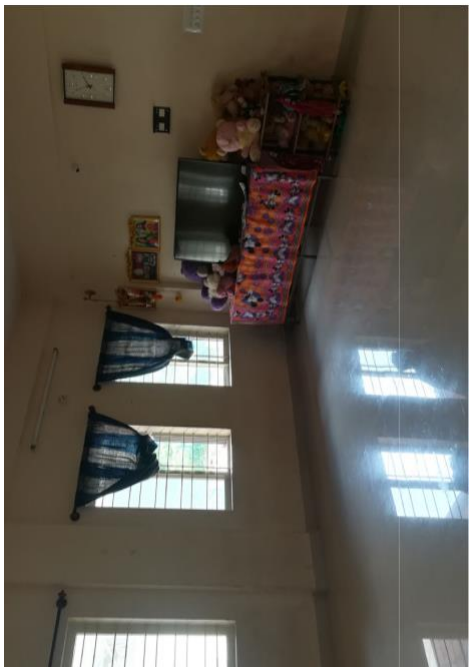
- Since the CCI is far from the road they have to go to school quite a distance. They said they would like to have a school bus or van for their own use.

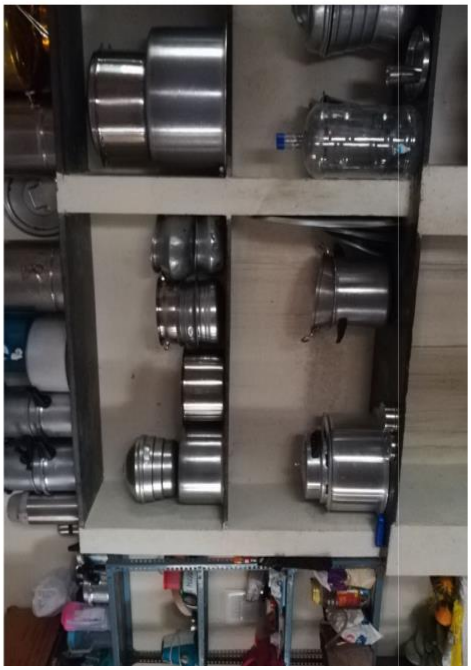
2. **Financial Aspects:**

- **Emergency Fund required urgently:** The CCI has around 45 girls. When an emergency situation arises, they find it hard to pay auto fares and spend money for immediate supplies. An emergency fund of 5000 needs to be given to this CCI also. Staff are paying from their pocket now. It is also hard to get autos for emergency medical reasons here due to location. They can be provided funds for a small vehicle.
- **Pending bills to vendors**: HOPCOMS & KMF have bills pending for 1 year. The delay in payments from the treasury is not helping any of the CCIs. 9 months KMF bill just got cleared they said and 7 months for HOPCOMS also. Similarly bills for provisions were pending and just got cleared up.
- **More Budget requested**: The CCI says they requested 4 lakhs for expenditure and only 1 lakh was dispensed. Remaining is pending due to which pending bills are arising. This needs to be rectified and followed up. They need another 4 lakhs and requisition needs to be made. Whenever there is change in the Key when personnel are changed then delay happens to get the new key and start the process again.
- **Outsourced Staff Payments:** The payments for outsourced staff are delayed for 3-4 months. After all the cuts the amount they get in their hand is so less. The staff complain that it is hard to subsist without salary for a few months.



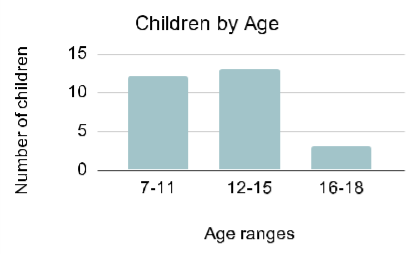


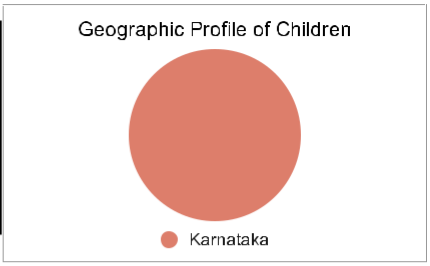


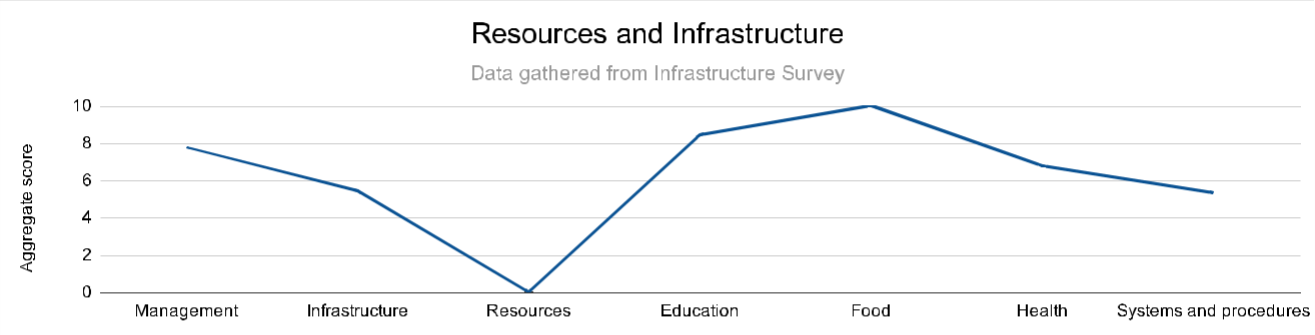
Kolar

Kolar Boys' Home

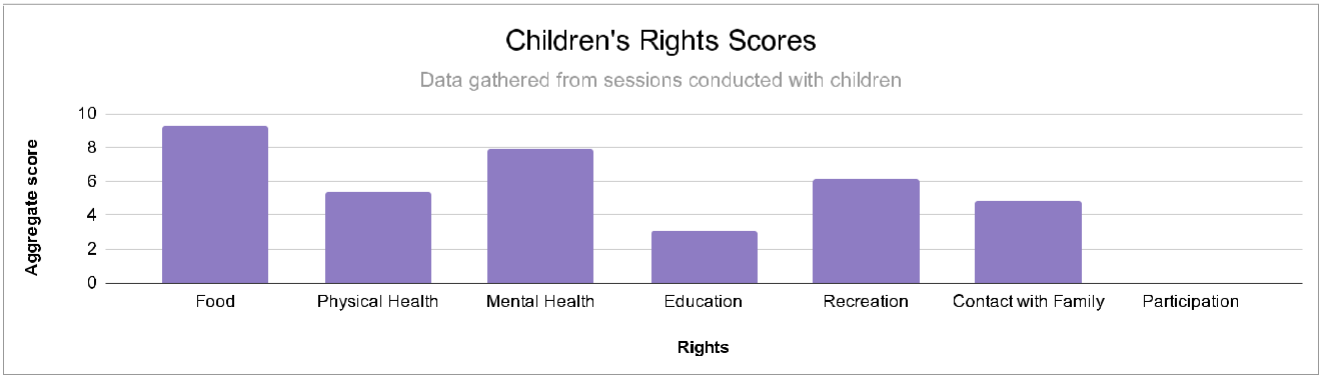


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	27
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.52	Rooms	9.71	Bedding	0.00
Committees and suggestions	10.00	Facilities	8.33	Clothing (boys)	0.00
		Equipment	5.68		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	7.50			Mental health facilities	0.30
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
They have big playground and experienced staff
They have a lot of green trees in the CCI
Children are made to do prayer every morning along with reading news paper and yoga.
CCI staff is very child friendly
CHALLENGES
They have playground inside the CCI and they play outside once weekly but it is not clean there
The buildiing is old and some of places like the toilets and bathrooms are broken and dirty
They need more toilets and bathroom
Children shared that food was average
There is no tap in the toilet and bathrooms.
RECOMMENDATIONS
Children need a clean playground with sports equipment.
Building needs repair.
They need more and clean toilets and bathroom.
They need tasty food which cooked properly.
They need tap connection in the toilet and bathroom.

CHILD SAFETY REPORT
CCI staff is very child friendly and have the best interests of the children in mind and support them very well. Children are very happy and all CCI staff take care of the children. At present all the children are safe and healthy.

REPORT AND RECOMMENDATIONS

Assessment date	6 Jun 2019
Number of Staff	15
Number of children	28

What is working well?

- The CCI has highly experienced staff, large infrastructure that has a big playground, good atmosphere and a lot of trees.
- Currently there are 28 children, out of which, 15 children go to school. The remaining boys get tuition for a few subjects and are in the reception centre.
- Facilities such as water filter for drinking, fully functional geyser and CCTV cameras for monitoring are installed.
- Every morning, the children attend an assembly that consists of daily prayers, yoga and reading of the newspaper.
- Children are allowed to watch morning news on TV

General Observations:

- Currently they have 28 children and 15 of them are going to school individually.
- We observed that the landline was not working.
- We observed that they have a sick room and a first aid room. One nurse is present. She handles both the boys home and girls home. If the children get unwell, the nurse will give them tablets. If they show no improvement and remain unwell, the guard and the nurse will take them to KGF Government Hospital
- We observed that they have a TV and all the children watch TV every day.
- They have a playground both inside the CCI and outside the CCI as well. Inside the CCI, the play area is clean.
- They have one teacher who teaches Kannada and English for non-school going children.
- BH, OH and GH are in the same complex but a separate compound is there for each CCI.
- They have one counsellor but he was busy with some other work and did not have enough time to conduct counselling.
- Superintendent and staff were supported very well.
- The home does not have enough toilets and baths to accommodate all the children in the CCI.
- They have filter water available here..
- The children shared that the food was average. We observed that the rice was not boiled properly and that the rice used was of old stock.
- Toilets and bathrooms were very old and not clean.
- An NGO called Grama Vikas has donated clothes for the kids. They have requested all the CCI staff to come up with ideas to present to Grama Vikas so that these ideas can be discussed with the staff, CWC members and superintendent in order to make the KGF boys home a model home in the state.
- We observed that there is a large room which they are using as a TV and library room.
- We observed that one teacher was conducting drawing and painting classes for kids.

- They are organizing trips once a year. Last year, they visited Mysore zoo. The Superintendent shared that the Mysore DCPO supported last year's trip.
- There is a playground in the CCI where lots of weeds have grown and they are not able to clean it.
- There are no taps in the toilets and bathrooms.
- We observed that 2 of the staff members were on leave but they had put their signature in the attendance book.

Findings from Observations:

- Incident shared by the Superintendent:
  During the interaction with the Superintendent, he shared that there is no understanding between Superintendent, House Father, Guards and the DCPO staff. Earlier, the Superintendent used to work in the DWCD Head Office under the ICPS and now, with a promotion, is serving dual roles in the Boys Home as a Superintendent and a DCPO. The House Father tells the children to be indifferent to the Superintendent. On the 28th of June, the Superintendent had slapped one child and he acknowledged the same. This incident was captured on CCTV. A copy of the footage was retrieved using a proxy password by the House Father and was used against the Superintendent by sharing the video clip to the media (TV). According to the Superintendent, the House Father used the proxy password to enter the system and retrieve the footage. The Superintendent has informed this to the department SP & DC. This incident was broadcasted on the news channel.
- The children told the FIs that they are not aware of the children's committee and management committee.
- Overgrown weeds in the CCI premises were noticed. The staff said that people in the neighbourhood are throwing used beer and whisky bottles as well as waste clothes into CCI. The Superintendent has lodged a complaint to the police but no action has been taken.

Key Recommendations

1. **Infrastructure:**

- It is an old building but it looks good. Some places like the toilets, bathrooms and the walls are not very clean and they are broken. The government has to address this. We noticed that they don't have enough buckets and jugs.
- BH toilets are in bad shape, needs cleaning. They need more toilets and bathrooms. There are no taps in the toilets and bathrooms. This needs to be installed.

2. **Basic Needs:**

- The children need to be provided more clothes and slippers also.
- They need a landline phone urgently

3. **Staffing Aspects:**

- There are fights and discord between the staff in the CCI and are unable to function smoothly. This is affecting the children also. The relationship between the Superintendent and certain staff are not good. Issues and fights between staff and Superintendent are inconveniencing the children here.

4. **Rehabilitation Services:**
- They need a library and more activities and vocational training. The children have requested for vocational training.

5. **Making the CCI Child-friendly:**
- The library needs new books and benches.

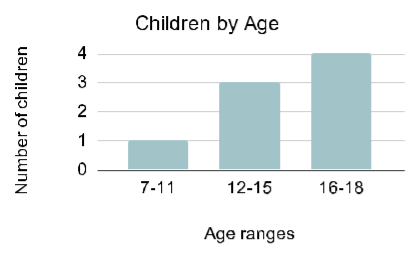




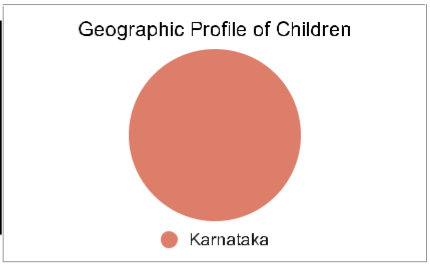


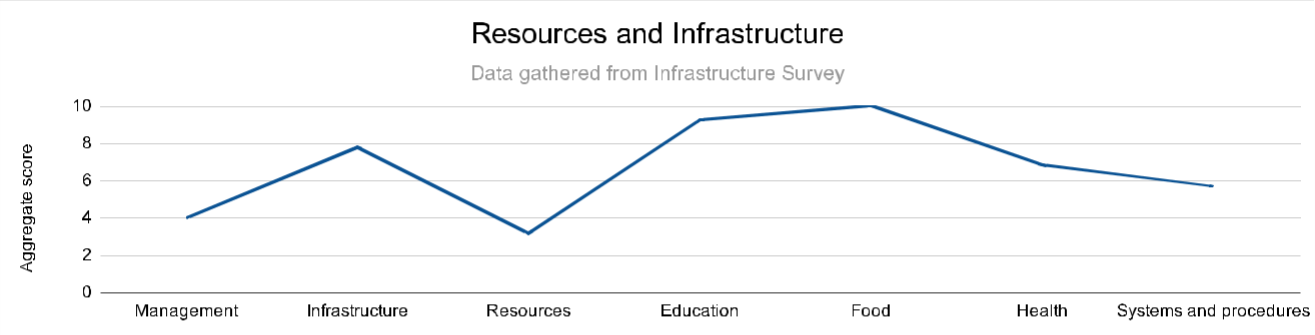
PLAY - AREA


Kolar Girls' Home

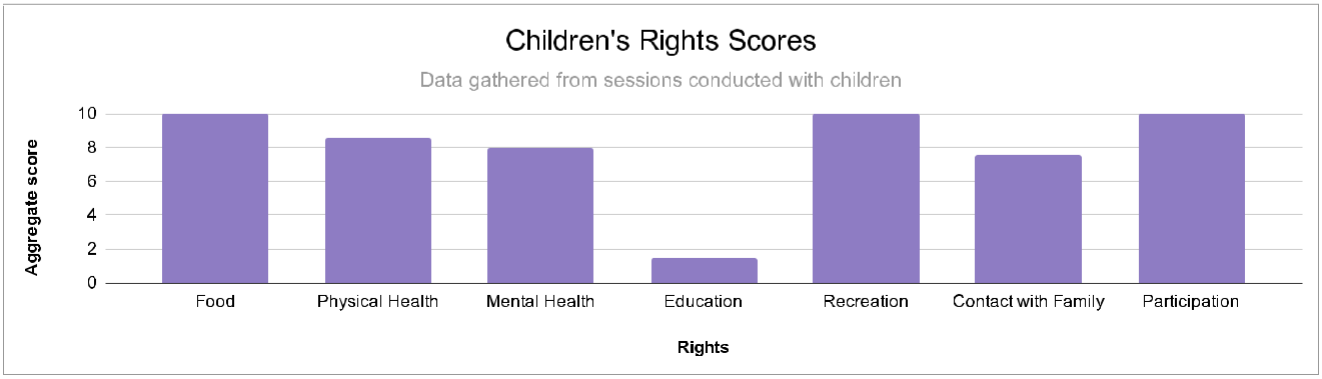


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	75
Current occupancy	8
Children with disabilities	1





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.17	Rooms	6.67	Bedding	1.81
Committees and suggestions	3.78	Facilities	7.08		
		Equipment	6.14	Clothing (girls)	4.39
		Bedrooms	10.00	Misc. articles	2.50
		Bathrooms	10.00	Toiletries and hygeine	3.89
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	8.89	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.40
Systems and procedures					
Safety and security	8.33				
Procedures	10.00				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
Some facilities which were not there earlier have been arranged like for e.g. water pump fixed, geyser fixed, washing machine purchased to make it more comfo
Children are comfortable and happy. They feel free to approach any staff in the home.
Children are made to play outside the home within the compound every evening under supervision.
Tuitions are arranged everyday for school-going children. Music and dance is also taught to them now & then.
CHALLENGES
One of the girls is physically challenged & unable to do work on her own & hence needs to be helped. Special toilet facility for disabled is required for her.
Mosquitoes in the home do not allow children to sleep peacefully in the night. Mosquito meshes, nets are required.
Children who do not go to school do not have a productive way of occupying their time.
At the time of FI visit, there was no House Mother in the home. They were looking out to appoint one.
Two children share the bathroom during bath time and they are not comfortable with this arrangement.
RECOMMENDATIONS
The cctv camera which is in the dormitory needs to be taken out as it intrudes into the childrens' privacy.
Children would like to get something different now and then for evening snacks instead of husli like biscuits, mixture, chakli, etc.
Non-school going children are also interested in learning. They would like the teacher to teach them some studies so that they can learn too. Vocational training
Life skills training can be conducted for the children so that they can learn the skills to adapt to challenges in life and learn how to think critically and take decisio
Children would like to have a pair of bathroom slippers for themselves.

CHILD SAFETY REPORT
Children expressed that they are comfortable in the home. They feel free to express their feelings and concerns with the Superintendent, counsellor and other staff in the home. They do not feel uncomfortable or troubled by anyone in the home. They feel safe here.

REPORT AND RECOMMENDATIONS

Assessment date	10-11 Jun 2019
Number of Staff	6
Number of children	8

What is working well?

- The Person In-Charge who is temporarily placed in the home is caring and is taking a lot of interest to understand the needs of the children and has brought about several changes such as:
    - Installed a motor that pumps water and stores it in the Syntax Tank and a tap facility has been made to collect the water for usage. Earlier, the girls and the staff had to directly remove it from the sump
    - Geyser has been installed to provide hot water for bathing.
    - Washing machine
    - Empowered children to interact freely and voice out their opinions
- The grains and vegetables used for cooking looked fresh and the food is prepared in a very hygienic way. Food is also very tasty.
- All the staff members are very courteous, care for the children, get along with one another and manage the duties among themselves despite having a shortage in staff.
- Every year, all the children from the home participate in the summer camp 'Shibira' that is organized by a Trust.
- Children living under the care and protection of the home are very happy and they mentioned that it is a very safe place to live.

General Observations:

- The fire extinguisher requires a change as it is more than 5 years old. It is installed in the kitchen and is not easily accessible in case of an emergency. The facility underwent a fire drill last year, but they do not know how to use a fire extinguisher.
- The new Superintendent has not taken charge. The FDA of the boys home has been the Person In-Charge of the girl's home since 2017.
- There is a shortage of staff in this CCI.
- Newly appointed Psychologist Dr. Naveen Roy (SNR Hospital, Kolar), has been appointed to visit the home on a regular basis. His first visit was in the month of May. As per the children, a lady who may be a medical sister/nurse accompanies him during the visit, she is inside with them while the doctor is examining the children.
- There are only two baths and two toilets that are operational in the home. One toilet which is used by the staff is in the room adjacent to the library. The other one is in the common area and is used by the girls. The toilets and baths are not inclusive as there is no' special needs' bath or toilet setup. Two toilets and baths are closed as they are non-operational and non-functional.
- There is a camera that is fitted in the Dormitory, where the Children spend most of the time such as resting/sleeping, classes are held. This is in clear violation of the privacy of the children as per the UNCRC and Child Rights.
- The toilets and baths are not very well lit.

- A child in the CCI mentioned that an amount of Rs. 2 Lakh was given as compensation by the court. The money has been put into the child's account.
- The Kolar Girls Home fund gets released periodically. When that fund is released, they put in a request through the CWC though a letter for their emergency expenses from the Boys Home Fund. A cheque gets released to them from that fund based on their letter and they use it for these expenses.
- The agents release the salaries of the outsourced staff only after the budget is allotted by the Govt. and the cheque is released to the agents. Earlier, the staff got their salaries in March, and for the next three months they did not get the salary. After the agent got the cheque from the Govt. in June, only then were the salaries released to the outsourced staff. Hence, they usually get their salaries only once every three months.
- The outsourced staff of this home have requested and opted not to have ESI and PF amounts deducted from their salary. Hence, they are getting whatever is due to them, minus the GST of 18% and the agent's service charge.
- All the children in the home are extremely creative. One child has just passed her standard 10th and in future wishes to go pursue Art such as sketching, drawing and music. The girl is willing to get transferred to another city to pursue her interests.

Findings from Observations:

- The Person In-charge has requested the department through a letter that the children coming from certain circumstances like POCSO cases are not a positive impact on the children who are coming from other circumstances and wants the department to make some provision to separate such children. The home is currently providing CNCP for 8 children, and 2 of them are going to be in labour in a few months' time. As per the Person In-charge, there are discussions amongst the children and this could have a negative impact on the children.
- The FIs explained to the person-in-charge that this is in violation of the JJ act and discrimination cannot be allowed. This discussion was also as part of the session taken for the staff and when attitude scale was discussed.
- During the FI's visit, it was observed that a person claiming to be a known person to a girl who resides in the CCI aggressively persuaded the Person In-charge to meet the girl that instant. He claimed to know the girl's mother who had sent him to pass on a message to her. However, the Person In-charge did not provide permission to meet the girl and had to be firm and authoritative in order to make him return. As per the Person-In charge, many people come to the CCI who are not parents or close relatives and claim to know the children. They demand to meet the children and may influence the child to stop herself from going to the court or may persuade them to give a different testimonial, especially if there is a case booked under POCSO Act, 2012.
- Children have expressed their discomfort of having to share bathroom time with another child as per the rule of the home, for reasons that were not disclosed to the FI's.

Key Recommendations

1. **Infrastructure:**

- Children in the home have requested for some of the repair work to be done as soon as possible, such as fixing the RO water filter, leakages in the ceilings in the common areas, painting of the building, repairing toilets and baths and installing taps in the toilets.
- Toilets and baths to the children in the CCI, (8 toilets and 5 baths currently) provisions should be made in CCI to have inclusive toilets and baths for Disabled persons as it is an important aspect of the daily lives of disabled individuals and their conditions.
- A bathroom schedule should be stuck outside the bathroom facility and in the dormitories to avoid any confusion and fights among the children.
- The home does not have a wheelchair and the child with disabilities is carried by the staff or one of the girls from the home within the home or when meeting the committee. The facility has broader corridors and large rooms that can be accessible using a wheelchair. A wheelchair needs to be provided here urgently.
- Mosquito repellents such as mosquito electric coils, mosquito curtains, trimming of the bushes around the home, and preventing any garbage collection in and around the home would reduce the mosquitoes in the home especially in the night.

2. **Rehabilitation Services:**

- It is essential to conduct physical and mental assessment of the child with disabilities who resides in the home immediately as the child is very young and may hit puberty soon. By assessing the amount of disability, the child can be treated accordingly from long-term health issues.
- Children have shown concerns that they need more than 15 minutes of visiting time with their parents or caregivers when they come visiting, especially if they are not from the same place. Children must be allowed to spend special days with their family also.
- Not all children in CCI go to school. They expressed that if they can at least have some sort of formal education or vocational training arranged in the CCI would help them in future to at least find a job and become independent. CCI although has a teacher visiting the children for a few hours in the afternoon, children feel they are not getting enough out of it and if additional Teachers/Special Educators can come conduct classes.

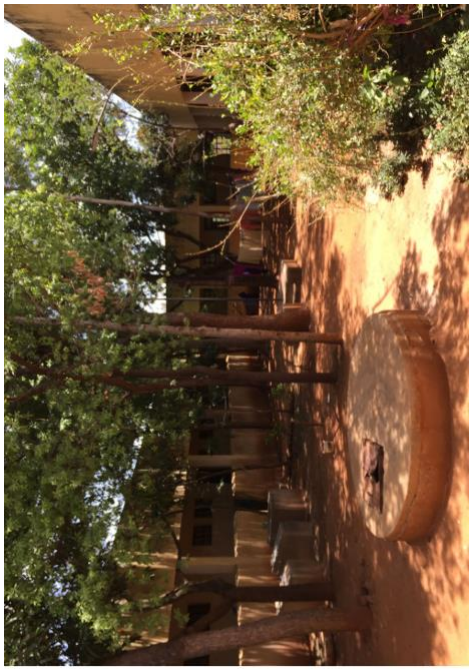
3. **Staffing Aspects:**

- There is an urgent requirement to fill the openings at the CCI as there is a shortage of staff in many capacities. House Mother and Superintendent roles are not filed in. Many duties overlap and the staff do not get time off periodically.

4. **Basic Needs:**

- Children wish to get snacks such as biscuits, savoury and sweets instead of Usli that is served every day as snacks at the CCI.
- They wish to have a pair of bathroom slippers each.

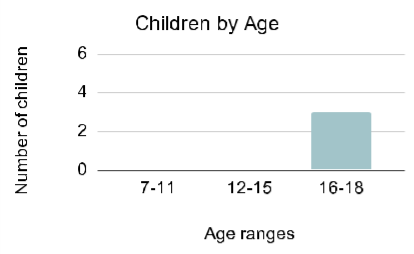




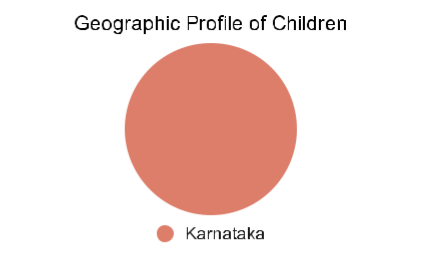


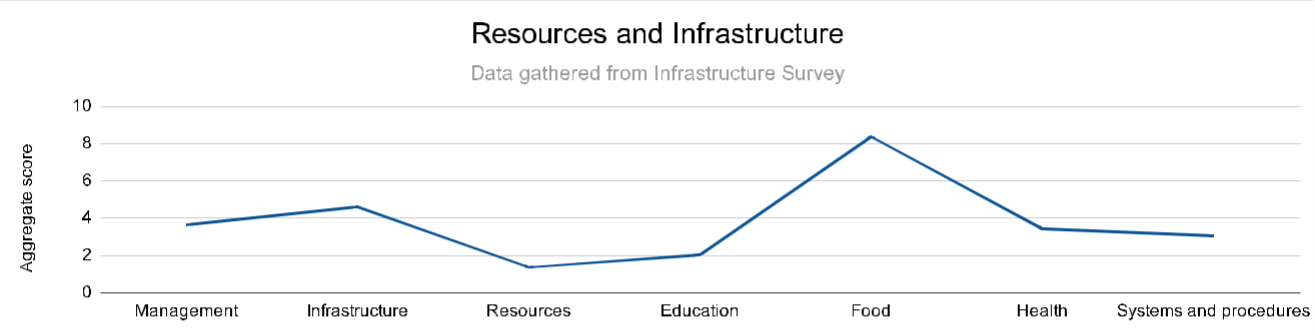


Kolar Observation Home

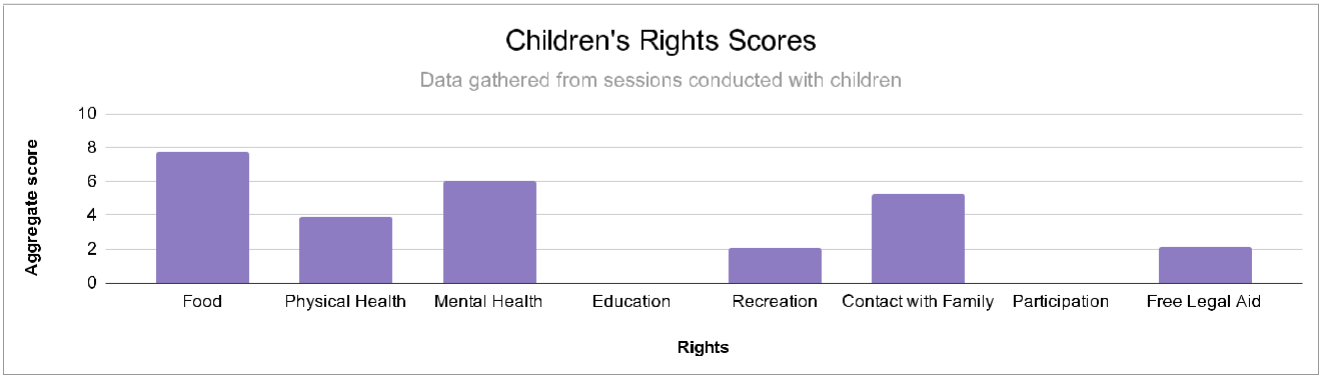


KEY OVERVIEW	
Children	In Conflict with the Law
Total Capacity	25
Current occupancy	3
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	1.88	Rooms	6.04	Bedding	5.28
Committees and suggestions	5.33	Facilities	7.92	Clothing (boys)	0.00
		Equipment	3.41		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	10.00		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	6.67	Health personnel	0.00
Additional facilities	2.22	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	3.75			Mental health facilities	0.20
Systems and procedures					
Safety and security	5.00				
Procedures	6.67				
Record maintainence	0.00				
Daily routine	3.33				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
They have a good and comfortable building
They have a big playground and experienced staff
They have lots of greenery and trees in the CCI.
CHALLENGES
Most of the time children are simply sit and sleep inside without getting to play
They don't have TV and the toilet and bahroom is very old without proper water
They don't have classes or vocational trainings
Clothes, mattresses and other requirements are not provided adequately or regularly
RECOMMENDATIONS
They need more staff and has to conduct calss or vocattional training classes.
Children need TV, clothes and basic faciliies.
Children need more and clean toilets and bathrooms
Children need good and tasty food.

CHILD SAFETY REPORT
The home is big with a lot of greenery but staff need training because they keep children sitting inside all day. There is no class or vocational training programmes and vvery little psychosocial support. Children are safe and healthy but they need to conduct some class or training programmes for them.

REPORT AND RECOMMENDATIONS

Assessment date	7 Jun 2019
Number of Staff	6
Number of children	3

What is working well?

- The home has large infrastructure with a dormitory and playground as well as experienced staff. The CCI has a lot of trees in the property.

General Observations:

- Three children in the home do not attend school. They do not have activities or training conducted for them and hence, spend their time just sitting idle and sleeping.
- The CCTV cameras and landline are not functional.
- They don't have a separate sick room and first aid room. There is no doctor or nurse visiting them. When the children fall sick, they are taken by the guards to KGF Government Hospital.
- There is no TV, activities or vocational training.
- Food is prepared in the BH for both the BH and OH boys due to very small numbers in OH. The cook brings the food from the BH.
- The BH, OH and GH are next to each other and are separated by the compound walls.
- Many other facilities such as toiletries, stationary, mattresses and clothes are sourced from the BH and not purchased separately. Every 3 months, a requirements list is sent to the BH for purchasing items.
- The building is old and a lot of cracks are on the walls of the toilets and bathrooms. Repairs needed.
- Water for bathing and other purposes is purchased from a water tanker. Water for drinking purposes is purchased in big cans from stores.
- We found that they have one small Immersion Coil Heater, which is very dangerous to use, around children if left unattended.
- During the interaction with the children, they mentioned that the food is not very good.
- Unclean toilets and baths were noticed
- Children said that they are not aware of the children's committee or management committee.
- The children shared that the free legal aid lawyers are asking for payment from parents.
- We observed that there is no library in the CCI.

Findings from Observations:

- There is no counsellor available, however the staff have mentioned that once a week, a staff member from the DCPU office comes and speaks to the children. The children said that he does not come regularly and that he does not do counselling
- The Superintendent does not visit the home regularly. He was not available and present on the day of the FI's visit. The children say that he does not come regularly to OH. He stays near Doddaballapur. He was present on the second day.

Key Recommendations

1. **Infrastructure:**
- The children requested courts for volleyball and cricket and more sports equipment.
- Toilets here should be repaired and maintained well.

2. **Basic Needs:**
- They need a filter water for safe drinking water and hot water for bath

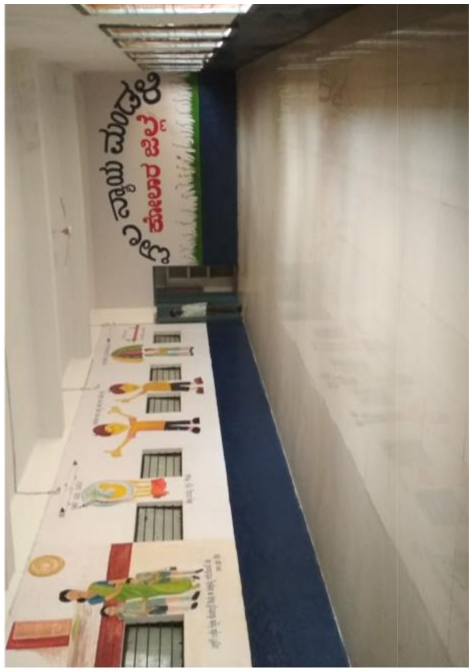
3. **Staffing Aspects:**
- They urgently need a counsellor with whom they can talk and discuss issues.
- They need a doctor for medical examination visits and a nurse to administer prescribed medicines and for attending to their health.

4. **Rehabilitation Services:**
- There are 6 staff in the home caring for the children and can dispense time wisely in planning activities and conducting them at the home.
- There is a need to keep the children active by planning daily activities and introducing vocational trainings
- Children said free legal lawyers are asking for an amount from the children. This upsets the children since they are helpless.

5. **Making the CCI Child-friendly:**
- They need a TV or any other form of entertainment and activities.
- They need a library and they need more staff to conduct classes or activities.





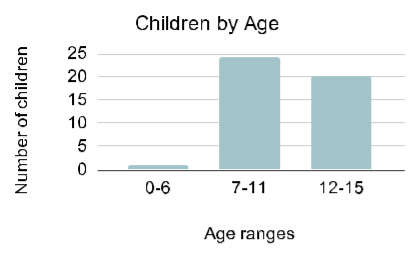




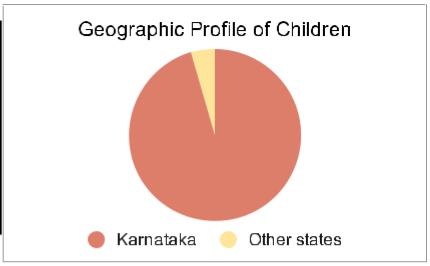


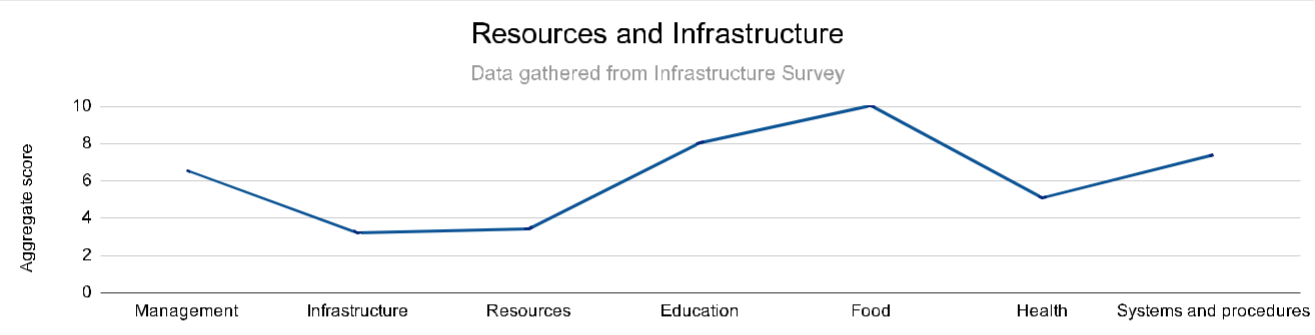
Koppal

Koppal Boys' Home

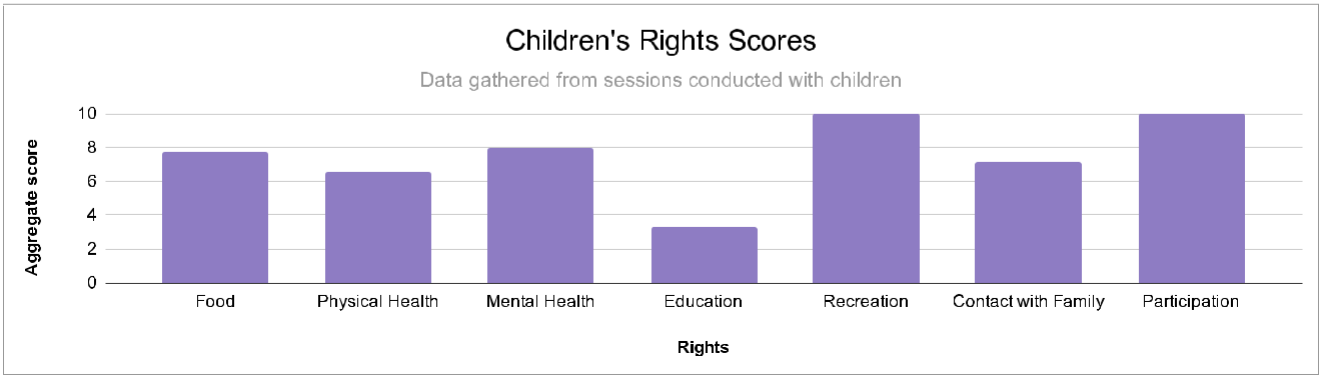


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	45
Children with disabilities	0





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.94	Rooms	1.88	Bedding	2.22
Committees and suggestions	7.11	Facilities	5.83	Clothing (boys)	5.63
		Equipment	4.77		
		Bedrooms	0.00	Misc. articles	5.21
		Bathrooms	0.00	Toiletries and hygeine	0.56
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	6.25			Mental health facilities	0.10
Systems and procedures					
Safety and security	5.00				
Procedures	8.33				
Record maintainence	10.00				
Daily routine	6.67				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
Festivals and birthdays of children are celebrated
Yoga and meditation are conducted every day
CHALLENGES
Rooms are not adequate in number and used for multiple puroposes, therefore not clean
Two of the guards beat the children to maintain discipline
Help with English, Science and Maths - no teacher for tutions
No space to play near the home, children not taken to the nearby park as well to play
RECOMMENDATIONS
Moving out of rented building an urgent requirement. Space extremely inadequate for the children
Periodic training for all staff including contract employees essestial
Tearchers for English, Maths and Science an urgent requirement

CHILD SAFETY REPORT
The counsellor (Ravi), guard (Lingaraj) and Yoga teacher (Srikanth) are the three staff that the children are close with. They get along fine with other staff at the home but they complained about two of theguards (Thipeswamy and Devaprasad) who beat them. They children speak to the counsellor or the housemother when they have problems but said they do not find it helpful. They share their problems with their friends, other boys at the home and console each other.

REPORT AND RECOMMENDATIONS

Assessment date	10 Sept 2019
Number of Staff	3 permanent 9 contract
Number of children	45 (capacity 50)

What is working well?

- The children are given breakfast, lunch, evening tiffin and dinner with vegetables, fruits and milk included according to the menu chart. They are given egg or chicken on Sundays. They are given rice and curd or a diet as advised by the doctor when they are sick.
- The children look neatly dressed and have multiple sets of clothes. They get a set of clothes when they are admitted and some they bring from their homes.
- The morning guard takes the children to school and brings them back.
- There is a teacher who comes every day to teach the children yoga. The counsellor organises other activities for the children on the weekends.
- A management committee has been formed and they meet periodically.
- A suggestion box is kept in the hall used by children. Their suggestions are mostly regarding changes in the menu and requests for indoor games. The indoor games were purchased in this year's budget. It has been checked by the CWC chairperson.
- A children's committee has been set up and they meet every Saturday. The requirements of the children are mostly discussed at the meeting facilitated and documented by the counsellor.
- The registers were all up to date. Around 20 files were seen. ICP (Individual Care Plan) is updated.
- Regular Counselling sessions are held with the girls and an entry is made in their respective files.
- They are allowed to meet their parents and stay with them during festivals and vacations. They also talk to them on the phone.

General Observations:

- It is a rented building. The children's stay on the ground floor and the offices are housed on the first floor. The CWC sitting takes place here and there is a separate room for the sitting.
- The toilets are not very clean and the bathrooms do not have sufficient light.
- There is no place within the compound to play. The boys play on the road outside the home. There is a park nearby where they are taken to play sometimes.
- CCTV cameras are installed in the premises, in the front and at the back of the building, the office room, and common areas for monitoring.
- One fire extinguisher was seen in the building.
- Good drinking water is provided here since they have an RO water facility.
- The CCI does not have any vocational training for the children

Findings from Observation:

- 40 boys go to school, 5 boys are from the Reception Unit. Of the 45 boys at the home, 1 boy is from Gadag and 1 boy from AP. The boy from Gadag is in the process of being transferred but the boy from AP is unable to give details about his hometown.
- The children here seem very happy, well dressed, clean and enthusiastic about going to school. They said that they are there on their own accord.

Key Recommendations

1. **Infrastructure:**

- **Infrastructure:** The CCI needs its own building. This is an urgent requirement. The rooms are small and not sufficient for 45 children. The rooms are used for multiple purposes and are not clean. The rooms are small and cramped. Children have to sleep on the floor. The older boys use the hall upstairs to study. The place is not very clean and there is no proper ventilation. No place to play so they play on the road. There are 5 toilets and only 2 bathrooms which is not sufficient. 2-3 boys take bath together to go to school on time.
- There is a makeshift enclosure outside the home but within the compound, which serves as an extended kitchen, as the kitchen inside is small. There is water stagnating outside the compound. The children have repeatedly complained about it but nothing has been done.
- **Bigger Geyser capacity needed:** They are able to take a bath every day. There is a geyser, but not all the children get hot water. They have to take a bath one after the other and there is not enough time to reheat the water when it gets cold.
- **A vehicle for emergency use.** The CCI is located away from the main road and public transport is not easily available.

2. **Staffing Aspects:**

- **Superintendent:** A full-time superintendent has been appointed for the Boys' Home, but that does not seem to have made much of a difference. Not much initiative or commitment on her part was noticed to improve the conditions here. Budget sanctioned is not enough they say and not released on time.
- **Permanent Staff**: The institution needs permanent staff as most of the current staff are outsourced and are contract employees. The contract employees are not paid regularly and the pay scale is very less.
- There is no **visiting doctor**. Multiple requests have been sent to the DHO but no one has been deputed. The guards and the house father take the children to the hospital when required. Mandatory growth monitoring like height and weight is done by the house father.
- **Tuition Teacher** – There are no teachers to help the children with their studies. The high school children have requested help with their studies, especially with English and Maths.

3. **Training for Staff:**

- **Corporal Punishment**: The children informed that two of the guards beat the boys. Corporal punishment needs to be looked into and stopped

4. **Basic Needs:**

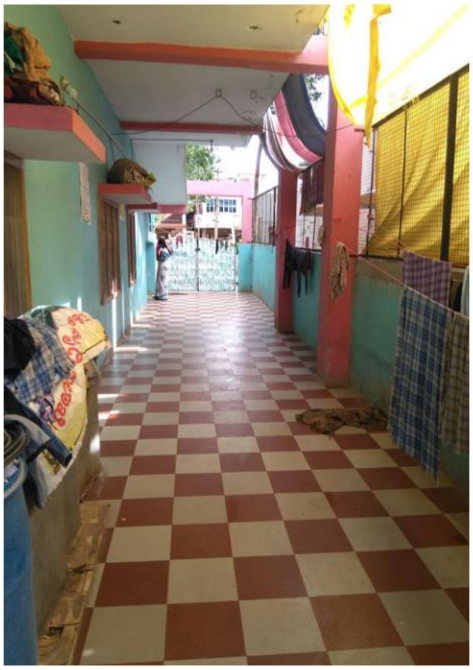
- **New bedding items**: The children have not been given new bedding items this year as the previous bills were not cleared and new items could not be purchased.

5. **Rehabilitation Services:**

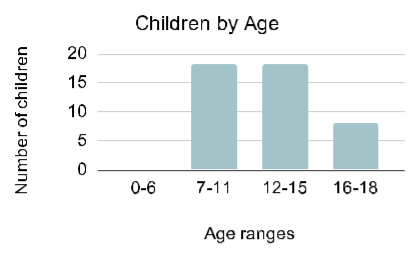
- **Vocational Training:** The CCI does not have any vocational training programs for children.



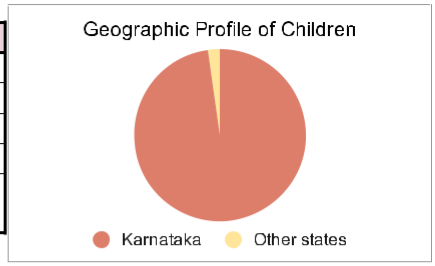


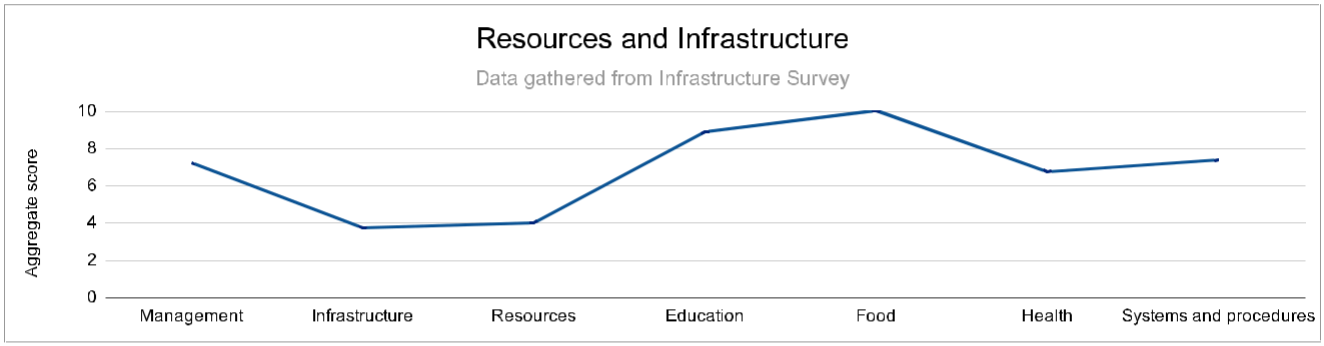



Koppal Girls' Home

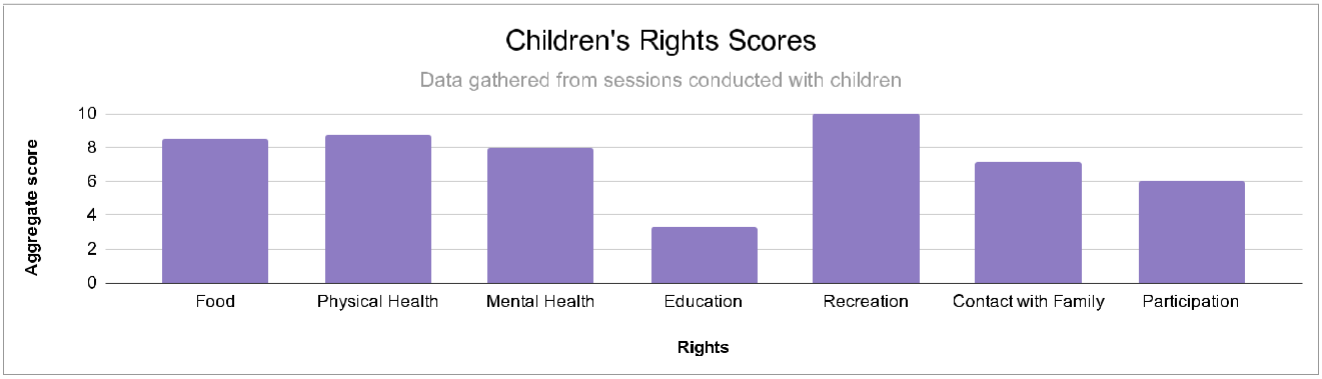


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	44
Children with disabilities	0





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.94	Rooms	1.67	Bedding	3.06
Committees and suggestions	8.44	Facilities	6.67		
		Equipment	6.14	Clothing (girls)	5.69
		Bedrooms	0.00	Misc. articles	3.54
		Bathrooms	0.00	Toiletries and hygeine	3.62
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.20
Systems and procedures					
Safety and security	3.33				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	6.67				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
All girls go to school and are neatly dressed
A teacher comes every day and conducts yoga clases for the girls
Birthdays and festivals are celebrated
CHALLENGES
It is a rented building and the space is not engough for the children
Rooms are used for multiple purposes and hence not clean
3 bathrooms and 2 toilets are shared by 44 children.
RECOMMENDATIONS
Own building a requirement on priority
Training of all staff - permanent and outsourced
Timely and adequate release of budget

CHILD SAFETY REPORT
The girls have a good relationship with the House mother and Counsellor. They are confident in sharing their feelings and troubles with them. They are happy at the home, but complained about the lack of space and not much privacy especially for the older girls. The owner of the house, an old lady is very abusive and keeps shouting at them whenever they come out in the compound to play.

REPORT AND RECOMMENDATIONS

Assessment date	9 Sept 2019
Number of Staff	2 permanent 8 contract
Number of children	44 (capacity 50)

What is working well?

- 39 girls go to school, 5 girls are from the Reception Unit.
- The children are given breakfast, lunch, evening tiffin and dinner with vegetables, fruits and milk included according to the menu chart. They are given egg or chicken on Sundays. They are given rice and curd or a diet as advised by the doctor when they are sick.
- The children look neatly dressed and have multiple sets of clothes. They get a set of clothes when they are admitted and some they bring from their homes.
- The morning guard takes the children to school and brings them back.
- There is a teacher who comes every day to teach the children yoga. The counsellor organises other activities for the children on weekends.
- Regular Counselling sessions are held with the girls and an entry is made in their respective files.
- A management committee has been formed and they meet once a month.
- A suggestion box is kept in the dormitory and is used by children. Their suggestions are mostly regarding a change in the menu. It is not checked regularly.
- A children's committee has been set up and they meet every Saturday. The requirements of the children are mostly discussed at meetings facilitated and documented by the counsellor.
- The registers were all up to date. Around 15 files were seen. ICP (Individual Care Plan) is updated.
- They are allowed to meet their parents and stay with them during festivals and vacations. They also talk to them on the phone.

General Observations:

- It is a rented building. There are three houses in the compound and two of the houses have been taken on rent. The offices are in one house and the girls stay in the other.
- There is one toilet cum bathroom in each house but the owner of the house has asked them not to use the toilets. Instead, they have to use the toilet outside the house and this is very inconvenient for the girls. In the night, the guard has to accompany them and in the morning it's always a rush with 39 girls going to school.
- The rooms are small and cramped. The children have to sleep on the floor. Some of them sleep in the hall of the house that is being used as the office.
- The whole place is not clean and smells musty. There is no proper ventilation in the house where the children stay as it is in between two houses.
- There is not much place within the compound to play. There is a park nearby where they are taken to play sometimes.

- CCTV cameras are installed in the premises, in the front and at the back of the building, the office room, and common areas for monitoring.
- One fire extinguisher was present in the building.
- The kitchen is small and the store room is cramped and is not very clean.
- Good drinking water provided here since they have an RO water facility
- They are able to take a bath every day. There is a geyser but not all the children get hot water. They have to bathe once after the others and there is not enough time to allow for the water to get hot.
- The CCI does not have any vocational training

Findings from Observation:

- The children here seem very happy, well dressed, clean and enthusiastic about going to school. They said that they are there on their own accord.

Key Recommendations

1. **Infrastructure:**

- An urgent requirement is that the CCI needs its own building. Not only does the home have children who go to school, it has children requiring care and protection brought here regularly. The number increases tremendously during the wedding season, as many girls who are victims of child marriage are then brought here.
- The previous DC has approved of a space to construct their own building but the current DC has asked them to look for another space.
- The children have a tough time with the owner who also stays in the same compound. She does not allow them to play in the compound and complains if they make noise. All the children have requested that the home be shifted to another building where they can have the place to themselves.
- The CCI is located away from the main road and public transport is not easily available.

2. **Staffing Aspects:**

- The Superintendent was on leave for a long time and the FDA at the DD's office was in charge but not able to handle both posts. The current status must be looked into.
- **Tuition Teacher** – there are no teachers to help the children with their studies. The high school children have requested help with their studies, especially with Maths.
- **Permanent Staff**: Permanent staff are required and need to be hired. The number of contract employees needs to be reduced. The contract employees need to be paid. Budget needs to be allocated for this and the agency issue needs to be looked into.
- Staff patterns need to be adhered to, so as to ensure that there are an adequate number of staff present and are not overburdened with other administrative work.

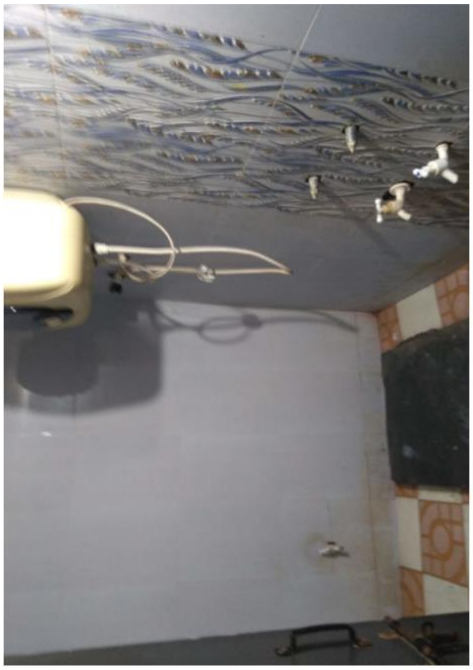
3. **Rehabilitation Services:**

- **Activities needed**: There are no teachers for activities like yoga, PT and music. Therefore, there are no extracurricular activities that are organised. Once in a while, the counsellor or the house mother organises a few activities for the girls.

4. **Financial Aspects:**

- They said Budget is not released on time and the entire amount requested is never sanctioned due to which they are unable to cope with some expenses.



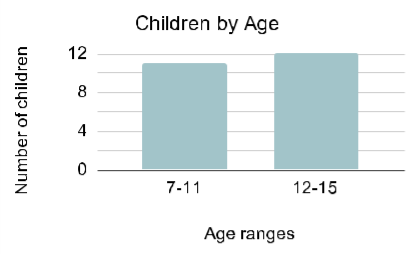




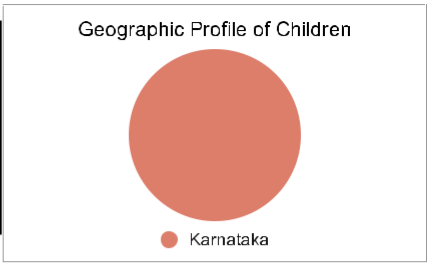


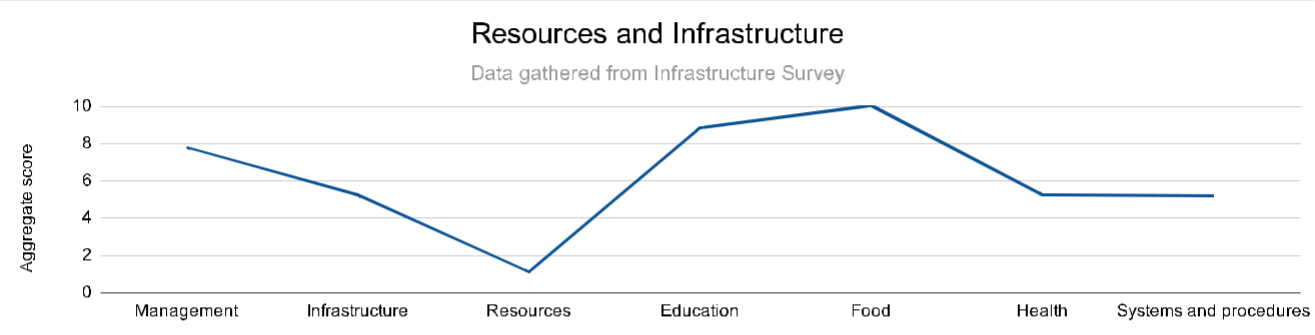
Mandya

Mandya Boys' Home

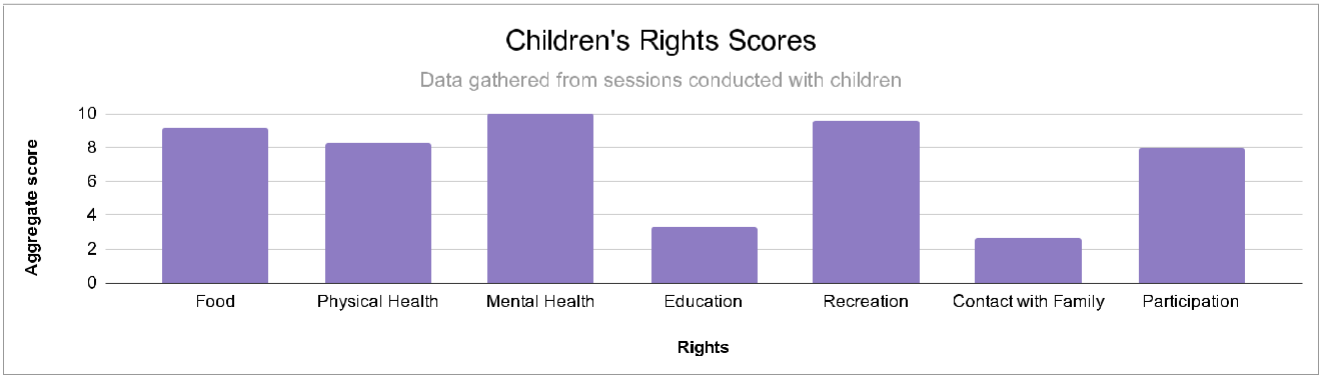


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	23
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.73	Rooms	7.42	Bedding	0.28
Committees and suggestions	9.78	Facilities	9.58	Clothing (boys)	4.06
		Equipment	6.36		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	8.89	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	7.50			Mental health facilities	0.60
Systems and procedures					
Safety and security	6.67				
Procedures	9.17				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
Superintendent and Staff are very friendly with kids and they are supporting them.
Every two days drawing & painting class are conducted for the children
Children are made to do prayer every morning along with reading news paper and doing yoga.
Most of the children go to school
Every day tution class were conducting for kids
CHALLENGES
They don't have enough space for sleeping and to play as it is a rented house.
Currently they have 20 cots and mattresses but they are very old can't be used so they are sleeping on the floor.
They don't have sick room and first aid room.
They need outings and opportunity to use the playround
RECOMMENDATIONS
Children requested a new building and playground.
Currently they have 3 bathrooms and 3 toilets but they need more toilets.
They need a doctor, sick room and first aid room
They need new matresses
They need more clothes and tasy food

CHILD SAFETY REPORT
CCI staff and Superintendent are very friendly and take care of the children. Children are also doing very well and participating in all activities. All children are going to school and enjoying their lives. If children get unwell the CCI staff take care of them. Overall children are safe and healthy.

REPORT AND RECOMMENDATIONS

Assessment date	27-28 2019
Number of Staff	16
Number of children	23

What is working well?

- Almost all the children attend school.
- CCTV cameras are installed for monitoring
- Superintendent and staff are very friendly with the children and they are supporting them in many ways.
- Activities such as drawing and painting are regularly conducted
- Every day, two teachers visit the home and conduct tuitions for the children.
- Every morning, the children attend an assembly that consists of daily prayers, yoga and reading of the newspaper
- The home is equipped with a TV
- More than 47 registers are being maintained for home documentation purposes.

General Observations:

- The home is a rented building and they don't have enough space for sleeping and playing
- It was observed that most children are going to school and that they need more support.
- The children requested for their own building and playground.
- The Superintendent mentioned that due to budgetary constraints they were unable to purchase mattresses, cotton bed sheets and pillows
- The home is equipped with 20 cots and 20 mattresses. Children sleep on the floor because the mattresses have become old and unusable.
- They do not have a separate sick room and first aid room.
- They do not have a regularly scheduled doctor and medical nurse in the CCI. Once a week the PHC doctor visits and prescribes medicines. For any other issue, the children are taken to the Taluk/District hospital.
- Children are administered with fever and common cold tablets and in case of emergency they are taken to the government hospital.
- The home is short on staff
- All staff members maintain their department registers and the Superintendent inspects them.
- There is a staff member who is designated as the Dhobi who washes the children's clothes and bathes two children at a time. These children are below 7 years.
- Store room is unorganized and has no shelves and furniture to store the items.
- The CCI is in a residential area and when the children loudly play inside the CCI, the neighbours complain to the Superintendent and the police.

Findings from Observations:

- Children are requesting for a day trip but due to a very low budget sanctioned for the home this year, the Superintendent is unable to take the children out. The CWC has committed to give the home one day's day sitting charges/fee to the home which can be

used for the day trip and a small part of the money for the trip will be contributed by the staff.
- Children want to be placed under adoption as many of them are orphans and wish to live a life as family.

Key Recommendations

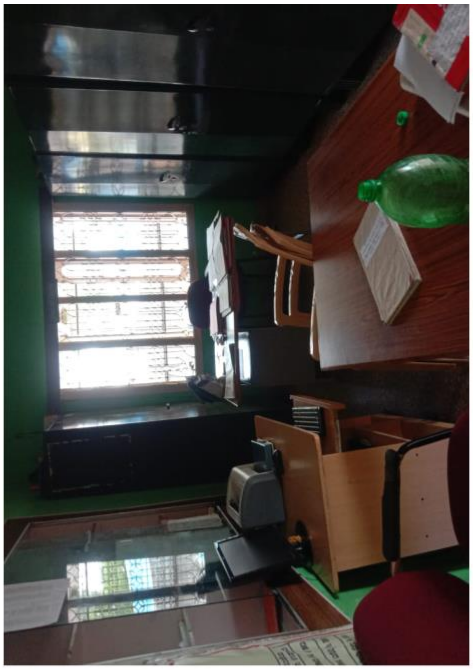
1. **Infrastructure:**
- They do not have separate sick rooms and requested one..
- Currently they have only three bathrooms and 3 toilets and they need more
- The home has one computer and once a week during the CWC sitting, the same computer is used by the CWC. They need more as a day's work is always pending due to this.
- They need more rooms for office staff.

2. **Basic Needs:**
- They need more clothes supplied to them yearly.

3. **Rehabilitation Services:**
- Vocational Training to be included for boys
- Children want more empathy, support and encouragement from staff.

4. **Making the CCI Child-friendly:**
- Increase sports activities for the children.
- Need more outings to visit tourist places once a year
- More sports equipment required
- Library required

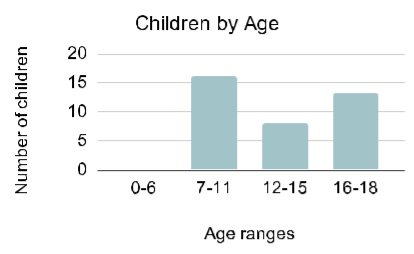
5. **Staffing Aspects:**
- They need more staff members. Several positions are vacant

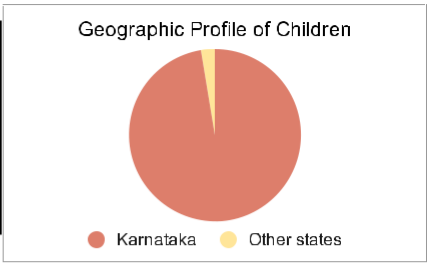


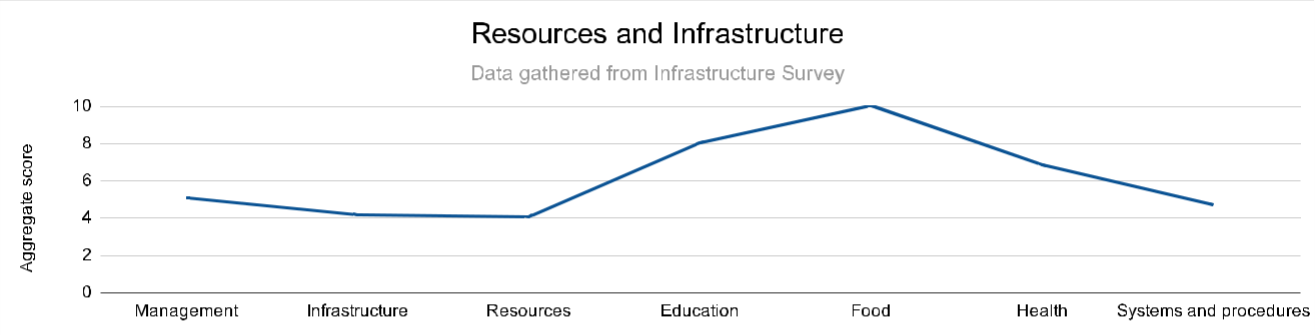



Mandya Girls' Home

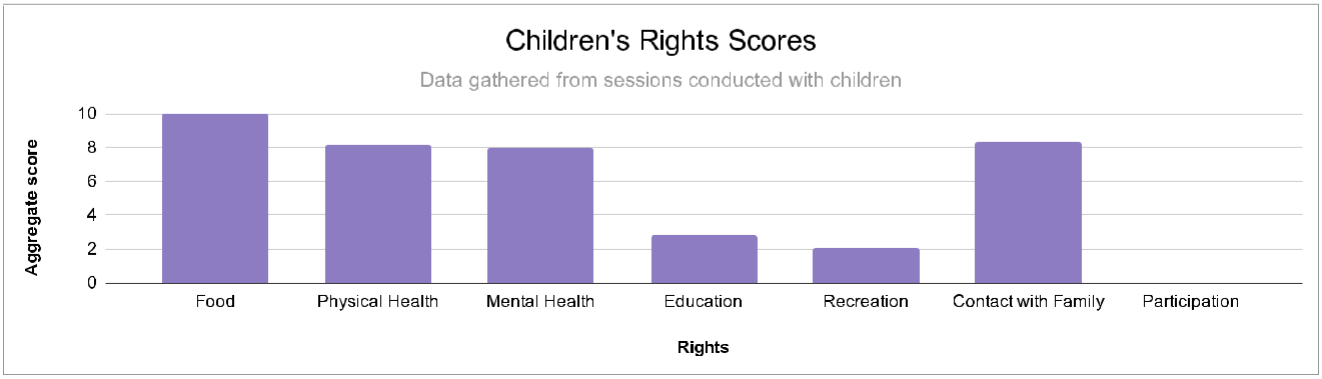


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	37
Children with disabilities	0





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	6.56	Rooms	5.00	Bedding	2.64
Committees and suggestions	3.56	Facilities	7.08		
		Equipment	7.27	Clothing (girls)	6.61
		Bedrooms	0.00	Misc. articles	4.17
		Bathrooms	0.00	Toiletries and hygeine	2.78
		Cleaning agents and methods	5.56		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	6.25			Mental health facilities	0.50
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	0.00				
Daily routine	6.67				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
Children are comfortable with the Superintendent and staff of the home. They feel cared for.
Children feel free to communicate and express themselves to the staff in the home.
They expressed that they like the food and find it tasty.
Children have a buddy system. One older child is paired with the younger child to ensure that the younger one is taking care of her hygiene, food, etc.
CHALLENGES
Home is a rented building. It is in a residential locality and hence there are complaints from neighbours if they talk loudly or play in the compound. Hence they ne
The water leaks into the rooms when it rains making the floor wet. Mattresses on the floor get wet. Hence girls cannot sleep on rainy nights nor can they sit in the
Solar water heater does not provide sufficient hot water for all children. Hence water needs to be heated on stoves for children.
Incinerator for disposal of sanitary napkins is not working. Hence disposal of waste is an issue.
Non-school going children have no way to occupy their time and hence they feel bored and restricted.
RECOMMENDATIONS
Leakage in the rooms to be immediately repaired so that the dormitories are liveable.
Incinerator needs to be repaired. Arrangement with bbmp for disposal of garbage needs to be made.
Number of toilets and bathrooms needs to be increased.
Hot water facility for bathing needs to be made adequate for all children.
Some outdoor activites and field trips to be arranged for change in mind for the children.

CHILD SAFETY REPORT
Children expressed that they feel safe and comfortable in the home. They feel free to approach and express themselves with all the staff in the home. They especially felt very comfortable talking to the Superintendent and the counsellor. They said that there were no people who they felt like avoiding or difficult to deal with. If they did something wrong, the elders advised and counselled them in a positive way. Their main concern was about the infrastructural facilities which needed to be improved and space and opportunity to play outdoors.

REPORT AND RECOMMENDATIONS

Assessment date	17-18 June 2019
Number of Staff	12
Number of children	37

What is working well?

- The Superintendent Ms. Pratima is committed and caring towards the children. The children are also comfortable and freely communicate and express themselves to the staff in the home.
- Although there are infrastructural challenges in the home, the staff are putting in their best effort to provide good care to the children. The children expressed that they like the food and the staff and that they feel safe and comfortable in the home.

General Observations:

- There are 37 girls in the home out of which 24 girls go to school. The remaining 13 girls stay in the home. The children residing here are in the 6-15 years age group. After the age of 15 years, the girls are sent to the Girls Home in Mysore.
- The CCI is in a rented building and they moved into this building in April 2019. Earlier, they were staying in a rented building as well.
- The home has one bedroom on the first floor which is the girl's dormitory. Since the room is too small to accommodate all the girls, the younger girls sleep downstairs in the living room at night with the guard. The living room downstairs is also used as an office and for JJB. There is no separate area which can be used as a dining room. Hence meals are served in the dormitory itself for the girls.
- Since the dormitory is small, they are unable to place cots. They instead roll out the mattresses on the floor and sleep during the night. The beds have been stacked and kept away on the balcony as they cannot be used. The dormitory has lockers in which the girls keep their belongings. The TV is also kept in the same room. There is no other furniture there. The stairs to the dormitory room are from the back door, from the outside, but they are secured with safety grills.
- There is no separate area which can be used as a dining room. Hence, meals are served to the girls in the dormitory itself.
- Mostly the girls have baths in the two bathrooms which are downstairs. There are totally three toilets for the children and one for the staff.
- There is a bathroom on the first floor but it is not being used much. The girls mostly use the two bathrooms downstairs to have a bath. There are a total of three toilets for the children and one for the staff. They are clean and well maintained.
- There are stairs inside from the living room to upstairs. But the gaps between the handrails for the stairs are so wide that any small child can slip through it and fall. Hence, the entry to the inside stairs has been blocked. There is a small room upstairs which is used as a counselling room. The stairs are used only when the counsellor needs to use the room and an adult always needs to accompany the child, especially younger children, when there is a need to go to the counselling room upstairs.

- A major issue in the home is that of water seepage. When it rains, water leaks through the walls and seeps in through the window frames. Due to this, especially when it rains at night, the mattresses of the children in the dormitories get wet. The children are unable to sleep when it rains and they have no option but to sit up and stay awake all night during these days.
- The hot water supply in the home is not enough for the children.
- A room downstairs has been converted into the storeroom. The provisions have been put in containers and stacked on the ground / cot. There are no shelves for storage. Some other items like clothing, books, etc. have been kept in a Godrej cupboard under lock and key.
- Incinerator for used sanitary napkins has been installed by the landlord. But as per the Superintendent and the staff, it has not been working since they came to the home.
- There is a doctor in the neighbourhood who visits the home once a week. They also contact him at other times if a child is not well. Other than that, there is a psychiatrist Dr.Major Kumar from the District Hospital who visits once a month and sees the children.
- There are tuition teachers coming every evening to tutor the school going kids and there is a yoga teacher who comes to teach yoga every day. Apart from that, there are no tutors coming to conduct hobby classes.
- First aid kit is not available. Some tablets are kept in a cupboard. If required, the guard or any other staff requests and takes it from the Superintendent.
- The utensils are washed in the area behind the home. The clothes are hand washed on the terrace by an outsourced staff designated as 'Dhobi'.
- There is a small outdoor area inside the compound and sometimes the girls try to play there. But since the neighbours complain about noise, they are constrained and made to stay indoors most of the time.
- The children have not had a committee or committee meetings since they came into the home.

Findings from Observations:

- As per the Superintendent, since they moved in here, when they try to contact the landlord for any infrastructural or building issues, he either does not pick up the phone or does not respond positively. He has not visited since they moved into the home. They are unable to get the major issues like water leakage and inadequate hot water supply resolved because he does not respond. The Superintendent said that she has informed the Department about the problems that they are facing in this new home. No major action has been taken till now.
- The staff mentioned that daily garbage disposal is an issue as the BBMP does not come regularly to collect garbage. On the days the garbage is not collected, there is a bad odour and the neighbours start complaining (we witnessed a situation when we were leaving the home in the evening where the neighbours were complaining). They have put in a request for the BBMP to come regularly. In order to avoid complaints, many times, the staff need to carry the garbage bags in an auto and dispose of it faraway themselves.
- The staff and the children expressed that the solar water heater does not give them hot water. As per the children, the solar water capacity is not enough to meet the needs of all the children. Hence, the staff heat up water in the gas stove in the kitchen and supply it one by one to the school going children. After that, the children who remain at home

either have a cold water bath or wait till the afternoon on sunny days to get hot water and have a bath.

- The children recollect having two children as committee members and having meetings in the earlier home but it has not started here in this CCI yet.

Key Recommendations

1. **Infrastructure:**

- Urgently need a better and bigger rental building to accommodate all the 37 girls. This is a rented building and they moved into this building around three months earlier. Not compliant with JJ Act at all. A major issue in the home is that of water seepage. When it rains, water leaks through the walls and seeps through the window frames.
- The hot water supply in the home is not enough for the children**.** The staff and children expressed that the solar water heater does not give them hot water.
- The kitchen is small and not fully functional.The cooks are doing their best to manage with the facilities available. **The wet grinder is not working.** Hence, they are doing the cooking with the mixer and this is not convenient or efficient enough. This needs to be repaired.
- The school is a bit far compared to the earlier home as mentioned by the staff. Hence the children now need to walk for 30-40 mins (one way) every day to and from with their bags to School. Need a school van to take them all.
- The incinerator for disposing of sanitary napkins needs to be repaired so that it can be used in the home
- Racks / shelves needed for the storeroom to stack and store provision items.

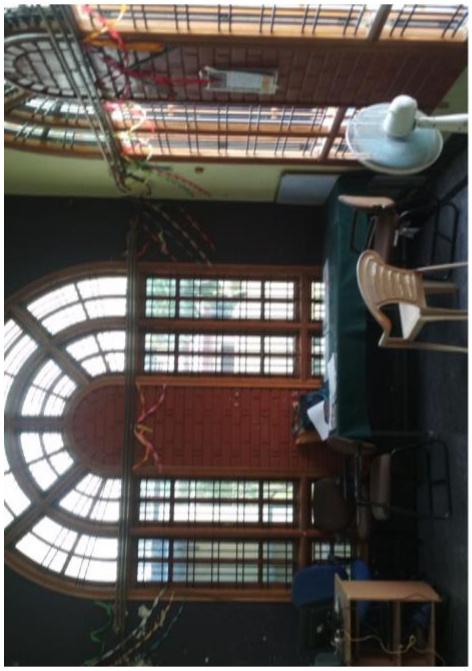
2. **Rehabilitation Services:**

- Some classes for extra-curricular activities to be arranged for the children to bring in all round development.
- Children are bored staying in one small enclosed area. Some trips / outings can be arranged for them now and then to refresh their minds and give them a change from their regular routine.











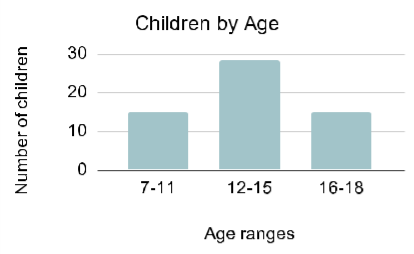




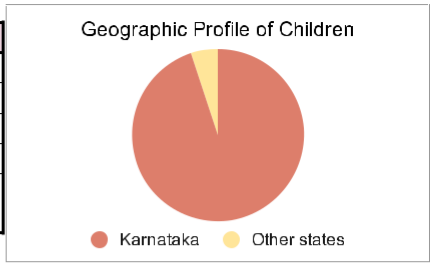
Mandya Girls' Home

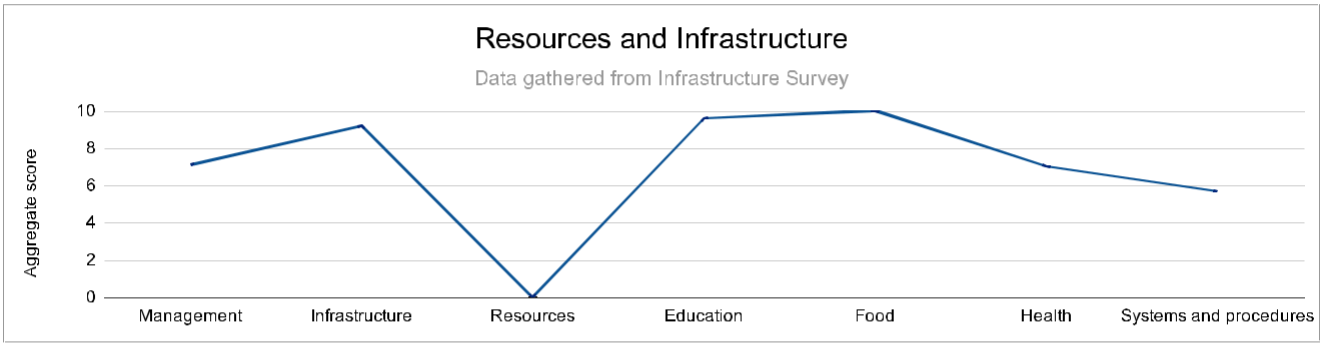
Mysuru

Mysuru Boys' Home

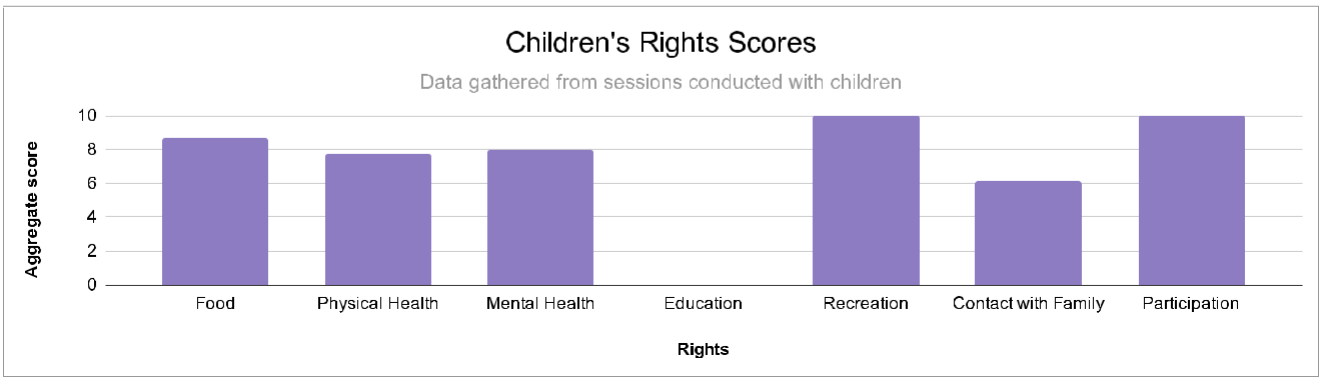


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	58
Children with disabilities	2





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.84	Rooms	7.83	Bedding	0.00
Committees and suggestions	9.33	Facilities	10.00	Clothing (boys)	0.00
		Equipment	9.77		
		Bedrooms	10.00	Misc. articles	0.00
		Bathrooms	7.50	Toiletries and hygeine	0.00
		Cleaning agents and methods	10.00		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	10.00	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	1.00
Systems and procedures					
Safety and security	8.33				
Procedures	10.00				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
The superintendent was a child friendly and very knowledgeable person and had the best interest of the child in mind. He is very proactive and children love him
Children are made to do prayer every morning and evening along with yoga.
Boys home has a large play ground and they were enjoying indoor & outdoor activities.
Children's birthdays are celebrated
They are doing recycling with the wet garbage and use it in the garden as compost.
CHALLENGES
Older children shared that they need male counselor.
Younger children said the older boys were sexually abusing them.
RECOMMENDATIONS
At present they have 3 toilets and 3 bathrooms. They are not cleaned and they need more bathrooms and toilets.

CHILD SAFETY REPORT
The Superintendent is child friendly and a very knowledgeable person with the best interests of the child in mind. He is very proactive and the children love him. And it was observed that they have 2 acres of land with gardening and growing vegetables. The building was very good and CCI was very child friendly, giving the children a sense of belonging. Children are very happy and all the staff had a good relationship with them. However, younger children said the older boys were sexually abusing them. This was taken seriously by the FI and reported to the DCPO and the Department. Investigation was initiated and action was taken by the Police to ensure the safety of the children. Now all the victim boys are safe and healthy and accused was taken into custody.

REPORT AND RECOMMENDATIONS

Assessment date	23-25 May 2019
Number of Staff	18
Number of children	58

What is working well?

- The superintendent was friendly with the children and a very knowledgeable person who has the best interest of the children in mind. He is very proactive and the children love him.
- Every morning, the children attend an assembly in the morning and in the evening that consists of daily prayers and yoga
- CCTV cameras are installed for monitoring the CCI.
- Children were going to school every day.
- The home has a large playground and the children were enjoying both indoor & outdoor activities.
- They have a big institution with a good environment. It is very clean and well maintained.
- Children are enjoying going to school, playing games and watching TV as well.
- They were celebrating children's birthdays and some outsiders also come and celebrate their birthday with kids and provide healthy food to children.
- They are recycling wet garbage by using it in the garden for composting.

General Observations:

- It was observed that they have 2 acres of land around the CCI and the children are engaged in gardening and also growing vegetables with help from the staff
- The building was very good and the CCI was very child friendly. The children here have done paintings on the wall.
- We observed that, at present, they have 3 toilets and 3 bathrooms. They were not clean and they needed more bathrooms and toilets.
- They have a library, but they need new books as well as a separate room.
- We observed that worms are visible in the food stock in the granary and the store room is not very cleanly maintained.
- Children are attending computer and bakery vocational training here.
- One boy, Ravikumar, had emergency appendix surgery the week before.

Findings from Observations:

- While interacting with the staff, they mentioned that management committee meetings and children's committee meetings were held once every three months and that some of the children are participating very well.
- Superintendent has shared that a low budget for the year 2018-2019 was allocated but they are managing somehow.. The CCI has contacted donors for CSR funds and based on their request, they received 3 lakhs rupees from RBI Mysuru.
- The older children shared that the counsellor, guards and some of the staff speak bad/vulgar words.

- The older children shared that they need a male counsellor. At present, one female counsellor is working there but the children are hesitant to share information with her. They are not very fond of the counsellor there. They also need a separate counselling room.
- Some of the children shared that at night, some transgenders come to CCI. The superintendent shared that one child had converted to transgender and that's why they are coming to the CCI. Last time, he had informed the police about this, now they have stopped coming to the CCI.
- Children also requested for more outings and trips.
- *The children shared that the guards and other staff were beating them if they did anything wrong. We observed during the assessment that many children have injuries and this was brought to the notice of the DCPO.*
- *The younger children said that the older boys were sexually abusing them. This was taken seriously by the FI and reported to the DCPO and the Department. Investigation was initiated and action was taken by the Police and safety of the children was ensured (Report attached)*

Children Reporting Sexual Abuse at Mysuru Boys Home, Report

This is to inform that in Mysuru BH, the older children were sexually abusing younger children. On **23-05-2019**during the visit, when the FI interacted with the children about child rights, some of the children shared that the guards were abusing them when somebody asked about love. So the FI explained the consequences. Again, when the FI explained to them a little bit about CSA/personal safety, some of the children began murmuring and the FI asked them "what happened?"

None were ready to speak up about the facts. Hence, when the FI requested them to speak, one child replied that a guard was abusing them, and the rest of the children were scared, and some of the children were talking and telling the other kids not to reveal the facts. After that, the FI told the children that there will be confidentiality and that the information will not be shared with BH staff.

The children requested the FI to speak to them separately to share their information. Some of the children explained that their age was between 16 -18 years and that the security guard was abusing children by touching their private parts and he was also sleeping with the small children. They also said that the older boys were having sex with the children, both oral and anal assaults. If they ignored or opposed it, then the older boys were beating them. The children are not reporting him and they are very scared to report.

We heard that one other boy, was also touching the children inappropriately and is having sex with the children. The same day, the FI informed colleagues and collected more information on **24/05/2019**. The Field Investigator did individual counselling for the kids and at the time of counselling, 4 younger children said that older children were sexually abusing them. The FIs informed the DWCD department and ICPS director.

On **25/05/2019**ICPS Project Director and the FI visited the Boys home. The 4 boys were brought to DCPO chambers. The children shared everything with her and told her that it was not the

guards, but an older boy who was sexually abusing them.

On **23/05/2019** the last incident happened. After that, they were taken to Gelati centre, KR Hospital for psychological assessment with the help of the Superintendent.

Madam Lakshmikanthamma and the FIs accompanied the kids. The kids shared every detail with the doctors. After that, they went to Vijayanagar police station and lodged a complaint about the accused. Immediately, the superintendent brought him to the police station and the police arrested him. On the same day, medical examinations were conducted for 4 kids (victims) at KR hospital. And then they moved those 4 kids to **Ajitalaya**organization for safety and care. On **27/05/2019** doctors conducted further examinations. The 161 statement was completed by police.

Follow-up: On contacting the previous DCPO, the FI was informed that the three children have currently moved back to the Boys Home. They are safe and comfortable and undergoing tuitions at the CCI since their court dates are approaching for testimony. Their safety was being ensured. The abuser has been in jail.

Key Recommendations

1. **Infrastructure:**
- They urgently require additional toilets & bathrooms.
- The upstairs floor can be converted to a dormitory for older children. It is safer to separate the older boys and the younger boys into two separate building spaces or upstairs and downstairs since there was a report of sexual abuse in this CCI when the FIs visited. There is room and space upstairs. The older boys can be moved upstairs.

2. **Basic Needs:**
- They need two sets of clothes and undergarments on a regular basis.

3. **Staffing Aspects:**
- Background check and police verification needed for all contract staff.
- The children requested a male counsellor. The current counsellor is ineffective and children not very happy with her

4. **Training for Staff:**
- Stop corporal punishment and verbal abuse by staff

5. **Rehabilitation Services:**
- They need more vocational training.

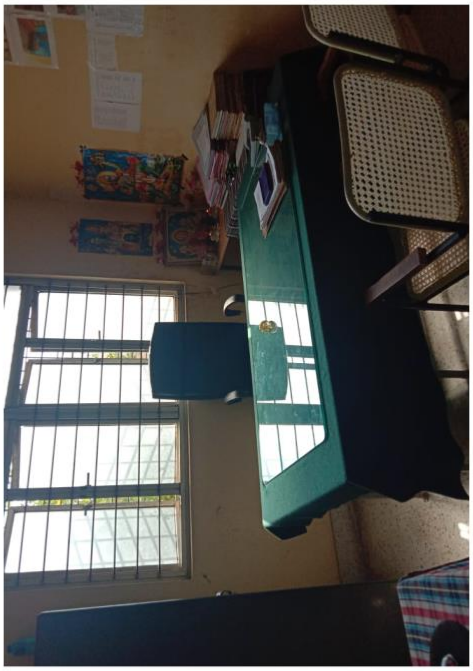
6. **Making the CCI Child-friendly:**
- Increase sports activities for children to keep them engaged

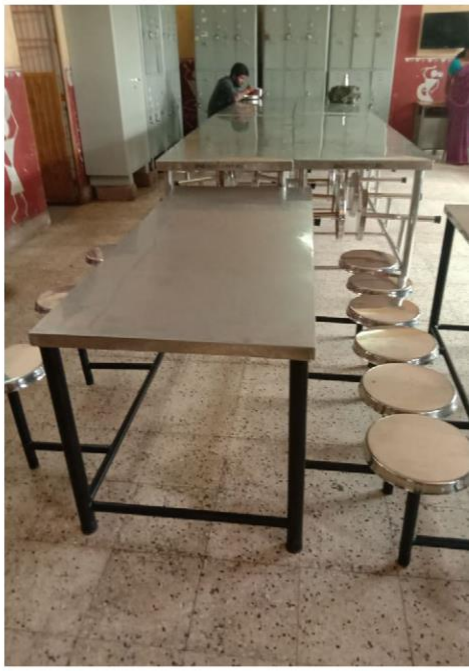

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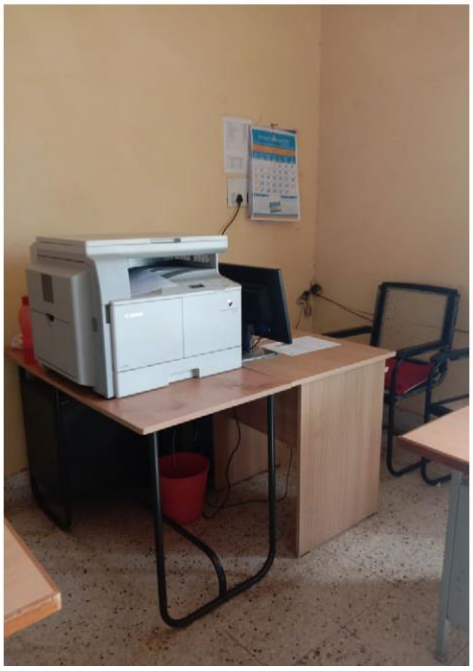




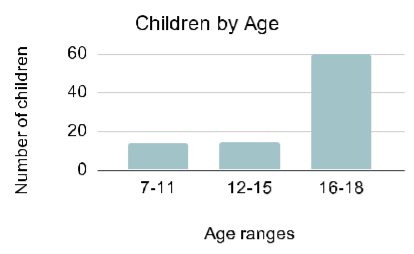




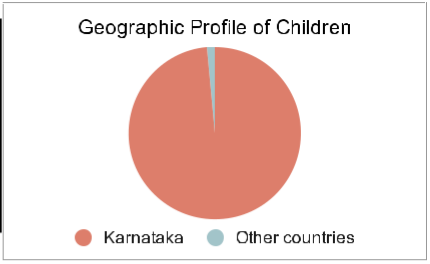


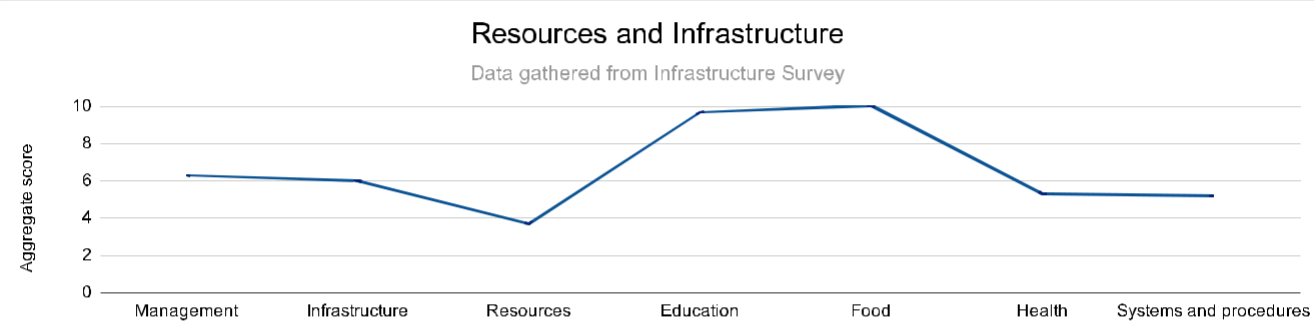


Mysuru Girls' Home

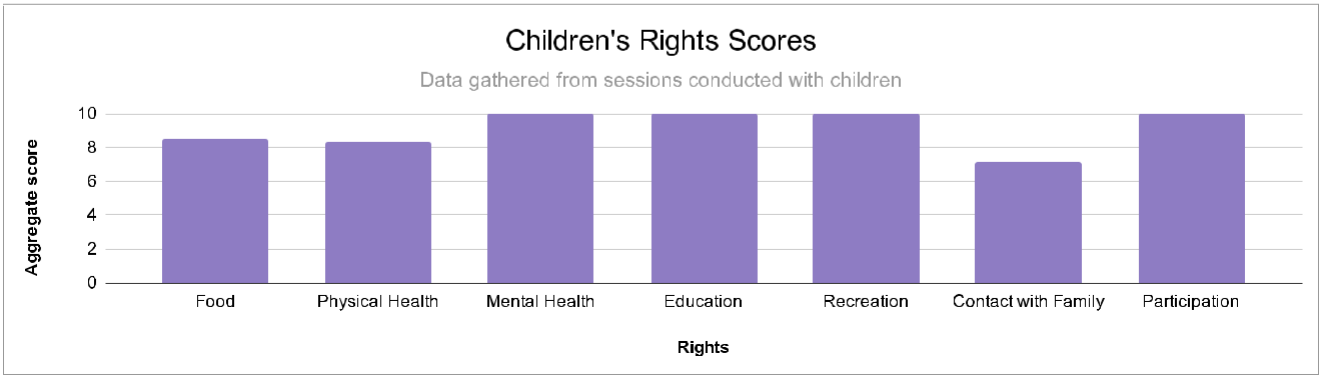


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	200
Current occupancy	86
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	3.18	Rooms	10.33	Bedding	0.00
Committees and suggestions	9.33	Facilities	9.58		
		Equipment	7.05	Clothing (girls)	6.89
		Bedrooms	0.00	Misc. articles	3.75
		Bathrooms	0.00	Toiletries and hygeine	4.03
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	8.89	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	10.00			Mental health facilities	0.80
Systems and procedures					
Safety and security	8.33				
Procedures	7.50				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
Children said they are happy here and like the home and staff
They like the food provided and the variety too
They said the staff are very loving and take good care of them
Mitsubishi provided them good dining table and chairs and RO water filter
Lot of place inside and outside for them to play
CHALLENGES
They have a van provided but no driver to take them to school and outings
They said some of the girls need life skills training and how to behave
Some said that few girls use foul language and are verbally abusive
Couple of girls are likely to elope as they are there for that
RECOMMENDATIONS
Need a driver to drive their vehicle
Need more vocational training and music/dance teachers specially during vacations
Some of the bathrooms do not have proper locks on doors and requested repairs
Few of the girls also requested more clothes
They said they would like more counseling and life skills training

CHILD SAFETY REPORT
The girls after the personal safety session said they felt safe in the girls home and nobody was abusing them verbally, physically or sexually. They were not afraid of any of the staff

REPORT AND RECOMMENDATIONS

Assessment date	22 May 2019
Number of Staff	24
Number of children	60

What is working well?

- This Girls Home can be considered a model girls home.
- It was impressive that the gates were unlocked and there was no security when entering the premises. The children like the place and none of them run away from the CCI.
- The children walk to the nearby school and are free to go on their own and return to the home. They don't run away. This is unlike other CCI's which are highly secured and the children are heavily monitored.
- The CCI had external funding from Mitsubishi as CSR. The CCI has made good use of these funds and equipped the CCI very well.
- There are good quality bunk beds, cupboards, dining tables and chairs as well as a large water filter which is accessible to all the children
- The building, though old, is maintained and used well by the CCI.
- There are several bathrooms and toilets for the children which are all maintained clean.
- The children here seemed happy and were playing outside whenever they could. Excellent quality healthy food is provided here. Both vegetarian and non-vegetarian food is provided here.
- Doctors and nurses come here once a week for a health check-up and prescribe medicines.
- Good bunk beds, mattress, pillows and bedsheets are provided in two spacious dormitories.
- Solar water heating is used for drinking and for bathing.
- A suggestion box is present and used occasionally by the girls.
- All the records are maintained very well here.

General observations:

- They have received a free vehicle from donors but do not have a driver. So, the vehicle is left idle and remains unused.
- The children do not have any vocational training here. No NGO or people have come forward to assist the CCI. So, the children do not have anything to do other than study or watch TV.
- There is a need for an additional permanent cook. Two are outsourced cooks currently.
- Parents come to meet the children when they come for CWC as well. Once a week, the parents are allowed to visit. During vacation time, the kids go home. Phone access is very limited and they are not allowed to talk as much on the phone.
- There are children who have stayed here for 11 years, mostly for the purpose of education until they turn 18.

Findings from Observations:

- Some of the girls complained that few girls are using bad language when speaking to each other and it bothers them a lot. So, during the personal safety session this was also discussed and explained.
- The children mentioned that they like the education they get here in order to reach their career goals. They have friends and the CCI has a good atmosphere with good food. They don't have anything to complain about.

Key Recommendations

1. **Infrastructure:**

- Building is very good, spacious but the upgrade of toilets, bathrooms and washing area needs to be done. The toilets don't have bolts or locks. The children requested someone to come and fix it.
- They don't have any clocks in the children's room and requested one.

2. **Staffing Aspects:**

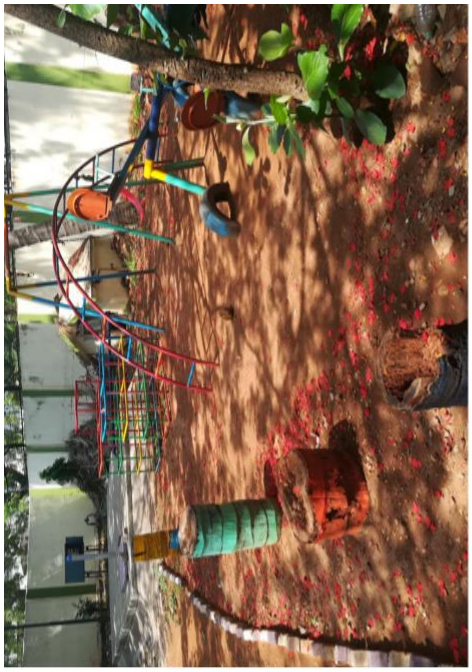
- They need more permanent employees. The Superintendent herself goes for SIR, CWC meetings and other outside work. She has requested for more permanent personnel.
- Permanent Cook, counsellor, Security guard at gate, a driver, a cleaner (only 1 sweeper now) Group D employees are very much needed here.
- They have a van given as a gift by sponsor but no driver for it. The Superintendent has requested for a temporary driver and his salary can be sanctioned for this.
- A nurse is needed here and sometimes an auxiliary midwife is also necessary when there are girls who are pregnant
- They need a PT teacher to introduce some physical activity here
- Dance, music teacher, arts teachers also needed.

3. **Rehabilitation Services:**

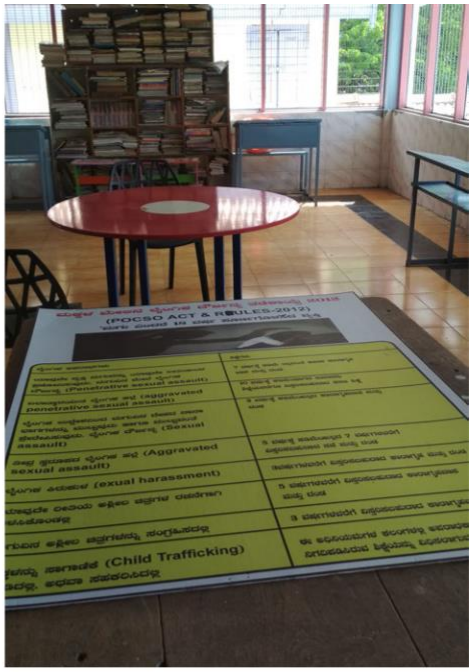
- Vocational training activities needed here.

4. **Making the CCI Child-friendly:**

- TV is there but no cable connection so no means of entertainment.
- Gardening could be taken as a hobby here since they have a big garden area for this. They can tie up with the horticultural department also
- They need sports items such as carrom boards, volleyball, shuttlecock, cricket bats etc.
- More toys for younger girls and books for younger children and biography books for older children.

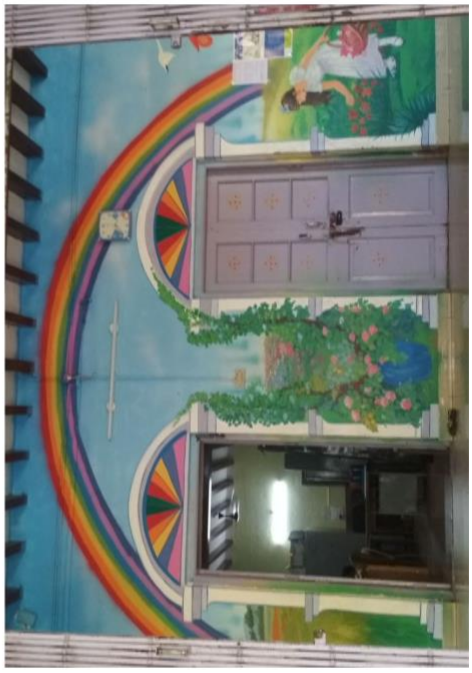


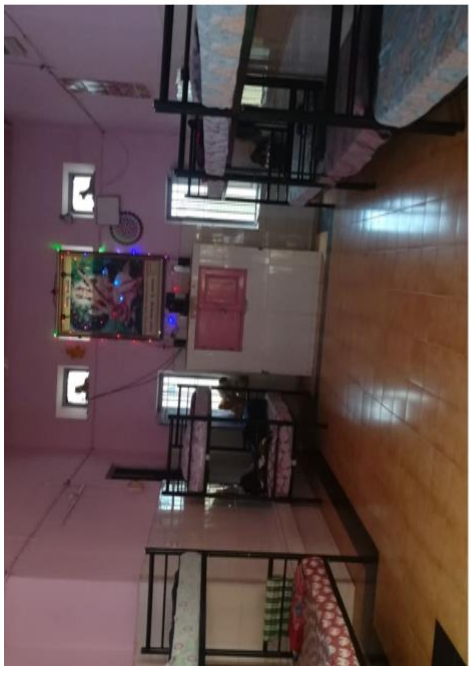



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penetrative sexual assault)
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(POCSO ACT & RULES-2012)
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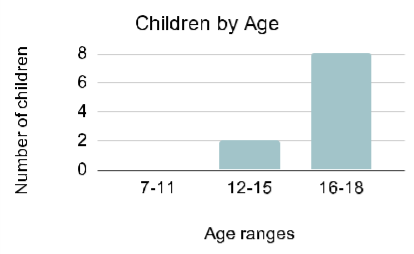

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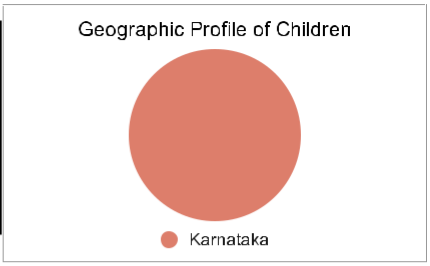


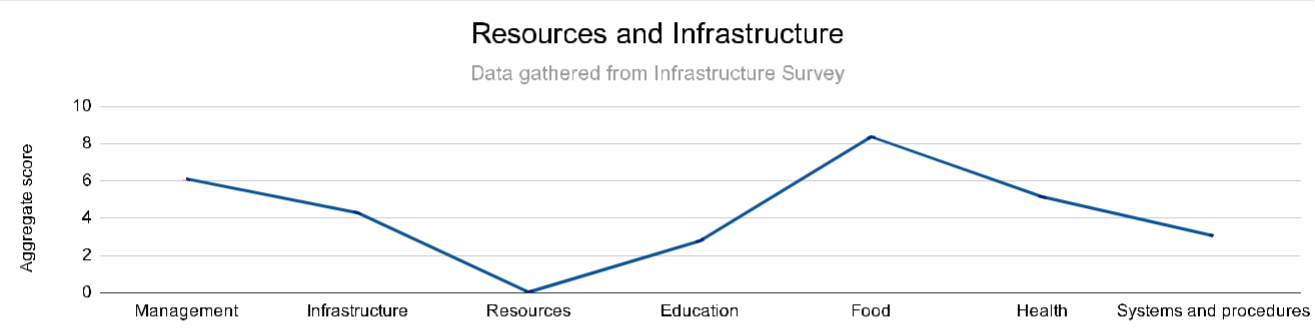


Mysuru Observation Home

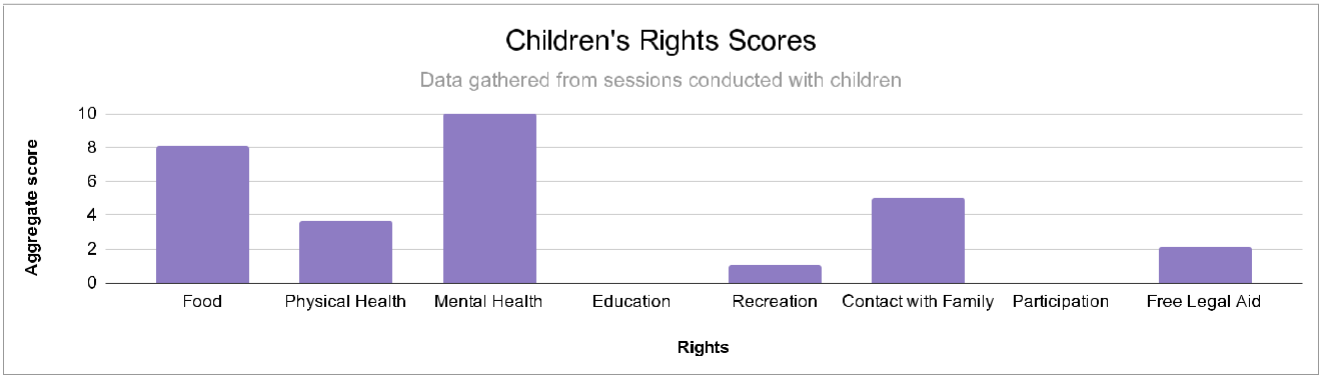


KEY OVERVIEW	
Children	In Conflict with the Law
Total Capacity	25
Current occupancy	10
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.00	Rooms	1.83	Bedding	0.00
Committees and suggestions	7.11	Facilities	10.00	Clothing (boys)	0.00
		Equipment	5.91		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	6.67	Health personnel	5.00
Additional facilities	4.44	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	3.75			Mental health facilities	0.30
Systems and procedures					
Safety and security	5.00				
Procedures	6.67				
Record maintainence	0.00				
Daily routine	3.33				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
Children are made to do prayer every morning and evening along with reading newspaper and Yoga.
CCTV Cameras are installed in the BH for monitoring kids.
CHALLENGES
They don't have enough space
They don''t have matresses and clothes
Food is not good
They don't have good and experienced lawyers
RECOMMENDATIONS
Children need matresses, clothes and undergraments
Children need good and tasty food
Children need new building, playground and sports equipment
Children need good and experienced lawyers
Children need vocational training programmes.

CHILD SAFETY REPORT
OH is rented building and hey don't have enough space and children are on the 1st floor. At present, children are not happy with the OH. They need facilities and support from the CCI staff. Overall the children's wellbeing is not being taken care of at the moment.

REPORT AND RECOMMENDATIONS

Assessment date	22 May 2019
Number of Staff	9
Number of children	10

What is working well?

- The Superintendent and other staff are knowledgeable and have experience in the field of child rights.
- Crafts, arts and typing classes are conducted for the children twice a week.
- Every morning, the children attend an assembly that consists of daily prayers, yoga and reading of the newspaper
- CCTV cameras are installed for monitoring.

General Observations:

- It was observed that most of the children are not wearing uniforms, as the home has not received enough budget in 2018 and 2019 to fulfil this requirement, as per the staff.
- The home is in a rented building and they are paying a rent of Rs 20,000/ per month.
- The children said that the superintendent (Hari) and the guards were beating them with lathis. Corporal punishment is common here.
- There are three rooms. One room is used by the JJB & Superintendent, the second room is used for counselling and as a computer room. The other room is used as the children's dormitory. Apart from that, a hall is being used as a library, TV room and dining room. There is a separate kitchen here.
- The toilet is not maintained properly. It is unclean and a bad odour comes from the toilet.
- They have one attached bathroom and toilet and the cooking staff washes utensils here.
- They do not have a sick room and a first aid room. No nurse is available. The doctor visits only once a week. In the meantime, when children are unwell, the housemother will administer medicine (tablets) only in the morning. Guards are instructed to administer the tablets in the evenings.
- In the dormitory, they have a total of 20 beds and there is no fan. So all the children are sleeping on the floor. Children are sleeping on old mattresses and due to a budget constraint, they have not received new upholsteries.
- House Mother maintains a food register and a stock register. The superintendent inspects them once a month.
- We observed that these children are not going to school and they don't have a teacher. They also don't have enough space and don't have a playground.
- There is no vocational training here.

Findings from Observations:

- The children shared that the food was not good and was not tasty. The same food is provided every day. We tasted the food during assessment. It was not good.
- Children have requested for outings and field trips.

- The children said that they get bored sitting inside the room all the time.
- They said that they get bored sitting inside the room all the time, most of them said they want to go back to their home.

Key Recommendations:

1. **Infrastructure:**

- Urgently need a new building for OH. Currently housed in a rental place that is cramped, not a fit facility and not conducive for healing of children and to provide a nourishing environment
- Urgently required additional toilets and bathrooms for children here. The CCI was badly maintained and children complained of bad treatment and bad food.
- The store room was dirty and badly maintained.
- Staff requested that separate gender appropriate toilets be provided. At present they have only one toilet, but not clean.

2. **Basic Needs:**

- Request and arrange for fans inside the children dormitories.

3. **Staffing Aspects:**

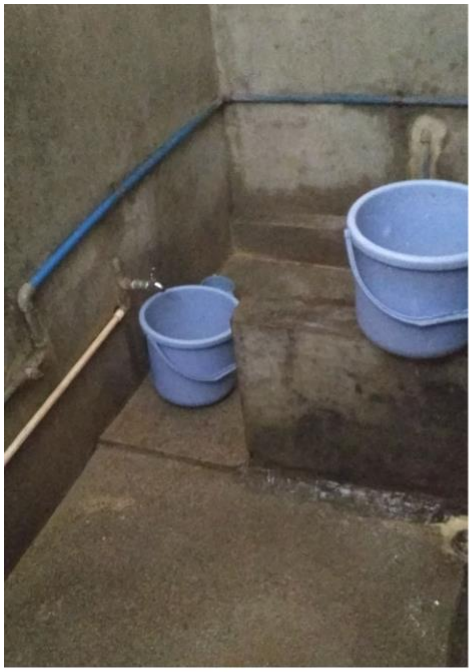
- Free legal aid lawyers are demanding amounts from children, so the government can look into this issue and rectify it as soon as possible. Children don't have the resources or the knowledge about this.

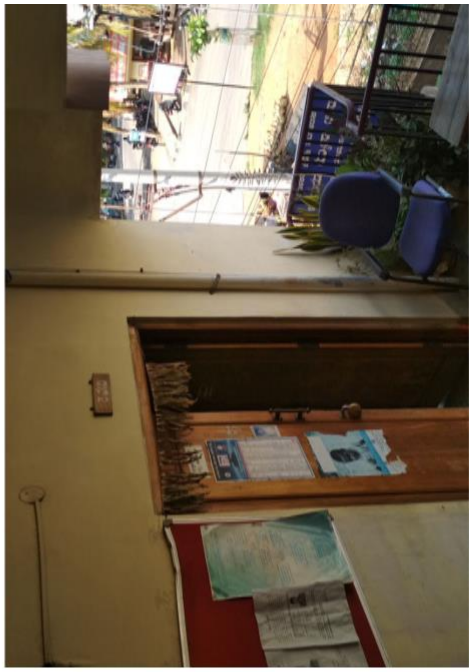
4. **Rehabilitation Services:**

- Equip adolescents at OH, with life skills, vocational training, which helps them in capacity building & to get job opportunities later.
- Engaging a teacher/NGO for teaching / conducting activities for children here.

5. **Making the CCI Child-friendly:**

- At present they don't have sports items except carrom board, so they need sports items. And they require some playground or play area.
- The library is not used by the children; they want new and more books they requested.
- Increase sports activities for children and make arrangements for any playground for children.

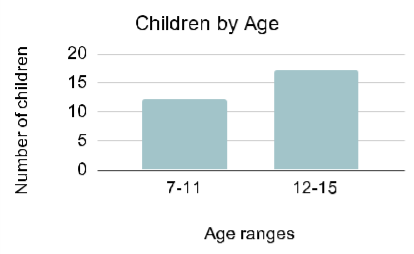




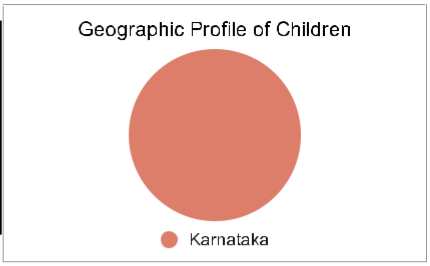


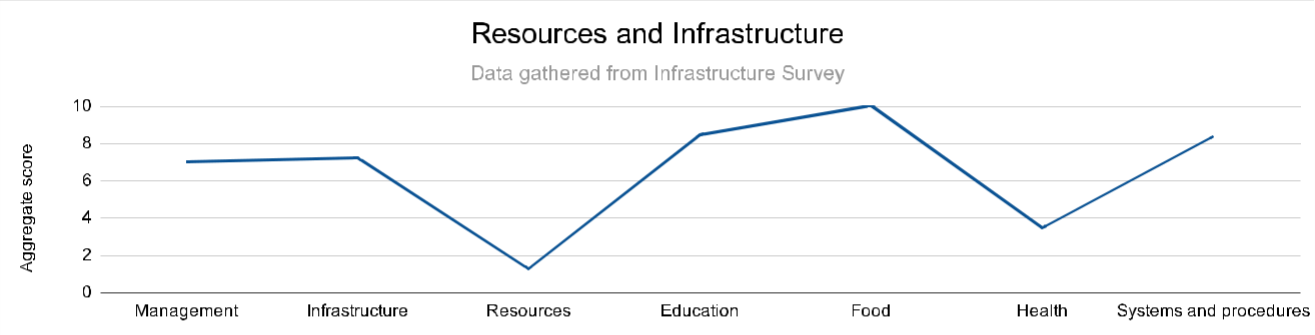

Raichur

Raichur Boys' Home

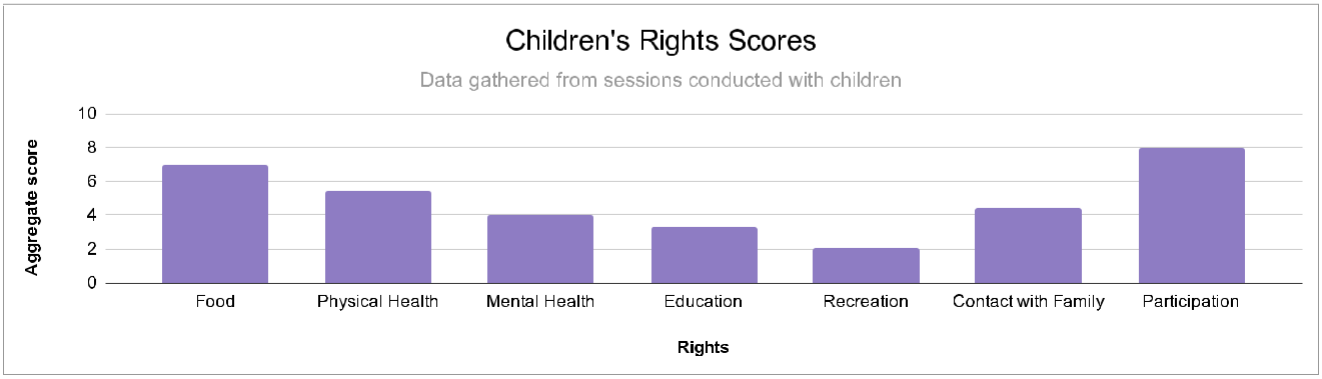


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	29
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.31	Rooms	4.08	Bedding	0.00
Committees and suggestions	8.67	Facilities	9.17	Clothing (boys)	0.83
		Equipment	7.05		
		Bedrooms	7.50	Misc. articles	4.17
		Bathrooms	7.50	Toiletries and hygeine	0.00
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	0.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	7.50			Mental health facilities	0.30
Systems and procedures					
Safety and security	6.67				
Procedures	8.33				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
Children are made to do prayer every morning and evening along with yoga.
Birthdays are celebrated
CHALLENGES
The home is not clean and has a bad smell because the windows are always closed
Toilet and bahrooms are not clean
There is no hot water for bathing
The dormitories are not clean and the matttresses are very old so children sleep on the floor.
Children said that they have mosquitoes in the dormitories.
RECOMMENDATIONS
Children need hot water for bathing.
A clean environment needs to be maintained
Children need new matresses
Children need mosquioes nets or coil

CHILD SAFETY REPORT
At present children are safe and healthy but they have to endure a lot of hygeine related issues because of a lack of resources. CCI staff need sensitization training so they can provide adequate psychosocial support to children. Other than that children are safe.

REPORT AND RECOMMENDATIONS

Assessment date	23 Sept 2019
Number of Staff	15
Number of children	29

What is working well?

- The children are made to do prayer every morning and evening along with yoga.
- CCTV cameras are installed in the home to monitor the kids.
- All the children were going to school every day.
- The children enjoy going to school.
- Birthday celebrations are conducted in the home.

General Observations:

- We observed that they don't have their own building and that they are in a rental building.
- All the CCI's are in one building. The rented building has 4 floors. On the first floor, they have the OH, JJB and CWC. On the second floor, they have the DCPU office, GH and BH superintendent office rooms. On the third floor, they have the girls home and on the 4th floor they have the boys home.
- 29 children are going to school.
- They are maintaining children's committee registers and on 26/6/2019 they conducted a Management committee meeting. Before that there are no records.
- We observed that the kids need hot water for bathing.
- They have a dining hall which is clean.
- Background check and police verification has been done.
- We observed that counsellor is very busy with other work.
- We observed that the BH rent has been pending for the past one year.

Findings from Observation:

- Most of the staff were outsourced staff. They are not aware of the JJ Act and child related laws.
- The children shared that there are mosquitoes in the dormitories.
- The children shared that the food was not good.
- They have CWC in the CCI complex.
- The children have problems contacting their families. They are not giving a phone to the children.

Key Recommendations

1. **Infrastructure:**

- They are in a rental building. All the CCIs are in one building. In total, they have four floors in the rented building with GH, BH, OH and DCPU offices. The whole building structure is not compliant with the JJ guidelines for CCIs. The rooms are small and congested and not comfortable for the children in any of the CCI's. In addition, when there are JJB or CWC hearings outsiders gather around near the building leaving no

privacy for the children. It is also an issue of safety. We were informed that BH rent is pending for one year.

- There are no indoor or outdoor play areas.
- The BH was not clean and had a bad musty smell because the windows are always closed. We observed that, at present, they have 6 toilets and 6 bathrooms which are not clean. They have 7 dormitories but they are not clean and the mattresses are very old.
- **No sick room:** They don't have a sick room and a first aid room but there is one nurse present in the home. She is monitoring all medical issues currently and the doctor visits once a month.
- There is no UPS connection in the dormitories.
- The children need a vehicle or a bus to go to school.

2. **Basic Needs:**

- They need more clothes.
- **Mattress Needed:** Mattresses were very old and the children were not able to use them. So the children are sleeping on the floor. They need new supplies.
- **Hot water needed:** We observed that the children require hot water for bath which has not been provided. This needs to be provided to them.
- Children shared that they need umbrellas, water bottles, combs, school bags and a bath brush.
- Children shared that in the school there is no filtered water, so they require a water bottle to carry water to school.

3. **Staffing Aspects:**

- **Management Committee Issues:** The only entry was on 26/6/2019. Prior to this there has been no Management Committee entries recorded. This needs to be looked into
- **Outsourced Staff Issues:** The outsourced staff also shared that they are getting paid a low salary after all the deductions by the agency and that it is tough to lead a normal life with it. Recommendation is for ensuring that the Agency in the districts do not short-change the contract employees and pay their salary on time.
- They need more teachers to engage in teaching and conducting activities for the children.
- We observed that Counsellor is busy with other work and there is no time for counselling.

4. **Training for Staff:**

- Children shared that the staff were not friendly.
- Shivaraj (Guard) is beating the kids. Corporal punishment has to stop in this CCI. The issue has been brought up with the Superintendent. Follow up is required.

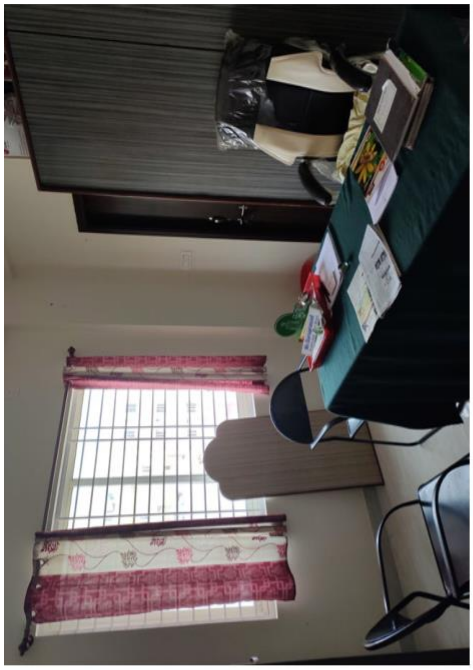
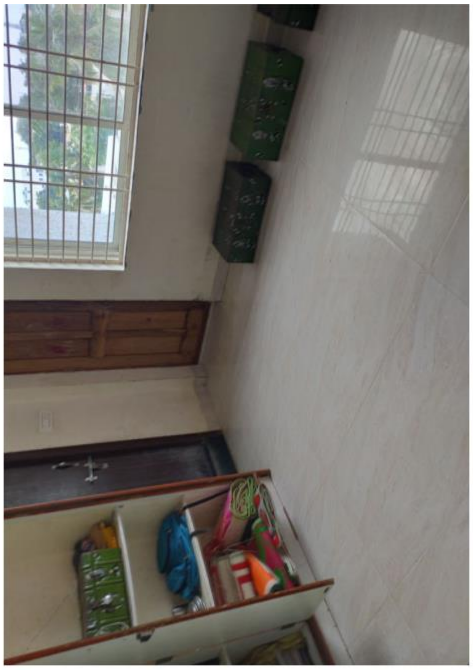
5. **Rehabilitation Services:**

- The children need more vocational training.

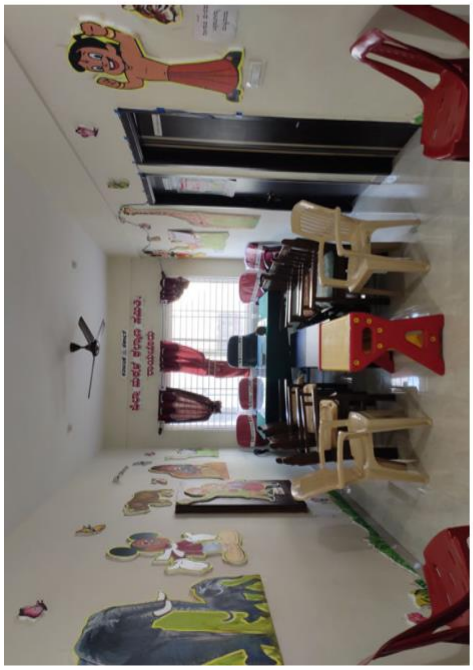
6. **Making the CCI Child friendly:**

- Increase sports activities for children.

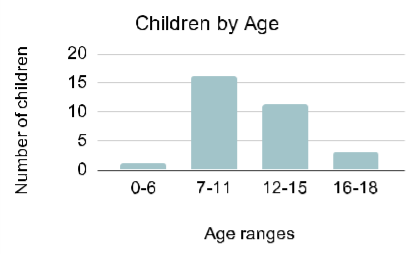
- They need a playground. They do not have any place for playing indoors and outdoors.

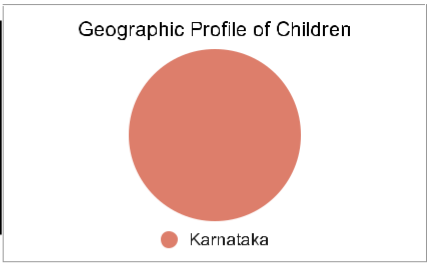


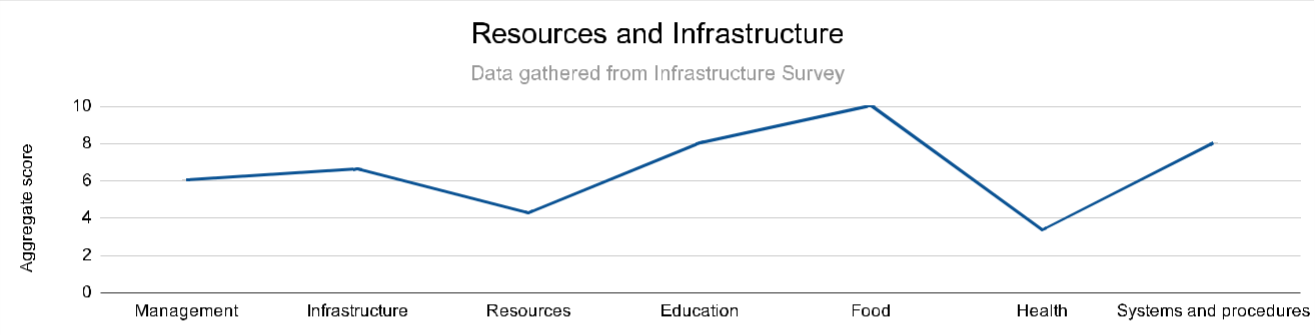



Raichur Girls' Home

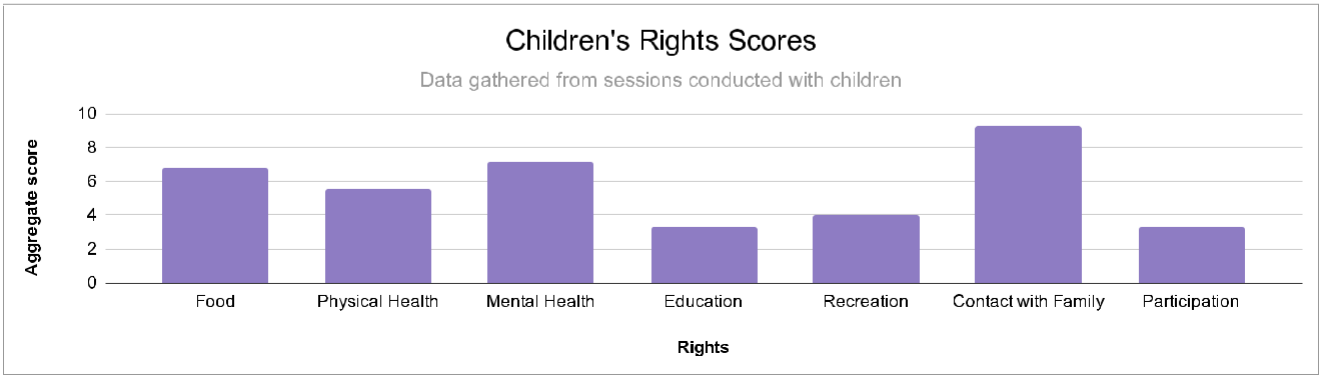


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	32
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	3.59	Rooms	3.63	Bedding	4.44
Committees and suggestions	8.44	Facilities	5.83		
		Equipment	7.27	Clothing (girls)	4.22
		Bedrooms	7.50	Misc. articles	5.73
		Bathrooms	7.50	Toiletries and hygeine	2.61
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	0.00
Recreational facilities	6.25			Mental health facilities	0.00
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	6.67				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
Birthdays and festivals are celebrated
Summer camps are conducted
CHALLENGES
No variety in the menu
Only one teacher to help all children with their studies
No Arts and Crafts teacher for the last one year
Not much outdoor activity as there is no space to play outside
Solar not working and hot water from the gyser is not sufficient for all children
RECOMMENDATIONS
Change in the menu, children would prefer roti over rice
Cleanliness of the place must improve
Solar to be repaired
Another person required for children to share their problems with

CHILD SAFETY REPORT
The cook are the helper are the only two staff that the children have a connection with. The other staff they get along with but do not confide in them. If they have problems or are feeling low they confide in their friends. They have their share of arguments and misunderstandings but manage to sort it out themselves. The older girls mediate and sort the matter. All the children on routine meet with the counsellor. The buiding houses the Boys' Home too and the parking area is mostly used by them to play.

REPORT AND RECOMMENDATIONS

Assessment date	23 Sept 2019
Number of Staff	2 permanent 8 contract
Number of children	32 (capacity 100)

What is working well?

- 24 girls go to school, 8 girls are from the Reception Unit.
- The children are given breakfast, lunch, evening tiffin and dinner with vegetables, fruits and milk included according to the menu chart. They are given egg or chicken on Sundays. They are given a diet as advised by the doctor when they are sick.
- The children look neatly dressed and have multiple sets of clothes. They receive a set of clothes when they are admitted and some they bring from their homes.
- The morning guard takes the children to school and brings them back.
- There is a teacher who comes everyday to help the children with their studies.
- Regular counselling sessions are held with the girls and an entry is made in their respective files.
- A suggestion box kept in the dormitory is used by children. Their suggestions are mostly regarding changes in the menu. It is checked by the CWC.
- A children's committee has been set up and they meet every month. Requirements of the children are mostly discussed at the meeting facilitated and documented by the counsellor.
- The registers were all up to date. Around 15 files were seen. ICP (Individual Care Plan) has been updated.
- They are allowed to meet their parents and stay with them during festivals and vacations. They also talk to them on the phone.

General Observations:

- It is a rented building. There are three floors and the Girls' Home is located on the second floor. There are three flats on this floor, 1 flat is used as the Superintendent's office and 2 flats are used by the children. Of these two, one flat is used by the placement children and the other is used by the children admitted to the Reception Unit.
- CCTV cameras are installed in the front of the building, the office room, and common areas for monitoring.
- One fire extinguisher was present in the building.
- One bedroom in each 2 flats is used as the store room. One for provisions and the other for toiletries, stationery and clothes.
- Good drinking water is provided here since they have an RO water facility
- The CCI does not have any vocational training

Findings from Observation:

- The children here seem very happy and enthusiastic about going to school. They said that they are there on their own accord.

- From April onwards there has been no teacher coming to conduct yoga, arts and craft classes. The payment is very less and no one is willing to come.

Key Recommendations

1. **Infrastructure:**

- Girls Home is housed in a rented building. There are three floors and the Girls' Home is located on the second floor. There are three flats on this floor, 1 flat is used as the Superintendent's office, and 2 flats are used by the children. One is used by placement children and the other by children admitted to the Reception Unit. All CCI's in one building. In Total they are having 4 floors of building for rent. On the first floor they have OH, JJB and CWC. In the second floor DCPU office, GH and BH superintendent office rooms. On the third-floor girls' home, and 4th floor Boys home. Each CCI can be transferred to its own building once the construction commences and transfers are made. It is requested to expedite the process.
- In Raichur, the BH, GH, OH and DCPU offices are all in the same building. It is hard to say who is the staff in which Home and where they are going. The CCIs need to be housed in separate buildings for safety reasons. Recently an issue of sexual abuse was reported from Raichur CCI where one of the staff took a child and sexually assaulted her. A case has been registered with police and action taken. More care needs to be taken to avoid these issues. CCTV cameras need to be monitored.
- The rooms are small and cramped. Children have to sleep on the floor. The younger children sleep in the hall and the older children in the bedrooms. The place is not maintained well. There is a housekeeper, but the rooms, especially the toilets and bathrooms are not clean. They are able to take a bath every day. There is a geyser, but not all the children get hot water. They have to take a bath one after the other but there is not enough time to allow the water to reheat again once it gets cold.
- The parking area is used by the children to play. The building houses the Boy's Home as well and they too use this space to play, so the arrangements are unsure.
- The previous DC had approved of a space to build but the current DC has asked them to look for another space.
- There is a separate area for washing utensils, where the children have to wash their plates too. The place is not clean.

2. **Staffing Aspects:**

- **Need Superintendent:** The superintendent has been on leave for a long time. The FDA at the DD's office is in charge and not able to handle both posts.
- **Permanent Staff:** Permanent staff are required and need to be hired. The number of contract employees needs to be reduced. The contract employees need to be paid. Budget needs to be allocated for this and the agency issue needs to be looked into.
- Staff pattern must be reworked to ensure that there are adequate staff and no one plays dual roles.
- The institution needs permanent staff as most of them are outsourced and contract employees. This is very essential. The contract employees are not paid regularly and the pay scale is very less.

- **Management committee** has been formed but they have not had a meeting at all, informing children.

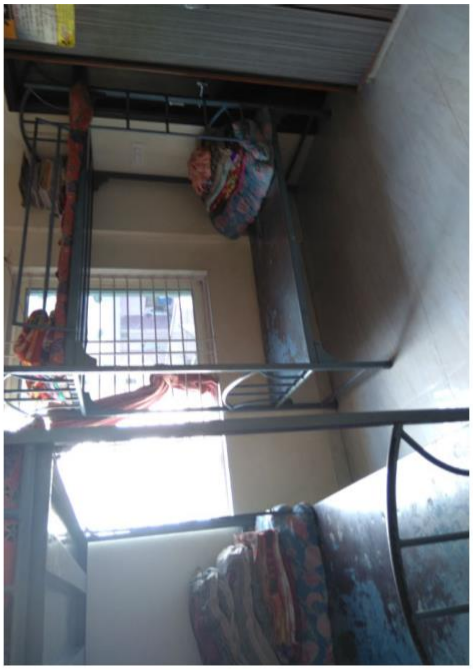
3. **Training for Staff:**

- To train and reinforce the Guidelines/Advisory to all the staff/non staff who are directly/Indirectly in contact with the children about elimination of Corporal Punishment and highlight issues of abuse and consequences.
- Sensitization on POCSO, JJ Act, CSA and child rights for the Staff of CCI
- Developing Prevention of Sexual Harassment at the Workplace policy (POSH) and Child Safeguarding Policy

4. **Rehabilitation Services:**

- **Activities needed:** There are no teachers for activities like yoga, PT and music. Therefore, there are no extracurricular activities that are organised. Once in a while the counsellor or the house mother organises a few activities for the girls. The CCI does not have any vocational training.

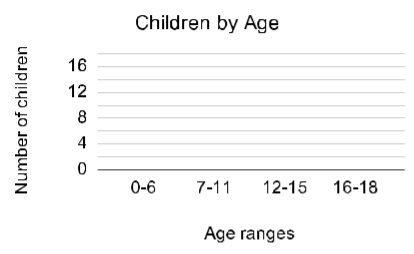




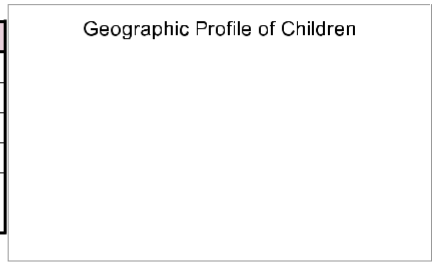

DEEP POHA

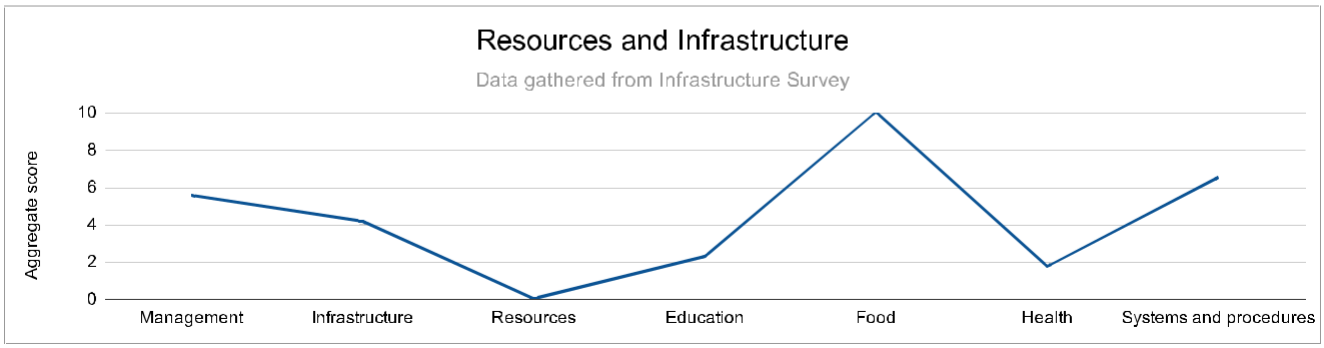

WIN
Glitter
JUNIOR
G-Plus

Raichur Observation Home



KEY OVERVIEW	
Children	In Conflict with the Law
Total Capacity	25
Current occupancy	0
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	3.75	Rooms	1.88	Bedding	0.00
Committees and suggestions	7.33	Facilities	7.92	Clothing (boys)	0.00
		Equipment	7.27		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	5.56	Cooked meals	10.00	Health monitoring	0.00
Recreational facilities	1.25			Mental health facilities	0.20
Systems and procedures					
Safety and security	3.33				
Procedures	9.17				
Record maintainence	10.00				
Daily routine	3.33				
Contact with family	6.67				

CHILD SAFETY REPORT
Except for 2 boys who were at the OH for 9 months, the other boys were released on bail within 15 days. A total of 24 boys have stayed here since the OH was set up in February '18

REPORT AND RECOMMENDATIONS

Assessment date	23 Sept 2019
Number of Staff	4 permanent 3 contract
Number of children	0 (capacity 25)

General Observations:

- It is a rented building. There are three floors and the Observation Home is located on the 1st Floor in one of the flats. It is a 2-bedroom flat, the bedroom with the attached toilet and bath is used as the dormitory. The other bedroom is used as the Superintendent's office. The hall is used as the living and dining area as well as for counselling purposes.
- Currently there are no children at the OH.
- There are bunk beds which can be utilised by the children.
- The place is poorly maintained and not very clean.
- CCTV cameras are installed in the premises, in the front of the building, the office room, and common areas for monitoring.
- One fire extinguisher was present in the building.
- There is a suggestion box in the living room and it is checked once a week by the Superintendent when there are boys at the OH.

Key Recommendations

1. **Infrastructure:**

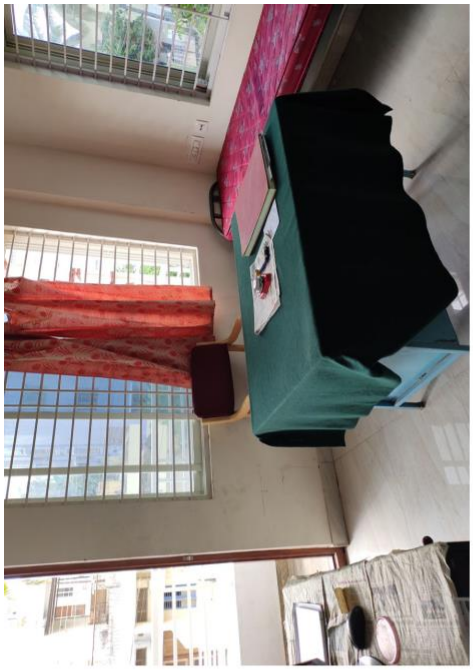
- The CCI needs its own building. This is an urgent requirement. The previous DC has approved of a space to build it but the current DC has asked them to look for another space. The rooms are small and not sufficient for 45 children. Rooms are used for multiple purposes and not clean. All the CCIs are in one building. In total, they have four floors in the building of rent. On the first floor they have the OH, JJB and CWC. On the second floor, they have the DCPU office, GH and BH superintendent office rooms. On the third floor, they have the girls' home and on the fourth they have the boy's home. Each CCI can be transferred to its own building once the construction commences and transfer of children are made. It is requested to expedite the process.

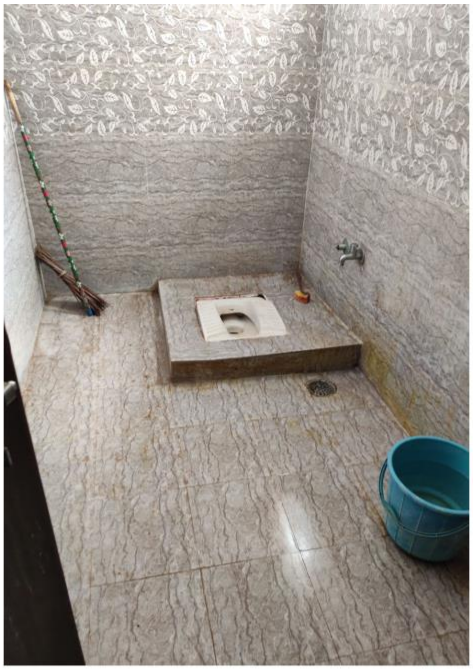
2. **Staffing Aspects:**

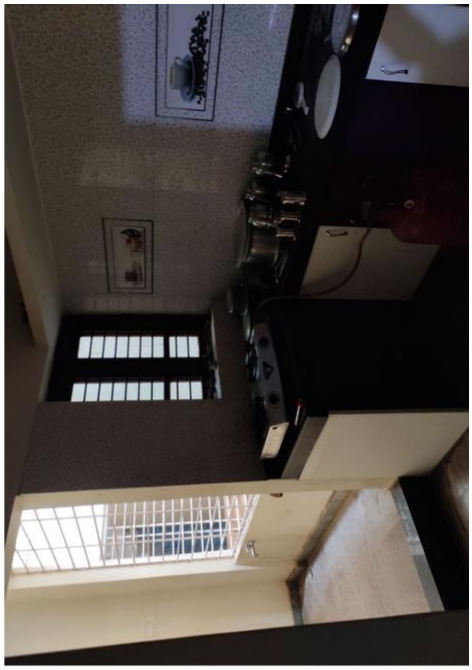
- There is no visiting doctor here. They have to be taken to the District Hospital.
- Staff work assignment needs to be clarified and stated clearly. Counsellors and others are seen to be playing dual roles to fill in for vacant positions such as cook helper or administrative work.
- The institution needs permanent staff as most of them are outsourced and contract employees. The contract employees are not paid regularly and the pay scale is very less.

3. **Rehabilitation Services:**

- Staff could approach NGOs to hire personnel to teach the children music, painting and for other activities.



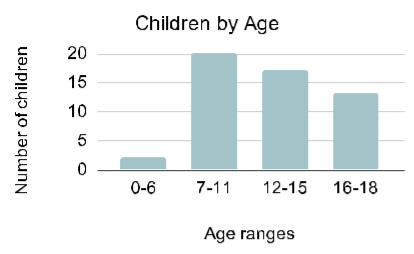




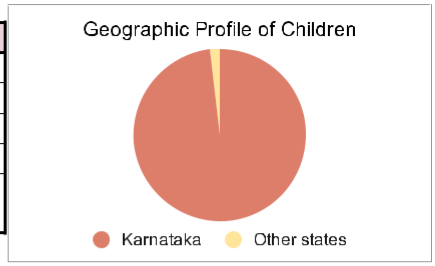


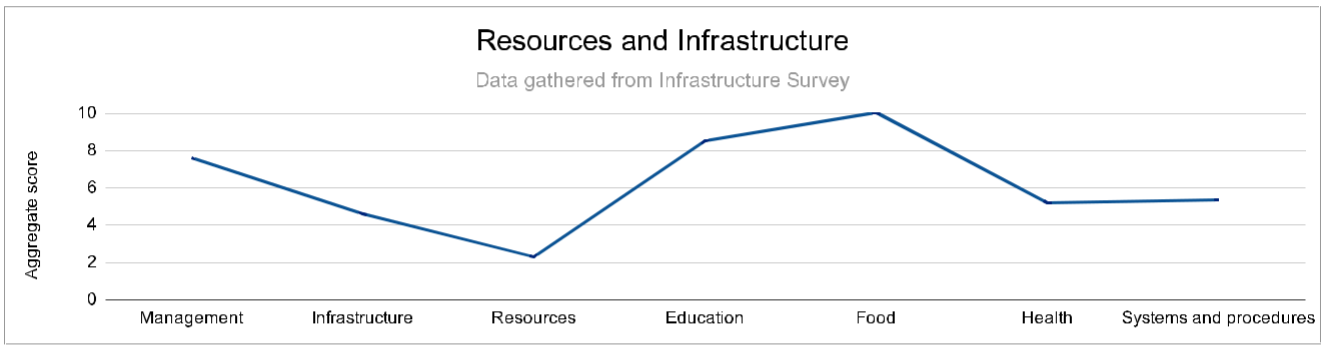
Ramanagaram

Ramanagaram Girls' Home

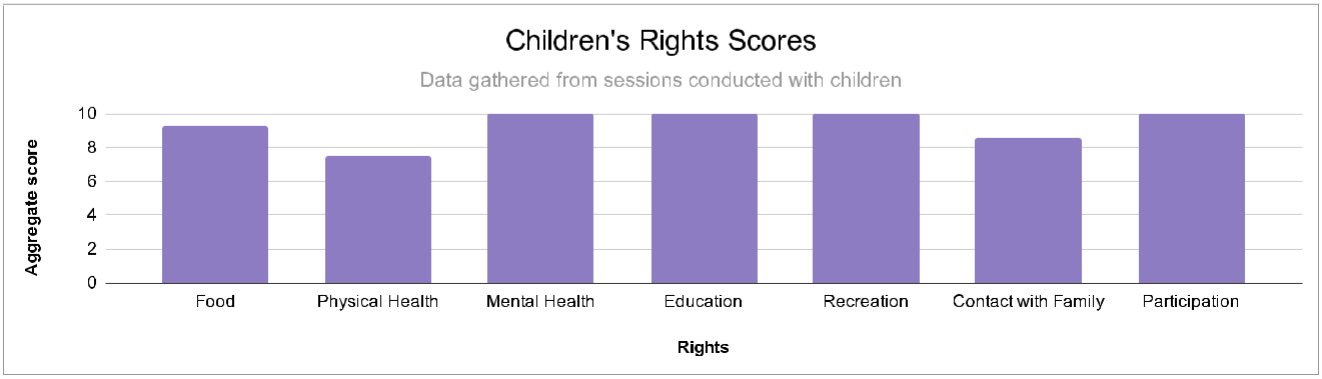


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	52
Children with disabilities	1





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.10	Rooms	6.75	Bedding	0.28
Committees and suggestions	10.00	Facilities	7.92		
		Equipment	5.00	Clothing (girls)	
		Bedrooms	0.00	Misc. articles	4.69
		Bathrooms	0.00	Toiletries and hygeine	4.09
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	6.67	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.50
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
The home is very clean and child friendly. Personal hygiene is important and enforced
The staff are caring and considerate. The girls like the Superintendent and staff here.
Everyday they do yoga, prayers and activities here
Children like the huge playground area downstairs to play. Older girls take care of younger girls here well.
They like the food here. They are happy with new friends they made here
CHALLENGES
Children said biggest challenge is they have to walk to school and cross the Mysore highway to get across safely
The NGO boys home is downstairs so when they want to play outside in the shared playground it is a problem
Only few toilets and bathrooms for so many girls. They asked for more bathrooms
They want a separate girls home building. Now it is in a commonly shared building
They find it hard to spend time during hilodays and vacations. want more activities
RECOMMENDATIONS
They requested a new separate building with more space indoors.
They requested more vocational training and activities to keep them busy when there is no school
They want more play equipment and permission to play downstairs in the playground more often.
They want good RO water filter. Only samll capacity now and not enough for all
A proper wall and barbed fencing required as building faces the highway. They also want a security guard here for safety

CHILD SAFETY REPORT
Children feel safe in the CCI. Their main concern is they feel unsafe since there is no security guard for the building and the building faces the Mysore highway so intruders can come inside grounds easily. There is no proper gate, walls or fence. Downstairs is Boys home and school so they have to keep a watch always. No corporal punishment of any issues with staff here.

REPORT AND RECOMMENDATIONS

Assessment date	27-28 July 2019
Number of Staff	10
Number of children	52 (capacity 50)

What is working well?

- Every child received in the Child Care Institution in Ramanagaram is made to stay in the reception dormitory for the first three months so that the child can adjust to life in the CCI. The child is then transferred to the home dormitory after the first three months.
- 'Ratripali' or night watch has been implemented as per the directions of the DWCD where on a rota basis, the staff stay over for one night in the home. They conduct recreational activities for the children and prepare special food. This was implemented as a part of safeguarding the children in the home. The DWCD introduced this in March 2019.

General Observations:

- There is one girl who has turned 18 and is married. She is residing in the home against her wishes because the exit process of this child is still ongoing.
- There are cameras fitted in all the dormitories where the children have classes, rest/sleep, and get dressed. This is in clear violation of the privacy of the children as per the UNCRC and Child Rights.
- There was no fire extinguisher in sight. The Superintended has intimated the DCPO. This needs to be installed on priority.
- There are insufficient number of toilets and baths for the number of children residing in the home.
- The building overlooks the Bangalore-Mysore highway. The building does not have a compound or high raised walls.
- There are two children below the age of 6 years living in the home for care and protection. One child was neglected by her drunk mother and the other has no parents and the caregiver was abusing the child. Both the children were brought through 1098 and to be placed in the appropriate home post CWC sitting.
- There is one child in the 7-11 years age group who has epilepsy. The child's psychiatric assessment is pending. This child's care and needs such as grooming, attending to her toilet needs, food and sleep is taken care of by an older girl who goes to school in the home.

Findings from Observation:

Discrimination faced by the children in schools and by people in their hometowns:

- Primary and middle school children who go to the nearby government school are often discriminated against by their teachers. The children are called '*hostel makkalu*', they get beaten up and the teachers have the opinion that these children have bad behaviour and hence they are staying in the government homes.

- People in the children's hometown often tell them that they live in Remand Homes and tease them.

Key Recommendations

1. **Infrastructure:**

- The building is shared with the Ramakrishna Home for Boys which is downstairs. The girls need a separate building since the space is not enough for the 53 girls. The building faces the main road and is not very safe. There is no security guard here and the fence is all broken down. Anybody can walk into the premises.
- Immediate installations of Fire extinguishers and UPS.
- Children and staff have requested for a van/car transport to be purchased specially when there is a medical emergency to rush the children or staff to the hospital since the CCI is far from any hospital or town and faces Mysore Road.

2. **Staffing Aspects:**

- Second Division Assistant (SDA), is on leave for the last two years and the responsibilities are currently fulfilled by the Superintendent. The home requested that this post be filled urgently.
- The home immediately requires staff such as PO, Nurse to be stationed for emergencies and a security guard at the gate.
- As per the CCI framework, children below 6 years are to be transferred or given care and protection in Shishu Griha. Even if the child as per CWC, is based in the Girls Home, there is a need of a House Mother/caregiver specially for them.
- There is a child who needs special care and if the child as per CWC is in the CNCP of the home, a special needs educator/caregiver trained to care of special needs is required. Equipping the child to use the toilet, groom herself and do things independently will boost the child's self-esteem.
- Children need love and affection and they look up to their House Mother for the same. The home has just one house mother for 53 children of different age groups and bonding becomes difficult for both the house mother and the girls. In order to fulfil children's need for love and affection as per the CCI guidelines, immediate recruitment of multiple House Mothers is required.
- There are 20 High School children studying in the Sri Ramakrishna High School just below the home and need immediate Tuition teachers to tutor them
- The home immediately requires staff such as PO, Nurse to be stationed at the home for emergencies and a security guard at the gate.

3. **Training for Staff:**

- The staff is enthusiastic about their jobs and are in need of training in various areas of child care as they all come from doing jobs that were earlier not pertaining to service provided to children.

4. **Rehabilitation Services:**

- All children who are above 14 years and do not wish to go to school must be sent for skill trainings within the district or sent to another location where they can get access to do any vocational trainings or skill trainings

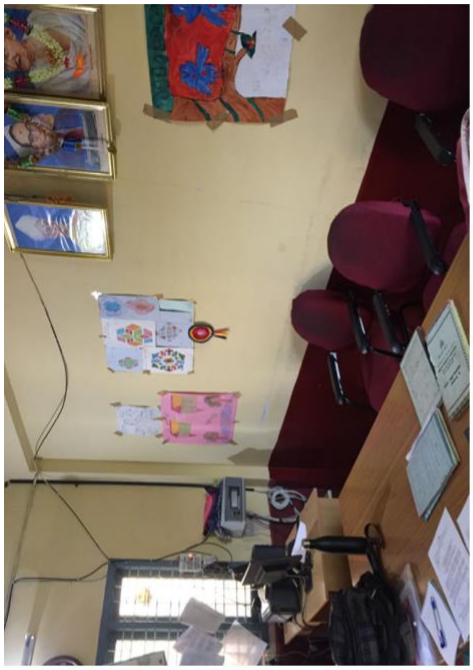
- Approach NGO's or Life skill Instructions to equip adolescents at CCI with life skills programme which will help them to make informed decisions, solve problems, think critically and creatively, communicate effectively, build healthy relationships, empathize with others, aware of personal safety and manage their lives in a healthy and productive manner.
- Formal space and Formal guidance required

5. **Making the CCI Child-friendly:**

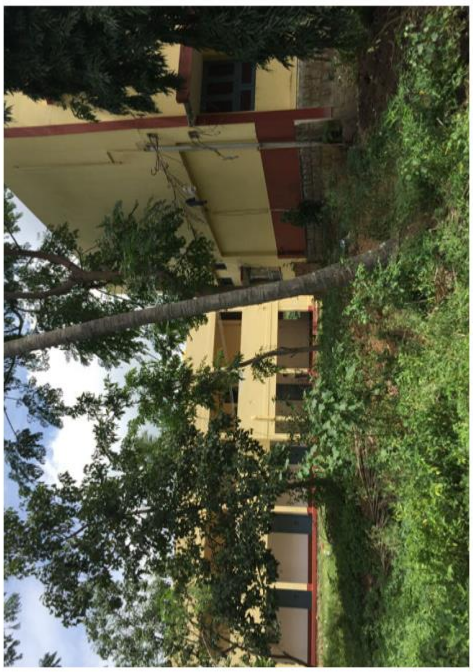
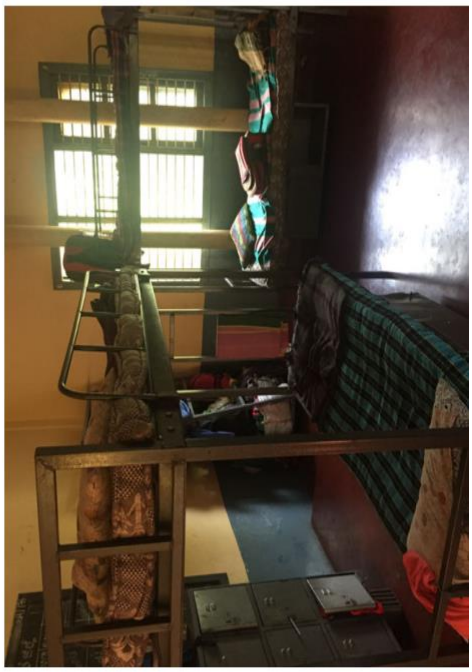
- As per the CCI guidelines, separate recreational space within the home is not available. The dorms are converted into such spaces when they have summer camps
- Activities such as music, dance, yoga, art and other recreational activities are fairly non-formal as children themselves do these activities.
- There are not enough indoor games and outdoor games they can engage themselves with as the home does not have any of these equipment.

6. **Health and Hygiene:**

- Head lice and nits are spreading rapidly in the homes and some control and preventive actions such as regularly cleaning them using lice combs, lice shampoos, regularly washing pillow covers, drying the beds, avoiding head to head contact when sleeping are to be considered.

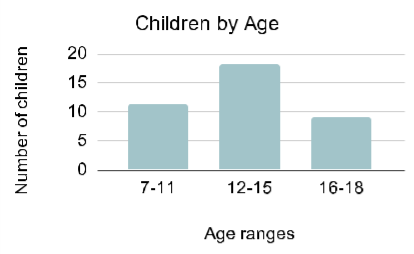




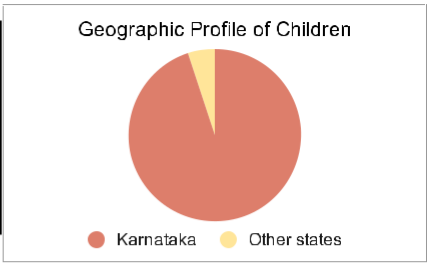



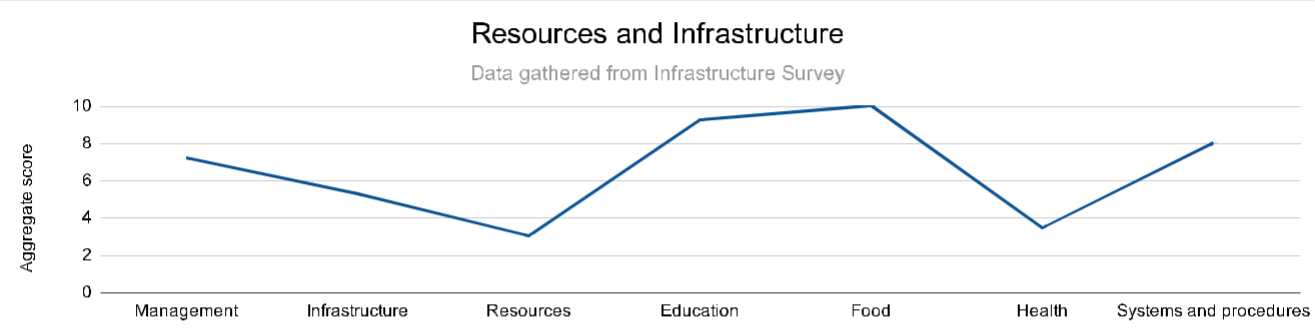

Shivamogga

Shivamogga Boys' Home

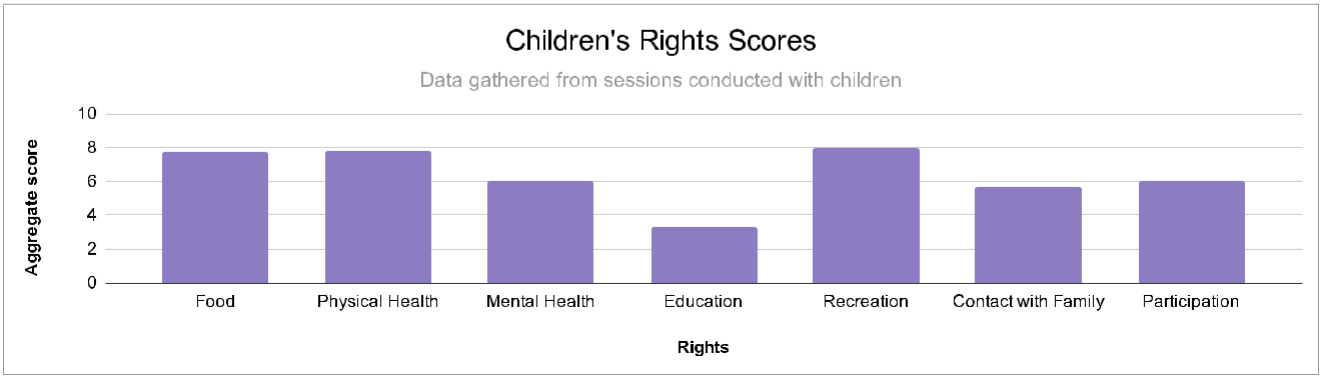


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	40
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.68	Rooms	7.75	Bedding	4.44
Committees and suggestions	8.67	Facilities	8.75	Clothing (boys)	4.38
		Equipment	7.27		
		Bedrooms	0.00	Misc. articles	5.42
		Bathrooms	0.00	Toiletries and hygeine	0.83
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	8.89	Cooked meals	10.00	Health monitoring	0.00
Recreational facilities	8.75			Mental health facilities	0.30
Systems and procedures					
Safety and security	3.33				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
Birthday celebrations and festivals
CHALLENGES
Do not like uppit and wheat dosa
Do not like Mysore sandal soap that is issued
Unhappy with the haircut, same hair cut for college going boys too
No shampoo given so they have to use the same soap
Families do not come to visit them often
RECOMMENDATIONS
Requested for 2 extra pieces of chicken on Sundays
Requested for sliplers/sandals with belt

CHILD SAFETY REPORT
The boys are close to the Asst. Cook and the guards. When they have problems they confide in their friends first and then confide in the Asst. Cook or the guards. The other staff are cordial with them but the boys do have have a good rapport with them. Whenever they have arguments the older boys intervene and sort things out. Sometimes they are shouted at by the staff. There is no physical abuse.

REPORT AND RECOMMENDATIONS

Assessment date	25 Nov 2019
Number of Staff	5 permanent 11 contract
Number of children	42 (capacity 100)

What is working well?

- 38 boys go to school, 4 boys are from the Reception Unit.
- The children are given a healthy breakfast, lunch, evening tiffin and dinner with vegetables, fruits and milk included. They are given egg or chicken on Sundays. They are given a diet as advised by the doctor when they are sick.
- The morning guard takes the children to school and brings them back.
- A management committee has been formed and they meet once a month.
- A suggestion box kept in the reading room. It is checked by the Management Committee once a month.
- A children's committee has been set up and they meet once a month. The older children participate and the younger ones are not aware of it.
- The counsellor interacts with the children and organises activities where life skills, cleanliness and health are discussed.
- There are 4 part time teachers, 1 for PT & Yoga, 1 for crafts and music, 1 for English and Social Science and 1 for Science.
- The children look neatly dressed and have multiple sets of clothes. They get a set of clothes when they are admitted and some they bring from home.
- The registers were all up to date. Around 15 files were seen. ICP (Individual Care Plan) is updated.
- Regular Counselling sessions are held with the girls and an entry is made in their respective files.
- They are allowed to meet their parents and stay with them during festivals and vacations. They also talk to them on the phone.
- Although most of the staff are either outsourced or part-time, there are adequate number of staff

General Observations:

- The CCI has its own building with spacious and well-ventilated rooms. It is a well-planned building with two big dormitories, a dining area, a class room, a sick room etc.
- The dormitories have bunk beds. The younger children sleep in the bottom bunk while the older children sleep in the top bunk. Each of them have a separate trunk to store their belongings which are neatly kept on shelves.

Findings from Observation:

- The children here seem very happy and enthusiastic about going to school. They said that they are there on their own accord.

Key Recommendations

1. **Infrastructure:**

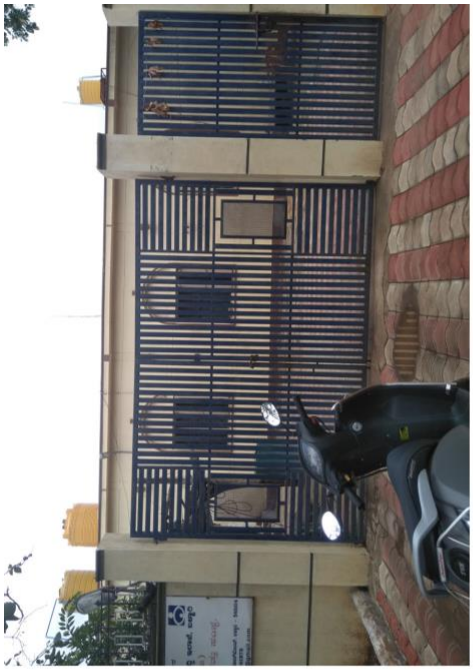
- Due to heavy rains the walls are damp and require painting. The process to get approval and sanction is long drawn. We recommend that this be addressed

2. **Basic Needs:**

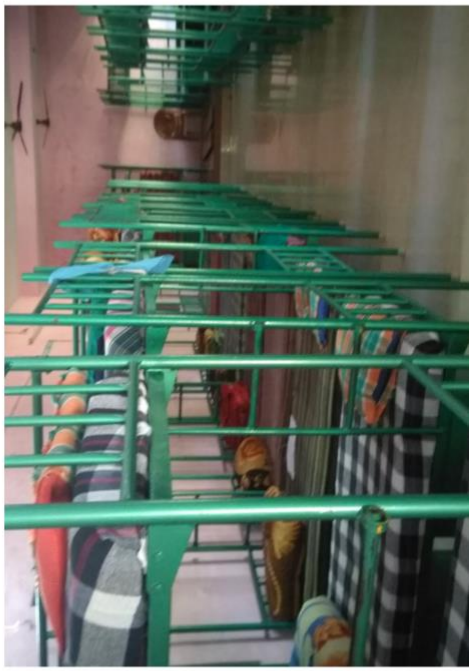
- In this CCI boys said soaps are cut in two and given every day, all the boys have to use the same soap. Some boys have brought soap from their house. No shampoo given; boys use soap, they said. Too much rationing going on in this CCI at the cost of personal hygiene.

3. **Rehabilitation Services:**

- Most children had discontinued school and were working, when they were rescued and brought here. They have been admitted to classes according to their age. Some of them do know alphabets, one boy is in class 9^{th} and the staff find it hard to teach him between school, tuition and other activities. Some alternate coaching classes or tuition classes need to be arranged here.

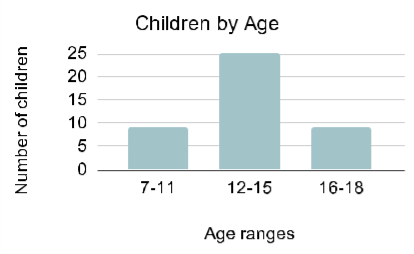




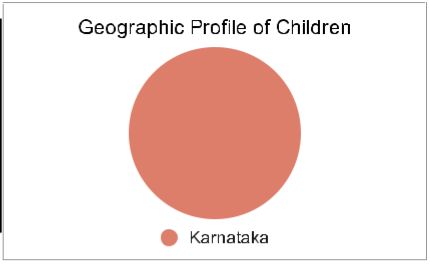



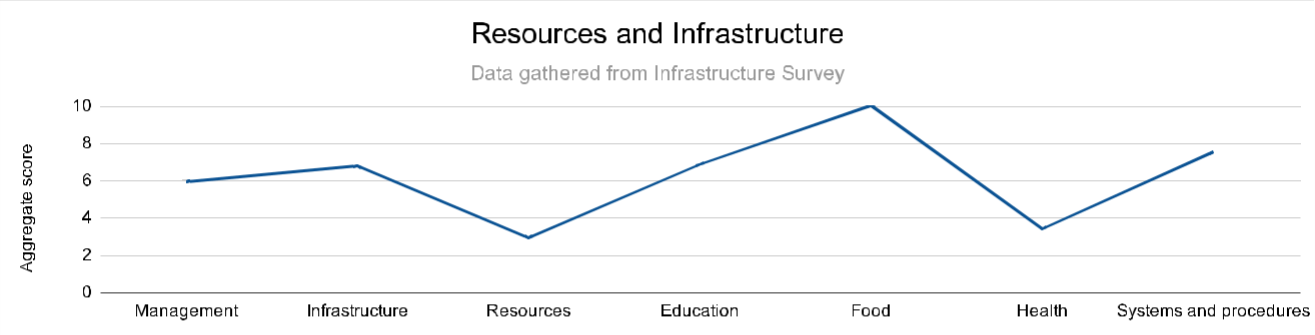


Shivamogga Girls' Home

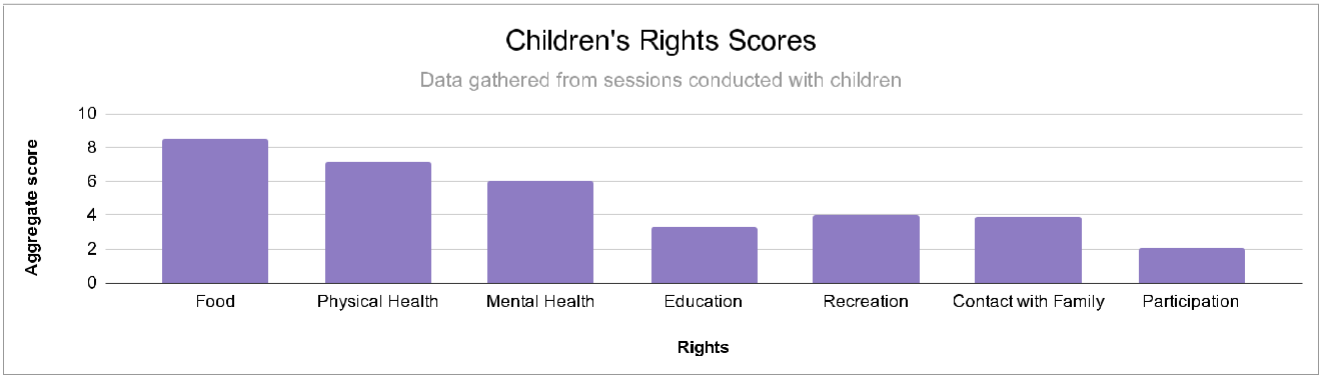


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	44
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	3.85	Rooms	3.38	Bedding	2.78
Committees and suggestions	8.00	Facilities	7.92		
		Equipment	6.36	Clothing (girls)	3.33
		Bedrooms	7.50	Misc. articles	5.83
		Bathrooms	7.50	Toiletries and hygeine	2.60
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	0.00
Additional facilities	5.56	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	5.00			Mental health facilities	0.20
Systems and procedures					
Safety and security	5.00				
Procedures	9.17				
Record maintainence	10.00				
Daily routine	6.67				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
Celebrating festivals and brithdays
CHALLENGES
Rooms are used for mulitiple purposes and not clean
Toilets and bathroom not sufficient
RECOMMENDATIONS
Own building required
Educators to help with school work are needed

CHILD SAFETY REPORT
The children do have have a good rapport with any of the staff. They get along with everybody but there are no favourites. They prefer to confide in the their friends when they have problems.Whe there are arguments the older girls interevene and sort the matter out.

REPORT AND RECOMMENDATIONS

Assessment date	27 Nov 2019
Number of Staff	2 permanent 8 contract
Number of children	44 (capacity 50)

What is working well?

- 35 girls go to school, 9 girls are from the Reception Unit, 1 girl has been admitted for MTP procedure and 1 girl has gone home.
- The children are given a healthy breakfast, lunch, evening tiffin and dinner with vegetables, fruits and milk included. They are given egg or chicken on Sundays. They are given bread and milk or a diet as advised by the doctor when they are sick.
- The morning guard takes the children to school and brings them back.
- A Management committee has been formed and they meet once a month.
- A suggestion Box is kept near the kitchen downstairs. It is checked by the Management Committee once a month. The children have requested that they be sent home for holidays, but the CWC has to permit them.
- A children's committee has been set up and they meet once a month. The older children participate and the younger ones are not aware of it.
- The counsellor interacts with the children and organises activities where life skills, cleanliness and health are discussed.
- The children look neatly dressed and have multiple sets of clothes. They get a set of clothes when they are admitted and some they bring from home.
- The registers were all up to date. Around 15 files were seen. ICP (Individual Care Plan) is updated.
- Regular Counselling sessions are held with the girls and an entry is made in their respective files.
- They are allowed to meet their parents and stay with them during festivals and vacations. They also talk to them on the phone.

General Observations:

- It is a rented building. The ground floor houses the offices and a kitchen. The dormitory and children's space are on the first floor.
- The children use the space in the compound to play.
- Good drinking water is provided here since they have an RO water facility
- No bugs or any insects are present except for mosquitoes.
- The CCI does not have any vocational training for children

Findings from Observation:

- The children here seem very happy and enthusiastic about going to school. They said that they are there on their own accord.

Key Recommendations

1. **Infrastructure:**

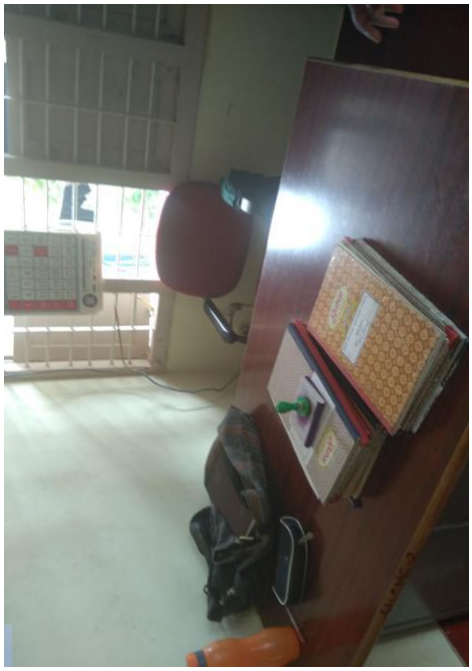
- It is a rented building. The space is not sufficient for the children. It is cramped and unclean. Maintenance is not proper. A water pipe near the bathroom at the back is broken and needs repair. The toilets and bathrooms are not sufficient, and not clean.

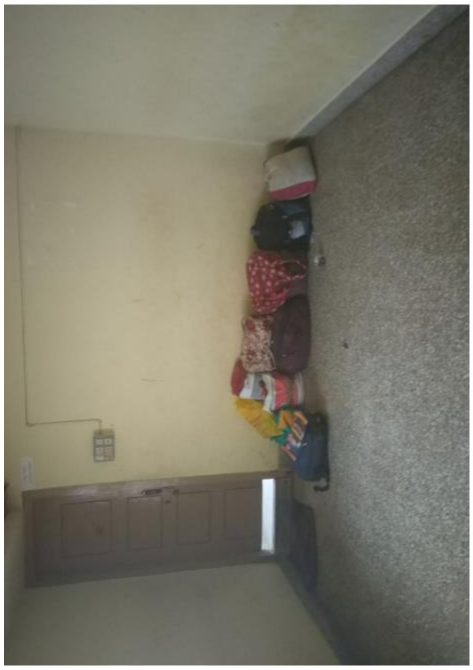
2. **Staffing Aspects:**

- There is no housekeeping staff. The guards clean the room and the toilets used by the younger children. The older children and the children at the RC clean their own rooms.
- The Superintendent is due to retire, and not much involved. The PO and the staff run the CCI.
- There are no tuition teachers who come to help the children with their studies. The High School and PUC girls said that they require help with Science, Maths and English but have to manage on their own now as there is no teacher.
- There are no teachers for other activities too like yoga, PT and music, therefore there are no extracurricular activities that are organised. Once in a way the counsellor or the house mother does some activities for the girls.
- **Contract Staff issues:** The institution needs permanent staff as most of them are outsourced and contract employees. The contract employees have not been paid salaries since April. They said the agency has not paid them yet and when they get their salary the GST, PF all deducted and they get a very minimal salary



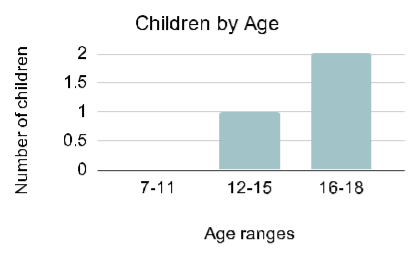




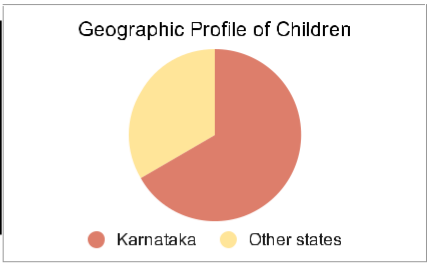


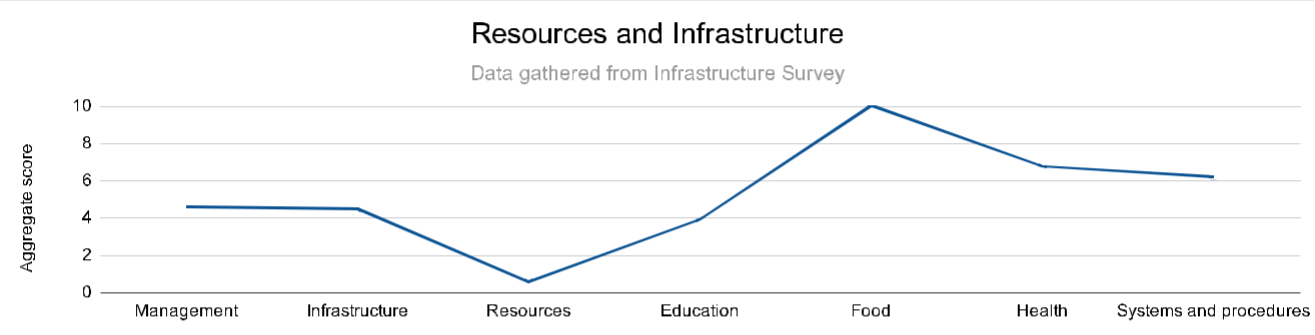


Shivamogga Observation Home

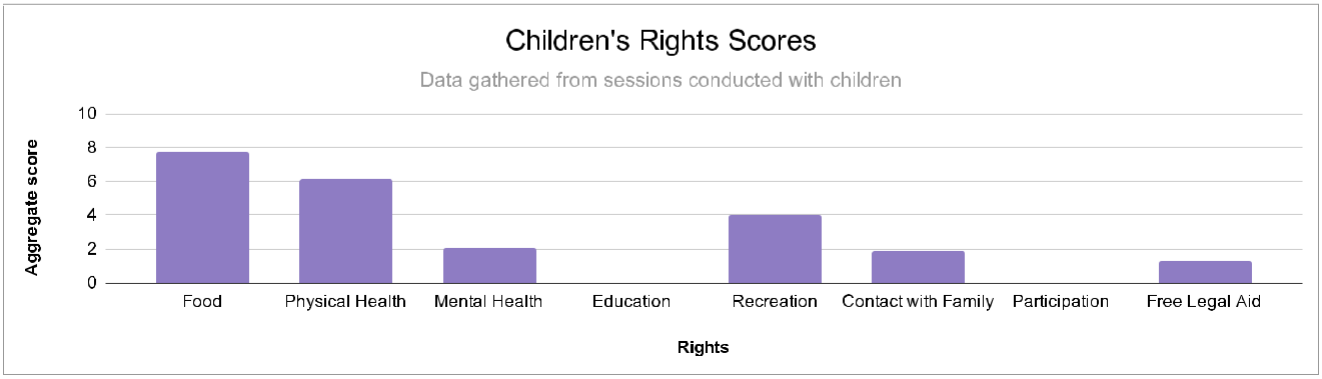


KEY OVERVIEW	
Children	In Conflict with the Law
Total Capacity	25
Current occupancy	3
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	3.13	Rooms	4.67	Bedding	0.00
Committees and suggestions	6.00	Facilities	8.75	Clothing (boys)	0.00
		Equipment	5.45		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	2.78
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	6.67	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	5.00			Mental health facilities	0.20
Systems and procedures					
Safety and security	1.67				
Procedures	9.17				
Record maintainence	10.00				
Daily routine	3.33				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
Celebration of festivals
CHALLENGES
No staff to engage the boys in activities
No non-formal education classes
Children do not get to meet their families often and do not know what is the status of their case
No housekeeper, premises are cleaned by the boys
RECOMMENDATIONS
Facilites to meet with or interact with families

CHILD SAFETY REPORT
Most boys do not stay for more than 15 days. They are given bail, therefore none of the boys have a good rapport with the staff, After cleaning the premises, taking bath and having breakfast the boys sit idle the who day. There are books which they can read, bust as most of them are school dropouts they cannot read. No activities to keep the children engaged. The boys meet the counsellor as a routine, but talking to the counsellor is not very helpful. The boys are home sick and want to go back as soon as possible.

REPORT AND RECOMMENDATIONS

Assessment date	26 Nov 2019
Number of Staff	3 permanent 5 contract
Number of children	3 (capacity 25)

What is working well?

- The CCI has its own building with spacious and well-ventilated rooms. The ground floor houses the OH and the DCPU offices. There are two halls on the first floor. One is used for JJB sittings and the other hall is used for training.

General Observations:

- There are bunk beds which are utilised by the children. The clothes issued to the boys like pants, shirts and bed sheets are taken back, washed and given to other boys when they come to the home.
- CCTV cameras are installed in the premises, in the front of the building, the office room, and common areas for monitoring.
- One fire extinguisher was present in the building.
- There is a suggestion box in the dormitory and it is checked once a month by the Management Committee.

Findings from Observation:

- Currently, there are 3 children at the OH. 2 boys are from Shimoga and 1 boy is from UP. The boy from UP has been there for the last 1 month and will be released when his case is completed.

Key Recommendations

1. **Staffing Aspects:**

- Most importantly for this home, as all other homes permanent staff are required to be hired. The number of contract employees needs to be reduced. The contract employees need to be paid on time. Budget needs to be allocated for this and the agency issue needs to be looked into.
- The post of the housekeeper is vacant, so the boys are asked to do all the cleaning.

2. **Rehabilitation Services:**

- After they complete their morning chores, the boys sit around doing nothing. There are some indoor games and books which the boys use sometimes. Otherwise they just sit around talking. Recommendation is for some vocational training and engaging the boys in productive activities.
- There are no posts for staff appointed to engage the children in activities. Sometimes the House mother or the counsellor engages the children in activities . NGOS can be

invited to help with activities.

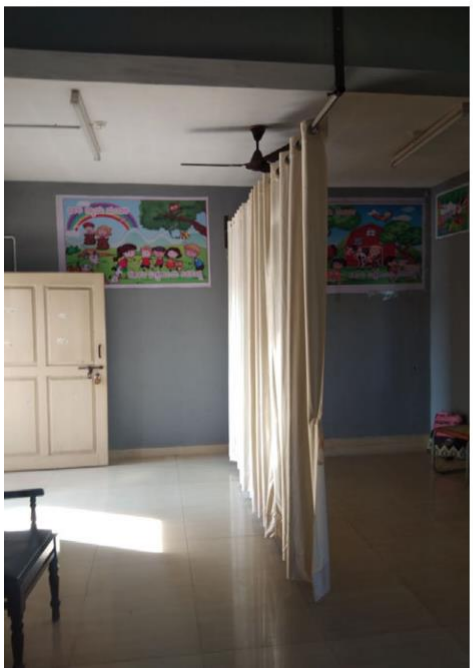
3. **Basic Needs:**

- Clothes issued to the boys (pants, shirts, bed sheets) are taken back, washed and given to other boys when they come. Clothes are recycled. Needs to be seen if this practice is in all the CCIs and if so why.



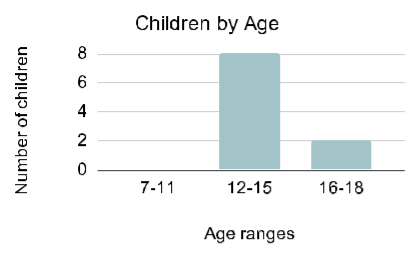




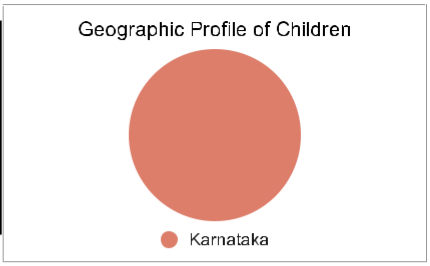


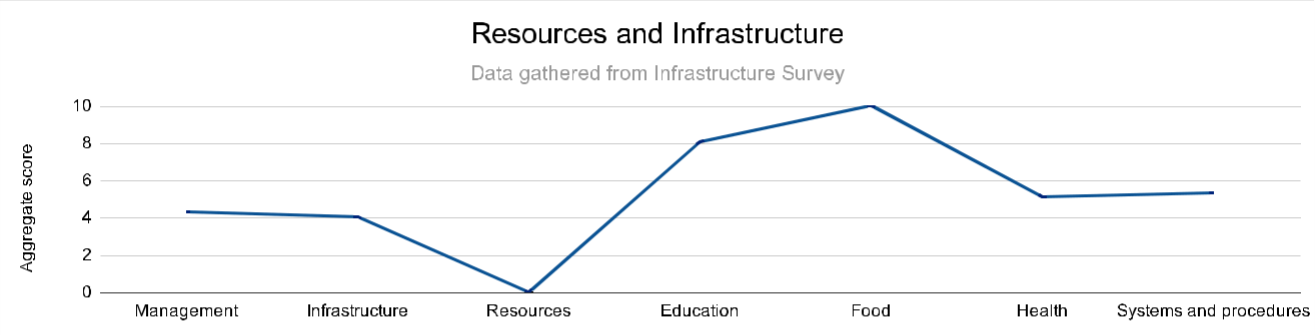
Tumakuru

Tumakuru Boys' Home

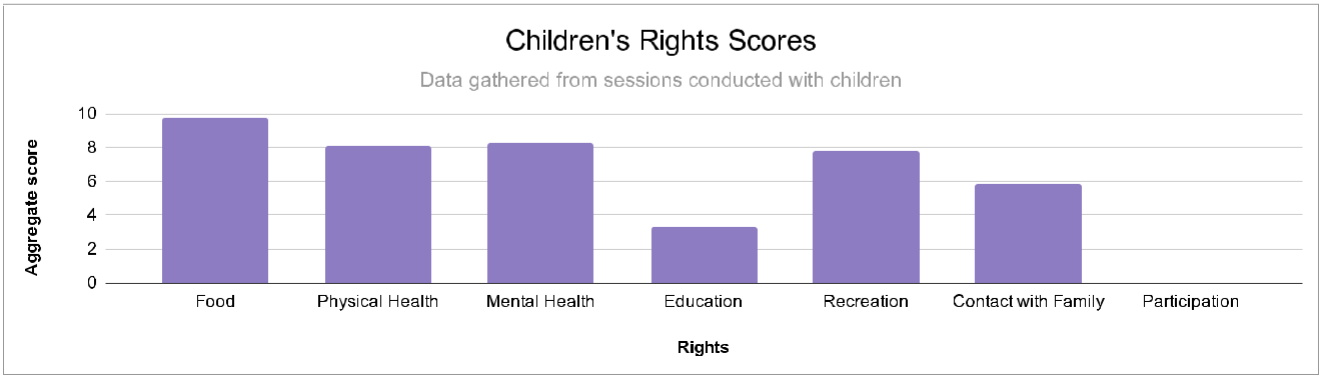


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	10
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.17	Rooms	3.58	Bedding	0.00
Committees and suggestions	4.44	Facilities	8.75	Clothing (boys)	0.00
		Equipment	5.23		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	6.67	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	7.50			Mental health facilities	0.30
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
Children are made to do prayer every morning and evening along with reading newspaper and Yoga.
All staf are friendly with the children and supportive towards them.
BH was very clean and children are happy
Everyday children go to school.
CHALLENGES
They don't have enough rooms and space for children.
They need more toilet and bathroom
They don't have mattresses and bedding
They don't have a playground and sports equipment.
They need more clothes and facilities.
RECOMMENDATIONS
Children need their own building
Children need more toilet and bathrooms.
Children need matresses and bedding
Child need playground and sportsequipment.
Children need more sets of clothes.

CHILD SAFETY REPORT
CCI staff is very friendly and helps the children, providing them whatever they need. Staff takes good care of children. Children are safe and healthy.

REPORT AND RECOMMENDATIONS

Assessment date	18-19 July 2019
Number of Staff	10
Number of children	10

What is working well?

- Four children are going to school.
- Children are made to do prayer every morning and evening along with reading the newspaper and practicing yoga.
- CCTV cameras are installed in the BH to monitor the kids.
- All the BH staff members were very friendly with the kids and supported them.
- The BH was very clean and the children are very happy because they receiving these facilities from the government

General observations:

- The Tumkur BH was established on 14th May 2018. They don't have their own building. At present, they are staying in a rented house and have to pay a monthly rent of Rs. 25,160.
- They don't have enough rooms and space for children to live.
- There is no playground.
- They have only two toilets and one bathroom. They were very clean.
- They do not have a sick room and a first aid room for children. There is no nurse and the doctor visits the home 3 times a week. In case of emergency, the children are taken to the Hospital near the BH.
- In the dormitory, they have a total of 6 beds. Because there is no space to put more cots, the remaining children sleep on the floor
- We observed that the house mother was maintaining a food register and a stock register. The superintendent inspects these items once a month.
- There is no vocational training in the BH
- At the time of visit, 4 CCTV's were working but the monitor does not show clear visuals
- During the visit, the RO water facility was not working so they were bringing water from the bore well outside. The children said that the water is not good.
- Some of the kids are not getting clothes so the children have requested for 2 sets of clothes.
- We found that all 10 staff members are newly appointed and they are not aware of the JJ Act and child rights.
- During the visit, we observed that there is no emergency lightning, UPS or solar heater. During a power outage, it is very difficult to manage the home.
- The BH has received cooking vessels, a weighing machine, a wall clock and a colour TV through CSR.
- We observed that they are maintaining a library for the children.
- Background check and police verification has been done for the outsourced staff.
- The CCI is in a residential area. When the children are playing inside the CCI, if it gets loud, the neighbours complain to the Superintendent.

Findings from Observation:

- The children said they want a new building, a playground as well as sports equipment.
- Previous week, the children said they were taken on a day trip to Siddaganga Mutt
- The children said they get bored sitting idle inside the rooms all the time.
- The Superintendent and staff shared that the outsourced staff were getting paid a low salary so nobody is willing to work in the current field.
- The outsource staff said that when they joined the home, they submitted their original marks cards to the agency. When they quit their jobs, the agency did not return their original documents.

Key Recommendations

1. **Infrastructure:**

- CCI can request construction of a new building. A budget can be submitted for the same and approval sought. A playground is also much needed here.
- Urgently require additional toilets and bathrooms for children here.
- Repairs of RO water filter, UPS and Solar heaters to be done urgently.

2. **Basic Needs:**

- Additional clothes to be issued for the children since it is not enough as indicated in the data entry and analysis.
- Provide good, clean mattress for the children as requested by children

3. **Rehabilitation Services:**

- To equip adolescents at OH, with life skills, vocational training which helps them to make capacity buildings; to get the job opportunity.

4. **Making the CCI Child-friendly:**

- Increase sports activities for children and make one playground for children.
- At present they don't have sports items except carrom, so they need sports items, and they require a playground.




CHILD LINE
1098
NIGHT & DAY
ಸಲಹಾ ಪೆಟ್ಟಿಗೆ
ಮಕ್ಕಳ ಸಹಾಯವಾಣಿ -1098
ತುಮಕೂರು ಜಿಲ್ಲೆ.
ಮಕ್ಕಳೇ, ನಿಮಗೆ ಸಹಾಯ ಬೇಕೇ ?

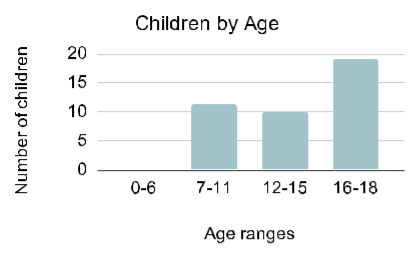




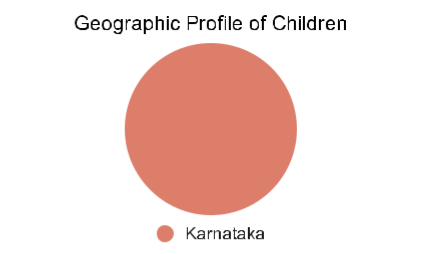


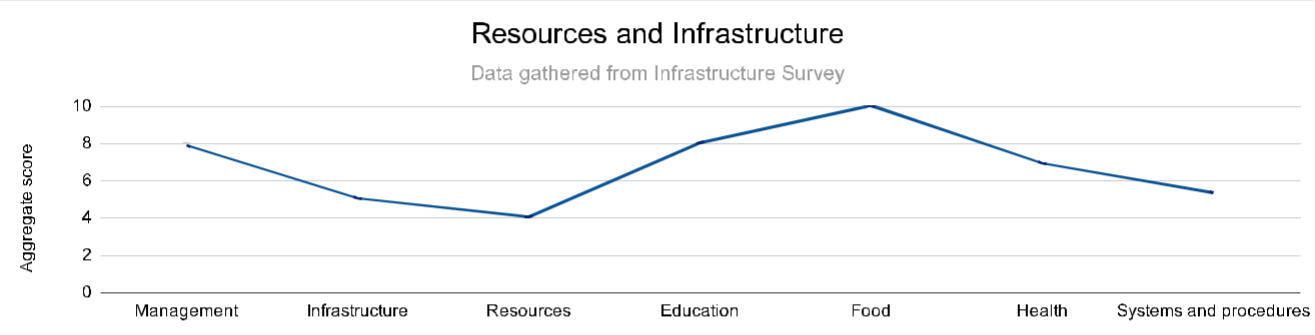


Tumakuru Girls' Home

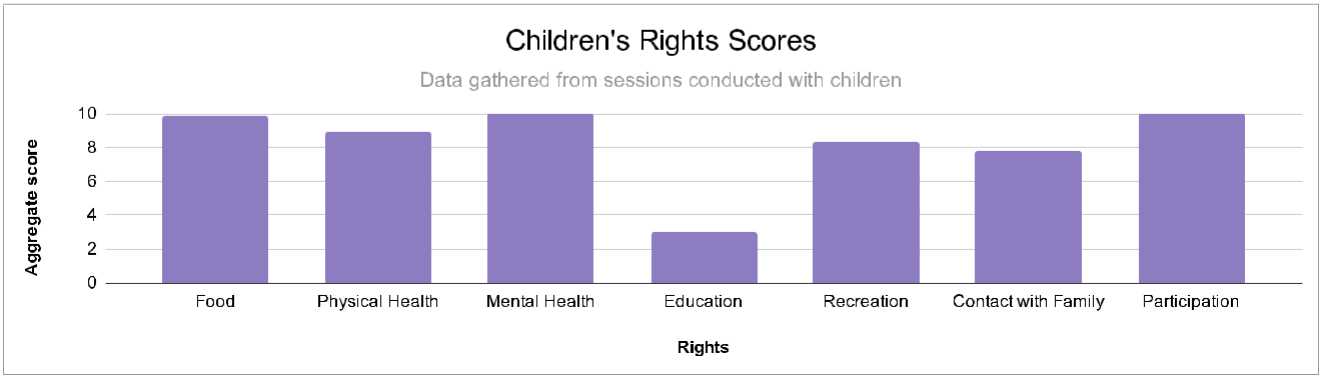


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	40
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.73	Rooms	5.46	Bedding	2.22
Committees and suggestions	10.00	Facilities	4.58		
		Equipment	4.55	Clothing (girls)	5.11
		Bedrooms	7.50	Misc. articles	5.42
		Bathrooms	2.50	Toiletries and hygeine	3.33
		Cleaning agents and methods	5.56		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	6.25			Mental health facilities	0.70
Systems and procedures					
Safety and security	6.67				
Procedures	10.00				
Record maintainence	0.00				
Daily routine	10.00				
Contact with family	0.00				



CHILDREN'S REPORT
BEST PRACTICES
Children are lively, enthusiastic and are very interested in learning new skills like art, singing, dancing, etc.
Inspite of the issues in the home like for e.g. infrastructural challenges, turnover of staff, children say that they are happy living together and feel that they have each other to share their feelings, stories.
Children mentioned that they are overall treated well by the staff, as if the girls were their own children.
Superintendent and staff are very committed and caring towards the children.
CHALLENGES
Children do not seem to be motivated to follow instructions regarding daily routine systems like having meals on time, bath daily, etc. They keep throwing their sanitary napkins into the toilet commodes inspite of being advised not to.This causes blocking of drains. All this makes it difficult for the staff to bring in disciplines in daily working.
Some children expressed that they feel bored in the home as there is nothing to do here and they prefer to be at school.
Lack of basic facilities like electricity due to breakdown six months back and having no running water, hot water for bath from solar not enough for all, has brought about a unstructured way of living among the children.
Staff feel that the older girls are curious and sexually inclined. They try to crowd around the milkman, newspaper man when they come. There are many boys hostels also in the neighbourhood which also adds to their curiosity. Life skills and sexuality training by some organisations and NGOs are required to bring in awareness and help them to understand about growing up during puberty and personal safety.
There is a child who seems to be exhibiting signs of being transgender. She has been taken to Nimhans & they have suggested that she needs to be observed and monitored until 18 and then decided what can be done. There is also a child who seems to have mild MR and she is being monitored.
RECOMMENDATIONS
Infrastructural issues like repairing the electrical system (especially for safety), arranging running water, have a working RO filter, check the seepage of water that is coming in the neighbouring building causing mosquito breeding, adequate hot water facilities for all children to have a bath, repairing of blockages in drains, etc. are urgently required to be taken up.
Children mentioned that they would like to grow a garden in their open area, it would make them happy to see green and colored flowers.
Children mentioned that they do not get Mediker Shampoo for lice. They would like to get lice shampoo, lice comb and brush for nits.
Children mentioned that they get bored staying within the same premises all the time. They would like to have some outings now and then so that their minds get refreshed.
Sometimes they are unable to make calls to parents or miss receiving calls. They would like to talk to parents more often.
Counselling, motivating and educationg them is a strong requirement which could be done by either appointing a social worker or a psychologist to give additional support to the counsellor and staff to bring in systems and motivation in the children.

CHILD SAFETY REPORT
Children are comfortable with most of the staff. They feel cared for. They would like to connect with the counsellor more but because the turnover of counsellors is high (5 in the past year), they feel that they have to start all over again with the counsellor each time. During the night, they have one guard. Sometimes, when the guard has to take a child to the hospital in the night, the children are locked inside and they feel scared. They would like to have at least two guards in the night. Also they expressed that they worry about whether someone will come and harm the guard in the night. They worry about her safety. They said that apart from one staff who they feel scolds them now and then, they don't have any issues with anybody else. They also felt that it would be good if there was one more House Mother and / or Counsellor so that more children could get individual attention. Some children mentioned that they feel unsafe when they travel in buses, when people fall over them.

REPORT AND RECOMMENDATIONS

Assessment date	20-21 July 2019
Number of Staff	24
Number of children	39 (capacity 50)

What is working well?

- **Superintendent:** Ms. Kalpana is the current In-charge of the Girls Home and is temporarily managing the home until the new Superintendent arrives. The new Superintendent has taken the charge and is in training. Ms. Kalpana is also the PO at the girls Home.
- Ms. Kalpana is putting in a lot of effort to inculcate discipline in the children in a positive way without reprimanding them.
- The Person-in-Charge is continuously following up to enable the much-needed repairs in the electrical system, motor repaired so that the electrical facility and running water is working again properly in the home.
- After Ms. Kalpana took charge, she observed that some of the water pipes were damaged and she got them repaired.
- She is excellent at maintaining records. All the records at the home are up to date.
- The children have multiple committees such as, cultural committee, cleanliness committee, food committee, etc. These committees are totally managed by the children.
- The children are very active and enjoy dancing. One of the older girls has taken the initiative to teach dance to the other children.

General Observations:

Infrastructure:

- The FIs observed that the children who live in the home who have been rescued and are currently involved in a case such as POCSO have a separate dormitory. They are not allowed to mingle much with the others but they do. Their dormitory was not kept clean and the room was smelling as there is an open drain on the other side.
- The motor does not work efficiently so the water is not pushed up to the solar heater. The girls manage their baths and washing of the clothes based on when the motor operates and solar water is available. There are no water heaters or geysers installed in the home.
- Six months ago, there was a short circuit that burnt the television, computer, plug points, the bathroom and dormitory lights, tube lights, RO filter and messed up the earthing in the ground floor. The wet grinder is not being used as it gives a shock when plugged in the kitchen area. The department has sanctioned the repairs but the PWD has not begun work.
- Most of the time, the motor does not work and the children collect water from the sump. This involves children bending and dipping the bucket in the sump to collect the water. The sump is deep, and while drawing water, there is a huge risk of falling inside the sump.

- Certain rooms downstairs are kept as spare rooms. When opened, it was found that the beds kept there were destroyed which could be due to cats or rats.
- There are lots of mosquitoes and a few cats have made themselves comfortable in the home. These cats take shelter in the office spaces in the night and roam freely in the home's premises during the day.
- There was no fire Extinguisher on sight. It was stashed away on the shelf as they are not aware of how it works and don't know how to use it.
- There are 4 baths and 4 toilets on the ground floor. 2 baths and 2 toilets are locked down as they are not operational. There are 20 baths and 4 toilets on the first floor. 4 toilets and 4 baths are used by the children here. The rest are not used and kept locked. During the FI's visit, the staff was not able to open the room that has 8 baths.
- Some of the toilets' and baths' outlets are cracked, and the children have stuffed used sanitary napkins, old clothes and paper. This was not cleaned on day 2 of our visit. The toilets and baths are not maintained at all. Toilets are very dirty, smelly and blocked most of the time. There is old stained tile flooring, the basin outlets have broken and there are risks of rats entering through these broken outlets. Water flows through the taps only when the motor works.
- The toilets are constantly clogged in the ground floor as the drainage is not functioning well. The clogging is caused because the drain is shared by the 'Reception Centre' building next door whose solar tank is broken. The water that leaks from the tank fills the drains and children are also flushing used sanitary napkins and clothes.
- Toilets and baths have no light and as per the In-charge, it is ok not to have in the baths as children anyway do not bathe in the night.

Staff Management:

- They have had five counsellors in the last one year.
- There is no white/black board that displays the number of children according to age groups. When enquired, the In-charge was not aware that it was required.
- The newly appointed Matron/House Mother is yet to bond with the children. The FI's observed that the bond between the In-charge and children in the home and with other staff was not well established.

Findings from Observation:

Discrimination:

- The home's In-charge and staff believe that the children who are coming to the home from circumstances likes running away, abuse and child marriage are not a positive influence on the children who are coming from other circumstances like single parenting, orphans, neglected children, and poor families. They suggested that these children should be separated from younger children who may not be able to understand these circumstances. The staff need counselling regarding this.

Staff:

- There is a severe shortage of staff in this home and most of the time the children are managed by the guards and cooks. As mentioned by the Superintendent, the staff allotment for this home continues as per the earlier pattern due to which they are short-staffed.
- As per the In-charge, there are many outsourced staff who leave their jobs within a short span of stay for better opportunities.

Infrastructure:

- Some of the children mentioned that water is collected from the sump, filled in the drum in the kitchen and is used for drinking purposes. Some of the children also mentioned that drinking water is collected from a tap which is outside and fills the drums and uses the water for drinking directly. Some of the children also mentioned that they go to the neighbouring building which is a temple and collect drinking water from there. They mentioned that when water is collected this way, it is used directly and is not boiled or filtered.
- The drain is cleared periodically as per the home staff, but it seems to get blocked very frequently. The staff does not use the toilets in the home.
- As per the In-charge, housekeeping is done regularly every day. While interacting with the children, they mentioned that a rotation is maintained for housekeeping by the 'Swachata committee' which is managed and has children in them but does not work effectively as not all children want to do housekeeping activities.

Rehabilitation:

- Some of the important information such as the presence of a Child who is a mild MR, another child who is currently seeking Psychiatric help who seems to behave and feel like a boy, another child with anxiety issues were revealed by In-Charge only on Day 2. All of this needs follow up by the DCPU office and arrangements made to help them

Key Recommendations

1. **Infrastructure:**

- PWD needs to start their work immediately as the girls in the home require basic facilities such as safe drinking water, running water in the toilets, baths and washing clothes, water for cooking and washing utensils, lights in the baths and toilets and safe plug points to use wet grinders and other electrical items that home needs.
- While interacting with the children, they mentioned that in order to get clean water, the children took turns getting down inside the sump and washing and scrub the sump from algae and marsh that collects and grows inside the sump. This can be prevented by getting outside agencies to clean the sump.
- The drainage of the home needs to be inspected, cleaned, sanitized.
- Fire drills are necessary as they have not undergone any since there was a short circuit in it now is important for the home staff and children to be made aware of.
- Children in the home have requested for some of the repair work to be done as soon as possible, such as fixing the RO water filter and painting of the building.

2. Staffing Aspects:

- In order to fulfil children's need for love and affection as per the CCI guidelines, Immediate recruitment of multiple House Mothers is required.
- As per the CCI guidelines, Counsellors coming from outsourced status are unable to provide counselling on a regular and long-term basis due to frequent changing of the counsellors in the home. There is an urgent need for multiple counsellors, preferably a permanent one.
- Multiple Guards at night are required to manage the home at night. Children frequently fall sick and some minor flu, cold cough are treated at the home by the guards as per

medicines prescribed by the Doctors, but in case of emergency (such as a child wheezing incident that happened) the only guard at night has to take the child to the hospital while the older children are asked to lock from inside and stay with no guard to manage until the only guard returns. Some children shared that they would like to have at least two guards in the night so that one can watch over the children downstairs and the other can watch over the children upstairs. They also shared that they feel scared that someone might harm the one guard and if that happens, there will be no one to take care of them the rest of the night.

3. **Training for Staff:**

- Sometimes the children are brought to the home by the police in the middle of the night. Although they enter the register and provide the basic whereabouts of that child, no medical report is shared with the home staff by the police. This is a risk when it comes to the child or if anything happens to the child, the home is responsible for the same. This needs to be rectified and protocols followed. The Superintendent and the staff need guidelines for this as well as the police.
- Sensitization programme for all staff and children regarding conscious usage of toilets and effects of clogging the kitchen, toilets and bath drains is immediately required.
- The staff can also get affected while dealing with children coming from various circumstances such as trauma, abuse, runaways, orphans, single parenting or if lost.
- Offering services such as Counselling for the staff (individual and group therapies), rotation of roles, planned time off, trainings in self-care, staff outings can be energizing, upholding their values and avoid any jeopardy when it comes to their mental health, emotional well-being, or physical health and they can be happy at work place.

4. **Rehabilitation Services:**

- Approach NGO's or Life skill Instructions to equip adolescents at CCI with life skills programme
- Some facilities for children to play outside can be arranged and some outdoor visits can be arranged for the children to refresh their mind. Some school going children mentioned that they like being in school as they can spend time with their friends and teachers. When they are in the home, they find it boring as they are enclosed in four walls and do not get to go out of the home.

5. **Making the CCI Child-friendly:**

- Children on priority have mentioned that they need the cable services to be resumed as soon as possible. They feel they are grounded by taking away their privileges to watch cable television.



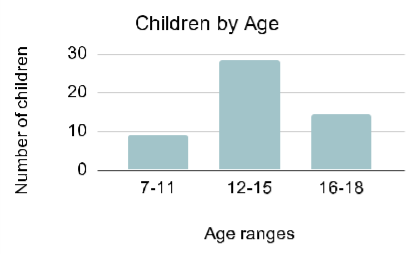




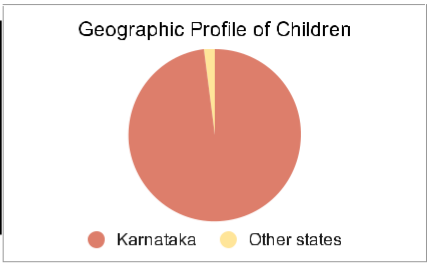


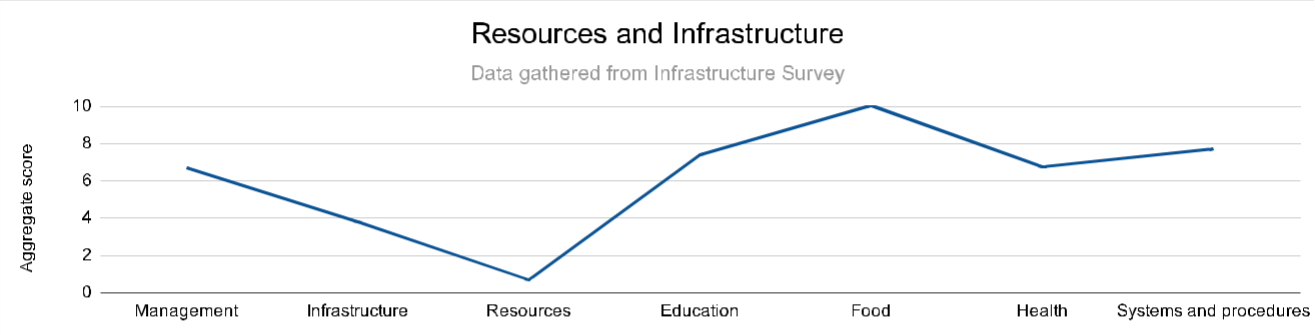

Udupi

Udupi Girls' Home

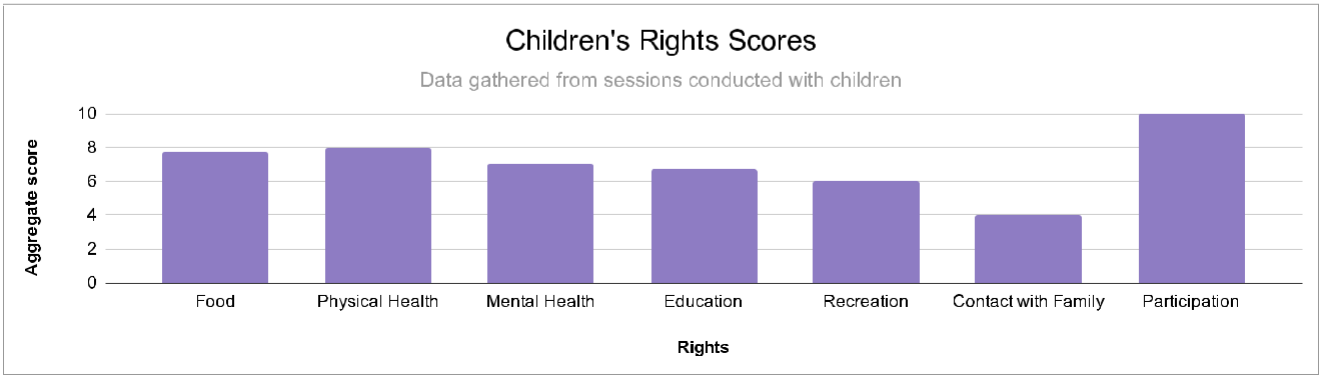


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	51
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.10	Rooms	4.79	Bedding	0.00
Committees and suggestions	8.22	Facilities	7.92		
		Equipment	3.18	Clothing (girls)	
		Bedrooms	0.00	Misc. articles	0.63
		Bathrooms	0.00	Toiletries and hygeine	2.60
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	3.33	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.10
Systems and procedures					
Safety and security	5.00				
Procedures	6.67				
Record maintainence	0.00				
Daily routine	6.67				
Contact with family	20.00				



CHILDREN'S REPORT
BEST PRACTICES
Yoga, cultural activities, summer camp and library are regular activities held in the girls home by the girls and CCI staff
Regular visits of the judge
The CCI has its own building. It is a spacious space inside and outside the building.
CHALLENGES
The building is old, small and the meshes on the windows mesh are rusted or damaged
The children mentioned that they are unable to freely speak with the CWC as the staff restricts them
Long grass and weeds are growing around the home. This stops the children from going outside to play because of the threat of snakes, mosquitoes and other r
RECOMMENDATIONS
While interacting with the children, they said they are anxious about what is in store for those children who do not have any family members to take them. They want to know what options they have, they want to study further, find a job and if they can, they want to live on their own and have an independent life. They do not wish to go to the state home. They wish to know whether as an orphan, they are entitled to any financial aid or scholarship from the government under any scheme. They wish to know how to avail it and save it for their future.

CHILD SAFETY REPORT
Children feel safe inside the CCI and happy they are ging to School. Most of the staff take care of them. They do not feel very safe with a few staff as they taunt them about circumstances the children come from. Children who do not have families and cannot go home fear what would happen to them once they have to leave the CCI. They need support to help them become independent by themselves and sponsorships for college and government hostels to be provided for the girls.

REPORT AND RECOMMENDATIONS

Assessment date	29 Sept 2019
Number of Staff	13
Number of children	51

What is working well?

- Yoga, cultural activities, summer camp and library are regular activities held in the girls home
- Regular visits of the judge to the CCI for inspection
- The CCI has its own building. It is a spacious space inside and outside the building.
- The staff openly discussed the issues in the home with the investigators

General Observations:

- The building is old, small and the meshes on the windows mesh are rusted or damaged
- The suggestion box is damaged and the children are able to see one another's suggestions. No suggestions have been made by the children since then.
- Long grass and weeds are growing around the home. This stops the children from going outside to play because of the threat of snakes and other reptiles hidden there.

Findings from Observation:

- The children have expressed that they do not like the way some of the staff members treat them. They keep taunting the girls. The children are not comfortable hearing harsh messages. The nurse questions them a lot about their medical condition rather than treat them.
- The children also have reported discrimination when distributing things only to the committed children of the home instead of everybody.
- While interacting with the children, they said they are anxious about what is in store for those children who do not have any family members to take them. They want to know what options they have, they want to study further, find a job and if they can, they want to live on their own and have an independent life. They do not wish to go to the state home. They wish to know whether as an orphan, they are entitled to any financial aid or scholarship from the government under any scheme. They wish to know how to avail it and save it for their future.
- The Superintendent mentioned that she does not regularly visit the girls home as she has an additional charge
- The children mentioned that they are unable to freely speak with the CWC as the staff restricts them.
- The children have complained about the growing number of mosquitoes in the CCI. The meshes on the windows are all torn and snakes also come inside.

Key Recommendations

1. **Infrastructure:**

- Buildings need renovations. Mesh on the windows to be changed urgently to prevent not only mosquitoes but also snakes from coming in..
- The campus is covered with tall grass that grows rapidly here especially during and after the rainy season. There are snakes all over the campus and during the visit to the home, FI saw one long King cobra. There is an immediate need to clear and maintain the campus off grass and weeds which poses a potential threat of unsafe campus for the children and staff of the home. At times, children are made to clear some weeds and grass.
- During the rainy season, the corridors of the buildings flood and become slippery to walk in and out. There are changes of slipping and falling and causing injury to the children and staff.
- Dormitories are small to accommodate only cots; bunk beds can hold more children.
- The damaged suggestion box to be replaced with a strong one.
- Clothes do not dry very well during the rainy season and due to which clothes get fungus and take a long to dry. A washing machine and dryer is a must in these districts with heavy rains.
- There is constant power shutdown in the area where the CCI is present. During summers the place becomes extremely warm. Children also miss out of studies during the exam times and hence there is an immediate need for a generator to be installed. The require a generator for when the power goes off

2. **Basic Needs:**

- They urgently need small travel bags, cotton clothes, tiffin boxes, mattresses and bunk beds.

3. **Staffing Aspects:**

- Restructuring and regularizing the staff in the home is needed. Most of the staff are outsources and can leave the jobs without getting a replacement immediately. Only the Medical Nurse is permanent. There is a need for a Superintendent here. Right now, there is a Person In-Charge with additional charge and visits the home once at the most twice a week.

4. **Training for Staff:**

- Staff need to be trained on laws such as Child Rights, POCSO, JJ ACT, Foster Care and Adoption laws, and about CCI's on a regular basis. Staff need to be trained on different types of abuses such as emotional abuse as often children face such abuse by the staff who taunt and say the reason why they are in the CCI and that they will never be successful in their lives and this hurts the children. Children have been informed that when they go to the Nurse for help, the nurse asks many questions that are irrelevant to the treatment and that makes the children not to go back to her for any treatment.
- There should be specific training for the staff to learn how to maintain records, caregiving and more.

5. **Rehabilitation Services:**

- All children who are above 14 years and do not wish to go to school must be sent for skill training within the district or sent to another location where they can get access to do any vocational training or skill training. The challenge is the VT provided within the district's intake of students who are 18 and above. Children in the reception centre are watching TV, doing some very basic work in the kitchen and mostly sitting idle for years together and acquiring no knowledge.
- Approach NGO's to equip adolescents at CCI with life skills, career guidance programmes which will help them to make informed decisions, solve problems, think critically and creatively, communicate effectively, build healthy relationships, empathize with others, be aware of personal safety and manage their lives in a healthy and productive manner.
- They require vocational training for the girl who does not go to school. A yoga, music and dance teacher here would be helpful

6. **Making the CCI Child-friendly:**

- The campus is a large area and opportunity to expand to provide outdoor ground facilities, such as installing shuttle badminton, throw ball or jungle gyms. Children do have indoor activities which are limited and need to increase the number of board games, extracurricular such as dance, music, drawing, art or vocational training or indoor sports. All these are not set up due to the small budget that is given to the home.
- They need funds to increase the number of indoor and outdoor play equipment like carrom boards and badminton rackets

7. **Financial Aspects:**

- A due of Rs. 30,000 is pending to be paid towards various vendors as a very low budget was released.

8. **After Care for 18+:**

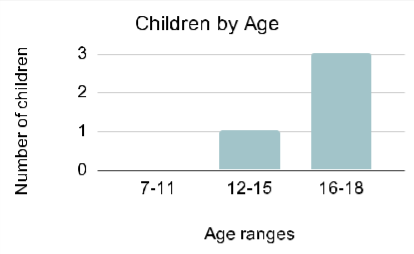
- Exit plans for the children in all CCI's must begin at least 3 years in advance. Children and their caregivers along with the home officials and with the support of CWC must come out with the next steps outside CCI. Children who have no families are sent to the State Home, however girls are not ready to make that transition. Homes must start training children on 'Independent Living', provide them with options and also find as much as possible job opportunities or recommend training institutes such that children can live a dignified independent life.
- Home authorities must initiate with the support of CWC children into foster care and adoption much earlier into their lives.

9. **Children's Requests:**

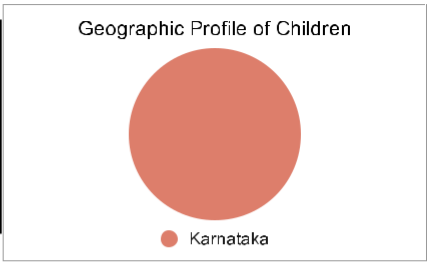
- Children are not allowed to meet their parents regularly and are talking to them at the gates. Children want one on one time to spend with their parents.

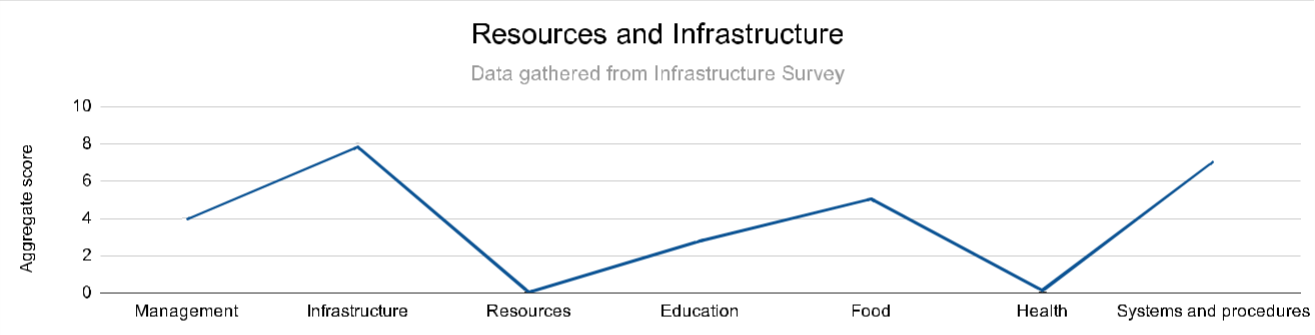
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Udupi Observation Home



KEY OVERVIEW	
Children	In Conflict with the Law
Total Capacity	25
Current occupancy	4
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	3.13	Rooms	4.42	Bedding	0.00
Committees and suggestions	4.67	Facilities	8.33	Clothing (boys)	0.00
		Equipment	7.27		
		Bedrooms	10.00	Misc. articles	0.00
		Bathrooms	10.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	0.00	Health personnel	0.00
Additional facilities	4.44	Cooked meals	10.00	Health monitoring	0.00
Recreational facilities	3.75			Mental health facilities	0.30
Systems and procedures					
Safety and security	1.67				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	3.33				
Contact with family	10.00				

CHILDREN'S REPORT
BEST PRACTICES
Gardening done by the children
One child who is released is going to the hostel and studying B.Com
Art classes are held
CHALLENGES
No Sump, inverter, No solar/hot water available
Require Sports for Indoor/Outdoor games, library books
Under staffed
RECOMMENDATIONS
Male Counsellor is required
Hot water, sports equipment and educational resources required
New cots required
Road/path that connects to the highway

CHILD SAFETY REPORT
The guards take care of the children and treat them well. Children feel safe in the home. There is no bullying and fights among the boys in the home.

REPORT AND RECOMMENDATIONS

Assessment date	30 Sept 2019
Number of Staff	6
Number of children	4

What is working well?

- The CCI is in a brand new spacious building with modern amenities and dormitories.
- The staff are pleasant, empathetic and cooperative.

General Observations:

- The JJB is held in the Mangalore Boys Home and the children are taken from Udupi to Mangalore weekly.
- The boys are mostly watching TV and playing a few indoor games

Key Recommendations

1. **Infrastructure:**

- There is an immediate need of a Bore well, Sump, Solar and a motor. There is a well, but the water is not enough for the usage in the home. Right now, there are 4 children and are able to manage with the quantity of water.
- There is constant power shutdown in the area where the CCI is present. During summer the place becomes extremely warm. There is an immediate need for an inverter/UPS to be installed for the entire building.
- Clothes do not dry very well during the rainy season and due to which clothes get fungus and take a long to dry. A washing machine and dryer is a must in these districts with heavy rains.
- Approach roads from the highway to the home should be laid out. Right now, there is a kutcha road and during the rainy season, it becomes difficult to walk or to take any automobile towards the OH.

2. **Basic Needs:**

- The cots are very old and cannot be used. A proposal for the same has been submitted to the DCPO's office and needs to be prioritized.

3. **Staffing Aspects:**

- Fill the SDC position that is vacant.
- Counsellor shares her time between the girl's home and the OH. There is a need for a Male Counsellor here.
- The outsourced staff wishes to become permanent employees. Department to review the vacant positions and offer the same to the outsourced personnel
- The outsource agency is deducting the PF, GST, ESI on behalf of both the agency and the employee and hence the salaries are not paid as per the order provided by the

department.

4. **Training for Staff:**

- The staff need to be trained on laws regarding child rights, POCSO Act, JJ Act, Foster Care and Adoption laws as well as learn about CCI's.

5. **Rehabilitation Services:**

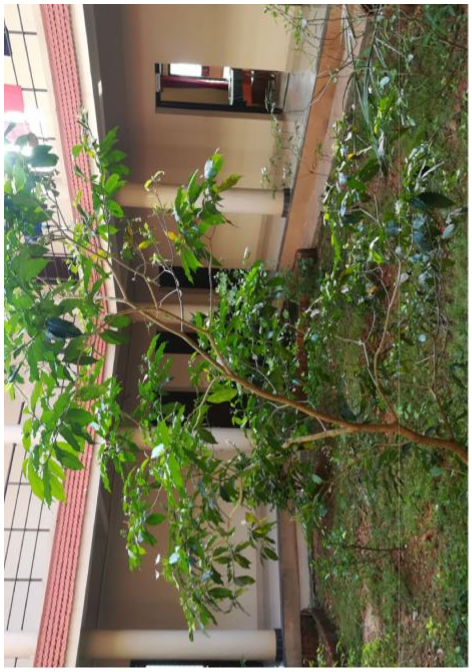
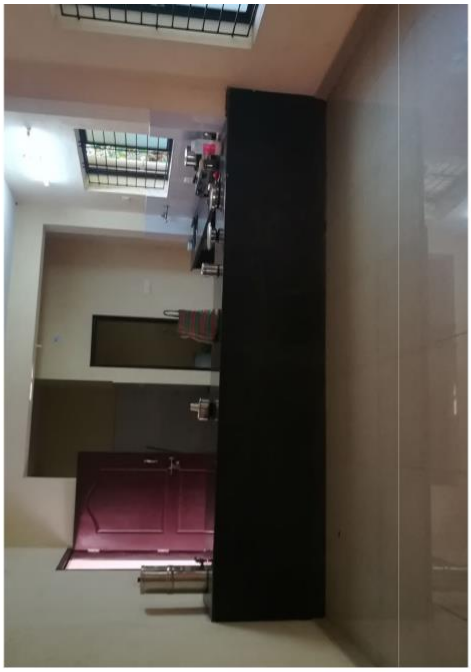
- The Boys were found sitting in their room most of the time specially if the door is locked from outside. They can be provided with some vocational training and activities. Children end up watching TV or sitting idle in the home until they are granted bail or until the judgement. Children should be introduced to a few skills. This is a new building and has enough space to set up Vocational training such as Library Management, Computers, bakery, candle making, should be introduced in the home.
- Approach NGO's to equip adolescents at CCI with life skills, career guidance programmes which will help them to make informed decisions, solve problems, think critically and creatively, communicate effectively, build healthy relationships, empathize with others, be aware of personal safety and manage their lives in a healthy and productive manner.

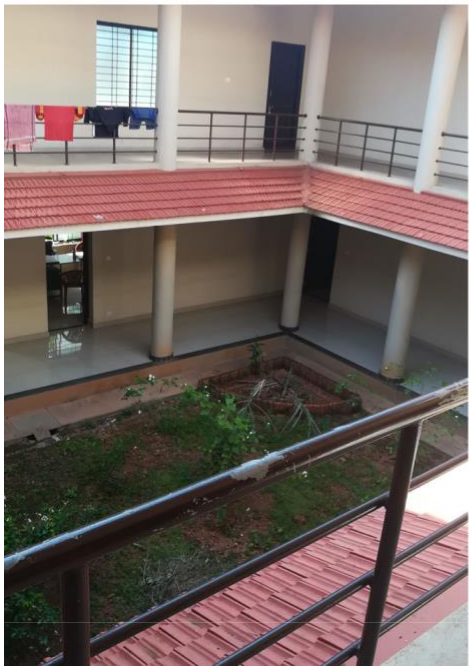
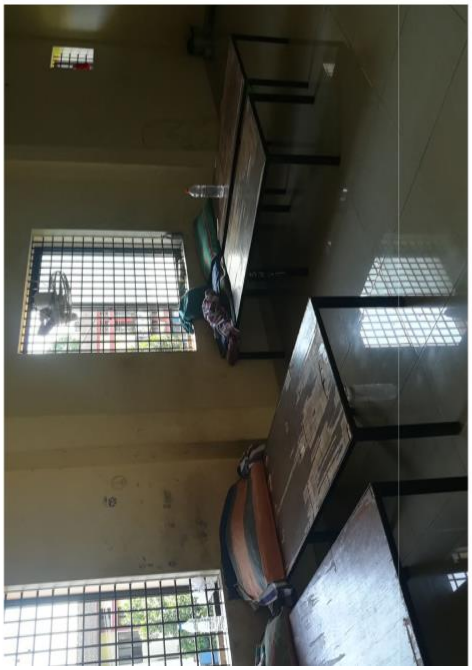
6. **Making the CCI Child-friendly:**

- The campus is a large area and opportunity to expand to provide outdoor ground facilities, such as installing shuttle badminton, or jungle gyms for exercise purposes. Children do have very limited indoor activities and board games. Library can be set up.

7. **Financial Aspects:**

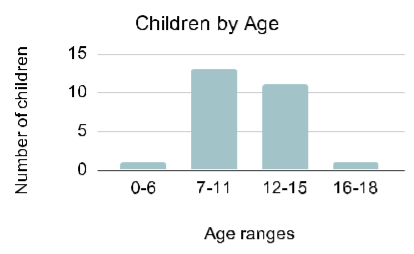
- Resume and increase the Emergency funds offered the CCI's. This amount can be used for medicines, transportation, office supplies, stationery and Art materials, Birthday and other festival celebrations and need not wait till the budget is released or at times when some items are not part of the budget.
- JJB also has a fund and home can request the JJB to fund for some emergency requirements of the home.

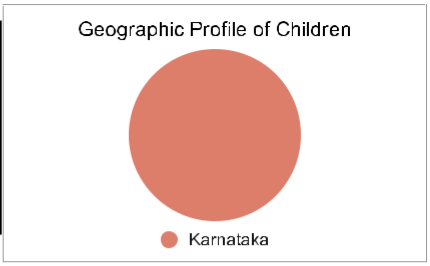



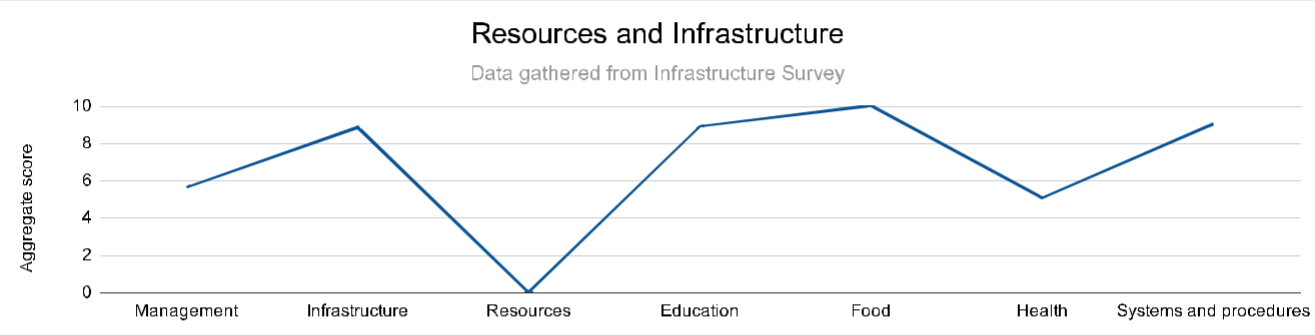

Uttara Kannada

Sirsi Boys' Home (Uttara Kannada)

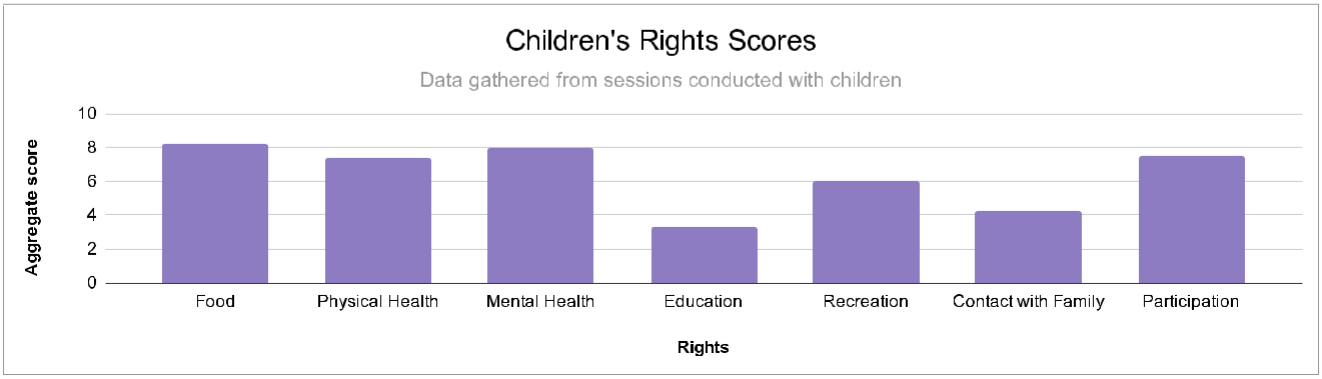


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	26
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	1.88	Rooms	9.96	Bedding	0.00
Committees and suggestions	9.33	Facilities	9.17	Clothing (boys)	0.00
		Equipment	6.36		
		Bedrooms	10.00	Misc. articles	0.00
		Bathrooms	7.50	Toiletries and hygeine	0.00
		Cleaning agents and methods	10.00		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	6.67	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	10.00			Mental health facilities	0.10
Systems and procedures					
Safety and security	5.00				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Children are made to do prayer every morning and evening along with yoga.
Children playing and watch TV everyday
They have a large home, a playground , a comfortable environment and clean surroundings.
All children go to school every day.
Children's birthdays are celebrated and healthy food provided
CHALLENGES
Children need more sports items
Children need more psychosocial support from staff
Children need variety in the food menu
RECOMMENDATIONS
Need teachers for conducting tuitions for kids
. etter toilets and bathrooms are required
Children need fish to eat once in a week.

CHILD SAFETY REPORT
. e observed that there is no any sexual abuse and corporal punishment. The children are safe and healthy here and they are enjoying their lives with adequate support from the staff.

REPORT AND RECOMMENDATIONS

Assessment date	7 Dec 2019
Number of Staff	12
Number of children	26

What is working well?

- The Superintendent was friendly with the children and is a very knowledgeable person who has the best interest of children in mind.
- The children are made to do prayer every morning and evening along with yoga.
- CCTV cameras are installed in the home to monitor the kids.
- All 26 children were going to school every day.
- The boys home has a large playground and nice walls. The children were enjoying both indoor and outdoor activities.
- They have a big home with a good environment that is fully cleaned.
- The children enjoy going to school, playing games and watching TV as well.
- Some people come and celebrate their birthday with the kids and provide healthy food for the children.
- They are doing gardening with the help of the kids. They are growing bananas and mangoes here.
- All the staff were very friendly and helpful.

General Observations:

- It has been observed that they have big and very clean buildings and the children are playing every day. The building was very good and the CCI was very child friendly.
- While interacting with the staff, they mentioned that the management committee meetings and children's committee meetings are held once every three months or once a month and some of the children are participating very well, as the CCI expected.
- All 26 children are going to school and they are enjoying their life.
- They have 8 toilets and 8 bathrooms that are cleaned. They have to be repaired as the walls are very old and the doors are broken.
- The superintendent shared that they are having a balance amount of Rs.2,30,000 from the CCI construction, so they can use this amount for the toilet and bathroom repairs. They need permission for this and have already sent a letter to the DCPO. The department can look into this issue.
- The library room was clean and the children were using it but they needed new books.
- They are maintaining children's committee registers and management committee registers.
- The children were watching TV every day and the CCI is also conducting some programs for them.
- The CCI was very clean. It had a good environment and was very green.
- In the CCI, the staff need training on the JJ Act and child related laws.
- They have a sick room and a first aid room that are very clean. There is one auxiliary nurse midwife. The staff shared that the doctor visits the home once a month.

- The dormitories were fully clean and had a fan in each room. They had meshes for the windows
- They have a dining hall that is clean. They also have a recreation room
- They have the CWC on the 1st floor.
- They have a big playground and they also have sports equipment.
- They don't have teachers to conduct tuition/art/craft/PT classes for the kids. They need permission. They sent a letter to the DCPO but it is still pending. They also have a budget.
- All registers are updated by the CCI staff.
- Background check and police verification has been done.
- We observed that they are maintaining the children's medical health records. It's very nice.
- They don't have an emergency fund
- The children's dormitory was very clean. Overall, the CCI was very clean and had a good environment.
- The superintendent and the children shared that the menu needs to be changed. They want fish to be included in their meals.

Key Recommendations

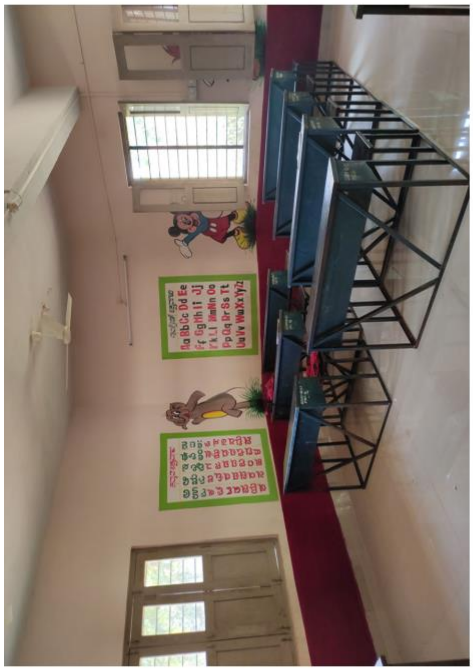
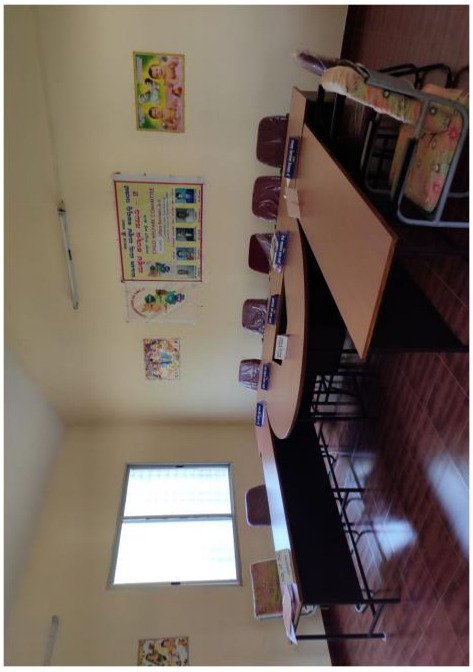
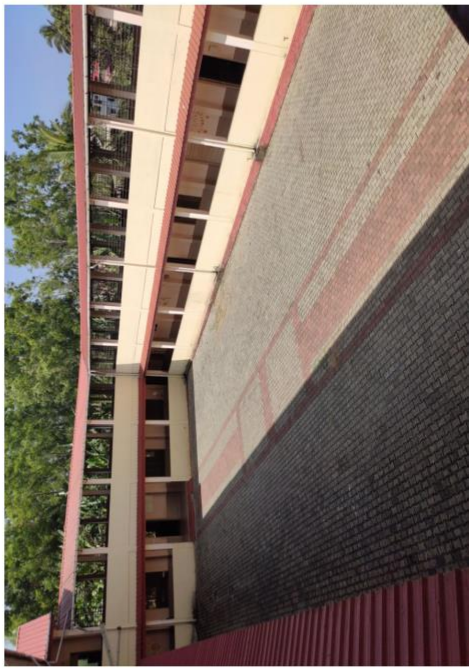
1. **Infrastructure:**
- Toilet and bathroom have to be repaired. There seems to be a balance amount that can be utilized for this, but they need approval for the same, the Staff said.

2. **Rehabilitation Services:**
- Children need vocational training. They also need more sports activities. Engaging a teacher/ social worker for teaching/conducting activities for children would help.

3. **Making the CCI Child-friendly:**
- Increase sports activities for children. They need a cricket ground. Lots of weeds have grown, which has to be cleaned to enable children to play. There is no separate budget for cleaning the weeds.

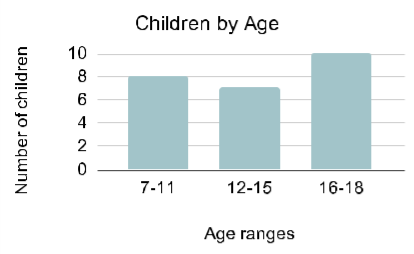
4. **Staffing Aspects:**
- Outsourced staff were getting their salaries once every 3-4 months.
- Need teachers for conducting tuitions for the children. They need approval for this post from the department.



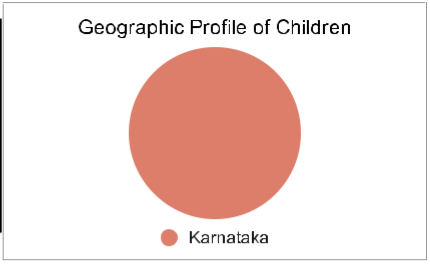





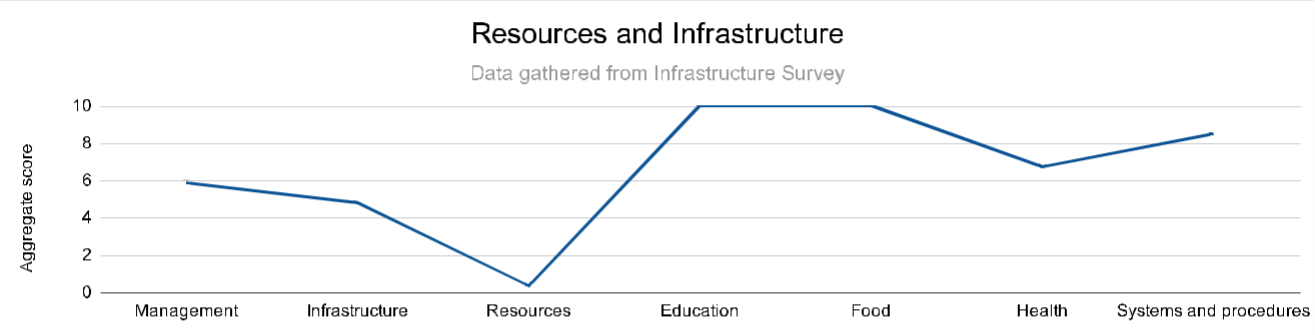


Karwar Girls' Home (Uttara Kannada)

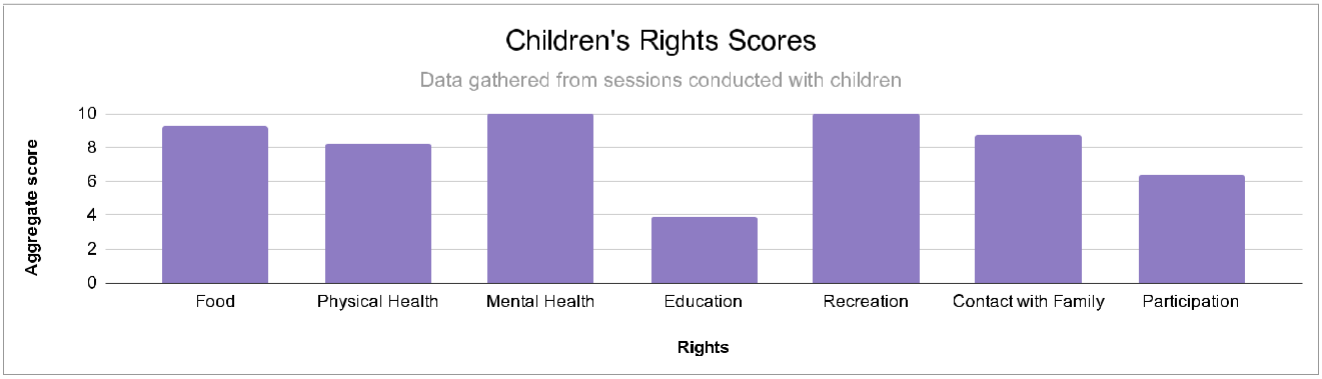


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	27
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	2.81	Rooms	3.83	Bedding	0.00
Committees and suggestions	8.89	Facilities	7.92		
		Equipment	7.05	Clothing .girls.	1.67
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	10.00		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	10.00	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	10.00			Mental health facilities	0.20
Systems and procedures					
Safety and security	10.00				
Procedures	5.83				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
Shibar summer camp and picnics are held every year
Educational facilities, tailoring class and computer training are available for children in the Reception Center
Monthly birthday celebrations
CHALLENGES
CCI is currently in a rented house
Home is understaffed
RECOMMENDATIONS
To recruit regular staff/absorb the current staff as regular
New building required with adequate space and facilities
Male security person to be recruited

CHILD SAFETY REPORT
Child residing in this CCI said they are safe and are happy. The are taken care of the staff very well. Between the children they help each other and are like sisters. Staff walks them to and from school and trainings and they feel safe. Also they are CCTV Camera's outside the home that makes them feel safe.

REPORT AND RECOMMENDATIONS

Assessment date	3-4 Dec 2019
Number of Staff	10
Number of children	23

What is working well?

- The rented home is small and is kept very clean, organized, and well stored.
- The staff are very caring, kind, knowledgeable and they openly communicate.

General Observations:

- The home is set up in a rented place, very small, neatly kept but it is congested and cramped for all the 23 children and 10 staff.
- The new building is being constructed and they are waiting for permission to move.
- The food is served in clean utensils
- All the staff in this home are outsourced.
- The home is well equipped but they have no space to put bunk beds and furniture. These things are stored in the DCPU and as soon as they get permission to move, these things will be shifted from the DCPU to the new building.

Key Recommendations

1. **Infrastructure:**

- The Girl's Home is a rented house with very basic amenities such as one bath and two toilets, one very small dining room and one room for the girls to store all their personal belongings and bed and beddings. There is a very small area for washing clothes. They are all waiting to move to a new building
- Whenever the CWC meetings are also held here and during those days, girls returning from the school will be taking a very narrow passage from one side of the building and entering the home. Within the compound, there are a few families living on rent. So not much privacy for them.
- Inspection teams must visit and assess the new building that is being constructed, to ensure that it has all the amenities as per the JJ Act, such as playground, library, recreation rooms, enough baths and toilets, storage facilities, dormitories etc.
- There is no separate room for study or privacy for the girls in this place. There is no scope of even temporarily expanding to make place for indoor or outdoor activities for the children.
- It is recommended that a washing machine and dryer would help in districts with heavy rains. Clothes do not dry very well during the rainy season, due to which clothes get fungus.
- Storage spaces for the children are not very well provided. Their belongings could get lost, stolen or misplaced. Also, the children may not learn to organize their things.

2. **Staffing Aspects:**

- There is nobody to make important decisions and expedite these decisions for the home. The counsellor is currently playing a major role in taking care of the home. She has huge responsibilities but cannot make decisions as she is an outsourced person in the role of a counsellor.
- Urgently fill all the regular vacant positions in the home. There are 8 positions vacant, one position was offered to the ICPS personnel in the Person-In charge capacity just 2 months ago. Person in charge rarely visits the home.
- A tuition teacher needs to be recruited here, which is a sanctioned post, and budgeted for, but the required Order has not been issued. Children have requested a tuition teacher which will help them get extra coaching and learn on a one on one basis.
- There is a need for a security/gate guard (male) for the home.
- There is a need to increase the number of staff of different capacities. Immediately fill in all the regular positions in the home.

3. **Rehabilitation Services:**

- Approach NGOs to equip adolescents at CCI with life skills, career guidance programmes which will help them make informed decisions, solve problems, think critically and creatively, communicate effectively, build healthy relationships, empathize with others, be aware of personal safety and manage their lives in a healthy and productive manner.











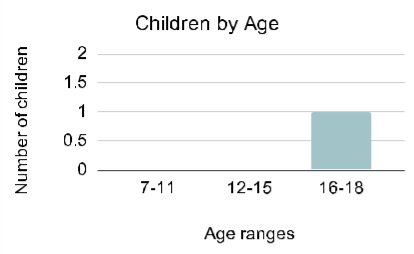




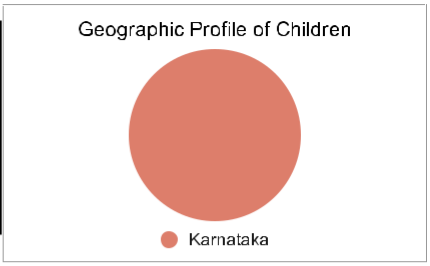


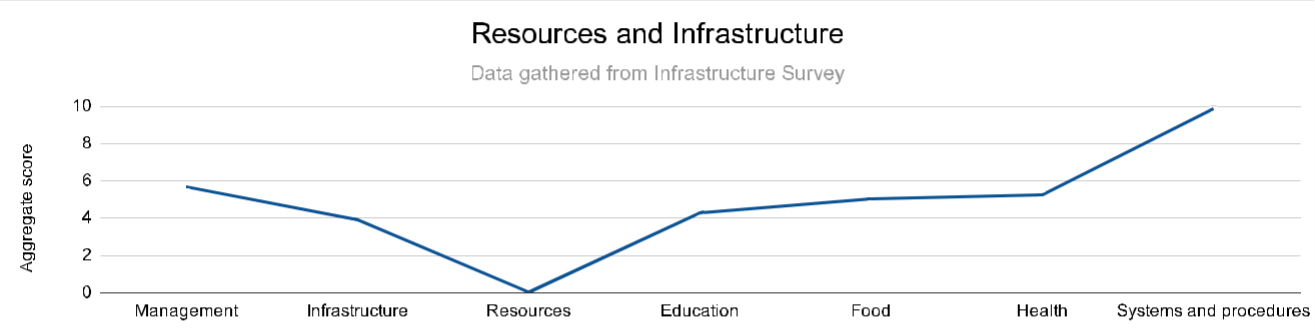
Karwar Girls' Home (Uttara Kannada)

Karwar Observation Home (Uttara Kannada)

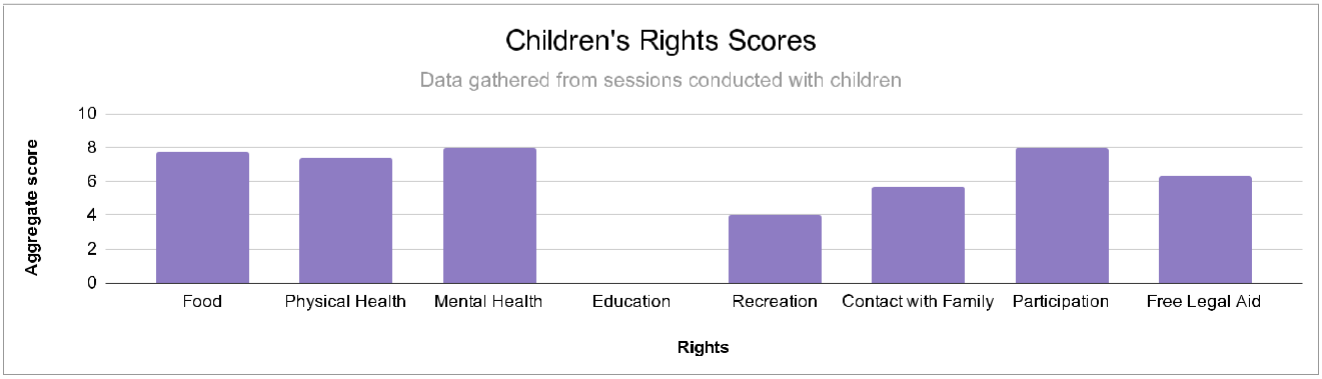


KEY OVERVIEW	
Children	In Conflict with the Law
Total Capacity	25
Current occupancy	1
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	3.75	Rooms	2.63	Bedding	0.00
Committees and suggestions	7.56	Facilities	8.33	Clothing (boys)	0.00
		Equipment	4.55		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	0.00	Health personnel	5.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	5.00			Mental health facilities	0.60
Systems and procedures					
Safety and security	3.33				
Procedures	9.17				
Record maintainence	0.00				
Daily routine	6.67				
Contact with family	30.00				



CHILDREN'S REPORT
BEST PRACTICES
Providing Children with Art, drawing materials to express themselves
Staff treat the children as children
CHALLENGES
Regular/Permanant staff is required
No vocational training or any kind of training provided
RECOMMENDATIONS
Move to the new building
Activities if the staff can teach to keep children engaged through the day

CHILD SAFETY REPORT
Child interacted openly with field investigator and said the staff take care of him and treat him as a family.There were 2 boys and they were released before him. He feels bored, but he feels free to seak with the staff. There had not been any big fights when there were 3 boys, but small arguments from time to time and the guards would help them understand each other. There are no safety issues and he is happy.

REPORT AND RECOMMENDATIONS

Assessment date	3-4 Dec 2019
Number of Staff	6
Number of children	1

What is working well?

- There is only one boy residing here
- The staff are very caring and cooperative

General Observations:

- The OH is set up in the house allocated to the Superintendent. The building is old. The OH will be moved to the new building as soon the department sends out the letter to occupy the new building.
- The child in the home is very creative and keeps himself engaged in craft and drawing.
- The food for the child in the OH is prepared at the GH.

Key Recommendations

1. **Infrastructure:**

- Expedite finishing construction of new CCI. Current place is cramped for more than 3 kids
- Concerned officials can visit and assess the new building under construction, to ensure that it has all the amenities as per the JJ Act, i.e. playground, Library, Recreation rooms, enough baths and toilets, storage facilities, dormitories etc.
- Staff mentioned that the new building that is coming up has OH and GH in the same building on separate floors. This should be looked into.
- OH is currently set up in Superintendent's quarters. Currently there is only one boy residing there. The total capacity as per the Head Office is 25, but the current rented space can hold just 3 children. If more children have to be housed here, it would become very cramped.
- Clothes do not dry very well during the rainy season and due to which clothes get fungus. A washing machine and dryer would be useful in the districts with heavy rains.

2. **Staffing Aspects:**

- Urgently fill in all the vacant positions in the Observation home.

3. **Training for Staff:**

- Staff needs to be trained on Caring for children and adolescents, communication skills, dealing with children with special needs, facilitating Children's Committees and Management Committees and laws such as Child Rights, POCSO Act, JJ Act and Adoption laws, and about CCIs, on a regular basis.

4. **Rehabilitation Services:**

- Approach NGOs to equip adolescents at the CCI with life skills, career guidance programmes which will help them to make informed decisions, solve problems, think critically and creatively, communicate effectively, build healthy relationships, empathize with others, be aware of personal safety and manage their lives in a healthy and productive manner.
- In the current place, there is no scope for setting up a vocational training room. The new building should make provisions for the same. There are no books nor any space to set up a library. Skill development/vocational training for the children is necessary as part of their rehabilitation programme. Children end up watching TV most of the time given that there are no other options for them in terms of indoor/outdoor recreation, sports, etc., and therefore become idle.


Suggestion /Complaint Box




SHREE
GANESH





UTTARA KANNADA SAA (SIRSI) [NGO RUN]

REPORT AND RECOMMENDATIONS

Assessment date	8 Dec 2019
Number of Staff	12
Number of children	9

General Observations:

- We observed that the building was old but very clean and staff was taking care of kids. At present they have 15 days- one child, 8 days- one child,3 months- 2 kids, 4 months -2 kids and 4 and half months -2 kids and 2 years- one kid is there. Total capacity is for 10 kids. From 2001 to date they now have a total 16 kids who were given to adoption. After the adoption they are following up with the families well.
- Doctor is visiting weekly here. If required she will come when called to the CCI.

Findings from Observation:

- Staff shared that when they received small children most of the kids were in bad health condition after that they will give proper treatment to kids and they will control the condition.
- Staff shared that kids need better medical treatment. At present Sirsi is in a taluk so they have one government hospital but not all sources, so they are taking these kids to Mangalore private hospital. Staff shared that some of the kids here underwent 5-6 operations. Staff shared that when they are taking an ambulance for medical emergencies they have to pay for them.
- Staff shared that they are not getting funds on time. 2018-2019 second half funds not yet released. They are saying that DCPO is not releasing on time. This needs to be looked into. All registers are updated from time to time.
- In 2001, they established SAHAYA organization.We observed that they don't have 12a, 80 G for tax benefits for donations. so we informed them to get these certificates. That's why they are not getting funds from outside.

Key Recommendations

- They need funds on time to run the place. They said in 2018-19 2nd half the funds have not yet been released.
- When they are taking kids to the hospital, either private or Government hospital. They are asking for an Aadhar card and this is a big challenge for them. Some arrangements are needed for this. Also they need referral to district hospitals.

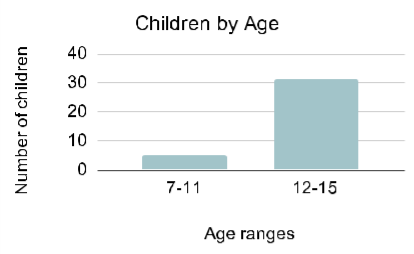



SAHAYA TRUST (R), CHILD ADOPTION CENTRE

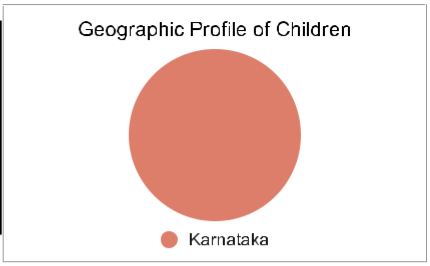


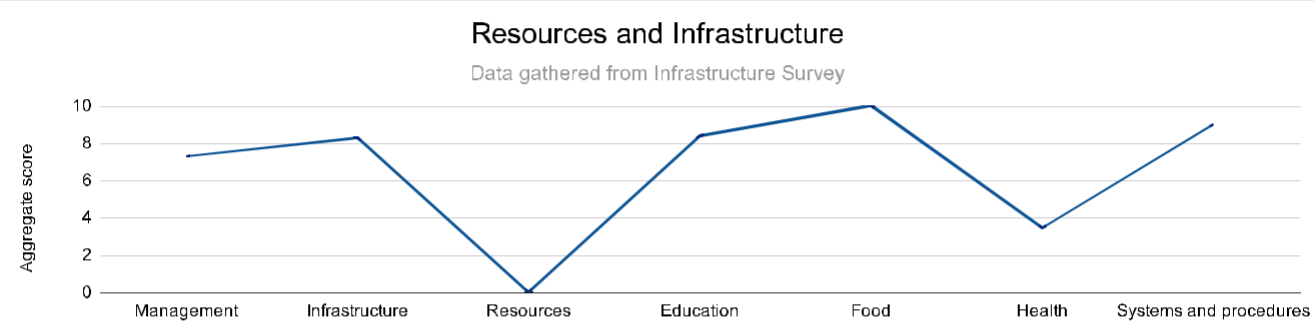
Vijayapura

Vijayapura Boys' Home (Junior)

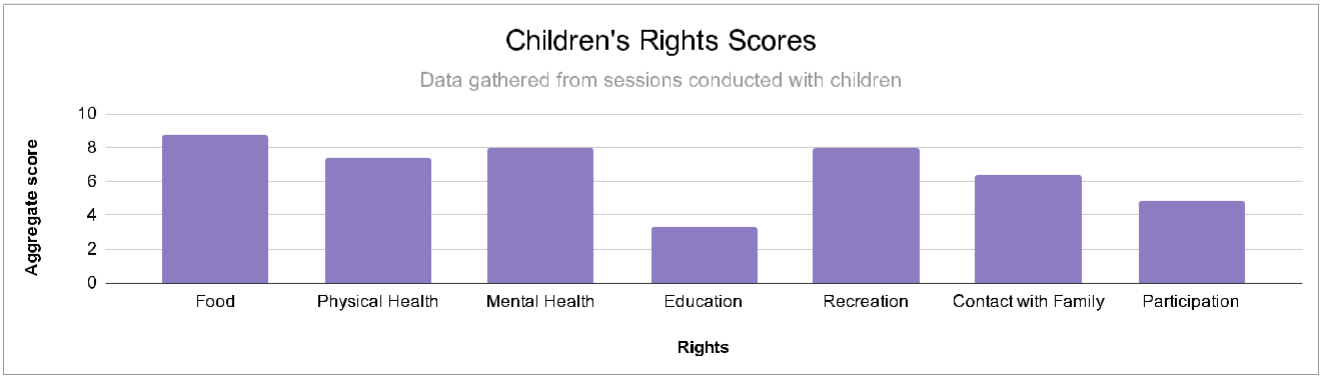


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	36
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	5.21	Rooms	6.79	Bedding	0.00
Committees and suggestions	9.33	Facilities	8.75	Clothing (boys)	0.00
		Equipment	9.09		
		Bedrooms	7.50	Misc. articles	0.00
		Bathrooms	7.50	Toiletries and hygeine	0.00
		Cleaning agents and methods	10.00		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	0.00
Additional facilities	8.89	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	6.25			Mental health facilities	0.30
Systems and procedures					
Safety and security	5.00				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Chidren are are happy with the improvement in facilities
CCI celebrates each child's birthday and even those who visit.
Cultural activities during national festivals, and sports activities happen regularly
CHALLENGES
There is no access to a doctor
There is no sports equipment
There are a lot of mosquitos
Bathrooms and toilets are not clean and require a tap
RECOMMENDATIONS
Doctor is required urgently
They require sports items to keep physically acttive and fit
Mesh or coils are required for mosquitos to avoid deseases

CHILD SAFETY REPORT
Children here are safe and secured. No sexual abuse reported. Superintendent and staff are working for the best interest of each child and take care of the children like their own children. We observed that children are safe, healthy both physically and mentally. Overall, the CCI is child friendly and has a nurturing environment.

REPORT AND RECOMMENDATIONS

Assessment date	14-15 Oct 2019
Number of Staff	17
Number of children	28

What is working well?

- The Superintendent was very friendly with the children and is a very knowledgeable person who has the best interest of the child in mind.
- The children are made to do prayer every morning and evening along with yoga.
- CCTV cameras are installed in the home to monitor the kids.
- All 28 children are going to school every day.
- The home has a large playground with nice walls. The children enjoy both indoor and outdoor activities.
- They have a big home with a good environment which is fully cleaned.
- The children enjoy going to school, playing games and watching TV as well.
- Some people come and celebrate their birthday with the kids and provide healthy food for the children.
- They are giving many facilities to the children.
- The children are happy and healthy.

General Observations:

- They have a big building and the children are playing every day.
- The building was very good and the CCI was very child friendly. For example, they have done a painting on the wall and provided information regarding the Child Act.
- All 28 children are going to school and they are enjoying their life.
- We observed during the visit that the toilet and bathroom was clean but still needs to be cleaned every day.
- We observed that they have to carry water in a bucket to the bathrooms and toilets because there are no taps.
- They are maintaining children's committee registers and management committee registers.
- The children were watching TV every day and the CCI is conducting some programs for the kids.
- The CCI was very clean. It has a good environment and is very green.
- They have 10 CCTV cameras in the BH
- We observed that the mattresses were very old, they needed new mattresses.
- The CCI staff don't know about the JJ Act and child related laws.
- They have a sick room and a first aid room which are clean. There is one auxiliary nurse midwife. The staff shared that the doctor visits once a week.
- They have dormitories which are clean. They have a fan in each room but the children shared that there are many mosquitoes.
- They have 12 residences for the CCI staff. At present, 8 staff members are staying there, out of which 4 members are of the CCI staff, and the other 4 are from another department.

- They have a dining hall which is clean.
- They have a recreation room
- They have a big playground but they need more sports equipment.
- Every evening, a teacher conducts tuition/art/craft/PT classes for kids.
- All registers are updated by the CCI Staff.
- We observed that the waste from the dust bins in the CCI is dumped outside.
- We observed that most of the cleaning work is done by the children.
- We observed that there is no doctor in the BH.
- We observed that they don't have an emergency fund.
- Overall, the CCI and the staff were good but they need training.

Findings from Observation:

- While interacting with the staff, they mentioned that the management committee meetings and children's committee meetings are held once every three months and some of the children are participating very well, as the CCI expected. The children's committee's members' names are put on the walls.
- They don't have CWC in the CCI complex. CWC is in the girls home complex because the Junior BH is outside the city.
- The children shared that there are lots of mosquitoes in the CCI.
- The children shared that the BH kids are participating in sports.
- The children shared that most of them don't have a family so the CCI and the government is treated as a family member.
- The children shared that they need more cleanliness
- The staff shared that when they buy an LPG cylinder, they have to pay cash but most of the time they don't have any cash on hand. This is the biggest problem they are facing.
- The children shared that some of the staff members were not friendly and that they are not interacting with the kids.

Key Recommendations

1. **Infrastructure:**

- **Toilet and Bathroom**: Toilet and bathroom needs to be repaired soon. Children have to carry water in the bucket to bathrooms and toilets. Because there are no taps.

2. **Basic Needs:**

- **Mattress:** Mattresses are old and needed a new mattress. Children shared that mosquitos are a problem here
- **Mosquitoes**: Children shared that mosquitos are a problem here.

3. **Making the CCI Child-friendly:**

- **Sports things:** Children needs indoor and outdoor playthings & equipment
- The library room was clean and the children were using it but they needed new books.
- The children also requested for more outings so that they can see places.

4. **Financial Aspects:**

- **Emergency fund**: They don't have emergency fund and require it urgently





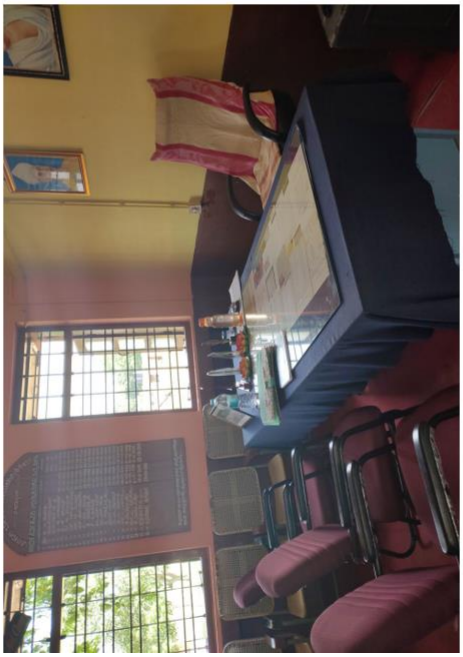




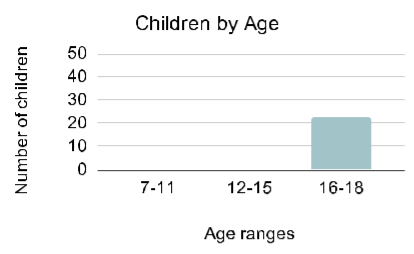




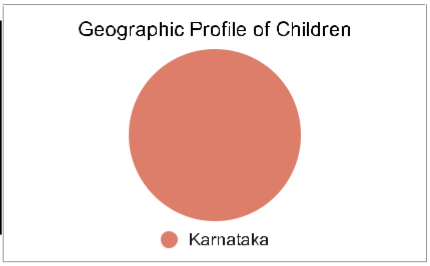


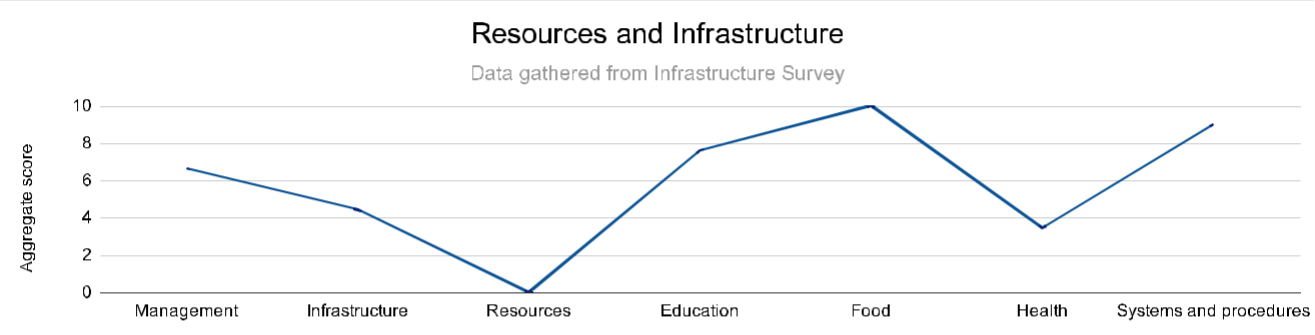


Vijayapura Boys' Home (Senior)

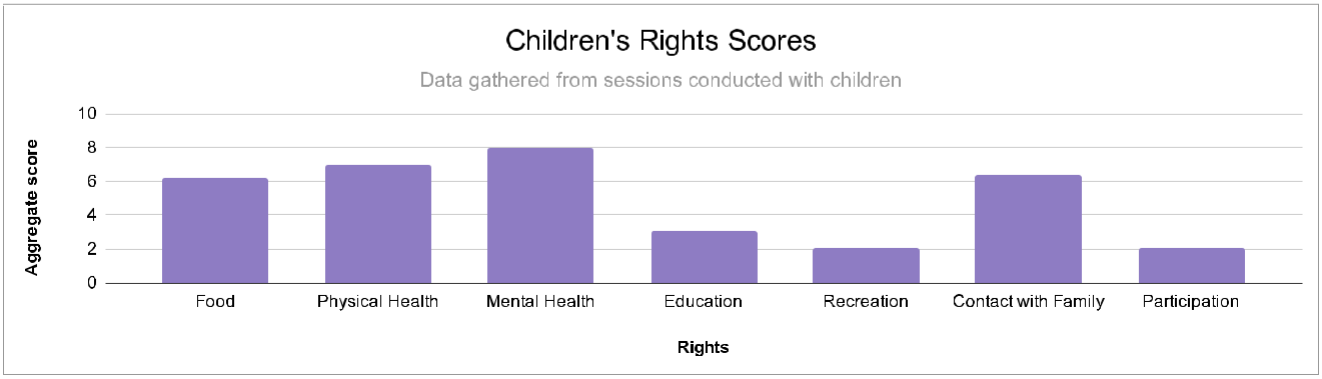


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	22
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.58	Rooms	3.25	Bedding	0.00
Committees and suggestions	8.67	Facilities	9.17	Clothing (boys)	0.00
		Equipment	5.23		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	8.89		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	0.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	5.00			Mental health facilities	0.30
Systems and procedures					
Safety and security	5.00				
Procedures	10.00				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	10.00				



CHILDREN'S REPORT
BEST PRACTICES
Children are made to do prayer every morning and evening along with reading newspaper
Children go to school regularly
CHALLENGES
Children said the food served is not good and they need more variety on the menu
No vocational training program in the home
The building is not in good condition, roof is not moulded and there is an asbestos sheet which creates problems
The home is not paying the school fees and children have to pay it themselves with the help of extended family or friends
Childern are not getting basic requirements like clothes, slippers, educaional resources and sports items
RECOMMENDATIONS
Government has to pay school/college fees which helps children to get education undistrubed
Vocational training is required for the children who are interested to persue their technical careers
Basic needs must be provided on time

CHILD SAFETY REPORT
No sexual abuse reported. Children are happy, enjoying and regularly going to school.

REPORT AND RECOMMENDATIONS

Assessment date	16-17 Oct 2019
Number of Staff	16
Number of children	22

What is working well?

- The children are made to do prayer every morning and evening along with yoga.
- All the children were going to school/college every day.
- The home has a large playground.
- The children are enjoying going to school, playing games and watching TV as well.

General Observations:

- They have an old building. Next to the BH they are constructing a new building. The superintendent has shared that before January, they will move to the new building. Maybe after that, all problems will be solved. Once the construction of the new building is completed, they will not face infrastructure problems, they said.
- The toilet and bathroom are not clean and there are no lights and taps.
- We observed that they have to carry water in a bucket to the bathrooms and toilets because there are no taps.
- It was observed that they have a big playground but there are a lot of overgrown weeds so the children are not able to play.
- They have one big room and all the kids are sleeping in this room. It is normal and clean. They have a fan in the room.
- They have a dining hall. The kitchen was very old. The store room was not good and not maintained well.
- They don't have a library room.
- The children were watching every day TV
- They have CCTV cameras in the BH
- Every evening, a teacher conducts tuition classes for the SSLC students but a teacher is needed for the PUC students also.
- All the registers are updated by the CCI Staff
- The children shared that there are lots of mosquitoes in the CCI.
- The children shared that the BH kids are participating in sports.
- Background check and police verification has been done.
- We observed that most of the cleaning is done by children.
- We observed that there is no doctor coming to the BH.
- We observed that they don't have an emergency fund.
- We observed that the counsellor is busy with office work.

Findings from Observation:

- While interacting with the staff, they mentioned that the management committee meetings and children's committee meetings are held once every three months and that

some of the children are participating in them. But when I asked the children, they said they are not aware of these committees.

- All the children are going to school/college and they are enjoying their life.
- The CCI staff don't know about the JJ Act and child related laws.
- The staff shared that when they buy an LPG cylinder, they have to pay cash but most of the time they don't have any cash on hand. This is the biggest problem they are facing.
- The children shared that some of the staff were not friendly and were not interacting with the kids.
- The superintendent shared that the CCI children are misusing CCI staff and that the children are breaking the window glass so they need proper guidance and counseling.
- The children said the CCI staff would inform the CWC about anything that they share with the CCI staff or if the kids made any mistake. Then the CWC will release that child from the CCI.

Key Recommendations

1. **Infrastructure:**

- They have a big playground. But more weeds have grown and they are not able to play. So the weeds have to be cleaned by giving a contract to an outside source.

2. **Basic Needs:**

- The mattress was very old, and not clean. They need a new mattress.

3. **Making the CCI Child-friendly:**

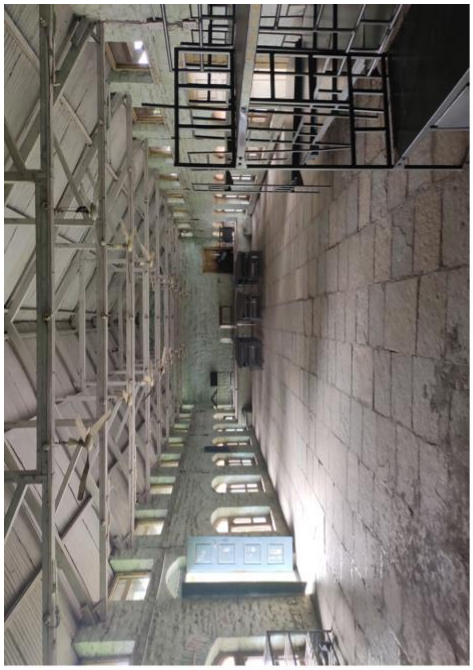
- And children need sports items.

4. **Staffing Aspects:**

- Children shared food was not good and tasty. When the superintendent was asked, he said he will remove the cook because she was not cooking well. Needs follow up.

5. **Financial Aspects:**

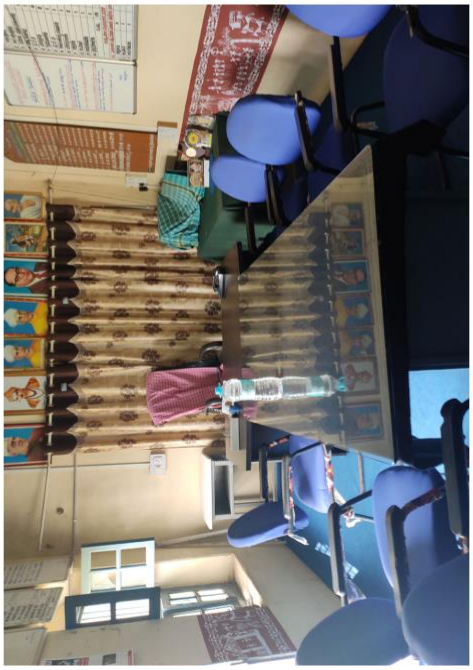
- **School/ College fees:** Children shared that college fees have to pay for themselves. So, children shared that arranging amounts is very difficult. This needs to be changed and the CCI has to pay for school fees directly and reclaim it.





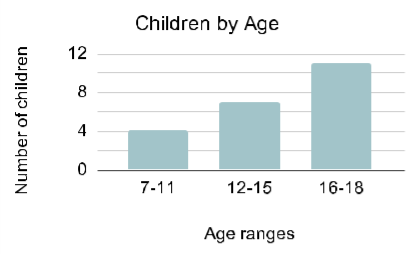




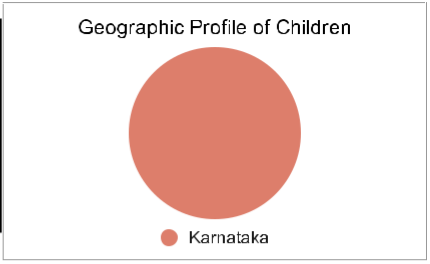


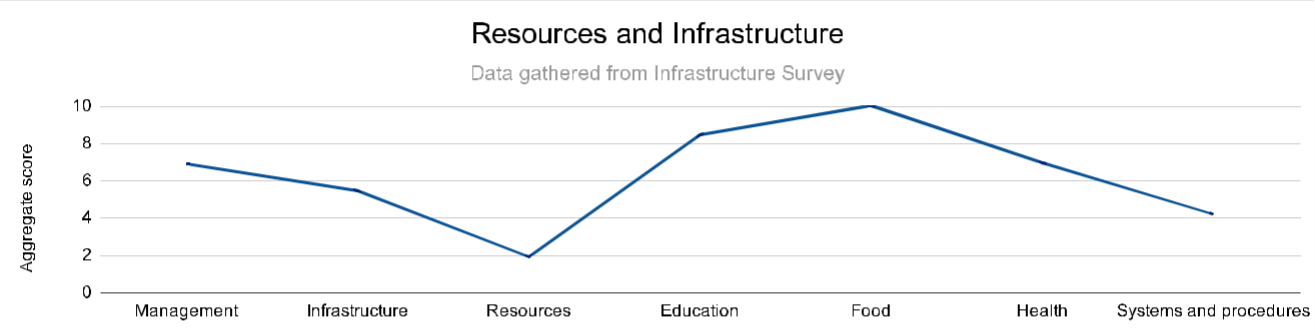


Vijayapura Girls' Home

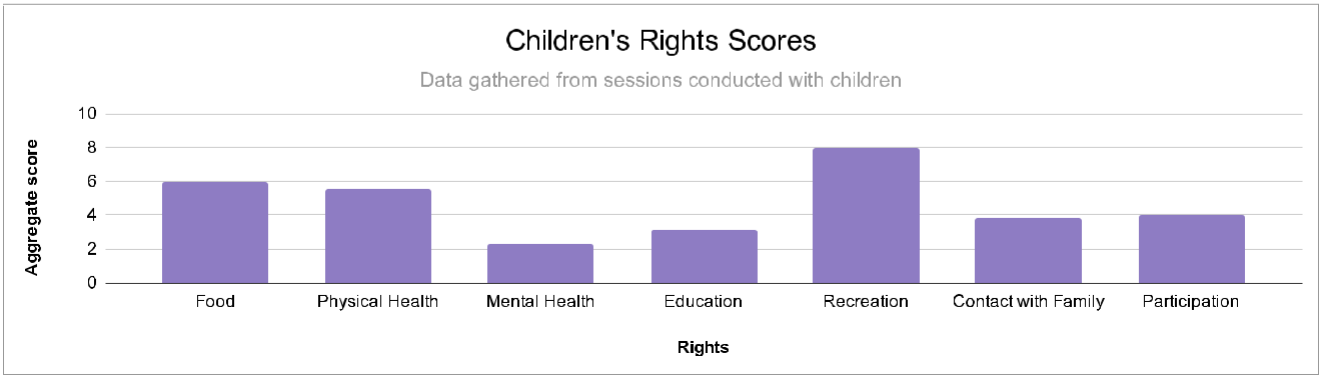


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	100
Current occupancy	25
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	4.90	Rooms	4.42	Bedding	0.00
Committees and suggestions	8.89	Facilities	8.33		
		Equipment	4.55	Clothing (girls)	1.67
		Bedrooms	7.50	Misc. articles	1.25
		Bathrooms	0.00	Toiletries and hygeine	4.58
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	10.00
Additional facilities	7.78	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	7.50			Mental health facilities	0.80
Systems and procedures					
Safety and security	5.00				
Procedures	5.83				
Record maintainence	0.00				
Daily routine	6.67				
Contact with family	3.33				



CHILDREN'S REPORT
BEST PRACTICES
Actively involved DCPO
Well set up llibrary with books for all age groups
Monthly birthday celebrations
Lot of cultural and festival celebrations
CHALLENGES
Capacity of the home is 50, now there are 80 children in the home
Toilets and baths are not sufficient for large number of children
Home is understaffed. Only 2 house mothers and 2 guards
RECOMMENDATIONS
Utilize the staff in their specific roles rather than giving them additional charges that will take away time from being with the children

CHILD SAFETY REPORT
Children feel safe in the home. The Superintendent and Office Superintendent care for them and advise them well. Some staff members tell the children that they will be sent home in order to discipline them. Some staff take videos of children when they are in conflict with the staff. The children do not like this and hence do not exercise their rights. Children have a good understanding between themselves and are happy.

REPORT AND RECOMMENDATIONS

Assessment date	14 Oct 2019
Number of Staff	22
Number of children	12

What is working well?

- As per the staff the DCPO is very actively involved with all the homes
- All children mingle very well with one another here.

General Observations:

- Many children had gone home on vacation .
- Focus here is mostly on the orphaned children in this home.
- The hospital and schools are very far from the girls home and the home does not have their own transportation during emergency
- Dormitories are small and cannot accommodate all the large numbers of children. This home is always more than capacity
- All children are made to sleep in one room under the CCTV coverage. Children use dormitories to store their things. Children do not have a sick room and even when the children are sick they are all put together in one common/dining/area to sleep.
- There are many children in the reception centre and there is no vocational training or any activities to engage them.
- Insufficient toilets and baths
- Rooms are small, the room allotted as a sick room is now used as a mini dorm, counselling room is also used for storing children's private articles such as clothes, shoes and bags when they are away from CCI during vacation.
- Children need love and affection and they look up to their House Mother for the same. The home has just one house mother for 65 children, during some months the number increases to 80 of different age groups and bonding becomes difficult for both the house mother and the girls. Especially the younger children miss out on connecting with the house mothers. There are 2 House Mothers here. One of them is an FDA with additional charge of the House Mother.

Findings from Observation:

- Children say they are treated indifferently by the staff and like children in need of care
- Staff take videos of children when they do not listen to the staff. One video of a child with MI or Behavioural issues who was dancing in the rain and the video has been shot by the staff
- Children take turns to wash large cooking vessels
- Children are uncomfortable to reach out to the counsellor to talk about their issues and circumstances that they have come in as they feel judged and their circumstances are used against them if the child does not adhere to the rules and regulations of the home.

Key Recommendations

1. **Infrastructure:**

- Although there are a number of small rooms that hold 5 to 8 children, all children are made to sleep in one room under the CCTV camera. This is in clear violation of the privacy of the children as per the UNCRC and Child Right's, also children are falling sick, infections spread fast, risk of sexual abuse due to behavioural issues.
- Enough and /or extra toilets, baths and hot water are at utmost priority here in this CCI. Current number of toilets cannot accommodate the current capacity of 65 children and the number of children increase in certain months up to 80. Children are using the toilets to take baths. Baths and toilets are not maintained and cleaned timely.
- The water in the water filter that gets collected is not used by the children due to the accumulation of the dirt and hence they are directly using the tap water installed in the courtyard for washing purposes. Home authorities have prioritized, clean the water filter and provide safe and clean water which is a basic necessity of a person..
- A CCI vehicle is a must as the hospital is very far.
- There are challenges in installing motors, Cable TV, electrical points, radio and electrical equipment as there are times when it's accessible to the children and damaged in anger or rough usage. All equipment is necessary and to install in places that children are unable to reach, grilled/gated/meshed, locked and when used, under strict supervision.
- The storage room inside the kitchen is used to store grains, some in tin and plastic containers and in large gunny bags and these grains are not covered. The windows are rusted and open. Grains must be stored well as it can lose its nutrients, can get damaged from insects, rodents entering from the open windows and microorganisms, fungus if not stored in vacuumed/airtight boxes. Large, airtight, safe containers must be purchased to store the grains.

2. **Staffing Aspects:**

- Staff are playing two roles in this home, almost all staff members are holding additional charge. Department needs to assess and allocate one single role/duty for a staff in homes such as in Vijaypura with a large number of children getting admissions in the homes.
- Fill in all the vacant positions in the CCI and remove additional charges especially that of the House Mother's. House mother's position, Jaduwali's position, PO positions are vacant.
- Only one counsellor is available for 80 children. Counsellor is also sitting in the CWC meetings and preparing reports and unable to meet all the children one on one basis, attend and get training conducted by the department.
- In order to fulfil children's need for love and affection as per the CCI guidelines. Immediate recruitment of multiple House Mothers full time are required. With additional charges, staff is unable to focus on the children and their day to day activities while the more focus is on the office administrative work.
- Staff is not equipped to handle girls with severe behavioural issues. Staff has informed the DCPO. Provisions to be made for the Psychiatrist to visit the home to observe the

behaviours of the children and help those who need help in managing behaviours on an ongoing regular basis.

- There is just one guard for the home, especially in the night if the children fall sick, the guard on duty may have to leave the children behind without any supervision

3. Training for Staff:

- Staff need to be trained on laws such as Child Rights, POCSO, JJ ACT, Foster Care and Adoption laws, and about CCI's on a regular basis. Staff need to be aware of the punishments if corporal punishments are exercised. Staff sometimes exercise power on children by telling them they will be transferred to another district or to go back home in order to have discipline in the homes.

4. Rehabilitation Services:

- All children who are above 14 years and do not wish to go to school must be sent for skill training within the district or sent to another location where they can get access to do any vocational training or skill training. The challenge is the VT provided within the district's intake of students who are 18 and above. Children in the reception centre are watching TV, doing some very basic work in the kitchen and mostly sitting idle for years together and acquiring no knowledge.
- Approach NGO's to equip adolescents at CCI with life skills programmes which will help them to make informed decisions, solve problems, think critically and creatively, communicate effectively, build healthy relationships, empathize with others, be aware of personal safety and manage their lives in a healthy and productive manner.
- Caregivers want their children to be under supervision as the children tend to run away from their homes many times and are later rescued multiple times. These children require special attention, monitored, offered jobs/VT training, awareness about laws, and sexuality.

5. Financial Aspects:

- Pending bills of Rs.17 Lakhs towards KHDC (clothes), HOPCOM, KMF, Ration, grinding. This is informed to the DCPO and needs help from the department to fast track these pending payments by releasing the budget sooner.
- New beds, umbrellas are not purchased and issued to the children as there was no enough budget to purchase the same. A few children received umbrellas from the donors.
- Food is cooked on the firewood in the courtyard when the gas is exhausted and the home is unable to purchase extra cylinders especially when the strength of the children goes up to 80.

6. Recommendations from the Staff:

- Centralized cooking for all the CCI's in Vijayapura and distribute it to each home depending on the number of children present on the day. House Mother spends a lot of time measuring and recording the food records. This time can be utilized to focus on children's day to day needs and requirements.

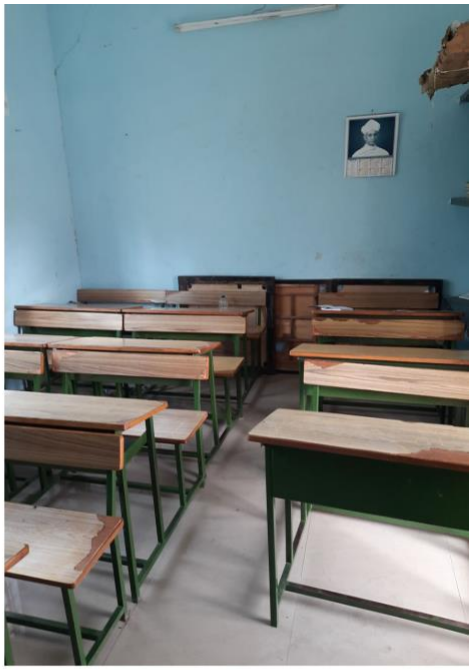
- Staff has suggested that the current home be segregated into Junior (upto 12 years) and Senior (13 to 18) Homes to efficiently run the CCI with the limited number of staff, infrastructure, managing, girls' behavioural issues and budget constraints that they are facing.
- To separate children who have taken shelter due to child marriage, POCSO so that focus can be on rehabilitation, effective one on one counselling, Vocational Trainings can be set up, School children who are committed to the home do not get influenced by the behaviours of reception centre children, manage and run the home effectively.
- **Inspection of Homes**: Regular and surprise inspection/visits to this CCI is a must.

7. Children's Requests:

- Children with no families have expressed a wish to be placed in foster care or be adopted.
- **Regulate the number of Children vs capacity:** DC/DCPU must look at the inflow/outflow of children in this home. There are a lot more children coming into the home than their capacity.



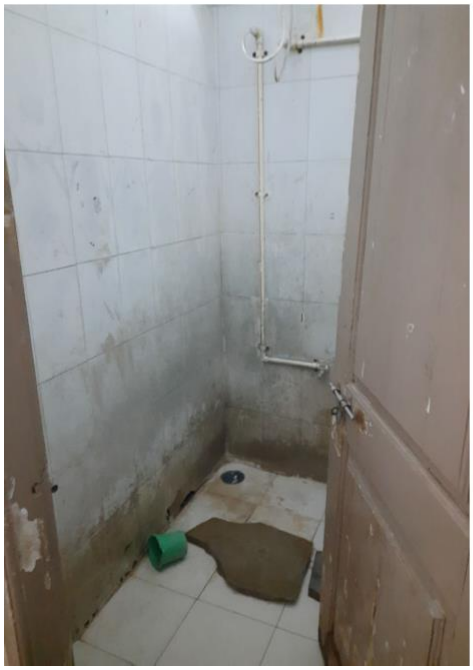






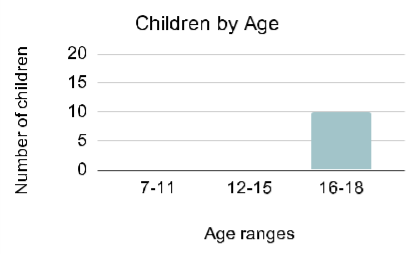




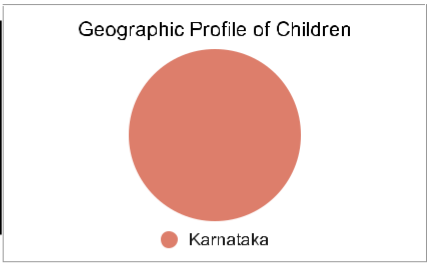


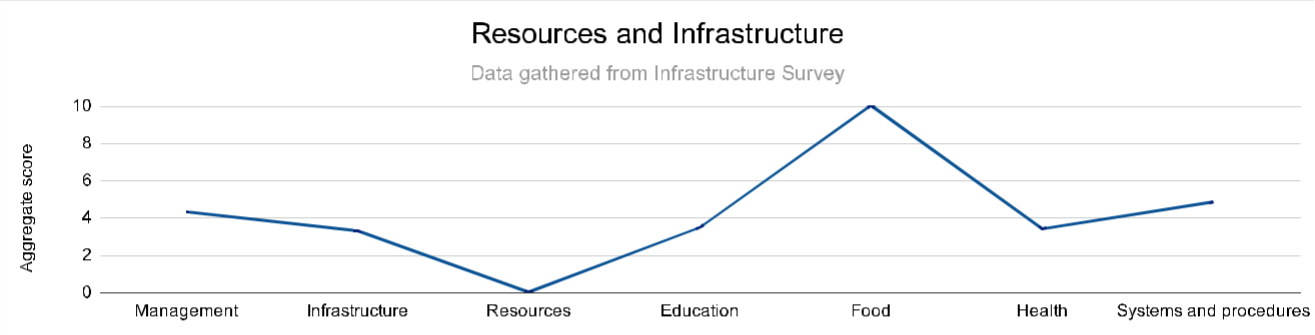
Vijayapura Girls' Home

Vijayapura Observation Home

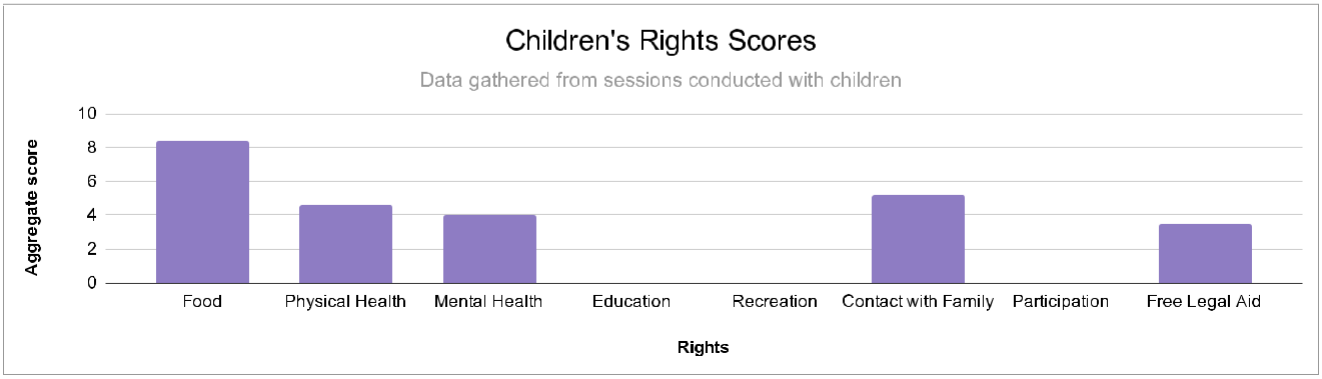


KEY OVERVIEW	
Children	In Conflict with the Law
Total Capacity	10
Current occupancy	10
Children with disabilities	





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	1.25	Rooms	0.79	Bedding	0.00
Committees and suggestions	7.33	Facilities	5.83	Clothing (boys)	0.00
		Equipment	5.23		
		Bedrooms	0.00	Misc. articles	0.00
		Bathrooms	0.00	Toiletries and hygeine	0.00
		Cleaning agents and methods	7.78		
Education		**Food**		**Health**	
Educational facilities	0.00	Food ingredients	10.00	Health personnel	0.00
Additional facilities	6.67	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	3.75			Mental health facilities	0.20
Systems and procedures					
Safety and security	3.33				
Procedures	7.50				
Record maintainence	10.00				
Daily routine	0.00				
Contact with family	3.33				



CHILDREN'S REPORT
BEST PRACTICES
Children are made to do prayer every morning and evening.
CCTV Cameras are installed in the OH for monitoring kids.
CHALLENGES
The CCI does not have a dedicated building
Corporal punishment is practiced by staff at the home
They is no hot water to bath and children are always stuck inside
At night the children have to use a bucket instead of going to the toilet
RECOMMENDATIONS
Adedicated building with adequate resources is required
Corporal Punishment has to stop
Hot water needs to be made available
Children's voices and opinions need to be heard

CHILD SAFETY REPORT
Children were facing lots of problems such as the children had to use a bucket in the dormitory as a toilet. Children were only bathing once in 14 days once. Clothes are washed once in 15 days. The counselor has not been doing counseling for the last month. One child has tied up with an iron chain and when asked children said that was because he was escaping. CICLs above 18-21 years were not kept in a safe place but in a jail cell. Childrens are facing major problems and are not safe in this home. Department was informed and said it would take action on these issues.

REPORT AND RECOMMENDATIONS

Assessment date	14 Oct 2019
Number of Staff	8
Number of children	10

General observations:

- The OH Building is under construction. Therefore, they are currently staying in a junior boys home on the first floor.They don't have enough rooms and space for the children. Outside the home, they have a playground but they are not allowing the children to come outside and play.
- The counsellor has not conducted counselling in the past one month.
- They do not have a sick room and a first aid room for the children. There is no nurse and doctor.
- We observed that they have a management committee register but there is no children's committee register.
- Children are made to do prayer every morning and evening.
- CCTV cameras are installed in the OH to monitor the kids.
- They don't have a TV, so they are going to the BH to watch.
- There is no vocational training in the OH
- The OH is not providing clothes as required.
- Background check and police verification has been done for contract staff
- We observed that there is no counselling room.
- We observed that the OH children are not going to school.

Findings from Observation:

- The children said that they are getting bored sitting inside the rooms all the time.
- They are eating food brought from the BH.
- Every day, the staff were not giving the children mattresses. The children have to sleep without mattresses.
- At night, the children are made to pass urine using a bucket instead of going to the toilet. Even in the evening and morning as well.
- The OH was not allowing children to play outside. The children felt like it was a jail.
- The superintendent and staff shared that the outsourced staff are getting a low salary so nobody is willing to work in the current field.
- The staff shared that the JJB was in the girls home complex since the OH is outside the city.
- The children shared that the toilet, bathroom and dormitory has to be cleaned by them only.
- The children shared that they are not aware of the children's committee and management committee.
- Many kids have appointed private lawyers because the legal aid lawyers are not active.
- The children shared that they need vocational training.

Key Recommendations

1. **Children facing major problems: (URGENT)**

- Night time, children have to use a dormitory bucket to do urine and defecate. Even in the evening and morning also. The toilets are outside so they don't let them go. This is not conducive at all for OH. They need a building with toilets inside the CCI.
- One child was tied up with an iron chain to the bed. Photo taken and shared. When asked the children, they said that because he was escaping often. And when asked the staff, they said that some storage items were kept there so the chains lied about it. The boy in the chain needs psychiatric care immediately. We recommend that he be transferred to NIMHANS for treatment as soon as possible and action be taken. Needs follow up.
- Children were bathing only once every 14 days, they said.
- They have to wash their clothes only once every 15 days, they said
- Those who all did the crime above 18-21 years are not keeping them in the place of safety. They were kept in the Jail. Needs follow up.

2. **Infrastructure:**

OH Building is under construction so now they are staying in BH junior home on the first floor. They don't have enough rooms and space for Children.

Mosquitoes: They need mosquito coils. We received feedback from the children that there are a lot of mosquitoes in the dormitory. They need window meshes as well.

3. **Basic Needs:**

- **Food:** Food is being got from BH junior home, since OH kids are staying on the first floor in the BH junior home.
- **Clothes:** Children were not receiving enough clothes from OH they said.
- **Mattress:** They don't have a mattress in the OH. Children need a mattress.

4. **Staffing Aspects:**

- **Counsellor:** Counsellor is not doing counselling. From the last one month. And there is no counselling room.
- **Free legal aid lawyers**: Many kids have appointed private lawyers because legal aid lawyers are not active. And they are also taking money from the children. Not free legal aid according to children.
- **Outsource staff**: Outsource staff was not getting salary on time. Once in 3-4 months they are getting their salary.

5. **Rehabilitation Services:**

- **Vocational training:** Children need vocation training. Children said that they are getting bored sitting inside the rooms all the time.

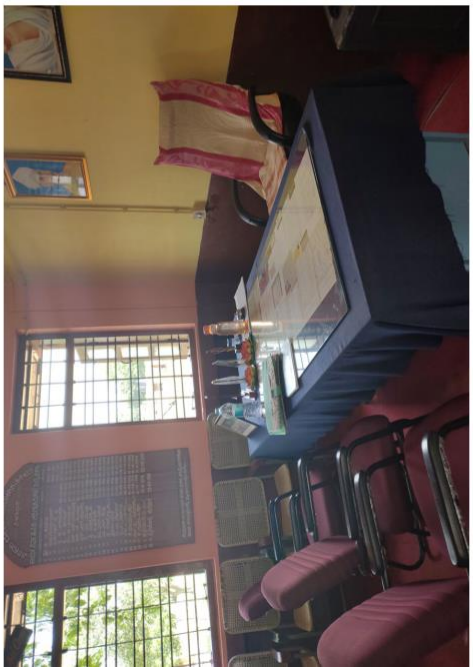
6. **Making the CCI Child-friendly:**

- **Playground and sports items:** Outside they have a playground but they are not allowed to come outside to play. And they also need sports items to play.
- They don't have TV in the OH. They need a TV.
- They need a library for the kids.





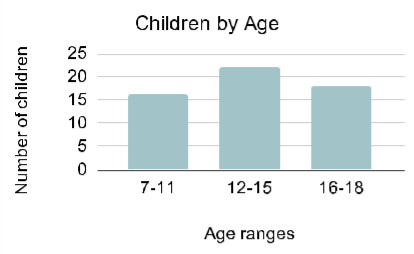


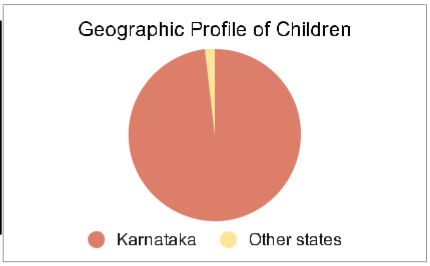
Vijayapura Observation Home

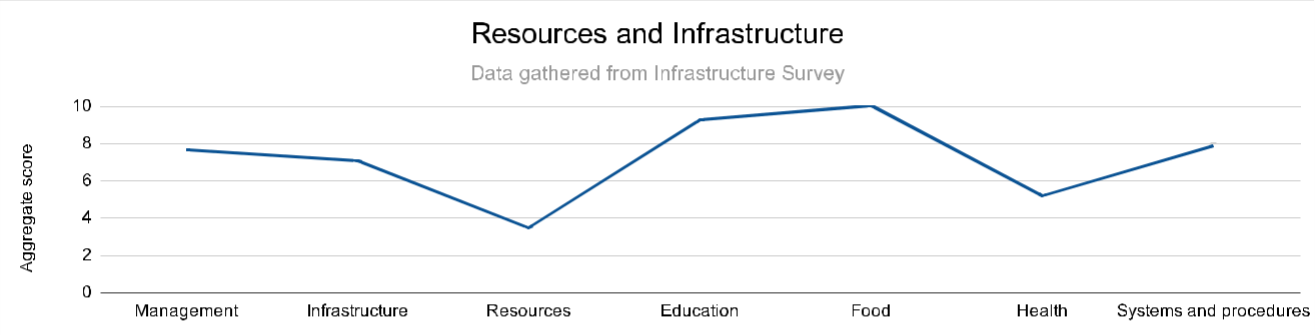
Yadgiri

Yadgiri Girls' Home

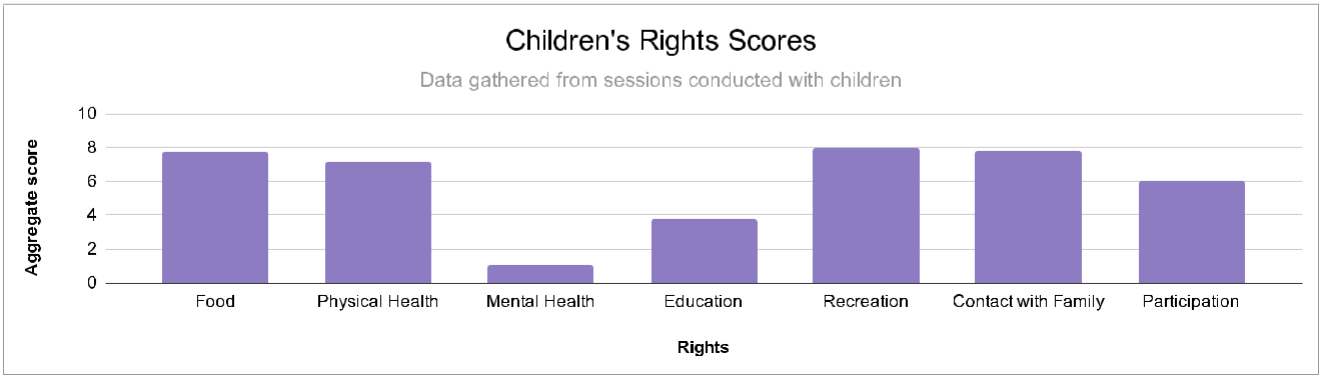


KEY OVERVIEW	
Children	In Need of Care and Protection
Total Capacity	50
Current occupancy	56
Children with disabilities	1





SPECIFIC SCORES BY CATEGORY					
Management		**Infrastructure**		**Resources**	
Staff/ Personnel	6.56	Rooms	4.67	Bedding	1.53
Committees and suggestions	8.67	Facilities	9.58		
		Equipment	6.36	Clothing (girls)	4.56
		Bedrooms	7.50	Misc. articles	3.75
		Bathrooms	7.50	Toiletries and hygeine	3.90
		Cleaning agents and methods	6.67		
Education		**Food**		**Health**	
Educational facilities	10.00	Food ingredients	10.00	Health personnel	5.00
Additional facilities	8.89	Cooked meals	10.00	Health monitoring	10.00
Recreational facilities	8.75			Mental health facilities	0.50
Systems and procedures					
Safety and security	5.00				
Procedures	7.50				
Record maintainence	10.00				
Daily routine	10.00				
Contact with family	6.67				



CHILDREN'S REPORT
BEST PRACTICES
Inhouse tailoring and computer classes organised for the girls. They stitch school uniforms.
Celebration of festivals and birthdays
DCPO has provided bunk beds, double door fridge and washing machine
CHALLENGES
The children require help with Maths, Science and English but there are no teachers for extra coaching
The building is not maintained well. Cleanliness must improve
No visiting doctor or nurse available
Children want more vegetable instead of only lentils
Hot water not always available for a bath
RECOMMENDATIONS
Timely and adequate release of funds.
Training for all staff - permentant and outsourced
Increase menu variety
Increase hot water facility strength

CHILD SAFETY REPORT
The children are treated well. There is no one in particular that the children are attached to. They confide in each other. They have to walk a long way to go to school and complained about it. Requested that they be given more vegetables instead of grams. Not all of them get hot water to take bath, depends on how much water is available. Girls attending PUC requested for assistance to appear for SDA and FDA exams.

REPORT AND RECOMMENDATIONS

Assessment date	10 Dec 2019
Number of Staff	0 permanent 13 contract
Number of children	5 (capacity 50)

What is working well?

- The building is their own and is well planned. The offices are located on the ground floor and the dormitories for children are on the first floor.
- The children are given a healthy breakfast, lunch, evening tiffin and dinner with vegetables, fruits and milk included. They are given egg or chicken on Sundays. They are given bread and milk or a diet as advised by the doctor when they are sick.
- The morning guard takes the children to school and brings them back.
- There is a tailoring unit at the home and there is a teacher who comes every day. The children know how to cut and stitch. The older children stitch school uniforms.
- The DC has provided furniture and equipment for the home. They have a double door refrigerator and a washing machine. The DC has also provided them with bunk beds, computers and tables.
- The computers and tailoring machines are kept in a separate room and the children are taught every day. This room has cupboards with books and is used as a library too.
- The dining hall has steel tables and benches.
- A management committee has been formed but they do not meet regularly.
- A suggestion box is kept near the dormitory upstairs. It is checked by the CWC once a month.
- A children's committee has been set up and they meet once a month. The older children participate and the younger ones are not aware of it.
- The counsellor interacts with the children and organises activities where life skills, cleanliness and health are discussed.
- The children look neatly dressed and have multiple sets of clothes. They get a set of clothes when they are admitted and some they bring from their homes.
- The registers were all up to date. Around 15 files were seen. ICP (Individual Care Plan) is updated.
- Regular Counselling sessions are held with the girls and an entry is made in their respective files.
- They are allowed to meet their parents and stay with them during festivals and vacations. They also talk to them on the phone.

General Observations:

- Good drinking water is provided here since they have an RO water facility
- There are no bugs or insects except for mosquitoes.
- 47 girls go to school, 9 girls are from the Reception Unit. There are two boys as there is no boys home in Yadgiri. One boy will be transferred and the other boy is unable to give information regarding his home although he is from Yadgiri.

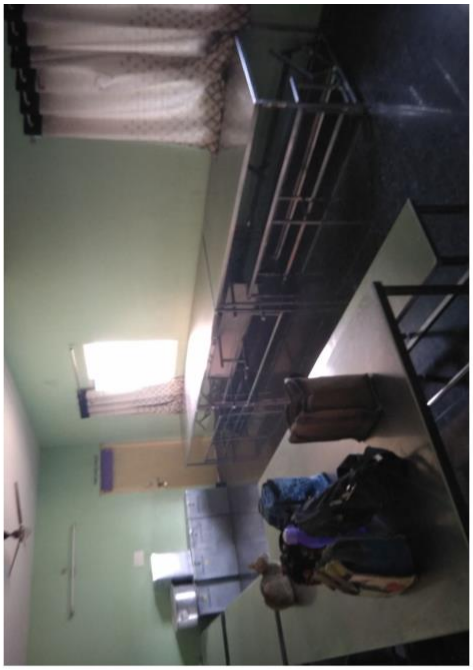
Key Recommendations

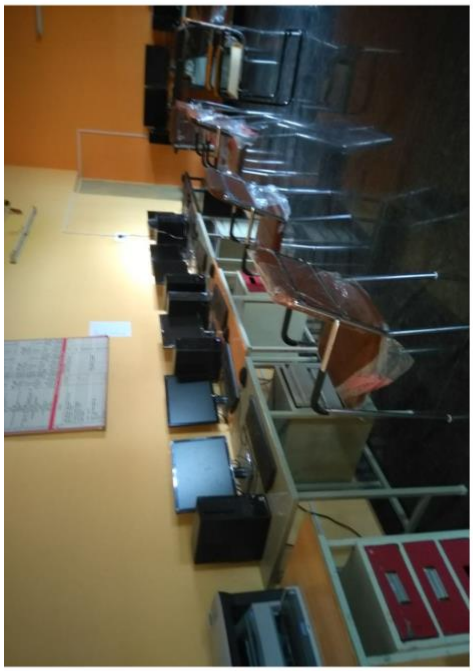
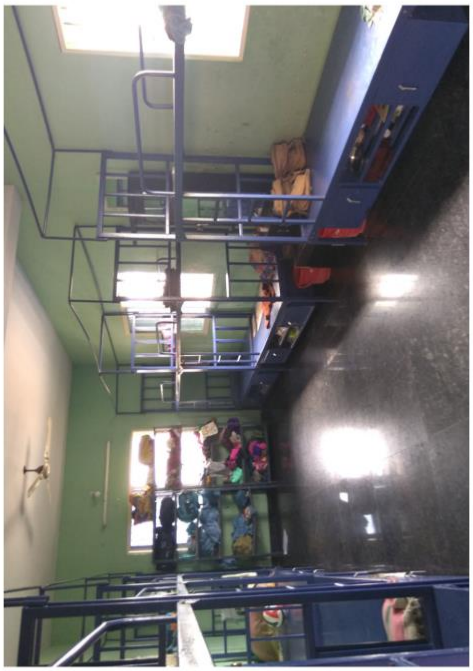
1. **Infrastructure:**

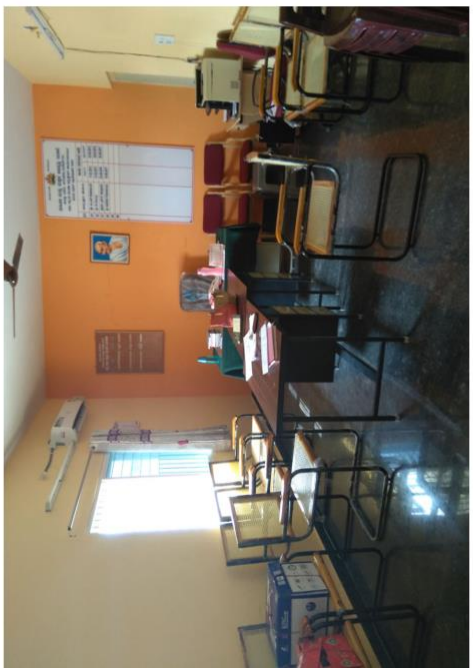
- **Infrastructure:** The CCI building is good, and in their own building but no proper maintenance. The toilets downstairs are not used as the pipes have a problem.

2. **Staffing Aspects:**

- **Permanent Superintendent needed:** The Anganwadi supervisor is in charge, the house mother and the counsellor run the place.
- **Tuition Teacher** – there are no teachers to help the children with their studies. The high school and PUC girls said that they require help with Science, Maths and English but have to manage on their own now as there is no teacher. There are no other activities here of any kind for the children
- **Teachers for Activity needed**: There are no teachers for activities like yoga, PT and music. Therefore, there are no extracurricular activities that are organised. Once in a while, the counsellor or the house mother organises a few activities for the girls.
- **Permanent staff:** The institution needs permanent staff as most of the current staff are outsourced and are contract employees.


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WATER FILTER & SOFTNER
YADGIRI
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E. CONCLUSION

Assessment of all Government CCIs in the 30 districts of Karnataka was undertaken by Enfold Proactive Health Trust, at the behest of the Department of Women and Child and the ICPS. The project was for a duration of 10 months from March 2019 till February 2020 with visits and assessment of all 81 CCIs in the districts. The CCIs included Children's Homes for boys and girls, Observation Homes for boys and girls, Children's Homes for children with intellectual disability, After Care homes for boys, and Shishu Grihas.

2,583 children from the 81 CCIs were part of the assessment and openly discussed anything they perceived as problems and they also provided recommendations for improving the CCI. Recommendations were also solicited from the 1,062 staff in 75 CCIs of 30 districts for making the CCI compliant as per the JJ Act. Sessions were conducted for the staff on child rights, POCSO Act, child sexual abuse, JJ Act compliance and other reporting procedures. Children in all CCIs were also given sessions on child rights, child sexual abuse, personal safety, life skills , menstrual hygiene and reproductive health.

Assessment of the implementation of the JJ Act, 2015 and the Model Rules on the ground with regard to functioning of CCIs was the primary objective. With this in mind the basic services needed for children such as infrastructure, food and nutrition, safety and security, education, health and wellness, mental health and ability to participate were taken as criterion for determining the compliance of CCIs.

In addition, the gaps and challenges in the CCIs were identified, that required immediate and long-term interventions to improve the conditions. We have provided suggestions and recommendations for improvements to the existing systems for infrastructure, relevant stakeholders including children, superintendents and staff.

Field Investigators were received very well by cooperative DCPOs, Superintendents and staff in all the 30 districts of Karnataka. Staff were eager to communicate and discuss issues and provide suggestions to improve the CCIs. Superintendents discussed what assistance they require in making the CCIs compliant with the best interests of children in mind. They expressed their helplessness in certain situations and requested for more staff, higher budgets and better infrastructure to run the CCIs.

One of the tools used in the study was an 'Attitude Scale' used to qualitatively measure the attitudes and implicit bias that the staff in CCIs had in dealing with the children. The data generated after analysis indicated that the staff were all in need of training and sensitization regarding empathy, sensitivity in talking to children and being non-judgemental towards them. In addition, the analysis found that there is a need to understand the different laws for children such as the JJ Act and Model Rules, the POCSO Act, child rights and the compliance required for running the CCIs.

The questionnaires that were formulated for the Superintendents, children, staff and the Field Investigators along with their observations threw light on the best practices, shortcomings and gaps, if any, in these institutions that hampered the compliance of the CCIs. The assessment also brought to light that the CCI person-in-charge and staff are genuinely interested in running them well and in accordance with the JJ Act but were limited by shortage of funds, shortage of staff, lack of proper infrastructure and deprivation of salary and amenities. They were trying to cope and manage with the given and existing resources, often making them frustrated, leading to low morale.

Children by far, were found to be happy in all the CCIs and were very thankful that they were getting good education, food and facilities for their stay. In all the districts of Karnataka, the CCI children go to school and stay there till the end of their education or whenever the family is able to take them back and provide for education with safe and regular living conditions. This was not seen in Bangalore District CCIs, since they have a large floating population of children who need repatriation to other States. Children in most CCI's in all districts were clean, dressed well and were thriving. The field investigators found that the CCIs required more vocational training, life skills and extracurricular activities to keep them engaged more so during holidays and vacation times. External agencies, NGOs and corporates can also be approached to assist them in this regard since CSR is mandatory in companies as a rule.

The biggest drawback observed in the CCIs of districts was the lack of a permanent Superintendent who could give a 100 % of their time for running the CCIs. Majority of the Superintendents are additional In-charge positions and are stretched with multi-tasking and are unable to spend all their time in the CCIs working with the children and attending to their needs.

Field Investigators who went into the CCIs in the 30 districts found that most of the CCIs had similar issues with regard to infrastructure. While some CCIs had excellent infrastructure, it appeared that several of the CCIs were in rental buildings and the majority were in Government owned buildings. Rental buildings did not comply with the standards prescribed in the JJ Act or JJ Model Rules. Space was less with children crammed into rooms that have been converted into dormitories. They did not have any indoor or outdoor space for recreation or relaxation. The buildings were not conducive to be run as CCIs. Kitchens were small and the dining hall was absent in many of them. In most of the government owned buildings, space was available for dormitories, dining halls and other facilities but the buildings were very old, few dated 80-100 years old and were urgently in need of repairs and replacement. An urgent recommendation in all districts of Karnataka would be to upgrade the existing CCIs' infrastructure by providing them the funds needed and making them compliant and safe.

A common complaint from all the staff in all the districts was regarding contract agencies that were providing staff for the CCIs. The agencies were not paying staff salaries on time up to several months and withholding more than necessary as deductions. This has led to low morale among staff and they are not very motivated to work with commitment because they are unable to subsist with the salary they get. Matters were brought to the attention of the department as

urgent intervention was required. Meetings were arranged with representatives of every district for redressal and changes were brought in immediately. Further follow-up is required for an ongoing process and more permanent staff are to be hired to improve the conditions.

A handful of the CCIs lacked basic amenities such as fans, clean drinking water, nutritious food, mesh on the windows, play areas, clean mattress/bedding, washing machines and clothes to wear. In these CCIs, the children complained that they are not given enough clothes per year and have to return the clothes to the CCI when they leave the institution. Since budget is provided for such basic essentials it was not understood why the CCIs were not including clothes and other essentials in their proposals. This seemed in violation of the rules laid down and requires instructions to be sent to all the CCIs from the department. Few CCIs lacked friendly, empathetic staff while several CCIs lacked a trained counsellor that the children could talk to.

There were boys' homes and observation homes in few districts that had staff indulging in corporal punishment as well as verbal and emotional abuse. These instances were brought to the notice of the field investigator by the children or when it was noticed was immediately conveyed to the core committee and to the department for immediate action. Children in these cases also had injury marks on their body and emotional abuse was evident during the sessions with children. The department proactively took immediate action under Section 75 and 82 of the JJ Act. The abusive staff were reported and suspended from their jobs. In a case wherein sexual abuse was reported in a CCI, prompt action was taken after reporting it to the department, by contacting the DCPO, local police, medical personnel and counsellors to engage and follow procedures as per the POCSO Act 2012.

One of the key recommendations for boys' homes is to separate the boys based on their age in order to run the CCI smoothly and prevent bullying and abuse among the children, enabling them to thrive and grow to their full potential as mandated in the Act.

CCIs catering to children with intellectual disabilities showed an inspiring resilience, dedication and management of the CCI, despite requiring additional help from experts to function, as it is a specialized home. The dedicated staff were struggling to cope with the demands of maintaining the children who need assistance 24/7. Their immediate needs were more staff, counsellors, mental health experts, and a van to take children to hospital during emergencies and more supplies.

The WCD and ICPS now have access to thorough vetted information in the form of records for each CCI from this extensive study. This can be used for reference and further action can be taken

We hope that the WCD will take forth the recommendations and ensure that the CCIs in Karnataka are compliant with the JJ Act 2015 and JJ Model Rules 2016.

We thank the Department of Women and Child Development for undertaking such a massive project and entrusting the same to Enfold Proactive Health Trust who were able to rise to the

occasion and complete the project; while ensuring that the best interest of children was in mind throughout the assessment study.

Requirement for CCI in Bengaluru Rural

Only 29 districts in Karnataka have CCIs. Bengaluru Rural does not have any CCIs currently. There is a sanction for an Observation Home for Boys. It is yet to be commenced. This would also reduce the overcrowding in the Bengaluru urban CCIs when commenced.

DATA COLLECTION TOOL TEMPLATES

Attitude Scale for Staff of OH (to be administered at the CCI)[1]

Name: **Designation:**
Number of years in the CCI:

Please signify your response by placing a tick mark.

S.No.	Statement	Strongly Agree (1)	Agree (2)	Undecided (3)	Disagree (4)	Strongly Disagree (5)
1.	CICLs are different from other children.					
2.	CICLs never change					
3.	Most CICLs are victims of circumstances and deserve to be helped					
4.	We should stop viewing CICLs as victims of society who deserve to be rehabilitated and start paying more attention to the victims of these criminals					
5.	It is not wise to trust a CICL					
6.	CICLs have feelings like the rest of us.					
7.	CICLs need affection and praise just like anybody else					
8.	Trying to rehabilitate CICLs is a waste of time and money					
9.	You never know when a CICL is telling the truth					
10.	CICLs are always trying to get something out of somebody					
11.	CICLs are plain immoral					
12.	CICLs should be under strict, harsh, discipline					
13.	Most CICLs can be rehabilitated					

[1] This scale is based on the various scales contained in http://www.csc-scc.gc.ca/research/092/r103_e.pdf

14.	Very little can be done in the Home to rehabilitate children					
15.	The treatment given to children in the Home is too good and that creates trouble					
16.	If you give CICL respect, he/she will give you the same					
17.	If an officer is lenient with children, they will take advantage of him/her					
18.	CICLs only respect brute force					
19.	In general, CICLs are bad people					
20.	A child who has come in conflict with the law will usually remain a criminal forever					
21.	The values of most CICLs are just like us					
22.	Most CICLs respond only to physical intervention or the threat of physical intervention					
23.	Showing them “who is boss” is the most effective method of managing children					
24.	If staff of the Home do not teach CICLs a lesson, no one will					
25.	Children who commit heinous offences should be sent to adult court					
26.	Sending children to jail will not stop them from committing crimes.					
27.	Putting people in prisons does not make much sense since it will only increase crime because prisons are schools of crime.					

28.	Improving homes for children makes them worse for the staff					
29.	So long as the inmates I supervise stay quiet and don't cause any trouble, I really don't care if they are getting rehabilitated or cured while they are in here					
30.	The only way to reduce crime by children in our society is to punish them, not try to rehabilitate them.					

Infrastructure Survey
ಮೂಲಭೂತ ಸೌಕರ್ಯದ ಸಮೀಕ್ಷೆ

Assessment of Government Child Care Institutions

ಸರ್ಕಾರಿ ಬಾಲ ಮಂದಿರಗಳ (ಮಕ್ಕಳ ಪಾಲನಾ ಕೇಂದ್ರಗಳು)ಮೌಲ್ಯ ಮಾಪನ

Commissioned under:
Integrated Child Protection Scheme
Department of Women and Child Development
Government of Karnataka
ಮಹಿಳಾ ಮತ್ತು ಮಕ್ಕಳ ಕಲ್ಯಾಣ ಇಲಾಖೆ
ಕರ್ನಾಟಕ ಸರ್ಕಾರ
ಇವರ ಸಮಗ್ರ ಮಕ್ಕಳ ಸಂರಕ್ಷಣಾ ಯೋಜನೆಯ ಅಡಿಯಲ್ಲಿ
ಅಧಿಕೃತವಾಗಿ ನಡೆಸಲಾಗಿದೆ

Conducted by:
Enfold Proactive Health Trust
ನಡೆಸುವವರು :
ಎನ್‌ಫೋಲ್ಡ್ ಪ್ರೊ ಆ್ಯಕ್ಟಿವ್ ಹೆಲ್ತ್‌ಟ್ರಸ್ಟ್

Type of CCI/ ಬಾಲ ಮಂದಿರದ ಮಾದರಿ	
District/ ಜಿಲ್ಲೆ	

Staff Details/	
Namc/ ಸಿಬ್ಬಂದಿ ವಿವರ	
Designation/ ಹೆಸರು	
Sign & scal/ ಹುದ್ದೆಯ ಹೆಸರು	
Datc/ ದಿನಾಂಕ	

Field Investigator Details/ ಕ್ಷೇತ್ರ ಪರಿಶೀಲಕರ (FI) ವಿವರ	
FI 1 Name & Sign/ FI 1 ಹೆಸರು ಮತ್ತು ಸಹಿ	
FI 2 Name & Sign/ FI 2 ಹೆಸರು ಮತ್ತು ಸಹಿ	
Datc/ದಿನಾಂಕ	

ಪರಿಚಯ

Introduction

The Department of Women and Child Development, Government of Karnataka, has initiated an assessment of its Child Care Institutions and Observation Homes to analyse if they are compliant as per the Juvenile Justice (JJ) (Care and Protection of Children) Act 2015 (JJ Act 2015) and the JJ Model Rules 2016.

ಕರ್ನಾಟಕ ಸರ್ಕಾರದ ಮಹಿಳಾ ಮತ್ತು ಮಕ್ಕಳ ಕಲ್ಯಾಣ ಇಲಾಖೆಯು, ಮಕ್ಕಳ ಪಾಲನಾ ಕೇಂದ್ರಗಳ ಮತ್ತು ವೀಕ್ಷಣಾಗೃಹಗಳ ನ್ಯಾಯ (ಮಕ್ಕಳ ಪಾಲನೆ ಮತ್ತು ಪೋಷಣೆ) ಕಾಯ್ದೆ, 2015 ಮತ್ತು ಬಾಲಾಪರಾಧಿಗಳಿಗೆ ನ್ಯಾಯದ ಮಾದರಿ ನಿಯಮಗಳು, 2016– ಇವುಗಳನ್ನು ಸಮರ್ಪಕವಾಗಿ ಅನುಸರಿಸುತ್ತಿದ್ದಾರೆಯೇ ಎಂಬುದನ್ನು ವಿಶ್ಲೇಷಿಸಲು ನಿರ್ಧರಿಸಿದೆ.

The Study has been entrusted to Enfold Proactive Health Trust, an organization working extensively on the issue of child sexual abuse (CSA) in Bengaluru and other districts in Karnataka. A representative of Enfold Trust will be meeting you to collect relevant information for the assessment study after this form is duly filled. We request you to kindly read the following statements carefully and submit your responses.

ಈ ಅಧ್ಯಯನವನ್ನು ಎನ್‌ಫೋಲ್ಡ್ ಟ್ರಸ್ಟ್ ಸಂಸ್ಥೆಗೆ ಒಪ್ಪಿಸಲಾಗಿದೆ. ಈ ಸಂಸ್ಥೆಯು ಬೆಂಗಳೂರಿನಲ್ಲಿ ಹಾಗೂ ಕರ್ನಾಟಕದ ಇತರ ಜಿಲ್ಲೆಗಳಲ್ಲಿ ಮಕ್ಕಳ ಲೈಂಗಿಕ ಶೋಷಣೆಯ ಬಗ್ಗೆ ವ್ಯಾಪಕವಾಗಿ ಕಾರ್ಯ ನಿರ್ವಹಿಸುತ್ತಿದೆ. ಈಗ ನೀಡಲಾಗಿರುವ ಈ ನಮೂನೆಯನ್ನು ನೀವು ಸಮರ್ಪಕವಾಗಿ ಭರ್ತಿ ಮಾಡಿದ ನಂತರ, ಎನ್‌ಫೋಲ್ಡ್ ಟ್ರಸ್ಟ್‌ನ ಪ್ರತಿನಿಧಿಯು ಮೌಲ್ಯಮಾಪನಕ್ಕೆ ಸಂಬಂಧಿಸಿದ ಮಾಹಿತಿಯನ್ನು ಸಂಗ್ರಹಿಸಲು ನಿಮ್ಮನ್ನು ಭೇಟಿಯಾಗುತ್ತಾರೆ. ದಯವಿಟ್ಟು ಈ ಕೆಳಕಂಡ ಹೇಳಿಕೆಗಳನ್ನು ಎಚ್ಚರಿಕೆಯಿಂದ ಓದಿದ ನಂತರ ನಿಮ್ಮ ಪ್ರತಿಕ್ರಿಯೆಗಳನ್ನು ಸಲ್ಲಿಸ ಬೇಕೆಂದು ವಿನಂತಿಸುತ್ತೇವೆ.

Any information shared as part of the study will be used to support you in strengthening processes and systems in the home environment. Therefore we request you to share information and your experiences to the best of your knowledge. Request you to kindly fill all aspects of this form for effective implementation of this project.

ಈ ಅಧ್ಯಯನದಲ್ಲಿ ಹಂಚಿಕೊಂಡಂತಹ ಯಾವುದೇ ಮಾಹಿತಿಯನ್ನು ಈ ಮಕ್ಕಳ ಪಾಲನಾ ಕೇಂದ್ರದ ಪರಿಸರದ ವ್ಯವಸ್ಥೆಗಳನ್ನು ಇನ್ನೂ ಸಶಕ್ತಗೊಳಿಸುವ ಪ್ರಕ್ರಿಯೆಯಲ್ಲಿ ನಿಮಗೆ ನೆರವಾಗುವಲ್ಲಿ ಬಳಸಲಾಗುತ್ತದೆ. ಆದ್ದರಿಂದ ನಿಮ್ಮ ಅರಿವಿಗೆ ಬಂದಂತಹ ಎಲ್ಲಾ ಮಾಹಿತಿಯನ್ನು ಮತ್ತು ಅನುಭವಗಳನ್ನು ಮುಚ್ಚುಮರೆಯಿಲ್ಲದೆ ಹಂಚಿಕೊಳ್ಳಬೇಕೆಂದು ವಿನಂತಿಸುತ್ತೇವೆ. ಈ ನಮೂನೆಯಲ್ಲಿ ನಮೂದಿಸಿರುವ ಎಲ್ಲಾ ಅಂಶಗಳನ್ನು ಭರ್ತಿ ಮಾಡುವ ಮೂಲಕ ಈ ಯೋಜನೆಯನ್ನು ಪರಿಣಾಮಕಾರಿಯಾಗಿ ಕಾರ್ಯಗತಗೊಳಿಸಲು ನೆರವಾಗಬೇಕೆಂದು ಕೋರುತ್ತೇವೆ.

We hope that the information you share with us will help improve the implementation of JJ Act in Karnataka State and improve the experiences of children who benefit from this provision

ನಿಮ್ಮ ನಮ್ಮೊಡನೆ ಹಂಚಿಕೊಳ್ಳುವ ಮಾಹಿತಿಯಿಂದ ಈ "ಬಾಲಾಪರಾಧಿಗಳಿಗೆ ನ್ಯಾಯ" ಕಾಯ್ದೆಯನ್ನು ಕರ್ನಾಟಕ ರಾಜ್ಯದಲ್ಲಿ ಉತ್ತಮವಾಗಿ ಅನುಷ್ಠಾನಗೊಳಿಸಲು ನೆರವಾಗುವುದು ಎಂದು ಆಶಿಸುತ್ತೇವೆ, ಹಾಗೂ ಈ ಅವಕಾಶದಿಂದ ಲಾಭ ಪಡೆಯುವ ಮಕ್ಕಳ ಸ್ಥಿತಿಗತಿ ಮತ್ತು ಅನುಭವಗಳು ಉತ್ತಮಗೊಳ್ಳಬಹುದು ಎಂದು ಬಯಸುತ್ತೇವೆ.

Instructions:

1. Information provided should be accurate and true.
2. The completed questionnaire should be submitted to the representative conducting the study
3. Please contact Ms. Suja Sukumaran (9008320666) if you need any clarifications while completing the form.

ಸೂಚನೆಗಳು :

1) ನೀಡಿರುವ ಮಾಹಿತಿಯು ನಿಖರವಾಗಿದ್ದು, ಸತ್ಯವಾಗಿರಬೇಕು.
2) ಪೂರ್ಣಗೊಳಿಸಿದ ಪ್ರಶ್ನಾವಳಿಯನ್ನು ಈ ಅಧ್ಯಯನ ನಡೆಸುತ್ತಿರುವ ಪ್ರತಿನಿಧಿಗೆ ಸಲ್ಲಿಸಬೇಕು/ನೀಡಬೇಕು.
3) ಈ ನಮೂನೆಯನ್ನು ಭರ್ತಿ ಮಾಡುವಾಗ ಏನಾದರೂ ಸ್ಪಷ್ಟೀಕರಣದ ಅಗತ್ಯವಿದ್ದರೆ ಬಾಬು (8722680635) ಅವರನ್ನು ಸಂಪರ್ಕಿಸಬಹುದು.

SECTION I
ವಿಭಾಗ – I

1. CCI DETAILS/ ಮಕ್ಕಳ ಪಾಲನಾ ಕೇಂದ್ರದ ವಿವರಗಳು					
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ				FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Type of institution/	(✔)	**Children/ ಮಕ್ಕಳು**	(✔)	V	**ಟೀಕೆಗಳು**
ಕೇಂದ್ರದ ಮಾದರಿ					
Boy's Home (BH)		Children in Need of Care & Protection (CNCP)			
ಬಾಲಕರ ಮಂದಿರ		ಆರೈಕೆ ಮತ್ತು ಸುರಕ್ಷತೆಯ ಅಗತ್ಯವಿರುವ ಮಕ್ಕಳು			
Girl's Home (GH)		Children in Conflict with Law (CCL)			
ಬಾಲಕಿಯರ ಮಂದಿರ		ಕಾನೂನಿನೊಡನೆ ಸಂಘರ್ಷವಿರುವ ಮಕ್ಕಳು			
Observation Home (OH)		Both			
ವೀಕ್ಷಣಾ ಮಂದಿರ		ಬಾಲಕ, ಬಾಲಕಿಯರು ಇಬ್ಬರೂ			
Place of Safety (POS)					
ಸುರಕ್ಷಿತ ಸ್ಥಳ					
Facility/ ಸೌಕರ್ಯಗಳು					
Rented		Owned			
ಬಾಡಿಗೆ ವಸತಿ		ಸ್ವಂತ ವಸತಿ			
Capacity/ ಸ್ಥಳಾವಕಾಶ					
Total		Current occupancy			
ಕೇಂದ್ರದಲ್ಲಿ ಒಟ್ಟು		ಪ್ರಸ್ತುತ ಇಲ್ಲಿರುವ ಮಕ್ಕಳ ಸಂಖ್ಯೆ			

ಸ್ಥಳಾವಕಾಶ ಲಭ್ಯ					

2. OCCUPANCY/ ಇಲ್ಲಿರುವ ಮಕ್ಕಳ ಪ್ರಸ್ತುತ ಸಂಖ್ಯಾ ವಿವರ				
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ			FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Age	No. of children	Comments	V	Comments
ವಯಸ್ಸು	ಮಕ್ಕಳ ಸಂಖ್ಯೆ	ಟೀಕೆಗಳು	ಟೀಕೆಗಳು	
0-6				
7-11				
12-15				
16-18				

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3. GEOGRAPHIC PROFILE OF CHILDREN/ ಮಕ್ಕಳ ಜನನದ ಭೌಗೋಳಿಕ ವಿವರ				
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ			FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
From	No.	Location	V	Comments
ಈ ರಾಜ್ಯದ / ದೇಶದಿಂದ	ಸಂಖ್ಯೆ	ಸ್ಥಳ	ಟೀಕೆಗಳು	
Karnataka/ ಕರ್ನಾಟಕ				Take photo of board with information ಮಾಹಿತಿಯಿರುವ ಬೋರ್ಡ್/ ಫಲಕದ ಫೋಟೋ ತೆಗೆದುಕೊಳ್ಳಿ
Other states/ ಇತರ ರಾಜ್ಯಗಳು				

Other countries/ ಇತರ ದೇಶಗಳು				

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4. CHILDREN WITH DISABILITIES/ ವಿಕಲ ಚೇತನ ಮಕ್ಕಳು				
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ			FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
No. of children	Type of disability	Comments	V	Comments
ಮಕ್ಕಳ ಸಂಖ್ಯೆ	ಅಂಗವಿಕಲತೆಯ ವಿವರ	ಟೀಕೆಗಳು	ಟೀಕೆಗಳು	

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5. STAFF/ ಸಿಬ್ಬಂದಿ ವರ್ಗ							
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ						FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Designation	No.	Sex (m/f)	No. of years in present CCI	Type of training and year received	Comments	V	Comments
ಹುದ್ದೆಯ ಹೆಸರು	ಸಂಖ್ಯೆ	ಲಿಂಗ ಪು/ಸ್ತ್ರೀ	ಈ ಕೇಂದ್ರದಲ್ಲಿ ರುವ ವರ್ಷಗಳ ಸಂಖ್ಯೆ	ತರಬೇತಿ ಪಡೆದ, ರೀತಿ ಮತ್ತು ಪಡೆದ ವರ್ಷ	ಟೀಕೆಗಳು	ಟೀಕೆಗಳು	

Superintendent/ ಅಧೀಕ್ಷಕರು							
Probation officer/ ಅರ್ಹತಾ ಪರೀಕ್ಷಣೆಯಲ್ಲಿರುವ ಅಧಿಕಾರಿ							
Counsellor/ ಆಪ್ತ ಸಮಾಲೋಚಕ							
Psychologist/ ಮನಶ್ಶಾಸ್ತ್ರಜ್ಞ							
House mother/ ಮಂದಿರದ ತಾಯಿ							
House father/ ಮಂದಿರದ ತಂದೆ							
Educator/ಶಿಕ್ಷಕರು							
Physician/ ವೈದ್ಯರು							
Paramedical staff/ ವೈದ್ಯ ಸಹಾಯಕ ಸಿಬ್ಬಂದಿ							
Babysitter/ಶಿಶು ಪಾಲಕ/ಕಿ							
Accountant/ ಲೆಕ್ಕಾಧಿಕಾರಿ							
Art/Craft/Activity Teacher/ ಕಲೆ/ಕರಕುಶಲಕಲೆ/ ಚಟುವಟಿಕೆಯ ಶಿಕ್ಷಕರು							
PT instructor/ ದೈಹಿಕ ಶಿಕ್ಷಕರು							

Yoga Trainer/ ಯೋಗ ತರಬೇತಿದಾರರು							
Cook/ ಅಡುಗೆಯವರು							
Helper/ಸಹಾಯಕರು							
Housekeeping/ ಕಟ್ಟಡದ ಉಸ್ತುವಾರಿ ಸಿಬ್ಬಂದಿ							
Driver/ ಚಾಲಕರು							
Gardener/ ಮಾಲಿ							
Security guard/ ಕಾವಲುಗಾರರು							

6. ROOMS/ ಕೊಠಡಿಗಳು								
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ					FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ			
Room	No. of rooms	Capacity	Unit size (sq. ft.)	Comments	V	FS *	CS1*	Comments
ಕೊಠಡಿ	ಕೊಠಡಿಗಳ ಸಂಖ್ಯೆ	ಸ್ಥಳಾವಕಾಶ	ಕೋಣೆಯ ಅಳತೆ	ಟೀಕೆಗಳು				ಟೀಕೆಗಳು
Dormitories/ ಮಕ್ಕಳು ವಾಸಿಸುವ ಕೊಠಡಿಗಳು								
Classrooms/ ತರಗತಿಯ ಕೊಠಡಿಗಳು								

Vocational training room/ ವೃತ್ತಿಪರ ತರಬೇತಿಯ ಕೊಠಡಿ								
Sick room/ ರೋಗಿಗಳಿರುವ ಕೊಠಡಿ								
Counseling room/ ಆಪ್ತ ಸಲಹೆ ನೀಡುವ ಕೊಠಡಿ								
Kitchen/ ಅಡುಗೆ ಮನೆ								
Dining Hall/ ಭೋಜನ ಶಾಲೆ								
Store room/ ಉಗ್ರಾಣ								
Recreation room/ ಮನರಂಜನಾ ಕೊಠಡಿ								
Living room/ ಹಜಾರ								
Library/ ಗ್ರಂಥಾಲಯ								
Area for washing utensils/ ಪಾತ್ರೆಗಳನ್ನು ತೊಳೆಯುವ ಸ್ಥಳ								
Superintendent office rooms/ ಅಧೀಕ್ಷಕರ ಕಚೇರಿಯ ಕೊಠಡಿ								
Superintendent residence rooms/ ಅಧೀಕ್ಷಕರ ಮನೆಯ ಕೊಠಡಿ								
Workshop/ ಕಾರ್ಯಾಗಾರ								
JJB/CWC room/ JJB/CWC ಕೋಣೆ								
Playground/ ಆಟದ ಮೈದಾನ								

Toilets/ಶೌಚಾಲಯಗಳು								
Bathrooms /ಸ್ನಾನದ ಕೋಣೆಗಳು								

7. FACILITIES/ ಸೌಕರ್ಯಗಳು				
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ			FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Facilities	Present (✔)	Comments	V	Comments
ಸೌಕರ್ಯಗಳು	ಇದೆ	ಟೀಕೆಗಳು	ಟೀಕೆಗಳು	
Non slippery floor/ ಜಾರದೆ ಇರುವ ನೆಲ				
Adequate lighting/ ಸಾಕಷ್ಟು ಬೆಳಕು				
Ventilation/ ಸಾಕಷ್ಟು ಗಾಳಿ ಬೆಳಕಿನ ವ್ಯವಸ್ಥೆ				
Clean and safe drinking water/ ಶುದ್ಧ ಮತ್ತು ಸುರಕ್ಷಿತ ಕುಡಿಯುವ ನೀರು				
Clean toilets/ ಸ್ವಚ್ಛವಾದ ಶೌಚಾಲಯಗಳು				
Gender appropriate toilets/ ಬಾಲಕ ಬಾಲಕಿಯರಿಗೆ ಪ್ರತ್ಯೇಕ ಶೌಚಾಲಯಗಳು				
High walls/ ಎತ್ತರದ ಗೋಡೆಗಳು				
Barbed wire fencing/ ತಂತಿ ಕಂಬಿಯ ಬೇಲಿ				
First aid kit/ ಪ್ರಥಮ ಚಿಕಿತ್ಸಾ ಪೆಟ್ಟಿಗೆ				
Fire extinguishers in the kitchen/ ಅಡುಗೆಮನೆಯಲ್ಲಿ ಅಗ್ನಿ ಶಾಮಕ ಸಾಧನ				

Proper storage/ಸೂಕ್ತ ದಾಸ್ತಾನು ಸಂಗ್ರಹಣೆ				
Inspection of electrical installations/ವಿದ್ಯುತ್ ಜೋಡಣೆಗಳ ತಪಾಸಣೆ				
Inspection of food articles/ ಆಹಾರ ಪದಾರ್ಥಗಳ ತಪಾಸಣೆ				
Water storage/ನೀರಿನ ಸಂಗ್ರಹ				
Emergency lighting/ ತುರ್ತು ದೀಪದ ವ್ಯವಸ್ಥೆ				
Fly-proofing/ನೊಣಗಳು ಇಲ್ಲದಿರುವಿಕೆ				
Area for washing utensils/ಪಾತ್ರೆಗಳನ್ನು ತೊಳೆಯುವ ಜಾಗ				
Treated, safe drinking water/ಶುದ್ಧೀಕರಿಸಿದ, ಸುರಕ್ಷಿತ ಕುಡಿಯುವ ನೀರು				
Bathrooms/ಸ್ನಾನಗೃಹಗಳು				
Running water in the toilet/ಶೌಚಾಲಯದ ನಲ್ಲಿಯಲ್ಲಿ ನಿರಂತರ ನೀರು ಬರುವಿಕೆ				
Hot water for bathing/ಸ್ನಾನಕ್ಕೆ ಬಿಸಿನೀರಿನ ವ್ಯವಸ್ಥೆ				

8. OFFICE EQUIPMENT/ ಕಚೇರಿಯ ಸಲಕರಣೆ/ಸಾಮಗ್ರಿಗಳು					
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ			FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ		
Item	No.	Comments	V	FS*	Comments

ವಸ್ತು	ಸಂಖ್ಯೆ	ಟೀಕೆಗಳು	ಟೀಕೆಗಳು		
Computer sets/ ಕಂಪ್ಯೂಟರ್ ಯಂತ್ರ					
Photocopier/ಫೋಟೋಕಾಪಿ/ನಕಲು ಪ್ರತಿಮಾಡುವ ಯಂತ್ರ					
Printer/ ಪ್ರಿಂಟರ್/ ಮುದ್ರಣ ಯಂತ್ರ					
Scanner/ ಸ್ಕ್ಯಾನ್ ಮಾಡುವ ಯಂತ್ರ					
Fax/ಫ್ಯಾಕ್ಸ್					
Telephone/ ಟೆಲಿಫೋನ್/ ದೂರವಾಣಿ					
Internet facility/ ಇಂಟರ್ ನೆಟ್/ ಅಂತರ್ಜಾಲ ಸೌಕರ್ಯ					
Webcam/ ವೆಬ್ ಕ್ಯಾಮೆರಾ					
Furniture for officials/ ಅಧಿಕಾರಿಗಳಿಗೆ ಪೀಠೋಪಕರಣಗಳು					
Wheelchairs and stretchers/ ಗಾಲಿ ಕುರ್ಚಿ ಮತ್ತು ತಳ್ಳುವ ಮಂಚ (ಸ್ಟ್ರೆಚರ್)					
Projector/ಪ್ರೊಜೆಕ್ಟರ್					
Tables/ ಮೇಜುಗಳು					
Benches/ಬೆಂಚುಗಳು					

9. BEDROOMS AND BATHROOMS/ ಮಲಗುವ ಕೋಣೆಗಳು ಮತ್ತು ಸ್ನಾನದ ಕೋಣೆಗಳು							
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ					FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ		
	(✔)		(✔	Comments	V	CS1*	Comments

				)				
					ಟೀಕೆಗಳು			ಟೀಕೆಗಳು
Separate dormitories for different age groups/ ಬೇರೆ ಬೇರೆ ವಯಸ್ಸಿನವರಿಗೆ ಪ್ರತ್ಯೇಕ ಮಲಗುವ ಕೋಣೆಗಳು	Yes / ಹೌದು		No/ ಇಲ್ಲ					
Bed type/ ಹಾಸಿಗೆಯ ಮಾದರಿ	Bed/ ಹಾಸಿಗೆ		Floor/ ನೆಲ				CS2*	
Separate bathrooms for different age groups/ ಬೇರೆ ಬೇರೆ ವಯಸ್ಸಿನವರಿಗೆ ಪ್ರತ್ಯೇಕ ಸ್ನಾನದ ಕೋಣೆಗಳು	Yes / ಹೌದು		No/ ಇಲ್ಲ					

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10. CLEANING AGENTS AND METHODS/ ಸ್ವಚ್ಛಗೊಳಿಸುವ ವಿಧಾನ ಮತ್ತು ಬಳಸುವ ವಸ್ತುಗಳು				
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ			FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Facilities/ services	Used (✔)	Comments	V	Comments
ಸೌಕರ್ಯಗಳು/ ಸೇವೆಗಳು	ಬಳಸಲಾಗುತ್ತದೆ (√)	ಟೀಕೆಗಳು	ಟೀಕೆಗಳು	
Broom/ಪೊರಕೆ				
Pesticide spray/ ಕೀಟನಾಶಕಗಳನ್ನು ಸಿಂಪಡಿಸುವುದು				
Effective bug killing agents/ ಪರಿಣಾಮಕಾರಿಯಾದ ತಿಗಣೆ ನಾಶಕದ ಬಳಕೆ				
Phenyl and cleaning acid/ ಫೆನಾಯಿಲ್ ಮತ್ತು ಸ್ವಚ್ಛಗೊಳಿಸುವ ಆ್ಯಸಿಡ್				

Mosquito repellent machines/ಸೊಳ್ಳೆ ನಿವಾರಕ ಯಂತ್ರಗಳು				
Hot water for bathing/ಸೂಕ್ತ ಬಿಸಿ ಚರಂಡಿ ವ್ಯವಸ್ಥೆ				
Proper drainage system/ಸ್ನಾನಕ್ಕೆ ಬಿಸಿ ನೀರು ಪೂರೈಕೆ				
Arrangements for disposing garbage/ ಕಸ/ ತ್ಯಾಜ್ಯ ವಿಸರ್ಜನೆಯ ವ್ಯವಸ್ಥೆ				
Daily sweeping and wiping of all floors/ ಎಲ್ಲಾ ನೆಲಗಳನ್ನೂ ಪ್ರತಿನಿತ್ಯ ಗುಡಿಸುವುದು ಮತ್ತು ಒರೆಸುವುದು				

SECTION II
ವಿಭಾಗ – II

11. BEDDING/ ಹಾಸಿಗೆ								
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ							FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Item	Provision (✔)		Frequency (Every __ months)	Quantity per child	Units	Comments	V	Comments
	At time of admission	Periodically						
ವಸ್ತುವಿನ ಹೆಸರು	ಒದಗಿಸಲಾಗಿದೆ (√)		ಪುನರಾವರ್ತನೆ (ಪ್ರತಿ–ತಿಂಗಳಲ್ಲಿ ಒಮ್ಮೆ)	ಪ್ರತಿ ಮಗುವಿಗೂ ನೀಡುವ ಪ್ರಮಾಣ	ಸಂಖ್ಯೆ		ಟೀಕೆಗಳು	
	ದಾಖಲಾದಾಗ	ನಿಯತ ಕಾಲಿಕವಾಗಿ						
Mattress/ ಹಾಸಿಗೆ					pieces/ ಪೀಸ್‌ಗಳು			

Cotton durry/ ಹತ್ತಿಯ ಜಮಖಾನೆ					pieces/ ಪೀಸ್‌ಗಳು			
Cotton bed sheets/ ಹಾಸಿಗೆ ಮೇಲೆ ಹಾಸುವ ದುಪ್ಪಟಿ					pieces/ ಪೀಸ್‌ಗಳು			
Pillow/ ದಿಂಬು					pieces/ ಪೀಸ್‌ಗಳು			
Pillow Covers/ ದಿಂಬಿನ ಚೀಲ					pieces/ ಪೀಸ್‌ಗಳು			
Cotton blankets/ ಹತ್ತಿಯ ಹೊದಿಕೆ					pieces/ ಪೀಸ್‌ಗಳು			
Cotton filled quilt/ ಹತ್ತಿ ತುಂಬಿದ ರಜಾಯಿ					pieces/ ಪೀಸ್‌ಗಳು			
Mosquito nets/ ಸೊಳ್ಳೆ ಪರದೆ					pieces/ ಪೀಸ್‌ಗಳು			
Cotton towels/ ಹತ್ತಿಯ ಟವೆಲ್‌ಗಳು					pieces/ ಪೀಸ್‌ಗಳು			

12. BOYS CLOTHING/ ಬಾಲಕರ ಉಡುಪುಗಳು

SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ							FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Item	Provision (✔)		Frequency (Every __ months)	Quantity per child	Units	Comments	V	Comments
	At time of admission	Periodically						
ವಸ್ತುವಿನ ಹೆಸರು	ಒದಗಿಸಲಾಗಿದೆ (√)		ಪುನರಾವರ್ತನೆ (ಪ್ರತಿ–ತಿಂಗಳಲ್ಲಿ ಒಮ್ಮೆ)	ಪ್ರತಿ ಮಗುವಿಗೂ ನೀಡುವ ಪ್ರಮಾಣ	ಸಂಖ್ಯೆ		ಟೀಕೆಗಳು	
	ದಾಖಲಾದಾಗ	ನಿಯತಕಾಲಿಕವಾಗಿ						
Shirts/ ಶರ್ಟ್ಸ್ / ಅಂಗಿಗಳು					pieces/ ಪೀಸ್‌ಗಳು			
Shorts/ ಶಾರ್ಟ್ಸ್/ ಚಲ್ಲಣ/ ಉದ್ದದ ಚಡ್ಡಿ					pieces/ ಪೀಸ್‌ಗಳು			
Pants/ ಪ್ಯಾಂಟ್/ ಷರಾಯಿ					pieces/ ಪೀಸ್‌ಗಳು			
Age appropriate undergarments/ ವಯಸ್ಸಿಗೆ ತಕ್ಕ ಒಳ ಉಡುಪುಗಳು					pieces/ ಪೀಸ್‌ಗಳು			
Woolen jerseys (full sleeves)/ ಉಣ್ಣೆಯ ಜಾಕೀಟು (ಉದ್ದ ತೋಳಿನದು)					pieces/ ಪೀಸ್‌ಗಳು			
Woolen jerseys (half sleeves)/ ಉಣ್ಣೆಯ ಜಾಕೀಟು (ಅರ್ಧ ತೋಳಿನದು)					pieces/ ಪೀಸ್‌ಗಳು			

Woolen caps/ ಉಣ್ಣೆಯ ಟೋಪಿ					pieces/ ಪೀಸ್‌ಗಳು			
Kurta pyjama for nightwear/ ರಾತ್ರಿ ಉಡುಪು– ಕುರ್ತಾ ಪೈಜಾಮ					pieces/ ಪೀಸ್‌ಗಳು			

13. GIRLS CLOTHING/ ಬಾಲಕಿಯರ ಉಡುಪುಗಳು								
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ							FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Item	Provision (✔)		Frequency (Every __ months)	Quantity per child	Units	Comments	V	Comments
	At time of admission	Periodically						
ವಸ್ತುವಿನ ಹೆಸರು	ಒದಗಿಸಲಾಗಿದೆ (√)		ಪುನರಾವರ್ತನೆ (ಪ್ರತಿ– ತಿಂಗಳಲ್ಲಿ ಒಮ್ಮೆ)	ಪ್ರತಿ ಮಗುವಿಗೂ ನೀಡುವ ಪ್ರಣಾಮ	ಸಂಖ್ಯೆ	ಟೀಕೆಗಳು	ಟೀಕೆಗಳು	
	ದಾಖಲಾದಾಗ	ನಿಯತಕಾಲಿಕವಾಗಿ						
Skirt and blouse/ Salwar kameez/ Half saree with blouse and petticoat/ ಲಂಗ ಮತ್ತು ರವಿಕೆ (ಬ್ಲೌಸ್) ಸಲ್ವಾರ್ ಕಮೀಜ್/ ಲಂಗ, ಬ್ಲೌಸ್ ಜೊತೆ ದಾವಣಿ					pieces/ ಪೀಸ್‌ಗಳು			
Age appropriate undergarments/ ವಯಸ್ಸಿಗೆ ತಕ್ಕ ಒಳ ಉಡುಪುಗಳು					pieces/ ಪೀಸ್‌ಗಳು			
Sanitary					pieces/ ಪೀಸ್‌ಗಳು			

towels/napkins/ ಸ್ಯಾನಿಟರಿ ಟವೆಲ್‌ಗಳು/ ನ್ಯಾಪಕಿನ್‌ಗಳು								
Woolen sweaters/ ಉಣ್ಣೆಯ ಸ್ವೆಟರ್‌ಗಳು					scts/ ಸೆಟ್‌ಗಳು			
Woolen shawls/ ಉಣ್ಣೆಯ ಶಾಲುಗಳು					piccs/ ಪೀಸ್‌ಗಳು			
Nightwear/ ರಾತ್ರಿ ಉಡುಪು					pieces/ ಪೀಸ್‌ಗಳು			

14. MISCELLANEOUS ARTICLES/ ಹಲವು ಬಗೆಯ ವಸ್ತುಗಳು								
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ							FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Item	Provision (✔)		Frequency (Every __ months)	Quantity per child	Units	Comments	V	Comments
	At time of admission	Periodically						
ವಸ್ತುವಿನ ಹೆಸರು	ಒದಗಿಸಲಾಗಿದೆ (√)		ಪುನರಾವರ್ತನೆ (ಪ್ರತಿ–ತಿಂಗಳಲ್ಲಿ ಒಮ್ಮೆ)	ಪ್ರತಿ ಮಗುವಿಗೂ ನೀಡುವ ಪ್ರಮಾಣ	ಸಂಖ್ಯೆ	ಟೀಕೆಗಳು	ಟೀಕೆಗಳು	
	ದಾಖಲಾದಾಗ	ನಿಯತಕಾಲಿಕವಾಗಿ						
Slippers/ ಚಪ್ಪಲಿಗಳು					pairs/ ಜೊತೆ			
Sports shoes/ ಆಟದಲ್ಲಿ ಬಳಸುವ ಶೂಗಳು					pairs/ ಜೊತೆ			

School uniform/ ಶಾಲೆಯ ಸಮವಸ್ತ್ರ					sets/ ಸೆಟ್‌ಗಳು			
School bag/ ಶಾಲೆಯ ಚೀಲ					pieces/ ಪೀಸ್‌ಗಳು			
School shoes/ ಶಾಲೆಯ ಶೂಗಳು					pairs/ ಜೊತೆ			
Handkerchiefs / ಕರವಸ್ತ್ರಗಳು					pieces/ ಪೀಸ್‌ಗಳು			
Socks/ಕಾಲು ಚೀಲಗಳು					pairs/ ಜೊತೆ			
Stationery/ ಪುಸ್ತಕ, ಪೆನ್ಸಿಲ್, ಪೆನ್ ಇತ್ಯಾದಿ ವಸ್ತುಗಳು					sets/ ಸೆಟ್‌ಗಳು			

14. TOILETRIES/ ದಿನನಿತ್ಯ ಬಳಸುವ ಪ್ರಸಾದನಗಳು								
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ							FI REMARKS/ F.I.ಅಭಿಪ್ರಾಯ	
Item	Provision (✔)		Frequency (Every __ months)	Quantity per child	Units	Comments	V	Comments
	At time of admission	Periodically						
ವಸ್ತುವಿನ ಹೆಸರು	ಒದಗಿಸಲಾಗಿದೆ (√)		ಪುನರಾವರ್ತನೆ (ಪ್ರತಿ–ತಿಂಗಳಲ್ಲಿ ಒಮ್ಮೆ)	ಪ್ರತಿ ಮಗುವಿಗೂ ನೀಡುವ ಪ್ರಮಾಣ	ಸಂಖ್ಯೆ	ಟೀಕೆಗಳು	ಟೀಕೆಗಳು	
	ದಾಖಲಾದಾಗ	ನಿಯತಕಾಲಿಕವಾಗಿ						
Hair oil/ ಕೇಶ ತೈಲ					ml/ಮಿ.ಲೀ.			
Toilet soap/ Hand wash /					bars/ ಬಾರ್‌ಗಳು			

ಕೈ ತೊಳೆಯುವ ಸಾಬೂನು								
Toothbrush ಹಲ್ಲುಜ್ಜುವ ಬ್ರಷ್ /					pieces/ ಪೀಸ್‌ಗಳು			
Toothpaste/ ಟೂತ್ ಪೇಸ್ಟ್					tubes/ ಟ್ಯೂಬ್‌ಗಳು			
Comb/ ಬಾಚಣಿಗೆ					pieces/ ಪೀಸ್‌ಗಳು			
Shampoo/ ಶ್ಯಾಂಪೂ					packets/ ಪ್ಯಾಕೆಟ್‌ಗಳು			
Bathing soap/ ಸ್ನಾನದ ಸಾಬೂನು					bars/ ಬಾರ್‌ಗಳು			
Hair clip/band/ ಕೂದಲಿಗೆ ಧರಿಸುವ ಕ್ಲಿಪ್/ಬ್ಯಾಂಡ್					pieces/ ಪೀಸ್‌ಗಳು			
Moisturizer/ Cold cream/ ಒಣ ಚರ್ಮಕ್ಕೆ ಹಚ್ಚುವ ಕ್ರೀಂ					ml/ ಮಿ.ಲೀ.			

SECTION III
ವಿಭಾಗ – III

15. MANAGEMENT COMMITTEE/ ಆಡಳಿತ ಸಮಿತಿ						
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ					FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Constituted (✔)/ ರಚಿಸಲಾಗಿದೆ	Yes ಹೌದು		No ಇಲ್ಲ		V	Comments ಟೀಕೆಗಳು
Dates of last three						

meetings/ ಈ ಹಿಂದಿನ ಮೂರು ಸಭೆಗಳ ದಿನಾಂಕಗಳು			

16. MANAGEMENT COMMITTEE MEMBERS/ ಆಡಳಿತ ಸಮಿತಿಯ ಸದಸ್ಯರು			
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ		FI REMARKS/F.I. ಅಭಿಪ್ರಾಯ	
Name/ ಹೆಸರು	Designation/ ಹುದ್ದೆಯ ಹೆಸರು	V	Comments ಟೀಕೆಗಳು

17. CHILDREN'S COMMITTEE/ ಮಕ್ಕಳ ಸಮಿತಿ	
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ	FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ

Constituted (✔)/ ರಚಿಸಲಾಗಿದೆ	Ycs/ ಹೌದು		No/ ಇಲ್ಲ		V	Comments ಟೀಕೆಗಳು
Dates of last three meetings/ ಈ ಹಿಂದಿನ ಮೂರು ಸಭೆಗಳ ದಿನಾಂಕಗಳು						

18. CWC/ JJB/ ಮಕ್ಕಳ ಕಲ್ಯಾಣ ಸಮಿತಿ/ಬಾಲನ್ಯಾಯಾಂಗ ಸಮಿತಿ						
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ					FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Visited in last one year (✔) ಹಿಂದಿನ ಒಂದು ವರ್ಷದಲ್ಲಿ– ಭೇಟಿ ನೀಡಿದ್ದಾರೆ	Yes/ ಹೌದು		No/ ಇಲ್ಲ		V	Comments ಟೀಕೆಗಳು
Dates of visit/ಭೇಟಿ ನೀಡಿದ ದಿನಾಂಕಗಳು						

19. EDUCATIONAL FACILITIES/ ಶೈಕ್ಷಣಿಕ /ವಿದ್ಯಾಭ್ಯಾಸದ ಸೌಕರ್ಯಗಳು							
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ						FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Educational facilities	Age group	No. of childre n	Inside CCI	Outside CCI	Name of institution/ service provider	V	Comments
ಶೈಕ್ಷಣಿಕ ಸೌಕರ್ಯಗಳು	ವಯಸ್ಸಿನ ಗುಂಪು	ಮಕ್ಕಳ ಸಂಖ್ಯೆ	ಕೇಂದ್ರದ ಒಳಗೆ	ಕೇಂದ್ರದ ಹೊರಗೆ	ಸಂಸ್ಥೆಯ ಹೆಸರು/ ಸೇವಾಸಂಸ್ಥೆ	ಟೀಕೆಗಳು	
Mainstream school/ ವ್ಯವಸ್ಥಿತ ಕ್ರಮಬದ್ಧ ಶಾಲೆ							
Bridge school/ಸಂಪರ್ಕ ಸೇತುಕ್ರಮ ಅನುಸರಿಸುವ ಶಾಲೆ							

Open School/ ಮುಕ್ತ ಶಾಲೆ							
Non-formal education/ ಅನೌಪಚಾರಿಕ ಶಿಕ್ಷಣ							
Specialised trainers and experts for children with special needs/ವಿಶೇಷ ನೆರವಿನ ಅಗತ್ಯವಿರುವ ಮಕ್ಕಳಿಗೆಂದು ತಜ್ಞರು ಮತ್ತು ತರಬೇತುಗಾರರು							
Extra coaching/ ಹೆಚ್ಚುವರಿ ತರಬೇತಿ							

20. IF EDUCATION IS INSIDE CCI/ ಮಕ್ಕಳ ಪಾಲನಾ ಕೇಂದ್ರದಲ್ಲಿಯೇ ಶಿಕ್ಷಣ ಇದ್ದರೆ				
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ			FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Class subject	Frequency (no. of times per week)	Person/ organisation responsible	V	Comments
ತರಗತಿ/ಕಲಿಕೆಯ ವಿಷಯ	ವಾರದಲ್ಲಿ ಎಷ್ಟು ಸಲ ನಡೆಯುತ್ತದೆ	ಜವಾಬ್ದಾರ ಸಂಸ್ಥೆ/ವ್ಯಕ್ತಿ	ಟೀಕೆಗಳು	

21. VOCATIONAL TRAINING PROGRAMS/ ವೃತ್ತಿಪರ ತರಬೇತಿ ಕಾರ್ಯಕ್ರಮ						
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ					FI REMARKS/	
Type of training	No. of children	Inside CCI	Outside CCI	Name of institution/ service provider	V	Comments

ತರಬೇತಿಯ ಮಾದರಿ	ಮಕ್ಕಳ ಸಂಖ್ಯೆ	ಪಾಲನಾ ಕೇಂದ್ರದ ಒಳಗೆ	ಪಾಲನಾ ಕೇಂದ್ರದ ಹೊರಗೆ	ಕಾರ್ಯಕ್ರಮ ನಡೆಸುವ ವ್ಯಕ್ತಿ/ಸಂಸ್ಥೆಯ ಹೆಸರು	ಟೀಕೆಗಳು	

22. ADDITIONAL FACILITIES/ ಹೆಚ್ಚುವರಿ ಸೌಕರ್ಯಗಳು					
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ				FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Additional facilities	✔	Frequency (Every __ weeks)	Name of organization/individual running the program	V	Comments
ಹೆಚ್ಚುವರಿ ಸೌಕರ್ಯಗಳು	✓	ಪುನರಾವರ್ತನೆ – ವಾರಕ್ಕೊಮ್ಮೆ	ಕಾರ್ಯಕ್ರಮ ನಡೆಸುವ ವ್ಯಕ್ತಿ/ ಸಂಸ್ಥೆಯ ಹೆಸರು	ಟೀಕೆಗಳು	
Personal Hygiene and Cleanliness/ ವೈಯಕ್ತಿಕ ಸ್ವಚ್ಛತೆ ಮತ್ತು ನೈರ್ಮಲ್ಯ					
Physical Exercise/ Yoga/ ದೈಹಿಕ ವ್ಯಾಯಾಮ/ ಯೋಗಾಭ್ಯಾಸ					
Educational Classes and Vocational training/ಶೈಕ್ಷಣಿಕ ತರಗತಿಗಳು ಮತ್ತು ವೃತ್ತಿಪರ ಶಿಕ್ಷಣ ತರಬೇತಿ					
Organised recreation and games/ ಆಯೋಜಿತ ಮನರಂಜನೆ ಮತ್ತು ಆಟಗಳು					
Moral Education/ನೈತಿಕ ಶಿಕ್ಷಣ					
Group Activities/ ಗುಂಪು ಕಲಿಕೆ					

Prayer and Community singing/ಪ್ರಾರ್ಥನೆ ಮತ್ತು ಸಮುದಾಯ ಗಾಯನ					
Special programs for Sundays/holidays/ national holidays, festive days, birthdays./ ಭಾನುವಾರಗಳು/ರಜಾದಿನಗಳು/ ರಾಷ್ಟ್ರೀಯ ರಜಾದಿನಗಳು/ ಹಬ್ಬದ ದಿನಗಳು/ ಹುಟ್ಟು ಹಬ್ಬಗಳ ದಿನದಂದು ವಿಶೇಷ ಕಾರ್ಯಕ್ರಮಗಳು					
Any other/ಬೇರೆ ಯಾವುದಾದರೂ ಇದ್ದರೆ ತಿಳಿಸಿ					

23. RECREATIONAL FACILITIES/ ಮನರಂಜನಾ ಸೌಕರ್ಯಗಳು					
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ				FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Recreational facilities	✔	Frequency (Every __ weeks)	Name of organization/individual running the program	V	Comments
ಮನರಂಜನಾ ಸೌಕರ್ಯಗಳು	√	ಪುನರಾವರ್ತನೆ – ವಾರಕ್ಕೊಮ್ಮೆ	ಕಾರ್ಯಕ್ರಮ ನಡೆಸುವ ವ್ಯಕ್ತಿ/ ಸಂಸ್ಥೆಯ ಹೆಸರು		ಟೀಕೆಗಳು
Indoor games/ ಒಳಾಂಗಣ ಆಟಗಳು					
Outdoor games/ ಹೊರಾಂಗಣ ಆಟಗಳು					
Yoga and meditation/ ಯೋಗಾಭ್ಯಾಸ ಮತ್ತು ಧ್ಯಾನ					
Music/ಸಂಗೀತ					
Television/ ದೂರದರ್ಶನ					

Picnic and Outings/ಸಂತೋಷ ವಿಹಾರಗಳು					
Cultural programs/ ಸಾಂಸ್ಕೃತಿಕ ಕಾರ್ಯಕ್ರಮಗಳು					
Gardening/ ತೋಟಗಾರಿಕೆ					
Library/ ಗ್ರಂಥಾಲಯ					

24. FOOD ITEMS AVAILABLE IN THE CCI/ ಮಕ್ಕಳ ಪಾಲನಾ ಕೇಂದ್ರದಲ್ಲಿ ದೊರಕುವ ಆಹಾರ ಪದಾರ್ಥಗಳು

SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ						FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ			
Item	✔	Item	✔	Item	✔	V			Comments
ಆಹಾರ ಪದಾರ್ಥ		**ಆಹಾರ ಪದಾರ್ಥ**		**ಆಹಾರ ಪದಾರ್ಥ**		**ಟೀಕೆಗಳು**			
Rice/wheat/ragi/jowar/ ಅಕ್ಕಿ/ಗೋಧಿ/ರಾಗಿ/ಜೋಳ		Ginger/ಶುಂಠಿ		Chicken/ ಕೋಳಿ					
Dal/rajma/chana/ಬೇಳೆ/ ಕಡಲೆ/ರಾಜ್ಮ		Garlic/ಬೆಳ್ಳುಳ್ಳಿ		Eggs/ ಮೊಟ್ಟೆ					
Edible oil/ ಅಡುಗೆಎಣ್ಣೆ		Tamarind/ ಹುಣಿಸೆ ಹಣ್ಣು		Mango powder/ ಒಣಮಾವಿನಪುಡಿ					
Jaggery/ಬೆಲ್ಲ		Groundnut seeds/ ಕಡಲೆಕಾಯಿ ಬೀಜ		Paneer/ಪನ್ನೀರು					
Onion/ ಈರುಳ್ಳಿ		Milk/		Sugar/ ಸಕ್ಕರೆ					
Salt/ ಉಪ್ಪು		Dry chillies/ ಒಣ ಮೆಣಸಿನಕಾಯಿ		Tea/Coffee/ ಚಹಾ/ಕಾಫಿ					
Turmeric/ ಅರಿಸಿನ		Vegetables/ ತರಕಾರಿ		Sooji/Poha/ ರವೆ/ ಅವಲಕ್ಕಿ					
Coriander powder/ ಧನಿಯಾಪುಡಿ		Curd/butter milk/ ಮೊಸರು/ಮಜ್ಜಿಗೆ		Ragi / ರಾಗಿ					

Jeera seeds/ ಜೀರಿಗೆ		Mustard seeds/ ಸಾಸಿವೆ		Pepper/ ಮೆಣಸು					
Black gram dal/ ಉದ್ದಿನಬೇಳೆ		Ajwain seeds/ ಓಮದಕಾಳು		Garam masala/ ಗರಂಮಸಾಲ					
Khas khas/ ಗಸಗಸೆ		Groundnut oil/ ಕಡಲೆಕಾಯಿ ಎಣ್ಣೆ		Kopra/ ಕೊಬ್ಬರಿ					
Milk/ ಹಾಲು		Khichadi/ ಕಿಚಡಿ		Bread/ ಬ್ರೆಡ್					
Other/ ಇತರ				LPG gas/ ಅಡುಗೆ ಅನಿಲ					

25. DISHES SERVED/ ಮಕ್ಕಳಿಗೆ ನೀಡುವ ಊಟ/ತಿಂಡಿ ತಿನಿಸುಗಳು

SUPERINTENDENT REMARKS/ **ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ**					FI REMARKS/ **F.I. ಅಭಿಪ್ರಾಯ**					
Breakfast	Snack	Lunch	Snack	Dinner	V					Comments
ಬೆಳಗಿನ ಉಪಹಾರ	**ತಿಂಡಿ**	**ಮಧ್ಯಾಹ್ನದ ಊಟ**	**ತಿಂಡಿ**	**ರಾತ್ರಿಯ ಊಟ**						**ಟೀಕೆಗಳು**

26. INDIVIDUALS IN CHARGE OF MEDICAL HEALTH OF CHILDREN/ ಮಕ್ಕಳ ವೈದ್ಯಕೀಯ ಆರೋಗ್ಯದ

ಮೇಲ್ವಿಚಾರಣೆ ನೋಡಿಕೊಳ್ಳುವ ವ್ಯಕ್ತಿಗಳು						
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ					FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Name	Designation	Qualification	Inhouse /Visiting	Timings available	V	Comments
ಹೆಸರು	ಹುದ್ದೆಯ ಹೆಸರು	ವಿದ್ಯಾರ್ಹತೆ	ಕೇಂದ್ರದಲ್ಲಿದ್ದಾರೆ/ ಭೇಟಿ ನೀಡುತ್ತಾರೆ	ಲಭ್ಯವಿರುವ ಸಮಯ	ಟೀಕೆಗಳು	

27. STEPS TAKEN TO MONITOR THE HEALTH OF CHILDREN/ ಮಕ್ಕಳ ಆರೋಗ್ಯದ ಮೇಲ್ವಿಚಾರಣೆಗೆ ಕೈಗೊಂಡಿರುವ ಕ್ರಮಗಳು			
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ		FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Steps/ ಕ್ರಮಗಳು		V	Comments
General health/ಸಾಮಾನ್ಯ ಆರೋಗ್ಯ			ಟೀಕೆಗಳು
Specific medical intervention/ ವಿಶೇಷ ವೈದ್ಯಕೀಯ ಸಮಸ್ಯೆ			

28. MENTAL HEALTH FACILITIES/ ಮಾನಸಿಕ ಆರೋಗ್ಯದ ಸೌಕರ್ಯಗಳು				
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ			FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Facilities/ಸೌಕರ್ಯಗಳು	✔	Steps taken to ensure the child receives the support required/ ಮಗುವಿಗೆ ಅಗತ್ಯವಾದ ಬೆಂಬಲ ಸಿಗಲು ಸೂಕ್ತ ಕ್ರಮಗಳು	V	Comments

Psychiatric assessment/ ಮಾನಸಿಕ ರೋಗದ ತಪಾಸಣೆ				
Psychological evaluation/ ಮನೋ ಭಾವನೆಗಳ ಮಾಪನ				
Developmental delay evaluation/ ಮನೋವಿಕಾಸದ ವಿಳಂಬ ಕುರಿತು ಮಾಪನ				
Psychiatric treatment/ ಮಾನಸಿಕ ಚಿಕಿತ್ಸೆ				
De-addiction treatment/ ದುಶ್ಚಟ ನಿವಾರಣೆ ಚಿಕಿತ್ಸೆ				
Placement Services and Networking/ ಉದ್ಯೋಗ ಕಲ್ಪಿಸುವ ಮತ್ತು ಸಂಪರ್ಕ ಕಲ್ಪಿಸುವ ಸೇವೆ				
Individual Counseling/ ವೈಯಕ್ತಿಕ ಆಪ್ತ ಸಮಾಲೋಚನೆ				
Family Counseling/ ಕೌಟುಂಬಿಕ ಆಪ್ತ ಸಮಾಲೋಚನೆ				
Career guidance/ ಉದ್ಯೋಗ ಮಾರ್ಗದರ್ಶನ				
Life Skills training/ ಜೀವನ ಕೌಶಲ್ಯದಲ್ಲಿ ತರಬೇತಿ				

29. SAFETY AND SECURITY ARRANGEMENTS FOR CHILDREN WHEN THEY GO OUTSIDE CCI PREMISES/ ಮಕ್ಕಳು ಕೇಂದ್ರದಿಂದ ಹೊರಗೆ ಹೋದಾಗ ಸೂಕ್ತ ಸುರಕ್ಷತೆ ಒದಗಿಸುವ ವ್ಯವಸ್ಥೆ

SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ				FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Place	Adult supervision	Name and Designation of accompanying adult	Comments	V	Comments
ಸ್ಥಳ	ಹಿರಿಯರ	ಜೊತೆಯಲ್ಲಿ ಹೋಗುವ	ಟೀಕೆಗಳು		ಟೀಕೆಗಳು

	ಮೇಲುಸ್ತುವಾರಿ	ಹಿರಿಯರ ಹೆಸರು ಮತ್ತು ಹುದ್ದೆ			
School/ ಶಾಲೆ					
Hospital/ ಆಸ್ಪತ್ರೆ					
Vocational Training/ ವೃತ್ತಿಪರ ತರಬೇತಿ					
Field Visits/ ಕ್ಷೇತ್ರದ ಭೇಟಿ					
Court Visits/ ನ್ಯಾಯಾಲಯದ ಭೇಟಿ					
Day trips/ ಒಂದು ದಿನದ ಪ್ರವಾಸ					

30. PROCEDURES FOLLOWED IN SPECIAL SITUATIONS/ ವಿಶೇಷ ಸಂದರ್ಭಗಳಲ್ಲಿ ಅನುಸರಿಸುವ ಕ್ರಮಗಳು

SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ			FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Situation	Person responsible	Steps taken	V	Comments
ಸಂದರ್ಭ	ಕಾರಣನಾದ ವ್ಯಕ್ತಿ	ಕೈಗೊಂಡ ಕ್ರಮಗಳು	ಟೀಕೆಗಳು	
Medical intervention/ ವೈದ್ಯಕೀಯ ಸಮಸ್ಯೆ				
Fire / ಅಗ್ನಿ/ಬೆಂಕಿ				
Death/ ಸಾವು				
Missing child/ ಕಾಣೆಯಾದ ಮಗು				

Intruder/ ಮಧ್ಯ ಪ್ರವೇಶಿಸುವವನು				
Behavioural issue/ ನಡವಳಿಕೆಯ ಸಮಸ್ಯೆ				
Procurement of contraband substances/ prohibited articles/ ಮಾದಕ ದ್ರವ್ಯಗಳನ್ನು/ ನಿಷೇದಿತ ವಸ್ತುಗಳನ್ನು ಹೊಂದಿರುವಿಕೆ.				
Abuse of child by staff/ ಸಿಬ್ಬಂದಿಯಿಂದ ಮಗುವಿನ ಮೇಲೆ ದೌರ್ಜನ್ಯ				
Abuse of child by another child/ ಒಂದು ಮಗುವಿನಿಂದ ಮತ್ತೊಂದು ಮಗುವಿನ ಮೇಲೆ ದೌರ್ಜನ್ಯ				
Non compliance to rules of the home/ ಕೇಂದ್ರದ ನಿಯಮಗಳನ್ನು ಉಲ್ಲಂಘಿಸುವುದು				
Bullying/ ಪೀಡಿಸುವುದು				

31. SUGGESTION BOX/ ಸಲಹಾ ಪೆಟ್ಟಿಗೆ			
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ		FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
		V	Comments
Is there a suggestion box? ಸಲಹಾ ಪೆಟ್ಟಿಗೆ ಇದೆಯೆ?			
Where is it? ಎಲ್ಲಿ ಇರಿಸಲಾಗಿದೆ?			
How often is it checked? ಎಷ್ಟು ದಿನಗಳಿಗೊಮ್ಮೆ ಪರಿಶೀಲಿಸಲಾಗುತ್ತದೆ?			
Who reviews it? ಅದನ್ನು ಯಾರು ಪುನರ್‌ಪರಿಶೀಲನೆ ಮಾಡುತ್ತಾರೆ?			

What steps are taken upon review?/ ನಂತರ ಯಾವ ಕ್ರಮಗಳನ್ನು ಕೈಗೊಳ್ಳಲಾಗುತ್ತದೆ?			

32. EXAMPLES OF SUGGESTIONS ACTED UPON/ ಸಲಹೆಗಳನ್ನು ಕಾರ್ಯಗತಗೊಳಿಸಿದಂತಹ ಉದಾಹರಣೆಗಳು			
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ		FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
No/ ಸಂಖ್ಯೆ	Suggestion/ ಸಲಹೆ	V	Comments
1.			
2.			
3.			

33. PROCEDURES FOLLOWED WHEN CHILD COMES TO THE CCI/ ಮಕ್ಕಳ ಪಾಲನಾ ಕೇಂದ್ರಕ್ಕೆ ಮಗು ಬಂದಾಗ ಅನುಸರಿಸುವ ಕ್ರಮಗಳು				
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ			FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
No. ಸಂಖ್ಯೆ	Steps ಕ್ರಮಗಳು	Person in-charge ಕೆಲಸ ನಿರ್ವಹಿಸುವ ವ್ಯಕ್ತಿ	V	Comments ಟೀಕೆಗಳು
1.				
2.				
3.				
4.				

5.				
6.				
7.				

34. PROCEDURES FOLLOWED AFTER ADMISSION OF CHILD TO CCI/ ಮಗು ಕೇಂದ್ರಕ್ಕೆ ದಾಖಲಾದ ನಂತರ ಅನುಸರಿಸುವ ಕ್ರಮಗಳು				
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ			FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
No.	Steps	Person in-charge	V	Comments
ಸಂಖ್ಯೆ	ಕ್ರಮಗಳು	ಕೆಲಸ ನಿರ್ವಹಿಸುವ ವ್ಯಕ್ತಿ		
1.				
2.				
3.				
4.				
5.				
6.				
7.				

35. PROCEDURES FOLLOWED DURING RELEASE OF CHILD FROM CCI/ ಮಕ್ಕಳ ಪಾಲನಾ ಕೇಂದ್ರದಿಂದ ಮಗು ಬಿಡುಗಡೆಯಾಗುವಾಗ ಅನುಸರಿಸುವ ಕ್ರಮಗಳು				
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ			FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
No.	Steps	Person in-charge	V	Comments

ಸಂಖ್ಯೆ	ಕ್ರಮಗಳು	ಕೆಲಸ ನಿರ್ವಹಿಸುವ ವ್ಯಕ್ತಿ	ಟೀಕೆಗಳು	
1.				
2.				
3.				
4.				
5.				
6.				
7.				

36. RECORDS MAINTAINED/ ಕೇಂದ್ರದಲ್ಲಿ ಉಳಿಸಿಕೊಂಡು ನಿರ್ವಹಿಸುವ ದಾಖಲೆಗಳು					
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ				FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Name of Record	Data in record	Person responsible	Frequency of updation (Every _ days)	V	Comments
ದಾಖಲೆಯ ಹೆಸರು	ದಾಖಲೆಯ ದಿನಾಂಕ	ದಾಖಲೆಯ ಹೊಣೆ ಹೊತ್ತ ವ್ಯಕ್ತಿ	ಪರಿಷ್ಕರಿಸುವುದರ ಪುನರಾವರ್ತನೆ– ದಿನಗಳಿಗೊಮ್ಮೆ	ಟೀಕೆಗಳು	

37. DAILY ROUTINE OF CHILDREN/ ಮಕ್ಕಳ ದೈನಂದಿನ ಚಟುವಟಿಕೆ (ದಿನಚರಿ)			
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ		FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Time/ ಸಮಯ	Activity/ ಚಟುವಟಿಕೆ	V	Comments

38. ACTIVITIES/ MEASURES FOR CHILDREN'S CONTACT WITH FAMILY/ ಮಕ್ಕಳು ತಮ್ಮ ಕುಟುಂಬದವರನ್ನು ಸಂಪರ್ಕಿಸಲು ಅನುಸರಿಸುವ ಚಟುವಟಿಕೆ/ಕ್ರಮಗಳು			
SUPERINTENDENT REMARKS/ ಅಧೀಕ್ಷಕರ ಅಭಿಪ್ರಾಯ		FI REMARKS/ F.I. ಅಭಿಪ್ರಾಯ	
Activity/ ಚಟುವಟಿಕೆ	No. of times per month ತಿಂಗಳಲ್ಲಿ ಎಷ್ಟು ಬಾರಿ ನಡೆಸುತ್ತೀರಿ?	V	Comments
			ಟೀಕೆಗಳು

Namc: /ಹೆಸರು :

CCI: /ಬಾಲಮಂದಿರ(CCI)

Superintendent Report/ ಅದೀಕಕ್ಷರವರಿರದಿ

Describe some of the good practices in your CCI/ ನಿಮ್ಮ ಮಕ್ಕಳ ಪಾಲನ ಕೇಂದ್ರದಲ್ಲಿ ರೂಢಿಯಲ್ಲಿರುವ ಕೆಲವು ಉತ್ತಮ ಅಭ್ಯಾಸಗಳು

What are some of the challenges faced by staff CCI?/ **ಕೇಂದ್ರದ ಸಿಬ್ಬಂದಿಗಳು ಸಾಮಾನ್ಯವಾಗಿ ಎದುರಿಸುವ ಸವಾಲುಗಳು ಯಾವುವು?**	
Infrastructural/ ಮೂಲ ಸೌಕರ್ಯಗಳು	
Rehabilitation /ಪುನರ್ವಸತಿ ಗೊಳಿಸುವುದು	
Human resource/ ಮಾನವ ಸಂಪನ್ಮೂಲ	
Financial/ ಆರ್ಥಿಕ	
Other/ ಇತರ	

What are some of the challenges faced by the children at the CCI?/ **ಕೇಂದ್ರದಲ್ಲಿ ವಾಸಿಸುವ ಮಕ್ಕಳು ಎದುರಿಸುವ ಕೆಲವು ಸವಾಲುಗಳು ಯಾವುವು?**

Name: /ಹೆಸರು :

CCI: /ಬಾಲಮಂದಿರ(CCI)

What are your recommendations to help the CCI run better?/ **ಮಕ್ಕಳ ಪಾಲನಾ ಕೇಂದ್ರವನ್ನು ಇನ್ನೂ ಉತ್ತಮವಾಗಿ ನಡೆಸಲು ನಿಮ್ಮ ಸಲಹೆ/ ಶಿಫಾರಸುಗಳೇನು?**

Personal Safety Questionnaire

Type of CCI	
District	

Field Investigator Details	
FI 1 Name & Sign	
FI 2 Name & Sign	

Activity 1
Parts of the body game

Activity 2
Sheep and Lion game

- **Do the session on Personal Safety.**
- **Take all children through the Being Safe flyer.**

Who are the adults you regularly interact with in the home?

#	QUESTION	REMARKS
1	Among the adults who work in this Home, who is your favourite person and why?	
2	Whom do you avoid and why?	
3	What do you find difficult to deal with at this home?	
4	What do people do that makes you feel afraid or sad or angry or shy?	
5	How are children treated by the adults in the Home? What do you feel about it?	

6	How are children treated by each other in this Home? What do you feel about it?	
7	What happens if you do something wrong or commit a mistake?	
8	What happens when a fight or arguments break out among the children?	
9	How do you think violence within the Home should be dealt with?	
10	What would make children feel safe within the Home?	
If children speak about sexual abuse		
11	Description of abuse taking place with frequency and offender details	
12	What do you do when something like that happens?	

FI Name:
Type of CCI:
District:

Field Investigator Report

What are the positive aspects you see (if any) in this home related to	
Infrastructure	
Interaction with home officials	
Food	
Skill development/ Schooling	
Any other point:	

What challenges do you observe faced by children and staff at this CCI?	
1.	
2.	
3.	
4.	
5.	

What are your recommendations for how this CCI can improve?	
1.	
2.	
3.	
4.	
5.	

Children's Questionnaire

Type of CCI	
District	

Field Investigator Details	
FI 1 Name & Sign	
FI 2 Name & Sign	

Objectives:

To understand how children experience life within the CCI.
To understand the extent to which children feel their rights and UNCRC's Principles are being respected
To seek recommendations that the children have for improvement

Getting children's consent

Many countries of the world got together and decide that they need to provide a healthy and safe environment for their children to grow in. They wrote this down in a paper called CRC. Our government is also working to provide this. Karnataka government wants to improve children's homes and wants inputs from children living in these homes and adults working here. We have come here to find out from you what is needed, what is working well and what can be improved.

- Would you like to help us in this?
- We will share the information we get here with the Department of Women and Child Welfare - the Govt department that runs this home.
- We will need about 2 hours with you today as well as tomorrow.
- We will play a little bit, talk and draw a little bit. Is that fine with you?
- We would like all of you to be here and participate. But if you don't feel saying anything and only listen, that's fine too.
- If anyone of you does not want to be here, that's fine too. (If anyone wants to leave, let them go back to their room)
- Do you have any questions?
- Shall we begin?

Introducing children to the UNCRC[1]

Activity 1
Let's begin with a small game. Call out a name of an animal and all of us will act it out.

Activity 2
Let's sit down. Now we are sitting together in this big group, I have a question for you all:

- What does a child would need to grow and be healthy?
- What would help a child think on their own, feel confident and speak about their needs?

[1] https://www.unicef.org.uk/what-we-do/un-convention-child-rights

The UNCRC speaks about many things you have answered here. The four main ideas are:

- Giving children the right to grow and be healthy
  Treating all children equally
- Thinking about what is best for children
- Respecting children's opinions

In India we have a law called the JJ Act. In this law the Indian government has said that every child in India should also get the same rights. They have also said what happens if somebody tries to take these rights from them.

Today we will look at all of these rights and see if you feel you have them. You can speak freely to us if you think something needs to change here for you to feel you have it. We will tell the government what needs to change but we won't name any of you.

# of children participating

I. Right to Food				
Introduction: Let's start by talking about growing and staying strong • What do we need to survive? • Why is food so important? • What kind of food do you think is good to eat to meet those points?				
#	QUESTION	# Yes	#No	REMARKS
1	Do you feel the food you get here is nutritious?			
2	Do you like the food here?			
3	Do you think the food you get is enough?			
4	Do you all get the same kind of food?			
5	Do you get different meals on any days? When?			
6	Is the food served hot?			
7	Do you get non veg food?			
8	Do you get to say what you would like to eat?			
9	Would you change anything on the menu?			

10	Do you get different food when you are unwell? Like what?			
11	When your family comes to visit, do they bring food for you?			
12	Are you allowed to take the food they bring?			
13	Do you get enough water to drink?			
14	Do you think the water is clean?			

II. Right to Health

A. Physical Health

Introduction:
Now we will talk about staying healthy. What does it mean to stay healthy?

Sometimes we don't feel too good and we get a fever . We lie down and get some medicine. Sometimes we have other health issues that make us uncomfortable. Sometimes we can see it like a rash on the skin or a red eye. Some rashes may be in parts of our body we keep covered. Other times nobody can see them like a stomach pain or headache.

#	QUESTION	# Yes	#No	REMARKS
1	If you are feeling unwell do you tell anyone? Who?			
2	Does anyone come to help you? Who?			
3	Is there a doctor or nurse here to help you?			
4	Has anyone had surgeries? What type?			
5	Did your parents come when you were sick?			
6	Does a medical person come to check your height, weight, eyesight etc?			
7	Do they come regularly?			
8	Do you you feel healthy here?			
9	Do you think you live in clean surroundings?			
10	Do you have a bath everyday?			
11	Do you get hot water for a bath?			
12	Do you think your bathrooms are clean?			

13	Do you think your toilets are clean?			
14	Do you get soap for bath?			
15	Do you get it often?			
16	Do you get sanitary napkins? Who gives them to you?			
17	When are they provided to you?			
18	Did anyone get lice (boochee) in their hair? What happened then?			
19	When you came her did you get clean sets of clothes?			
20	Do these clothes belong to you while you stay here?			
21	When you came here did you get clean undergarments?			
22	A vaccine is an injection or drops given when you are not sick, to protect you from illness. Did you get vaccines? If no why not?			
23	Did anyone explain the reason for giving you the vaccine?			
24	Do you see any rats, mosquitoes, cockroaches, lizards, flies, termites living here?			
25	Does anyone use cigarettes, alcohol or drugs here? Who?			
26	Does anyone conduct programs on health and hygiene?			
27	What did they talk about?	X		
28	What do you think can be done to improve children's health here?	X		

Children with disabilities

For Children with Disabilities Only				
#	**QUESTION**	**# Yes**	**#No**	**REMARKS**
29	Are you able to do most that other children do like playing, studying, participating in activities, accessing all the rooms?			
30	If yes, what things helped you?	**X**		

31	If no, what are some things you were not able to do?	X		
32	What needs to be there for you to be able to do things like other children here?			

B. Mental Health

Introduction:

Activity
Let's play a game. We will show different feelings on our faces: Happy/ Sad/ Angry/ Peaceful/ Nervous
Let us now talk about how we feel . I feel sad, angry, lonely. When I feel this way, I go and talk to my best friend. If these feelings are very strong, I go to a doctor who helps me understand why I feel like this. After talking to that person, I start feeling better. What do you do when you feel very sad, anxious or scared?

#	QUESTION	# Yes	#No	REMARKS
1	If you are feeling sad, nervous or scared, is there an adult you can talk to who is always here?			
2	Do you know what to do if there is something that is bothering/troubling you? Like what? [If children do not come up with options, fiend investigator to provide prompts - counselor/ suggestion box/ go to adult]			
3	Have you ever talked to the JJB/CWC about your feelings? How did they respond? Was it helpful?			
4	How many of you go to the counselor? What happens when you go to the counselor didi/bhaiya/ma'am/sir? Is it helpful speaking to them?			
5	Do you think you would like more support to help you deal with your feelings and emotions? What kind of support?			

III. Right to Education

Introduction:
Let us now talk about learning and education. Do you think we should go to school? Why?

#	QUESTION	# Yes	#No	REMARKS
1	Do you go to school?			
2	Do you like going to school?	X		
3	If you face a problem in school, who do you ask for help?	X		

4	If you don't go to school, why don't you go?	X		
5	What support do you need to do better in school?	X		
6	If you don't go to school, how do you spend your day?	X		
7	Are there any other training programs if you don't go to school? What kind?			
8	If these programs are outside the home, how do you go? Who takes you?	X		
9	Do you think the vocational training program being offered inside/outside the Home are useful? Which ones do you like?			

IV. Right to Recreation

Introduction:
Now let's talk about fun things. Doing fun things is also very good for our health.

- What are the different things that we can do to have fun? [FIs can prompt- sports, painting, dance, etc.]
- What do most of you children like to do after school time?
- What do you like to play?

#	QUESTION	# Yes	#No	REMARKS
1	Do you have a daily routine like in the Home? What is it?			
2	Is there any equipment to play with? Where do you go to play ?			
3	What do you do in your free time?	X		
4	Besides education, are there any other activities here? Who teaches them?			
5	Do you have these classes regularly?			
6	Do you get to go on trips outside the Home? What kind of trips?			
7	If you had the choice to plan what to do in a day, what would you suggest?	X		
8.	Which activities do you like the most?	X		

V. Right to stay in contact with family

Introduction:

- Which people are most important to us in our lives?
- Why are they important to us?

Note:

- Q 1-6 for BH and GH
- Q 7 for OH

#	QUESTION	# Yes	#No	REMARKS
1	Do you get to meet your family regularly? When?			
2	Have you paid any fees to get admitted to this Home?			
3	Before your admission to the Home did anybody ask you if you want to stay here?			
4	Are you in contact with your family? How do you keep in touch with them?			
5	Have you faced any difficulties in keeping contact with your family meeting or talking to them? If yes, What help do you need to keep in touch with your family?			
6	Have you ever been allowed to leave the Home to visit your family? If yes, in what situations? If no, what reasons were you given?			
7	Are you staying here less than 6 months?			

VI. Right to Participation

Introduction:

As we grow, we begin to have our own ideas and think for ourselves. We become more capable and can take more decisions about things that affect us. Adults can help young people become more confident and responsible by asking for their views. Every child has ideas about what they want and what they think works for them. Many great people say that child come out with fantastic ideas.

We were talking about the law for children. In India children can make suggestions for things that affect their lives. In many places like schools, gram sabhas and parliament, people ask children what they think.

A committee is a group of important people who meet to discuss problems and fix them.

#	QUESTION	# Yes	#No	REMARKS
1	Is there a Children's Committee in this Home?			

2	If yes, do you know any children who have participated in the meetings?			
3	Have you made any suggestions about your rights to the Committee members?			
4	Are there any children in the Management Committee?			
6	Do the committees meet regularly?			
7	Which other people are members of this committee?	X		
8	What is discussed when the committee meets?	X		
9	When the committee discusses things does it lead to change?	X		
10	Can you give one example of a suggestion a child made that made things change?	X		
11	Can you give one example of a suggestion a child made that did not bring any change?	X		

VII. Right to free legal aid				
Note: Only for OH children				
Introduction: Sometimes we hurt and harm people. Sometimes others do that to us. Each one of us, the one who did the harm and the one who was harmed, has a right to get help from lawyers to defend them.				
#	**QUESTION**	**# Yes**	**#No**	**REMARKS**
1	Is there any legal help provided to you?			
2	Does your lawyer visit you in the Home?			
3	Is the legal help provided for free?			
4	Do children in the OH get bail easily?			
5	Are you provided with Support Persons? If yes, what kind of help?			
6	Do you meet your lawyer often?			
7	Does the lawyer explain to you the legal procedures and consequences, in a way that you can understand?			

8	If yes, are you usually satisfied with the information that the lawyer gives you?			

VIII. Experience of living in the home		
Introduction: Now let's talk about your experience of living in this Home		
#	**QUESTION**	**REMARKS**
1	Can we list out what makes us happy in this home?	
2	What are the few things that you would like to change in the Home?	
3	Have you shared this with anybody in the home? Can you describe some changes made?	
4	Have you thought about what you would like to do when you grow up? Can some of you share what are your plans for your future?	
5	Has anyone discussed your plans for the future? If yes, what are some examples?	
6	According to you, what are some things that can equip you to achieve your dreams?	
7	Is there anything else you want to tell me?	

Closing:

- Tell the children you will be around for an hour if anyone wants to come and talk about anything.
- Talk to adults in the Home about child sexual abuse and what to say when a child reports abuse.
- Walk them through the flyer and what to do when CSA is reported in a school.
- Stick the 2 flyers in Kannada on the wall.

enfold

www.enfoldindia.org



The **Directorate of Child Protection, under the Department of Women and Child Development, Government of Karnataka, through the NGO Enfold Proactive Health Trust,** Bengaluru, conducted an assessment of all Government-run Child Care Institutions (CCI) across Karnataka State in 30 districts. This was based on the mandate under the JJ Act, 2015 and the JJ Model Rules, 2016 to provide rehabilitative services to children in CCIs, while also ensuring their right to be heard in the management of these CCIs.

The report, recommendations and analysis that is generated from this assessment project will enable the Directorate to proactively implement all the necessary requirements under the JJ Act, 2015 and the JJ Model Rules, 2016 to make the Government CCIs compliant. This in turn will ensure that the children in the CCIs are provided all the services mandated in the Act and the Model Rules.

Commissioned under

The Directorate of Child Protection through Karnataka State

Integrated Child Protection Scheme, Government of Karnataka